

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION**

**NASHVILLE, TENNESSEE**

**June 29, 2020**

**IN RE:**

**PIEDMONT NATURAL GAS COMPANY, INC.  
ACTUAL COST ADJUSTMENT FOR THE PERIOD  
JULY 1, 2018 – JUNE 30, 2019**

)  
)  
)  
)

**DOCKET NO.  
19-00079**

---

**ORDER APPROVING COMPLIANCE AUDIT REPORT OF  
TENNESSEE PUBLIC UTILITY COMMISSION’S UTILITIES DIVISION**

---

This matter came before Chair Robin L. Morrison, Vice Chair Kenneth C. Hill, and Commissioner Herbert H. Hilliard of the Tennessee Public Utility Commission (“Commission” or “TPUC”), the voting panel assigned to this docket, during a regularly scheduled Commission Conference held on May 11, 2020.<sup>1</sup> The panel considered the Commission’s Utilities Division’s (the “Staff”) Actual Cost Adjustment (“ACA”) Compliance Audit Report (the “Audit Report”), attached hereto as Exhibit 1 and incorporated herein by reference, resulting from the Staff’s audit of Piedmont Natural Gas Company, Inc.’s (“Piedmont” or the “Company”) annual deferred gas cost account filing for the period July 1, 2018 through June 30, 2019.

On August 30, 2019, Piedmont submitted its annual report of the transactions in its ACA Account for the period of July 1, 2018 through June 30, 2019.<sup>2</sup> Staff’s completion of the audit was

---

<sup>1</sup> Due to the state of emergency declared by Governor Bill Lee relative to the Coronavirus Disease 2019 (“COVID-19”) pandemic in Tenn. Exec. Order No. 14 on March 12, 2020, (superseded by Tenn. Exec. Order No. 15 on March 19, 2020 which was extended until June 30, 2020 in Tenn. Exec. Order No. 36 on May 12, 2020), the Commission Conference was held electronically via WebEx. The public health emergency places limitations on public gatherings and meetings in order to prevent the spread of COVID-19. In convening the Commission Conference electronically, the Commission relied upon Tenn. Exec. Order No. 16 (March 20, 2020), which was extended until June 30, 2020 by Tenn. Exec. Order No. 34 (May 6, 2020), and affirmed on the record that the electronic meeting was necessary to conduct the essential business of the agency and to protect the health, safety, and welfare of Tennesseans.

<sup>2</sup> *ACA Account Filing* (August 30, 2019).

March 20, 2020.<sup>3</sup> The original 180-day deadline of February 15, 2020 was extended to April 30, 2020 and further to July 31, 2020 by mutual consent of Piedmont and TPUC Staff as provided for in the Purchased Gas Adjustment Rule 1220-4-7-.03(2). This is evidenced by memos filed in the docket on January 17, 2020 and April 3, 2020.

Staff filed its Audit Report with the Commission on April 13, 2020. The Audit Report contained no material audit findings. Additionally, the Audit Report found that the Company's Purchased Gas Adjustment mechanism, as calculated in the ACA, appears to be working properly and in accordance with TPUC rules.<sup>4</sup> Based on the Company's filing and Staff's Audit of the same, the total ACA balance for the ACA account beginning July 1, 2019 is an over-collection of gas costs from customers in the amount of \$899,139.17.

At the regularly scheduled Commission Conference held on May 11, 2020 the panel considered the Company's ACA filing and Staff's Audit Report. The panel found that the correct ACA account balance at June 30, 2019 is \$899,139.17 in over-collected gas costs, as reported in Piedmont's filing. Further, the panel found that Piedmont is correctly implementing its Purchased Gas Adjustment Rider as calculated in the ACA in accordance with TPUC rules. Thereafter, the panel voted unanimously to approve the April 13, 2020, Staff Compliance Audit Report as filed.

**IT IS THEREFORE ORDERED THAT:**

1. The Compliance Audit Report of Piedmont Natural Gas Company, Inc.'s Actual Cost Adjustment Account filing for the twelve (12) months ending June 30, 2019, a copy of

---

<sup>3</sup> Audit Staff by rule has 180 days to complete its audit. The audit deadline, however, may be extended by mutual agreement of Staff and the company or by action of the Commission. (See PGA Rule 1220-4-7-.03(2))

<sup>4</sup> *Compliance Audit Report*, p.4 (April 13, 2020).

which is attached to this Order as Exhibit 1, is approved and adopted, and is incorporated in this Order as if fully rewritten herein.

