## BEFORE THE TENNESSEE REGULATORY AUTHORITY

In the Matter of the Application of RCLEC, Inc.	)	Docket No. 15-00080
for a Certificate to Provide Competing	)	
Local Telecommunications Services	)	
	)	

# APPLICATION OF RCLEC, INC. FOR A CERTIFICATE TO PROVIDE COMPETING LOCAL TELECOMMUNICATIONS SERVICES

Anita Taff-Rice iCommLaw 1547 Palos Verdes, #298 Walnut Creek, CA 94597 Telephone: (415) 699-7885 Facsimile: (925) 274-0988 anita@icommlaw.com

H. LaDon Baltimore Farris Bobango PLC 414 Union St., Ste. 1002 Nashville, TN 37219 Telephone: 615-726-1200 Facsimile: 615-726-1776 dbaltimore@farris-law.com

Counsel for RCLEC, Inc.

## BEFORE THE TENNESSEE REGULATORY AUTHORITY

In the Matter of the Application of RCLEC, Inc.	)	Docket No.	
for a Certificate to Provide Competing	)	-	
Local Telecommunications Services	)		
	)		

# APPLICATION OF RCLEC, INC. FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

Pursuant to applicable Tennessee Statues and the Rules and Regulations of the Tennessee Regulatory Authority and Section 253 of the Federal Telecommunications Act of 1996 ("Act"), RCLEC, Inc. ("RCLEC" or "Applicant") respectfully requests that the Tennessee Regulatory Authority ("TRA") grant RCLEC, Inc. authority to provide competing local telecommunications services within the State of Tennessee. RCLEC is willing and able to comply with all applicable rules and regulations in Tennessee pertaining to the provision of competing local telecommunications services. TCA 65-4-201

In support of this Application, RCLEC shows the following:

## I. Administrative Requirements

1. Applicant's full name and address:

RCLEC, Inc. 20 Davis Drive Belmont, CA 94002 Telephone: (650) 472-4100 Toll-free: (877) 888-3156 2. Questions concerning this application should be directed to:

Anita Taff-Rice iCommLaw 1547 Palos Verdes, #298 Walnut Creek, CA 94597 Telephone: (415) 699-7885 Facsimile: (925) 274-0988

anita@icommlaw.com

3. Contact name and address of Applicant: Jeffrey Slater

Senior Director – Voice Gateways RCLEC, Inc. 20 Davis Drive Belmont, CA 94002

Telephone: (650) 931-6664 Facsimile: (650) 931-6664 Email: jeff.slater@relec.com

4. Organizational chart:

See Exhibit 1.

5. The name, number and electronic mailing addresses (if available) of the person(s) designated as a contact for the Commission Staff for resolving complaints, inquiries and matters concerning rates and price lists or tariffs.

Jeff Slater, Sr. Director – Voice Gateways RCLEC, Inc.
20 Davis Drive
Belmont, CA 94002

Telephone: (650) 931-6664 Facsimile: (650) 931-6664 Email: jeff.slater@rclec.com

## 6. Corporate information

Applicant was formed as a Delaware corporation on January 26, 2012. A copy of Applicant's Certificate of Good Standing in Delaware is attached as Exhibit 2.

7. The names and addresses of the officers and directors of Applicant.

Name	Position
John Marlow	CEO
Mitesh Dhruv	CFO
Bruce Johnson	Secretary

All officers and directors may be contacted at Applicant's address.

# 8. Description of Business Plan, Service to be Offered

RCLEC will operate in Tennessee as a wholesale competitive local exchange carrier offering services to other providers. It will also provide InterExchange Long Distance services it purchases from other carriers, but will only offer toll services in conjunction with its local exchange services.

## II. Managerial Requirements

The names and qualifications of the Officers of the Company are set forth in Exhibit 3. The senior management team has extensive management and telecommunications experience, including experience at top communications companies. Therefore the Company is well-qualified to provide facilities-based services in Tennessee.

