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February 3, 2017

Via Electronic Filing & Overnight Mail

Hon. David Jones, Chairman
Tennessee Regulatory Authority
502 Deaderick Street
Nashville, Tennessee 37238

Re: **In the Matter of Verified Petition of AT&T Tennessee for an Order
Confirming Relinquishment of its Eligible Telecommunications Carrier
Designation in Specified Areas
TRA Docket No.: 16-00123**

Dear Chairman Jones:

Enclosed for filing in the above-referenced docket are an original and four copies of Revised Exhibit "A" and Revised Exhibit "D" to AT&T Tennessee's October 27, 2016, *Verified Petition for an Order Confirming Relinquishment of its Eligible Telecommunications Carrier Designation in Specified Areas*. These two revised exhibits are to replace the original exhibits in their entirety.

Also enclosed is a red-lined version of Revised Exhibit A, which reflects that the changes primarily correct spelling errors in exchange names and make minor corrections to the list of wire centers and a few of the exchanges. Revised Exhibit D primarily clarifies that AT&T Lifeline subscribers in the relinquished areas who choose to stay with AT&T will have access to AT&T services at standard prices, including the usual surcharges, fees and taxes.

Please let me know if you have any questions. Thank you for your assistance.

Sincerely yours,

Thomas B. Alexander

TBA/mhs
Enclosures

Pc: Kelly Cashman-Grams, General Counsel - TRA (via e-mail)
John Hutton, Telecommunications Consultant, Utilities Division - TRA (via e-mail)
Dennis Wagner, Director, E&LA - AT&T Tennessee

1165001

AT&T Designated Wire Centers

<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>
TN	ACHLTNMT	ADAMS-CEDAR HILL
TN	ARTNTNMT	ARLINGTON
TN	ASCYTNMA	ASHLAND CITY
TN	ATHNTNMA	ATHENS
TN	BGSNTNMA	BIG SANDY
TN	BLGPTNMA	BULLS GAP
TN	BLLSTNMA	BELLS
TN	BLNCTNMT	BLANCHE
TN	BLVRTNMA	BOLIVAR
TN	BNTNTNMT	BENTON
TN	BTSPTNMA	BETHEL SPRINGS
TN	BWVLTNMA	BROWNSVILLE
TN	CHRLTNMT	CHARLOTTE
TN	CHTGTNBR	CHATTANOOGA
TN	CHTGTNDT	CHATTANOOGA
TN	CHTGTNHT	CHATTANOOGA
TN	CHTGTNMV	CHATTANOOGA
TN	CHTGTNNS	CHATTANOOGA
TN	CHTGTNRB	CHATTANOOGA
TN	CHTGTNRO	CHATTANOOGA
TN	CHTGTNSE	CHATTANOOGA
TN	CHTGTNSM	CHATTANOOGA
TN	CHTNTNMT	CHARLESTON
TN	CLDGTNMA	CUMBERLAND GAP
TN	CLEVTNMA	CLEVELAND
TN	CLEVTNMA	GEORGETOWN
TN	CLMATNMA	COLUMBIA
TN	CLTNTNMA	CLINTON
TN	CLVLTNMA	CLARKSVILLE
TN	CMCYTNMT	CUMBERLAND CITY
TN	CMDNTNMA	CAMDEN
TN	CNHMTNMA	CUNNINGHAM
TN	CNHMTNMA	SOUTH CUNNINGHAM
TN	CNVLTNMA	CENTERVILLE
TN	CRHLTNCB	COPPER BASIN
TN	CRNTMSMA	MICHIE
TN	CRPLTNMA	CROSS PLAINS-ORLINDA
TN	CRHTNMA	CARTHAGE
TN	CRVLTNMA	COLLIERVILLE
TN	CULKTNMA	CULLEOKA
TN	CVTNTNMT	COVINGTON
TN	DCTRNTNMT	DECATUR

