#### BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

# NASHVILLE, TENNESSEE

August 30, 2017

-8		
IN RE:	)	
	)	
AUDIT OF ATMOS ENERGY CORPORATION'S	)	DOCKET NO.
WEATHER NORMALIZATION ADJUSTMENT FOR THE	)	17-00063
PERIOD OCTOBER 1, 2016 THROUGH APRIL 30, 2017	)	

# ORDER ADOPTING WNA AUDIT REPORT OF THE UTILITIES DIVISION OF THE TENNESSEE PUBLIC UTILITY COMMISSION

This matter came before Chairman David F. Jones, Commissioner Herbert H. Hilliard, and Commissioner Kenneth C. Hill of the Tennessee Public Utility Commission, the voting panel assigned to this docket, at a regularly scheduled Commission Conference held on August 15, 2017 for consideration of the Weather Normalization Adjustment Audit Report ("Audit Report") of the Commission's Utilities Division (the "Audit Staff" or "Staff") resulting from the Staff's audit of Atmos Energy Corporation's ("Atmos" or the "Company") Weather Normalization Adjustment ("WNA") for the period October 1, 2016 through April 30, 2017. The Audit Report, which was filed on July 25, 2017, is attached hereto as Exhibit 1 and incorporated by reference in this Order.

The Audit Report contained two findings. First, the Company used incorrect actual daily heating degree days for eleven (11) days in the period to calculate the WNA factor. The result was that customers were over-billed a net total of \$8,767.20 in WNA revenues. Audit Staff recommended that this over-collection be added to Atmos' ACA balance in the next ACA audit. Atmos agreed with Staff's finding and recommendation. The second finding involved the Company's use of an incorrect base load factor in the WNA formula for the calculation of the

Large Commercial customers' WNA factors in the Nashville service area. Audit Staff reports

that the Company used the previous year's base load factor of 106.91 instead of updating the

calculation to use the base load factor of 107.56,<sup>2</sup> approved for the 2016-2017 heating season.

The result was that these customers were over-billed a net total of \$184.50. Audit Staff

recommended that this over-collection be included in Atmos' ACA balance in the next ACA

audit. Atmos agreed with Staff's finding and recommendation.

At the regularly scheduled Commission Conference held on August 15, 2017, the panel

considered the Audit Report. Thereafter, the panel voted unanimously to approve the July 25,

2017, Staff Audit Report as filed, including the findings and recommendations contained therein.

IT IS THEREFORE ORDERED THAT:

1. The Audit Report, a copy of which is attached to this Order as Exhibit 1, is approved and

adopted and incorporated in this Order as if fully rewritten herein.

Atmos Energy Corporation shall include the over-collected amount in its next Actual Cost 2.

Adjustment filing with the Tennessee Public Utility Commission.

Chairman David Jones, Commissioner Herbert H. Hilliard and Commissioner Kenneth C.

Hill concur.

ATTEST:

1 See In re: Petition of Atmos Energy Corporation for Approval of Its 2016 Annual Rate Review Filing Pursuant to Tenn. Code Ann. § 65-5-103(D)(6), Docket No. 16-00013, Approved Tennessee Tariffs, Effective for Bills Rendered on or after June 1, 2016 (May 11, 2016).

Report, p.15 (July, 25, 2017).

2

# EXHIBIT 1

775, 3.25 71 11 17

# BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION

## NASHVILLE, TENNESSEE

July 24, 2017

IN RE:	)
	)
ATMOS ENERGY CORPORATION	) Docket No. 17-00063
WEATHER NORMALIZATION ADJ. (WNA) AUDIT	)

# NOTICE OF FILING BY UTILITIES DIVISION OF THE TENNESSEE PUBLIC UTILITY COMMISSION

Pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111 and 65-3-108, the Utilities Division of the Tennessee Public Utility Commission ("TPUC" or the "Commission") hereby gives notice of its filing of the Atmos Energy Corporation WNA Audit Report in this docket and would respectfully state as follows:

- 1. The present docket was opened by the Commission to hear matters arising out of the audit of Atmos Energy Corporation (the "Company").
- The Company's WNA filings were received on October 1, 2016, through
   April 30, 2017, and the Staff completed its audit of same on July 19, 2017
- 3. On June 19, 2017, the Utilities Division submitted its preliminary WNA audit findings to the Company via e-mail. The Company responded on June 22, 2017 via e-mail and this response has been incorporated into the final report. The Report is attached hereto as Exhibit A and is fully incorporated herein by this reference.

