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19-00028

First Name: Joseph

Last Name: Koenigsmark

Address: 3006 Cobblers Crossing Road

City: New Albany

State: IN

Zip Code: 47150

Contact Phone Number: (502) 640-4403

Email Address: audiojoel@aol.com

Company That Complaint Is Against: Tennessee Water Service

Type of Service (Internet, Cable, Phone, etc): Water

Have you contacted the utility regarding your complaint?: No

Description of Complaint: Our home at 708 Bear Walk Way Gatlinburg TN. burned in the Gatlinburg fires. Our losses will never be recovered. Now we receive a notice that our out of state water supplier has the gall to petition for an outrageous rate adjustment. Of the 564 homes lost in the fire which were customers of that water company over 250 are already rebuilding or already built. There is no validity to their request other than greed!

Attach Supporting Document (jpg, gif, png, bmp, pdf):