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<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>
TN	DKSNTNMT	DICKSON
TN	DNRGTNMA	DANDRIDGE
TN	DOVRTNMT	DOVER
TN	DYBGTNMA	DYERSBURG
TN	DYERTNMT	DYER
TN	DYTNTNMA	DAYTON
TN	EAVLTNMA	EAGLEVILLE
TN	ETWHTNMT	ETOWAH
TN	FIVLTNMA	MARYVILLE
TN	FKLNTNCC	FRANKLIN
TN	FKLNTNMA	FRANKLIN
TN	FLTNKYMA	SOUTH FULTON
TN	FLVLTNMA	FLINTVILLE
TN	FRDNTNMA	SOUTH FREDONIA
TN	FRDNTNMA	FREDONIA
TN	FRVWTNMT	FAIRVIEW
TN	FYVLTNMA	FAYETTEVILLE
TN	GALLTNMA	GALLATIN
TN	GBSNTNMT	GIBSON
TN	GDJTTNMA	LAGRANGE
TN	GDJTTNMA	GRAND JUNCTION
TN	GDVLTNMA	GOODLETTSVILLE
TN	GLSNTNMA	GLEASON
TN	GNBRTNMA	GREENBRIER
TN	GNFDTNMT	GREENFIELD
TN	GRNBTNMA	GREENBACK
TN	GTBGTNMT	GATLINBURG
TN	GTHRKYMA	SOUTH GUTHRIE
TN	GTWSTNSW	MEMPHIS METRO
TN	HDVLTNMA	HENDERSONVILLE
TN	HHNWTNMA	HOHENWALD
TN	HIMNTNMA	HARRIMAN
TN	HLLSTNMT	HALLS
TN	HMBLTNMA	HUMBOLDT
TN	HMPSTNMA	HAMPSHIRE
TN	HNLDTNMA	HUNTLAND
TN	HNNGTNMA	HENNING
TN	HNSNTNMT	HENDERSON
TN	HNTGTNMA	CEDAR GROVE
TN	HNTGTNMA	HUNTINGDON
TN	HRFRTNMA	BENT CREEK
TN	HRNBTNMT	HORNBEAK

AT&T Designated Wire Centers

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TN	JCSNTNNS	JACKSON
TN	JFCYTNMA	JEFFERSON CITY
TN	JLLCTNMA	JELICO
TN	JSPRTNMT	JASPER
TN	KGTNTNMT	KINGSTON
TN	KNTNTNMA	KENTON
TN	KNVLTNBE	KNOXVILLE
TN	KNVLTNFC	KNOXVILLE
TN	KNVLTNMA	KNOXVILLE
TN	KNVLTNWH	KNOXVILLE
TN	KNVLTNYH	KNOXVILLE
TN	LBNNTNMA	LEBANON
TN	LFLTNTMA	LAFOLLETTE
TN	LKCYTNMA	LAKE CITY
TN	LNCYTNMA	LENOIR CITY
TN	LODNTNMA	LOUDON
TN	LRBGTNMA	LAWRENCEBURG
TN	LWBGTNMA	LEWISBURG
TN	LXTNTNMA	LEXINGTON
TN	LYBGTNMT	LYNCHBURG
TN	LYLSTNMA	LYLES
TN	LYLSTNMA	SPENCER MILL
TN	LYVLTNMA	LYNNVILLE
TN	MAVLTNMA	MARYVILLE
TN	MCKNTNMA	MCKENZIE
TN	MCWNTNMT	MCEWEN
TN	MDBOKYMA	FORT RIDGE
TN	MDTNTNMA	MIDDLETON
TN	MDVITNMT	MADISONVILLE
TN	MEDNTNMA	MEDINA
TN	MILNTNMA	MILAN
TN	MMPHTNBA	MEMPHIS METRO
TN	MMPHTNCK	MEMPHIS METRO
TN	MMPHTNCT	MEMPHIS METRO
TN	MMPHTNEL	MEMPHIS METRO
TN	MMPHTNFR	MEMPHIS METRO
TN	MMPHTNGT	MEMPHIS METRO
TN	MMPHTNHP	MEMPHIS METRO
TN	MMPHTNMA	MEMPHIS METRO
TN	MMPHTNMT	MEMPHIS METRO

