

Sharla Dillon

From: Lisa Foust
Sent: Wednesday, December 14, 2016 3:08 PM
To: Sharla Dillon
Subject: FW: TRA Docket No. 16-00071 - Notice of Consummation of Transfer of Control of inContact, Inc. to NICE Systems, Inc.

Sharla,

Can you put a copy of this email into Docket No. 16-00071?

Thanks,
Lisa Foust

From: Seth Williams [mailto:slw@commmlawgroup.com]
Sent: Friday, December 09, 2016 3:34 PM
To: Lisa Foust
Cc: Allison Rule; Jackie Hankins; 'Gruenspecht, Joshua F'; Beahn, John M
Subject: RE: TRA Docket No. 16-00071 - Notice of Consummation of Transfer of Control of inContact, Inc. to NICE Systems, Inc.

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Ms. Foust:

As you requested in our phone call yesterday (Dec. 8, 2016), I confirmed with my client that inContact's bond remains in place in Tennessee. The bond number is 104317311. I can also provide the following information about the transfer of control to clarify that inContact will continue to act as the authorized service provider in Tennessee.

Pursuant to an Agreement executed among NICE Systems' parent company, NICE, Ltd., inContact, and Victory Merger Sub Inc. ("Merger Sub"), NICE, Ltd. acquired all of the voting securities of inContact. According to the terms of the Agreement, NICE, Ltd. acquired ultimate ownership and control of inContact by merging Merger Sub with and into inContact (the "Merger"), with inContact surviving the Merger as a wholly-owned subsidiary of NICE Systems. NICE Systems is still a wholly-owned subsidiary of NICE, Ltd after the transaction.

Following the transaction, inContact's customers remain customers of inContact and continue to receive services under the same rates, terms and conditions. As a result, the transaction is virtually transparent to inContact's customers. The only change resulting from the transaction is that inContact is now a direct, wholly owned subsidiary of NICE Systems.

If you have any questions or need any additional information, please do not hesitate to contact me.

BEST REGARDS,
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