Electronically Filed in TPUC Docket Room on December 14, 2020 at 3:48 p.m.

Henry Walker

hwalker@bradley.com 615.252.2363 direct 615.252.6363 fax



December 14, 2020

Via Email and U.S. Mail

The Honorable Earl Taylor Executive Director Tennessee Public Utility Commission c/o Tory Lawless 502 Deaderick Street, Fourth Floor Nashville, Tennessee 37243

In re: Application of Cathect Communications, Inc. for a Certificate of Convenience and Necessity to Provide Competing Telecommunication Service

Docket No. 20-00138

Dear Mr. Taylor:

Enclosed please find an original and four (4) copies of the Application of Cathect Communications, Inc. for a Certificate of Convenience and Necessity to Provide Competing Telecommunication Service with accompanying exhibits. Filed along with this material are four copies of Exhibit E which are submitted under seal in a separate envelope. Also enclosed is a check in the amount of Twenty-five Dollars (\$25.00) to cover the filing fee. This Petition, without the confidential exhibit, is being filed electronically with the Authority's Docket Manager, Tory Lawless.

Should you have any questions concerning this matter, please do not hesitate to contact me at the email address or telephone number listed above.

Very truly yours,

BRADLEY ARANT BOULT CUMMINGS, LLP

By:

Henry Walker

HW/mf

**Enclosures** 

# BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION NASHVILLE, TENNESSEE

Application of	)	
Cathect Communications, Inc.	)	Docket No. <b>20-00138</b>
For a Certificate of Convenience and	)	Docket No. <u>20-00130</u>
Necessity to Provide Competing	)	
Telecommunication Service	)	
	)	
	)	
	)	

#### APPLICATION OF CATHECT COMMUNICATIONS, INC.

Cathect Communications, Inc., ("Cathect" or "Applicant") respectfully requests that the Tennessee Public Utility Commission (the "Commission") grant to the Applicant a certificate of convenience and necessity to provide telecommunications services within the State of Tennessee. Cathect is a new, small carrier that was incorporated in April, 2020. Cathect is currently certificated in Nevada and Texas and has applications pending in Georgia, Louisiana and Illinois. The company intends to begin offering service in those states when it is certificated on or about January 1, 2021.

Cathect submits the following information in support of its application:

#### 1. The full name and address of the Applicant is:

Cathect Communications, Inc. 2160 Lexington Lane Cummings, Georgia 30040

#### Questions regarding this application should be directed to:

Henry M. Walker Bradley 1600 Division Street, Suite 700 Nashville, TN 37203 Telephone: (615) 252-2363

Fax: (615) 252-6380

Email: <u>hwalker@bradley.com</u>

#### Contact name and address at the Company is:

Suzane Anderson Cathect Communications, Inc. 2160 Lexington Lane Cummings, Georgia 30040 678-666-0075 info@cathectc.com

## 2. Organizational Chart of Business Structure: Include any pertinent acquisition or merger information

The Applicant is a stand-alone entity and does not have a parent company, any affiliates or subsidiaries.

#### 3. Corporate Information

Applicant is a Georgia company that was incorporated on April 3, 2020. See Articles of Incorporation in **Exhibit A.** A copy of Applicant's authority to transact business in the State of Tennessee is provided in **Exhibit B.** The names and addresses of the principal corporate officers are in **Exhibit C.** The biographies of the principal officers and other key technical staff are in **Exhibit D.** 

# 4. Applicant possesses the managerial, technical, and financial ability to provide local telecommunications service in the State of Tennessee.

#### A. Financial Qualifications

Applicant has the financial ability to render the local exchange telecommunications services for which this Application is submitted. In support of its financial qualifications, Applicant submits **Exhibit E.** See also the testimony of Faraz Mobeen concerning the company's financial status. Applicant will submit a corporate surety bond prior to providing service.

#### B. Managerial Ability:

As shown on **Exhibit D**, Applicant's management team has extensive management and business experience in telecommunications.

#### C. Technical Qualifications

As noted in the biographies in **Exhibit D**, the principal officers of the company include individuals with many years of telecommunications expertise. The Applicant is already certificated in Texas and Nevada and is technically qualified to provide local exchange service in Tennessee.

#### 5. Proposed Service Areas

Applicant seeks authority to provide telecommunications service on a statewide basis.

#### 6. Types of Service to be Provided

Cathect initially plans to offer local exchange and long-distance service via resale to business customers and will provide service to residential customers when market conditions permit. Exchange services include, but will not be limited to, local exchange service to single-line and multi-line customers (including basic business and residential lines, direct inward/outward PBX truck service, Centrex Services and ISDN). In addition, Cathect will, through interconnection with other carriers, offer 911 and enhanced 911 emergency services, directory assistance and operator assisted dialing, dual party relay services, and other miscellaneous services currently provided by existing local exchange carriers.

#### 7. Repair and Maintenance

Applicant understands the importance of effective customer service for local service customers. Applicant's customers may call the company at (866) 951-3352, a toll-free customer service number. The customer service contact person is Zuahib Shah who can be reached at the toll free number.

