

Appalachian Power 1051 E Cary Street, Suite 1100 Richmond, Virginia 23219 AppalachianPower.com

VIA EMAIL (TPUC.DocketRoom@tn.gov)

April 15, 2021

Dr. Kenneth C. Hill, Chair c/o Ectory Lawless, Dockets & Records Manager Tennessee Public Utility Commission Andrew Jackson State Office Building 502 Deaderick Street, 4th Floor Nashville, TN 37243

Re: MONTHLY INFORMATIONAL FILING OF KINGSPORT POWER COMPANY d/b/a AEP APPALACHIAN POWER DOCKET NO.: 20-00047 RELATED TO MEASURES TAKEN DURING THE CORONAVIRUS COVID-19 PUBLIC HEALTH EMERGENCY

Dear Chair Hill,

On behalf of Kingsport Power Company d/b/a AEP Appalachian Power (KgPCo, the Company), we transmit the following monthly status report as required by Chairman's Motion dated August 10, 2020.

If you have any questions regarding the enclosed material, please feel free to contact me at ekkeeton@aep.com.

Sincerely,

Eleanor K. Keeton

Regulatory Consultant

Cleanor K Keeton

Regulatory Services-VA/TN

Enclosures

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION NASHVILLE, TENNESSEE

IN RE: INFORMATIONAL FILING OF)
KINGSPORT POWER COMPANY)
d/b/a AEP APPALACHIAN POWER) DOCKET NO.: 20-00047
RELATED TO MEASURES TAKEN DURING)
THE CORONAVIRUS COVID-19 PUBLIC)
HEALTH EMERGENCY)

Comes Kingsport Power Company d/b/a AEP Appalachian Power ("KgPCo, the Company"), and, as directed by the Chairman's August 10, 2020 Motion in this docket, submits herewith its monthly informational update concerning emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable services and to assist its customers. Previously reported actions and measures are continuing as described, with the following updates:

- 1. Please see Exhibit A, pages 1 through 4, for the requested information.
- KgPCo is continually reviewing its responses to the pandemic and is providing guidance to its employees in conjunction with state and local mandates and based on the latest health information.

Respectfully submitted,

Kingsport Power Company d/b/a AEP Appalachian Power

By: Eleanor K Keeton

TITLE: Regulatory Consultant

DATE: April 15, 2021

Kingsport Payment Arrangements - Starting 3/15/2020 to Report Date

Report date 9/13/2020	Residential	Active	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u> 1647
		724	28	794	101	
	Commercial Industrial	9	3 0	19 0	1 3	32 3
	Other	0	0	0	0	0
	Other	Ü	U	Ü	Ü	U
Report date 10/11/2020	Davidankini	Active	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential Commercial	1407 20	50 3	1123 25	175 1	2755 49
	Industrial	0	0	0	3	3
	Other	0	0	0	0	0
	other	Ü	Ü	Ü	Ü	Ü
Report date 11/08/2020	2	<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential	1534	72	1515	226	3347
	Commercial Industrial	22 0	3 0	33 0	3 3	61 3
	Other	0	0	0	0	0
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Report date 12/13/2020	Davidankini	Active	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential Commercial	1234 16	101 3	2405 50	273 4	4013 73
	Industrial	0	0	0	3	3
	Other	0	0	0	0	0
	o their	· ·	v	ŭ	ŭ	Ü
Report date 1/10/2021	Davidankini	Active	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential Commercial	1256 12	124 4	2685 57	306 4	4371 77
	Industrial	0	0	0	3	3
	Other	0	0	0	0	0
	omer	J	Ü	Ü	ŭ	Ü
Report date 2/7/2021	2	<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential	1215	157	3104	337	4813
	Commercial Industrial	16 0	4 0	63 0	4 3	87 3
	Other	0	0	0	0	0
		· ·	v	· ·	v	· ·
Report date 3/7/2021	Decide of L	<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	Residential	1181	196	3505	383	5265
	Commercial Industrial	15	4	65	5	89
	Other	0	0	0	3 0	3 0
	Julei	J	U	U	J	U
Report date 4/10/2021		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	Canceled	<u>Total</u>
	Residential	1166	268	3843	460	5737
	Commercial	11	5	70	8	94
	Industrial Other	0	0	0	3	3 0
	Other	0	0	0	0	U