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TN	MMPHTNSL	MEMPHIS METRO
TN	MMPHTNST	MEMPHIS METRO
TN	MMPHTNWW	MEMPHIS METRO
TN	MNCHTNMA	MANCHESTER
TN	MNPLTNMA	MT PLEASANT
TN	MRBOTNMA	MURFREESBORO
TN	MRTWTNMA	MORRISTOWN
TN	MRTWTNMA	BEAN STATION
TN	MSCTTNMT	MASCOT-STRAWBERRY PLNS
TN	MSCWTNMA	MOSCOW
TN	MYVLTNMA	MAYNARDVILLE
TN	NRRSTNMA	NORRIS
TN	NSVLTNAA	NASHVILLE
TN	NSVLTNAP	NASHVILLE
TN	NSVLTNBH	NASHVILLE
TN	NSVLTNBV	NASHVILLE
TN	NSVLTNBW	NASHVILLE
TN	NSVLTNCD	NASHVILLE
TN	NSVLTNCH	NASHVILLE
TN	NSVLTNDO	NASHVILLE
TN	NSVLTNHH	NASHVILLE
TN	NSVLTNIN	NASHVILLE
TN	NSVLTNMC	NASHVILLE
TN	NSVLTNMT	NASHVILLE
TN	NSVLTNST	NASHVILLE
TN	NSVLTNUN	NASHVILLE
TN	NSVLTNWC	NASHVILLE
TN	NSVLTNWM	NASHVILLE
TN	NWBRTNMA	NEWBERN
TN	NWPTTNMT	CHESTNUT HILL
TN	NWPTTNMT	NEWPORT
TN	OKGVKYES	SOUTH OAK GROVE
TN	OKRGTNMT	OAK RIDGE
TN	OKRGTNMT	SOLWAY
TN	OLHCTNMA	OLD HICKORY
TN	OLSPTNMA	OLIVER SPRINGS
TN	PARSTNMA	PARIS
TN	PLMYTNMA	PALMYRA
TN	PLSKTNMA	PULASKI
TN	PLSKTNMA	ELKTON
TN	PSVWTNMT	PLEASANT VIEW

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TN	PTLDTNMA	PORTLAND
TN	RDGLTNMA	RIDGELY
TN	RKWDTNMA	ROCKWOOD
TN	RPLYTNMA	RIPLEY
TN	RRVLTNMA	ROGERSVILLE
TN	SANGTNMT	EAST SANGO
TN	SANGTNMT	SANGO
TN	SDDSTNMA	SODDY-DAISY
TN	SEWNTNMW	SEWANEE
TN	SHVLTNMA	SHELBYVILLE
TN	SLMRTNMT	SELMER
TN	SMTWTNMA	SUMMERTOWN
TN	SMYRTNMA	SMYRNA
TN	SNTFTNMA	SANTA FE
TN	SNVLTNMA	SNEEDVILLE
TN	SOVLTNMT	SOMERVILLE
TN	SPBGTNMA	SOUTH PITTSBURG
TN	SPCYTNMT	SPRING CITY
TN	SPFDTNMA	SPRINGFIELD
TN	SPHLTNMT	NORTH SPRING HILL
TN	SPHLTNMT	SPRING HILL
TN	SRVLTNMA	SURGOINSVILLE
TN	SVNHTNMT	SAVANNAH
TN	SVVLTNMT	SEVIERVILLE
TN	SWTWTNMT	SWEETWATER
TN	SWTWTNMT	WEST SWEETWATER
TN	TLLHTNMA	TULLAHOMA
TN	TLLHTNMA	NORMANDY
TN	TPVLTNMA	TIPTONVILLE
TN	TRINTNMA	TRIUNE
TN	TROYTNMT	TROY
TN	TRTNTNMA	TRENTON
TN	TWNSTNMA	MARYVILLE
TN	UNCYTNMA	UNION CITY
TN	VNLRTNMA	VANLEER
TN	VNLRTNMA	WEST VANLEER
TN	WHBLTNMT	WHITE BLUFF
TN	WHBLTNMT	KINGSTON SPRINGS
TN	WHHSTNMA	WHITE HOUSE
TN	WHPITNMA	WHITE PINE
TN	WHVLTNMT	WHITEVILLE

AT&T Designated Wire Centers

<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>
TN	WHVLTNMT	WEST WHITEVILLE
TN	WHWLTNMA	WHITWELL
TN	WLPTTNMA	WILLIAMSPORT
TN	WNCHTNMA	WINCHESTER
TN	WRTRTNMT	WARTRACE
TN	WTTWTNMA	WATERTOWN
TN	WVRLTNMT	WAVERLY

