## Kathy Sager External & Legislative Affairs

AT&T Tennessee 333 Commerce Street Suite 2107 Nashville, TN 37201-1800

T: 615.214.4150 katherine.sager@att.com Website: www.att.com

## Electronically Filed in TPUC Docket Room on September 28, 2020 at 10:44 a.m.

September 28, 2020

Chairman Herbert Hilliard Tennessee Public Utility Commission 502 Deaderick Street Nashville, TN 37238

RE: Declaration of Force Majeure Event Tennessee PUC Docket No.16-00141

Dear Chairman Hilliard:

Pursuant to Section 4.5.2 of its Self Effectuating Enforcement Mechanisms Administration Plan ("SEEM Plan"), AT&T Tennessee declared a force majeure event that began starting March 16, 2020, in connection with various federal, state and local governmental declarations in order to mitigate the threat of the COVID-19 virus.

As of September 21, 2020, AT&T Tennessee has lifted its force majeure declaration for the Ordering and Billing Service Quality Measurements ("SQMs") statewide; the declaration for these measures began on March 16.

AT&T Tennessee remains under its statewide force majeure declaration related to the COVID-19 virus for Provisioning and Maintenance & Repair SQMs; the declaration for these measures began on March 20.

AT&T Tennessee will apprise the Commission periodically on status, providing notification as this force majeure event concludes. Additionally, AT&T will continue to keep CLECs notified via our normal processes.

If you have any questions concerning this matter, please do not hesitate to contact me.

Sincerely,

Kathy Sager

Regional Director, AT&T Tennessee