



April 14, 2021

Dr. Kenneth Hill, Chairman
c/o Ectory Lawless
Tennessee Public Utility Commission
4th Floor, Andrew Jackson State Office Bldg
502 Deaderick Street
Nashville, Tennessee 37243

RE: Navitas TN NG, LLC COVID-19 Response April 2021 Update

On August 11, 2020, the Commission issued the Chairman's Motion to Lift Moratorium on Disconnections Subject to Conditions under Docket No. 20-00047. Pursuant to this Order, Navitas now files this monthly update.

1. Disconnected Customers

Between March 8, 2020 and April 7, 2021, Navitas had 2 customers disconnected for non-payment, 1 of which has since been reconnected.

2. Customers Repayment Plans

Currently, Navitas TN NG has 26 customers on equal pay plans, 25 of which are residential customers.

3. Delinquent Customer Accounts¹

As of April 7, 2021, for residential customers: 84 customers are over 31 days past due; 26 customers are over 61 days past due; 13 customers are over 91 days past due; and 39 customers are over 120 days past due.

For commercial customers, 15 customers are over 31 days past due; 1 customer is over 61 days past due; 1 customer is over 91 days past due; and 8 customers are over 120 days past due.

For industrial customers, 3 customers are over 31 days past due; 3 customers are over 61 days past due; 3 customers are over 91 days past due; and 3 customers are over 120 days past due.

4. Bad Debt

As of April 14, 2021, there are no past due amounts incurred in 2021 expected to be written off to bad debt at year end.

In accordance with the March 31, 2020 Amended Notice, this filing is being made electronically with one hard copy of this document to follow by mail.

Sincerely,

Brenda Bott

¹ These figures are for current accounts only and do not include final bills.