

From: [Lisa Foust](#)
To: [Ectory R. Lawless](#)
Cc: [Laura Garfinkel](#)
Subject: FW: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee
Date: Monday, January 27, 2020 9:53:04 AM

Tori,

Can you place a copy of this email in the Docket File for 19-00091 please?

Thanks,

Lisa Foust

Utilities Division
Tennessee Public Utilities Division
Andrew Jackson State Office Bldg.
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243
615.770.6886

From: Laura Garfinkel <Laura@gsaudits.com>
Sent: Saturday, January 25, 2020 10:43 AM
To: Lisa Foust <Lisa.Foust@tn.gov>
Subject: [EXTERNAL] RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

***** This is an EXTERNAL email. Please exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email - STS-Security. *****

Hi Lisa,

I hope this email finds you well. I wanted to follow up on the voicemail message I'd left for you the other day. I'll give you a call Monday as I am still pending one item related to the information request for Altaworx, LLC.

I hope all is well with you and you're having a great 2020 thru far!

Best,

Laura

Laura Garfinkel
Senior Advisor & Client Liaison

Global Strategic Accountants

973-760-9218 Mobile

770-637-8308 Direct

laura@gsaudits.com

From: Lisa Foust <Lisa.Foust@tn.gov>

Sent: Monday, December 16, 2019 9:52 AM

To: Laura Garfinkel <Laura@gsaudits.com>

Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>

Subject: RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

Good Morning Laura,

Yes, January 30, 2020 will be fine (I'm assuming that's the date you meant, instead of 2019...). I am available most any time today or tomorrow to discuss further if needed. Tori, can you place a copy of this email request for extension of time to respond to data request in Docket No. 19-00091.

Thanks,

Lisa Foust

Utilities Division

Tennessee Public Utilities Division

Andrew Jackson State Office Bldg.

502 Deaderick Street, 4th Floor

Nashville, Tennessee 37243

615.770.6886

From: Laura Garfinkel <Laura@gsaudits.com>

Sent: Sunday, December 15, 2019 11:42 PM

To: Lisa Foust <Lisa.Foust@tn.gov>

Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>

Subject: [EXTERNAL] RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

Importance: High

***** This is an EXTERNAL email. Please exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email - STS-Security. *****

Hi Lisa,

I hope all is well and you had a great weekend (you too Tory)....

Lisa I did want to reach out to you to see if you'd be so kind as to extend the date on this filing until

January 30, 2019 at 2:00 Central time. It would be much appreciated if the consideration could be made.

I have all items as specified within the Commission data request of all that is needed with the exception of one small item. All the other items related to the Commission's data request regarding the Bond, and all else along with AL and TN have been addressed. That said I am pending on the TN Certificate of Existence.

The Company is authorized to provide services in TN, pays its taxes and all else. However the issue had been that when I went to go order it as the data request mentioned that the filing acknowledgement was not acceptable (although it had been approved) there had been a small snag which prevented me from purchasing the TN Certificate of Existence online and I am dealing with the DOR related to the issue (will fill you in when we chat).

Above said regarding the original TN Certificate of Existence; unfortunately the Company was unable to locate their original one (and they no longer keep in contact with their old registered agent service provider to secure a copy). And since the registration in TN for the Company predated GSA's Registered Agent Services until I resolve the small issue I am dealing with. Once that is addressed I'll then be able to get the proper documentation to support the Altaworx TN Good Standing Certificate as the Commission requested.

Will you be free either tomorrow or Tuesday for a quick call to discuss and I can then provide more detail? Please let me know what time works best and I will give you a call.

Again I hope you had a nice weekend.

Talk soon.

Best,

Laura

Laura Garfinkel
Senior Advisor & Client Liaison
Global Strategic Accountants
973-760-9218 Mobile
770-637-8308 Direct
laura@gsaudits.com

From: Lisa Foust <Lisa.Foust@tn.gov>
Sent: Tuesday, November 12, 2019 10:01 AM
To: Laura Garfinkel <Laura@gsaudits.com>
Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>
Subject: RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

Good Morning Laura,

Our offices were closed yesterday due to the Veteran's Day holiday. An extension until December 20, 2019 to respond to the data request is not a problem. I am copying our Dockets and Records Manager, Ectory Lawless, on this email so she can put a copy in Docket No. 19-00091, the application of Altaworx, LLC. Thanks and have a great day!

Lisa Foust

Utilities Division

Tennessee Public Utilities Division

Andrew Jackson State Office Bldg.

