BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

)	
Petition of Chattanooga Gas Company for)	
Approval of an Adjustment in Rates and)	
Tariff; the Termination of the AUA)	
Mechanism and the Related Tariff)	Docket No. 18-00017
Changes and Revenue Deficiency)	
Recovery; and an Annual Rate Review)	
Mechanism)	
)	

DIRECT TESTIMONY of WILLIAM H. NOVAK

ON BEHALF OF

THE CONSUMER PROTECTION AND ADVOCATE DIVISION OF THE OFFICE OF THE TENNESSEE ATTORNEY GENERAL

July 3, 2018

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1	<i>Q1</i> .	PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND OCCUPATION
2		FOR THE RECORD.
3	A1.	My name is William H. Novak. My business address is 19 Morning Arbor Place,
4		The Woodlands, TX, 77381. I am the President of WHN Consulting, a utility
5		consulting and expert witness services company.1
6		
7	Q2.	PLEASE PROVIDE A SUMMARY OF YOUR BACKGROUND AND
8		PROFESSIONAL EXPERIENCE.
9	A2.	A detailed description of my educational and professional background is provided
10		in Attachment WHN-1 to my testimony. Briefly, I have both a Bachelor's degree
11		in Business Administration with a major in Accounting, and a Master's degree in
12		Business Administration from Middle Tennessee State University. I am a
13		Certified Management Accountant and am also licensed to practice as a Certified
14		Public Accountant.
15		
16		My work experience has centered on regulated utilities for over 35 years. Before
17		establishing WHN Consulting, I was Chief of the Energy & Water Division of the
18		Tennessee Public Utility Commission (the Commission) where I had either
19		presented testimony or advised the Commission on a host of regulatory issues for
20		over 19 years. In addition, I was previously the Director of Rates & Regulatory
21		Analysis for two years with Atlanta Gas Light Company, a natural gas
22		distribution utility with operations in Georgia and Tennessee. I also served for

¹ State of Tennessee, Registered Accounting Firm ID 3682.

1		two years as the Vice President of Regulatory Compliance for Sequent Energy
2		Management, a natural gas trading and optimization entity in Texas, where I was
3		responsible for ensuring the firm's compliance with state and federal regulatory
4		requirements.
5		
6		In 2004, I established WHN Consulting as a utility consulting and expert witness
7		services company. Since 2004, WHN Consulting has provided testimony or
8		consulting services to state public utility commissions and state consumer
9		advocates in at least ten state jurisdictions as shown in Attachment WHN-1.
10		
11	<i>Q3</i> .	ON WHOSE BEHALF ARE YOU TESTIFYING?
12	A3.	I am testifying on behalf of the Consumer Protection and Advocate Division
13		(Consumer Advocate) of the Office of the Tennessee Attorney General.
14		
15	Q4.	HAVE YOU PRESENTED TESTIMONY IN ANY PREVIOUS DOCKETS
16		REGARDING CHATTANOOGA COMPANY?
17	A4.	Yes. I've presented testimony in TPUC Docket Nos. U-85-7382, 88-01363, 90-
18		08876, 91-03765 and 93-06946 concerning rate cases involving Chattanooga Gas
19		Company (CGC or Company) as well as dockets for other generic tariff and
20	5	rulemaking matters. In addition, I previously advised the Commission on issues
21		in other CGC dockets in cases where I did not present testimony.
22		

1	<i>Q5</i> .	WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS
2		PROCEEDING?
3	A5.	My testimony will support and address the Consumer Advocate's positions and
4		concerns with respect to the Company's Petition. Specifically, I will address the
5		following:
6	90	1. The Consumer Advocate's proposed attrition period revenue calculations;
7		2. The Consumer Advocate's proposed attrition period rate base calculations
8		with the exception of deferred taxes and working capital; and
9		3. The Consumer Advocate's proposed rate design and tariff changes.
10		I will also be presenting testimony related to the Company's proposal to change
11		regulatory accounting methodology for pension expense and the Company's
12		proposal for recovery of the deferred Alignment and Usage Adjustment (AUA)
13		balance remaining on its books.
14		
15	Q6.	WHAT DOCUMENTS HAVE YOU REVIEWED IN PREPARATION OF
16		YOUR TESTIMONY?
17	A6.	I have reviewed the Company's Petition filed on February 15, 2018, along with
18		the testimony and exhibits presented with its filing. In addition, I have reviewed
19		the Company's workpapers supporting its attrition period revenues and rate base
20		I have also reviewed the Company's responses to the relevant data requests
21		submitted by the Commission Staff as well the Company's responses to the
22		Consumer Advocate's discovery requests.
23		

1	<i>Q7</i> .	WHAT TEST PERIOD AND ATTRITION PERIOD HAVE YOU ADOPTED
2		FOR THIS CASE?
3	A7.	The Company has proposed the twelve months ended June 30, 2017 as its test
4		period with attrition adjustments through the twelve months ending June 30,
5		2019. These proposed dates appear somewhat stale given that any new rates
6		adopted by the Commission are now anticipated to become effective on October
7		1, 2018. As a result, I have updated the Company's proposed test period to the
8		twelve months ended December 31, 2017 and the proposed attrition period to the
9		twelve months ending December 31, 2019.
0		
11	<i>Q8</i> .	WHAT IS THE YOUR REVENUE DEFICIENCY CALCULATION FOR
12		THIS CASE?
13	A8.	As shown on Consumer Advocate Exhibit, Schedule 1, the revenue
14		deficiency/surplus calculation required to produce the 5.93% overall return
15		recommended by Dr. Klein results in a revenue decrease of approximately \$2.8
16		million.
17		
18	Q9.	ARE YOU SURPRISED THAT YOUR REVIEW OF THE COMPANY'S
19		PETITION RESULTS IN A RATE DECREASE?
20	A9.	No. As explained later in my testimony, the Company has actually managed to
21		exceed its authorized rate of return last set by the Commission in Docket No. 09-
22		00183. Further, CGC has a history of requesting rate increases that are far in

Table 1	- Summary of Prior CGC Rat	e Case Awards
Docket No.	Revenue Deficiency Requested by CGC	Revenue Deficiency Approved by TPUC
09-00183	\$2,600,000	\$60,068
06-00175	5,816,974	1,999,097
04-00034	4,560,699	642,777
97-00982	4,422,602	-1,166,213

Q10. DO YOU HAVE ANY COMMENTS ABOUT THE MANNER IN THE WAY THIS CASE WAS FILED BY THE COMPANY?

A10. Yes. The Company's case was filed with a bare minimum amount of supporting detail and a virtually complete lack of documentation or audit trail as to the source of that supporting information. Specifically, there were no workpaper numbers and only minimal footnote support documenting the source for the Company's workpapers. Further, many of the Company's workpapers only included hard-coded numbers without any documentation leaving no audit trail to the source data.² In addition, the Company's response to the Commission's minimum filing guidelines indicated that all workpapers had been included when they clearly had not been provided. As a result, it is apparent that the Company does not give the minimum filing guidelines of the Commission serious consideration.

This lack of documentation required the Consumer Advocate to issue nearly 500 data requests in this Docket. In addition, it seriously hampered and delayed our

² With these filing deficiencies in mind, it cannot be said that the Company has set out a ratemaking methodology that provides detailed, or any for that matter, practices, procedures and formulas for computing the various ratemaking components required to determine tariff rates.

investigation. While the Company did cooperate in providing this information after the filing, it would be better for all parties if the minimum filing guidelines and other information that is usually requested in discovery were provided at the time of the initial rate case filing which would avoid delays for all parties in analyzing the case.

To prevent this problem from recurring in the future, I am recommending that the Commission adopt a minimum filing **requirement** specifically for CGC and all large gas, electric and water utilities under the Commission's jurisdiction for future rate cases. This minimum filing **requirement** should also contain a provision that requires a determination by the Commission's hearing officer that the utility has materially complied with this requirement before the procedural schedule can begin.³

[Testimony continues on next page]

³ Further, it is my view is that this same requirement should apply to all utilities applying for alternative regulation.

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3 Q11. MR. NOVAK, PLEASE DESCRIBE THE MAJOR AREAS OF DIFFERENCE

BETWEEN THE COMPANY'S AND YOUR CALCULATION OF

ATTRITION PERIOD BILLING DETERMINANTS.

Although CGC and I adopted different models to forecast the attrition period A11. 6 billing determinants, the differences between the two calculations are relatively 7 minor. As mentioned above, the Company and the Consumer Advocate began 8 with billing determinants for different test periods.⁴ Both the Company and I then 9 adjusted our test period billing determinants for the impacts of normal weather, 10 annualized customer usage and customer growth to arrive at the attrition billing 11 determinants. As shown in detail on Attachment WHN-2, Schedule 1 and 12 summarized below in Table 2, the differences in the billing determinants 13 forecasted by the Company and myself are relatively minor when compared to the 14 total amounts. 15

Table 2 – Summary o	of Attrition Period	Billing Determin	ants
Billing Determinant	Consumer Advocate	CGC	Difference
Bills	803,696	799,161	4,535
Billing Demand/Capacity	7,937,931	7,633,766	304,165
Therm Volumes	146,358,091	145,765,893	592,198

012. HOW WAS THE WEATHER ADJUSTMENT COMPUTED?

17 A12. Both the Company and I have used weather data from the Chattanooga weather 18 station to normalize sales data for abnormal usage. However, the Company has

⁴ The Company used the twelve months ended June 30, 2017 for its test period. The Consumer Advocate updated this test period to the twelve months ended December 31, 2017.

chosen to use a multi-linear regression methodology using a proprietary software program that is based on multiple variations of the measurement for heating degree days. Unfortunately, the results of the Company's weather normalization adjustments were quite convoluted, and the Company was unable to provide me with a clear audit trail of its calculations. As a result, I was unable to confirm the Company's weather adjustment calculation. To further confound the process, the Company then calculated a separate regression equation to compute its proposed Weather Normalization Adjustment (WNA) factors.

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HOW DID YOU COMPUTE THE CONSUMER ADVOCATE'S WEATHER *Q13*. ADJUSTMENT?

A13. I used a simple linear regression calculation of heating degree days to sales per bill. This is the same weather normalization methodology adopted by the 13 Commission in the last rate cases for Atmos Energy Corporation, Kingsport 14 Power Company and Piedmont Natural Gas Company.⁵ In addition, I used this 15 same weather normalization adjustment methodology to compute my proposed 16 WNA factors. 17

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I then prepared separate weather normalization calculations for the Company's residential and commercial customers.⁶ A summary of my weather adjustments, as well as the detailed calculations, are included on Attachment WHN-3 for WNA tracking purposes.

⁵ Respectively, Commission Docket Nos. 14-00146, 16-00001 and 11-00144.

⁶ Rate Schedules R-1, R-4, C-1 and C-2.

1	Q14.	DOES THE COMPANY HAVE A COMMISSION APPROVED WNA
2		MECHANISM ALREADY IN PLACE?
3	A14.	No, that does not appear to be the case. In the Company's last rate case in Docket
4		No. 09-00183, the Commission approved an Alignment and Usage Adjustment
5		(AUA) for the R-1 and C-1 tariffs only, which I discuss in more detail later in my
6		testimony. ⁷ The AUA took the place of the previous WNA. Although there was
7		no mention of a WNA mechanism in the Commission's Order in Docket No. 09-
8		00183, CGC has continued to file a WNA reconciliation for the R-4 and C-2
9		tariffs. Further, the Commission Staff has continued to audit these WNA
10		reconciliations for the past several years without any apparent approval by the
11		Commission for its authorization.8 Without any acknowledgement in the
12		Commission's Order of a WNA that clearly lays out the particular WNA factors
13		approved, I can only surmise that a WNA was not approved for any of CGC's
14		customer classes.
15		
16	Q15.	WHAT ACTION DO YOU RECOMMEND THE COMMISSION TAKE WITH
17		RESPECT TO THE WNA MECHANISM?
18	A15.	In this Docket, the Company has requested the termination of the AUA along with
10		the reactivation of the WNA.9 I would recommend that the Commission grant the

Company's request and implement the WNA factors shown in Attachment WHN-

3. However, the implementation of this WNA would be redundant with the

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Commission Order in Docket No. 09-00183, Page 57 (November 8, 2010).
 Most recently in Docket 17-00062.

⁹ Testimony of Company witness Archie Hickerson, Page 3, Lines 14 – 21.

1		implementation of an Alternative Rate Mechanism (ARM), since the ARM trues
2		up actual costs to those approved in the last rate case. Therefore, I would
3		recommend that the WNA be terminated if and when the Commission should
4		determine that an ARM can be implemented for CGC.
5		
6	Q16.	HOW HAVE YOU ADJUSTED THE ATTRITION PERIOD BILLING
7		DETERMINANTS FOR EXISTING CUSTOMER USAGE?
8	A16.	I adjusted industrial customer usage by individually analyzing the sales volumes
9		of the Company's 25 largest customers. Where I felt that it was necessary, such
10		as a large swing in gas usage or a material tariff transfer, I adjusted the test period
11		usage to take these changes into account. I then compared my own adjustments
12		with those proposed by the Company. For the most part, I felt in this Docket that
13		the Company had properly adjusted for any test period anomalies and tariff
14		transfers within the industrial customer group.
15		
16	Q17.	HOW WERE SALES VOLUMES FOR ADDED CUSTOMERS COMPUTED?
17	A17.	A historical average of added customers was first calculated. These forecasted
18		customer additions were then multiplied by an average normalized usage volume
19		per customer giving additional attrition period sales volumes for the residential
20		and commercial rate classes.
21		
22	Q18.	HOW WERE THE ATTRITION PERIOD BILLING DETERMINANTS
23		TRANSLATED INTO REVENUES?

1 A18. The attrition period billing determinants as shown on Attachment WHN-2 were
2 multiplied by the existing base tariff rates and the PGA rate based upon the
3 Company's demand and commodity gas costs at December 2017. This gives total
4 attrition period gas sales and transportation margin of \$31,974,673 as shown on
5 Consumer Advocate Exhibit, Schedule 8 and summarized below in Table 3.

Table 3 – Compariso Attrition Period	n of Consumer Adv Gross Margin under	ocate and Compa r Current Rates	any
Tariff	Consumer Advocate	CGC	Difference
Residential (R-1)	\$14,340,557	\$14,335,536	\$5,021
Multi-Family Housing (R-4)	28,029	26,108	1,921
Small Commercial (C-1)	3,504,507	3,544,307	-39,800
Medium Commercial (C-2)	8,270,624	8,055,736	214,888
Industrial (F-1/T-2)	2,003,400	2,143,423	-140,023
Industrial (I-1)	36,274	36,129	145
Industrial (T-1)	1,1,082,153	1,099,657	-17,504
Industrial (T-1/T-2)	1,290,946	1,201,232	89,714
Industrial (T-3)	1,276,880	1,120,183	156,697
Special Contract (SC)	141,302	140,247	1,055
Total	\$31,974,673	\$31,702,558	\$272,114

6 Q19. HOW DID YOU COMPUTE OTHER REVENUES?

A19. Other revenues primarily consist of forfeited discounts and miscellaneous service charges. To compute these amounts, I took a historical average of these amounts over the last four years. This produced \$675,121 in Other Revenues as shown on Consumer Advocate Exhibit, Schedule 6.

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12 Q20. HOW DID YOU COMPUTE THE COST OF GAS?

13 A20. I began with the attrition period throughput volumes and billing demand
14 discussed above. These determinants were then priced out at the December 2018

1		PGA rates. This produced \$42,765,421 in Purchased Gas Expense as shown on
2		Consumer Advocate Exhibit, Schedule 6.
3		
4	Q21.	MR. NOVAK, ARE THERE ANY ISSUES OR CONCERNS WITH THE
5		REVENUE CALCULATION THAT NEED TO BE BROUGHT TO THE
6		COMMISSION'S ATTENTION?
7	A21.	Yes. My investigation found that the Company had assigned a Special Contract
8		rate discount to a new customer without Commission approval. In addition, I
9		found that the Company was applying the sharing percentage of off-system sales
10		to the sale of liquefied natural gas without Commission approval.
11		
12	Q22.	PLEASE DESCRIBE THE ASSIGNMENT OF THE SPECIAL CONTRACT
13		RATE TO A NEW CUSTOMER WITHOUT COMMISSION APPROVAL.
14	A22.	On July 18, 2000, the Commission approved a Special Contract with E.I. du Pont
15		de Nemours (du Pont) in Docket No. 99-00908. Since approval of this contract
16		with du Pont, CGC has assigned the rates to subsequent owners of this plant
17		without Commission approval. 10 The Consumer Advocate questioned the
18		Company's assignment of this Special Contract, and the Company responded that
19		the "[a]ssignment of the contract and/or the rates, terms, and conditions contained
20		therein does not require the approval of the TPUC."11
21		w w

10 It appears that the rate was first assigned to "Invista" and then to "Kordsa" the current owner.11 See Company response to CPAD Discovery Request 1-365.

1	Q23.	DO YOU AGREE WITH THE COMPANY'S CHARACTERIZATION OF
2		THE ASSIGNMENT FOR THIS SPECIAL CONTRACT?
3	A23.	No, I do not. The unique conditions that were present with the original owner of
4		the plant that required a Special Contract rate does not necessarily transfer to the
5		subsequent owners, and I am not aware of a Commission pronouncement
6		allowing this transfer without approval. As a result, the Company should have
7		asked for and received Commission approval before applying the Special Contract
8		rate to the current owner.
9		
10	Q24.	WHAT ACTION DO YOU RECOMMEND THE COMMISSION TAKE WITH
11		RESPECT TO THE ASSIGNMENT OF THIS SPECIAL CONTRACT?
12	A24.	The existing contract is set to expire on October 31, 2019. ¹² For now, I have
13		included the anticipated volumes for the current owner at the Special Contract
14		rate. However, I would recommend that the Commission clearly state that any
15		and all assignments of Special Contracts to new owners requires Commission
16		approval before the existing Special Contract rate can be charged.
17		
18	Q25.	PLEASE DESCRIBE HOW THE COMPANY IS ACCOUNTING FOR THE
19		SALES OF LIQUEFIED NATURAL GAS.
20	A25.	CGC owns and operates a liquefied natural gas (LNG) facility in Chattanooga that
21		allows natural gas to be compressed into a liquid state for storage. The cost of

 $^{^{12}}$ See Company response to CPAD Discovery Request No. 1-18a.

1		this LNG facility is included in rate base, and the cost of gas stored in the LNG
2		facility is recovered through the purchased gas adjustment (PGA) mechanism.
3		
4		The Company has an Interruptible Margin Credit Rider (IMCR) in its tariff that
5		allows it to share on a 50/50 basis, the margin from off-system sales with its
6		customers. Off-system sales are typically considered to be natural gas sales
7		outside of the Company's jurisdiction. However, the Company also sells physical
8		LNG that is transported in trucks to off-system customers.
9		
10		Prior to July 2010, the margin from these off-system sales of LNG were recorded
11		on the books of CGC. However, an accounting change was made starting in July
12		2010, where only the gas cost of LNG was kept on CGC's books while the margin
13		from these sales was kept on an affiliate's books and later shared with CGC's
14		customers on a 50/50 basis through the IMCR. ¹³
15		
16	Q26.	DO YOU AGREE WITH CGC'S CHANGE IN ACCOUNTING
17		METHODOLOGY FOR LNG SALES?
18	A26.	No, I do not. It only makes sense that if the gas cost of LNG sales is kept on CGC
19		books, then the margin from such sales should also kept on CGC's books. In
20		addition, the margin transfer to an affiliate's books presupposes that the affiliate
21		of CGC will always be the asset manager to control the sales of LNG, which will

not always be true since competitive bids are made for the asset manager role.

¹³ See Company response to CPAD Discovery Request No. 2-19. I am not aware of a Commission action authorizing this change.

Q27. WHAT ACTION DO YOU RECOMMEND THE COMMISSION TAKE WITH RESPECT TO THE ACCOUNTING FOR LNG SALES?

A27. I recommend that the Commission order the Company to maintain the accounting for the gas cost as well as the margin from LNG sales on the books of CGC. This is the same accounting methodology used by the Company prior to July 2010.

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028. DO YOU HAVE ANY OTHER CONCERNS RELATING TO LNG SALES?

Yes. As described above, the current sharing arrangement for all margin from 8 off-system sales, including LNG sales, is a 50/50 basis between the Company and 9 the customers of CGC. I believe that it needs to be kept in mind that the customer 10 bears all the risk and cost associated with these LNG sales - the Company only 11 acts as a sales agent to make the transaction happen. With this relationship in 12 mind, I would propose that the Commission update this sharing arrangement for 13 off-system sales with 75% of the proceeds going to customers and the Company 14 retaining 25% as a finder's fee for making the transaction happen. This is the 15 same sharing arrangement that the Commission has already approved for off-16 system sales by Piedmont Natural Gas Company.14 Although the margin received 17 from off-system sales is not a component of this rate case, the changes to the 18 structure of the Company's tariff are best handled in a rate case setting.¹⁵ I would 19 therefore recommend that this change in sharing be considered at this time. 20

¹⁴ See tariff of Piedmont Natural Gas Company, Service Schedule No. 316 – Performance Incentive Plan, effective March 1, 2012.

¹⁵ Off-system sales margin is considered in the Interruptible Margin Credit Rider (IMCR) filing instead of a rate case.