# 8. Small and Minority-Owned Telecommunications Business Participation Plan See Exhibit F.

#### 9. Notice of Filing:

Applicant has served notice of this Application on the seventeen (17) incumbent local exchange telephone companies in Tennessee with a statement regarding the company's intention of operating geographically. See **Exhibit G** for the Notice of Filing and list of carriers served.

#### 10. Numbering Issues:

The Applicant will comply with the Commission's rules on number assignment and conservation.

#### 11. Tennessee Specific Operational Issues:

Applicant does not intend to telemarket its services in Tennessee.

#### 12. Miscellaneous:

Sworn Pre-Filed Testimony: Exhibit H.

Applicant will not require customer deposits.

The Applicant is certified in Nevada and Texas. Applicant has not been denied certification in any jurisdiction. Applicant has not been subject to complaints in any of the states in which it is now seeking to do business.

Subsequent to the approval of this Application, Applicant will file any necessary tariffs prior to providing the proposed services covered by this Application.

#### **CONCLUSION**

Granting the Application will further the goals of the Tennessee Legislature and further the public interest by expanding the availability of competitive telecommunications services in the State of Tennessee. In addition, the offering of these services is in the public interest because the services will provide Tennessee customers increased

efficiencies and cost savings. Authorizing Applicant to provide telecommunications services will enhance materially the telecommunications infrastructure in the State of Tennessee and will facilitate economic development.

Respectfully Submitted,

By:\_

Henry Walker (B.P.R. No. 000272) Bradley Arant Boult Cummings, LLP

1600 Division Street, Suite 700

Nashville, TN 37203 Phone: 615-252-2363 Email: hwalker@babc.com

Counsel for Cathect Communications Inc.

# VERIFICATION ANS SWORN STATEMENT OF FARAZ MOBEEN ON BEHALF OF CATHECT COMMUNICATIONS, INC.

My name is Faraz Mobeen. I am the CEO of Catheet Communications, Inc. ("Catheet" or "Applicant").

My personal knowledge of the facts stated herein has been derived from my employment with Applicant.

I affirm and declare under penalty of perjury under the laws of the State of Georgia, that, to the best of

Dated: 12 09 2020	1104
	Faraz Mobeen
	CEO
my knowledge, all of the statements and representation	tions made in this Application are true and correct.
	•
State of Georgia	
County of Forsyth	
Subscribed and sworn to me a, Notary Public	Yuritzi Patino
$\Delta \Delta \alpha^{2} \Omega^{-1}$	NOTARY PUBLIC Forsyth County, GEORGIA
(True form)	My Comm. Expires 06/18/2022
(Title of person authorized to administer oath)	
In the State and County above named this	day of December, 2020.
(Signa	nture of person authorized to administer oath)
Accordance to the contract of	

#### **EXHIBIT A**

Control Number: 20050980

#### STATE OF GEORGIA

#### Secretary of State

Corporations Division 313 West Tower 2 Martin Luther King, Jr. Dr. Atlanta, Georgia 30334-1530

#### CERTIFICATE OF EXISTENCE

I, Brad Raffensperger, the Secretary of State of the State of Georgia, do hereby certify under the seal of my office that

## Cathect Communications Inc.

was formed in the jurisdiction stated below or was authorized to transact business in Georgia on the below date. Said entity is in compliance with the applicable filing and annual registration provisions of Title 14 of the Official Code of Georgia Annotated and has not filed articles of dissolution, certificate of cancellation or any other similar document with the office of the Secretary of State.

This certificate relates only to the legal existence of the above-named entity as of the date issued. It does not certify whether or not a notice of intent to dissolve, an application for withdrawal, a statement of commencement of winding up or any other similar document has been filed or is pending with the Secretary of State.

This certificate is issued pursuant to Title, 14 of the Official Code of Georgia Annotated and is prima-facie evidence that said entity is in existence or is authorized to transact business in this state.

Docket Number : 18976814
Date Inc/Auth/Filed: 04/03/2020
Jurisdiction : Georgia

Print Date : 04/14/2020

Form Number : 211

E PROPERTY OF THE PROPERTY OF

Brad Raffonsperger

Brad Raffensperger Secretary of State

Control Number: 20050980

#### STATE OF GEORGIA

**Secretary of State** 

Corporations Division 313 West Tower 2 Martin Luther King, Jr. Dr. Atlanta, Georgia 30334-1530

#### CERTIFICATE OF INCORPORATION

I, Brad Raffensperger, the Secretary of State and the Corporation Commissioner of the State of Georgia, hereby certify under the seal of my office that

Cathect Communications Inc.

a Domestic Profit Corporation

has been duly incorporated under the laws of the State of Georgia on 04/03/2020 by the filing of articles of incorporation in the Office of the Secretary of State and by the paying of fees as provided by Title 14 of the Official Code of Georgia Annotated.

WITNESS my hand and official seal in the City of Atlanta and the State of Georgia on 04/14/2020.