## III. Technical Requirements

## 1. Facilities to be Used

RCLEC initially will purchase or lease network facilities from the ILEC or other carriers in Tennessee, so it does not anticipate engaging in any construction for its initial network deployment. Services provided by Applicant will be through a combination of deploying its own network and facilities and services leased from a variety of existing carriers and other suppliers. The facilities will use existing structures and as such will not result in any environmental damage.

# 2. Description of Network

RCLEC will initially operate in Tennessee as a wholesale carrier offering transport services to other providers. To support these services, RCLEC is currently constructing a nation-wide network, which includes a core structure of transport circuits connected to high-capacity soft switches and media gateways in carrier hotels in New York, Atlanta, Miami, Los Angeles, - San Jose, Vienna, VA, Chicago and Dallas. Customer traffic will be picked up at one of two "super POPs" located in Virginia and California where RCLEC's equipment will be collocated with RCLEC's customers' equipment for handoff of traffic, which is then transported across RCLEC's backbone network to the appropriate switch for routing to a terminating carrier. The super POPs utilize fault tolerant, redundant equipment platforms connected to fully redundant circuits and carrier diverse meshed backbone, ensuring ensure a high level of reliability for customer traffic.

RCLEC will receive and send traffic for Tennessee customers from providers and will route that traffic to its switch and media gateway located in Atlanta, GA. RCLEC will utilize high capacity trunks between ILEC and RCLEC as well as obtaining backhaul facilities from other

carriers to connect to ILEC access tandems or other points of interconnection in order to route traffic to and from Tennessee end users of RCLEC's carrier customers. RCLEC will monitor its network serving customers in Tennessee from a network operation center.

To insure the highest level of customer support, RCLEC operates a fully manned

Network Operations Center (NOC) with completely certified technicians and both Level I and

Level II engineering support. From our NOC, we will proactively monitor all network activities.

## 3. TRA Standards Will be Met

RCLEC's services will satisfy the minimum standards established by the TRA. The Company will file and maintain tariffs in the manner prescribed by the TRA and will meet minimum basic local standards, including quality of service and billing standards required of all LECs regulated by the TRA. Applicant will not require customers to purchase CPE, which cannot be used with the Incumbent Local Exchange Carrier's systems. RCLEC is certainly technically qualified to provide local exchange service in Tennessee.

## 4. Proposed Service Area

The Applicant is requesting the ability to offer wholesale competing telecommunication services to other providers on a statewide basis in locations where customer demand arises.

RCLEC has received certifications in the following states and the District of Columbia: California, Colorado, Florida, Georgia, Illinois, Indiana, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Jersey, New York, Nevada, Oregon, Ohio, Pennsylvania, Texas, Washington, and Wisconsin and has applications pending in Arizona, New Mexico, Idaho, North and South Carolina.

## 5. Repair and Maintenance

RCLEC understands the importance of effective customer service for local service customers. RCLEC has made arrangements for its customers to call the company at its toll-free customer service number, (877) 888-3156. In addition, customers may contact the company in writing at the headquarters address, as well as via email at <a href="mailto:ops@rclec.com">ops@rclec.com</a>. The toll free number will be printed on the customer's monthly billing statements. The designated contact person knowledgeable about RCLEC's operations in Tennessee is Jeff Slater, Senior Director – Voice Gateways.

## IV. Financial Requirements

RCLEC is financially qualified to operate as a provider of facilities-based intrastate local and interexchange telecommunications services in Tennessee. As evidence of financial qualification, RCLEC provides a letter of support from its parent company, RingCentral, Inc. RingCentral Inc. is a publically traded company and its financial reports can be accessed at: http://ir.ringcentral.com/docs.aspx?iid=4406983.

RCLEC's financial statements (including balance sheets, income statements and recent bank statement) are provided in Confidential Exhibit 4. This information demonstrates that RCLEC has sufficient financial resources to fund its operations fully, and RCLEC is committed to doing so.