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Q29. MR. NOVAK, PLEASE EXPLAIN THE COMPONENTS THAT MAKE UP THE TEST PERIOD AND ATTRITION PERIOD RATE BASE.

5 A29. The development of my proposed Rate Base is shown on the Consumer Advocate
6 Exhibit, Schedules 2 and 3. This Rate Base represents the net investment in
7 utility plant upon which the Company should be allowed the opportunity to earn a
8 fair rate of return.

Line 1, Utility Plant in Service \$300,699,477. Utility Plant in Service is the largest component of rate base and represents the average amount of utility assets for the attrition year upon which the Company should be allowed the opportunity to earn a return. This attrition period Utility Plant in Service contains two different components – direct plant located in Chattanooga and indirect plant that is allocated to CGC. The breakdown of these two components of plant is shown below in Table 4.16

Т	able 4 – Components Plant in Service	of	
Plant Component	Consumer Advocate ¹⁷	CGC ¹⁸	Difference
Direct Plant in Service	\$299,137,680	\$298,834,883	\$302,797
Indirect Plant in Service	1,561,797	2,580,142	-1,018,345
Total	\$300,699,477	\$301,415,025	\$-715,548

¹⁶ A portion of the Company's incentive compensation is capitalized and included within Utility Plant in Service. Because the Commission has traditionally disallowed incentive compensation in setting rates, the cumulative capitalized portion of this incentive compensation should also be deducted from Plant in Service. However, my review of capitalized incentive compensation revealed that it was not material relative to the Company's total plant in service, and I am not proposing such an adjustment for this case.
17 Consumer Advocate Rate Base Workpapers RB-10.00 and RB-11-1.00.

¹⁸ CGC Response to MFG No. 69-1.

To compute attrition year Utility Plant in Service, I began with the test period
balance for both the direct and indirect plant and then increased this amount by
the five-year average of historical plant additions.¹⁹

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In contrast, the Company has calculated attrition year Utility Plant in Service by taking the test period balance and then adding its budgeted capital expenditures for 2017, 2018 and 2019. I believe that CGC's budget-based approach to forecasting Utility Plant in Service is incorrect because it relies solely upon the Company's anticipated budget expenditures as opposed to the actual experience that has historically taken place.

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Q30. WHAT ALLOCATION FACTORS DID YOU USE TO PROJECT THE COMPANY'S INDIRECT UTILITY PLANT IN SERVICE?

14 A30. To allocate indirect common plant to Chattanooga, I used an average of the
15 service company affiliate²⁰ throughput volumes and number of customers for
16 2016 and 2017 which produced an allocation factor of 1.63%.²¹ In contrast, the
17 Company has used a 1.90% factor to allocate common plant to Chattanooga that
18 is based upon the percentage of expenses charged to CGC relative to the total
19 expenses allocated to all affiliates.²² In my opinion, the use of charged expenses

¹⁹ This five-year average was consistently used to develop a normalized level for all Rate Base items.

²⁰ In addition to Chattanooga Gas Company, these affiliates include Atlanta Gas Light Company, Virginia Natural Gas, Florida City Gas, Elkton Gas Services, Elizabethtown Gas Company and Nicor Gas.

²¹ Consumer Advocate Rate Base Workpaper RB-11-5.00.

²² CGC Response to MFG No. 71.

1		is a poor measure to allocate indirect common plant since it is based on currently
2		charged activity.
3	Q31.	PLEASE CONTINUE WITH YOUR EXPLANATION OF THE REMAINING
4		COMPONENTS OF THE RATE BASE CALCULATION.
5	A31.	Line 2, Construction Work in Progress \$6,580,878. This item represents plant
6		currently under construction that will soon become used and useful in providing
7		utility service to the Company's customers. To project Construction Work in
8		Progress (CWIP), I used a five-year historical average of the annual balances in
9		this account for direct and indirect costs. The indirect CWIP costs were allocated
10		using the same allocation rate of 1.63% that was used for Plant in Service.
11		
12		In contrast, the Company has calculated its attrition year CWIP of \$12,375,743
13		from its projected capital expenditures for 2017, 2018 and 2019. ²³ As with Utility
14		Plant in Service, I believe that CGC's budget-based approach to forecasting
15		Construction Work in Progress is incorrect because it relies solely upon the
16		Company's anticipated budget expenditures as opposed to the actual experience
17		that has historically taken place.
18		
19		In addition, the Company's attrition period capital budget anticipates expenditure
20		levels far more than what has been historically spent. I am not opining as to
21		whether this level of spending is or is not prudent, however I do believe that it

²³ CGC Response to MFG No. 69-2.

would be inappropriate to set rates on a speculative budget that is materially more 1 than the historical expenditure amounts.²⁴ Line 3, Pension & Other Post-Employment Benefit Assets \$0. Pension & Other Post-Employment Benefit (OPEB) Assets represent the accrued asset 4 values of the Company's employee retirement benefits. The attrition amounts 5 forecasted by the Company and the Consumer Advocate, as well as the amount 6 recognized by the Commission in the Company's last rate case in Docket No. 09-7 00183 is shown below in Table 5. 8

Table 5 – Components of Pension & Other Post-Employment Benefits			
	Consumer Advocate ²⁵	CGC ²⁶	TPUC Order 09-00183 ²⁷
Pension Assets	\$0	\$6,631,181	\$0
Other Post-Employment Benefits	0	2,374,783	257,596
Total	\$0	\$9,005,964	\$257,596

In this Docket, the Company is proposing to recover the accrued asset values for pension expense.²⁸ The Consumer Advocate is recommending that pension expense on the income statement be limited to cash contributions only resulting in no accrued assets in rate base. The Consumer Advocate is also recommending in this Docket that OPEB expense also be limited to cash contributions on the income statement, resulting in no accrued assets in rate base.

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²⁴ Further, if an ARM is ultimately approved for CGC, then rates would be adjusted to reflect the actual level of investment.

²⁵ Consumer Advocate Rate Base Workpapers RB-20-1.00.

²⁶ CGC Response to MFG No. 25, Exhibit RDJ 2-1.

²⁷ TPUC Order in Docket No. 09-00183, Page 35 (November 8, 2010).

²⁸ Direct testimony of Gary Tucker substituting for the Direct Testimony of Rachael D. Johnson, filed May 11, 2018, Page 13, Lines 3 – 8.

	The Commission has a long-established policy of only allowing rate recovery of
V3#21	the minimum required contribution for pension and other post-employee benefits
	(OPEB) expenses. ²⁹ These calculations are included in the schedules discussed
	by Mr. Dittemore in his testimony regarding operation and maintenance expenses.
Q32.	DID THE COMPANY RECORD ZERO (\$0) IN PENSION AND OPEB
	EXPENSE ON ITS BOOKS FOR THE TEST PERIOD?
A32.	No. CGC recorded the accrued calculation of its pension and OPEB expense that
	is provided by its actuary in accordance with specific Financial Accounting
	Standards Board requirements.
Q33.	IS THE COMMISSION REQUIRED TO FOLLOW THIS SPECIFIC
	ACCOUNTING METHODOLOGY FOR RATE SETTING PURPOSES?
A33.	No. Public Utility Commissions generally have broad latitude in setting the
	accounting methodology for public utilities under their jurisdiction. Financial
	Accounting Standard #71 (FAS 71) recognizes that regulatory bodies may in fact
	set rates using a methodology that departs from other accounting
	pronouncements. Specifically, FAS 71 reads in part as follows:
	This Statement may require that a cost be accounted for in a different manner from that required by another authoritative pronouncement. In that case, this Statement is to be followed because it reflects the economic effects of the rate-making
	A32. <i>Q33</i> .

 ²⁹ See specifically Commission Docket No. 92-14631, Investigation of Proper Regulatory Treatment of Other Post-Employment Benefits for Utilities Regulated by the Tennessee Public Service Commission.
 ³⁰ Financial Accounting Standards Board, Statement of Financial Accounting Standards No. 71 – Accounting for the Effects of Certain Types of Regulation (December 1982).

2		Therefore, the choice of which accounting methodology to adopt for setting rates
3		is completely within the Commission's discretion.
4		
5	Q34.	WHY SHOULD THE COMMISSION ADOPT THE COMPANY'S MINIMUM
6		REQUIRED CONTRIBUTION FOR RATE SETTING PURPOSES?
7	A34.	Beyond confirming the rate setting policy on pension and OPEB expenses that the
8		Commission has applied consistently to other utilities, there are several reasons
9		that this policy should be extended to CGC.
10		
11		First, adopting the minimum required contribution most closely matches today's
12		cost with today's customer. The minimum required contribution is also generally
13		not subject to the same changes in assumptions for market conditions as the
14		actuary's recommended contribution.31 Finally, the minimum required
15		contribution is typically a more stable and consistent amount and therefore more
16		appropriate for setting rates for the near-term future. I therefore recommend that
17		the Commission adopt the Company's current funding requirement of zero (\$0) as
18		the appropriate level of pension and OPEB expense for the attrition year.
19		
20		Line 4, Materials & Supplies \$300,612. This item represents the carrying value
21		of miscellaneous materials and inventories and represents an investment on which

³¹ These assumptions include discount rates, inflation rates for health care services, the level and type of health care benefits offed to future employees, employment levels, employee turnover and retirement rates, disability rates, eligibility dates, the mix by age and sex of employees, and the expected return earned on plan assets.

the Company should be allowed to earn a reasonable return. To project the attrition period balance of Materials & Supplies, I used a five-year historical average of the annual balances in this account while the Company has only taken the average balance in this account for 2017. As a result, the Consumer Advocate's forecast is based on a normalized level of activity in this account, rather than just the test period amount.

Line 5, Prepayments \$40,653. This item represents the carrying value of certain expenses that are paid in advance and then amortized over their useful life and represents an investment on which the Company should be allowed to earn a reasonable return. To project the attrition period balance of Prepayments, I used a five-year historical average of the annual balances in this account while the Company has only taken the average balance in this account for 2017. As a result, the Consumer Advocate's forecast is based on a normalized level of activity in this account, rather than just the test period amount.

Line 6, Gas Inventory \$10,168,496. This item represents the carrying value of gas in storage to serve the Company's customers. As this gas is consumed, it is charged to the customer through the Purchased Gas Adjustment. However, the carrying value of gas in storage represents an investment on which the Company should be allowed to earn a reasonable return. To project the attrition period balance of Gas Inventory, as with most other Rate Base calculations, I used a five-year historical average of the annual balances in this account. In contrast, the

Company has attempted to forecast the injections and withdrawals to gas inventory at forecasted New York Mercantile Exchange prices through the end of the attrition year.³² Even though the Consumer Advocate's forecast of Gas Inventory is slightly higher that the Company's (\$10,168,496 vs. \$9,710,633) I would still recommend its adoption, since it was calculated in the same manner as other rate base components.

Line 7, Deferred Rate Case Expense \$260,365. This item represents the forecasted unamortized balance during the attrition year of the Company's cost of preparing, presenting and defending this rate case filing before the Commission. The Company is proposing to defer these expenses and recover it over the next three years. The amounts for each of the components of rate case expense are shown below on Table 6.

Table 6 – Components of Deferred Rate Case Expense			
Component	Consumer Advocate ³³	CGC ³⁴	CGC Update ³⁵
Depreciation Study	\$46,832	\$46,832	\$57,119
Rate Design	0	60,000	68,940
Legal Cost	200,000	550,000	667,850
Lead Lag Study	50,320	50,320	82,715
Cost of Equity	50,000	50,000	0
Consultants	0	157,995	115,511
Total	\$347,152	\$915,147	\$992,135

³² Direct testimony of Gary Tucker substituting for the Direct Testimony of Rachael D. Johnson, filed May 11, 2018, Pages 14-15.

³³ Consumer Advocate Rate Base Workpaper RB-45-2.00.

³⁴ CGC Response to MFG No. 69-4.

³⁵ Actuals through May 2018 contained in CGC updated response of June 13, 2018 to CPAD-1-175.

1	<i>Q35</i> .	MR. NOVAK, EXPLAIN HOW YOU ARRIVED AT THE FORECASTS FOR
2		YOUR COMPONENTS OF DEFERRED RATE CASE EXPENSE.
3	A35.	As shown on Table 6, I accepted the Company's estimate for the consultant costs
4		related to the depreciation study, the lead-lag study, and the cost of equity
5		witness. However, I rejected the consultant costs related to rate design because
6		these costs were for the class cost of service study (CCOSS) that is discussed later
7		in my testimony. To my knowledge, the Commission has never accepted or set
8		utility rates on a CCOSS. Therefore, these expenditures appear to be imprudent,
9		so I removed them from the Consumer Advocates projection of rate case expense.
10		I also rejected the Company's estimate of rate case costs related to "Consultants"
11		because the Company has never identified the need or purpose for these costs.
12		
13		For the legal expense portion of rate case costs, I was truly surprised by the
14		Company's original estimate of \$550,000. I was then even more amazed at the
15		Company's actual record of legal costs incurred to date for \$667,850, since the
16		only legal costs involved to this point would be reviewing the filing and
17		cataloging the discovery responses. However, for whatever reason, the Company
18		has decided to engage two separate law firms to pursue this case. This seems
19		duplicative and imprudent, so I eliminated half of the estimated legal costs.
20		Further, in prior cases, the Commission has recognized that at least some portion

of rate case expense should be borne by stockholders and has only allocated 50%

1.	of rate case expense to rate payers. ³⁶ As a result, I only included \$200,000 as the
2	appropriate legal costs for this case.
3	
4	Finally, I would note that there needs to be some boundaries applied to rate case
5	costs that are ultimately borne by customers. In this particular Docket, it appears
6	that rate case costs have become a "runaway" item for CGC without any limits.
7	In Docket No. 09-00183 the Company's rate case costs were \$632,002.37
8	However, this amount was more than double the previous rate case cost in Docket
9	No. 06-00175.38 Without any restrictions, it appears that CGC's rate case cost
10	will double again in this current Docket. As a result, the Commission may want
11	to consider severing this item from the rate case and setting up a separate docket
12	to determine the appropriate and prudent expenditure for rate case expense.

14

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Q36. HOW DID YOU CALCULATE YOUR UNAMORTIZED BALANCE OF **DEFERRED RATE CASE EXPENSE?**

A36. I amortized my recommended rate case expense over a 36-month period. This 16 results in an unamortized balance of \$260,365 during the attrition year that is 17 included in rate base. It also results in an annual amortization of \$115,718 that is 18 included in the calculation of net operating income. 19

³⁶ See Commission's Order in Docket No. 08-00039, Page 24, January 13, 2009.

³⁸ Direct Testimony of Michael J. Morley, Docket 06-00175, Pages 11:16-19, May 30, 2006.

1 Q37. PLEASE CONTINUE WITH YOUR EXPLANATION OF THE REMAINING 2 COMPONENTS OF THE RATE BASE CALCULATION.

A37. Line 8, Working Capital \$150,692. This item represents the results from
applying the Company's lead/lag study to the Consumer Advocate's Cost of
Service as shown on Consumer Advocate Exhibit, Schedules 4 and 5. The
specific details of the working capital calculation are discussed in Mr. Dittemore's
testimony.

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Line 10, Accumulated Depreciation \$131,938,797. This item represents the amount of depreciation which has accrued over the life of the various capital assets included within Utility Plant in Service as described above. Like Plant in Service, Accumulated Depreciation is composed of two different components – accumulated depreciation related to direct plant located in Chattanooga and accumulated depreciation related to indirect plant that is allocated to CGC. The breakdown of these two components of plant is shown below in Table 7.

Table 7 — Components of Accumulated Depreciation			
Depreciation Component	Consumer Advocate ³⁹	CGC ⁴⁰	Difference
Direct Accumulated Depreciation	\$131,439,768	\$127,070,088	\$4,369,680
Indirect Accumulated Depreciation	511,642	833,351	-321,709
Total	\$131,951,410	\$127,903,439	\$4,047,971

In this case, the Company has proposed new depreciation rates for the Direct Plant located in Chattanooga. As shown on Attachment WHN-4, the impact of these new depreciation rates will increase depreciation expense by \$13,770

³⁹ Consumer Advocate Rate Base Workpapers RB-60.00 and RB-61-1.01.

⁴⁰ CGC Response to MFG No. 69-9.

1		annually based on the asset values at December 31, 2017. In addition, the
2		Company's depreciation study recognized that certain assets had been over-
3		depreciated by approximately \$862,000.41 The Company has proposed to
4		amortize this excess depreciation over a five-year period. ⁴² The proposed
5		depreciation rates appear reasonable, and I have reflected these new rates within
6		my calculation of depreciation expense for direct plant. The new depreciation
7		rates also produced \$7,848,702 in depreciation expense after amortization of the
8		excess depreciation balance. ⁴³ This \$7,848,702 in net depreciation expense is
9		reflected on the Income Statement in the Consumer Advocate's Exhibit.
10		
11	Q38.	HOW DID YOU CALCULATE THE DEPRECIATION EXPENSE FOR
12		INDIRECT PLANT?
13	A38.	The Company has no authorized depreciation rates for indirect plant in service
14		that is allocated to Tennessee. Specifically, the Company's response to CPAD1-
15		85 reads as follows:
16 17 18		Provide the source for the current depreciation rates on common plant that are allocated to CGC from any affiliates.
19 20 21		Response: The source for the depreciation rates is the judgement of management in the functional business units within AGL Services Company.
22		Since the Company has no approved depreciation rates for allocated plant, it
23		would be inappropriate to include any depreciation expense on allocated plant in
24		rates. Although the Company certainly had resources at its disposal for

⁴¹ Consumer Advocate Rate Base Workpaper RB-60-3.03,
42 Company Exhibit DAW-2, Page 72.
43 Consumer Advocate Rate Base Workpaper RB-60.00.

1		consideration of depreciation rates on allocated plant, it chose not to make any
2		provision for this deficiency. Specifically, the Company could have easily
3		expanded the depreciation study for CGC direct assets to encompass the service
4		company. However, for unknown reasons, the Company chose to ignore the need
5		for approved depreciation rates for plant costs allocated to CGC.
6		Therefore, instead of accruing new depreciation expense on indirect plant, I took
7		the test period balance of accumulated depreciation and allocated it to CGC using
8		the same 1.63% allocation factor that was used for allocated plant. This produced
9		\$511,642 in accumulated depreciation for indirect plant for the attrition period. ⁴⁴
10		
11	Q39.	PLEASE CONTINUE WITH YOUR EXPLANATION OF THE REMAINING
12		COMPONENTS OF THE RATE BASE CALCULATION.
13	A39.	Line 11, Accumulated Deferred Income Taxes \$23,248,288. This item is
14		discussed in Mr. Dittemore's direct testimony.
15		
16		Line 12, Regulatory Liability, Excess Deferrals \$21,034,664. This item is
17		discussed in Mr. Dittemore's direct testimony.
18		
19		Line 13, Customer Advances for Construction \$0. This item typically
20		represents non-investor supplied funds from customers for extending utility
20		11
20		service that the Company has used to finance a portion of its utility investment

⁴⁴ Consumer Advocate Rate Base Workpaper RB-61-1.01.

the Company determined that the balance in this account should be credited against plant in service as a permanent adjustment. As a result, the attrition period balance for Customer Advances for Construction is \$0.

Line 14, Reserve for Uncollectibles \$180,584; Line 15 Reserve for Health

Insurance \$33,852; and Line 16, Other Reserves \$76,668. These items

represent the accumulation of prior period expenditures that are recorded as a reserve for abnormal conditions. Consistent with other Rate Base calculations, I used a five-year historical average of the annual balances in these accounts as an appropriate normalized balance for the attrition period.⁴⁵

A five-year average of the expense component of the Reserve for Uncollectibles was also calculated, resulting in an attrition period forecast of \$121,863 that is reflected on Schedule 9 of the Consumer Advocate Exhibit.

Line 17, Customer Deposits \$1,875,733. This item represents amounts advanced by customers to the Company for the privilege of obtaining utility service. These deposits therefore represent a source of non-investor supplied funds which the Company has available to finance a portion of its utility investment and should therefore be included as a deduction in computing Rate Base. Consistent with other Rate Base calculations, I used a five-year historical

⁴⁵ A four-year average was taken for the Reserve for Health Insurance as this was a relatively new account.

1	average of the annual barances in these accounts as an appropriate normanzed
2	balance for the attrition period.
3	
4	Line 18, Accumulated Interest on Customer Deposits \$332,933. This item
5	represents the interest accrued on Customer Deposits and owed to the customer
6	when the deposit is refunded. Since this accumulated interest is owed to the
7	customer, it represents a source of non-investor supplied funds which the
8	Company has available to finance a portion of its utility investment and should
9	therefore be included as a deduction in computing Rate Base. Consistent with
10	other Rate Base calculations, I used a five-year historical average of the annual
11	balances in these accounts as an appropriate normalized balance for the attrition
12	period.
13	
14	After considering all of the above components, I computed Rate Base as shown
15	on Consumer Advocate Exhibit, Schedules 2 and 3 to be \$135,732,910.
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17	[Testimony continues on next page]
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	5.

RATE DESIGN III.