2. Any person who is aggrieved by the Commission's decision in this matter may file a Petition for Reconsideration with the Commission within fifteen (15) days from the date of this Order.

3. Any person who is aggrieved by the Commission's decision in this matter has the right to judicial review by filing a Petition for Review in the Tennessee Court of Appeals, Middle Section, within sixty (60) days from the date of this Order.

**Chair Robin L. Morrison, Vice Chair Kenneth C. Hill, and Commissioner Herbert H. Hilliard concur.**

**ATTEST:**



---

**Earl R. Taylor, Executive Director**

# **EXHIBIT 1**

---

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION**

**NASHVILLE, TENNESSEE**

**April 13, 2020**

<b>IN RE:</b>	)
	)
<b>PIEDMONT NATURAL GAS COMPANY</b>	) <b>Docket No. 19-00079</b>
<b>ACTUAL COST ADJUSTMENT (ACA) AUDIT</b>	)

---

**NOTICE OF FILING BY THE UTILITIES DIVISION OF  
THE TENNESSEE PUBLIC UTILITY COMMISSION**

---

Pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111 and 65-3-108, the Utilities Division of the Tennessee Public Utility Commission hereby gives notice of its filing of the Compliance Audit Report of the Actual Cost Adjustment (hereafter “ACA”) Component of the Purchased Gas Adjustment Rule (“PGA Rule”) for Piedmont Natural Gas Company (hereafter the “Company”) in this docket and would respectfully state as follows:

1. The present docket was opened by the Commission to hear matters arising out of the audit of the Company’s ACA filing for the period July 2018 through June 2019.

2. The Company’s ACA filing was received on August 30, 2019, and Audit Staff (“Staff”) completed its audit of same on March 20, 2020. The original 180-day deadline for the staff’s completion and approval of the audit was February 15, 2020. This deadline was extended to April 30, 2020 and further to July 31, 2020 by mutual consent of Piedmont Natural Gas Company and the TPUC Audit Staff as provided for in the Purchased Gas Adjustment Rule 1220-4-7-.03(2)

3. The Utilities Division hereby files its Report attached as Exhibit A with the Tennessee Public Utility Commission for deposit as a public record and requests approval of the recommendations and findings contained therein.

Respectfully Submitted:

A handwritten signature in cursive script that reads "Emily Qingshe".

---

Emily Qingshe, Utilities Consultant  
Utilities Division of the  
Tennessee Public Utility Commission

### **CERTIFICATE OF SERVICE**

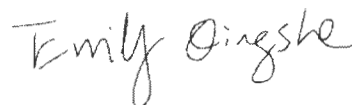
I hereby certify that on this 13<sup>th</sup> day of April, 2020, a true and exact copy of the foregoing has been either hand-delivered or delivered via U.S. Mail, postage pre-paid, to the following persons:

Robin L. Morrison  
Chair  
Tennessee Public Utility Commission  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243

Ms. Quynh Pham Bowman  
Director-Gas Rates & Regulatory Strategy  
Piedmont Natural Gas Company  
P.O. Box 33068  
Charlotte, NC 28233

Ms. Jenny Furr  
Manager – Regulatory Reporting  
Piedmont Natural Gas Company  
PO Box 33068  
Charlotte, NC 28233

Vance L. Broemel, Esq.  
Office of the Attorney General  
Consumer Advocate and Protection Division  
P. O. Box 20207  
Nashville, TN 37202



---

Emily Qingshe

# **EXHIBIT A**

COMPLIANCE AUDIT REPORT

OF

**Piedmont Natural Gas Company**

**ACTUAL COST ADJUSTMENT**

**DOCKET NO. 19-00079**

PREPARED BY

**TENNESSEE PUBLIC UTILITY COMMISSION**

UTILITIES DIVISION

April 2020

**EXHIBIT A**



COMPLIANCE AUDIT  
**PIEDMONT NATURAL GAS COMPANY**

**ACTUAL COST ADJUSTMENT**

DOCKET NO. 19-00079

TABLE OF CONTENTS

	<b><u>PAGE NO.</u></b>
I. INTRODUCTION	1
II. AUDIT OPINION	1
III. BACKGROUND INFORMATION ON COMPANY AND GAS SUPPLIERS	1
IV. JURISDICTION OF THE TENNESSEE PUBLIC UTILITY COMMISSION	1
V. DESCRIPTION OF THE PURCHASED GAS ADJUSTMENT RULE	2
VI. SCOPE OF ACTUAL COST ADJUSTMENT AUDIT	3
VII. ACA AUDIT FINDINGS	4
VIII. CONCLUSIONS AND RECOMMENDATIONS	4
APPENDIX A – PGA FORMULA	5