RCLEC requests confidential treatment of its financial information. RCLEC is a privately-held company and therefore its financial information is not publicly available. RCLEC takes all reasonable steps to protect the privacy of its financial information. In situations where RCLEC must provide its financial information to other public utilities commissions or governmental entities, it does so under seal and requests confidential treatment. Therefore, RCLEC submits its Confidential Financial Statements under seal. Applicant's equipment and/or RCLEC, Inc. Application for Certificate

facilities in Tennessee will not be in excess of \$5,000,000; therefore Applicant's (Corporate Surety Bond in the amount of \$20,000) is provided as Exhibit 8.

# V. Small and Minority-Owned Telecommunications Business Participation Plan:

Please see Exhibit 5.

## VI. Service of Application

Applicant certifies that it has served notice of its application on the eighteen (18) incumbent local exchange telephone companies in Tennessee with a statement regarding RCLEC's intention of operating geographically. A certificate of service is attached as Exhibit 6.

## VII. Toll Dialing Parity Plan

Applicant provides only wholesale local exchange and interexchange services to other carriers and will not serve any type of end user. RCLEC therefore respectfully requests a waiver from the requirement to submit a toll dialing parity plan.

## VIII. Numbering Issues

1. Applicant's expected demand for NXXs per NPA within a year of approval of its Application is answered below:

Applicant's expected demand for NXXs per NPA within a year is 10,000.

2. How many NXXs do you estimate that you will request from NANPA when you establish your service footprint?

Applicant estimates 3,000.

- 3. When and in what NPA do you expect to establish your service footprint?

  Applicant expects to establish the service footprint in 423, 615, 901.
- 4. Will the company sequentially assign telephone numbers within NXXs?

RCLEC, Inc. Application for Certificate

The company will not sequentially assign telephone numbers.

5. What measures does the company intend to take to conserve Tennessee numbering resources?

Applicant intends to only assign TN resources as required by its customers.

6. When ordering new NXXs for growth, what percentage fill of an existing NXX does the company use to determine when a request for a new NXX will be initiated?

The company uses 70 percentage fill to determine when a request for a new NXX will be initiated.

## IX. Operational Issues

1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee.

Applicant provides only wholesale local exchange and interexchange services to other carriers and will not serve any type of end user. Therefore, no end user can originate calls directly on Applicant's network and consequently Applicant will not bill for any end user calls, including county-wide calls within Tennessee.

2. Is the company aware of the Tennessee County Wide Calling database maintained by AT&T and the procedures to enter your telephone numbers on the database?

Yes.

3. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?

Yes.

4. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas

As stated in III, Applicant provides only wholesale services to other carriers and will not serve end users of any type. Therefore, no end user can originate calls directly on Applicant's network and consequently Applicant will not bill for any end user calls, including county-wide calls within Tennessee.

5. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.

All customer complaints should be directed first to Jeffrey Slater – Sr. Director – Voice Gateways. The telephone numbers are: (877) 888-3156 or (650) 931-6664.

6. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 *et seq*. And Chapter 1220-4-11?

RCLEC will not use telemarketing in Tennessee. RCLEC will operate with a direct sales force and will also sell through agents. All agents will be responsible for complying with Tennessee TCA §65-4-401 *et seq.* and Chapter 1220-4-11.

### X. Public Interest

Grant of the Application will further the goals of the Tennessee Legislature and further the public interest by expanding the availability of competitive telecommunications services in RCLEC, Inc. Application for Certificate

the State of Tennessee. In addition, intrastate offering of these services is in the public interest because the services will provide Tennessee customers increased efficiencies and cost savings. Authorizing RCLEC to provide local exchange telecommunications services will enhance materially the telecommunications infrastructure in the State of Tennessee and will facilitate economic development.

In particular, the public will benefit both directly, through the use of the competitive services to be offered by RCLEC and indirectly, because RCLEC's presence in Tennessee will increase the incentives for other telecommunications providers to operate more efficiently, offer more innovative services, reduce their prices, and improve their quality of service. Grant of this Application will further enhance the service options available to Tennessee citizens for the reasons set forth above.