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3	Q40.	MR. NOVAK, PLEASE SUMMARIZE CGC'S RATE DESIGN PROPOSAL
4		TO RECOVER ITS REVENUE DEFICIENCY.
5	A40.	The Company has proposed using a Class Cost of Service Study to set rates for
6		each of its tariffs.
7		
8	Q41.	PLEASE BRIEFLY EXPLAIN THE PURPOSE OF THE ALLOCATION
9		PROCESS IN THE COMPANY'S CLASS COST OF SERVICE STUDY.
10	A41.	The purpose of any CCOSS is to arrive at the cost of serving each customer class
11		and present a systematic approach to allocating this cost (or total revenue
12		requirement) to the different classes of customers. The CCOSS then provides a
13		measure of guidance for the Commission to consider how to adjust individual
14		rates for each customer class to produce the total revenue requirement.
15		
16	Q42.	HAVE YOU REVIEWED THE COMPANY'S PROPOSED CLASS COST OF
17		SERVICE STUDY IN THIS CASE?
18	A42.	Yes. The Company has developed a CCOSS that classifies each element of rate
19		base and income to its different tariffs using 41 separate allocation factors. The
20		result of the Company's CCOSS proposes an increase in base rates of 31.39% for

increase in base rates for all other customers.⁴⁶ 22

residential and small commercial customers while only proposing a 9.87%

⁴⁶ Consumer Advocate Revenue Workpaper R-90-1.00.

Q43.	DO YOU AGREE WITH THE COMPANY'S CCOSS METHODOLOGY IN
	THIS CASE?

No. The assignment of 41 individual allocation factors to each element of the Company's cost of service is inherently judgmental, and the Company has not introduced any evidence to fully explain its rationale for each individual allocation assignment. For example, the Company has allocated a significant portion of its costs based upon peak day consumption, meaning that almost all of these costs will be allocated to residential and small commercial customers without any discussion or evidence as to why such an allocation is appropriate. I could easily justify allocating many of these same costs based upon the total throughput of each customer class which would then allocate a majority of the costs to industrial customers. Since the Company has not provided any rationale for its individual allocation choices it is impossible to determine its rationale for cost allocation.

Finally, other factors beyond just the cost of service need to also be considered in allocating costs. These other factors include value of service, product marketability, encouragement of efficient use of facilities, broad availability of service functions, and a fair distribution of charges among users. Since it is impossible to properly consider each of these other factors, it follows that no mechanical or mathematical formula can ever be applied to the cost of service that would translate it directly into rates.

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Q44.	HAS THE COMMISSION EVER ADOPTED A CCOSS FOR THE PURPOSE
	OF SETTING RATES?

A44. No. To my knowledge, the Commission has never adopted a CCOSS for any of the utilities that it regulates.

O45. HOW DO YOU PROPOSE THAT THE COMMISSION ALLOCATE THE

COMPANY'S REVENUE REQUIREMENTS TO EACH CUSTOMER

CLASS?

deficiency/(surplus) of \$-2,844,934 be allocated evenly across-the-board to all customer classes, including Special Contract customers, based upon the ratio of each customer class' attrition period margin to the total attrition period margin.

My complete revenue deficiency allocation is presented on Consumer Advocate Exhibit, Schedule 12 and summarized below on Table 8.

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Table 8 - Consumer Advocate Attrition Period Margin Deficiency Allocation				
Tariff	Current Margin	Margin Change	Proposed Margin	Percent Change
R-1	\$14,340,557	\$-1,275,946	\$13,064,611	-8.90%
R-4	28,029	-2,494	25,535	-8.90%
C-1	3,504,507	-311,812	3,192,695	-8.90%

Total Margin	\$32,649,793	\$-2,869,873	\$29,779,920	-8.79%
Other Revenues	675,121	-24,939	650,182	-3.69%
Gas Margin	\$31,974,672	-2,844,934	\$29,129,738	-8.90%
SC	141,302	-12,572	128,730	-8.90%
T-3	1,276,880	-113,610	1,163,270	-8.90%
T-1/T-2	1,290,946	-114,861	1,176,085	-8.90%
T-1	1,082,153	-96,284	985,869	-8.90%
I-1	36,274	-3,227	33,047	-8.90%
F-1/T-2	2,003,400	-178,252	1,825,148	-8.90%
C-2	8,270,624	-735,876	7,534,748	-8.90%

To summarize the results of Table 8, the Consumer Advocate would allocate an 8.90% rate decrease to residential customers based upon an across-the-board distribution of attrition period margin under current rates. The Consumer Advocate believes that an across-the-board change in rates to all customer classes more equitably spreads the benefit or burden of any change in rates and is preferable to the Company's CCOSS results.

Q46. WHAT SPECIFIC RATE DESIGN DO YOU PROPOSE?

A46. As mentioned above, I recommend that the proposed revenue deficiency/(surplus) of \$-2,844,934 be allocated evenly across-the-board to all customer classes including Special Contract customers based upon the ratio of each customer class' attrition period margin to total attrition period margin. As to specific tariff rates, I recognize that the decline in customer usage has impaired the Company's ability to earn a fair rate of return. For that reason, I am proposing that the entire deficiency/(surplus) of \$-2,844,934 in this case be recovered through decreased commodity charges. In other words, under the deficiency presented here, I am proposing that the existing monthly customer charges remain at their current levels.

My complete rate design is contained on Attachment with	.Y
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[Testimony continues on next page]
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1	IV.	RECOVERY OF DEFERRED ALIGNMENT AND USAGE ADJUSTMENT
2		REVENUE
3		
4	Q47.	MR. NOVAK, WOULD YOU PROVIDE SOME BACKGROUND ON THE
5		ALIGNMENT & USAGE ADJUSTMENT MECHANISM?
6	A47.	Yes. On November 8, 2010, in Docket No. 09-00183, the Commission approved
7		a rate increase of approximately \$60,000 for CGC which was completely
8		allocated to the residential customer class. ⁴⁷ Along with this increase in rates, the
9		Commission also approved a series of conservation measures proposed by CGC
10		including a revenue decoupling mechanism known as the Alignment & Usage
11		Adjustment (AUA) for the R1 and C1 residential and commercial customer
12		classes. ⁴⁸
13		
14		According to the 2010 Order, the AUA was approved for a three-year
15		experimental period and was to take the place of the WNA (that existed prior to
16		the AUA) for the R1 and C1 customer classes. The AUA works by first
17		computing the actual monthly revenue per customer class and then comparing this
18		amount with the benchmark monthly revenue per customer class recognized in the
19		rate case. The difference between these two rates is multiplied by the actual
20		number of customers billed and then either surcharged or refunded (with interest)

⁴⁷ 2010 Order at Page 66 at paragraph 6.

^{48 2010} Order at Page 66 at paragraph 7. The Commission also approved a conservation plan consisting of a residential free programmable thermostat program and a limited community outreach and customer education program.

1	to each customer class. In addition, the Commission placed a cap of 2% of
2	margin on annual increases to the AUA surcharge. ⁴⁹
3	
4	On November 6, 2013, the Commission issued the 2013 Order extending the
5	existing AUA mechanism until an evaluation of the experimental program could
6	be prepared. The Commission Staff then contracted with NRRI to evaluate
7	CGC's conservation measures and to prepare a report of its findings.
8	
9	The NRRI Report on CGC's conservation measures was presented to the
10	Commission on January 10, 2017. According to the NRRI Report, "the
11	program intent might have been reasonable, but the plan itself turned out to be
12	shortsighted."50 The Commission Staff Report, on September 19, 2017,

14 Commission Report noted, among other things, that there appeared to be 15 insufficient customer data available to properly evaluate the results from CGC's 16 conservation measures.⁵¹ Further, the reports generally observe that while the

essentially reviewed and affirmed the results of the NRRI Report. The

result, in general terms, the Commission's intent to address specific conservation

program may result in savings, that savings may be difficult to achieve.⁵² As a

measures for CGC's customers fell short of their stated goals.

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⁴⁹ 2010 Order at page 66 at paragraph 8.

⁵⁰ NRRI Report Evaluating Chattanooga Gas Company's 2012-13 Energy Efficiency Programs and Ideas for Evaluating Future Energy Efficiency Programs in Tennessee, Report No. 16-09, Tom Stanton, December 2016, Page 15.

⁵¹ TPUC Staff Report at Pages 7-8.

⁵² TPUC Staff Report at Pages 10-11 (referring to the relationship between the NRRI Report and TPUC Staff Report.

1	On September 26, 2017, CGC issued the CGC Report on the AUA mechanism.
2	In its report, CGC requested that the AUA mechanism now be discontinued and
3	replaced with a WNA mechanism. CGC also requested that it be allowed to
4	recover the current balance of approximately \$1.9 million in deferred AUA
5	surcharges. On October 20, 2017, CGC made a formal tariff filing to terminate
6	the AUA mechanism. Finally, after the hearing officer's suspension of its
7	proposed tariff filing, CGC agreed to address the termination of the AUA and
8	recovery of the deferred balance within the current rate case. The Commission
9	accepted this resolution and in its January 5, 2018 Order, moved these outstanding
10	issues into this current rate case.
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Q48. MR. NOVAK, PLEASE EXPLAIN HOW THE CUMULATIVE DEFERRED AUA BALANCE IS CALCULATED.

As mentioned above, the AUA was subject to a 2% margin cap on the annual A48. increases to the surcharge. This means that CGC could not increase the AUA surcharge by more than 2% of the existing base rate no matter what the actual AUA deficiency might have been. As a result, CGC has been required to defer (with interest) the cumulative AUA balance on its books. As of May 31, 2017, the cumulative deferred AUA balance was approximately \$1.9 million as shown below on Table 9.53

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⁵³ These deferred balances reported by CGC have not been audited.

TABLE 9 – CGC'S DEFERRED AUA BALANCE ⁵⁴						
	Residential	Commercial	Total			
	R-1 AUA	C-1 AUA	AUA			
Deferred Balance at	Balance	Balance	Balance			
May 31, 2010	\$0.00	\$0.00	\$0.00			
May 31, 2011	-283,469.21	121,387.42	-162,081.79			
May 31, 2012	581,374.40	510,008.12	1,091,382.52			
May 31, 2013	234,422.24	607,900.88	842,323.12			
May 31, 2014	-642,496.01	337,691.02	-304,804.99			
May 31, 2015	-859,571.75	260,387.38	-599,184.37			
May 31, 2016	-88,171.99	590,360.24	502,188.25			
May 31, 2017	871,831.03	992,885.87	1,864,716.90			

1 Q49. MR. NOVAK, DID YOU FIND ANY AUTHORIZATION BY WHICH CGC

COULD RECOVER THE CUMULATIVE DEFERRED AUA BALANCE?

3 A49. No.

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Q50. MR. NOVAK, FOR CONTEXT AS TO CGC'S REGULATORY AND

FINANCIAL CONDITION, WHAT WERE CGC'S EARNINGS DURING

7 THIS SAME TIME PERIOD?

A50. During this same time, CGC exceeded its authorized rate of return of 7.38% by as much as \$3.3 million as shown below on Table 10. These overearnings were only reduced in 2015 and 2016 due to a significant increase of approximately \$14 million in rate base.⁵⁵ Without this unexplained increase to its rate base, CGC would have continued exceeding its authorized rate of return during 2015 and 2016.⁵⁶

⁵⁴ AUA Balance Detail provided in a July 20, 2017 email from Archie Hickerson to Hal Novak included as Attachment WHN-6. Negative balances denote cumulative AUA funds below the 2% cap. Positive balances denote cumulative AUA funds above the 2% cap. Note also that these balances do not precisely match the values included in CGC's September 26, 2017 filing.

⁵⁵ This change represents an increase of approximately 14% to rate base.

⁵⁶ CGC's ability to earn well beyond its authorized rate of return is puzzling given the relative insignificant change in rates (approximately \$60,000) that resulted from their 2010 rate case.

TABLE 10 – CGC EARNINGS ⁵⁷					
	Over/(Under)	Cumulative			
	Authorized	Over/(Under)			
For the 12 Months Ended	Earnings	Earnings			
December 31, 2011	\$1,115,548	\$1,115,548			
December 31, 2012	544,381	1,659,929			
December 31, 2013	988,931	2,648,860			
December 31, 2014	623,332	3,272,192			
December 31, 2015	-842,454	2,429,738			
December 31, 2016	-1,173,289	1,256,449			

Q51. MR. NOVAK, WHAT IS YOUR RECOMMENDATION TO THE

2 COMMISSION REGARDING CGC'S PROPOSAL TO RECOVER THE

CUMULATIVE DEFERRED AUA BALANCE OF APPROXIMATELY \$1.9

MILLION?

A51. I recommend that the Commission reject CGC's proposal to recover the

cumulative deferred AUA balance, since there does not appear to be any approved

or otherwise authorized basis upon which it could be recovered. My

recommendation also is supported by the significant overearnings that CGC has

captured and retained since its last rate case. Further, I recommend that the

Commission audit the surcharges and collections from the AUA mechanism.

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[Testimony continues on next page]

⁵⁷ Compiled from monthly financial reports filed with the TPUC and the Consumer Advocate and shown on Attachment WHN-7.

V. TARIFF	CHANGES
-----------	----------------

Q52.	MR. NOVAK, COULD YOU PLEASE BRIEFLY SUMMARIZE THE TARIFF
	CHANGES THAT THE COMPANY HAS PROPOSED OTHER THAN
	CHANGES IN RATES?
A52.	Yes. The Company has proposed changing the provisions in its tariff for standard
	extensions of its main and service lines. In addition, the Company has updated
	the tax provision on any contributions that are required from customers to 17.25%
	in order to comply with the new federal income tax rates. I have reviewed these
	proposed changes and am not opposed to their approval.
	The Company has also proposed to eliminate the air conditioning rate and standby
	demand charges for residential and small commercial customers. I have reviewed
	these proposed changes and am not opposed to their approval.
	The Company has also proposed to eliminate its experimental rate schedule for
	semi firm sales service that has never had any customers. I have reviewed this
	proposed change and am not opposed to its approval.
	The Company has also proposed changes to its tariff that impact its industrial
	customers. Specifically, the Company is proposing to increase its penalty for
	unauthorized gas use and for the determination of eligible receipt points for
	~

1		transporting customers. I have reviewed these proposed changes. However, at
2		this time I have no opinion as to whether they should be accepted or rejected.
3		The state of the s
4		The Company has also proposed changes to its tariff that impact the Performance
5		Based Ratemaking calculations. I have reviewed this proposed change. However,
6		at this time I have no opinion as to whether it should be accepted or rejected.
7		
8		Finally, the Company has proposed changes to its tariff that allow it to protect
9		employees from potential danger. I have reviewed these proposed changes and
10		am not opposed to their approval.
11		
12	Q53.	DOES THIS COMPLETE YOUR TESTIMONY?
13	A53.	Yes, it does. However, I reserve the right to incorporate any new information that
14		has become available after June 18, 2018 (including specifically the Company's
15		compelled responses to the Consumer Advocate's Discovery Request Nos. 1-400
16		and 1-178) and that may subsequently become available.

ATTACHMENT WHN-1 William H. Novak Vitae

William H. Novak

19 Morning Arbor Place The Woodlands, TX 77381

Phone: 713-298-1760

Email: halnovak@whnconsulting.com

Areas of Specialization

Over thirty-five years of experience in regulatory affairs and forecasting of financial information in the rate setting process for electric, gas, water and wastewater utilities. Presented testimony and analysis for state commissions on regulatory issues in four states and has presented testimony before the FERC on electric issues.

Relevant Experience

WHN Consulting - September 2004 to Present

In 2004, established WHN Consulting to provide utility consulting and expert testimony for energy and water utilities. WHN Consulting is a "complete needs" utility regulation firm able to provide clients with assistance in all areas of utility rate analysis. Since 2004, WHN Consulting has provided assistance to public utility commissions and state consumer advocates in over ten state jurisdictions. Some of the topics and issues that WHN Consulting has presented testimony for include net metering, alternative rate regulation, revenue requirement calculations in rate cases, class cost of service studies, rate design, deferred income tax calculations, purchased gas costs, purchased power costs, and weather normalization studies.

Sequent Energy Management – February 2001 to July 2003

Vice-President of Regulatory Compliance for approximately two years with Sequent Energy Management, a gas trading and optimization affiliate of AGL Resources. In that capacity, directed the duties of the regulatory compliance department, and reviewed and analyzed all regulatory filings and controls to ensure compliance with federal and state regulatory guidelines. Engaged and oversaw the work of a number of regulatory consultants and attorneys in various states where Sequent has operations. Identified asset management opportunities and regulatory issues for Sequent in various states. Presented regulatory proposals and testimony to eliminate wholesale gas rate fluctuations through hedging of all wholesale gas purchases for utilities. Also prepared testimony to allow gas marketers to compete with utilities for the transportation of wholesale gas to industrial users.

Atlanta Gas Light Company - April 1999 to February 2001

Director of Rates and Regulatory Analysis for approximately two years with AGL Resources, a public utility holding company serving approximately 1.9 million customers in Georgia, Tennessee, and Virginia. In that capacity, was instrumental in leading

Atlanta Gas Light Company through the most complete and comprehensive gas deregulation process in the country that involved terminating the utility's traditional gas recovery mechanism and instead allowing all 1.5 million AGL Resources customers in Georgia to choose their own gas marketer. Also responsible for all gas deregulation filings, as well as preparing and defending gas cost recovery and rate filings. Initiated a weather normalization adjustment in Virginia to track adjustments to company's revenues based on departures from normal weather. Analyzed the regulatory impacts of potential acquisition targets.

Tennessee Regulatory Authority - Aug. 1982 to Apr 1999; Jul 2003 to Sep 2004

Employed by the Tennessee Regulatory Authority (formerly the Tennessee Public Service Commission) for approximately 19 years, culminating as Chief of the Energy and Water Division. Responsible for directing the division's compliance and rate setting process for all gas, electric, and water utilities. Either presented analysis and testimony or advised the Commissioners/Directors on policy setting issues, including utility rate cases, electric and gas deregulation, gas cost recovery, weather normalization recovery, and various accounting related issues. Responsible for leading and supervising the purchased gas adjustment (PGA) and gas cost recovery calculation for all gas utilities. Responsible for overseeing the work of all energy and water consultants hired by the TRA for management audits of gas, electric and water utilities. Implemented a weather normalization process for water utilities that was adopted by the Commission and adopted by American Water Works Company in regulatory proceedings outside of Tennessee.

Education

B.A, Accounting, Middle Tennessee State University, 1981 MBA, Middle Tennessee State University, 1997

Professional

Certified Public Accountant (CPA), Tennessee Certificate # 7388
Certified Management Accountant (CMA), Certificate # 7880
Former Vice-Chairman of National Association of Regulatory Utility Commission's Subcommittee on Natural Gas

Witness History for William H. Novak, CPA Selected Cases

State	Company/Sponsor	Year	Assignment	Docket
Louisiana	CenterPoint Energy/Louisiana PSC	2011	Audit of PGA Filings from 2002 - 2008 of CenterPoint Arkla	S-32534
	CenterPoint Energy/Louisiana PSC	2011	Audit of PGA Filings from 2002 - 2008 of CenterPoint Entex	S-32537
	Louisiana Electric Utilities/Louisiana PSC	2012	Technical Consultant for Impact of Net Meter Subsidy on other Electric Customers	R-31417
Tennessee	Aqua Utilities/Aqua Utilities	2006	Presentation of Rate Case on behal of Aqua Utilities	06-00187
	Atmos Energy Corporation/Atmos Intervention Group	2007	Rate design for Industrial Intervenor Group	07-00105
	Bristol TN Essential Services/BTES	2009	Audit of Cost Allocation Manual	05-00251
	Chattanooga Manufacturers Association/CMA	2009	Spokesperson for Industrial Natural Gas Users before the Tennessee State Legislature	HB-1349
	Piedmont Natural Gas Company/Tennessee AG	2011	Rate Case Audit - Revenue, Class Cost of Service Study & Rate Design	11-00144
	Tennessee-American Water Company/Tennessee AG	2012	Rate Case Audit - Revenues, Rate Base, Class Cost of Service Study and Rate Design	12-00049
	Tennessee-American Water Company/Tennessee AG	2013-2017	Atternative Regulation - Audit of Budget & True-up Filings, Rate Design	16-00126
	Piedmont Natural Gas Company/Tennessee AG	2013-2017	Alternative Regulation - Audit of Budget & True-up Filings, Rate Design	16-00140
	Pledmont Natural Gas Company/Tennessee AG	2014	Audit of Recovery of Compressed Natural Gas Infrastructure Costs	14-00086
	Piedmont Natural Gas Company/Tennessee AG	2014	Audit of Accumulated Deferred Federal Income Tax	14-00017
	Atmos Energy Corporation/Tennessee AG	2014	Rate Case Audit - Revenues, O&M Expenses, Rate Base and Rate Design	14-00146
	Atmos Energy Corporation/Tennessee AG	2015-2017	Alternative Regulation - Audit of Budget & True-up Filings, Rate Design	16-00105
	B&W Gas Company/B&W	2015	Presentation of Rate Case on behalf of B&W Gas Company	15-00042
	AEP & Kingsport Power/Tennessee AG	2015	Audit of Storm Costs and Rate Recovery	15-00024
	AEP & Kingsport Power/Tennessee AG	2016	Rate Case Audit - Revenue, Rate Base, Class Cost of Service Study & Rate Design	16-00001
АІараша	Jefferson County (Birmingham) Wastewater/Alabama AG	2013	Bankruptcy Filing - Allowable Costs and Rate Design	2009-2318
Illinols	Peoples & North Shore Gas Cos /Illinois Commerce Comm.	2007	Management Audit of Gas Purchasing Practices	06-0556
New Mexico	Southwestern Public Service Co./New Mexico PRC	2010	Financial Audit of Fuel Costs for 2009 and 2010	09-00351-UT
New York	National Grid/New York PSC	2011	Audit of Affiliate Relationships and Transactions	10-M-0451
Ohio	Ohio-American Water Company/Ohio Consumers' Counsel	2010	Rate Case Audit - Class Cost of Service and Rate Design	09-0391-WS-AIR
	Vectren Energy Delivery of Ohio/Ohio Consumers' Counsel	2008	Rate Case Audit - Class Cost of Service and Rate Design	07-1080-GA-AIR
	Duke Energy-Ohio/Public Utilities Commission of Ohio	2009	Focused Management Audit of Fuel & Purchased Power (FPP Riders)	07-0723-EL-UNC
Texas	Center Point Energy/Texas AG	2009	Rate Case Audit - Class Cost of Service and Rate Design	GUD 9902
	Sharyland Utilities/St. Lawrence Cotton Growers Assn.	2017	Rate Case Audit - Class Cost of Service and Rate Design	PUC 45414
North Carolina	Aqua Utilities/PSS Legal Fund	2011	Rate Case Audit - Class Cost of Service and Rate Design	W-218, Sub-319
Washington DC	Washington Gas Light Co./Public Service Comm of DC	2011	Audit of Tariff Rider for Infrastructure Replacement Costs	1027
NARUC	National Association of Regulatory Utility Commissioners	2015	Presentation of Regulatory Issues with Net Metering Customers on Rates of Electric Utilities	

NOTE: Click on Docket Number to view testimony/report for each case where available.

