

TPUC Utility Complaint Number 200001

Date Filed:	12/30/2019
First Name:	K [REDACTED]
Last Name:	Wilson
Address:	[REDACTED]
City:	[REDACTED]
State:	[REDACTED]
Zip Code:	[REDACTED]
Phone Number:	[REDACTED]
Email Address:	[REDACTED]
Company That The Complaint Is Against:	Sheaffer Wastewater Solutions Llc
Type Of Service (Internet, Cable, Phone, etc)	[REDACTED]
Contacted Utility Regarding Complaint?	Yes
Link To Additional Documents:	[REDACTED]

We have been charged for a locate request that was submitted through TN811. This is a free but required service that we utilize often as a fence installation company. If a charge is associated it should be approved before hand. You cant provide a free service & then later demand payment. Please provide documentation showing how they can do this legally.

CARTWRIGHT CREEK LLC
P.O. BOX 306113
NASHVILLE, TN 37230-6113
<http://www.cartwrightcreek.com>



Locate Invoice

BILL TO

[REDACTED]
for:
[REDACTED]
[REDACTED]
[REDACTED]

LOCATE INVOICE # [REDACTED]

DATE 12/10/2019

DUE DATE 12/10/2019

CUSTOMER

[REDACTED]

ACTIVITY	AMOUNT
TN811/USIC Utility Locate Service Fee Request date 10/10/19 Date of work 10/16/19 USIC # 192835873- Requested by [REDACTED] Fence install	25.00
TN811/USIC Utility Locate Service Fee Request date 11/07/19 Date of work 11/09/19 USIC # 193114996- Requested by [REDACTED] Fence install	25.00
TN811/USIC Utility Locate Service Fee Request date 11/21/19 Date of work 11/22/19 USIC # 193254658- Requested by [REDACTED] Fence install	25.00

BALANCE DUE

\$75.00

Late Fee Terms, 5% on balance per month

Sewer Service Questions
Pump Problems
Service Availability Requests
info@cartwrightcreek.com

Billing Voicemail: [REDACTED]

Account Questions
Start or Stop Service
[REDACTED]

..Emails are checked daily..