

## Sharla Dillon

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**From:** Ashlee Hatfield  
**Sent:** Tuesday, November 07, 2017 10:04 AM  
**To:** Sharla Dillon  
**Subject:** FW: docket #17-00108 Utilities Inc. dba Tennessee Water Services Inc.

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**From:** Gordon TN [mailto:gbh3548@gmail.com]  
**Sent:** Monday, November 06, 2017 4:55 PM  
**To:** Ashlee Hatfield  
**Cc:** GBHuskey  
**Subject:** docket #17-00108 Utilities Inc. dba Tennessee Water Services Inc.

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I really don't know if I am writing the correct individual concerning the charges that Tennessee Water Services are requesting in the Chalet Village area around the Gatlinburg Tennessee area or not. Hope so.

My name is Brent Huskey, I have a small family overnight rental business in the Gatlinburg area. The I had four rentals in the Chalet Village area when the wild fires came through last November. Three of my rentals were completely destroyed. I have one remaining. I am 69 years old and do not plan on rebuilding. Therefore, for the three vacant lots I do not need nor will I ever need any form of utilities. I do not believe that I should or anyone else should have to pay any money at all when the services of Tennessee Water Services, Inc are not going to be used.

Tennessee Water Services, Inc has the highest water rates of any the three cities in our county. Much higher. Gatlinburg, Pigeon Forge, and Sevierville.

From what I understand from the employee of Tennessee Water Services Inc. that reads and maintains the water meters in the Chalet Village area the main expense for them is replacing some meters that were melted. Not all of the meters were damaged. All water lines are under the ground. No damage to them. Just bacteria entered them from breaks on the surface. We had a WATER BOIL requirement for a few weeks. That is it. The employee also stated he was doing all the meter repair/replacement himself. Hugh job. I don't think so. All four of my lots have all working meters. No damage. Needed no repair.

Tennessee Water Services usage revenue has been smashed. They still have debt and operating expenses to meet. Utilities, Inc just bought Tennessee Water Services a few years ago. Probably have some debt service from the purchase. They have incurred some additional expenses due to the wild fire but look at Sevier Co. Electric and Charter Communications. They have literally replaced the majority of all their lines, poles, fiber optic lines. This has been a huge, expensive job the both of them. Neither are asking for a break. This extra expense for all three companies a part of doing business. The damage from the wildfire did slow down Tennessee Water Services Inc. revenue but it will show a great increase in 2018. About 80 out of the 500 plus structions are close to completion as we speak. Next year should be double.

So, I respectfully request a break be given to the property owners in the Chalet Village area. We not only lost structures. We lost income also.

If I have not reached the correct department or individual to voice my opinion please pass it on.

Regards,  
Brent Huskey- 865-603-2495

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