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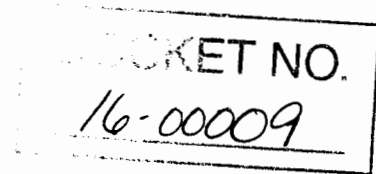
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January 25, 2016

Hand Delivery

Chairman Herb Hillard
c/o Sharla Dillon, Dockets & Records Manager
Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243




Re: Application for a State-Issued Certificate of Franchise Authority

Dear Chairman Hillard:

Enclosed for filing are the original and four copies of Crystal Clear Technologies, LLC's Application for a State-Issued Certificate of Franchise Authority.

Thank you for your assistance regarding this matter. If you have any questions, or if I may be of further assistance, please do not hesitate to contact me.

Respectfully submitted,


Charles B. Welch, Jr. (TN 005593)
FARRIS BOBANGO PLC
414 Union Street, Suite 1105
Nashville, TN 37219
(615) 726-1200

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

In Re: *Application of Crystal Clear Technologies, LLC for a State-Issued Certificate of Franchise Authority*

Docket No. _____

AFFIDAVIT OF SAMUEL CARBINE

**STATE OF TENNESSEE
COUNTY OF DAVIDSON**

I, Samuel Carbine, in accordance with the requirements of the Tennessee Competitive Cable and Video Services Act, Tenn. Code Ann. 7-59-301 (the "Act"), state as follows:

1. Name of Applicant.

I, Samuel Carbine, do hereby attest to being Secretary of Crystal Clear Technologies, LLC ("Crystal Clear"), and furthermore I am authorized to make this Affidavit on behalf of Crystal Clear.

2. Application Fee for Service Area of up to and including 50,000 as set forth in Section 305(b)(1)(A) of the Act.

The application fee of \$500 is submitted with this Application consistent with Section 305(b)(1) of the Act and based on the service area population up to and including 50,000 as reflected by the recent decennial census.

3. Compliance with Applicable Laws Section 305(c)(1) of the Act.

Crystal Clear agrees to comply with all applicable federal and state laws and regulations to the extent such laws and regulations are not in conflict with or superseded by the provisions of this part or other applicable law and will timely file with the FCC all forms required by the FCC in advance of offering video services or cable services.

4. Description of Municipalities and Unincorporated Areas to be Serviced Section 305(c)(2) of the Act.

This Application is for the areas of Thompson's Station, Tennessee, Franklin, Tennessee, Spring Hill, Tennessee, Rutherford County, Tennessee, and Brentwood, Tennessee.

5. Provision of cable service to service areas Section 305(c)(3) of the Act.

Crystal Clear intends to begin to offer cable service for purchase in each of the areas identified in Section 4 within 24 months of the date of issuance of a state-issued Certificate of Franchise Authority.

6. Indemnification Section 305(c)(4) of the Act.

Crystal Clear agrees to indemnify and hold harmless, in accordance with Section 318 of the Act, the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of any political subdivision, individually, and collectively, referred to in Section 318 of the Act as the "indemnatee."

7. Applicant Contact Information Section 305(c)(5) of the Act.

- a. Crystal Clear's principal place of business is located at: 621 Bradley Court, Franklin, Tennessee 37067.
- b. Contact telephone number is (615) 550-4600.
- c. The executive officer of the Applicant is as follows: Samuel Carbine, Secretary.
- d. The following persons are authorized to represent the Applicant before the Tennessee Regulatory Authority:

- i. Samuel Carbine- Secretary
- ii. Charles B. Welch, Jr. – Attorney – Farris Bobango PLC
- iii. Jennifer E. Jones – Attorney – Farris Bobango PLC

8. Crystal Clear meets the Managerial, Financial and Technical Qualifications to Provide Cable Service Sections 305(c)(6) and 305(d)(2) of the Act.

Crystal Clear has the managerial, financial and technical qualifications to provide cable or video service as required by Section 305(c)(6) and (d)(2). Crystal Clear has been providing telecommunication services to parts of Williamson County since 2005. The State-Issued Certificate of Franchise Authority sought in this Application is for the same geographic parameters under which Crystal Clear currently provides telecommunication services pursuant to local franchise agreements. Based on its success and experience of providing these services and its status as a competing telecommunication service provider, the Applicant has the managerial, financial and technical qualifications to provide cable and video services in Tennessee.