ATTACHMENT WHN-2 CPAD Pro Forma Billing Determinants

Line		Test P	erlod	Attrition Period		Total Adjustments	
No.		CPAD	CGC	CPAD	CGC	CPAD	CGC
	Volumes (Therms):						
1	Residential (R-1)	29,758,230	28,198,845	36,243,358	36,709,350	6,485,128	8,510,505
2	Multi-Family Housing (R-4)	61,811	60,467	69,926	60,500	8,115	33
3	Commercial (C-1)	6,033,241	5,849,037	7,380,830	7,598,304	1,347,589	1,749,267
4	Commercial (C-2)	23,944,430	23,002,221	26,694,361	26,901,009	2,749,931	3,898,788
5	Industrial (F-1/T-2)	20,555,259	19,369,897	20,578,394	22,515,050	23,135	3,145,153
6	Industrial (I-1)	449,666	456,538	449,666	449,980	0	-6,558
7	Industrial (T-1)	19,237,770	18,969,818	19,416,191	19,124,710	178,421	154,892
8	Industrial (T-1/T-2)	20,106,911	20,013,747	20,106,911	17,967,690	0	-2,046,057
9	Industrial (T-3)	6,009,042	5,906,709	6,387,914	5,620,540	378,872	-286,169
10	Special Contract (SC)	9,030,540	8,818,760	9,030,540	8,818,760	0	0
11	Total Volumes (Therms)	135,186,900	130,646,039	146,358,091	145,765,893	11,171,191	15,119,854
	,,						
	Bills:	004.057	075 000	200 500	694,327	17,329	18,339
12	Residential (R-1)	681,257	675,988	698,586 2,202	2,220	17,329	25
13	Multi-Family Housing (R-4)	2,202	2,195	80,202	80,112	794	1,612
14	Commercial (C-1)	79,408	78,500		21,158	216	-603
15	Commercial (C-2)	21,123	21,761	21,339 374	396	0	37
16	Industriał (F-1/T-2)	374	359	12	12	0	0
17	Industrial (I-1)	12	12 212	213	204	0	-8
18	Industrial (T-1)	213	173	168	168	0	-5
19	Industrial (T-1/T-2)	168		576	540	0	-33
20	Industrial (T-3)	576	573		24	0	-33
21	Special Contract (SC)	24	779,797	803,696	799,161	18,339	19,364
22	Total Bills	785,357		603,696	799,101	10,339	19,304
	Billing Demand/Capacity (Therms):					0	0
23	Residential (R-1)	0	0	0	0	0	0
24	Multi-Family Housing (R-4)	0	0	0	0	0	0
25	Commercial (C-1)	0	0	•		370,805	-1,788,236
26	Commercial (C-2)	3,580,531	5,370,226	3,951,336	3,581,990		163,089
27	Industrial (F-1/T-2)	1,286,959	1,251,819	1,286,959	1,414,908	0	103,009
28	Industrial (I-1)	0	0	0	0	0	-
29	Industrial (T-1)	1,060,789	1,107,684	1,060,789	1,065,012	0	-42,672
30	Industrial (T-1/T-2)	1,014,623	1,044,915	1,014,623	1,016,760	0	-28,155
31	Industrial (T-3)	586,072	558,484	623,024	553,896	36,952	-4,588
32	Special Contract (SC)	1,200	1,200	1,200	7,633,766	407,757	-1,700,562
33	Total Billing Demand/Capacity	7,530,174	9,334,328	7,937,931	1,033,166	407,757	-1,700,362

SOURCE: CAPD Revenue Workpaper R-1-3.00.

ATTACHMENT WHN-3 WNA Factors

Chattanooga Gas Company SUMMARY OF WNA FACTORS

Tariff	"R" Value (\$/Therm)	Heat Factor (Therm/DDD)	Base Factor (Therm/Month)
Residential (R-1)	TBD	0.15024734	13.32898975
Multi-Family Housing (R-4)	TBD	0.06855402	14.46080765
Small Commercial (C-1)	TBD	0.29116094	16.52451922
Medium Commercial (C-2)	TBD	2.11686991	700.30683132

Chattanooga Gas Company Residential (R-1) Cycle Weather Normalization Chattanooga Heating Degree Days

For the 12 Months Ended December 31, 2017

			SALES PER	ACTUAL	NORMAL
MONTH	SALES	CUSTOMERS	CUSTOMER	WEATHER	WEATHER
January	6,288,527	57,087	110.1569	570	701
February	4,730,154	57,146	82.7731	455	700
March	4,041,414	57,166	70.6961	375	454
April	2,556,821	56,994	44.8612	138	256
May	1,097,718	56,706	19.3581	33	76
June	811,746	56,469	14.3751	0	9
July	686,097	56,215	12.2049	0	0
August	640,999	56,056	11.4350	0	0
September	713,485	56,153	12.7061	9	1
October	781,504	56,448	13.8447	1	44
November	2,354,186	57,175	41.1751	260	285
December	5,055,579	57,642	87.7065	564	531
TOTAL	29,758,230	681,257	521.2927	2,405	3,057

MONTH	WEATHER DEVIATION	PER CUST ADJUSTMENT	NORMAL SALE/CUST	NORMAL SALES	WEATHER ADJUSTMENT
January	131.1500	19.7049	129.8618	7,413,421	1,124,894
February	244.6500	36.7580	119.5311	6,830,727	2,100,573
March	79.1200	11.8876	82.5837	4,720,981	679,567
April	117.7700	17.6946	62.5558	3,565,307	1,008,486
May	43.0200	6.4636	25.8217	1,464,243	366,525
June	9.2100	1.3838	15.7589	889,888	78,142
July	0.0000	0.0000	12.2049	686,097	0
August	0.0000	0.0000	11.4350	640,999	0
September	-8.4300	-1.2666	11.4395	642,362	-71,123
October	43.1100	6.4772	20.3219	1,147,129	365,625
November	25.0400	3.7622	44.9373	2,569,290	215,104
December	-32.5200	-4.8860	82.8205	4,773,940	-281,639
TOTAL	652.1200	97.9793	619.2720	35,344,384	5,586,154

Constant	13.32898975
Std Err of Y Est	6.98792551
R Squared	0.96500298
X Coefficient	0.15024734 0.00904811



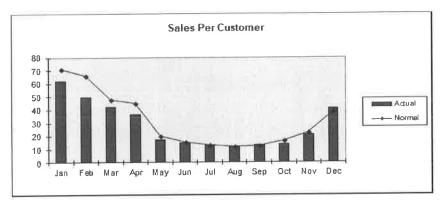
Chattanooga Gas Company Multi-Family Housing (R-4) Cycle Weather Normalization Chattanooga Heating Degree Days

For the 12 Months Ended December 31, 2017

MONTH	SALES	CUSTOMERS	SALES PER CUSTOMER	ACTUAL WEATHER	NORMAL WEATHER
January	11,248	180	62.4889	570	701
February	8,947	181	49.4309	455	700
March	7,717	182	42.4011	375	454
April	6,709	182	36.8626	138	256
May	3,178	184	17.2717	33	76
June	2.785	184	15.1359	0	9
July	2,396	184	13.0217	0	0
August	2,220	185	12.0000	0	0
September	2,461	185	13.3027	9	1
October	2,526	185	13.6541	1	44
November	3,972	185	21.4703	260	285
	7,652	185	41.3622	564	531
December TOTAL	61,811	2,202	338.4021	2,405	3,057

MONTH	WEATHER DEVIATION	PER CUST ADJUSTMENT	NORMAL SALE/CUST	NORMAL SALES	WEATHER ADJUSTMENT
January	131.1500	8.9909	71.4798	12,866	1,618
February	244.6500	16.7717	66.2026	11,983	3,036
March	79.1200	5.4240	47.8251	8,704	987
April	117.7700	8.0736	44.9362	8,178	1,469
May	43.0200	2.9492	20.2209	3,721	543
June	9.2100	0.6314	15.7673	2,901	116
July	0.0000	0.0000	13.0217	2,396	0
August	0.0000	0.0000	12.0000	2,220	0
September	-8.4300	-0.5779	12.7248	2,354	-107
October	43.1100	2.9554	16.6095	3,073	547
November	25.0400	1.7166	23.1869	4,290	318
December	-32.5200	-2.2294	39.1328	7,240	412
TOTAL	652.1200	44.7055	383.1076	69,926	8,115

Constant	14.46080765
Std Err of Y Est	7.31441668
R Squared	0.83972985
X Coefficient	0.06855402
Std Err of Coef	0.00947086



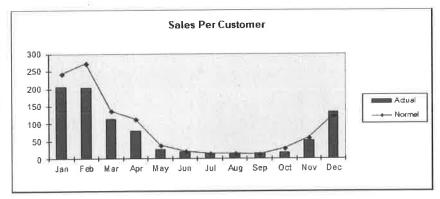
Chattanooga Gas Company Small Commercial (C-1) Cycle Weather Normalization Chattanooga Heating Degree Days

For the 12 Months Ended December 31, 2017

MONTH	SALES	CUSTOMERS	SALES PER CUSTOMER	ACTUAL WEATHER	NORMAL WEATHER
	1.379.116	6,689	206,1767	570	701
January	1,376,656	6,788	202.8073	455	700
February	776.064	6,766	114.7006	375	454
March		6,690	79.8839	138	256
April	534,423	•		33	76
May	168,500	6,588	25.5768		
June	131,354	6,541	20.0816	0	9
July	98,406	6,472	15.2049	0	0
August	98,453	6,437	15.2949	0	0
September	101.282	6,444	15.7173	9	1
October	113,029	6,508	17.3677	1	44
November	348,930	6,697	52.1024	260	285
December	907.028	6,788	133.6223	564	531
TOTAL	6,033,241	79,408	898.5363	2,405	3,057

MONTH	WEATHER DEVIATION	PER CUST ADJUSTMENT	NORMAL SALE/CUST	NORMAL SALES	WEATHER ADJUSTMENT
January	131.1500	38.1858	244.3625	1,634,541	255,425
February	244.6500	71.2325	274.0398	1,860,182	483,526
March	79.1200	23.0367	137.7373	931,930	155,866
April	117.7700	34.2900	114.1739	763,823	229,400
May	43.0200	12.5257	38.1025	251,019	82,519
June	9.2100	2.6816	22.7632	148,894	17,540
July	0.0000	0.0000	15.2049	98,406	0
August	0.0000	0.0000	15.2949	98,453	0
September	-8.4300	-2.4545	13.2628	85,465	-15,817
October	43,1100	12.5519	29.9196	194,717	81,688
November	25.0400	7.2907	59.3931	397,756	48,826
December	-32.5200	-9.4686	124.1537	842,755	-64,273
TOTAL	652.1200	189.8718	1,088.4081	7,307,941	1,274,700

Constant	16.52451922
Std Err of Y Est	28.23624910
R Squared	0.86379909
X Coefficient	0.29116094
Std Err of Coef.	0.03656089



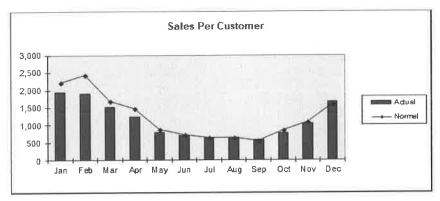
Chattanooga Gas Company Medium Commercial (C-2) Cycle Weather Normalization Chattanooga Heating Degree Days

For the 12 Months Ended December 31, 2017

MONTH	SALES	CUSTOMERS	SALES PER CUSTOMER	ACTUAL WEATHER	NORMAL WEATHER
January	3,640,698	1,871	1,945.8568	570	701
February	3,418,036	1,788	1,911.6532	455	700
March	2,731,971	1,789	1,527.0939	375	454
April	2,194,501	1,773	1,237.7332	138	256
May	1,388,350	1,759	789.2837	33	76
June	1,241,276	1,738	714.1979	0	9
July	1,126,122	1,735	649.0617	0	0
August	1,115,033	1,728	645.2737	0	0
September	1,007,213	1,724	584.2303	9	1
October	1,338,854	1,728	774.7998	1	44
November	1,824,057	1,739	1,048.9114	260	285
December	2,918,319	1,751	1,666.6585	564	531
TOTAL	23,944,430	21,123	13,494.7541	2,405	3,057

MONTH	WEATHER DEVIATION	PER CUST ADJUSTMENT	NORMAL SALE/CUST	NORMAL SALES	WEATHER ADJUSTMENT
January	131.1500	277.6275	2,223.4843	4,160,139	519,441
February	244.6500	517.8922	2,429.5454	4,344,027	925,991
March	79.1200	167.4867	1,694.5806	3,031,605	299,634
April	117.7700	249.3038	1,487.0370	2,636,517	442,016
May	43.0200	91.0677	880.3514	1,548,538	160,188
June	9.2100	19.4964	733.6943	1,275,161	33,885
July	0.0000	0.0000	649.0617	1,126,122	0
August	0.0000	0.0000	645.2737	1,115,033	0
September	-8.4300	-17.8452	566.3851	976,448	-30,765
October	43.1100	91.2583	866.0581	1,496,548	157,694
November	25.0400	53.0064	1,101.9178	1,916,235	92,178
December	-32.5200	-68.8406	1,597,8179	2,797,779	-120,540
TOTAL	652.1200	1,380.4532	14,875.2073	26,424,152	2,479,722

Constant	700.30683132
Std Err of Y Est	157.02679440
R Squared	0.91553913
X Coefficient	2.11686991
Std Err of Coef	0.20332159



Chattanooga Gas Company CHATTANOOGA 30 YEAR DAILY NORMAL HEATING DEGREE DAYS

-				APA	1		305	AUG	710	3	A CA	חבר
	22 40	20.87	15.70	7.20	2.13	0.10	00:00	00'0	00.00	1,33	8.47	18.37
2	21.47	19.83	15.67	7.03	1.90	0.03	00.00	0.00	0.00	1.27	9.33	17.40
1 60	22 07	21.20	17.73	7.10	2.27	00.00	0.00	0.00	00.0	1.57	10.37	18.03
4	22 23	23.23	16.50	7.10	3.03	00.0	00.0	0.00	00.0	1.50	10.90	18.03
. 10	23.17	24.13	15.57	8.03	3.17	0.00	00.00	00.00	00.00	1.97	10.47	19.23
9	23.37	23.83	14.17	7.90	2.50	00'0	00.00	00.00	70.0	2.17	11.40	20.53
7	24.17	21.77	13.77	8.10	2.10	0.07	0.00	0.00	0.03	2.63	11.37	20.10
. 00	25.37	21.23	13.87	6.13	1.10	00.00	0.00	00.00	00.00	2.90	12.30	20.53
) O	23.53	21.33	13.63	6.67	0.53	0.00	00.0	0.00	0.00	3.23	12.33	20.33
10	23 50	22.20	13.90	6.20	1.03	0.03	00.00	00.00	00.0	2.73	12.50	20.50
	23 40	21.00	13.97	5.53	1.07	0.00	00.00	00.0	0.10	2.83	12.57	21.23
12	21.57	22.30	13.17	4,87	1.20	0.00	00.00	00'0	70.0	3.17	12.93	21.47
i ú	21.17	22.87	12.53	5.70	1.23	0.03	00.00	00'0	0.20	2.73	13.87	20.30
4	23.47	19.70	13.07	4.00	0.60	0.00	00.00	00.00	0.10	2.93	13.63	20.70
. 1- . ru	24.17	19.67	12.10	4.20	1.13	00.0	0.00	00:0	00.0	3.47	14.57	20.87
9 4	25.03	19.37	11.77	4.63	1.37	0.00	00'0	00.0	0.07	4.60	14.53	20.57
	24 40	21.87	11.60	4.60	1.43	0.00	00.00	00.00	0.03	5.10	15.30	20.50
- 00	24.20	21.00	06.6	3.93	1.03	00.0	00.0	00.0	00:00	5.33	12.00	21.83
0 0	24 90	18.60	11.13	3.00	0.83	00.00	00:00	00:00	0.07	6.77	14.97	22.27
000	23.97	17.00	11.57	2.90	0.63	00.00	00:0	00.0	0.13	7.10	13.57	22.93
21	23 13	14.67	11.43	2.67	0.83	00.00	00.00	00.00	0.10	5.57	13.33	21.33
22	24.37	15.50	11.67	2.83	0.70	00.00	00.0	00.0	0.20	5.23	15.33	20.53
23	23.87	16.47	10.13	3.50	0.30	00.00	00.0	00.0	0.77	6.90	16.10	21.10
24	23.23	17.83	9.10	3.97	00.00	00.00	0.00	00.00	0.97	7.00	15.90	23.80
25	24.53	18.43	9.07	2.70	0.20	00.00	00.00	00.0	06.0	7.40	16.20	25.87
26	23.30	19,13	9.57	3.27	0.23	00'0	00.0	00.00	0.73	6.40	16.83	25.23
27	23.67	18.30	9.17	3,90	0.13	00.0	00.0	00.00	0.57	7.43	16.50	23.13
28	21.63	16.50	8.13	3.80	0.43	00.0	00.00	00.00	0.87	8.13	16.57	21,80
29	21 20	4.10	9.37	3.10	0.57	0.00	00.0	00.00	1.07	9.13	17.33	21.20
30	21 43		8,13	2.23	-0.17	00'0	0.00	00.00	1.20	8.17	16.40	22.30
2,00	21.63		8.27		0.10		00.00	0.00		77.7		21.70
Calendar Total	720	564	375	147	34	0	0	0	00	144	411	654
Cycle Total	701	700	454	256	192	6	0	0	. 1	44	285	531

3,057	3,069	
JON-LEAP YEAR TOTAL	EAP YEAR TOTAL	

Note: Degree Days for February 29 must be multiplied by 4 to arrive at the true DDD for this day, NOTE: AVERAGE IS FOR THE 30 YEAR PERIOD ENDED: December, 2017.

