

TENNESSEE PUBLIC UTILITY COMMISSION

502 Deaderick Street, 4th Floor
Nashville, TN 37243



2017-2018 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number 129216 Docket Number 1900021
(To Be filled out by the TPUC)

Part 1: General Information

Name of Applicant Norvell Technologies, LLC

Address PO Box 570

State Pigeon Forge, TN Zip Code 37868 Phone No: (865) 313 - 4073

Name and telephone number of contact person authorized to respond to Commission inquiries Monday through Friday:

<u>Brent Norvell</u>	<u>865-313-4073</u>
Name	Telephone

<u>1057 Johnson Rd</u>	<u>Seymour</u>	<u>TN</u>	<u>37865</u>
Address	City	State	Zip

Mail the completed renewal application to:

Tennessee Public Utility Commission
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call Tevin Thompson at (615)741-2904.

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

_____ Personally
X _____ Full time Technician
_____ Part Time Technician
_____ Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Brent Norvell, TN Electrical Contractor CE-62081

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TPUC ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial _____ for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

<div>1. </div> <div>2. </div> <div>No Charge for Collect or Emergency Calls. Two-Way Calling Service</div> <div>NT Norvell Technologies, LLC</div>		
LOCAL COIN CALLS Deposit 50¢ before dialing. NO CHANGE PROVIDED	LONG DISTANCE COIN CALLS 12 Area Code + Number Calling Card, Collect & Person-to-Person Calls 00 Area Code + Number Additional Charges Will Apply Long Distance Carrier: AT&T (888) 944-0447 208 S Akard St, Dallas, TX 75202	Emergency, Dial 911 YOU ARE CALLING FROM: Physical Address City, State THIS TELEPHONE SERVICED BY: Norvell Technologies, LLC PO Box 570 Pigeon Forge, TN 37868 (865) 313-4073 Certificate Number:
Directory Assistance Additional Charges Will Apply Local Dial 411 Long Distance Dial 411	Operator Assistance Dial "0" Coin Repair Service 313-4073 For Coin Refunds 313-4073	

Part IV Rule Compliance Agreement

- A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:
- I have received, read, and understood the Tennessee Public Utility Commission's Public Payphone Service Rules and Regulations;
 - I understand the penalties for non-compliance with these rules and regulations;
 - I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
 - I will comply with the TPUC Payphone Service Rules and all applicable state laws;
 - I will submit a monthly report to the TPUC indicating any COCOT additions accompanied with the proper fee;
 - All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

Brent D. Norwell

1/12/2019

Applicant Signature

Date