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Date Form Submitted: 04/06/2016 14:02:25

First Name: Karen

Last Name: Jones

Address: 2929 Ashley Street

City: Kingsport

State: TN

Zip Code: 37664

Contact Phone Number: (423) 833-4399

Email Address: joneskn@msha.com

Company That Complaint Is Against: Kingsport Power (American Electric Power)

Type of Service (Internet, Cable, Phone, etc): Electric Power

Have you contacted the utility regarding your complaint?: No

Description of Complaint: I am completely opposed to the raising of the current rate in the amount of 13%. I do believe this is excessive. I already pay an average of over \$200 per month for a small house. I believe this is unreasonable. If they are successful it will make the power bill close to the amount of a car payment. Someone needs to take some responsibility for looking out for consumers. Everyone has had to learn to do more with less. Make them learn to live within their budget like consumers must do.

Attach Supporting Document (jpg, gif, png, bmp, pdf):