ATTACHMENT WHN-4 Impact of Proposed Depreciation Rates

Chattanooga Gas Company CONSUMER ADVOCATE CALCULATION OF CURRENT & PROPOSED DEPRECIATION RATES

\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		Plant	Current	Current	Proposed Depreciation	Proposed Depreciation	Depreciation Expense
Number	Account	@ 12/31/2017	Rates	Expense	Rates	Expense	Difference
301.00	301.00 - Organization	12,563	%00'0	0	%00.0	0	0
302.00	302.00 - Franchises and consents	0	%00.0	0	%00'0	0	0
360.00	360.00 - Land and land rights	0	%00.0	0	%00'0	0	0
360.10	360.10 - Land - Other SP	693,886	00.00%	0	%00.0	0	0
361.00	361.00 - Structures and improvements	10,298,631	2.03%	209,062	1.51%	155,509	-53,553
362.00	362.00 - Gas holders	245,056	1.39%	3,406	%96'0	2,353	-1,054
362.10	362.10 - LNG Tanks	7,691,621	1.39%	106,914	%96.0	73,840	-33,074
363.00	363.00 - Purification equipment	528,383	0.33%	1,744	0.21%	1,110	-634
363.10	363.10 - Liquefaction equipment	5,640,786	2.23%	125,790	3.59%	202,504	76,715
363.20	363.20 - Vaporizing equipment	2,361,662	1.87%	44,163	1.35%	31,882	-12,281
363.30	363.30 - Compressor equipment	2,731,450	3.81%	104,068	1.73%	47,254	-56,814
363.40	363.40 - Measuring/Reg equipment	283,077	0.24%	629	3.49%	9,879	9,200
363.50	363.50 - Other Equipment Storage	2,143,973	%05'9	139,358	7.54%	161,656	22,297
364 20	364.20 - Structures and improvements	917,579	2.03%	18,627	1.84%	16,883	-1,743
364.50	364.50 - Measure/reg equipment	970,647	0.24%	2,330	3.62%	35,137	32,808
364.80	364.80 - Other equipment - LNG	1,981,194	6.50%	128,778	7.62%	150,967	22,189
374 00	374.00 - Land and land rights	0	0.00%	0	%00'0	0	0
374.20	374.20 - Land Rights - DP	787,678	1.47%	11,579	1.17%	9,216	-2,363
375.00	375.00 - Structures and Improvements	259,496	2.73%	7,084	3.80%	9,861	2,777
376.00	376.00 - Mains	189,386	1.96%	3,712	1.95%	3,693	-19
376.10	376.10 - Mains - Steel	37,516,129	1.96%	735,316	1.95%	731,565	-3,752
376.20	376.20 - Mains - Plastic	95,422,740	1.96%	1,870,286	1.95%	1,860,743	-9,542
376.30	376,30 - Mains - Cast Iron	27,050	1.96%	530	1.95%	527	ကု
376.50	376.50 - Mains - Misc	1,185,352	1.96%	23,233	1.95%	23,114	-119
376.97	376.97 - Mains - Unreconciled Balance	0	1.96%	0	1.95%	0 (0 (
376,98	376.98 - Mains - CIAC Reserve	0	1.96%	0	1.95%	0 ;	0 (
376.99	376,99 - Mains - CIAOC	-1,223	1.96%	-24	1.95%	-24	0 (
377.00	377.00 - Compressor station equipment	0	1.76%	0	%00.0	0	0
378.00	378.00 - Meas. and reg. stat. eqGen	1,678,200	2.36%	39,606	2.34%	39,270	-336
379.00	379.00 - Meas. and reg. stat. eqCity	2,732,526	1.97%	53,831	1.80%	49,185	-4,645
380.00	380.00 - Services	0	2.79%	0	2.92%	0	0
380.10	380.10 - Services - Steel	14,975,343	2.79%	417,812	2.92%	437,280	19,468
380.20	380.20 - Services - Plastic	48,310,206	2,79%	1,347,855	2.92%	1,410,658	62,803
380.50	380.50 - Services - Misc	4,714	2.79%	132	2.92%	138	9 !
381.00	381.00 - Meters	13,698,322	2.19%	299,993	2.97%	406,840	106,847
381.10	381.10 - Meters - ERTs	3,618,147	2.19%	79,237	6.25%	226,134	146,897
381.30	381.30 - Meters - Metretek	0	2.02%	0	%00.0	0	0
382.00	382.00 - Meter installations	3,607,205	2.43%	87,655	1.13%	40,761	-46,894
383.00	383.00 - House regulators	4,794,182	1.98%	94,925	1.73%	82,939	-11,985
384.00	384.00 - House regulator installations	303,925	2.34%	7,112	1.80%	5,471	-1,641
385.00	385.00 - Ind. measuring and regulating	138,554	1.84%	2,549	2.22%	3,076	527
386.00	386.00 - Other property-cust premises	16,919	2.92%	494	%00.0	0	494
387.00	387.00 - Other equipment - DP	446,592	1.87%	8,351	1.86%	8,307	45
389.00	389.00 - Land and land rights	0	%00'0	0	%00.0	0	0

Chattanooga Gas Company CONSUMER ADVOCATE CALCULATION OF CURRENT & PROPOSED DEPRECIATION RATES

Depreciation Expense Difference	0	0	68-	-19,172	-12,872	-10,828	-110,224	0	7,398	-4,616	-17,850	-244	-889	0	-60,268	-17,736	-382	13,770
Proposed Depreciation Expense	0	0	385	116,904	338,732	66,025	447,888	1,911	30,578	54,326	65,654	702	31,090	0	8,461	36,752	12,755	7,449,894
Proposed Depreciation Rates	%00 0	0.00%	2.00%	20.00%	10.00%	20.00%	8.33%	12,22%	16.12%	8.71%	7.43%	4.00%	7.69%	%00 0	1.87%	8.33%	%19	2.67%
Current Depreciation Expense	0	0	474	136,076	351,604	76,853	558,112	1,911	23,180	58,942	83,504	946	31,980	0	68,729	54,488	13,138	7,436,124
Current Depreciation Rates	%00.0	%00.0	6,16%	23.28%	10.38%	23.28%	10.38%	12.22%	12.22%	9.45%	9.45%	2.39%	7.91%	%00.0	15.19%	12.35%	6.87%	2.66%
Plant @ 12/31/2017	99,156	6,697	669'2	584,521	3,387,324	330,123	5,376,804	15,642	189,690	623,725	883,640	17,547	404,296	0	452,465	441,195	191,234	279,223,709
Account	389,10 - Land - GP	390.00 - Structures and improvements	391,00 - Office furniture and equip	391 10 OFE - Software Non-Enterprise	391 11 OFE - Enterprise Software	391.12 OFE - Servers - Hardware	391.20 OFE - Enterprise - 10YR Non-Enterprise	392,00 - Transportation equipment	392.10 - TransTrans Eq - Autos & Lt Trucks	392.20 - TransTrans Eq - Service Trucks	392 30 - TransTrans Eq - Heavy Trucks	393.00 - Stores equipment	394.00 - Tools, shop and garage equip	395.00 - Laboratory equipment	396.00 - Power operated equipment	397.00 - Communication equipment	398 00 - Miscellaneous equipment	Composite Depreciation Rate
Account Number	389.10	390.00	391.00	391.10	391.11	391.12	391.20	392.00	392.10	392.20	392.30	393.00	394,00	395.00	396,00	397.00	398 00	

ATTACHMENT WHN-5 Proposed Rate Design

CHATTANOOGA GAS COMPANY CPAD Proposed Rate Design Residential Service (R-1)

Percent Increase	0.00% 0.00%	-30.37%	-8.90%
Proposed Rates	\$13.0000000	\$0.0807100	<u>I</u>
Proposed Margin	\$4,497,077 5,642,512 \$10,139,589	\$2,925,022	\$13,064,611
Rate Increase	0\$	-\$1,275,946	-\$1,275,946
Current Margin	\$4,497,077 5,642,512 \$10,139,589	\$4,200,968	\$14,340,557
Current Base Rates	\$13.0000000 16.0000000	\$0.1159100	•
Billing Determinants	345,929 352,657 698,586	36,243,358	
Tariff Residential Service:	Summer Bills (May - October) Winter Bills (November - April) Total Customer Charges	All Consumption (Therms)	Total Residential Service Margin

SOURCE: CPAD Revenue Workpaper R-10-1.00.

CHATTANOOGA GAS COMPANY CPAD Proposed Rate Design Multi-Family Housing Service (R-4)

Tariff	Billing Determinants	Current Base Rates	Current Margin	Rate Increase	Proposed Margin	Proposed Rates	Percent Increase
Multi-ramily housing Service: Summer Bills (May - October) Winter Bills (November - April) Total Customer Charges	1,107 1,095 2,202	\$6.0000000	\$6,642 6,570 \$13,212	0\$	\$6,642 6,570 \$13,212	\$6.0000000 6.0000000	%00.0 %00.0 %00.0
Summer Consumption (May - October Therms) Winter Consumption (November - April Therms) Total Consumption (Therms)	16,749 53,177 69,926	\$0.1935000 0.2176800	\$3,241 11,576 \$14,817	-\$546 -1,948 -\$2,494	\$2,695 9,627 \$12,323	\$0.1609300	-16.83% -16.83%
Total Multi-Family Housing Service Margin			\$28,029	-\$2,494	\$25,535		~8.90%

SOURCE: CPAD Revenue Workpaper R-11-1.00.

CHATTANOOGA GAS COMPANY
CPAD Proposed Rate Design
Small Commercial & Industrial General Service (C-1)

Tariff Small Commercial & Industrial General Service:	Billing Determinants	Current Base Rates	Current Margin	Rate Increase	Proposed Margin	Proposed Rates	Percent Increase
Summer Bills (May - October) Winter Bills (November - April) Total Customer Charges	39,279 40,923 80,202	\$25.0000000 29.0000000	\$981,975 1,186,767 \$2,168,742	0 0 0 8	\$981,975 1,186,767 \$2,168,742	\$25.0000000	%00.0 %00.0 %00.0
Summer Consumption (May - October Therms) Winter Consumption (November - April Therms) Total Consumption (Therms)	893,452 6,487,378 7,380,830	\$0.1458900	\$130,346 1,205,420 \$1,335,765	-\$30,427 -281,385 -\$311,812	\$99,919 924,035 \$1,023,953	\$0.1118300	-23.34% -23.34% -23.34%
Total Small Commercial & Industrial General Service Margin			\$3,504,507	-\$311,812	\$3,192,695		%06°8-

SOURCE: CPAD Revenue Workpaper R-20-1.00.

CHATTANOOGA GAS COMPANY CPAD Proposed Rate Design Medium Commercial & Industrial General Sales and Transportation Service (C-2 & T-3)

Tariff	C-2 Billing Determinants	T-3 Billing Determinants	Total Billing Determinants	Current Base Rates	Current Margin	Rate Increase	Proposed Margin	Proposed Rates	Percent Increase
Medium Commercial & Industrial General Service: Customer Charges: Summer Bills (May - October) Winter Bills (November - April) Total Customer Charges	10,565 10,774 21,339	289 287 576	10,854 11,061 21,915	\$75,0000000	\$814,050 829,575 \$1,643,625	0,000	\$814,050 829,575 \$1,643,625	\$75.0000000	%00.0 %00.0 %00.0
Commodity Charges: Summer Commodity Charges (May - October): Summer Consumption-Step 1 (0 - 3,000 Themms/Month) Summer Consumption-Step 2 (3,001 - 5,000 Themms/Month) Summer Consumption-Step 3 (5,001 - 15,000 Thems/Month) Summer Consumption-Step 3 (5,001 - 15,000 Thems/Month) Total Summer Consumption-Step 4 (Over 15,000 Thems/Month)	5,370,942 638,735 834,151 266,977 7,110,806	581,256 304,830 889,684 537,387 2,313,157	5,952,198 943,565 1,723,835 804,364 9,423,962	\$0,1471700 0.1168300 0,1089200 0.0862300	\$875,985 110,237 187,760 69,360 \$1,243,342	-\$138,064 -17,374 -29,593 -10,932 -\$195,963	\$737,921 92,862 158,167 56,428 \$1,047,379	\$0.1239700 0.0984200 0.0917500 0.0726400	-15,76% -15,76% -15,76% -15,76%
Winter Commodity Charges (May - October): Winter Consumption-Step 1 (0 - 3,000 ThermsMonth) Winter Consumption-Step 2 (3,001 - 5,000 ThermsMonth) Winter Consumption-Step 3 (5,001 - 15,000 ThermsMonth) Winter Consumption-Step 4 (Over 15,000 ThermsMonth) Total Winter Consumption (Therms)	14,791,883 1,759,110 2,297,299 735,268 19,583,560	1,023,915 536,975 1,567,229 946,638 4,074,757	15,815,798 2,296,085 3,864,528 1,681,906 23,658,317	\$0.1874400 0.1710900 0.1666600 0.0862300	\$2,964,513 392,837 644,062 145,031 \$4,146,443	-\$467,237 -61,915 -101,511 -22,858 -\$653,522	\$2,497,276 330,922 542,551 122,172 \$3,492,922	\$0,1579000 0,1441200 0,1403900 0,0726400	-15.76% -15.76% -15.76% -15.76% -15.76%
Total Commodity Charges	26,694,365	6,387,914	33,082,279		\$5,389,785	-\$849,485	\$4,540,300		-15.76%
Demand Charges: Billing Demand (Thorms)	3,951,336	623,024	4,574,360	\$0,5500000	\$2,515,898	\$0	\$2,515,898	\$0.5500000	0.00%
Economic Development Discounts: Billing Adjustments for Economic Development Adjustments					-\$1,804	\$0	-\$1,804		0.00%
Medium Commercial & Industrial General Service Sales & Transportation Margin	ortation Margin				\$9,547,504	-\$849,485 -\$849,485	\$8,698,019		-8.90%

SOURCE: CPAD Revenue Workpapers R-21-1,00 and R-33-1,00,

CHATTANOOCA GAS COMPANY CPAD Proposed Rate Design Large Commercial & Industrial Sales and Transportation Service (F-1, I-1, T-1 & T-2)

Tariff Large Commercial & Industrial Service:	F-1 Billing Determinants	L1 Billing Determinants	T-1 Billing Determinants	T-2 Billing Determinants	Total Billing Determinants	Current Base Rates	Current Margin	Rate Increase	Proposed Margin	Proposed Rates	Percent Increase
	186 188 374	9 27	107	84 84 168	384	\$300,0000000	\$114,900 115,200 \$230,100	Q 0 Q	\$114,900 115,200 \$230,100	300,0000000	0.00% 0.00% 0.00%
	5,419,097 6,097,936 7,242,311	180,000 255,454 14,212	2,671,708 3,693,480 6,082,145	2,474,062 3,433,970 7,926,817	10,744,867 13,480,840 21,265,485	\$0,0806400 0.0689100 0,0390800	\$866,466 928,965 831,055	\$113,867 -122,080 -109,213	\$752,599 806,885 721,842	\$0.0700400 0.0598500 0.0339400	-13.14% -13.14% -13.14%
	20,555,259	449,666	19,415,192	20,106,911	60,528,028	0.04040	\$2,987,671	\$392,625	\$2,595,046		-13.14%
	1,286,959	0	0	498,780	1,785,739	\$0.5500000	\$982,156	\$0	\$982,156	\$0.5500000	0.00%
	0	0	1,060,789	515,843	1,576,632	\$0.1350000	\$212,845	0\$	\$212,845	\$0.1400000	%00.0
Large Commercial & Industrial Sales & Transportation Margin							\$4,412,772	-\$392,625 -\$392,625	\$4,020,148		%06'8-

SOURCE: CPAD Revenue Workpapers R-22-1.00, R-30-1.00, R-31-1.00 and R-32-1.00.

CHATTANOOGA GAS COMPANY CPAD Proposed Rate Design Special Contract Service (SC)

te Proposed Proposed		-\$12,572 \$128,730 -\$12,572 \$128,730
Margin Increase		\$141,302
Current Base Rates	CONTAINS PROPRIETARY DATA	'
Total Billing Determinants	CON	
Tariff Special Contract Service:		Special Contract Margin

SOURCE: CPAD Revenue Workpapers R-34-1.00.

CHATTANOOGA GAS COMPANY CPAD Proposed Rate Design Other Revenue

Tariff	Total Billing Determinants	Current Base Rates	Current Margin	Rate Increase	Proposed Margin	Proposed Rates	Percent Increase
Other Revenue:							
Forfeited Discounts	N/A	N/A	\$280,275	-24,939	\$255,336	N/A	-8.90%
Returned Check Charges	544	\$20.00	10,898	0	10,898	\$20.00	0.00%
Reconnect Charges	1,702	\$65.00 / \$50.00	107,388	0	107,388	\$65.00 / \$50.00	%00.0
Seasonal Reconnect Charges	241	\$65.00 / \$50.00	14,429	0	14,429	\$65.00 / \$50.00	0.00%
Tim-On Charges	8.466	\$15.00 / \$25.00	129,375	0	129,375	\$15.00 / \$25.00	%00.0
Meter Set Charges	1,299	\$15.00 / \$25.00	32,560	0	32,560	\$15.00 / \$25.00	%00.0
Miscellaneous Charges	V/Z	N/A	14,571	0	14,571	N/A	%00'0
Damage Billing charges	K/Z	N/A	85,625	0	85,625	N/A	%00.0
Total Other Revenue			\$675,121	-\$24,939	\$650,182		-3.69%
				-\$24,939	\$650,182		

SOURCE: CPAD Revenue Workpaper R-60-1.00.

ATTACHMENT WHN-6 July 20, 2017 Email from Archie Hickerson

2017 AUA Rate Calculation filed 6-30-2017 Cell K268 Corrected.xlsx

Hickerson, Archie R. <ahickers@southernco.com>

Thu 7/20/2017 9:02 AM

To:Hal Novak <halnovak@WHNConsulting.com>;

1 attachments (73 KB)

2017 AUA Rate Calculation filed 6-30-2017 Cell K268 Corrected.xlsx;

Hal

There is an error in the Cell K 268 in the file that I forwarded you Friday.

RE: Chattanooga Gas AUA Reconciliations

Hickerson, Archie R. <ahickers@southernco.com>

Mon 7/17/2017 7:10 AM

To:Hal Novak <halnovak@WHNConsulting.com>;

8 attachments (10 MB)

2017 AUA Rate Calculation filed 6-30-2017.xlsx; AUA 2016 Revised R-1 AUA.xlsx; AUA 2016 6-27-2016 Filing.xlsx; 2015 Draft 618-2015.xlsx; 2014 as Filed 6-25-2014.xlsx; 2013.xlsx; 2012 FILED.xlsx; Filed June 28, 2011.xlsx;

Hal

Attached are the AUA tariff filings. The spreadsheet that I e-mailed Friday is from the June 30, 2017 filing. Last year there were two filing. After the initial filing was made, it was determined that base revenues that had been used to accrue the AUA excess/deficiency was incorrect resulting in an incorrect balance as of May 31, 2016. As a result the R-1 AUA was recomputed and revised effective January 1, 2017.

From: Hal Novak [mailto:halnovak@WHNConsulting.com]

Sent: Friday, July 14, 2017 5:33 PM

To: Hickerson, Archie R.

Cc: jwluna@lunalawnashville.com; Vance Broemel; Alex Bradley

Subject: Re: Chattanooga Gas AUA Reconciliations

Archie -

Was there actually a tariff filing ever made to implement the AUA reconciliations? If so, can I have a copy of those filings?

Hal Novak, CPA WHN CONSULTING www.whnconsulting.com

Phone: 713-298-1760

From: Hickerson, Archie R. ahickers@southernco.com>

Sent: Friday, July 14, 2017 4:06 PM

To: Hal Novak

Cc: jwluna@lunalawnashville.com; Vance Broemel; Alex Bradley

Subject: RE: Chattanooga Gas AUA Reconciliations

Hal

See the attached spreadsheet.

From: Hal Novak [mailto:halnovak@WHNConsulting.com]

Sent: Friday, July 14, 2017 4:57 PM

To: Hickerson, Archie R.

Cc: jwluna@lunalawnashville.com; Vance Broemel; Alex Bradley

Subject: Chattanooga Gas AUA Reconciliations

Archie -

I'm looking over the information that you compiled for the WNA implementation. Can you also provide me with AUA reconciliations since the last rate case.

Thanks.

