

Appalachian Power 1051 E Cary Street, Suite 1100 Richmond, Virginia 23219 AppalachianPower.com

VIA EMAIL (TPUC.DocketRoom@tn.gov)

March 15, 2021

Dr. Kenneth C. Hill, Chair c/o Ectory Lawless, Dockets & Records Manager Tennessee Public Utility Commission Andrew Jackson State Office Building 502 Deaderick Street, 4th Floor Nashville, TN 37243

Re: MONTHLY INFORMATIONAL FILING OF KINGSPORT POWER COMPANY d/b/a AEP APPALACHIAN POWER DOCKET NO.: 20-00047 RELATED TO MEASURES TAKEN DURING THE CORONAVIRUS COVID-19 PUBLIC HEALTH EMERGENCY

Dear Chair Hill,

On behalf of Kingsport Power Company d/b/a AEP Appalachian Power (KgPCo, the Company), we transmit the following monthly status report as required by Chairman's Motion dated August 10, 2020.

If you have any questions regarding the enclosed material, please feel free to contact me at ekkeeton@aep.com.

Sincerely,

Eleanor K. Keeton

Regulatory Consultant

Cleanor K Keeton

Regulatory Services-VA/TN

Enclosures

BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION NASHVILLE, TENNESSEE

IN RE: INFORMATIONAL FILING OF)	
KINGSPORT POWER COMPANY)	
d/b/a AEP APPALACHIAN POWER)	DOCKET NO.: 20-00047
RELATED TO MEASURES TAKEN DURING)	
THE CORONAVIRUS COVID-19 PUBLIC)	
HEALTH EMERGENCY)	

Comes Kingsport Power Company d/b/a AEP Appalachian Power ("KgPCo, the Company"), and, as directed by the Chairman's August 10, 2020 Motion in this docket, submits herewith its monthly informational update concerning emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable services and to assist its customers. Previously reported actions and measures are continuing as described, with the following updates:

- 1. Please see Exhibit A, pages 1 through 4, for the requested information.
- 2. KgPCo is continually reviewing its responses to the pandemic and is providing guidance to its employees in conjunction with state and local mandates and based on the latest health information.

Respectfully submitted,

Kingsport Power Company d/b/a AEP Appalachian Power

By: Eleanor K Keston

TITLE: Regulatory Consultant

DATE: March 15, 2021

Kingsport Payment Arrangements - Starting 3/15/2020 to Report Date

Report date 9/13/2020	Residential Commercial Industrial Other	Active 724 9 0 0	Paid 28 3 0 0	<u>Defaulted</u> 794 19 0	<u>Canceled</u> 101 1 3 0	Total 1647 32 3 0
Report date 10/11/2020	Residential Commercial Industrial Other	Active 1407 20 0 0	Paid 50 3 0 0	<u>Defaulted</u> 1123 25 0 0	<u>Canceled</u> 175 1 3 0	Total 2755 49 3 0
Report date 11/08/2020	Residential Commercial Industrial Other	Active 1534 22 0 0	Paid 72 3 0 0	<u>Defaulted</u> 1515 33 0 0	<u>Canceled</u> 226 3 3	Total 3347 61 3 0
Report date 12/13/2020	Residential Commercial Industrial Other	Active 1234 16 0	Paid 101 3 0 0	<u>Defaulted</u> 2405 50 0	<u>Canceled</u> 273 4 3 0	Total 4013 73 3 0
Report date 1/10/2021	Residential Commercial Industrial Other	Active 1256 12 0 0	Paid 124 4 0 0	<u>Defaulted</u> 2685 57 0 0	<u>Canceled</u> 306 4 3 0	Total 4371 77 3 0
Report date 2/7/2021	Residential Commercial Industrial Other	Active 1215 16 0	Paid 157 4 0 0	Defaulted 3104 63 0	<u>Canceled</u> 337 4 3 0	Total 4813 87 3 0
Report date 3/7/2021	Residential Commercial Industrial Other	Active 1181 15 0	Paid 196 4 0	<u>Defaulted</u> 3505 65 0 0	<u>Canceled</u> 383 5 3 0	<u>Total</u> 5265 89 3 0

