



November 16, 2020

Robin L. Morrison, Chairman
Tennessee Public Utility Commission
4th Floor, Andrew Jackson State Office Bldg
502 Deaderick Street
Nashville, Tennessee 37243

RE: Navitas TN NG, LLC COVID-19 Response November Update

Dear Chairman Morrison:

On August 11, 2020, the Commission issued the Chairman's Motion to Lift Moratorium on Disconnections Subject to Conditions under Docket No. 20-00047. Pursuant to this Order, Navitas now files this monthly update.

1. Disconnected Customers

Between October 8, 2020 and November 7, 2020, Navitas had no customers disconnected for non-payment.

2. Customers Repayment Plans

Currently, Navitas TN NG has 27 customers on equal pay plans, the majority of which are residential customers.

3. Delinquent Customer Accounts¹

As of November 7, 2020, for residential customers: 182 customers are over 31 days past due; 65 customers are over 61 days past due; 77 customers are over 91 days past due; and 65 customers are over 120 days past due.

For commercial customers, 17 customers are over 31 days past due; 6 customers are over 61 days past due; 4 customers are over 91 days past due; and 13 customers are over 120 days past due.

For industrial customers, 7 customers are over 31 days past due; 3 customers are over 61 days past due; 3 customer is over 91 days past due; and 2 customers are over 120 days past due.

4. Bad Debt

Any past due amounts written off to bad debt will not be determined until year end.

In accordance with the March 31, 2020 Amended Notice, this filing is being made electronically with one hard copy of this document to follow by mail.

Sincerely,
Brenda Bott

¹ These figures are for current accounts only and do not include final bills.