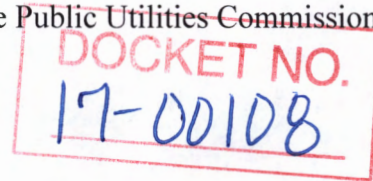


Filed Electronically In TPUC Docket Room on 10/17/2017

Petitioning Ashlee Hatfield, Executive Assistant Tennessee Public Utilities Commission and 3 others



Decision makers

Tennessee Public Utilities Commission

Ashlee Hatfield, Executive Assistant

Chair David Jones

Vice Chair Robin Morrison

Commissioner Keith Jordan

Stop wildfire victims from being charged for utilities on their past homes!

Anne Turner Gatlinburg, TN



Former customers of Utilities Inc. (TWS) who lost their homes in the November 2016 Gatlinburg wildfires may begin receiving water bills for their destroyed properties. TWS has petitioned the Tennessee Public Utilities Commission (TPUC) for permission to bill their former customers for "Interim Emergency Relief" to offset their capital and revenue losses. They have also asked to add surcharges to the bills of current customers. The public hearing (Case# 1700108), scheduled for October 23, 2017, is scheduled at the TPUC office in Nashville, a four-hour drive from the affected area.

We, the undersigned, implore you to deny the above referenced petition of Tennessee Water Services (TWS). Specifically, we are asking for three outcomes:

- I. Deny TWS' request to bill former customers for any reason whatsoever. They are former customers, not "inactive" customers. They may or may not ever resume services with TWS.
- II. Deny TWS' request to add charges to the bills of current customers. TWS' decision to be underinsured should not financially burden their customers.
- III. Hold any further hearings or proceedings on this issue in the locality of service (Sevier County, TN) so that the affected parties can be present. The hearing venue is a four-hour drive from Gatlinburg, making our attendance impractical on this impactful matter.

This petition will be delivered to:

- **Ashlee Hatfield, Executive Assistant**
Tennessee Public Utilities Commission
- Chair David Jones
- Vice Chair Robin Morrison
- Commissioner Keith Jordan

Read the letter

Letter to

Ashlee Hatfield, Executive Assistant Tennessee Public Utilities Commission

Chair David Jones

Vice Chair Robin Morrison

Commissioner Keith Jordan

Stop wildfire victims from being charged for utilities on their past homes!

Anne Turner started this petition with a single signature, and now has 777 supporters. Start a petition today to change something you care about.

Start a petition

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[English (United States) V]