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May 24, 2021

Via Email and U.S. Mail

Executive Director Earl Taylor
c/o Ectory Lawless
Tennessee Public Utility Commission
502 Deaderick Street, Fourth Floor
Nashville, Tennessee 37243

Re: Piedmont Natural Gas Company, Inc. ("Piedmont") Petition for an Adjustment of Rates, Charges, and Tariffs Applicable to Service in Tennessee; Docket No.: 20-00086

Dear Mr. Taylor:

Pursuant to the Tennessee Public Utility Commission's ("Commission") Order Approving Settlement Agreement Setting Rates and Approving the Procedures for Refunds to Customers, issued on May 6, 2021 in the above-captioned proceeding ("Settlement Order"), as well as the provisions of the Commission's February 26, 2021 Order Imposing Conditions and Refund Requirements Regarding Piedmont Natural Gas Company, Inc.'s Intention to Implement New and Temporary Rates Pursuant to Tenn. Code Ann. § 65-5-103(B), Piedmont Natural Gas Company, Inc. ("Piedmont") hereby provides notice that it has refunded to customers those portions of its proposed rates put into effect on January 2, 2021 through February 28, 2021 that were ultimately disallowed by the Commission. Piedmont completed the issuance of these refunds to customers on April 30, 2021. The total amount owed and refunded to customers, including interest, was \$4,371,242.71.

In accordance with Ordering Paragraph No. 4 of the Settlement Order, a full reconciliation of these refunds is attached hereto.

This material is also being filed today by way of email to the Tennessee Public Utility Commission docket manager, Ectory Lawless. Please file the original and provide a "filed" stamped copy of the same via email to my assistant, at denise.guye@wallerlaw.com.

Please do not hesitate to call me if you have any questions.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Paul S. Davidson".

Paul S. Davidson

PSD:cdg

Enclosure

cc: Consumer Advocate
Bruce Barkley
Pia Powers
James Jeffries IV

Piedmont Natural Gas Company, Inc.
Refund Report

Piedmont Natural Gas Company, Inc.
TPUC Docket No. 20-00086
Refund Report

	TOTAL REFUND AMOUNT CALCULATED AND ISSUED TO CUSTOMERS FOR JANUARY AND FEBRUARY 2021 BILL CYCLES				
	[A]	[B]	[C] = [A] - [B]	[D]	[E] = [C] + [D]
Rate Schedule	Amount Billed at Interim Rates ¹	Amount Calculated at Final Approved Rates ¹	Refund Amount, Excluding Interest ¹	Accrued Interest ²	Total Amount Refunded ¹
301 - Residential Service	\$ 49,464,433.79	\$ 45,623,801.84	\$ 3,840,631.95	\$ 39,400.20	\$ 3,880,032.15
302 - Small General Service	8,535,128.00	8,293,638.14	241,489.86	1,639.25	243,129.11
352 - Medium General Service	5,791,081.82	5,590,498.88	200,582.94	1,857.46	202,440.40
303 - Large General Sales Service	169,487.47	167,506.61	1,980.86	27.98	2,008.84
304 - Interruptible General Sales Service	21,168.40	20,324.50	843.90	11.80	855.70
313 - Firm Transportation Service	135,412.33	133,692.99	1,719.34	23.18	1,742.52
314 - Interruptible Transportation Service	538,667.79	498,365.14	40,302.65	569.08	40,871.73
310 - Resale Service	1,598.72	1,438.72	160.00	2.26	162.26
Total	\$ 64,656,978.32	\$ 60,329,266.82	\$ 4,327,711.50	\$ 43,531.21	\$ 4,371,242.71

1/ Amounts include applicable taxes and franchise fees.

2/ Interest accrued at authorized rate of return of 6.85% in TPUC Docket No. 20-00086.

Piedmont Natural Gas Company, Inc.
TPUC Docket No. 20-00086
Refund Report

	Refunds Calculated and Issued to Customers for				
	January 2021 Bill Cycles				
	[A]	[B]	[C] = [A] - [B]	[D]	[E] = [C] + [D]
Rate Schedule	Amount Billed at Interim Rates ¹	Amount Calculated at Final Approved Rates ¹	Refund Amount, Excluding Interest ¹	Accrued Interest ²	Total Amount Refunded ¹
301 - Residential Service	\$ 25,299,277.76	\$ 23,757,401.40	\$ 1,541,876.36	\$ 20,977.68	\$ 1,562,854.04
302 - Small General Service	1,076,298.86	1,071,981.95	4,316.91	50.64	4,367.55
352 - Medium General Service	2,950,061.81	2,894,282.63	55,779.18	744.10	56,523.28
303 - Large General Sales Service	92,535.71	91,524.39	1,011.32	16.88	1,028.20
304 - Interruptible General Sales Service	10,376.58	9,968.78	407.80	6.81	414.61
313 - Firm Transportation Service	52,915.13	52,251.54	663.59	11.10	674.69
314 - Interruptible Transportation Service	273,281.94	252,780.87	20,501.07	342.40	20,843.47
310 - Resale Service	799.36	719.36	80.00	1.34	81.34
Total	\$ 29,755,547.15	\$ 28,130,910.92	\$ 1,624,636.23	\$ 22,150.95	\$ 1,646,787.18

1/ Amounts include applicable taxes and franchise fees.

2/ Interest accrued at authorized rate of return of 6.85% in TPUC Docket No. 20-00086.

Piedmont Natural Gas Company, Inc.
TPUC Docket No. 20-00086
Refund Report

	Refunds Calculated and Issued to Customers for February 2021 Bill Cycles				
	[A]	[B]	[C] = [A] - [B]	[D]	[E] = [C] + [D]
Rate Schedule	Amount Billed at Interim Rates ¹	Amount Calculated at Final Approved Rates ¹	Refund Amount, Excluding Interest ¹	Accrued Interest ²	Total Amount Refunded ¹
301 - Residential Service	\$ 24,165,156.03	\$ 21,866,400.44	\$ 2,298,755.59	\$ 18,422.52	\$ 2,317,178.11
302 - Small General Service	7,458,829.14	7,221,656.19	237,172.95	1,588.61	238,761.56
352 - Medium General Service	2,841,020.01	2,696,216.25	144,803.76	1,113.36	145,917.12
303 - Large General Sales Service	76,951.76	75,982.22	969.54	11.10	980.64
304 - Interruptible General Sales Service	10,791.82	10,355.72	436.10	4.99	441.09
313 - Firm Transportation Service	82,497.20	81,441.45	1,055.75	12.08	1,067.83
314 - Interruptible Transportation Service	265,385.85	245,584.27	19,801.58	226.68	20,028.26
310 - Resale Service	799.36	719.36	80.00	0.92	80.92
Total	\$ 34,901,431.17	\$ 32,198,355.90	\$ 2,703,075.27	\$ 21,380.26	\$ 2,724,455.53

1/ Amounts include applicable taxes and franchise fees.

2/ Interest accrued at authorized rate of return of 6.85% in TPUC Docket No. 20-00086.