4. The Utilities Division hereby files its Report with the Tennessee Public Utility
Commission for deposit as a public record and approval of the recommendations and findings
contained therein.

Respectfully Submitted:

Dan Ray

**Utilities Division** 

Tennessee Public Utility Commission

# **CERTIFICATE OF SERVICE**

I hereby certify that on this 24<sup>th</sup> day of July 2017, a true and exact copy of the foregoing has been either hand-delivered or delivered via U.S. Mail, postage pre-paid, to the following persons:

Earl Taylor
Executive Director
Tennessee Public Utility Commission
Andrew Jackson Building
502 Deaderick Street
Nashville, Tennessee 37243

David F. Jones Chairman Tennessee Public Utility Commission Andrew Jackson Building 502 Deaderick Street Nashville, TN 37243

Josh Densman Vice President of Finance Atmos Energy Corporation 810 Crescent Centre Drive, Suite 600 Franklin, TN 37067-6226

Wayne M. Irvin
Office of the Attorney General
Consumer Advocate and Protection Division
P.O. Box 20207
Nashville, TN 37202-0207

# **EXHIBIT A**

# **COMPLIANCE AUDIT REPORT**

**OF** 

# **ATMOS ENERGY CORPORATION**

# WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER Docket No. 17-00063

# TENNESSEE PUBLIC UTILITY COMISSION

**UTILITIES DIVISION** 

**July 2017** 

# **COMPLIANCE AUDIT**

# ATMOS ENERGY CORPORATION

# WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

# **DOCKET NO. 17-00063**

# **TABLE OF CONTENTS**

		PAGE NO.
I.	INTRODUCTION AND AUDIT OPINION	1
II.	SCOPE OF AUDIT	1
III.	BACKGROUND INFORMATION ON THE COMPANY	2
IV.	BACKGROUND ON WEATHER NORMALIZATION ADJUSTMENT R	UDER 2
V.	IMPACT OF WEATHER NORMALIZATION ADJUSTMENT RIDER	5
	CHARTS COMPARING ACTUAL TO NORMAL HDD	7
VI.	WNA AUDIT FINDINGS	12
VII.	CONCLUSIONS AND RECOMMENDATIONS	15
ATT	ACHMENT 1 (WEATHER NORMALIZATION ADJUSTMENT RIDER 1	TARIFF)

#### **COMPLIANCE AUDIT**

## **ATMOS ENERGY CORPORATION**

# WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

# **DOCKET NO. 17-00063**

# I. INTRODUCTION AND AUDIT OPINION

The subject of this compliance audit is the Weather Normalization Adjustment ("WNA") Rider of Atmos Energy Corporation ("Atmos" or "Company"). The objective of this audit is to determine if the WNA adjustments were calculated correctly and applied to customers' bills appropriately between October 2016 and April 2017. As a result of the WNA Rider, the Company surcharged a net \$2,232,586 to the residential customers and surcharged a net \$2,290,753 to the commercial customers during the period. The impact of WNA revenues on the Company's total revenues is detailed in Section V.

The Audit Staff's ("Staff") audit resulted in two (2) findings regarding the WNA, showing that the Company over-collected \$8,951.70 from customers. See Section VI for a description of the Staff's finding. Except for the findings noted in this report, Staff concludes that Atmos is correctly implementing the mechanics of the WNA Rider as specified by the Tennessee Public Utility Commission ("TPUC" or the "Commission") and included in the Company's tariff (See Attachment 1).

Staff confirmed that the Findings, an over-collection of WNA Revenues due to incorrect actual heating degree days, reported in the last WNA audit report (Docket No. 16-00062), were corrected in the Company's most Recent ACA filing with the Commission (Docket No. 16-00109). The total over-collection amount 17,843.22 was credited to the ACA Account in June 2016.

#### II. SCOPE OF AUDIT

In meeting the objective of the audit, the Staff compared the following on a daily basis:

- (1) the Company's actual heating degree days to National Oceanic and Atmospheric Administration ("NOAA") actual heating degree days;
- (2) the Company's normal heating degree days to the normal heating degree days calculated in the last rate case<sup>1</sup>; and
- (3) the Company's calculation of the WNA factors to Staff's calculations.