## **I. INTRODUCTION**

The subject of this audit is Piedmont Natural Gas Company's ("Piedmont" "Company" or "PNG") compliance with the Actual Cost Adjustment and Refund Adjustment of the Purchased Gas Adjustment Rule ("PGA Rule") of the Tennessee Public Utility Commission (hereafter the "TPUC" or the "Commission")<sup>1</sup>. The objective of the audit was to determine whether the Purchased Gas Adjustments ("PGA"), which are encompassed by the Actual Cost Adjustment ("ACA")<sup>2</sup>, for the twelve (12) months ended June 30, 2019, were calculated correctly and were supported by appropriate source documentation.

## **II. AUDIT OPINION**

On August 30, 2019, the TPUC Audit Staff (hereafter "Staff") received PNG's ACA filing supporting the activity in its deferred gas cost account ("ACA Account") for the period July 1, 2018 through June 30, 2019. After reviewing the Company's filing, Staff found no material errors.<sup>3</sup> Staff concludes that PNG is correctly implementing its Purchased Gas Adjustment Rider as calculated in the Actual Cost Adjustment, in accordance with TPUC rules for Piedmont Natural Gas Company.

## **III. BACKGROUND INFORMATION ON COMPANY AND GAS SUPPLIERS**

Piedmont Natural Gas Company (local distribution company), with headquarters at 83 Century Boulevard, Nashville, Tennessee, is an operating division of Piedmont Natural Gas Company (parent company), which has its headquarters at 4720 Piedmont Row Drive, Charlotte, North Carolina. On February 12, 2008, the Company notified the Authority of its intent to change the name under which it operates in Tennessee from Nashville Gas Company to its corporate name of Piedmont Natural Gas Company, Inc. The Authority issued an order on March 31, 2008 in Docket No. 08-00028 approving the change. Piedmont is a natural gas distributor that provides service to several communities in the Middle Tennessee area. The natural gas used to serve these areas is purchased from producers and marketers and transported to Piedmont's city gate through the interstate transmission facilities of Tennessee Gas Pipeline ("TGP"), Columbia Gas Transmission Corporation ("CGTC"), Texas Eastern Gas Pipeline ("TETCO") and Midwestern Gas Transmission Company ("MGT").

## **IV. JURISDICTION OF THE TENNESSEE PUBLIC UTILITY COMMISSION**

Tennessee Code Annotated ("T.C.A.") gave jurisdiction and control over public utilities to the Tennessee Regulatory Authority, now the Tennessee Public Utility Commission. T.C.A. §65-4-104 states that:

The [A]uthority has general supervisory and regulatory power, jurisdiction, and control over all public utilities, and also over

---

<sup>1</sup> As of April 5, 2017, the name of Tennessee Regulatory Authority has changed to the Tennessee Public Utility Commission and board member of the agency will be known as Commissioners rather than Directors.

<sup>2</sup> The ACA is more fully described in Section V.

<sup>3</sup> Refer to Section VII for a description of the findings.

their property, property rights, facilities, and franchises, so far as may be necessary for the purpose of carrying out the provisions of this chapter.

Further, T.C.A. §65-4-105 grants the same power to the Authority with reference to all public utilities within its jurisdiction as chapters 3 and 5 of Title 65 of the T.C.A. have conferred on the Department of Transportation's oversight of the railroads or the Department of Safety's oversight of transportation companies. By virtue of T.C.A. §65-3-108, this power includes the right to audit:

The department is given full power to examine the books and papers of the companies, and to examine, under oath, the officers, agents, and employees of the companies and any other persons, to procure the necessary information to intelligently and justly discharge its duties and carry out the provisions of this chapter and chapter 5 of this title.

The Utilities Division Staff of the TPUC is responsible for auditing those energy, water and wastewater utilities under the Authority's jurisdiction to ensure that each company is abiding by Tennessee statute as well as the Rules and Regulations of the Commission. This audit was performed by Emily Qingshe of the Utilities Division.