ACTIVE DELINQUENCY

KINGSPORT											
Residential	NI-	30 D		60 Da		90 Da		90+ D		Tot	_
		o. of Accts.	Amount 766	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount
January	2021	5,240	\$942,766	671	\$107,633	281	\$57,224		\$151,425 \$136,293	6,910	\$1,259,047
February	2021 2021	5,117	\$680,349	1,076 862	\$123,224	363	\$82,785	700		7,256	\$1,022,651
March April	2021	5,095	\$988,559	802	\$121,816	190	\$35,549	287	\$45,269	6,434 0	\$1,191,194 \$0
May	2021									0	\$0 \$0
June	2021									0	\$0 \$0
July	2021									0	\$0 \$0
-	2021									0	\$0 \$0
August September	2021									0	\$0 \$0
October	2021									0	\$0 \$0
November	2021									0	\$0 \$0
December	2021									0	\$0 \$0
December	2021									U	ŞU
KINGSPORT											
Commercial		30 D	ays	60 Da	ays	90 Da	avs	90+ D	avs	Tot	al
	No	o. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount
January	2021	623	\$236,772	118	\$7,964	19	\$1,225		\$1,577	771	\$247,539
February	2021	549	\$115,208	99	\$12,956	17	\$3,091	13	\$3,432	678	\$134,686
March	2021	463	\$175,886	99	\$9,450	15	\$2,276	10	\$1,892	587	\$189,504
April	2021		, -,		, - ,		, ,		, ,	0	\$0
May	2021									0	\$0
June	2021									0	\$0
July	2021									0	\$0
August	2021									0	\$0
September	2021									0	\$0
October	2021									0	\$0
November	2021									0	\$0
December	2021									0	\$0
KINGSPORT											
Industrial											
		<u>30 D</u>	ays	60 Da	<u>ays</u>	90 Da	a <u>ys</u>	<u>90+ D</u>	ays_	<u>Tot</u>	<u>al</u>
	No	30 D o. of Accts.	<u>Amount</u>	60 Da	<u>ays</u> <u>Amount</u>	90 Da	<u>Amount</u>	90+ D No. of Accts.	<u>Amount</u>	Tot No. of Accts.	<u>al</u> <u>Amount</u>
January	2021	o. of Accts. 26	Amount \$79,416	No. of Accts.	Amount \$552	No. of Accts.	Amount \$0	No. of Accts.	Amount \$0	No. of Accts.	Amount \$79,967
January February	2021 2021	o. of Accts.	Amount	No. of Accts. 3 3	Amount \$552 \$3,271	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts.	Amount \$79,967 \$203,669
February March	2021 2021 2021	o. of Accts. 26	Amount \$79,416	No. of Accts.	Amount \$552	No. of Accts.	Amount \$0	No. of Accts.	Amount \$0	No. of Accts. 29 19 13	Amount \$79,967 \$203,669 \$25,251
February	2021 2021 2021 2021	26 16	Amount \$79,416 \$200,398	No. of Accts. 3 3	Amount \$552 \$3,271	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts. 29 19 13 0	Amount \$79,967 \$203,669 \$25,251 \$0
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February March April May June	2021 2021 2021 2021 2021 2021	26 16	Amount \$79,416 \$200,398	No. of Accts. 3 3	Amount \$552 \$3,271	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts. 0 0	Amount \$0 \$0	No. of Accts. 29 19 13 0 0	Amount \$79,967 \$203,669 \$25,251 \$0 \$0
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February March April May June July August September October November December KINGSPORT Other January February March April May June July August September	2021 2021 2021 2021 2021 2021 2021 2021	30 E 2. of Accts. 26 27 20 of Accts. 26 25	Amount \$79,416 \$200,398 \$24,414 24,414 24,414 24,611 \$40,611 \$10,374	No. of Accts. 3 3 2 2 No. of Accts. 3 2	Amount \$552 \$3,271 \$837 \$837 Amount \$265 \$894	90 Da No. of Accts. 0 4	Amount \$0 \$0 \$0 \$0 Amount \$0 \$747	90+ E No. of Accts.	Amount \$0 \$0 \$0 \$0 Amount \$0 \$0	No. of Accts. 29 19 13 0 0 0 0 0 0 0 0 0 Tot No. of Accts. 29 31 53 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Amount \$79,967 \$203,669 \$25,251 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0

KINGSPORT - Disconnects by Customer Class

	2020	Residential	Commericial	Total
January		568	21	589
February		468	11	479
March		556	19	575
April		-	-	-
May		-	-	-
June		-	-	-
July		-	-	-
August		-	-	-
September		-	-	-
October		901	40	941
November		455	15	470
December		9	19	28
Total		2957	125	3082

	2021	Residential	Commericial	Total
January		41	16	57
February		383	17	400
March		607	16	623
Total		1031	49	1080

NET CHARGE-OFF SUMMARY

APPALACHIAN POWER

7.11 7.12 1.01 1.12 1.1 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.													
Kingsport	<u>January</u>	<u>February</u>	March	<u>April</u>	<u>May</u>	<u>June</u>	<u>July</u>	<u>August</u>	September	October	November	December	Total
2020	\$11,841	\$15,036	\$9,612	\$1,783	\$13,593	\$14,146	\$19,388	(\$703)	\$12,395	(\$1,063)	\$18,818	\$26,477	\$141,323
Current Month % to Revenue	0.098%	0.090%	0.074%	0.016%	0.141%	0.122%	0.156%	-0.005%	0.102%	-0.011%	0.185%	0.173%	0.096%
2019	\$15,693	\$22,000	\$6,269	\$5,902	\$17,875	\$15,691	\$23,157	\$73,508	\$17,335	\$15,136	\$8,114	\$13,241	\$233,920
Current Month % to Revenue	0.100%	0.183%	0.041%	0.063%	0.165%	0.123%	0.159%	0.653%	0.139%	0.111%	0.077%	0.081%	0.151%
Kingsport	<u>January</u>	February	March	<u>April</u>	<u>May</u>	<u>June</u>	July	<u>August</u>	September	<u>October</u>	November	December	Total
2021	\$27,192	\$95,735	\$6,613										\$129,540
Current Month % to Revenue	0.170%	0.651%	0.056%										0.305%
2020	\$11,841	\$15,036	\$9,612										\$36,489
Current Month % to Revenue	0.098%	0.090%	0.074%										0.087%