Brad Raffensperger

Brad Raffensperger Secretary of State

#### ARTICLES OF INCORPORATION

\*Electronically Filed\* Secretary of State

Filing Date: 4/3/2020 10:51:54 AM

BUSINESS INFORMACTION

CONTROL NUMBER

20050980

BUSINESS NAME

Cathect Communications Inc.

BUSINESS TYPE

Domestic Profit Corporation

EFFECTIVE DATE

04/03/2020

SHARES

10000

PRINCIPAL OFFICE ADDRESS

ADDRESS

2000 Riveredge PKWAY NW, STE 885, Atlanta, GA, 30328, USA

necisured agenua-7 

NAME

NAME

ADDRESS

COUNTY

Incorp Services Inc.

2000 riveredge pkwy NW, ste 885, Atlanta, GA, 30328, USA

Fulton

ADDRESS TITLE

Faraz Mobeen 4330 South Lee ST, Building 800H, Buford, GA, 30158 INCORPORATOR de

OPTIONAL PROMISIONS

N/A

AUTHORIZER INFORMATION

AUTHORIZER SIGNATURE

Faraz Mobeen

AUTHORIZER TITLE

**Higgorporator** 

#### **EXHIBIT B**



#### **Division of Business Services** Department of State

State of Tennessee 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

SUZANE ANDERSON

SUZANE ANDERSON 2160 LEXINGTON LANE CUMMINGS, GA 30040

November 3, 2020

Request Type: Certificate of Existence/Authorization

Request #:

0388450

Issuance Date: 11/03/2020

Copies Requested:

Filing Fee:

\$20.00

Receipt #: 005873491

Payment-Credit Card - State Payment Center - CC #: 3792197562

\$20.00

Regarding: Filing Type: Cathect Communications Inc.

For-profit Corporation - Foreign

Formation/Qualification Date: 08/25/2020

Control #: Date Formed: 1124135

Active

Formation Locale: GEORGIA

04/03/2020

Status: **Duration Term:** 

Perpetual

Inactive Date:

#### CERTIFICATE OF AUTHORIZATION

**Document Receipt** 

I, Tre Hargett, Secretary of State of the State of Tennessee, do hereby certify that effective as of the issuance date noted above

#### Cathect Communications Inc.

- \* a Corporation formed in the jurisdiction set forth above, is authorized to transact business in this State:
- \* has paid all fees, interest, taxes and penalties owed to this State (as reflected in the records of the Secretary of State and the Department of Revenue) which affect the existence/authorization of the business:
- \* has appointed a registered agent and registered office in this State;
- \* has not filed an Application for Certificate of Withdrawal.

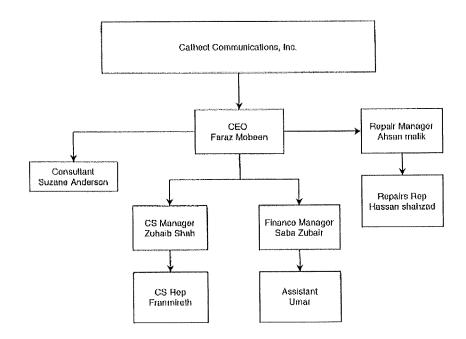
Secretary of State

Processed By: Cert Web User

Verification #: 042666729

Phone (615) 741-6488 \* Fax (615) 741-7310 \* Website: http://tnbear.tn.gov/

#### **EXHIBIT C**



#### EXHIBIT D

Cell: 678-698-7475

Email: faraz\_2010@hotmail.com

#### Faraz Mobeen

#### Objective and Expertise

To secure a challenging career within the Company, emphasizing increasing responsibility, personal growth and professional achievement where I may utilize my skills as business development, marketing management. I have solid reputation as a strategic visionary, and problem solver. I have strong ability to develop and motivate teams. Performance oriented with experience in profit and loss management. I have skilled in presentations, vendor relationship, and strategic partnerships. I am a friendly, loyal and dedicated individual who has an ambition to succeed in any given environment. Have extensive experience but love to learn and always up to a challenge whatever the situation. I get along well with others, while also working efficiently on my own. I am seeking a position where I can develop and excel while giving my best to an employer.

#### Qualifications

- Organized, efficient with excellent communication skills
- Customer service professional
- Ability to successfully interface with all levels of Management
- Skilled in completing time critical projects/jobs

#### Professional Experience

#### CEO, January 2020- Present

Founded a telecommunication company that has been in business for more than five years and continued showed growth year after year. Consultant to several telecommunication, software development and professional services companies on content and product support strategies, vertical market development, business partnership deal structures and customer acquisition. Conceived, developed and brought telecom services to market such as calling eard, GPS tracking devices for cars and trucks. Cellular phones etc. Designed and executed advertising, direct mail and telemarketing campaigns for City Com.

#### President, May, 2014 - January 2020

#### City Communications Inc. Woodstock, GA

Founded a telecommunication company that has been in business for more than five years and continued showed growth year after year. Consultant to several telecommunication, software development and professional services companies on content and product support strategies, vertical market development, business partnership deal structures and customer acquisition. Conceived, developed and brought telecom services to market such as calling card, GPS tracking devices for cars and trucks. Cellular phones etc. Designed and executed advertising, direct mail and telemarketing campaigns for City Com.