502 Deaderick Street, 4th Floor

Nashville, Tennessee 37243

615.770.6886

From: Laura Garfinkel [<mailto:Laura@gsaudits.com>]

Sent: Tuesday, November 12, 2019 8:26 AM

To: Lisa Foust

Cc: Ectory R. Lawless

Subject: [EXTERNAL] RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

***** This is an EXTERNAL email. Please exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email - STS-Security. *****

Hi Lisa,

I hope this email finds you well. I did want to reach out via email as I did leave a few messages for you phone and also the below.

I had wanted to discuss the Altaworx, LLC. filing with you but at this point I'd like to kindly ask for a request and extension to provide the information we discussed and that was addressed in the letter (data request) which you'd sent by email.

I have all the information and cover letter prepared stating that this is request for approval for reseller certification and etc. However I am still working on one piece of information with the state of which has caused the change in timeline and I am unsure how long it will take for the state to process the information in order to provide this one document to the Commission.

Therefore I am respectfully requesting that The Applicant as Altaworx, LLC be given an extension until December 20th, at 2:00 Central time to provide the requested materials. I am sure that it will be well beforehand but I would like to ensure that we are on "the safe side" and have no issues with timing as we're dependent upon a state agency to resolve an issue that they'd created.

If questions please feel free to either email and/or call me.

Again thank you so much you're your time and support and I appreciate in advance that the request for time extension has been granted.

Best,

Laura

Laura Garfinkel
Senior Advisor & Client Liaison
Global Strategic Accountants
973-760-9218 Mobile
770-637-8308 Direct
laura@gsaudits.com

From: Laura Garfinkel
Sent: Sunday, November 10, 2019 1:25 PM
To: Lisa Foust <Lisa.Foust@tn.gov>
Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>
Subject: RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

Hi Lisa,

I hope all is well. I did just want to reach out and follow up from my voicemail of this past Friday. I will give you a call Monday morning (if that works for you)? I just wanted to chat with you for a few minutes and to get your feedback regarding this filing (nothing major just a question however).

Hope you had a wonderful weekend!

Talk soon.

Best,

Laura

Laura Garfinkel
Senior Advisor & Client Liaison
Global Strategic Accountants
973-760-9218 Mobile
770-637-8308 Direct
laura@gsaudits.com

From: Lisa Foust <Lisa.Foust@tn.gov>
Sent: Friday, October 18, 2019 12:15 PM
To: Laura Garfinkel <Laura@gsaudits.com>

Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>

Subject: RE: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

November 14, 2019 at 2:00 pm CST will be fine. Let me know if I can assist you further.

Lisa Foust

Utilities Division

Tennessee Public Utilities Division

Andrew Jackson State Office Bldg.

502 Deaderick Street, 4th Floor

Nashville, Tennessee 37243

615.770.6886

From: Laura Garfinkel [<mailto:Laura@gsaudits.com>]

Sent: Friday, October 18, 2019 10:54 AM

To: Lisa Foust

Cc: Ectory R. Lawless

Subject: [EXTERNAL] FW: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

***** This is an EXTERNAL email. Please exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email - STS-Security. *****

Hi Lisa,

I hope all is well and thank you for your time earlier today. Per our discussion I will alert Kim (and the internal office team) at the Georgia HQ to keep an eye on the USPS delivery of the original bond that will be to my attention. I will also work on the other few items related to this and will work to resolve those.

Above said, as we did discuss however; in order to allow for time and to address the bond issue I'd kindly and respectfully ask that we change the deadline of October 31, 2019 at 2:00 to be November 14th, 2019 at 2:00. As mentioned on our call I do anticipate that all this will be addressed and back to you much sooner (than the newly requested date) but I would like to ensure that there is ample time to accommodate.

If any questions please feel free to let me know. Also if you could please provide your reply with approval to the new date that would be much appreciated.

If any questions please feel free to either email and/or call me. Again thank you for your time earlier today, have a wonderful weekend and thank you for all your assistance in this matter.

Talk soon.

Best,

Laura

Laura Garfinkel
Senior Advisor & Client Liaison
Global Strategic Accountants
973-760-9218 Mobile
770-637-8308 Direct
laura@gsaudits.com

From: Lisa Foust <Lisa.Foust@tn.gov>
Sent: Wednesday, October 16, 2019 3:07 PM
To: Laura Garfinkel <Laura@gsaudits.com>
Cc: Ectory R. Lawless <Ectory.R.Lawless@tn.gov>
Subject: 19-00091 Altaworx, LLC Application to Provide Telecommunications Services in Tennessee

Data Request attached. Also sent today via USPS.

Lisa Foust
Utilities Division
Tennessee Public Utilities Division
Andrew Jackson State Office Bldg.
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243
615.770.6886