

STATE OF TENNESSEE

Office of the Attorney General



HERBERT H. SLATERY III
ATTORNEY GENERAL AND REPORTER

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December 5, 2017

Sharla Dillion
Docket Manager
Tennessee Public Utility Commission
600 Deaderick Street, 4th Floor
Nashville, Tennessee 37242-0001

RE: Docket No. 17-00108 – *Petition of Tennessee Water Service for Approval of an Interim Emergency Wildfire Restoration Surcharge, Interim Emergency Water Service Availability Fee, Interim Emergency Make-Whole Surcharge and an Interim Emergency Operational Cost Pass-Through Mechanism*

Dear Ms. Dillon:

Please find attached for filing in the above-referenced docket documents that were provided to our office December 4, 2017 by Mr. James Vance, a former customer of Tennessee Water Service.

Sincerely,

A handwritten signature in blue ink that reads "Karen H. Stachowski".

Karen Stachowski
Assistant Attorney General

cc: Ryan Freeman, Esq.
Joe A. Conner, Esq.

Karen H. Stachowski

From: jimmy vance <belvaty@yahoo.com>
Sent: Monday, December 04, 2017 1:52 PM
To: Karen H. Stachowski
Subject: Fwd: 1072 Village Loop Rd, Gatlinburg, TN 37738
Attachments: General Letter.docx

I think I told you that I received a letter. In actuality it was a e-mail

Begin forwarded message:

From: "Zakia Z. Bouldin" <ZZBouldin@uiwater.com>
Subject: 1072 Village Loop Rd, Gatlinburg, TN 37738
Date: December 4, 2017 at 10:46:41 AM CST
To: "belvaty@yahoo.com" <belvaty@yahoo.com>

Please see attachment, confirming when the account was closed

Thank you!

Zakia Bouldin

Customer Service Representative I
Utilities, Inc.
Fax : 866.842.8348
Website: www.uiwater.com
Customerservice@uiwater.com



5701 Westpark Dr. Ste. 101
Charlotte NC 28217
Fax: 866-842-8348
customerservice@uiwater.com

Monday, December 04, 2017

RE: 1072 Village Loop Road, Gatlinburg, TN, 37738

Your letter was forwarded to customer service office on today. Sorry for your loss. We closed out all accounts as of the last read that was recorded in system on November 20, 2016. The account will remain closed until you contact office to have reestablish.

If you have any more questions or concerns, please contact the office Mon-Fri 8am-5pm at 800.531.2321

Thank you,

Zakia Z. Bouldin

Zakia Z. Bouldin

Customer Service Representative

James C. Vance
Attorney at Law
115 Fraser Place
Hendersonville, TN 37075

Tel: 615-557-5478

E-Mail: belvaty@yahoo.com

11/16/2017

Utilities, Inc./Tennessee Water Services, Inc.
2335 Sanders Road
Northbrook, IL 60062

AND

Tennessee Water Services, Inc./
Utilities, Inc.
4944 Parkway Plaza Blvd.
Suite 375
Charlotte, NC 28217

RE: Service at 1072 Village Loop Road, Gatlinburg, Tennessee 37738
Account #: 6055200000

Dear Sir or Madam:

The above referenced service was in my wife's name, May Vance. She died as a result of the wildfire in Gatlinburg, as we ran from our house at 1072 Village Loop Road, Gatlinburg, TN 37738. The real property was in our joint names.

I believe the contract was terminated when the service was discontinued as a result of the residence being destroyed by fire on November 28, 2016. As an extra ounce of precaution, I am cancelling the water services at 1072 Village Loop Road, Gatlinburg, TN 37738, retroactive to the date of the fire, November 28, 2016.

Sincerely,

James C. Vance