9. Customer Service Complaint Handling Process Section 305(c)(7) of the Act.

a. Policies of addressing customer service issues, billing adjustments and communications with government officials regarding customer complaints:

Crystal Clear follows the Customer Service guidelines set forth by the FCC. Customers with questions or complaints regarding their cable or video service or questions or disputes concerning their bills may contact Crystal Clear at 621 Bradley Court, Franklin, Tennessee 37067. Crystal Clear maintains a customer service telephone number (615) 550-4600 and is available to assist with any problems 24 hours a day, 7 days a week. Local Field Service Technicians are available to address service related issues Monday through Friday during normal business hours, and also on call after hours and weekends for emergencies. Crystal Clear will address customer questions or complaints in a timely manner. Should a customer believe his/her request was not properly handled, he/she may contact the Tennessee Regulatory Authority.

Written customer complaints may be sent to:

Crystal Clear Technologies, LLC
621 Bradley Court
Franklin, Tennessee 37067

10. Notice to Affected Local Governing Authority Section 305(c)(8) of the Act.

Crystal Clear has provided notice to the affected local governing authorities as identified in Section 4. Crystal Clear will comply with any applicable local ordinance or resolution requiring notice to other entities with facilities in the rights of way.

11. Non-Discrimination and Service Deployment Requirements Section 305(c)(9) of the Act.

Crystal Clear agrees to comply with the requirements of the Act, expressly including the applicable non-discrimination and service deployment requirements of Section 311 of the Act. In addition, Crystal Clear acknowledges the provisions of Section 312 of the Act relative to enforcement of non-discrimination and deployment requirements.

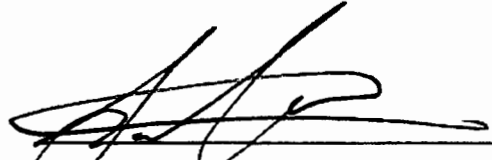
12. Notice to Affected Local Government Entities Section 305(c)(10) of the Act.

Following issuance of the State-Issued Certificate of Franchise Authority, Crystal Clear will provide notice to any affected local governing authority ten (10) days prior to providing service in that jurisdiction.

13. Minority-Owned Business Plan Section 305(c)(11) of the Act.

Crystal Clear agrees to comply with its Minority-Owned Business Plan which is attached as Exhibit A.

FURTHER AFFIANT SAYETH NOT.

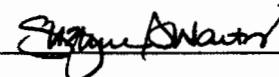


Samuel Carbine

STATE OF TENNESSEE

COUNTY OF ~~DAVIDSON~~
Williamson

Sworn to and subscribed before me this 14th day of December, 2015.



Notary Public



My commission expires: 5.22.19

Exhibit A

Crystal Clear, LLC
Minority Owned Business Participation Plan

PURPOSE:

The purpose of the Minority-Owned Telecommunications Business Participation Plan ("Plan") of Crystal Clear, LLC ("Crystal Clear") is to identify minority-owned telecommunications businesses in Tennessee that are qualified to provide goods and services to Crystal Clear, and to promote awareness among these entities of the opportunities to develop business relationships with Crystal Clear in those areas in Tennessee in which Crystal Clear provides telecommunications services.

DEFINITIONS:

"Minority Business" – For the purpose of this Plan, "minority business" means a business that is solely owned, or at least fifty-one percent (51%) of the assets of outstanding stock of which is owned by an individual who personally manages and controls the daily operations of such business, and who is impeded from non-entry into the economic mainstream per T.C.A. § 7-59-313(1) (A-C).

POLICY STATEMENT:

Crystal Clear acknowledges the importance of supporting the participation of minority-owned telecommunications businesses in the telecommunications industry in Tennessee and throughout the United States.

Crystal Clear acknowledges its responsibility, wherever feasible, to provide minority-owned telecommunications businesses with an opportunity to compete for contracts and subcontracts to supply goods and services to Crystal Clear in those areas in which Crystal Clear is providing telecommunications services. Meeting this responsibility involves the identification and selection of qualified minority-owned telecommunications businesses that may wish to contract with Crystal Clear for purposes of supplying Crystal Clear's Tennessee operations with goods and services relating to the field of telecommunications. It also involves provision of information on programs, if any, to provide technical assistance to minority-owned telecommunications businesses when these are made available in Tennessee.