## **V. DESCRIPTION OF PURCHASED GAS ADJUSTMENT RULE**

### **Actual Cost Adjustment Audits:**

The PGA Rule can be found in Chapter 1220-4-7 of the Rules of the Tennessee Regulatory Authority, now the Tennessee Public Utility Commission. The PGA Rule permits a gas company to recover, in a timely fashion, the total cost of gas purchased for delivery to its customers and to assure that a company does not over-collect or under-collect gas costs from its customers. The PGA consists of three major components:

- 1. The Actual Cost Adjustment ("ACA")**
- 2. The Gas Charge Adjustment ("GCA")**
- 3. The Refund Adjustment ("RA")**

The ACA is the difference between the revenues billed customers by means of the GCA and the cost of gas invoiced the Company by suppliers plus margin loss (if allowed by order of the TPUC in another docket) as reflected in the Deferred Gas Cost account. The ACA then "true-up" the difference between the actual gas costs and the gas costs recovered from customers through a surcharge or a refund. The RA refunds the "true-up" along with other supplier refunds. For a more complete definition of the GCA and RA, please see the PGA Formula in Appendix A.

Section 1220-4-7-.03(2) of the PGA Rule requires:

Each year, the Company shall file with the [Authority] an annual report reflecting the transactions in the Deferred Gas Cost Account. Unless the [Authority] provides written notification to the Company within one hundred eighty (180) days from the date of filing the report, the Deferred Gas Cost Adjustment Account shall be deemed in compliance with the provisions of these Rules. This 180-day notification period may be extended by mutual consent of the Company and the [Authority] Staff or by order of the [Authority].

**Prudence Audit of Gas Purchases:**

Section 1220-4-7-.05 of the PGA Rule requires, unless otherwise ordered by the Authority, an “Audit of Prudence of Gas Purchases” by a qualified consultant. This specialized audit evaluates and reports annually on the prudence of any gas costs included in the PGA. In Docket 96-00805, Nashville Gas was authorized to operate under a Performance-Based Ratemaking Mechanism (“PBR” or “Incentive Plan”), beginning July 1, 1998, and continuing each year unless terminated by the Company or the Authority. For each year that the mechanism is in effect, the requirements of Section 1220-4-7-.05 of the PGA Rule are waived. On December 14, 2007, the TRA issued an order in Docket 05-00165 approving a revised Incentive Plan for Nashville Gas, effective July 1, 2006. This revised Incentive Plan replaces the annual prudence review of the Company’s gas purchasing activities.

**VI. SCOPE OF ACTUAL COST ADJUSTMENT AUDIT**

The ACA audit is a limited compliance audit of PNG’s ACA Account. The audit goal is to verify that the Company’s calculations of gas costs incurred and recovered are materially correct,<sup>4</sup> and that the Company is following all Commission orders and directives with respect to its calculation of the ACA Account balance. On October 2, 2019, Piedmont filed a PGA to change the ACA factor to begin refunding the unaudited balance in the ACA Account at August 31, 2019, effective November 1, 2019.<sup>5</sup>

To accomplish the audit goal, Staff reviewed gas supply invoices, as well as supplemental schedules and other source documentation provided by the Company. Where appropriate, Staff requested additional information to clarify the filing.

---

<sup>4</sup> The audit goal is not to guarantee that the Company’s results are 100% correct. Where it is appropriate, Staff utilizes sampling techniques to determine whether the Company’s calculations are materially correct. Material discrepancies would dictate a broadening of the scope of Staff’s review.

<sup>5</sup> Tariff No. 2019-0054.

## **VII. ACA AUDIT FINDINGS**

Staff agrees with the ACA Account balances as calculated by the Company. Therefore, there are no findings. A summary of the account, as filed by the Company, is shown below.