## XI. Miscellaneous Issues

- A. Sworn pre-filed testimony is attached to this Application Exhibit 7.
- B. Tariffs will be filed after this Application is granted.
- C. Applicant is not currently involved in any mergers or acquisitions. Applicant's corporate structure is shown in Exhibit 1.
- D. Applicant does not require customer deposits.
- E. Applicant has never received a slamming or any other complaint filed with a state or federal regulatory agency involving Applicant or its affiliated entities.
- F. Applicant will not offer services in areas served by any incumbent local exchange telephone company with fewer than 100,000 total access lines, unless that carrier's rural exemption has been eliminated.

WHEREFORE, RCLEC, INC. requests that the Commission:

- (a) Grant Applicant authorization to provide facilities-based and resale local exchange and interexchange services in eligible incumbent local exchange carrier areas service provider throughout the State of Tennessee in the service areas of AT&T and any other ILEC that does not enjoy a rural exemption under Section 251(f) of the Telecommunications Act of 1996;
  - (b) Make the grant effective on the date of issuance;
  - (c) Authorize the filing of tariffs after the effective date of such a grant, such tariffs to be effective upon approval; and
  - (d) Grant such further relief as may be just and reasonable.

Respectfully submitted,

H. LaDon Baltimore Farris Bobango PLC

414 Union St., Ste. 1002

Nashville, TN 37219

Telephone: 615-726-1200 Facsimile: 615-726-1776 dbaltimore@farris-law.com

Anita Taff-Rice iCommLaw

1547 Palos Verdes, #298

Walnut Creek, CA 94597

Telephone: (415) 699-7885 Facsimile: (925) 274-0988

anita@icommlaw.com

Counsel for RCLEC, Inc.

August 28, 2015

## **VERIFICATION**

State of California	)	
	)	SS
County of San Mateo	)	

- I, Bruce Johnson, being first duly sworn, do hereby depose and state as follows:
- 1. I am an officer, and Secretary of RCLEC, Inc., and am authorized to make this verification on behalf of the Company;
- 2. I have read the foregoing Application and Exhibits and know the contents thereof.
- 3. The facts contained in the Application and Exhibits are true and correct to the best of my knowledge, information and belief;
- 4. RCLEC, Inc. will operate in compliance with all applicable federal and state laws and all Federal Communications Commission and Tennessee Regulatory Authority rules and regulations.

Dated this 19th day of August, 2015.

RCLEC, Inc.

By:

Bruce Johnson

Secretary of RCLEC, Inc.

20 Davis Drive

Belmont, CA 94002

Telephone: 650-931-6664 Facsimile: 650-931-6664

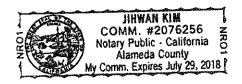
Subscribed and sworn to before me this  $19^{th}$  day of August, 2015.

Notary Public in and for the State of California

My Commission expires:

July 29, 2015

**SEAL** 

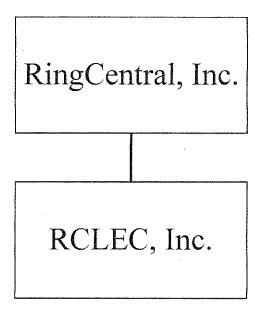


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EXHIBIT 5 -	Small and Minority-Owned Telecommunications
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# EXHIBIT 1

# Organizational Chart and Corporate Affiliate Description



RingCentral, Inc. is the sole owner of RCLEC, Inc.

# **EXHIBIT 2**

# Certificate of Good Standing in Delaware and Certificate of Status Issued by the Tennessee Secretary of State



PAGE 1

# The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY "RCLEC, INC." IS DULY INCORPORATED

UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING

AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF

THIS OFFICE SHOW, AS OF THE TWENTY-FOURTH DAY OF JUNE, A.D.

2015.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "RCLEC, INC."

WAS INCORPORATED ON THE TWENTY-SIXTH DAY OF JANUARY, A.D. 2012.