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TN	BLGPTNMA	BULLS GAP
TN	BLLSTNMA	BELLS
TN	BLNCTNMT	BLANCHE
TN	BLVRTNMA	BOLIVAR
TN	BNTNTNMT	BENTON
		corrected name
TN	BTSPTNMA	BETHEL SPRINGS
TN	BWVLTNMA	BROWNSVILLE
TN	CHRLTNMT	CHARLOTTE
TN	CHTGTNBR	CHATTANOOGA
TN	CHTGTNDT	CHATTANOOGA
TN	CHTGTNHT	CHATTANOOGA
TN	CHTGTNMV	CHATTANOOGA
TN	CHTGTNNS	CHATTANOOGA
TN	CHTGTNRB	CHATTANOOGA
TN	CHTGTNRO	CHATTANOOGA
TN	CHTGTNSE	CHATTANOOGA
TN	CHTGTNSM	CHATTANOOGA
TN	CHTNTNMT	CHARLESTON
TN	CLDGTNMA	CUMBERLAND GAP
		deleted "TN" from name
TN	CLEVTNMA	CLEVELAND
TN	CLEVTNMA	GEORGETOWN
		added exchange
TN	CLMATNMA	COLUMBIA
TN	CLTNTNMA	CLINTON
TN	CLVLTNMA	CLARKSVILLE
TN	CMCYTNMT	CUMBERLAND CITY
TN	CMDNTNMA	CAMDEN
TN	CNHMTNMA	CUNNINGHAM
TN	CNHMTNMA	SOUTH CUNNINGHAM
		added exchange
TN	CNVLTNMA	CENTERVILLE
TN	CRHLTNCB	COPPER BASIN
		corrected name
TN	CRNTMSMA	MICHIE
		added WC & exchange
TN	CRPLTNMA	CROSS PLAINS-ORLINDA
TN	CRHTNMA	CARTHAGE
TN	CRVLTNMA	COLLIERVILLE
		corrected name
TN	CULKTNMA	CULLEOKA
TN	CVTNTNMT	COVINGTON
TN	DCTRNTMT	DECATUR
		deleted "TN" from name

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TN	FKLNTNCC	FRANKLIN	
TN	FKLNTNMA	FRANKLIN	
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TN	FLVLTNMA	FLINTVILLE	
TN	FRDNTNMA	SOUTH FREDONIA	
TN	FRDNTNMA	FREDONIA	added exchange
TN	FRVWTNMT	FAIRVIEW	
TN	FYVLTNMA	FAYETTEVILLE	
TN	GALLTNMA	GALLATIN	
TN	GBSNTNMT	GIBSON	
TN	GDJTTNMA	LAGRANGE	corrected name
TN	GDJTTNMA	GRAND JUNCTION	added exchange
TN	GDVLTNMA	GOODLETTSVILLE	
TN	GLSNTNMA	GLEASON	
TN	GNBRTNMA	GREENBRIER	
TN	GNFDTNMT	GREENFIELD	
TN	GRNBTNMA	GREENBACK	
TN	GTBGTNMT	GATLINBURG	
TN	GTHRKYMA	SOUTH GUTHRIE	added WC & exchange
TN	GTWSTNSW	MEMPHIS METRO	added "Metro" to name
TN	HDVLTNMA	HENDERSONVILLE	
TN	HHNWTNMA	HOHENWALD	
TN	HIMNTNMA	HARRIMAN	
TN	HLLSTNMT	HALLS	
TN	HMBLTNMA	HUMBOLDT	
TN	HMPSTNMA	HAMPSHIRE	
TN	HNLDTNMA	HUNT LAND	
TN	HNNGTNMA	HENNING	
TN	HNSNTNMT	HENDERSON	
TN	HNTGTNMA	CEDAR GROVE	added exchange
TN	HNTGTNMA	HUNTINGDON	
TN	HRFRTNMA	BENT CREEK	corrected name
TN	HRNBTNMT	HORNBEAK	

