

Riverstone Estates Homeowners' Association
C/O David Looney, Board Member
188 Adam Loop
Bath Springs, TN 38311

February 2, 2016

Ms. Sharla Dillon, Docket Manager
Tennessee Regulatory Authority
Dockets and Records Office
502 Deaderick St., 4th Floor
Nashville, TN 37243

Via Email: Sharla.Dillon@TN.gov

In Re: Docket No. 15-00130
Joint Petition of Integrated Resource Management
And TRA Staff (as a Party) to Increase Rates
And Charges

Dear Ms. Dillon:

Please use this letter as input to the above referenced docket and joint petition proceedings from a small utility district, i.e. Riverstone Estates, currently being served by Integrated Resource Management, Inc.

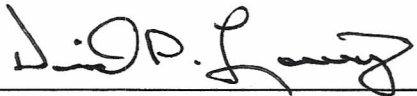
A motion was passed at our recent Riverstone Estates Homeowners Association annual meeting of January 30th requesting our Board to construct a letter expressing our concerns regarding IRM. We respectfully submit the following:

1. That the HOA does not agree with IRM's rate increase petition before TRA's Board. It is our view that during the approximately two years that IRM has operated our utility district, we have had no expenditures of a "Repair & Maintenance" nature. We are very concerned about this. As an example, for the last year, our HOA has been forced to take on the cost burden of lawn mowing the drip fields within our "Open Spaces Area", since IRM will not honor our invoices for reimbursement of this cost. Also IRM has allowed the area surrounding the lagoon to become what in our view appears as an unkempt and abandoned field.

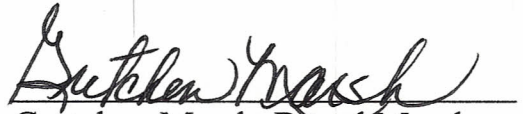
2. That if the rate increase is granted, our HOA group will be expecting to see evidence of IRM expending funds for this deferred "Repairs & Maintenance". We would also hope to receive payments reimbursing Riverstone HOA for past lawn mowings of the drip fields in our "Open Spaces Area". We realize that some reasonable period of time would have to pass before we should expect this. If we do not see any results within a reasonable period of time (say six months), we hope that your agency will support us in attempting to correct this situation.

We would appreciate any guidance or direction your agency could supply us with regarding our situation. If there are any questions or if you need to contact someone, please use the following information to contact our current Homeowners Association president: David Looney, 188 Adam Loop, Bath Springs, TN 38311, Cell 901-277-4543.

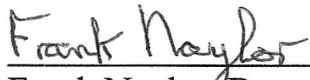
Respectfully Submitted,



David Looney, Board Member

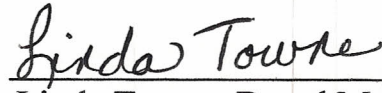


Gretchen Marsh, Board Member



Frank Naylor, Board Member

by David Looney
with permission



Linda Towne, Board Member