5101145 8300

150963447

Jeffrey W. Bullock, Secretary of State

AUTHENTYCATION: 2495593

DATE: 06-24-15

You may verify this certificate online at corp.delaware.gov/authver.shtml



# STATE OF TENNESSEE Tre Hargett, Secretary of State

**Division of Business Services** William R. Snodgrass Tower 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

RCLEC, INC. **STE 700** 1400 FASHION ISLAND BLVD SAN MATEO, CA 94404-2073

September 12, 2014

# Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

SOS Control #:

Formation Locale:

**DELAWARE** 

Filing Type:

Corporation For-Profit - Foreign

Date Formed:

01/26/2012

Filing Date:

09/12/2014 1:50 PM

Fiscal Year Close:

12 Annual Report Due: 04/01/2015

Status: **Duration Term:**  Active Perpetual

Image #:

B0005-3311

**Document Receipt** 

Receipt #: 1640514

Filing Fee:

\$600.00

Payment-Check/MO - INCORP SERVICES, INC., HENDERSON, NV

\$600.00

Registered Agent Address:

INCORP SERVICES, INC.

**STE 317** 

216 CENTERVIEW DR

BRENTWOOD, TN 37027-3226

Principal Address:

**STE 700** 

1400 FASHION ISLAND BLVD

SAN MATEO, CA 94404-2073

Congratulations on the successful filing of your Application for Certificate of Authority for RCLEC, INC. in the State of Tennessee which is effective on the date shown above. Visit the TN Department of Revenue website (apps.tn.gov/bizreg) to determine your online tax registration requirements.

You must file an Annual Report with this office on or before the Annual Report Due Date noted above and maintain a Registered Office and Registered Agent. Failure to do so will subject the business to Administrative Dissolution/Revocation.

Secretary of State

Processed By: Katelyn Holland

Trss-cama

# **APPLICATION FOR CERTIFICATE OF AUTHORITY** FOR-PROFIT CORPORATION (ss-4431)



**Business Services Division** Tre Hargett, Secretary of State State of Tennessee

312 Rosa L. Parks AVE, 6th Fl. Nashville, TN 37243-1102 (615) 741-2286

Filing Fee: \$600.00

For Office Use Only

Page 1 of 2



To the Secretary of the State of Tennessee:  Pursuant to the provisions of Section T.C.A. §48-25-103 of the Tennessee Business Corporation Act, the undersigned corporation applies for a certificate of authority to transact business in the State of Tennessee, and for that purpose sets forth:
1. The name of the corporation is: RCLEC, INC.
If different, the name under which the certificate of authority is to be obtained is:
NOTE: The Secretary of State of the State of Tennessee may not issue a certificate of authority to a foreign corporation for-profit if its nar does not comply with the requirements of Section T.C.A. §48-14-101 of the Tennessee Business Corporation Act. If obtaining a certificate authority under a different corporate name, an application for registration of an assumed corporate name must be filed pursuant to Secti T.C.A. §48-14-101(d) with an additional \$20.00 fee.
2. The state or country under whose law it is incorporated is: Delaware
and the date of its incorporation is: 01 /26 /2012   Month Day Year
and the period of duration, if other than perpetual, is: / / / / / / / / / / / / / / / / / / /
and, if prior to qualifying, the date it commenced doing business in Tennessee is: Month Day Year
NOTE: Additional filing fees and proof of tax clearance confirming good standing may apply if the corporation commenced doing busines in Tennessee prior to the approval of this application. See T.C.A. §48-25-103(c) and T.C.A. §48-65-103(c).
3. This company has the additional designation of:
4. The name and complete address of its registered agent and office located in the state of Tennessee is:  Name: InCorp Services, Inc.  Address: 216 Centerview Drive, Suite 317
City: Brentwood State: TN Zip Code: 37027 County: Williamson
5. Fiscal Year Close Month: December
6. If the document is not to be effective upon filing by the Secretary of State, the delayed effective date and time is:  (Not to exceed 90 days) Effective Date: / / / / / / / / / / / / / / / / / / /
7. The corporation is for profit.
3. The complete address of its principal executive office is:  Address: _1400 Fashion Island Blvd., Ste. 700
City: San Mateo State: CA Zip Code: 94404
*Note: Pursuant to T.C.A. §10-7-503 all information on this form is public record.