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TN	JCSNTNNS	JACKSON	
TN	JFCYTNMA	JEFFERSON CITY	
TN	JLLCTNMA	JELICO	deleted "KY" from name
TN	JSPRTNMT	JASPER	
TN	KGTNTNMT	KINGSTON	deleted "TN" from name
TN	KNTNTNMA	KENTON	
TN	KNVLTNBE	KNOXVILLE	
TN	KNVLTNFC	KNOXVILLE	
TN	KNVLTNMA	KNOXVILLE	
TN	KNVLTNWH	KNOXVILLE	
TN	KNVLTNYH	KNOXVILLE	
TN	LBNNTNMA	LEBANON	
TN	LFLTNTNMA	LAFOLLETTE	
TN	LKCYTNMA	LAKE CITY	
TN	LNCYTNMA	LENOIR CITY	
TN	LODNTNMA	LOUDON	
TN	LRBGTNMA	LAWRENCEBURG	
TN	LWBGTNMA	LEWISBURG	
TN	LXTNTNMA	LEXINGTON	
TN	LYBGTNMT	LYNCHBURG	
TN	LYLSTNMA	LYLES	
TN	LYLSTNMA	SPENCER MILL	added exchange
TN	LYVLTNMA	LYNNVILLE	
TN	MAVLTNMA	MARYVILLE	
TN	MCKNTNMA	MCKENZIE	
TN	MCWNTNMT	MCEWEN	
TN	MDBOKYMA	FORT RIDGE	added WC & exchange
TN	MDTNTNMA	MIDDLETON	
TN	MDVITNMT	MADISONVILLE	
TN	MEDNTNMA	MEDINA	
TN	MILNTNMA	MILAN	
TN	MMPHTNBA	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNCK	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNCT	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNEL	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNFR	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNGT	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNHP	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNMA	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNMT	MEMPHIS METRO	added "Metro" to name

AT&T Designated Wire Centers

<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>	
TN	MMPHTNOA	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNSL	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNST	MEMPHIS METRO	added "Metro" to name
TN	MMPHTNWW	MEMPHIS METRO	added "Metro" to name
TN	MNCHTNMA	MANCHESTER	
TN	MNPLTNMA	MT PLEASANT	
TN	MRBOTNMA	MURFREESBORO	
TN	MRTWTNMA	MORRISTOWN	
TN	MRTWTNMA	BEAN STATION	added exchange
TN	MSCTTNMT	MASCOT-STRAWBERRY PLNS	
TN	MSCWTNMA	MOSCOW	deleted "South" from name
TN	MYVLTNMA	MAYNARDVILLE	
TN	NRRSTNMA	NORRIS	
TN	NSVLTNAA	NASHVILLE	
TN	NSVLTNAP	NASHVILLE	
TN	NSVLTNBH	NASHVILLE	
TN	NSVLTNBV	NASHVILLE	
TN	NSVLTNBW	NASHVILLE	
TN	NSVLTNCD	NASHVILLE	
TN	NSVLTNCH	NASHVILLE	
TN	NSVLTNDO	NASHVILLE	
TN	NSVLTNHH	NASHVILLE	
TN	NSVLTNIN	NASHVILLE	
TN	NSVLTNMC	NASHVILLE	
TN	NSVLTNMT	NASHVILLE	
TN	NSVLTNST	NASHVILLE	
TN	NSVLTNUN	NASHVILLE	
TN	NSVLTNWC	NASHVILLE	
TN	NSVLTNWM	NASHVILLE	
TN	NWBRTNMA	NEWBERN	
TN	NWPTTNMT	CHESTNUT HILL	added exchange
TN	NWPTTNMT	NEWPORT	
TN	OKGVKYES	SOUTH OAK GROVE	added WC & exchange
TN	OKRGTNMT	OAK RIDGE	
TN	OKRGTNMT	SOLWAY	added exchange
TN	OLHCTNMA	OLD HICKORY	
TN	OLSPTNMA	OLIVER SPRINGS	
TN	PARSTNMA	PARIS	
TN	PLMYTNMA	PALMYRA	
TN	PLSKTNMA	PULASKI	
TN	PLSKTNMA	ELKTON	added exchange
TN	PSVWTNMT	PLEASANT VIEW	

