



AT&T

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May 14, 2020

Chairman Herbert Hilliard
Tennessee Public Utility Commission
502 Deaderick Street
Nashville, TN 37238

RE: Declaration of Force Majeure Event TRA. Docket No.16-00141

Dear Chairman Hilliard:

On March 20, 2020, AT&T Tennessee advised the Commission and parties that pursuant to Section 4.5.2 of its Self-Effectuating Enforcement Mechanisms Administration Plan ("SEEM Plan"), AT&T Tennessee declared a force majeure event that began starting March 13, 2020, in connection with various federal, state and local governmental declarations in order to mitigate the threat of the COVID-19 virus.

As of May 12, 2020, AT&T Tennessee has lifted its force majeure declaration for the Trunk Group Performance Service Quality Measurement ("SQM") statewide. However, AT&T Tennessee remains under its force majeure declaration for Ordering, Billing, Provisioning and Maintenance & Repair SQMs; the declaration began March 16 for Ordering and Billing SQMs and began March 20 for Provisioning and Maintenance & Repair SQMs.

AT&T Tennessee will apprise the Commission periodically on status, providing notification as this force majeure event concludes. Additionally, AT&T will continue to keep CLECs notified via our normal processes.

If you have any questions concerning this matter, please do not hesitate to contact me.

Sincerely,

Kathy Sager
Regional Director, AT&T Tennessee