The Staff also selected a sample of customer bills to verify that the WNA factor had been correctly applied to the bills. The Staff also examined each sample bill to determine whether the Base Rates and Purchased Gas Adjustments and other billing components were billed correctly. Staff found no discrepancies.

<sup>&</sup>lt;sup>1</sup> In Re: Petition of Atmos Energy for Approval of 2016 Annual Reconciliation Filing, Docket No.16-00105.

The Utilities Division of the TPUC is responsible for compliance audits of the regulated gas companies. Daniel Ray of the Utilities Division conducted this audit.

# III. BACKGROUND INFORMATION ON THE COMPANY

Atmos, with its principal office at 810 Crescent Centre Drive, Franklin, Tennessee, is a wholly owned subsidiary of its parent company Atmos Energy Corporation, located in Dallas, Texas. Atmos Energy Corporation is a multi-state gas distributor, providing service to multiple communities in Tennessee. The gas to serve these areas is obtained from Atmos Energy Marketing ("AEM")<sup>2-3</sup> and other suppliers, and delivered by four natural gas pipelines in accordance with separate and individual tariffs approved by the Federal Energy Regulatory Commission ("FERC"). The four interstate pipelines are East Tennessee Natural Gas ("ETNG"), Texas Eastern Transmission Corporation ("TETC"), Columbia Gulf Transmission Corporation ("CGTC") and Texas Gas Transmission Corporation ("TGTC").

ETNG provides service to Atmos in Tennessee for the Columbia, Shelbyville, Lynchburg, Maryville-Alcoa, Morristown, Bristol, Elizabethton, Gray, Greeneville, Johnson City and Kingsport areas.

TETC and CGTC provide service to Atmos in Tennessee for Murfreesboro, Nolensville, Franklin and adjacent areas in Rutherford and Williamson Counties.

TGTC provides service to Atmos in Union City, Tennessee and adjacent areas in Obion County.

# IV. BACKGROUND ON WEATHER NORMALIZATION ADJUSTMENT RIDER

In setting rates, the Tennessee Public Utility Commission<sup>4</sup> uses a normalized level of revenues and expenses for a test year, which is designed to be the most reasonable estimate of the Company's operations during the time the rates are to be in effect. Use of normalized operating levels eliminates unusual fluctuations that may occur during the test period, which causes rates to be set too high or too low.

Specifically, one part of normalizing revenues consists of either increasing or decreasing the test year weather related sales volumes to reflect the difference between the normal and actual heating degree days. (A heating degree day is calculated as the difference in the average daily temperature and 65 degrees Fahrenheit.) This average daily temperature constitutes normal weather and is determined based on the previous thirty years' weather data.<sup>5</sup>

Normal weather rarely occurs. This has two impacts:

- (1) The customers' bills fluctuate dramatically due to changes in weather from month to month; and
- (2) The gas companies earn more or less than their authorized rate of return. For example, if weather is colder than normal, then more gas than anticipated in the rate case will be sold. This results in higher customer bills and over-earnings for the company. On the other hand, if weather is

<sup>&</sup>lt;sup>2</sup> Atmos Energy Marketing is the wholly owned marketing arm of Atmos Energy Corporation.

<sup>&</sup>lt;sup>3</sup> In Re: Petition of Atmos Energy Corporation for Approval of Contract Regarding Gas Commodity Requirements and Management of Transportation/Storage., Docket No. 14-00009.

<sup>&</sup>lt;sup>4</sup> As of April 5, 2017, the name of Tennessee Regulatory Authority has changed to Tennessee Public Utility Commission and board members of the agency will be known as Commissioners rather than Directors.

Weather data is published monthly by the National Oceanic and Atmospheric Administration ("NOAA").

warmer than normal, less gas than anticipated in the rate case will be sold, the customers' bills will be lower and the company will under-earn.

In recognition of this fact, on September 26, 1991, the Tennessee Public Service Commission<sup>6</sup> ("TPSC") approved a three-year experimental Weather Normalization Adjustment Rider ("WNA Rider") to the tariffs of Chattanooga Gas Company, Nashville Gas Company, a division of Piedmont Natural Gas Company, Inc. and United Cities Gas Company. In periods of weather colder than normal, the customer receives a credit on his bill, while in periods of warmer than normal weather, the customer is billed a surcharge. Thus, customers' monthly bills should not fluctuate as dramatically and the gas company should have a more stable rate of return. The WNA Rider was to be applied to residential and commercial customers' bills during the months of October through May of each year. On June 21, 1994, the TPSC issued an Order authorizing the above mentioned gas companies to permanently implement an amended version of the WNA Rider.<sup>8</sup>

As a result of the Company's prior rate case in Docket No. 12-00064 before this Authority, Atmos's WNA Rider tariff was amended effective December 1, 2012. Atmos calculates and bills the WNA to customers during the months of October through April of each year. The TPUC Staff audits these WNA calculations annually. Atmos's WNA Rider tariff that governs this audit period accompanies this Report as Attachment 1.

