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**22-00047**

To Whom It May Concern,

As President and CEO of United Way of Greater Knoxville, we fully support the transition of 211 services of Upper East Tennessee to the 211/311 Call Center located in Knoxville, Tennessee.

The United Way of Greater Knoxville will go beyond the endorsement of this transition and commits to funding support of this work, as well as, convening the nonprofit community to give the necessary information to make that work successful. Additionally, UWGK commits to sharing data to further the work of 211 for Greater Knoxville and Upper East Tennessee, as well as communicating the value and importance of such information and referral services for the region and the State of Tennessee.

I am happy to answer any questions regarding our role and support of this transition and work or the support United Way has traditionally offered and intends to continue to offer these important services for our communities and the citizens of Tennessee.

Sincerely,

*Matt Ryerson*

Matt Ryerson, President & CEO

**UNITE FOR CHANGE**