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Chattanooga Gas Company Calculation of AUA Adjustment Recovery Rates

Chattanooga Gas Company R-1 and C-1 AUA Effective August 1, 2017

R-1 Residential AUA Recovery Rate Calculation	Rate Calc	Culation Bench Mark				AUA Monthly Base		Annual		AUA End of
	~	Revenue per	Actual Base	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest	_	Month Account
Month		Customer	Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
W	Mav-10									\$0.00
ing.	Jun-10	14.48	775.238.92	52,885	14.66	(9,458,83)	\$0.00	3.25%	č/a	(9,458.83)
, m	Jul-10	14.24	762,031.94	52,568	14.50	(13,558.24)	\$0.00	3.25%	(25.62)	(23,042.69)
NA	Aug-10	14.28	751,550.61	52,327	14.36	(4,137.91)	\$0.00	3.25%	(62.41)	(27,243,00)
Ψ.	Sep-10	14.23	751,897.55	52,318	14.37	(7,192.67)	\$0.00	3.25%	(73.78)	(34,509.46)
õ	Oct-10	15.18	784,291.25	52,722	14.88	15,817.82	\$0.00	3.25%	(93.46)	(18,785,10)
ÖZ	Nov-10	21.87	1,087,203.87	53,406	20.36	81,015.00	\$0.00	3.25%	(50.88)	62,179.02
Ö	Dec-10	27.30	1,574,450.76	54,063	29.12	(98,509,23)	\$0.00	3.25%	168.40	(36,161.82)
g.)	Jan-11	31.39	1,945,908.84	54,346	35.81	(239,743,34)	\$0.00	3.25%	(97.94)	(276,003,10)
Đị.	Feb-11	30.46	1,747,978.50	54,435	32.11	(89,784.97)	\$0.00	3.25%	(747.51)	(366,535.58)
N	Mar-11	26.75	1,369,452.18	54,283	25.23	82,428.08	\$0.00	3.25%	(992.70)	(285,100.20)
A	Apr-11	22.28	1,199,368,35	54,034	22.20	4,563.20	\$0.00	3.25%	(772.15)	(281,309,14)
- N	Mav-11 \$	15.82	\$850,749,99	53680	\$15.85	(\$1,398.19)	\$0.00	0.0325	(\$761.88)	(\$283,469.21)
Total 12 Months Ended 5/31/2011			\$13,600,122.76			(\$279,959.29)	\$0.00		(\$3,509.92)	
R-1 Residential AUA Recovery Rate Calculation	/ Rate Calo	culation								
		Bench Mark				AUA Monthly Base		Annual		AUA End of
	œ.	Revenue per	Actual Base	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month	_	Customer	Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
U.C.	Jun-11	\$14.48	\$797,804.86	53,330	\$14.96	(\$25,581.13)	\$0.00	3.25%	(\$767.73)	(\$309,818,07)
	Jul-11	14.24	767,467.39	52,956	14.49	(13,469.27)	\$2.08	3.25%	(839.09)	(324,124,35)
Au	Aug-11	14.28	759,999.88	52,806	14.39	(5,745.38)	\$4,145.23	3.25%	(877.84)	(326,602,34)
Se	Sep-11	14.23	761,749.58	52,738	14.44	(11,066.34)	\$4,663.50	3.25%	(884.55)	(333,889.72)
ŏ	Oct-11	15.18	805,102.04	53,114	15.16	956.02	\$7,381.38	3.25%	(904.28)	(326,456.60)
9X	Nov-11	21.87	1,158,143.52	53,808	21.52	18,868.81	\$19,879.33	3.25%	(884.15)	(288,592.61)
De	Dec-11	27.30	1,379,397.92	54,253	25.43	101,730.68	\$32,677.62	3.25%	(781.60)	(154,965,92)
е ⁷	Jan-12	31.39	1,574,713.81	54,451	28.92	134,748.11	\$44,780.98	3.25%	(419.70)	24,143.47
Fe	Feb-12	30.46	1,512,298.87	54,569	27.71	149,976.55	\$40,683.70	3.25%	62.39	214,869.11
M	Mar-12	26.75	1,330,328.94	54,465	24.43	126,419.18	\$28,793.24	3.25%	581.94	370,663.47
Ą	Apr-12	22.28	1,026,581.01	54,117	18.97	179,199.87	\$9,717.82	3.25%	1,003.88	560,585.04
Ma	Mav-12	15.82	839,488.55	53,777	15.61	11,398.03	\$7,873.08	3.25%	1,518.25	581,374
Total 12 Months Ended 5/31/2012	012		\$12,713,076.37			\$667,435.15	\$200,597.96		(\$3,189.49)	
						\$387,475.85	\$200,597.96		(\$6,699.41)	

Chattanooga Gas Company
Calculation of AUA Adjustment Recovery Rates

Month Customer Jun-12 \$14.44 Jul-12 14.22 Aug-12 14.22 See-12 14.22				6	AUA Monthly Base	and the same	Amnual		AUA End of
65		Adjusted Actual Base Revenue	Number of Billing Units	Actual Base Revenue per Customer	Kevenue Deficiency/(Surplus)	Montmiy AUA Credits/(Collections)	Rate	Interest	Balance
•	\$14.48	\$783,448.63	53.410	\$14.67	(\$10,066.49)	\$5,356.97	3.25%	\$1,574.56	\$578,239.44
	14.24	769.282.37	53,149	14.47	(12,536,28)	\$4,576.47	3.25%	1,566.07	571,845.70
	14.28	761,725.60	53,081	14.35	(3,543.14)	(\$4,523.76)	3.25%	1,548.75	565,327.55
	14.23	764,483,38	53,014	14.42	(9,871,50)	(\$5,581.97)	3.25%	1,531.10	551,405.17
	15.18	801,246.46	53,463	14.99	10,108.03	(\$8,285,55)	3.25%	1,493.39	554,721.04
	21.87	1,132,069.65	54,193	20.89	53,364.29	(\$22,551.33)	3.25%	1,502.37	587,036.37
	27.30	1,364,276.26	54,571	25.00	125,533.87	(\$37,044.32)	3.25%	1,589.89	677,115.81
	31.39	1,596,026.83	54,811	29.12	124,737.11	(\$54,382.87)	3.25%	1,833.86	749,303.90
	30.46	1,640,025.19	54,928	29.86	33,186.05	(\$57,467.76)	3.25%	2,029.36	727,051.56
	26 75	1,637,813,59	54,992	29.78	(166.970.06)	(\$57,134,33)	3.25%	1,969.10	504,916.27
	22.28	1,394,016.32	54.791	25.44	(173,218.05)	(\$38,631.47)	3.25%	1,367.48	294,434.23
	15.82	907,021.61	54,363	16.68	(46,863.04)	(\$13,946.37)	3.25%	797.43	234,422
	1	\$13,551,435.89	100		(\$76,139,21)	(\$289,616.29)	ļ	\$18,803.34	
					\$311,336.64			\$12,103.93	
R-1 Residential AUA Recovery Rate Calculation	On Mark				AUA Monthly Base		Annual		AUA End of
Revenue per		Adjusted Actual	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month Customer		Base Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
Jun-13 \$	\$14.48	\$812.457.91	54.042	\$15.03	(\$29,924.35)	(\$7,749.65)	3.25%	\$634.89	\$197,383.14
	14.24	780,393,39	53,679	14.54	(16,101.05)	(5,810.03)	3.25%	534.58	176,006.64
	14.28	773,609.17	53,446	14.47	(10,213,23)	(5,011.77)	3.25%	476.68	161,258.32
	14.23	771,578.47	53,385	14.45	(11,685.70)	(4,938.39)	3.25%	436.74	145,070.97
	15.18	789,484.43	53,709	14.70	25,603.35	(6,113.59)	3.25%	392.90	164,953.64
	21.87	1,132,314,53	54,560	20.75	61,147.28	(19,120.68)	3.25%	446.75	207,426.98
	27.30	1,562,122.07	55,051	28.38	(59,207,75)	(44,574.77)	3.25%	561.78	104,206.25
	31.39	1,843,767.15	55,342	33.32	(106,332.73)	(62,773.75)	3.25%	282.23	(64,618.01)
Feb-14	30.46	1,985,428.90	55,529	35.75	(293,910.05)	(71,647.00)	3.25%	(175.01)	(430,350,07)
	26.75	1,551,188.57	55,459	27.97	(67,854.43)	(43,162.93)	3.25%	(1,165,53)	(542,532.96)
Apr-14	22.28	1,275,560.54	55,233	23.09	(44,914.07)	(25,163.24)	3.25%	(1,469.36)	(614,079,63)
May-14	15.82	883,356.14	54,767	16.13	(16,805,28)	(9.947.97)	3.25%	(1,663.13)	(642,496.01)
Total 12 Months Ended 5/31/2014	l	\$14,161,261.27			(\$570,198.01)	(\$306,013.77)		(\$706.48)	
					(\$258,861,37)			\$11,397.46	

Chattanooga Gas Company Calculation of AUA Adjustment Recovery Rates

Interest Interest Interest		Bench Mark				AUA Monthly Base		Annual		AUA End of
r Base Revenue Billing Units Customer Deficiency/(Surplus) Credits/(Collections) Rate Interest Interest (Scholo I) Table (11,224) (Scholo I) 3.25% (Sh.142) (Scholo I) 3.25% (Sh.142) (Scholo I) 3.25% (Sh.141) (Scholo I) 3.25% (Sh.141) (Sh.142) (Scholo I) 3.25% (Sh.141)		Revenue per	Adjusted Actual	er of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
1.28 \$780,864,66 54,349 \$14,35 \$6,114,29 \$65,005,010 3.25% \$(51,14,29) 1.24 706,371,41 56,3843 14,456 \$(11,284,76) \$5,387,92 3.25% \$(11,124,76) \$5,387,92 \$3,25% \$(11,124,76) \$5,387,92 \$3,25% \$(11,124,76) \$5,387,92 \$3,25% \$(11,124,76) \$2,368,72 \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% \$(11,124,76) \$3,25% <t< th=""><th>Month</th><th>Customer</th><th>Base Revenue</th><th>Billing Units</th><th>Customer</th><th>Deficiency/(Surplus)</th><th>Credits/(Collections)</th><th>Rate</th><th>Interest</th><th>Balance</th></t<>	Month	Customer	Base Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
1.24 786,341.41 54,056 14,55 (16,681.27) (5,076.01) 3.25% (1,128.47) 2.28 776,734.94 53,843 14,49 (10,689.56) \$4,056.18 3.25% (1,158.47) 2.23 776,734.95 53,847 14,74 23,678.82 \$5,873.77 3.25% (1,158.47) 3.0 1,549,582.30 55,619 27.86 (31,461.35) \$5,896.018 3.25% (1,158.47) 3.0 1,541,134.2 55,895 32.53 (11,537.46) \$50,976.16 3.25% (1,189.018) 3.0 1,189,019.32 55,895 32.53 (11,537.46) \$50,976.16 3.25% (1,189.018) 3.0 1,189,019.32 55,671 21.38 51,386.23 \$17,411.78 \$25,67 (1,189.018) 3.0 4,189,019.32 55,671 21.38 51,486.23 \$17,411.78 3.25% (1,189.018) 3.1 4,189,018 5,249,134.85 5,249,134.85 \$249,134.85 \$25,49,134.85 \$25,49,134.85 \$25,49,134.85	Jun-14	\$14.48	\$780,864.66	54,349	\$14.37	\$6,114.29	(\$6,405.50)	3.25%	(\$1,740.09)	(\$644,527.31
1.28 780,351.25 55,843 14.49 (11.284.76) \$3,837.92 3.25% (1.1.284.76) 1.23 776,731.49 55,817 14.43 (10.689.56) \$4,505.18 3.25% (1.1.76,811.78) \$5,878.19 3.25% (1.1.76,811.78) \$5,896.18 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 3.25% (1.1.76,811.78) \$50,978.16 (1.1.76,811.78) \$50,978.16 (1.1.76,811.78) \$50,978.16 (1.1.76,878.18) \$50,978.16 (1.1.76,878.18) \$50	Jul-14	14.24	786,341.41	54,056	14.55	(16,681.27)	(\$5,076.01)	3.25%	(1,745.59)	(668,030,19)
7.76,731,49 53,817 14.43 (10,689,59) \$4,505.18 3.25% (1) 7.76,731,49 53,817 14.74 23,678,82 \$5,678.19 3.25% (1) 7.30 1,549,582.30 55,096 21.36 23,678.8 \$19,823.77 3.25% (1) 3.46 1,549,582.30 55,096 27.86 (31,161.35) \$50,978.16 3.25% (1) 3.57 1,600,493.77 56,041 32.53 (115,871.48) \$56,631.90 3.25% (1) 3.75 1,180,019.32 55,671 32.53 (115,871.48) \$56,631.90 3.25% (1) 3.75 1,180,019.32 55,771 56,041 32.22 (306,533.16) \$54,639.66 (11,671.48) 3.75 1,180,019.32 55,771 17.16 (73,762.59) \$54,639.66 3.25% (11 3.75 1,180,019.32 55,771 17.16 (73,44,573.01) \$24,449.66 3.25% (11 3.75 1,180,019.32 55,720 17.244,445,53.	Aug-14	14.28	780,351.25	53,843	14.49	(11,284.76)	\$3,837.92	3.25%	(1,809.25)	(677,286.27
5.18 799,452.24 54,239 14.74 23,678.82 \$5,878.19 3.25% (1) 3.29 1,176,841.79 55,096 27.36 (31,4161.35) \$30,680.18 3.25% (1) 3.20 1,180,492.30 55,096 27.36 (31,4161.35) \$30,680.18 3.25% (1) 3.46 1,821,281.25 55,986 32.53 (115,871.78) \$50,978.16 3.25% (1) 3.75 1,800,493.77 23.22 (306,593.16) \$56,631.90 3.25% (1) 2.8 1,800,493.77 23.22 (115,871.78) \$56,631.90 3.25% (1) 2.8 1,800,493.77 23.6 17.16 (13,625.39) 3.25% (1) 2.8 1,800,493.77 23.6 17.16 (13,722.25) \$56,631.90 3.25% (1) 2.8 1,180,103.4 55.607 17.16 (73,752.59) \$54,444.573.01 \$249,134.85 3.25% (1) 2.8 1,416,103 4.2 4.2 (3,444,573.01)	Sep-14	14.23	776,731.49	53,817	14.43	(10,689,55)	\$4,505.18	3.25%	(1,834.32)	(685,304.96)
1,176,841,79 56,096 21.36 28,344.64 \$19,823.77 3.25% (1) 1,93,682.30 5,619 27.86 (31,161.35) \$39,680.18 3.25% (1) 3,94 (1,131.42 56,940 32.53 (115,877.78 \$50,978.16 3.25% (1) 3,118 1,921.281.25 5,985 32.53 (115,877.78 \$50,978.16 3.25% (1) 3,118 1,921.281.25 5,985 32.53 (115,877.78 \$50,978.16 3.25% (1) 3,125 1,805,493.77 56,041 2.136 21,365.23 \$13,485.23 \$13,7441.85 \$24,439.66 3.25% (1) 3,125 1,805,493.77 2.136 21,365.23 \$13,445.25 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7441.85 \$13,7	Oct-14	15.18	799,452.24	54,239	14.74	23,678.82	\$5,878.19	3.25%	(1,856.03)	(657,603.98)
1.39 1,549,582.30 55,619 27.86 (31,161.35) \$39,680.18 3.25% (1) 1.39 1,741,131.42 55,840 31.18 11,937.46 \$50,978.19 3.25% (1) 1.40 1,441,131.42 55,840 32.53 (11,837.46 \$50,978.19 3.25% (1) 1.80 1,821,281.25 55,671 32.23 (306,593.16) \$55,671.90 3.25% (1) 1.80 1,806,493.77 56,044 32.22 (306,593.16) \$17,411.78 3.25% (1) 1.80 1,189,019.32 55,260 17.16 73,752.89) \$8,378.62 3.25% (2) 1.80 3,141.55,194.84 55,260 17.16 73,752.89 \$8,474.88 3.25% (2) 1.80 41,155,194.84 55,260 17.16 7444,573.01 \$249,134.85 3.25% (3,50 1.80 41,155,194.84 55,600 \$14.48 (13,495.23) \$249,134.85 3.25% (3,50 1.44 \$1,700	Nov-14	21.87	1.176.841.79	55,096	21.36	28,344.64	\$19,823.77	3.25%	(1,781,01)	(611,216.58)
1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Dec-14	27.30	1 549 582 30	55,619	27.86	(31,161,35)	\$39,680.18	3.25%	(1,655.38)	(604.353,13)
3.46 1,821,281.25 55,985 32.53 (115,871.78) \$55,631.90 3.25% (11,80,1281.25) \$55,631.90 3.25% (11,80,1281.25) \$55,631.90 3.25% (11,80,1281.25) \$55,631.90 3.25% (11,80,1281.25) \$55,631.90 3.25% (11,80,1281.25) \$55,489.66 3.25% (2 (2 (2 (3,752.65) \$54,489.66 3.25% (2 (3,752.65) \$54,499.66 3.25% (2 (3,276.25) \$54,499.66 3.25% (2 (3,276.25) \$54,41.41 \$5249,134.85 3.25% (3,510.25) \$249,134.85 \$3.25% (3,510.25) \$3.25% (3,510.25) \$54,91.34.85 \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% (3,510.25) \$3.25% \$3.25% (3,510.25) \$3.25% \$3.25% \$3.25%	15 Jan-15	31.39	1.741.131.42	55,840	31.18	11,937.46	\$50,978.16	3.25%	(1,636.79)	(543,074,30)
3.75 1,805,493.77 56,041 32.22 (306,593.16) \$54,489.66 3.25% (1 2.28 1,189,019.32 55,671 21.36 51,386.23 \$17,411.78 3.25% (2 3.28 1,189,019.32 55,671 17.16 (5444,573.01) \$249,134.85 3.25% (350 3.41,155,194.84 5,280 17.16 (5703,434.38) \$249,134.85 (\$710 3.44 5104.65,194.84 AUA Monthly Base Monthly AUA Interest (\$710 3.4 Adjusted Artual Number of Actual Base Revenue ACTUAL ACTUAL <td>Feb-15</td> <td>30.46</td> <td>1.821.281.25</td> <td>55,985</td> <td>32.53</td> <td>(115,871.78)</td> <td>\$55,631.90</td> <td>3.25%</td> <td>(1,470.83)</td> <td>(604,785,00)</td>	Feb-15	30.46	1.821.281.25	55,985	32.53	(115,871.78)	\$55,631.90	3.25%	(1,470.83)	(604,785,00)
2.28 1,189,019.32 55,671 21.36 51,386.23 \$17,411.78 3.25% (2 5.82 948,103.94 55,260 17.16 (53.752.59) \$8,379.62 3.25% (2 \$14,155,194.84 55,260 17.16 (53.752.59) \$8,379.62 3.25% (57.0 ark (\$744,155,194.84) \$1,44.573.01 \$249,134.85 Annual ark AUA Monthly Base Revenue Monthly AUA Interest are Revenue Autual Base Revenue per Revenue Autual Monthly Base Annual Interest \$1,22,03.23 Autual Base Revenue per Revenue Period Monthly AUA Interest (\$7.493.23) \$2.49,134.85 \$3.55 \$4.44 \$3.25% \$2.54 \$2.54 \$2.54 \$2.54 \$2.54 \$2.54 \$2.54 \$2.54 \$2.54 \$2.56 \$2.54 \$2.54 \$2.55 \$2.54 \$2.55 \$2.54 \$2.55 \$2.54	Mar-15	26.75	1.805.493.77	56,041	32.22	(306,593.16)	\$54,489.66	3.25%	(1,637.96)	(858,526,47
State Stat	Apr-15	22.28	1,189,019.32	55,671	21.36	51,386.23	\$17,411.78	3.25%	(2,325.18)	(792,053.63
\$14,155,194.84 styles (\$444,573.01) \$249,134.85 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,155,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84 (\$10,194.84	Mav-15	15.82	948,103,94	55,260	17.16	(73,752.59)	\$8,379.62	3.25%	(2.145.15)	(859,571.75)
Automate	al 12 Months Ended 5/31/2015	2	\$14,155,194.84			(\$444,573.01)	\$249,134.85		(\$21,637.57)	
Adjusted Actual Number of Actual Base Revenue per Base Revenue Billing Units Actual Base Revenue Billing Units Monthly AUA Customer Revenue Billing Units Monthly AUA Customer Interest Revenue Billing Units Customer Customer Revenue Billing Units Customer Customer Deficiency/(Surplus) Credits/(Collections) Rate Interest Rate Interest Interest Interest Rate Interest Interest Interest Rate Interest Interest Interest Rate Interest Interest Rate Interest Interest Rate Interest Rate Interest Interest Interest Rate Interest Rate Interest Interest Interest Rate Interest						(\$703,434,38)	\$249,134.85		(\$10,240.12)	
Bench Mark Adjusted Actual Number of Actual Base Revenue per Customer Actual Base Revenue per Adjusted Actual Actual Base Revenue per Customer Adjusted Actual Interest Interest Interest 5 \$14.48 \$803,898.73 \$5,000 \$14.62 \$7,493.23 \$5,204.48 \$3.25% \$2.25% 5 \$14.24 \$793,203.51 \$54,790 \$14.48 \$(13,092.53) \$4,516.92 \$3.25% \$2.25% 5 \$14.24 \$793,764.50 \$4,629 \$14.35 \$(13,092.53) \$4,516.92 \$3.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.25% \$2.2	Residential AUA Recovery Rate	Calculation						200		AllA End of
Customer Base Revenue Billing Units Customer Deficiency/(Surplus) Credits/(Collections) Rate Interest 5 \$14.48 \$803,898.73 \$5,000 \$14.62 (\$7.493.23) \$5,204.48 3.25% (\$2.204.48 3.25% (\$2.204.48 3.25% (\$2.204.48 3.25% (\$2.204.48 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.18) \$4,509.22 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25% (\$2.204.28 3.25		Bench Mark	Adineted Actual	Mumber of	Actual Rase Revenue nov	AUA Monthly base	Monthly AllA	Interest		Month Account
5 \$14.48 \$805,204.48 \$3.25% (\$2 5 \$14.48 \$5000 \$14.62 \$(7.493.23) \$5,204.48 \$3.25% (\$2 5 \$14.24 793,203.51 \$4,790 \$14.62 \$(3.461.18) \$4,516.92 \$3.25% \$2 5 \$14.28 783,754.50 \$4,644 \$14.49 \$(13,891.07) \$4,771.99 \$3.25% \$2 5 \$14.23 \$71,704.69 \$54,644 \$14.49 \$13,891.07 \$4,771.99 \$3.25% \$2 5 \$15.18 \$10,75,378.76 \$55,524 \$19.37 \$19,084.72 \$50,498.72 \$3.25% \$2 5 \$27.30 \$1,324,077.72 \$60,045 \$2.65 \$3.46% \$3.25% \$2 6 \$3.139 \$1,546,435.67 \$6,550 \$3.25% \$2 \$2 \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25% \$3.25%	***************************************	Customer	Rasa Rayania	Rilling Unite	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
5 \$14.48 \$803,898.73 \$5,000 \$14.62 \$7,493.23 \$3,504.44 \$3.23% (92.54) 5 14.24 793,203.51 54,790 14.48 (13,092.53) \$4,509.22 3.25% (2 5 14.28 783,754.50 54,629 14.35 (13,891.07) \$4,771.99 3.25% (2 5 14.23 791,704.69 54,624 14.49 (13,891.07) \$4,771.99 3.25% (2 5 15.18 1075,378.76 55,524 19.37 139,169.87 \$12,589.22 3.25% (2 5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 37.46 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% (1 6 22.28 1,167,725.72 56,318 20.73 87,095.64 </td <td>BIOM</td> <td>Castollici</td> <td>SE SES SES SES</td> <td>200</td> <td></td> <td>femidire (feminine</td> <td>95 004 40</td> <td>יסיור ני</td> <td>(60 900 04)</td> <td>/4 0 GA 1 B 0 GO</td>	BIOM	Castollici	SE SES SES SES	200		femidire (feminine	95 004 40	יסיור ני	(60 900 04)	/4 0 GA 1 B 0 GO
5 14.24 793,203.51 54,790 14.48 (13,092.53) 54,305.22 3.25% (2,572.6) 5 14.28 783,754.50 54,629 14.35 (3,461.18) \$4,309.22 3.25% (2,25% 5 14.23 791,704.69 54,644 14.49 (13,891.07) \$4,771.99 3.25% (2,25% 5 15.18 814,502.61 54,928 14.83 19,084.72 \$6,722.6 3.25% (2 5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 37.39 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 26.75 1,494,855.34 56,569 31.92 (82,591.57) \$55,762.19 3.25% (1 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 <t< td=""><td>GL-UNC</td><td>\$14.48</td><td>\$803,888.73</td><td>000,66</td><td>4.02</td><td>(\$7.495.25)</td><td>00,471,40</td><td>3.23.%</td><td>(32,020.01)</td><td>0.001,1000,</td></t<>	GL-UNC	\$14.48	\$803,888.73	000,66	4.02	(\$7.495.25)	00,471,40	3.23.%	(32,020.01)	0.001,1000,
5 14.28 783,754.50 54,629 14.35 (3,461.18) \$4,309.22 3.25% (2 5 14.23 791,704.69 54,644 14.49 (13,891.07) \$4,771.99 3.25% (2 5 15.18 84,502.61 54,928 14.83 19,084.72 \$6,272.6 3.25% (2 5 21.87 1,075,378.76 55,524 19.37 149,469.87 \$12,589.22 3.25% (2 5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 30.46 1,805,790.79 56,569 31.92 (82,591.57) \$55,721.9 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% (1 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 22.28 1,587,034.96 56,030 56,030 58,206.25 3.46%	Jul-15	14.24	793,203.51	54,790	14.48	(13,092.53)	\$4,516.92	3.25%	(2,340.51)	(67.5, 104, 65)
5 14.23 791,704.69 54,644 14.49 (13,891,07) \$4,771.99 3.25% (2 5 15.18 814,502.61 54,928 14.83 19,084.72 \$6,72.26 3.25% (2 5 21.87 1,075,378.76 55,524 19,37 139,169.87 \$12,589.22 3.25% (2 5 27.30 1,324,077.72 56,045 23,63 206,973.20 \$26,408.07 3.25% (1 6 31.39 1,546,435.67 56,364 31.92 (82,591.57) \$55,762.19 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$16,46.81 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,46.81 3.46% 6 15.82 887,034.96 56,030 56,030 15.83 325% 3.46% 73,128,72 887,034.96 56,030 15.83 \$570,254.15 \$220,698.70 \$346%	Aug-15	14.28	783,754.50	54,629	14.35	(3,461.18)	\$4,309.22	3.25%	(2,370.08)	(876,626,66
5 15.18 814,502.61 54,928 14.83 19,084.72 \$6,272.26 3.25% (2 5 21.87 1,075,378.76 55,524 19.37 139,169.87 \$12,589.22 3.25% (2 5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 31.39 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 26.75 1,805,790.79 56,569 31.92 (82,591.57) \$55,762.19 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 87,035.80 56,030 15.83 \$5220,698.70 \$3.46%	Sep-15	14.23	791,704.69	54,644	14.49	(13,891,07)	\$4,771.99	3.25%	(2,374.20)	(888,119.93)
5 21.87 1,075,378.76 55,524 19.37 139,169.87 \$12,589.22 3.25% (2 5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 31.39 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 26.75 1,805,790.79 56,589 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 887,034.96 56,030 15.83 (500.29) \$8,806.22 3.46% 813,288,363.00 \$13,288,363.00 \$6,030 \$570,254.15 \$220,698.70 (\$19.9	Oct-15	15.18	814,502.61	54,928	14.83	19,084.72	\$6,272.26	3.25%	(2,405.32)	(865,168.28)
5 27.30 1,324,077.72 56,045 23.63 205,973.20 \$26,408.07 3.25% (1 6 31.39 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 26.75 1,805,790.79 56,569 31.92 (82,591.57) \$55,762.19 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 56,030 15.83 (500.29) \$8,806.22 3.46% 813,288,363.00 \$13,288,363.00 \$6,030 \$570,254.15 \$220,698.70 (\$19	Nov-15	21.87	1,075,378.76	55,524	19.37	139,169.87	\$12,589.22	3.25%	(2.343.16)	(715,752.35
6 31.39 1,546,435.67 56,351 27.44 222,675.80 \$39,852.64 3.25% (1 6 30.46 1,805,790.79 56,569 31.92 (82,591.57) \$55,762.19 3.25% (1 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 887,034.96 56,030 15.83 (500.29) \$8,806.22 3.46% \$13,288,363.00 \$13,288,363.00 \$220,698.70 \$220,698.70 (\$19	Dec-15	27.30	1.324,077.72	56,045	23.63	205,973.20	\$26,408.07	3.25%	(1,938,50)	(485,309,58)
6 30.46 1,805,790.79 56,569 31.92 (82,591.57) \$55,762.19 3.25% 6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 887,034.96 56,030 15.83 (500.29) \$8,806.22 3.46% \$13,288,363.00 \$13,288,363.00 \$220,698.70 (\$19	Jan-16	31.39	1,546,435.67	56,351	27.44	222,675.80	\$39,852.64	3.25%	(1,314.38)	(224,095.52)
6 26.75 1,494,855.34 56,536 26.44 17,284.78 \$36,059.68 3.25% 6 22.28 1,167,725.72 56,318 20.73 87,095.64 \$16,145.81 3.46% 6 15.82 887,034.96 56,030 15.83 (500.29) \$8,806.22 3.46% \$13,288,363.00 \$13,288,363.00 (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00) (\$13,288,363.00)	Feb-16	30.46	1,805,790.79	56,569	31.92	(82,591.57)	\$55,762.19	3.25%	(606.93)	(251,531.82)
6 22.28 1,167,725,72 56,318 20.73 87,095,64 \$16,145.81 3.46% 6 15.82 887,034,96 56,030 15.83 (500.29) \$8,806.22 3.46% \$13,288,363.00 \$13,288,363.00 \$5,030 \$570,254.15 \$220,698.70 (\$19	Mar-16	26.75	1,494,855,34	56,536	26.44	17,284.78	\$36,059.68	3.25%	(681,23)	(198,868.59)
6 15.82 887.034.96 56,030 15.83 (500.29) \$8,806.22 3.46% (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,363.00 (\$13,288,368,363.00 (\$13,288,368,368.00 (\$13,288,368,368.00 (\$13,288,368,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,288,368.00 (\$13,	Apr-16	22.28	1,167,725.72	56,318	20.73	87,095.64	\$16,145.81	3.46%	(573.40)	(96,200.55)
\$13,288,363.00	Mav-16	15.82	887,034.96	56,030	15.83	(500.29)	\$8,806.22	3.46%	(277.38)	(88,171.99)
	al 12 Months Ended 5/31/2016		\$13,288,363.00	r.		\$570,254.15	\$220,698.70		(\$19,553.09)	
Total 5/31/2016 (\$133.180.23) \$74.801.45 (\$29.79;	Total 5/31/2016					(\$133,180,23)	\$74.801.45		(\$29,793.21)	(\$88,171.99)