AT&T Designated Wire Centers

<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>
TN	PTBGTNMA	PETERSBURG
TN	PTLDTNMA	PORTLAND
TN	RDGLTNMA	RIDGELY
TN	RKWDTNMA	ROCKWOOD
TN	RPLYTNMA	RIPLEY
TN	RRVLTNMA	ROGERSVILLE
TN	SANGTNMT	EAST SANGO
TN	SANGTNMT	SANGO added exchange
TN	SDDSTNMA	SODDY-DAISY
TN	SEWNTNMW	SEWANEE
TN	SHVLTNMA	SHELBYVILLE
TN	SLMRTNMT	SELMER
TN	SMTWTNMA	SUMMERTOWN
TN	SMYRTNMA	SMYRNA
TN	SNTFTNMA	SANTA FE
TN	SNVLTNMA	SNEEDVILLE
TN	SOVLTNMT	SOMERVILLE
TN	SPBGTNMA	SOUTH PITTSBURG
TN	SPCYTNMT	SPRING CITY
TN	SPFDTNMA	SPRINGFIELD
TN	SPHLTNMT	NORTH SPRING HILL
TN	SPHLTNMT	SPRING HILL added exchange
TN	SRVLTNMA	SURGOINSVILLE
TN	SVNHTNMT	SAVANNAH
TN	SVVLTNMT	SEVIERVILLE
TN	SWTWTNMT	SWEETWATER
TN	SWTWTNMT	WEST SWEETWATER added exchange
TN	TLLHTNMA	TULLAHOMA
TN	TLLHTNMA	NORMANDY added exchange
TN	TPVLTNMA	TIPTONVILLE
TN	TRINTNMA	TRIUNE
TN	TROYTNMT	TROY
TN	TRTNTNMA	TRENTON
TN	TWNSTNMA	MARYVILLE
TN	UNCYTNMA	UNION CITY
TN	VNLRTNMA	VANLEER
TN	VNLRTNMA	WEST VANLEER added exchange
TN	WHBLTNMT	WHITE BLUFF
TN	WHBLTNMT	KINGSTON SPRINGS added exchange
TN	WHHSTNMA	WHITE HOUSE
TN	WHPITNMA	WHITE PINE
TN	WHVLTNMT	WHITEVILLE added exchange

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<u>State</u>	<u>Wire Center</u>	<u>Exchange</u>
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TN	WLPTTNMA	WILLIAMSPORT
TN	WNCHTNMA	WINCHESTER
TN	WRTRTNMT	WARTRACE
TN	WTTWTNMA	WATERTOWN
TN	WVRLTNMT	WAVERLY

Revised Exhibit D (Customer Letter)

IMPORTANT INFORMATION ABOUT YOUR LIFELINE DISCOUNT

Customer Name}
{Mailing Address 1}
{Mailing Address 2}
{City, MN Zip}

{Date}

Hello {Customer Name},

We will no longer provide a Lifeline discount in your area in Tennessee through the Lifeline Program beginning 7/5/2017.

How does this impact you? While your voice service will not change, you will no longer receive the Lifeline discount on your monthly bill. If you continue with your existing service, you will be billed AT&T's basic local residential rate along with all applicable taxes, surcharges and fees.

If you want to retain your Lifeline discount, you must contact another service provider participating in the Lifeline Program. A list can be found at www.lifelinesupport.org or you can call Universal Service Administrative Company (USAC) at 888.641.8722.

AT&T has many solutions to fit your voice service needs. If you are interested, please call us at XXX.XXX.XXXX to speak with a representative to learn more about AT&T services that may be right for you.

(Bill Page Message)

YOUR LIFELINE SVC

We will no longer provide a Lifeline discount in your area in Tennessee through the Lifeline Program beginning 7/5/2017. How does this impact you? While your voice service will not change, you will no longer receive the Lifeline discount on your monthly bill. If you want to retain your Lifeline discount, you must contact another service provider participating in the Lifeline Program. They are listed at www.lifelinesupport.org or you can call Universal Service Administrative Company (USAC) at 888.641.8722.

(Customer Letter - 2)

FINAL NOTICE: YOUR LIFELINE DISCOUNT

Customer Name}

{Date}

{Mailing Address 1}

{Mailing Address 2}

{City, MN Zip}

Hello {Customer Name},

We will no longer provide a Lifeline discount in your area in Tennessee through the Lifeline Program beginning 7/5/2017.

How does this impact you? While your voice service will not change, you will no longer receive the Lifeline discount on your monthly bill. If you continue with your existing service, you will be billed AT&T's basic local residential rate along with all applicable taxes, surcharges and fees.

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AT&T has many solutions to fit your voice service needs. If you are interested, please call us at **XXX.XXX.XXXX** to speak with a representative to learn more about AT&T services that may be right for you.