<sup>5</sup> See petition of Chattanooga Gas Company, Nashville Gas Company, a Division of Piedmont Natural Gas Company, Inc. and United Cities Gas Company for a Rulemaking Hearing to Adopt a Weather Normalization Adjustment (WNA) Rider, Docket No. 91-01712, Order (September 26, 1991).

<sup>&</sup>lt;sup>6</sup> By legislative action, the Public Service Commission was replaced on July 1, 1996 by the Tennessee Regulatory Authority. See Act of May 24, 1995, ch. 305, 1995 Tenn. Pub. Acts 450. The TRA retains jurisdiction over the above named gas companies. See Tenn. Code Ann. § 65-4-104: see also Tenn. Code Ann. § 65-4-101 (a) (defining public utility).

<sup>&</sup>lt;sup>8</sup> The amendment directed Chattanooga Gas Company and United Cities Gas Company to eliminate from their WNA Rider the shoulder months of October and May, and Nashville Gas Company to eliminate the shoulder months of October, April and May.

# V. IMPACT OF WEATHER NORMALIZATION ADJUSTMENT RIDER

The following tables summarize a comparison of actual heating degree days ("ADD") to normal heating degree days ("NDD") by month for Atmos Energy Corporation during the 2016–2017 heating season, in each of its four service areas. During the past winter, overall, weather was 20.6% warmer in the Bristol area, 27.5% warmer in the Knoxville area, 30.3% warmer in the Nashville area, and 23.3% warmer in the Paducah area compared to normal weather.

## **Bristol:**

Month	Actual Heating Degree Days	Normal Heating Degree Days	Warmer/Colder than Normal
September 2016	5	36	Warmer
October 2016	140	282	Warmer
November 2016	474	551	Warmer
December 2016	778	812	Warmer
January 2017	633	894	Warmer
February 2017	546	700	Warmer
March 2017	531	537	Warmer
April 2017	138	274	Warmer
Total	3245	4086	20.6% Warmer

# Knoxville:

Month	Actual Heating Degree Days	Normal Heating Degree Days	Warmer/Colder than Normal
September 2016	4	17	Warmer
October 2016	48	196	Warmer
November 2016	352	462	Warmer
December 2016	681	752	Warmer
January 2017	544	798	Warmer
February 2017	434	606	Warmer
March 2017	404	459	Warmer
April 2017	72	200	27.5% Warmer

<sup>&</sup>lt;sup>9</sup> Atmos' service territory is divided into four (4) service areas for WNA calculation purposes. Each area's WNA factors are calculated separately based on the actual degree days calculated from daily weather observations as reported by Tri-Cities Regional TN/VA Airport (KTRI) for the Bristol area, McGhee Tyson Airport (KTYS) for Knoxville area, Nashville International Airport (KBNA) for Nashville area and Barkley Regional Airport (KPAH) for the Paducah area. The weather observations from these locations are reported to NOAA and the daily actual degree days are published by NOAA monthly in its *Local Climatological Data* report.

[		'	
20.1			
Total	2539	<u>3500</u>	Warmer
	4337	2200	AA 91 111C1

# Nashville:

Month	Actual Heating Degree Days	Normal Heating Degree Days	Warmer/Colder than Normal
September 2016	13	17	Warmer
October 2016	33	191	Warmer
November 2016	308	445	Warmer
December 2016	683	732	Warmer
January 2017	546	817	Warmer
February 2017	385	625	Warmer
March 2017	369	442	Warmer
April 2017	76	191	Warmer
Total	2413	3460	30.3% Warmer