IMPLEMENTATION OF PLAN:

Where feasible and appropriate, Crystal Clear will invite bids, issue requests for proposals, or otherwise solicit offers from minority-owned telecommunications businesses to furnish specified goods or services to Crystal Clear in furtherance of its Tennessee operations,

except in the case of emergencies, or in such cases where Crystal Clear is bound by contract to purchase goods and services from other sources.

ADMINISTRATION OF PLAN:

In conducting its business affairs in Tennessee, Crystal Clear will appoint one of its employees as the Administrator of the Plan. The Administrator will steer the process by which Crystal Clear will identify and utilize available resources for identifying minority-owned telecommunications businesses interested in and qualified to furnish goods and services to Crystal Clear in Tennessee, as Crystal Clear's needs arise. The Administrator also will oversee the task of cultivating an awareness among such business entities with respect to potential opportunities to develop business relations with Crystal Clear.

The Administrator will endeavor to serve as a resource for technical assistance to minority-owned telecommunications business, and will refer such businesses to sources of information and technical assistance, internal and external, where feasible.

PLAN ADMINISTRATOR:

The administration of this Plan will be under the direction of (hereinafter called the "Administrator"):

Samuel Carbine
621 Bradley Court
Franklin, Tennessee 37067
(615) 550-4600

The duties of the Administrator include the following:

1. To manage the development of Crystal Clear's policies and procedures relating to the Plan.
2. To oversee the identification and development of opportunities to use qualified minority-owned telecommunications businesses to participate in and bid on contracts and subcontracts to supply goods and services to Crystal Clear by utilizing the following resources, where available:
 - a. The United States Department of Commerce, Office of Minority Business Data Center, the Small Business Administration and its Procurement Automated Source System ("PASS") and its Office of Minority Small Business and Capital Ownership Development; the Tennessee Chamber of Commerce; the Tennessee Department of Economic and Community Development; the National Minority Supplier Development Counsel; the National Association of Women Business Owners; the National Association of Minority Contractors.
 - b. Local and national associations, and minority supplier development councils.

- c. Trade fairs and industry meetings.
 - d. Advertisement in industry and local publications.
 - e. Historically Black Colleges, Universities, and Minority Institutions.
3. To establish and maintain an updated Plan and related documentation that are consistent with the current rules, orders and policies of the Tennessee Regulatory Authority regarding small and minority-owned telecommunications businesses, and that are in full compliance with TENN. CODE ANN. § 65-5-212.
 4. To prepare and submit such information and documentation as may be required by the Tennessee Regulatory Authority.
 5. To cooperate with the Tennessee Regulatory Authority and with other agencies of the State of Tennessee to find and utilize, where possible, the qualified business entities defined herein.
 6. To facilitate activities for assisting potential buyers in locating and qualifying the types of business concerns identified herein.
 9. To cooperate in any authorized surveys by the Tennessee Regulatory Authority.
 10. To educate Crystal Clear personnel with respect to their responsibility to seek out, encourage, and promote the use of minority-owned telecommunications businesses.

COMPLIANCE REPORTS:

Crystal Clear will submit such reports as may be required for use in connection with subcontracting plans by the Tennessee Regulatory Authority and/or the State of Tennessee. Crystal Clear will cooperate to the fullest extent possible with all reasonable and appropriate surveys or studies required by the contracting agency for purposes of determining compliance with the State's minority-owned telecommunications business participation program. However, Crystal Clear reserves the right to designate any documents, reports, surveys, studies or information submitted for this purpose as "confidential" or "proprietary."

RECORD MAINTENANCE:

Crystal Clear will maintain records relating to its Minority-Owned Telecommunications Business Participation Plan for purposes of evidencing the Company's implementation of this policy, for use by Crystal Clear in evaluating the effectiveness and in achieving the goals of its Plan, and for the Company's use in updating the Plan on an annual basis with the Tennessee Regulatory Authority, or as otherwise required.