



May 24, 2021

Dr. Kenneth Hill, Chairman  
c/o Ectory Lawless  
Tennessee Public Utility Commission  
4th Floor, Andrew Jackson State Office Bldg  
502 Deaderick Street  
Nashville, Tennessee 37243

**RE: Navitas TN NG, LLC COVID-19 Response May 2021 Update**

On August 11, 2020, the Commission issued the Chairman's Motion to Lift Moratorium on Disconnections Subject to Conditions under Docket No. 20-00047. Pursuant to this Order, Navitas now files this monthly update.

**1. Disconnected Customers**

Between April 8, 2020 and May 7, 2021, Navitas had 5 customers disconnected for non-payment.

**2. Customers Repayment Plans**

Currently, Navitas TN NG has 26 customers on equal pay plans, 25 of which are residential customers.

**3. Delinquent Customer Accounts<sup>1</sup>**

As of May 7, 2021, for residential customers: 36 customers are over 31 days past due; 49 customers are over 61 days past due; 22 customers are over 91 days past due; and 39 customers are over 120 days past due.

As of May 7, 2021, for commercial customers, 6 customers are over 31 days past due; 8 customer is over 61 days past due; 1 customer is over 91 days past due; and 8 customers are over 120 days past due.

As of May 7, 2021, for industrial customers, 1 customers are over 31 days past due; 1 customers are over 61 days past due; 1 customers are over 91 days past due; and 1 customers are over 120 days past due.

**4. Bad Debt**

As of May 14, 2021, there are no past due amounts incurred in 2021 expected to be written off to bad debt at year end.

In accordance with the March 31, 2020 Amended Notice, this filing is being made electronically with one hard copy of this document to follow by mail.

Sincerely,

Brenda Bott

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<sup>1</sup> These figures are for current accounts only and do not include final bills.