ACTIVE DELINQUENCY

ACTIVE DELIN	IQULIVET										
KINGSPORT											
Residential		<u>30 D</u>		<u>60 D</u>		90 D		90+ D		<u>Tot</u>	
		of Accts.	<u>Amount</u>	No. of Accts.	<u>Amount</u>	No. of Accts.	<u>Amount</u>	No. of Accts.	Amount	No. of Accts.	Amount
January 	2021	5,240	\$942,766		\$107,633	281	\$57,224		\$151,425	6,910	\$1,259,047
February	2021	5,117	\$680,349	1,076	\$123,224	363	\$82,785	700	\$136,293	7,256	\$1,022,651
March	2021									0	\$0 \$0
April	2021									0	\$0 \$0
May	2021									0	\$0 \$0
June	2021 2021									0	\$0 \$0
July	2021									0	\$0 \$0
August September	2021									0	\$0 \$0
October	2021									0	\$0 \$0
November	2021									0	\$0 \$0
December	2021									0	\$0
KINGSPORT Commercial		30 D	avs	60 D	avs	90 D	avs	90+ 🗅	lavs	Tot	al
commercial	No.	of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount
January	2021	623	\$236,772		\$7,964	19	\$1,225	11	\$1,577	771	\$247,539
February	2021	549	\$115,208	99	\$12,956	17	\$3,091	13	\$3,432	678	\$134,686
March	2021		, -,		, ,		, -,		, -, -	0	\$0
April	2021									0	\$0
May	2021									0	\$0
June	2021									0	\$0
July	2021									0	\$0
August	2021									0	\$0
September	2021									0	\$0
October	2021									0	\$0
November	2021									0	\$0
December	2021									0	\$0
KINGSPORT											
Industrial		30 D	a <u>vs</u>	60 D	<u>ays</u>	90 D	avs	90+ D	ays	<u>Tot</u>	<u>al</u>
	No.	of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount	No. of Accts.	Amount
January	2021	26	\$79,416	3	\$552	0	\$0	0	\$0	29	\$79,967
February	2021	16	\$200,398	3	\$3,271	0	\$0	0	\$0	19	\$203,669
March	2021									0	\$0
April	2021									0	\$0
May	2021									0	\$0
June	2021									0	\$0
July	2021									0	\$0
August September	2021									0	\$0 \$0
October	2021 2021									0	\$0 \$0
November	2021									0	\$0 \$0
December	2021									0	\$0
KINGSPORT											
Other		<u>30 D</u>	ays	<u>60 D</u>	<u>ays</u>	90 D	ays	<u>90+ D</u>	ays	<u>Tot</u>	<u>al</u>
		of Accts.	<u>Amount</u>	No. of Accts.	<u>Amount</u>	No. of Accts.	Amount	No. of Accts.	<u>Amount</u>	No. of Accts.	<u>Amount</u>
January	2021	26	\$40,611		\$265	0	\$0		\$0	29	\$40,876
February	2021	25	\$10,374	2	\$894	4	\$747	0	\$0	31	\$12,015
March	2021									0	\$0
April	2021									0	\$0 \$0
May	2021									0	\$0 \$0
June	2021									0	\$0 \$0
										0	\$0
July	2021									^	40
July August	2021									0	\$0 \$0
July August September	2021 2021									0	\$0
July August September October	2021 2021 2021									0 0	\$0 \$0
July August September	2021 2021									0	\$0

KINGSPORT - Disconnects by Customer Class

	2020	Residential	Commericial	Total
January		568	21	589
February		468	11	479
March		556	19	575
April		-	-	-
May		-	-	-
June		-	-	-
July		-	-	-
August		-	-	-
September		-	-	-
October		901	40	941
November		455	15	470
December		9	19	28
Total		2957	125	3082

	2021	Residential	Commericial	Total
January		41	16	57
February		383	17	400
Total		424	33	457

NET CHARGE-OFF SUMMARY

APPALACHIAN POWER

Kingsport 2020	<u>January</u> \$11,841	February \$15,036	March \$9,612	<u>April</u> \$1,783	May \$13,593	<u>June</u> \$14,146	<u>July</u> \$19,388	August (\$703)	September \$12,395	October (\$1,063)	November \$18,818	<u>December</u> \$26,477	<u>Total</u> \$141,323
Current Month % to Revenue	0.098%	0.090%	0.074%	0.016%	0.141%	0.122%	0.156%	-0.005%	0.102%	-0.011%	0.185%	0.173%	0.096%
2019	\$15,693	\$22,000	\$6,269	\$5,902	\$17,875	\$15,691	\$23,157	\$73,508	\$17,335	\$15,136	\$8,114	\$13,241	\$233,920
Current Month % to Revenue	0.100%	0.183%	0.041%	0.063%	0.165%	0.123%	0.159%	0.653%	0.139%	0.111%	0.077%	0.081%	0.151%
Kingsport	January	February	<u>March</u>	<u>April</u>	May	<u>June</u>	<u>July</u>	<u>August</u>	September	<u>October</u>	November	<u>December</u>	Total
2021	\$27,192	\$95,735											\$122,927
Current Month % to Revenue	0.170%	0.651%											0.401%
2020	\$11,841	\$15,036											\$26,877