#### Director Sales and Marketing, Jan, 2005 - Present

T-Mobile and MetroPCS (authorized dealer)

Managing, Growing and expanding the business by preparing and delivering sales presentations, Developed and implemented company's annual and quarterly goals and forecasting future needs. Managing sales and products and develop strategic marketing techniques to increase sales volume on monthly basis.

Reviewing latest trends and technologies and ensured its application in systems. Improved sales activities and performed close out for all sales. Responsible for assisting various departments in increasing volume of sales and achieving targets. Marinating knowledge on all telecommunication products of organization. Responsible of monitoring competitor's product, its market share and new products introduced in market. Drove the entire sales cycle from initial client engagement to closed sales. Grow 197% sales of all stores from the monthly target. Engaged and maintained contact with social media prospects to drive traffic to the business.

#### Manager Administration, Mar, 1992 - April, 2002

**Pakistan Services Limited** 

Worked with Pakistan Services Limited (owners and operators of Pearl Continental and Marriott Hotels) as Manager Administration. Personable, detail-oriented, and self-motivated administrative lease with 10 years of experience in office management. Highly regarded leadership abilities with team-player mentality. Apply innate interpersonal skills to establish and maintain positive relationships and improve workplace morale. Calm and productive under extreme stress. Expert in managing budgets, preparing expense reports, and purchasing hardware/software to meet the need of dynamic office environments. Oversee the company's office operations; direct a high performing staff of administrative professionals. Accurately manage job-site financials, accounts receivable and payable, and purchasing, generate weekly budget and gross margin reports. Compile budget and expense data and produce Excel spread sheets to document activity.

#### **EDUCATION & COMPUTER SKILLS**

Al Khair University, Rawalpindi, Pakistan Master in Business Administration, 1994

Relevant course work in office administration and business, Proficient in Microsoft office, Microsoft Excel. Outlook, Access, Power Point and Adobe Reader. Additional training in leadership,

References available upon request

## **SUZANE ANDERSON**

#### Consultant

### PERSONAL STATEMENT

Dependable, Organized Team player motivated to increasing customer satisfaction effectively and efficiently. Trustworthy and empathetic customer service representative accomplished in software troubleshooting and developemt.

#### **EDUCATION**

▶ 2009-2013 Masters in Mass Communications

2007 - 2009

**BACHELORS IN COMMERCE** 

UNIVERSITY OF PUNJAB

#### **EXPERIENCE**

2015 - 2018

EZ-ONBABEEZ

BELATIONSHIPS MANAGER

Present

Cathect Communications,

OPERATIONS MANAGER

#### **EZ-ONBABEEZ**

#### **Duties and Responsibilities**

- Managing dally activities in operations Analyzing statistics and reports
- Improve operational systems, processes and frameworks Improve the efficiencies and effectiveness of current
- support systems Contributes to the long term planning of the company
- Reviews training syllabus for all personnel
- Meets regularly with Managers for planning purposes Offer solutions for improvement
- Plan and implement the overall strategy
- Provisioning AT&T orders and line installation.
- Develops, plans and manages Technology and Telecommunication Services and the implementation of all aspects of the infrastructure technical standards

#### CONTACT DETAILS

LANGUAGE ENGLISH

PHONE NUMBRE 678-6660075

E-MAIL

WORK

suzaneanderson@hotmail.com

#### WORK/PLAY BALANCE

**PLAY** PREFERENCES SOCIALISING Social Media Sport events INTEREST ROUTINE WORK Editorial **Budget reports** Series/Movies Operations Old Culture **EXPERTISE** HOBBIES Payroll Manager Traveling Shipping and Labeling Photography

Gardening

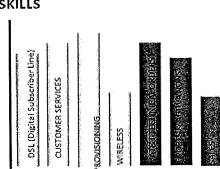
#### **PERSONAL SKILLS**

Order Processing

CPR Certification	73
Analytical skitts	<b>3</b>
Oecision maker	Sa.
Communication Skills	*35
Team Player	-23

#### **SKILLS**

100%





- · Oversees the management of tactical aspects associated with the integration and implementation of Technology and Telecommunications Services workload.
- · Manages Remedy incident and problem management.
- · Adheres to Enterprise change management.
- Responsible for budget compilation and administration.
- Implements the system-wide IS strategic vision.
- Recommends and participates in the development of 15

#### Present:

Cathect Communications Inc.

#### **Operations Manager**

- Working as a operations for Cathect Communications Inc, ensuring and meeting the deadlines.

  O Communicating with Public Utilities commissions on the behalf of client.

  O Negotiating with AT&T and other carriers.