Chattanooga Gas Company Calculation of AUA Adjustment Recovery Rates

Adjusted Actual Number of Actual Base Revenue Per Revenue Base Revenue Per Revenue Base Revenue Per Revenue Billing Units Customer (14.74) (Surplus) Credits/(Collections) Rate Interest Deficiency/(Surplus) Credits/(Collections) Rate Interest (225.42.2) (3 798.798.86 55,514 14.39 (3.739.43) \$4,574.28 3.50% (228.54) (3 793.315.06 55,375 14.39 (3.37.49.3) \$4,574.28 3.50% (228.54) (3 793.315.06 55,375 14.39 (3.37.49.3) \$4,574.28 3.50% (228.54) (3 793.315.06 55,375 14.30 14.30 (3.37.49.3) \$4,574.28 3.50% (234.47) (3 7.49.3) \$1,050.576.39 56,039 18.75 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50 14.50	Bench Ma	Bench Mark				AUA Monthly Base		Annual		AUA End of
Carolinest Car	1000	Revenue per	_	Number of	Actual Base Revenue per	Revenue Deficiency/(Surplus)	Monthly AUA Credite/(Collections)	Interest	Interest	Month Account Balance
14.24	MOULE 1:0 48	Customer 614.48	l _a	55 708		(\$14.216.97)	\$5 746 65	3 46%	(\$254.23)	(\$96.896.54)
14.24	01-1100	÷ ÷	\$050°070	20,100	† · · · ·	(10:0) 4(10)			(2000)	(00 700 007)
14.28 793,315.06 55,375 14.33 (2.366.25) (55,153.65) 3.50% (294.54) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33) (7.33)	Jul-16	14.24	798,798.86	55,514	14.39	(8,379.43)	\$4,574.28	3.50%	(282.61)	(100,984,30)
14.23 793,626.44 55,266 14.36 (6,959,14) (56,354.22) 3.50% (317.33) (715.32) (115.18 803.887.73 55,440 14.50 37,469.71 (36,093.00) 3.50% (354.17) (354.17) (356.023 18.75 175,237.51 (\$12.642.97) 3.50% (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.69) (203.	Aug-16	14.28	793,315.06	55,375	14.33	(2,366.25)	(\$5,153.65)	3.50%	(294.54)	(108,798.73)
15.18 803,887.73 55,440 14.50 37,469.71 (\$6,093.00) 3.50% (\$54.17) 10.50,576.39 56,039 18.75 175,237.51 (\$12,642.97) 3.50% (\$283.69) 10.50,576.39 56,039 18.75 175,237.51 (\$12,642.97) 3.50% (\$283.69) 11	Sep-16	14.23	793,626.44	55,266	14.36	(6,959,14)	(\$5,354.22)	3.50%	(317.33)	(121,429,43)
16 21.87 1,050,576.39 56,039 18.75 175,237.51 (\$12.642.97) 3.50% (263.89) 77 16 27.30 1,445,793.58 56,786 25.46 104,486.93 (\$59.808.99) 3.50% 209.78 1399.03 17 20.33 1,646,720.04 57,087 25.66 274,135.57 \$26,462.19 3.50% 909.44 612 17 20.78 1,388,261.25 57,166 2.4.28 140,739.17 \$26,62.28 3.50% 1,788.83 77 17 22.28 1,218,247.59 56,944 21.38 51,402.80 3.71% 2,406.75 84 17 15.82 880,975.86 56,706 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 87 56,566.33 3.71% 2,618.06 87 3.71% 2,618.06 87 3.65,566.33 3.71% 2,618.06 86 3.65,566.33 3.71% 2,618.06 87 3.65,566.33 3.71% 3.71% 3.26,565.33 3.71% <	Oct-16	15.18	803,887.73	55,440	14.50	37,469.71	(\$6,093.00)	3.50%	(354.17)	(90,406.88)
16 27.30 1,445,793.58 56,786 25.46 104,486.93 (539,808.99) 3.50% 209.78 136 17 31.39 1,646,222.04 57,087 28.84 145,995.78 \$28,600.61 3.50% 309.03 31 17 26.75 1,446,701.09 57,148 25.66 274,135.57 \$26,462.19 3.50% 1,788.83 778 17 22.28 1,248,247.59 56,994 21.38 140,739.17 \$25,622.81 3.50% 1,788.83 778 17 22.28 1,218,247.59 56,994 21.38 51,40.75 3.71% 2,618.06 87 17 45.30,404.26 \$6,706 15.54 \$914,033.44 \$39,404.26 \$6,565.32 \$6,565.32 \$6,565.33 \$87 7 \$13,107,270.27 \$780,853.21 \$114,205.71 \$6,204.05 \$6,565.32 \$6,565.32 \$6,565.32 \$6,565.33 \$6,565.33 \$6,565.33 \$6,565.33 \$6,565.33 \$6,565.32 \$6,565.32 \$6,565.33 \$6,565.33 <	Nov-16	21.87	1,050,576.39	56,039	18.75	175,237.51	(\$12.642.97)	3.50%	(263.69)	71,923.97
17 31.39 1,646,222.04 57,087 28.84 145,995.78 \$28,600.61 3.50% 399.03 311 17 26.75 1,466,701.09 57,148 25.66 274,135.57 \$26,462.19 3.50% 1,788.83 778 17 26.75 1,388,251.25 57,166 24.28 140,739.17 \$26,622.81 3.50% 1,788.83 778 17 22.28 1,218,247.59 56,994 21.38 51,635.72 \$14,302.80 3.71% 2,406.75 846 17 15.82 880,975.86 56,706 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 87 17 15.82 56,706 15.54 16,254.82 \$50,404.26 \$6,565.33 \$6,565.33 \$6,565.32 \$6,565.33 \$13 17 15.82 13,144,205.71 \$144,205.71 \$780,853.21 \$780,853.21 \$780,863.22 \$9 18 13,200,202 13,200,202 13,200,202 13,200,202 \$13,200,202 \$13,200,202	Dec-16	27.30	1,445,793.58	56,786	25.46	104,486.93	(\$39,808,99)	3.50%	209.78	136,811.69
17 30.46 1,466,701.09 57,148 25.66 274,135.57 \$26,462.19 3.50% 909.44 615 17 26.75 1,388,251.25 57,166 24.28 140,739.17 \$22,622.81 3.50% 1,788.83 778 17 22.28 1,218,247.59 56,994 21.38 51,635.72 \$14,302.80 3.71% 2,406.75 846 17 15.82 880,975.86 56,706 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 87 7 \$13,107,270.27 \$780,853.21 \$114,205.71 \$780,853.27.89 \$87 7 \$780,853.21 \$114,205.71 \$26,200.00 \$6,23,227.89 \$8 8 R-1 Revenue \$780,853.21 \$13,400.00 \$13,400.00 \$13,400.00 10 Annual	Jan-17	31.39	1,646,222.04	57,087	28.84	145,995.78	\$28,600.61	3.50%	399.03	311,807.11
17 26.75 1,388,251.25 57,166 24.28 140,739.17 \$22,622.81 3.50% 1,788.83 778 17 22.28 1,218,247.59 56,994 21.38 51,635.72 \$14,302.80 3.71% 2,406.75 846 17 4.582 880,975.86 56,706 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 87 17 \$13,107,270.27 \$6,706 \$14,033.44 \$39,404.26 3.71% \$6,565.33 \$87 17 \$780,853.21 \$114,205.71 \$780,865.27.89 \$87 18 Total R-1 Residential AUA Ending Balance \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.327.89 \$13,605.32	Feb-17	30.46	1,466,701.09	57,148	25.66	274,135.57	\$26,462.19	3.50%	909.44	613,314.31
17 22.28 1,218,247.59 56,994 21.38 51,635.72 \$14,302.80 3.71% 2,406.75 846 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 877 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 877 \$13,107,270.27 \$56,706 15.54 \$14,033.44 \$39,404.26 \$780,853.21 \$114,205.71 \$(\$23,227.89) \$877 \$780,853.21 \$114,205.71 \$(\$23,227.89) \$877 Total R-1 Residential AUA Ending Balance \$13,13,13,13,13,13,13,13,13,13,13,13,13,1	Mar-17	26.75	1,388,251.25	57,166	24.28	140,739.17	\$22,622.81	3.50%	1,788.83	778,465.13
15.82 880,975.86 56,706 15.54 16,254.82 \$6,147.75 3.71% 2,618.06 877 \$13,107,270.27 \$565.33 \$780,853.21 \$114,205.71 \$539,404.26 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$114,205.71 \$23,227.89 \$877 \$780,853.21 \$14,205.71 \$23,227.89 \$877 \$780,870,870 \$780,870 \$134 \$284 \$780,870,870 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$144 \$	Apr-17	22.28	1,218,247.59	56,994	21.38	51,635.72	\$14,302.80	3.71%	2,406.75	846,810.40
\$13,107,270.27 \$780,853.21 \$114,033,44 \$114,205.71 \$780,853.21 \$780,853.21 \$114,205.71 \$780,853.27.89) \$877 \$887. Total R-1 Residential AUA Ending Balance \$13,107,227.89) \$887. Total R-1 Revenue \$13,107,227.89) \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,270.27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107,27 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,107 \$13,	May-17	15.82	880,975.86	56,706	15.54	16,254.82	\$6,147.75	3.71%	2,618.06	871,831.03
\$780,653.21 \$114,205.71 (\$23,227.89) \$87. Total R-1 Residential AUA Ending Balance \$13, 2% Cap of Total R-1 Base Revenue \$13, 2% Cap of Total R-1 Revenue R-1 Revenue R-1 Revenue to be Recovered (Credited) \$180, Recovery Period Total Volume in Therms \$180, Residential AUA Rate \$180, Residential AUA Rate \$180, Residential Carry Forward \$180, Residen	otal 12 Months Ended 5/31/2017		\$13,107,270.27			\$914,033.44	\$39,404.26		\$6,565.33	
Ending Balance \$ 13, use (Credited) \$ 28, lame in Therms \$ \$	Total 5/31/2017					\$780,853.21	\$114,205.71		(\$23,227.89)	\$871,831.03
\$ 13, seed (Credited) \$ \$28, tume in Therms \$ \$28, \$\$5							Total R-1 Residential A	YUA Ending Bala	псе	\$ 871,831
nue \$ sred (Credited) \$ tume in Therms \$ \$ \$ \$							Total R-1 Base Reveni	en		\$ 13,107,270
ared (Credited) \$ 28, tume in Therms \$ 5, \$							2% Cap of Total R-1 R	evenue		\$ 262,145
lume in Therms 28,							R-1 Revenue to be Re-	covered (Credited	(P)	\$ 262,145
<i></i>							Recovery Period Tota	I Volume in Then	ms	28,181,508
49							R-1 Residential AUA R	Rate		\$ 0.00930
							Residuial Carry Forwal	Þ		\$ 609,686

Chattanooga Gas Company
Calculation of AUA Adjustment Recovery Rates

Month	neverine per	COLUMN TO THE PARTY OF THE PART	Number of	Number of Actual Base Beyonie per	Rovenie	Monthly Alla	Interect		Month Account
	Customer	Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
May-10	0								\$0.00
Jun-10	0 31.73	183,109.69	6,417	28.54	20,504.93	\$0.00	3.25%	0.00	20,504.93
Jul-10	0 30.47	177,629.43	6,348	27.98	15,797.30	\$0.00	3.25%	55.53	36,357.77
Aug-10	0 29.96	179,506.83	6,288	28.55	8,892.34	\$0.00	3.25%	98.47	45,348.58
Sep-10		169,061.14	6,155	27.47	14,621.29	\$0.00	3.25%	122.82	60'092'69
Oct-10		172,140.51	6,218	27.68	14,849.05	\$0.00	3.25%	162.75	75,104.49
Nov-10		223,419.80	6,383	35.00	45,293.01	\$0.00	3.25%	203.41	120,600.91
Dec-10		380,699.99	6,586	57.80	(2,434,40)	\$0.00	3.25%	326.63	118,493.14
Jan-11		560,132.15	6,663	84.07	(79,933.74)	\$0.00	3.25%	320.92	38,880.32
Feb-11		506,455.36	6,656	76.09	(23,439.42)	\$0.00	3.25%	105.30	15,546.20
Mar-11		355,545.19	6,620	53.71	55,235.74	\$0.00	3.25%	42.10	70,824.04
Apr-11	1 48.63	285,312.86	6,531	43.69	32,260.93	\$0.00	3.25%	191.82	103,276.79
Mav-11	ь	195,146,52	6448	\$30.26	17.830.92	\$0.00	3.25%	279.71	\$121,387.42
otal 12 Months Ended 5/31/2011	•	\$3,388,159.47			\$119,477.96		l	\$1,909.46	
C-1 Commercial and Industrial AUA Recovery Rate Calculation Bench Mark	DA Recovery Rate C Bench Mark	alculation			AUA Monthly Base		Annual		AUA End of
	Revenue per	Actual Base	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month	Customer	Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
Jun-11	11 \$31.73	\$181,145.46	6,344	\$28.55	\$20,152.83	\$0.00	3.25%	\$328.76	\$141,869.01
Jul-11	11 30.47	176,332.80	6,291	28.03	15,357.12	\$0.12	3.25%	384.23	157,610.47
Aug-11		175,721.04	6,262	28.06	11,899.13	(\$961,36)	3.25%	426.86	168,975.10
Sep-11	11 29.84	174,131.52	6,286	27.70	13,460.32	(\$1,140.28)	3.25%	457.64	181,752.78
Oct-11	11 30.07	181,374.76	6,342	28.60	9,343.77	(\$1,539.00)	3.25%	492.25	190,049.79
Nov-11	11 42.10	252,726.78	6,507	38.84	21,206.21	(\$3,653,12)	3.25%	514.72	208,117.60
Dec-11	11 57.43	337,873.24	6,624	51.01	42,574.88	(\$7,294.09)	3.25%	563.65	243,962.04
Jan-12	12 72.07	423,127.04	6,676	63.38	58,008.27	(\$11,494.71)	3.25%	660.73	291,136.33
Feb-12	12 72.57	408,133.86	069'9	61.01	77,349.41	(\$10,712.42)	3.25%	788.49	358,561.81
Mar-12	12 62.05	348,767.47	6,651	52.44	63,937.06	(\$7,656.36)	3.25%	971.10	415,813.61
Apr-12	12 48.63	238,276.86	6,517	36.56	78,616.18	(\$2,327.53)	3.25%	1,126.16	493,228.42
May-12	33.03	194,961.91	6,422	30.36	17,156.75	(\$1,712.88)	3.25%	1,335.83	510,008.12

