



Appalachian Power
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VIA EMAIL (TPUC.DocketRoom@tn.gov)

April 15, 2021

Dr. Kenneth C. Hill, Chair
c/o Ectory Lawless, Dockets & Records Manager
Tennessee Public Utility Commission
Andrew Jackson State Office Building
502 Deaderick Street, 4th Floor
Nashville, TN 37243

**Re: MONTHLY INFORMATIONAL FILING OF KINGSPORT POWER COMPANY
d/b/a AEP APPALACHIAN POWER DOCKET NO.: 20-00047 RELATED TO
MEASURES TAKEN DURING THE CORONAVIRUS COVID-19 PUBLIC HEALTH
EMERGENCY**

Dear Chair Hill,

On behalf of Kingsport Power Company d/b/a AEP Appalachian Power (KgPCo, the Company), we transmit the following monthly status report as required by Chairman's Motion dated August 10, 2020.

If you have any questions regarding the enclosed material, please feel free to contact me at ekkeeton@aep.com.

Sincerely,

Eleanor K Keeton

Eleanor K. Keeton
Regulatory Consultant
Regulatory Services-VA/TN

Enclosures

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

NASHVILLE, TENNESSEE

IN RE: INFORMATIONAL FILING OF)	
KINGSPORT POWER COMPANY)	
d/b/a AEP APPALACHIAN POWER)	DOCKET NO.: 20-00047
RELATED TO MEASURES TAKEN DURING)	
THE CORONAVIRUS COVID-19 PUBLIC)	
HEALTH EMERGENCY)	

Comes Kingsport Power Company d/b/a AEP Appalachian Power ("KgPCo, the Company"), and, as directed by the Chairman's August 10, 2020 Motion in this docket, submits herewith its monthly informational update concerning emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable services and to assist its customers. Previously reported actions and measures are continuing as described, with the following updates:

1. Please see Exhibit A, pages 1 through 4, for the requested information.
2. KgPCo is continually reviewing its responses to the pandemic and is providing guidance to its employees in conjunction with state and local mandates and based on the latest health information.

Respectfully submitted,

Kingsport Power Company
d/b/a AEP Appalachian Power

By: *Deborah K. Keston*

TITLE: Regulatory Consultant

DATE: April 15, 2021

Kingsport Payment Arrangements - Starting 3/15/2020 to Report Date

Report date 9/13/2020		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	724	28	794	101	1647
	<i>Commercial</i>	9	3	19	1	32
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 10/11/2020		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1407	50	1123	175	2755
	<i>Commercial</i>	20	3	25	1	49
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 11/08/2020		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1534	72	1515	226	3347
	<i>Commercial</i>	22	3	33	3	61
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 12/13/2020		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1234	101	2405	273	4013
	<i>Commercial</i>	16	3	50	4	73
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 1/10/2021		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1256	124	2685	306	4371
	<i>Commercial</i>	12	4	57	4	77
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 2/7/2021		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1215	157	3104	337	4813
	<i>Commercial</i>	16	4	63	4	87
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 3/7/2021		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1181	196	3505	383	5265
	<i>Commercial</i>	15	4	65	5	89
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0
Report date 4/10/2021		<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
	<i>Residential</i>	1166	268	3843	460	5737
	<i>Commercial</i>	11	5	70	8	94
	<i>Industrial</i>	0	0	0	3	3
	<i>Other</i>	0	0	0	0	0

ACTIVE DELINQUENCY

KINGSPORT

[illegible]

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[illegible]

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[illegible]

KINGSPORT

[illegible]

KINGSPORT - Disconnects by Customer Class

2020	Residential	Commercial	Total
January	568	21	589
February	468	11	479
March	556	19	575
April	-	-	-
May	-	-	-
June	-	-	-
July	-	-	-
August	-	-	-
September	-	-	-
October	901	40	941
November	455	15	470
December	9	19	28
Total	2957	125	3082

2021	Residential	Commercial	Total
January	41	16	57
February	383	17	400
March	607	16	623
Total	1031	49	1080

[illegible]