  O Responsible not only for creating efficient, cost-effective telecommunications systems but also for updating systems as newer and better equipment becomes available.
- Setting up the API integrations with the XML's Helping create a secure database for Consumer billings. Managing Consumer Operations.
- o Maintenance of in-house voice systems, TDM or VoIP, pager systems, Call Center systems, Call Accounting systems, Call integration, Unified Communications, and awareness and exploration of any new voice technology that might enhance the environment. Works with others in other Sutter settings to ensure a well integrated voice infrastructure.

#### OTHER SKILLS

- **Expert Data Analytics**
- Expert IT Business Process
- **Expert Technical Documentation**
- Expert Project/Solution Management
- **Expert Solution Delivery**
- Expert Business Acumen
- Export Future Focus
- Expert Global Perspective
- Expert Innovation and Thought Leadership
- Expert People Leadership

#### Saba Zubair

Value Adding Finance, Accounting, Auditing & Functional Consultant

Contact #: +1 (866)966-9413 Skype ID: live:szubair\_9 Email Id: sabaz@cathectc.com

#### Software Skills:

- Microsoft Word, Excel, Powerpoint, Visio
- User& Implementation level knowledge of ODOOERP
- TellyERP
- UNAVO
- RAVIO
- QuickBooks
   &Peachtree

#### **Technical Expertise:**

- IFRS/IAS
- Agreed upon procedures
- Internal control testing
- Analytical reviews
- Accounts payable
- Withholdingtax
- Bank reconciliation
- Expertise in Workflows configuration

#### **Career Objectives**

- To add value to your organization by using my skills and expertise of Financial Reporting,
   Financial Management, Internal Audit and Functional Consultant.
- To join a leading role in a diversified organization with sound ethical environment, where
  rewards system and career growth is linked with commitment and performance.

#### **Experience Details**



#### Finance Manager - Apr 2020 to till date

Cathect Communications is telecommunication company that provides landline and wireless services to consumers. Being on executive position my job description is as under:

- Process and recording all financial transactions in the books of account (BookKeeping).
- Managing Petty cash for normal businessexpenses
- Perform 8ankReconciliations
- PayrollManagement
- Implementing quickbooks
- Filing tax returns both in USA andPakistan
- Contacting PUCs in USA and updating files according to newrules
- Reporting directly toCEO



#### Manager Finance & HR - Oct 2018 to March 2020

Bell Oceanic Communications is service provider company that provides different services to clients from around the world especially to USA and Gulf. Being on executive position my job description is as under:

- Process and recording all financial transactions in the books of account (BookKeeping).
- Managing Petty cash for normal businessexpenses
- Perform BankReconciliations
- PayroliManagement
- Implementing quickbooks
- Filing tax returns both in USA andPakistan
- Contacting PUCs in USA and updating files according to newrules
- Dealing all bankmatters
- Updating company policies as perneed
- Preparing contracts/MOUs between BOC and other vendorcompanies
- Hiring /Firing/ Maintaining Performance Reports of Employees
- Scheduling Training's necessary for Employees
- Reporting Directly toCEO

- Assignment Management
- Bookkeeping

#### Strengths:

- Leadership
- Punctual
- Handworker
- Self-Motivated

#### Hobbies:

- Music
- Photography
- Reading
- CreativeWriting

#### Knowledge:

- Accounting
- UK Tax Law
- British BusinessLaw
- Pakistan Business
   Law



#### Functional Consultant - Dec 2017 to Aug 2018

Agilent Technologies is Lahore based Management consultancy firm that provides management consultancy services to its clients. My role on this job was to be part of team who implement customized ERPs of tware in one of the biggest groups of regions named Azadgroup of companies. Major technical responsibilities include:

- Planning, designandoversight of the construction of an ERP system
- Understand businessprocesses
- Determinechentneeds
- Configuretheapplicationinalignmentwithbusinessneeds
   Ensure clientusability

Zafar & Co Chartered Accountants - Mirpur Azad Kashmir Senior Audit & Assurance - Dec 15 to July 2018

Zafar & Co is Chartered Accountant firm with ICAP practicing certificate.

- Lead client audit engagements, which include planning, executing, directing, and completing financial audits
- Finalization of audit and drafting of audit report anddeliverables
- Internal controltesting
- Assist seniors in preparing tax returns including sales tax returns and income taxreturns
- Bookkeepingassignments

Ilyas Saeed & Co Chartered Accountants - Islamabad Trainee Auditor - April 2015 to Nov 2015

liyas Saeed & Co is Chartered Accountants firm having ICAP practicing certificate and holding top position in top 20 firms in Pakistan. During my stay in Ilyas Saeed I have worked on:

- Prepared working papers, reports and supporting documentation for audit findings.
- Completed audit papers by documenting audit tests and findings.
- Ensured compliance with established internal procedures by examining reports, processes, and documentation.
- Identified control gaps in processes, procedures and systems.
- Supervised and coordinated assigned audits promptly and professionally.
- Compiled general ledger entries on a short schedule with nearly 100% accuracy.

