Cartwright Creek, L.L.C. 6545 Cox Road College Grove, TN 37046 615-261-8600

## Via Electronic Filing

20-00047

February 12, 2021

Chairman Morrison Tennessee Public Utility Commission 502 Deaderick Street, 4th Floor Nashville, TN 37243

Subject: Monthly Update for January 2021

Response to Commission's "Ongoing Request for Information" Related to the

Coronavirus

Dear Chairman Morrison:

Cartwright Creek, LLC, submits this update to the Tennessee Public Utilities Commission's "Ongoing Request for Information Related to Measures Taken During the Coronavirus, COVID-19 Public Health Emergency" issued March 19, 2020.

On August 11, 2020, Commissioners approved a Chairman's Motion that included changing the frequency of these updates from weekly to monthly, due by the 15<sup>th</sup> of the succeeding month. The Motion also required that each monthly report include the customer information on the attached Exhibit 1.

Cartwright Creek's four wastewater treatment and collection systems continue to operate normally.

There is nothing further to report at this time.

Please contact me if you have any questions.

Thank you,

Bruce Meyer

Operations Manager

## Exhibit 1 Cartwright Creek, LLC Monthly Update Covid-19 Report to TPUC for January 2021 Customer Information Requested

Information Requested	Response for Reporting Month
The aggregate number of customers disconnected for nonpayment of service by customer class.	None
The aggregate number of customers who have entered a payment arrangement by customer class.	None
The aggregate number and amount of delinquent customer accounts by customer class.	(Over 30 days) Residential: Total amount: \$2861.41
	Total customers: 22  Commercial: Total amount: 0
	Total customers: 0
The aggregate number and amount of customer accounts written off to bad debt expense, or allowance for bad debt, by customer class.	None