



April 21, 2020

20-00047

Chair Robin L. Morrison
Tennessee Public Utilities Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

Dear Chair Morrison:

Piedmont Natural Company, Inc. ("Piedmont") hereby files its response to the Tennessee Public Utilities Commission's ("TPUC") Ongoing Request For Information Related to Measures Taken During The Coronavirus Covid-19 Public Health Emergency. Our response is being filed electronically at TPUC.DocketRoom@tn.gov as directed.

Piedmont continues to serve customers with safe and reliable natural gas service in the manner explained in prior responses. There have been no changes to the measures taken by Piedmont to relieve the burden on customers caused by this pandemic. We continue to focus on the health and safety of our customers, employees, and the general public. Our employees are adhering to social distancing guidelines and utilizing appropriate personal protective equipment as needed. Non-essential tasks remain deferred to limit contact opportunities and employees continue to work from home as practicable.

Piedmont has not prepared detailed plans for its employees to return to a more normal work mode at this time. As mandated restrictions ease, the Company will begin this process and inform the TPUC of any significant change in our operating procedures. Please contact me at any time as needed.

Sincerely,

/s/ Bruce P. Barkley

Bruce P. Barkley
VP – Rates and Natural Gas Supply
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