#### **Educational Details**

- Advanced Audit (ACCA)International
- Advanced Taxation (ACCA) UK
- SSC: Matriculation from BISEAJK
- HSSC: Intermediate from BISEAJK
- Graduation: B.COM form AJKuniversity
- Certification: ACCA(Affillate) with Advanced Taxation and Audit

#### Ahsan Malik

Cell: +1 (866)966-9413 Email:ahsanm@cathectc.com Skype: live:.cid.864c434f5a148c8f

#### OBJECTIVES

To obtain a challenging position in a progressive company, utilizing abilities developed through experience and education, with the opportunities for professional growth based on performance.

Interested in pursuing a career in a vibrant and motivating environment that will allow me to exhibit my knowledge and skills and further enhance them, by providing me adequate scope for learning and growth.

#### PROFESSIONAL SUMMARY

- ✓ IT manager at Catheet Communications Inc.
- ✓ Repair DSL and technical support manager at Cathect Communications Inc.
- ✓ Dispatcher &Office Administrative Assistant at Sunny Limo New York Office
- ✓ Proficient in Google Cloud managing, creating instances, DNS, IP configuration, SSL configuration, API installation, Google certified Partner.
- ✓ Proficient in Microsoft office, HTML5, Word press, Blogging, SEO and PHP with excellent typing skills graduate in M.Sc. Media & Communication skills.
- Expert in Google AdSense, Adwords, Facebook Adwords and YouTube marketing.
- ✓ Installing PBX, Asterisk Servers on Google Cloud Complete Configuration
- ✓ Installing Asterisk Vici Dialer on Server locally and configuration
- ✓ Virtual Box configuration and hosting local servers, Linux or Asterisk

#### PERSONAL INFORMATION

Father Name

Safeer Muhammad Khan

Date of Birth

27-07-1992

Gender

Male

Religion

Islam

Domicile

Punjab

N.I.C #

37201-6289891-7

#### PROFESSIONAL EXPERIENCE

#### Cathect Communications INC.

#### Senior IT Manager

March 2020 to Present

- Coordinate for preparation of policies /SOP regarding User Tech Support and IT intrastructure.
- · Manage complaints through services desk system for end users.
- Escalates & follows up IT issues to different team members of IT.
- Ensures proper installation and configuration of software (OS/Office/AV and hardware (Desktop/Laptop/Printer/Scanner)
- Coordinate with vendors for use of latest technology like software packages and hardware accessories.
- Analyze feedback from end users regarding the functionality of IT services support such as email, networking, software and hardware.
- Ensure the maintenance process Management of IT Assets.
- · Ensure compliance with legal and ethical standards
- Ensure compliance of the software licenses for installed system.
- Monitor and evaluate reporting employees and provides performance reports of IT Helpdesk Support Staff to senior management.

#### Bell Oceanic (SMC) PVT, LTD

#### Manager Repairs & DSL (Technical Support)

Dec 2017 - November 2019

#### Key Responsibilities:

- Isolating Trouble on customer phone using Electronic bonding Trouble Administration (EBTA).
- ✓ Testing and Analyzing where the possible repair trouble is.
- ✓ Following up accounts/closing Trouble Tickets.
- Analyzing established test results and control methodology to measure trouble on Customer phone line.
- Troubleshooting and solving technical issues related to end user equipment hardware.
- Ensuring customer satisfaction is achieved.
- ✓ Preparing daily report for day to day repairs issues reported by the customer.
- Keeping record of the equipment installed in the office.
- Updating software and ensuring windows security and vulnerability.

#### Fleet Dispatcher at Sunny Limo U.S.A.

#### Fleet Dispatcher

Sept 2015 - Aug 2017

- ✓ Customer Care Representative
- ✓ Dispatch drivers for pick-ups and deliveries.
- ✓ Update database tracking system and maintain timely data integrity.
- ✓ Customer Services and customer Care.
- ✓ Troubleshooting the mess-ups between customers and the fleet.
- ✓ En-route Drivers to the passengers place.

Monitor and operate a radio console and computer equipment

#### ACADEMIC QUALIFICATIONS

B.S. Telecommunications & Networks	IQRA University
HSSC	F.B.I.S.EJeddah
SSC	F.B.I.S.E Jeddah

#### COMPUTER KNOWLEDGE

- ✓ Microsoft Windows 98, 2000, XP & Windows 7.
- ✓ Microsoft Office 2007 2011
- Internet Marketing, Google (Adwords Certified Partner), Face Book(Blue Print Certifications), Twitter & Email Marketing (Mail Chimp, SendinBlue, Aweber)
- ✓ Suftware used Photoshop, Camtasia Studio.
- ✓ Good Typing Speed
- ✓ Google Cloud, Instances, deploying instances and Cluster deployment & management
- ✓ Installing PBX, Asterisk Servers on Google Cloud Complete Configuration
- ✓ Installing Asterisk Vici Dialer on Server locally and configuration
- ✓ Virtual Box configuration and hosting local servers, Linux or Asterisk

#### **EXHIBIT E**

#### Confidential Financial Information Filed Under Seal

#### **EXHIBIT F**

# SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN CATHECT COMMUNICATIONS, LLC

Pursuant to T.C.A. § 65-5-112, as amended, Cathect Communications, Inc. ("Cathect") submits this small and minority-owned telecommunications business participation plan (the "Plan") along with its Application for a Certificate of Public Convenience and Necessity to provide competing intrastate and local exchange services in Tennessee.

