

STATE OF TENNESSEE

Office of the Attorney General



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January 28, 2022

Kelly Cashman-Grams  
General Counsel  
c/o Tory Lawless  
Docket Manager  
Tennessee Public Utility Commission  
502 Deaderick Street  
Nashville, TN 37243

Electronically Filed in TPUC Docket Room  
on January 28, 2022 at 10:23 a.m.

Re: Records Request Related to Kingsport Power Company, i.e., Docket No. 21-00107

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-118(b)(2), the Consumer Advocate Unit in the Financial Division of the Tennessee Attorney General's Office ("Consumer Advocate") respectfully requests the Tennessee Public Utility Commission ("TPUC" or the "Commission") to furnish a record and other relevant documents, which the Consumer Advocate believes the TPUC may possess that are needed for the Consumer Advocate's analysis in TPUC Docket No. 21-00107. The record requested is as follows:

1. Any customer complaints against Kingsport Power Company d/b/a Appalachian Power Company over the past three years in the Commission's possession.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615) 741-2357.

Respectfully,

A handwritten signature in blue ink that reads "Rachel C. Bowen".

Rachel C. Bowen  
Assistant Attorney General

cc: Noelle J. Coates  
Joseph B. Harvey  
William C. Bovender