

Date Form Submitted: 04/10/2019 19:53:54

First Name: Randy and Teresa

Last Name: Snyder

Address: 704 Bear Walk Way

City: Gatlinburg

State: Tn

Zip Code: 37738

Contact Phone Number: (865) 599-8887

Email Address: snyder1954@gmail.com

Company That Complaint Is Against: Tennessee Water Service

Type of Service (Internet, Cable, Phone, etc): water Service

Have you contacted the utility regarding your complaint?: No

Description of Complaint: Our home burned in the Gatlinburg fires. Our losses will never be recovered. Now we receive a notice that our out of state water supplier has the gall to petition for an outrageous rate adjustment. There is nothing about this request that should be approved. Homes are being rebuilt and a rate increase like this will certainly effect this effort. Well managed companies generally have a catastrophic insurance policy. Their poor judgement should not be passed on to us. We have suffered enough.

Attach Supporting Document (jpg, gif, png, bmp, pdf):