#### I. PURPOSE

The purpose of § 65-5-112, T.C.A. is to provide opportunities for small and minority-owned businesses to provide goods and services to telecommunications service providers. Cathect is committed to the goals of § 65-5-112, T.C.A. and to taking steps to support the participation of small and minority-owned telecommunications businesses in the telecommunications industry. Cathect will endeavor to provide opportunities for small and minority-owned telecommunications businesses to compete for contracts and subcontracts for goods and services. As part of its procurement process, Cathect will make efforts to identify and inform minority-owned and small businesses that are qualified and capable of providing goods and services to Cathect of such opportunities. Once it begins operations, Cathect will contact the Department of

Economic and Community Development, the administrator of the small and minority owned Telecommunications assistance program, to obtain a list of qualified vendors. Moreover, Cathect will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

#### II. **DEFINITIONS**

As defined in § 65-5-112, T.C.A.:

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at lease fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000).

Small Business. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000).

#### III. ADMINISTRATION

Cathect's Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting Cathect's full efforts to provide equal opportunities for small and minority-owned businesses. The Administrator of the Plan will be:

Suzane Anderson Cathect Communications, Inc. 2160 Lexington Lane Cummings, Georgia 30010 (678)-666-0075 info@cathectc.com

The Administrator's responsibilities will include:

- (1) Maintaining an updated Plan in full compliance with T.C.A. § 65-5-112 and the rules and orders of the Tennessee Regulatory Authority.
- (2) Establishing and developing policies and procedures necessary for the successful implementation of the Plan.
- (3) Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperating with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in T.C.A. § 65-5-112.
- (5) Searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) Providing records and reports and cooperating in any authorized surveys as required by the Tennessee Regulatory Authority.
- (7) Establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to use such businesses.
- (8) Providing information and educational activities to persons within Cathect and training such persons to seek out, encourage, and promote the use of small and minority owned businesses. In performance of these duties, the Administrator will utilize a number of resources, including:

#### Chambers of Commerce

The Tennessee Department of Economic and Community Development The United States Department of Commerce

Small Business Administration Office of Minority Business

The National Minority Supplier Development Counsel The National Association of Women Business Owners The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

#### IV. RECORDS AND COMPLIANCE REPORTS

Cathect will maintain records of qualified small and minority-owned business and efforts to use the goods and services of such businesses. In addition, Cathect will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan.

Cathect will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, Cathect will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

#### **EXHIBIT G**

#### NOTICE OF FILING

#### TO: ALL INCUMBENT LOCAL EXCHANGE CARRIERS(ILECs)

PLEASE TAKE NOTICE, that in accordance with the Tennessee Regulatory Authority Rules for the Provision of Competitive Intrastate Telecommunications Services, you are hereby given notice that on April 14, 2020, Cathect Communications, Inc. filed an Application for a Certificate of Public Convenience and Necessity to Provide Competing Local Telecommunications Services throughout Tennessee.

# [ncumbentLocalExchangeCarriers(ILECs)

	Company Name					
21	Ardmore Telephone Company	237 N. 8th Street		Mayfield [	KY	42066-0000
,	BellSouth Telecommunications, LLC	333 Commerce Street	Suite 2106	Nashville	Z.	37201-3300
14	CenturyTel of Adamsville	1100 3rd Avenue N.	Apt. 532	Nashville	Z.	37208-0000
15	CenturyTel of Claiborne	1100 3rd Avenue N.	Apt. 532	Nashville	Z	37208-0000
17	CenturyTel of Ooltewah-Collegedale	1100 3rd Avenue N.	Apt. 532	Nashville	Z.	37208-0000
13	Concord Telephone Exchange, Inc.	10025 Investment Drive	Suite 200	Knoxville	Z	37932-0000
16	Crockett Telephone Company	PO Box 24207	Attention Lisa Wigington	Jackson	MS	39225-0000
7466	74668 Frontier Communications of Tennessee	300 Bland Street		Bluefield	MV	24701-0000
22	Humphreys County Telephone Company 10025	y 10025 Investment Drive	Suite 200	Knoxville	ZI	37932-0000
23	Loretto Telephone Company	P. O. Box 130		Loretto	ZI	38469-0000
24	Millington Telephone Company, Inc.	PO Box 17040		Jonesboro	AR	72403-0000
18	Peoples Telephone Company	PO Box 24207	Attention Lisa Wigington	Jackson	MS	39225-0000
12	Tellico Telephone Company	10025 Investment Drive	Suite 200	Knoxville	Z.	37932-0000
111	Tennessee Telephone Company	10025 Investment Drive	Suite 200	Knoxville	Z	37932-0000
25	United Telephone Company, Inc.	P. O. Box 38		Chapel Hill	Z.	37034-0000
3	United Telephone Southeast, LLC	1101 3rd Avenue North	Apt. 532	Nashville	ZI	37208-0000
19	West Tennessee Telephone Co.	PO Box 24207	Attention Lisa Wigington	Jackson	MS	39225-0000

