

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION
NASHVILLE, TENNESSEE**

IN RE:

PETITION OF ATMOS ENERGY)	
CORPORATION FOR APPROVAL)	
OF ITS 2023 ANNUAL RATE)	DOCKET NO. 23-00008
REVIEW FILING PURSUANT TO)	
TENN. CODE ANN. § 65-5-103(d)(6))	

**ATMOS ENERGY CORPORATION'S
NOTICE REGARDING ALERTING CUSTOMERS TO RESUMPTION OF FEES**

Petitioner Atmos Energy Corporation (“Atmos Energy”) hereby files this Notice to advise the Commission of the status of its compliance with the customer notification requirements set forth in the Motion presented by Vice Chairman Jones and unanimously approved by the Commission at the May 8, 2023 Commission Conference. In compliance with the Commission’s directive, Atmos Energy will include a notification on all customer bills regarding the resumption of collection of certain fees. For the reasons stated herein, however, Atmos Energy will be unable to provide advanced notice to all customers that it will resume charging late payment and other miscellaneous fees before the current effective date for resumption of such fees. On the other hand, if the effective date were delayed by one month (*i.e.*, from June 1 until July 1, 2023), Atmos Energy would be able to provide advanced notice. Atmos Energy does not oppose such a delay to ensure all customers receive advanced notice of this billing change. In addition, Atmos Energy has discussed this issue with the Consumer Advocate, and the Consumer Advocate has advised Atmos Energy that they would not oppose such a delay either.

In relevant part, the Motion approved at the May 8, 2023, Commission Conference required Atmos Energy to (i) “reinstate its late-payment fees, disconnection fees, reconnection fees, and

any other miscellaneous fees as specified in its tariff, effective for the customer bills issued June 1, 2023, and after” and (ii) “provide immediate notifications to its customers of its reinstatement of these fees.”

Atmos Energy typically notifies customers of such issues by including information about billing changes in or on the customers’ monthly bills, and Atmos Energy intends to notify its customers in this fashion in connection with this docket. Given the timing of the Commission Conference, however, Atmos Energy is unable to notify its customers using this method prior to June 1, 2023, as its billing cycle for this month had already commenced prior to the Commission Conference. If the effective date of the reinstatement of fees was delayed until July 1, 2023, Atmos Energy would be able to provide advanced notice to all customers in next month’s bills. Atmos Energy and the Consumer Advocate are both amenable to delaying the effective date for resuming collection of these fees by one month to ensure all customers receive advanced notice of this billing change.

Therefore, after discussions with the Consumer Advocate and Commission Staff, Atmos Energy requests a one-month delay on the effective date for resumption of collecting late payments and other miscellaneous fees to ensure all customers receive advanced notice of this billing change.

Respectfully Submitted,

Dated: May 15, 2023

SIMS|FUNK, PLC

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