

Office of the Attorney General



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October 13, 2020

Kelly Cashman-Grams  
General Counsel  
c/o Tory Lawless  
Docket Manager  
Tennessee Public Utility Commission  
502 Deaderick Street  
Nashville, TN 37243

Re: Records Request Related to HomeServe USA

Dear Ms. Cashman-Grams:

Pursuant to Tenn. Code Ann. § 65-4-118(b)(2), the Consumer Advocate Unit in the Financial Division of the Tennessee Attorney General's Office (Consumer Advocate) respectfully requests the Tennessee Public Utility Commission (TPUC) to furnish a specific record which the Consumer Advocate believes the TPUC may possess that is needed for the Consumer Advocate's analysis in TPUC Docket No. 20-00086. The record request is as follows:

1. Pursuant to TPUC Rule 1220-04-11-.04, "telephone solicitors engaging in the solicitation of Tennessee residential telephone subscribers" are required to register with the Commission. The Consumer Advocate requests a copy (with appropriate redactions) of HomeServe USA's<sup>1</sup> *Telephone Solicitor Registration Application* filed with the Commission. If the Commission determines that it cannot provide a redacted copy of the application, the Consumer Advocate requests confirmation that such an application was filed and the date it was filed.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615)741-2370 or at [karen.stachowski@ag.tn.gov](mailto:karen.stachowski@ag.tn.gov).

Respectfully,

A handwritten signature in blue ink that reads "Karen H Stachowski".

Karen H. Stachowski  
Assistant Attorney General

cc: Paul S. Davidson, Esq.  
James H. Jeffries, IV, Esq.  
TPUC Docket No. 20-00086

<sup>1</sup> This request includes any filings under different names such as HomeServe USA Corp, HomeServe PLC, HomeServe USA Repair Management Corp., or HomeServe Insurance Agency Corp.