STATE OF TENNESSEE

Office of the Attorney General



HERBERT H. SLATERY III ATTORNEY GENERAL AND REPORTER P.O. BOX 20207, NASHVILLE, TN 37202 TELEPHONE (615)741-3491 FACSIMILE (615)741-2009

January 26, 2021

Kelly Cashman-Grams General Counsel c/o Tory Lawless Docket Manager Tennessee Public Utility Commission 502 Deaderick Street Nashville, TN 37243

Re: Records Request Related to Piedmont Natural Gas Company, Inc.

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-118(b)(2), the Consumer Advocate Unit in the Financial Division of the Tennessee Attorney General's Office (Consumer Advocate) respectfully requests the Tennessee Public Utility Commission (TPUC) to furnish a record and other relevant documents, which the Consumer Advocate believes the TPUC may possess that are needed for the Consumer Advocate's analysis in TPUC Docket No. 20-00086. The record requested is as follows:

- 1. Consumer inquiries and complaints regarding Piedmont Natural Gas Company, Inc. submitted to the Commission by email since January 1, 2021.
- 2. Consumer inquiries and complaints regarding Piedmont Natural Gas Company, Inc. submitted to the Commission in writing since January 1, 2021.
- Consumer inquiries and complaints regarding Piedmont Natural Gas Company, Inc. submitted to the Commission by telephone since January 1, 2021.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615)741-2370.

Respectfully,

Karen H. Stachowski Assistant Attorney General

Karen H. Stachouski

cc: Paul S. Davidson, Esq. James H. Jeffries, IV, Esq.