

STATE OF TENNESSEE

Office of the Attorney General



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March 14, 2017

Kelly Grams
General Counsel
c/o Sharla Dillon
Docket Manager
Tennessee Regulatory Authority
502 Deaderick Street
Nashville, TN 37243

Re: Records Request Related to TRA Docket 16-00139 -- Petition of Tennessee
Wastewater Systems, Inc. for Approval of Adjustment of its Rates and New Tariff

Dear Ms. Grams:

Pursuant to Tenn. Code Ann. § 65-4-118(b)(2), the Consumer Protection and Advocate Division of the Attorney General's Office (Consumer Advocate) respectfully requests the Tennessee Regulatory Authority (Authority) to furnish some specific records which the Consumer Advocate believes the Authority may possess, that is needed in connection with the Consumer Advocate's analysis in the above referenced Docket, related to credit card fees charged by Tennessee Wastewater Systems, Inc. (TWSI) to its customers. The records requested are as follows:

1. Any record (including without limitation any e-mail or order or written memorandum or note or other document) demonstrating or reflecting approval by the Authority for TWSI to charge any credit card fee to its customers.
2. Any record (including without limitation any e-mail or order or written memorandum or note or other document) in the Authority's file(s) demonstrating or reflecting approval by the Authority for TWSI to charge any credit card fee to its customers that is directly

or indirectly related to the Order Approving the Revised Settlement Agreement in Docket No. 08-00202 and Docket No. 16-00139.

3. Any record reflecting any conversations between the Authority (including without limitation any member of or consultant to the Authority Staff) and any employee, consultant, or attorney of TWSI directly or indirectly related to approval by the Authority for TWSI to charge any credit card fee to its customers.
4. Any record reflecting awareness of the Authority (including without limitation any member of or consultant to the Authority Staff) of language in TWSI's bills (in whatever form provided) directly or indirectly related any credit card fee charge by TWSI to its customers.
5. Any record reflecting approval by the Authority (including without limitation any member of or consultant to the Authority Staff) of language in TWSI's bills (in whatever form provided) directly or indirectly related any credit card fee charge by TWSI to its customers.
6. Any record of any correspondence, e-mail, or other document (including without limitation any copy of such correspondence, e-mail, or other document) directly or indirectly related to approval by the Authority for TWSI to charge any credit card fee to its customers that was received by the Authority (including without limitation any member of or consultant to the Authority Staff) from any employee, consultant, or attorney of TWSI.
7. Any record (including without limitation any member of or consultant to the Authority Staff) in the Authority's files of any comparison of various companies and the fees offered to process credit cards?
8. Any record of any correspondence, e-mail, or other document (including without limitation any copy of such correspondence, e-mail, or other document) received by the TRA from TWSI during discussions of the credit card fee to its customers.
9. Any record (including without limitation any e-mail or order or written memorandum or note or other document) in the Authority's file(s) of any complaints regarding TWSI.

The Authority's response to this request is respectfully requested on or before March 24, 2017, and should be sent to the attention of Karen H. Stachowski at the Office of the Tennessee Attorney General and Reporter, Consumer Protection and Advocate Division, 315 Deaderick Street, 20th Floor, Nashville, Tennessee 37243.

Thank you for your time and consideration of this matter. If you have questions regarding this request, please contact me at (615) 741-2370.

Respectfully,



Karen H. Stachowski
Assistant Attorney General

cc: Henry Walker, Esq.
Jeff Riden, Esq.