### **SUMMARY OF THE ACA ACCOUNT:**

	<u>Company</u>
Commodity Balance at 7/1/18	(\$ 690,739.08)
Minus WNA Audit Adjustment	(\$ 28,938.00)
Plus Gas Costs	\$ 67,632,799.96
Minus Recoveries	<u>\$ 63,383,346.21</u>
Ending Balance before Interest	\$ 3,529,776.67
Plus Interest	<u>\$ 135,993.75</u>
Commodity Balance at 6/30/19	<u>\$ 3,665,770.42</u>
Demand Balance at 7/1/18	(\$ 3,448,986.71)
Plus Gas Costs	\$ 13,729,857.77
Minus Recoveries	<u>\$ 14,682,790.50</u>
Ending Balance before Interest	(\$ 4,401,919.44)
Plus Interest	<u>(\$ 162,990.15)</u>
Demand Balance at 6/30/19	<u>(\$ 4,564,909.59)</u>
Total ACA Ending Balance at 6/30/19	<u>(\$ 899,139.17)</u>

Note: A positive number indicates an under-recovery of gas costs.

## **VIII. CONCLUSIONS AND RECOMMENDATIONS**

Staff reviewed the gas costs and recoveries of Piedmont Natural Gas Company for the 12-month period ended June 30, 2019. As reported in the body of this report, Staff concludes that the Purchased Gas Adjustment mechanism, as calculated in the Actual Cost Adjustment, appears to be working properly and in accordance with the TPUC rules for PNG. Based on the Company's filing, the net balance in the ACA Account as of June 30, 2019 was negative \$899,139.17. This means that as of June 30, 2019 the Company had over-collected this amount from its customers. This balance will become the beginning balance at July 1, 2019 in the Company's next ACA filing. **Staff recommends approval of the Company's ACA Account balances.**

## **APPENDIX A**

### **PGA FORMULA<sup>6</sup>**

The computation of the GCA can be broken down into the following formulas:

$$\text{Firm GCA} = \frac{D + \text{DACA}}{\text{SF}} - \text{DB} + \frac{P + T + \text{SR} + \text{CACA}}{\text{ST}} - \text{CB}$$

$$\text{Non-Firm GCA} = \frac{P + T + \text{SR} + \text{CACA}}{\text{ST}} - \text{CB}$$

where

GCA = The Gas Charge Adjustment in dollars per Ccf/Therm, rounded to no more than five decimal places.

D = The sum of all fixed Gas Costs.

DACA = The demand portion of the ACA.

P = The sum of all commodity/gas charges.

T = The sum of all transportation charges.

SR = The sum of all FERC approved surcharges.

CACA = The commodity portion of the ACA.

DB = The per unit rate of demand costs or other fixed charges included in base rates in the most recently completed general rate case (which may be zero if the Company so elects and the Commission so approves).

CB = The per unit rate of variable gas costs included in base rates in the most recently completed general rate case (which may be zero if the Company so elects and the Commission so approves).

SF = Firm Sales.

ST = Total Sales.

The computation of the RA can be computed using the following formulas:

---

<sup>6</sup> Pursuant to Docket 03-00209, the PGA Formula has been amended to include the gas cost portion of uncollectible accounts.

$$\text{Firm RA} = \frac{\text{DR1} - \text{DR2}}{\text{SFR}} + \frac{\text{CR1} - \text{CR2} + \text{CR3} + i}{\text{STR}}$$

$$\text{Non-Firm RA} = \frac{\text{CR1} - \text{CR2} + \text{CR3} + i}{\text{STR}}$$

where

- RA = The Refund Adjustment in dollars per Ccf/Therm, rounded to no more than five decimal places.
- DR1 = Demand refund not included in a currently effective Refund Adjustment, and received from suppliers by check, wire transfer, or credit memo.
- DR2 = A demand surcharge from a supplier not includable in the GCA, and not included in a currently effective Refund Adjustment.
- CR1 = Commodity refund not included in a currently effective Refund Adjustment, and received from suppliers by check, wire transfer, or credit memo.
- CR2 = A commodity surcharge from a supplier not includable in the GCA, and not included in a currently effective Refund Adjustment.
- CR3 = The residual balance of an expired Refund Adjustment.
- i = Interest on the "Refund Due Customers" account, using the average monthly balances based on the beginning and ending monthly balances. The interest rates for each calendar quarter used to compute such interest shall be the arithmetic mean (to the nearest one-hundredth of one percent) of the prime rate value published in the "Federal Reserve Bulletin" or in the Federal Reserve's "Selected Interest Rates" for the 4th, 3rd, and 2nd months preceding the 1st month of the calendar quarter.

SFR = Firm sales as defined in the GCA computation, less sales under a transportation or negotiated rate schedule.

STR = Total sales as defined in the GCA computation, less sales under a transportation or negotiated rate schedule.