

CUMBERLAND BASIN WASTEWATER SYSTEMS

November 16, 2020

Mr. Kenneth Hill, Chairman
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Docket No. 20-00047

**Re: ONGOING REQUEST FOR INFORMATION RELATED TO MEASURES
TAKEN DURING THE CORONA VIRUS COVID-19 PUBLIC HEALTH
EMERGENCY**

Dear Chairman Hill:

Cumberland Basin Wastewater System, LLC (CBWS) has received your letter of March 19th requesting initial information along with weekly updates of our operational and response plans to ensure the continuity of safe and reliable utility service to our customers during this health emergency. In addition, CBWS is aware of the Commission's decision of August 11, 2020 that changed the frequency of reporting to monthly along with new specific reporting requirements. Please consider this letter as CBWS's updated response to your request for November 15th.

CBWS currently provides wastewater service to 33 customers. At this time, no adjustments to our standard operating procedures have been required because of the Covid-19 outbreak. However, a required monthly inspection of the wastewater system is provided by our Certified Operator. If an issue develops with our Certified Operator, then CBWS will contract with a private provider to make the necessary inspections. CBWS is not currently aware of any other aspect of its operations that could be potentially impacted by the current health emergency. In addition, CBWS is providing the following information specifically requested by the Commission.

Request	Response
Aggregate number of customers disconnected for non-payment of service by customer class.	None
Aggregate number of customers who have entered a payment arrangement by customer class.	None
Aggregate number and amount of delinquent customer accounts by customer class.	None
Aggregate number and amount of customer accounts written off to	None

bad debt expense, or allowance for bad debt, by customer class.	
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CBWS will update our preparedness response to the Commission on a monthly basis. Please feel free to contact me anytime if you have any questions in regard to this response.

Sincerely,

Tim Huddleston
President

Cc: William H. Novak