Chattanooga Gas Company Calculation of AUA Adjustment Recovery Rates

Bench Mark	Bench Mark				AUA Monthly Base		Annual		AUA End of
	Revenue per	Adjusted Actual	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month	Customer	Base Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
Jun-12	12 \$31.73	\$180,276.36	6,350	\$28.39	\$21,212.32	(\$1,308.90)	3.25%	\$1,381.27	\$531,292.80
Jul-12	12 30.47		6,298	28.06	15,156.66	(\$1,226.64)	3.25%	1,438.92	546,661.74
Aug-12			6,273	28.10	11,679.43	(\$1,416.39)	3.25%	1,480.54	558,405.33
Sep-12			6,263	28.09	11,001.77	(\$1,474.78)	3.25%	1,512.35	569,444.66
Oct-12		·	6,414	27.75	14,863.39	(\$1,441.13)	3.25%	1,542.25	584,409.17
Nov-12	12 42.10	.,		36.69	35,579.68	(\$3,839,88)	3.25%	1,582.77	617,731.74
Dec-12	-12 57.43		6,657	50.20	48,146.20	(\$8,537,66)	3.25%	1,673.02	659,013.31
Jan-13	-13 72.07	432,475.36	6,718	64.38	51,686.87	(\$14,317.36)	3.25%	1,784.83	698,167.65
Feb-13	-13 72.57	457,672.81	6,738	67.92	31,293.74	(\$15,798,46)	3.25%	1,890.87	715,553.80
Mar-13			6,746	62.89	(39,388.19)	(\$15,764.98)	3.25%	1,937.96	662,338.59
Apr-13			6,687	56.36	(51,700.76)	(\$10,890,91)	3.25%	1,793.83	601,540.75
Mav-13	-13 33.03			31.87	7,638.59	(\$2,907.63)	3.25%	1,629.17	607,900.88
otal 12 Months Ended 5/31/2013		\$3,	r.		\$157,169.70	(\$78,924,72)	l e	\$19,647.79	
C-1 Commercial and Industrial AUA Recovery Rate Calculation Bench Mark	AUA Recovery Rate Bench Mark	Calculation			AUA Monthly Base		Annual		AUA End of
	Revenue per	Adjusted Actual	Number of	Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month	Customer	Base Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
Jun-13	-13 \$31.73	1 \$187,575.71	6,516	\$28.79	\$19,180.23	(\$1,770.99)	3.25%	\$1,646.40	\$626,956.52
Jul-13	-13 30.47		6,466	27.87	16,824.27	(\$1,426.86)	3.25%	1,698.01	644,051.94
Aug-13				28.21	11,206.86	(\$1,320.47)	3.25%	1,744.31	655,682.64
Sep-13		,		28.12	11,003.75	(\$1,307.57)	3.25%	1,775.81	667,154.62
Oct-13	-13 30.07	182,716.17	6,434	28.40	10,769.01	(\$1,459.59)	3.25%	1,806.88	678,270.92
Nov-13	-13 42.10	248,607.15		37.55	30,082.93	(\$3,644.94)	3.25%	1,836.98	706,545.90
Dec-13	-13 57.43	411,482.78	6,736	61.09	(24,601.97)	(\$11,110.19)	3.25%	1,913.56	672,747.30
Jan-14	-14 72.07	, 563,759.11	6,794	82.98	(74,119.61)	(\$18,788.86)	3.25%	1,822.02	581,660.86
Feb-14	-14 72.57	654,784.20	6,810	96.15	(160,592.72)	(\$23,366.19)	3.25%	1,575.33	399,277.28
Mar-14		468,785.97	6,813	68.81	(46,029.10)	(\$13,800.17)	3.25%	1,081.38	340,529.39
Apr-14	-14 48.63	330,307.54		48.95	(2,181.99)	(\$6,743.28)	3.25%	922.27	332,526.39
May-14	-14 33.03	3 211,822.03	6,617	32.01	6,737.48	(\$2,473,44)	3.25%	900.59	337,691.02
otal 12 Months Ended 5/31/2014	4	\$3,800,876.92			(\$201,720.84)	(\$87,212.55)		\$18,723.53	

Chattanooga Gas Company Calculation of AUA Adjustment Recovery Rates

Month Customer Jun-14 \$31.73 Jul-14 \$0.47 Aug-14 29.96 Sep-14 29.84 Oct-14 30.07 Nov-14 42.10 Dec-14 57.43 Jan-15 72.07 Feb-15 72.57	Adjusted Actual Base Revenue \$189,004.85							
Custor 1-14 1-14 1-14 1-14 1-14 1-15 1-15	ις.	Number of	Number of Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
₩	\$189,004.85	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
		6,504	\$29.06	\$17,370.32	(\$1,609.57)	3.25%	\$914.58	\$354,366.35
	183,047.22	6,449	28.38	13,457.03	(\$1,379.46)	3.25%	959.74	367,403.67
	182.456.30	6,395	28.53	9,148.77	(\$1,262,36)	3.25%	995.05	376,285.13
	181.084.20	6.364	28.45	8,835.38	(\$1,224.29)	3.25%	1,019.11	384,915.33
	182,945.10	6,410	28.54	9,818.34	(\$1,346,55)	3.25%	1,042.48	394,429.60
	264,542.81	6.609	40.03	13,684.19	(\$3,837.41)	3.25%	1,068.25	405,344.63
	380,904,98	6,575	57.93	(3,271.17)	(\$8,501.47)	3.25%	1,097.81	394,669.80
	458,404.89	6,623	69.21	18,910.75	(\$11,911.16)	3.25%	1,068.90	402,738.28
	527,213.19	6.662	79.14	(43,761.84)	(\$14.906.06)	3.25%	1,090.75	345,161.13
Mar-15 62.05		6,680	78.61	(110,582.69)	(\$14,724.29)	3.25%	934.81	220,788.96
		6.557	43.03	36.661.24	(\$3,928.21)	3.46%	636.61	254,158.59
		6.418	31.96	6.846.74	(\$1,350.78)	3.46%	732.82	260,387.38
	\$3	140		(\$22,882.93)	(\$65,981.61)		\$11,560.90	
C-1 Commercial and Industrial AUA Recovery Rate Calculation	Calculation			Alla Monthly Base		Annual		AUA End of
Bench Mark	A afternation & Action	Missiphore	Action Day Day on the	Povenije	Monthly Alla	Interest		Month Account
Tomoshi Assess	Based Actual		Customer	Deficiency/(Surnlis)	Credits/(Collections)	Rate	Interest	Balance
Cust	Dase nevellue	Dilling Online		(enidure) (failure)	(Supplied Venns is	200	9100	00 700 000
Jun-15 \$31.73	\$173,032.27	6,340	\$27.29	\$28,139.10	(\$946.76)	3.25%	\$7.03.52	\$200,204.93
Jul-15 30.47	170,597.68	6,298	27.09	21,305.53	(\$856.32)	3.25%	780.77	309,514.92
Aug-15 29.96	169,997.71	6,286	27.04	18,341.54	(\$907.49)	3.25%	838.27	327,787.23
	,	6,275	27.08	17,332.01	(\$296.69)	3.25%	887.76	345,210.31
	•	6,299	27.22	17,983.34	(\$1,130.00)	3.25%	934.94	362,998.59
		6,442	34.28	50,389.80	(\$2,021.04)	3.25%	983.12	412,350.48
		992'9	45.39	79,095.49	(\$5,266.00)	3.25%	1,116.78	487,296.75
		6.641	58.02	93,330.87	(\$9,365.25)	3.25%	1,319.76	572,582.12
		6,691	77.06	(30,026.69)	(\$15,582.17)	3.25%	1,550.74	528,524.01
		6,675	62.22	(1,157.49)	(\$10,669.15)	3.25%	1,431.42	518,128.79
		6,582	39.94	57,180.76	(\$3,321.68)	3.46%	1,493.94	573,481.81
May-16 33.03		6,485	30.40	17,048.92	(\$1,824.03)	3.46%	1,653.54	590,360.24
Total 12 Months Ended 5/31/2016	\$3,150,068.87	Ē		\$368,963.17	(\$52,686.58)		\$13,696.26	
Total	\$20,391,463.46			\$850,068.96	(\$333,297.09)		\$73,588.37	\$590,360.24

Chattanooga Gas Company
Calculation of AUA Adjustment Recovery Rates

Bench Mark	Bench Mark				AUA Monthly Base		Annual		AUA End of
	Revenue per	Adjusted Actual	Number of	Number of Actual Base Revenue per	Revenue	Monthly AUA	Interest		Month Account
Month	Customer	Base Revenue	Billing Units	Customer	Deficiency/(Surplus)	Credits/(Collections)	Rate	Interest	Balance
Jun-16	\$31.73	\$181,204.48	6,419	\$28.23	\$22,473.60	(\$1,216.18)	3.46%	\$1,702.21	\$613,319.86
Jul-16	30.47	177,081.85	6.375	27.78	17,167.59	(\$1,038.23)	3.50%	1,788.85	631,238.07
Aug-16	29.96	176,821.72	6,346	27.86	13,315.23	(\$1,266.14)	3.50%	1,841.11	645,128.27
Sep-16	29.84	175,594.35	6,314	27.81	12,833.09	(\$1,249,51)	3.50%	1,881.62	658,593.47
Oct-16	30.07	175,872.44	6,331	27.78	14,515.29	(\$1,376.96)	3.50%	1,920.90	673,652.70
Nov-16	42.10	221,020.94	6,456	34.23	50,765.04	(\$2,362.70)	3.50%	1,964.82	724,019.86
Dec-16	57.43	334,039.90	6,616	50.49	45,948.74	(\$8.241.33)	3.50%	2,111.72	763,838.99
Jan-17	72.07	450,720.45	6,689	67.38	31,351.77	(\$14,539.72)	3.50%	2,227.86	782,878.90
Feb-17	72.57	397,957.66	6,788	58.63	94,637.32	(\$11,246,19)	3.50%	2,283.40	868,553.43
Mar-17	62.05	338,780.93	6,766	50.07	81,059.52	(\$8,230.54)	3.50%	2,533.28	943,915.69
Apr-17	48.63	296,504.48	069'9	44.32	28,800.78	(\$5,664.40)	3.71%	2,918.27	969,970.34
May-17	33.03	195,899.47	6,588	29.74	21,702.17	(\$1,785,47)	3.71%	2,998.82	992,885.87
Total 12 Months Ended 5/31/2017		\$3,121,498.67	·	21	\$434,570.13	(\$58,217.37)		\$26,172.87	
Total		\$23,512,962.13			\$1,284,639.09	(\$391,514.46)		\$99,761.24	\$992,885.87
					Total C-1 Commercia	Total C-1 Commercial and Industrial AUA Ending Balance	iding Balance		\$ 992,886
					Total C-1 Base Revenue	inue	,		\$ 3,121,499
					2% Cap of Total C-1 Revenue	Revenue			\$ 62,430
					C-1 Revenue to be R	C-1 Revenue to be Recovered (Credited)			\$ 62,430
					Recovery Period Total	Recovery Period Total Volume in Therms			5,852,570
					C-1 Commercial and	C-1 Commercial and Industrial AUA Rate			\$ 0.01070
					Commercial Carry Forward	orward			\$ 930,455.90
					Total Residential and	Total Residential and Commercial Сапу Forward	vard		\$ 1,540,142
					Total Under- (Over) R	Total Under- (Over) Recovery with interest			\$ 1,864,717

ATTACHMENT WHN-7 CGC Earnings Calculations 2011 - 2016

					begin of 09-00183	2012 that showed prior period results	for 2011 used the confid, excel file
2017 Average Raise Base Average 12 month-to-date rate base monthly adjusted net operating income 12 month-to-date adjusted net operating income monthly rate of return 12 month-to-date rate of return	2016 Average Rate Base Average 12 month-to-date rate base monthly adjusted and operating income 12 month-to-date adjusted net operating income nonthly rate of return 12 month-to-date rate of return 13 month-to-date rate of return	2015 Average Rule Blase Average 12 month-to-date rate base monthly adjusted act operating income 12 month-to-date adjusted net operating income roonthly rate of return 12 month-to-date rate of return	2014 Average Ruie Base Average 12 month-to-daie rute base monthy adjivated net operating income 12 month-to-daie adjusted net operating income monthly rate of return 12 month-to-daie rate of return	2013 Average Rate Base Average 12 month-to-dute rule base monthly adjusted net operating moome 12 month-to-date adjusted net operating income normally rule of feturn 12 month-to-date rate of return	Average Paule Base Average 12 month-lo-duic rate buse monthly adjusted net operating income 12 month-lo-duic adjusted net operating income monthly rate of return 12 month-o-date net of return 12 month-o-date net of return	Average (Janusha-odale mic base Average 12 nondh-odale mic base monthly adjusted net operating income 12 month-to-dale adjusted net operating income nonthly rate of return 12 month-to-dale rate of return	2011
From Rate Chase Order in 09-400183 \$ 93.818.504 \$ 6.923.840	From Rate Case Order in 09-40183 \$ 93,818,504 \$ 6,923,840	From Rate Case Order in 09-00183 \$ 93,818,504 \$ 6,923,840	From Rate Case Order in 09-40183 \$ 93.818.504 \$ 6.923,840	From Rule Case Order in 09-00183 \$ 93.818.504 \$ 6,923.840	From Rate Case Order in 09-00183 \$ 93.818.504 \$ 6.922.840 \$ 7.38%	\$ 93,818,504 \$ 6,923,840 7,38%	From Rate Case Order
Jan-17 \$ 117,909,057 \$ 116,411,742 \$ 1,447,211 \$ 6,787,163 14,73% 5,83%	Jan-16 3 116,946,771 5 116,622,673 5 1,619,472 5 8,136,628 16,62% 6 98%	Jan-15 116,794,756 1105,584,430 1,452,212 8,258,352 14,92% 7,82%	Jnn-14 92,879,391 89,525,187 1,454,386 7,583,901 18.79% 8.47%	Jun-13 88,347,054 88,014,111 1,543,395 7,369,975 20,96% 8,37%	Jan-12 91,393,152 91,740,071 1,387,152 7,826,863 18,44% 8,42%	1,414,613	Jan-11
Feb-17 116,683,393 116,468,988 1,201,015 6,810,696 12,35% 5,85%	Feb-16 114,414,387 116,403,021 11,182,858 7,916,851 12,41% 6,80%	Feb-15 114,062,126 107,221,976 1,398,596 8,430,385 14,71% 7,86%	Feb-14 90,202,182 89,792,177 1,251,303 7,580,515 16.65% 8.44%	Feb-13 85,290,970 87,605,436 1,243,605 7,287,312 17,50% 8,32%	Fcb-12 88,475,776 91,591,363 1,320,658 7,711,764 17,91% 8,42%	1,284,959	Feb-11 90,464,606
Mar-17 116,577,908 116,731,329 847,691 6,763,966 8 73% 5,79%	Mar-16 112,826,542 116,420,387 902,348 7,808,972 9.60% 6.71%	Mar-15 111,346,719 108,787,527 1,005,356 8,498,121 10,83% 7,81%	Mar-14 89,910,842 90,264,095 897,801 7,591,859 11,98% 8,41%	Mar-13 82,973,042 87,365,980 878,699 7,190,107 12,71% 8,23%	Mar-12 85,921,568 91,240,043 890,527 7,799,215 12,44% 8,55%	773,798 10,25%	Mar-11 90,562,138
Apr-17 117,026,179 116,987,150 490,063 668,571 5 03% 5 70%	Apr-16 112,942,309 116,704,543 585,115 7,823,928 6,22% 6,70%	Apr-15 111,552,107 110,479,495 571,959 8,389,604 6,15% 7,59%	Apr-14 90,735,182 90,974,309 680,877 7,741,375 9,00% 8,51%	Apr-13 82,779,023 87,356,786 477,022 7,316,093 6.92% 8.37%	Apr-12 85,832,843 91,230,395 382,076 7,742,642 5,34% 8,49%	528,289 6.96%	Apr-11 91,030,001
May-17	May-16 114,342,688 116,966,383 205,142 7,737,018 2,15% 6,61%	May-15 113,628,253 112,207,982 283,506 8,355,918 2,99% 7,45%	May-14 93,073,391 91,834,817 317,239 7,748,414 4,09% 8,44%	May-13 84,351,526 87,370,379 303,603 7,377,333 4,32% 8,44%	May-12 87,099,020 91,267,165 232,924 7,727,930 3,21% 8,47%	287,452 3,77%	May-11 91,594,628
Jun-17	Jun-16 114,822,831 117,153,113 105,443 7,725,834 1,10% 6,59%	Jun-15 115,689,308 113,955,851 118,101 8,146,944 1,23% 7,15%	Jun-14 98,533,678 93,097,614 340,375 7,882,786 4,15% 8,47%	Jun-13 86,143,248 87,211,910 196,844 7,370,610 2,74% 8,45%	Jun-12 86,790,228 90,557,479 175,771 7,713,545 2,43% 8,52%	179,083 2,33%	Jun-11 92,156,498
Jul-17	Jul-16 114,855,826 117,131,976 187,178 7,724,715 1,95% 6,59%	Jul-15 117,796,251 115,155,057 119,0984 8,126,970 1,95% 7,06%	Jul-14 105,372,270 94,690,319 212,468 8,013,173 2,42% 8,46%	Jul-13 88,401,080 87,619,542 102,502 7,547,128 1,39% 8,61%	Jul-12 87,776,023 90,418,381 91,164 7,699,756 1,25% 8,52%	200,207 2.59%	յպ-11 92,760,364
Aug-17	Aug-16 116,658,069 117,146,703 165,380 7,622,023 1,70% 6,51%	Aug-15 119,572,892 115,724,025 270,876 8,212,673 2,72% 7,10%	Aug-14 110,373,277 96,489,317 182,920 8,059,147 1,99% 8,35%	Aug-13 90,736,044 87,912,170 134,852 7,521,518 1,78% 8,56%	Aug-12 89,045,103 90,185,876 155,391 7,326,149 2,09% 8,12%	532,672 7.06%	Aug-11 90,540,330
Sep-17	Sep-16 118,689,389 117,054,368 255,343 7,700,082 2,58% 6,58%	Sep. 13 120,882,192 116,376,086 164,609 8,130,578 1,63% 6,99%	Sep-14 112,710,487 96,810,040 259,301 8,137,011 2,76% 8,41%	Sep-13 93,372,464 88,219,925 164,267 7,524,784 2,11% 8,53%	Sep-12 90,060,472 89,805,650 147,778 7,538,595 1,97% 8,39%	181,024 2.38%	Sep-11 91,086,430
Oct-17	Oct-16 120,236,157 116,964,112 465,155 7,777,183 4,64% 6,65%	121,804,993 116,832,516 388,805 8,080,115 3,83% 6,92%	Oct-14 117,162,434 100,221,278 438,809 8,195,336 4,49% 8,18%	Oct-13 95,669,119 88,700,582 397,030 7,581,216 4,98% 8,55%	Oct-12 91,049,644 89,519,864 317,310 7,275,131 4,18% 8,13%	752,895 9.88%	Oct-11 91,432,195
Nov-17	Nov-16 121,127,788 116,894,804 633,391 7,447,518 6,27% 6,37%	122,238,855 117,033,892 963,259 8,080,538 9,46% 6,90%	Nov-14 118,692,371 101,942,153 961,895 8,158,128 9,72% 8,00%	Nov-13 96,362,926 89,109,229 994,998 7,598,663 12,39% 8,53%	91,305,842 89,099,823 968,169 7,368,400 12,72% 8,27%	946,497 12.39%	Nov-11 91,677,300
Dec-17	Dec-16 119,787,884 116,483,867 1,115,480 7,422,213 11,17% 637%		775 552 56%	87 87 06 93 12 12%	70 70 85	99%	Dec-11 I 91,872,199
117,049,134 (-) 3,985,980 3,405%	12 mp. YTD 116,470,887 cm 7,422,305 6,373%	7,801,873 6,661%	103,183,790 (): 8,238,334 7,984%	7,569,410 8,489%	88,758,092 (No. 7,094,761	7,854,227 8,602%	Dec-11 I2 mo. YTD (72,199 91,309,566 Ove
117.049,134 (Fruit/Undri Recovery 3,982,980 3,405%	12 ms, YID 116,470,887 cval((hade) Recovery 7,422,205 (1,173,289) 6,373%	117,131,226 Chai/(Inde) Recovery 7,801,873 (842,484) 6,661%	103.83,390 (Actri(Chaler) Recovery 103.83,394 (C3.132.	289,165,940 Oxed(inhlat Recovery 7,569,410 955,031 8,489%	8,538,092 (Net/Unidat Rocovery 7,094,761 544,181 7,993%	1.119/948	91,309,566 Over/Onder Recovery