#### Exhibit H

#### Pre-filed Testimony of Faraz Mobeen

- Q. PLEASE STATE YOUR NAME AND WHAT IS YOUR POSITION WITH CATHECT COMMUNICATIONS, LLC?
- A. I am Faraz Mobeen and I am the CEO at Cathect.
- Q. ARE ALL STATEMENTS IN CATHECT'S APPLICATION TRUE AND CORRECT TO THE BEST OF YOUR KNOWLEDGE, INFORMATION, AND BELIEF?
- A. Yes.
- Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING?
- A. The purpose of my testimony is to describe the services that Cathect proposes to offer in Tennessee, and to review issues related to Cathect's request for a license to provide such services. My testimony specifically addresses Cathect's managerial, technical, and financial competence to provide telecommunications services for which authority is requested, and its compliance with the rules and policies of the Tennessee Public Utility Commission.
- O. WHAT AUTHORITY IS CATHECT SEEKING FROM THE COMMISSION?
- A. Cathect seeks authority to offer local exchange and long-distance service throughout Tennessee.
- Q. IS CATHECT LEGALLY AUTHORIZED TO DO BUSINESS IN TENNESSEE?
- A. Yes. Cathect is a Georgia Corporation and has been authorized to do business in Tennessee, as shown in Exhibits A and B.

#### O. PLEASE DESCRIBE CATHECT'S MANAGEMENT TEAM.

- A. As shown in Exhibit D, the company's management team has substantial experience in the telecommunications industry including finance, product management and telecommunications management. The company is already certificated in Nevada and Texas.
- Q. PLEASE DESCRIBE CATHECT AND THE TYPES OF SERVICES THAT IT WILL PROVIDE IN TENNESSEE.
- A. Cathect seeks authority to enter the Tennessee market initially as a reseller of local and long-distance service. The company will focus first on business customers. As the company grows, it will also serve the residential market. Finally, once the company has a sufficient financial resource, Cathect will invest in its own facilities.
- Q. DOES CATHECT HAVE ADEQUATE ACCESS TO THE CAPITAL NECESSARY TO PROVIDE SERVICE IN TENNESSEE?
- A. As I explained earlier, the company will initially offer service through the resale and therefore will not need to make large capital investments. As the company grows, that Cathect will offer a service through a combination of resale and facilities-based service.
- Q. IF AUTHORIZED TO PROVIDE LOCAL TELECOMMUNICATIONS SERVICES, WILL CATHECT ABIDE BY THE RULES, STATUTES, REGULATIONS, POLICIES, AND ORDERS OF THE COMMISSION, AND THE LAWS OF TENNESSEE, IN ITS PROVISION OF SERVICES, INCLUDING THOSE FOR DISCONNECTION AND RECONNECTION OF SERVICE?
- A. Yes
- Q. PLEASE DESCRIBE THE PUBLIC INTEREST BENEFITS ASSOCIATED
  WITH CATHECT'S PROPOSED OFFERING OF
  TELECOMMUNICATIONS SERVICES IN TENNESSEE.

- A. By enhancing competition, Cathect will bring significant benefits to telecommunications users within Tennessee by providing: (a) lower-priced and better-quality service; (b) innovative telecommunications services; (c) efficient use of existing communications resources; and (d) increased diversification and reliability in the supply of communications services.
- Q. WILL CATHECT'S PRICING METHODS BENEFIT THE PUBLIC INTEREST?
- A. Yes. Cathect will implement competitive pricing plans.
- Q. HAS ANY STATE EVER DENIED OR REVOKED THE CERTIFICATION
  OF CATHECT OR ONE OF ITS AFFILIATES?
- A. No.
- Q. HAS CATHECT OR ONE OF ITS AFFILIATES EVER BEEN INVESTIGATED OR SANCTIONED BY ANY REGULATORY AUTHORITY FOR SERVICE OR BILLING IRREGULARITIES?
- A. No.
- Q. WHO IS KNOWLEDGEABLE ABOUT CATHECT'S OPERATIONS AND WILL SERVE AS THE COMPANY'S REGULATORY CONTACT?
- A. As CEO, I am knowledgeable about its operations and will serve as Cathect's regulatory contact.
- Q. DOES THIS CONCLUDE YOUR TESTIMONY?
- A. Yes.

I swear that the foregoing testimony is true and correct to the best of my knowledge.
Hou
Faraz Mobeen
CEO Cothact Communications Inc
Cathect Communications, Inc.
Respectfully submitted this day of, 2020.
State of Georgia
County of Forsyth
Subscribed and sworn to me a, Notary Public
Mary In 5
(Title of person authorized to administer oath)
In the State and County above named this Collaboration of December 2020.
(Signature of person authorized to administer oath)
Yuritzi Patino
NOTARY PUBLIC
Forsyth County, GEORGIA  My Comm. Expires 06/18/2022