# Paducah:

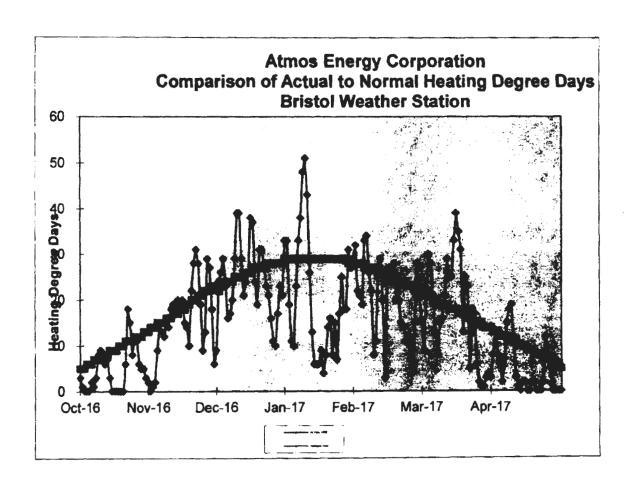
Month	Actual Heating Degree Days	Normal Heating Degree Days	Warmer/Colder than Normal
September 2016	14	32	Warmer
October 2016	90	228	Warmer
November 2016	397	510	Warmer
December 2016	826	823	Colder
January 2017	694	911	Warmer
February 2017	458	695	Warmer
March 2017	436	523	Warmer
April 2017	104	221	Warmer
Total	3019	<u>3934</u>	23.3% Warmer

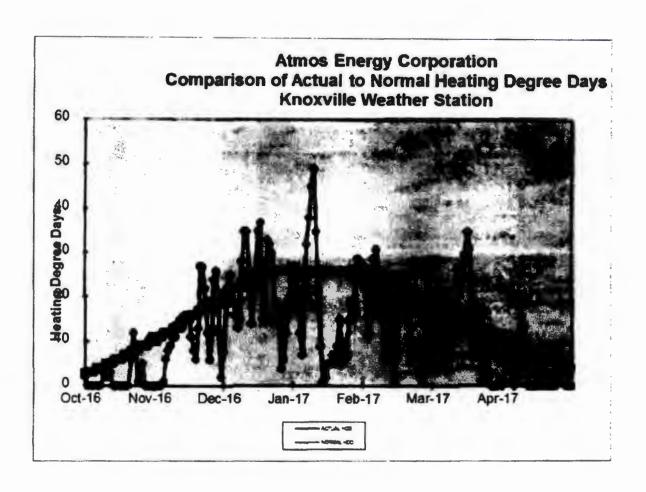
Note: Charts showing a comparison of actual degree days compared to normal degree days can be found at the end of this Section (pages 7-10).

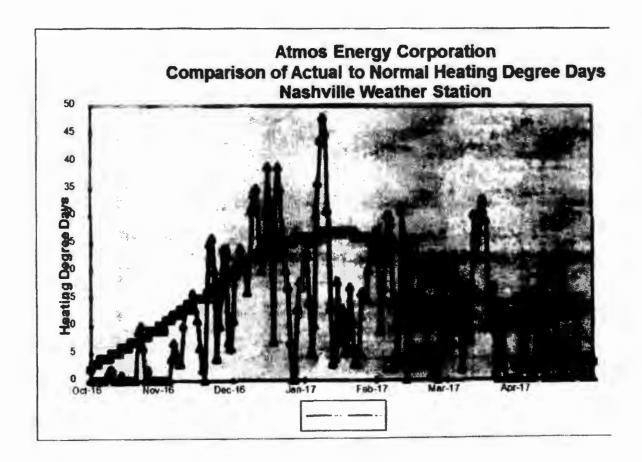
The net impact of the WNA Rider on the Company's revenues was that residential customers were surcharged \$2,232,586 and commercial customers were surcharged \$2,290,753. This equates to an increase in residential sales revenues of 4.59% and an increase in commercial sales revenues of 7.42% (See Table 1). This surcharge is an increase from the amount surcharged during the previous year, when residential and commercial customers were surcharged \$1,436,969 and \$1,478,862 respectively. (See Table 2 for a comparison of the last three heating seasons.)

