



November 28, 2016

VIA OVERNIGHT COURIER

Mr. David Jones, Chairman
Tennessee Regulatory Authority
c/o Sharla Dillon, Dockets and Records Manager
502 Deaderick Street, 4th Floor
Nashville, TN 37243
Sharla.dillon@tn.gov

Docket No. 16-00071

**RE: Notice of Consummation of Transfer of Control of inContact, Inc. to
NICE Systems, Inc.**

Dear Chairman Jones:

inContact, Inc. ("inContact," the "Company" or "Transferor") and NICE Systems, Inc. ("NICE Systems" or "Transferee," collectively the "Parties"), by undersigned counsel, hereby notify the Tennessee Regulatory Authority ("Authority") of the consummation of the transfer of control of inContact to NICE Systems ("Transaction") on November 14, 2016. inContact was authorized by the Authority to provide competing local telecommunications services within the State of Tennessee on July 12, 2005.¹ It is the Parties' understanding that notice of and prior Authority approval for the Transaction was not required.

NICE Systems also hereby notifies the Commission of a change of address and contact information. The new NICE Systems headquarters can be contacted as follows:

NICE Systems
221 River Street
10th Floor
Hoboken, NJ 07030
Tel: 551-256-5000
Fax: 551-256-5252

One (1) original and thirteen (13) copies of this filing are enclosed. Please date stamp the enclosed extra copy of this filing and return it in the attached postage pre-paid self-addressed envelope. A copy of this letter has also been emailed to Sharla Dillon at sharla.dillon@tn.gov. If there are any questions regarding this filing, please do not hesitate to contact the undersigned directly.

Signatures on Following Page

* * *

¹ See Docket No. 05-00050.

Respectfully submitted,



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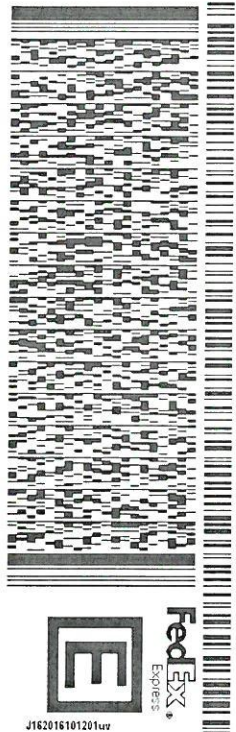
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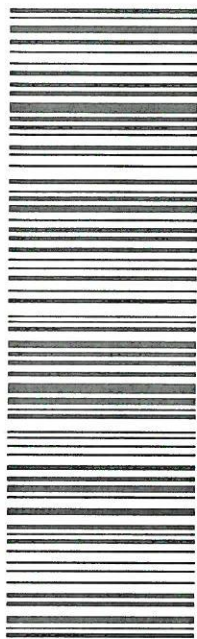
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 STANDARD OVERNIGHT

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