



20-00047

851 Aviation Parkway
Smyrna, TN 37167

December 14, 2020

Dr. Kenneth Hill, Chairman
c/o Ectory Lawless
Tennessee Public Utilities Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

VIA EMAIL to tpuc.docketroom@tn.gov

RE: *Ongoing Request for Information Related to Measures Taken During the Coronavirus COVID-19 Public Health Emergency*

Dear Chairman Hill,

Tennessee Wastewater Systems, Inc.'s (TWSI) operations continue as normal and without interruption. TWSI continues to monitor developments with this crisis and will take additional actions as deemed necessary to ensure continuity of service as well as the health, safety, and welfare of its employees and customers.

Pursuant to the directive in the *Chairman's Motion to Lift Moratorium on Disconnections Subject to Conditions*, issued on August 11, 2020, TWSI provides the following customer information:

Request	Response
Aggregate number of customers disconnected for non-payment of service by customer class	1 – Rate Class 1
Aggregate number of customers who have entered into a payment arrangement by customer class	None
Aggregate number and amount of delinquent customer accounts by customer class	1 @ \$496.86 - Rate Class 1
Aggregate number and amount of customer accounts written off to bad debt expense or allowance for bad debt by customer class	None

Kind regards,

Jeff Riscden
General Counsel