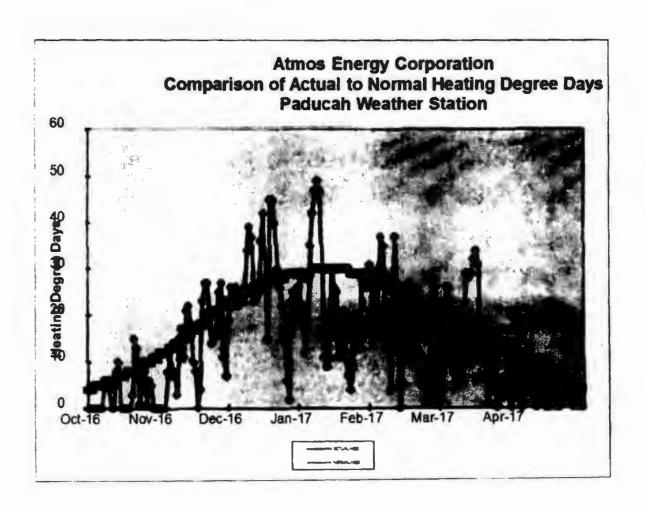
Table 1 Impact		n Residential & per 2016- April 2	Commercial Revenues 017
	WNA Rider <u>Revenues</u>	Total <u>Revenues</u>	Percentage Impact of WNA Rider On Revenues
Residential Sales	\$2,232,586	48,605,890	4.59%
Commercial Sales	\$ <u>2,290,753</u>	30,872,366	<u>7.42%</u>
Total	\$4,523,339	79.478.256	<u>5.69%</u>

Table 2  Amount Surcharged (Refunded)  2014 - 2017				
	Residential	Commercial	Total Surcharge/(Refund)	
10/14-4/15	(735,683)	(762,351)	(1,498,034)	
10/15-4/16	1,436,969	1,478,862	2,915,831	
10/16-4/17	2,232,586	2,290,753	4,523,339	
Total	\$2,933,872	\$3,007,264	<u>\$ 5,941,136</u>	









# VI. WNA AUDIT FINDINGS

#### FINDING #1:

## Exception

The Company used inaccurate actual daily heating degree days in the calculation of the WNA factor.

## Discussion

The audit period consisted of 968 weather observations (242 days in the period times four weather stations). Audit results indicate that the Company used inaccurate actual daily heating degree days in the calculation of the WNA factor on five (5) days for the Bristol weather station, four (4) days for the Knoxville weather station, and two (2) days for the Paducah weather station for a total of eleven (11) weather observations. These inaccuracies are due to differences in daily heating degree days published in NOAA's Local Climatological Data report<sup>10</sup> and the daily heating degree days that the Company used in calculating its WNA factors.<sup>11</sup> In order to timely bill its customers, the Company must obtain actual degree day information from its weather information source(s) on a real time basis. The WNA Rider and the Staff's audit of this Rider are based on the official NOAA publication. Therefore, Staff recognizes that discrepancies can be caused by the Company's weather information source through no fault of the Company.

Weather Station/ Date	Company Actual Degree Days	NOAA Actual Degree Days	Difference	
Bristol:				
11/9/16	13	14	1	
11/10/16	17	18	1	
12/15/16	37	38	1	
1/4/17	22	23	1	
3/19/17	24	25	1	
		Total	<u>5</u>	

Weather Station/ Date Knoxville:	Company Actual Degree Days	NOAA Actual Degree Days	Difference
10/12/16	1	3	2
11/30/16	6	8	2
12/9/16	39	35	-4
1/27/17	28	29	1
		Total	1

<sup>&</sup>lt;sup>10</sup> This published report is the official data supplied by NOAA and is the standard that the Staff uses to audit the Weather Normalization Adjustment Rider.

<sup>11</sup> See Table below for detail of the differences.

Weather Station/ Date	Company Actual Degree Days	NOAA Actual Degree Days	Difference	
Paducah:				
11/4/16	7	8	1	
1/30/17	29	28	-1	
		Total	Q	

# Recommendation

These heating degree day differences resulted in a **net over-recovery of \$8,767.20** in WNA revenues.<sup>12</sup> Since the dollar amount of this finding is immaterial on a per customer basis, Staff recommends that the Company include the over-recovery in its next Actual Cost Adjustment filing, as has been its custom.

# Company Response

Atmos Energy acknowledges use of preliminary data for its monthly billing of WNA when actual NOAA data was not yet available. The Company agrees that \$8,767.20 net over-recovery is a reasonable assessment of the impact of these billing inaccuracies for the 2016-2017 heating season. We agree to include this correction in the next ACA filing as recommended.

<sup>&</sup>lt;sup>12</sup> The net over-recovery is comprised of \$6,602.51 over-recovery for Bristol, \$2,143.09 over-recovery for Knoxville and \$21.60 over-recovery for Paducah.

#### FINDING #2:

# Exception

The company used inaccurate base load factor in calculating the Large Commercial WNA factor for the Nashville weather station.

## Discussion

In calculating the WNA factor the company used the previous year's large commercial base load factor of 106.9, instead of the approved base load factor of 107.56. This error resulted in an over-recovery of \$184.50.

#### Recommendation

This error resulted in an over-recovery of \$184.50 in WNA revenues. Since the dollar amount of this finding is immaterial on a per customer basis, Staff recommends that the Company include the over-recovery in its next Actual Cost Adjustment filing, as has been its custom.

#### Company Response

Atmos Energy acknowledges use of the incorrect large commercial base load factor for the Nashville weather station. The Company agrees that \$184.50 over-recovery is a reasonable assessment of the impact of these billing inaccuracies for the 2016-2017 heating season. We agree to include this correction in the next ACA filing as recommended.

# VII. CONCLUSIONS AND RECOMMENDATIONS

The Company has satisfactorily responded to Staff's Findings #1 and #2. As stated in Section I, except for the findings noted, Staff concludes that it appears that Atmos is correctly implementing the mechanics of its WNA Rider in all material respects. Staff recommends that the Company include the net over-collection of \$8,951.70 in its next Actual Cost Adjustment filing with the TPUC, covering the period July 2016 through June 2017. Atmos has agreed to do so.

Staff appreciates and thanks the Company staff for their cooperation during this audit process.

# **ATTACHMENT 1**

## WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

#### Provisions for Adjustment

The base rate per therm/Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized by the Tennessee Regulatory Authority in determining normalized test period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the "Weather Normalization Adjustment." The Weather Normalization Adjustment shall apply to all residential, commercial, and small industrial bills based on meters read during the revenue months of October through April.

#### **Definitions**

For purpose of this Rider:

"Regulatory Authority" means the Tennessee Regulatory Authority

"Relevant Rate Order" means the final order of the Regulatory Authority in the most recent litigated rate case of the Company fixing the rates of the Company or the most recent final order of the Regulatory Authority specifically prescribing or fixing the factors and procedures to be used in the application of this Rider.

Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment shall be computed to the nearest one-hundredth cent per therm/Ccf by the following formula:

	WNA,	=	$\mathbf{R}_{i}$	(HSF,	(NDI	D-ADD)				
		·	(BL,	ad.	(HSF <sub>i</sub> x	ADD)				
Where	:									
	i	=	any particular	rticular Rate Schedule or billing classification within any such lar Rate Schedule that contains more than one billing classification						
WNA	<b>N</b> .	=	Weather classifica	Normalization Adjustment Factor for the in rate schedule or ation expressed in cents per therm/Ccf						
R,		=	schedule	average base rate of temperature sensitive sales for the in- or classification utilized by the Tennessee Regulatory Authority levant Rate Order for the purpose of determining normalized revenues						

ssued by: Patricia J. Childers, VP Rates and Regulatory Affairs

Date Issued: November 28, 2012

Effective Date: December 1, 2012

Effective Date: June 1, 2016

HSF,

NDD normal billing cycle heating degree days utilized by the Regulatory Authority in the Relevant Rate Order for the purpose of determining normalized test year revenues

WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER (Continued)

ADD actual billing cycle heating degree days

Bl<sub>i</sub> base load sales for the ith schedule or classification utilized by the Regulatory
Authority in the Relevant Rate Order for the purpose of determining normalized test
year revenues

# Filing with Regulatory Authority

The Company will file as directed by the Regulatory Authority (a) a copy of each computation of the Weather Normalization Adjustment, (b) a schedule showing the effective date of each such Weather Normalization Adjustment, and (c) a schedule showing the factors or values derived from the Relevant Rate Order used in calculating such Weather Normalization Adjustment.

#### Heat Use/Base Use Factors

	7.2 5.4 = 500	Residential/PA		rcial Small Industrial Heat use
Town	Base use Ccf	Heat use Cef/HDD	Base use <u>Cef</u>	Cel <u>/HDD</u>
Union City	4.80	.147831	54.36	519304
Columbia Shelbyville Franklin Murfreesboro	9.62	.161096	107.56	602931
Maryville Morristown	7.43	121850	108.42	.628435
Johnson City Elizabethton Kingsport Greeneville Bristol	6.72	.125172	105.07	.015374

Issued by: Patricia J. Childers, VP Rates and Regulatory Affairs

Date Issued: May 11, 2016