Janice Null for

Submitter Information: Name: InCorp Services, Inc. Phone #: (702 ) 866-2500

# APPLICATION FOR CERTIFICATE OF AUTHORITY Page 2 of 2 FOR-PROFIT CORPORATION (ss-4431)



Business Services Division
Tre Hargett, Secretary of State
State of Tennessee
312 Rose I. Parks AVE 6th Fl

312 Rosa L. Parks AVE, 6th Fl. Nashville, TN 37243-1102 (615) 741-2286

Filing Fee: \$600.00

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	011100	000	O my
			•



The	The name of the corporation is: _RCLEC, inc.								
,	Address:			ity (if different from					
(	City:			State:	Zip Cod	9;			
10.	10. List the name and complete address of each of its current officers:								
	Titie	Name		Business Address		City, State, Zip	٦		
	President	Jo	hn Marlow	1400 Fashion Island	d Blvd., Ste. 700	San Mateo, CA 94404			
	Secretary	Bru	ce Johnson	1400 Fashion Island	Blvd., Ste. 700	San Mateo, CA 94404			
	Treasurer	Ma	hesh Patel	1400 Fashion Island	l Blvd., Ste. 700	San Mateo, CA 94404			
11.	11. List the name and complete address of each of its current board of directors:								
	Name Business Address			ess	City, State, Zip		7		
	John Marlow 1400 Fashion I			sland Blvd., Ste. 700	5	San Mateo, CA 94404	1		
	Bruce Johns	son	1400 Fashion Is	sland Blvd., Ste. 700	9,	San Mateo, CA 94404	1		
	Mahesh Pa	tel	1400 Fashion I	sland Blvd., Ste. 700	S	San Mateo, CA 94404			
12.	12. Professional Corporation: (required if the additional designation of "Professional Corporation" is entered in section 3.)  [ I certify that this is a Professional Corporation.  Licensed Profession:								
*	Note: Pursuant t	o T.C.A.	§10-7-503 all in	nformation on this f	orm is public re	cord.			
Sept	tember 4, 2014			V Bill	J. J				
Signa	iture Date			Signature	,				
	etary	·····		Bruce Johnson					
Signe	gner's Capacity Name (printed or typed)								

# **EXHIBIT 3**

# **Biographies of Management**

# John Marlow, President and Chief Executive Officer of RCLEC, Inc.

Mr. Marlow serves as President and Chief Executive Officer of RCLEC, Inc. Mr. Marlow also oversees business and legal affairs at RingCentral, RCLEC's parent company. For the last six years, Mr. Marlow has worked as RingCentral's General Counsel and Senior Vice President of Corporate Development.

Before joining RingCentral, Mr. Marlow was the founding and managing partner of Entrepreneurs Law Group (ELG), a boutique law firm based in San Francisco specializing in corporate, securities, tax, intellectual property, venture capital, mergers and acquisitions and licensing matters. During his five years at ELG, Mr. Marlow represented companies in a broad range of industries, including software, hardware, information technology, and telecommunications.

Before founding ELG, Marlow was a partner in the San Francisco office of Reed Smith, a full-service international law firm. Prior to that, Mr. Marlow was a partner at Crosby, Heafey, Roach & May, LLP, a law firm that was acquired by Reed Smith.

Mr. Marlow received his law degree from University of California Berkeley School of Law (Boalt Hall) in 1994, and a Bachelor's degree, *summa cum laude*, from Colgate University.

# Mahesh Patel, Treasurer and Chief Financial Officer of RCLEC, Inc.

Mr. Patel serves as Treasurer and Chief Financial Officer of RCLEC, Inc. Mr. Patel has over 13 years' experience and skills in finance planning and analysis, audits, SEC filings, technical accounting leadership, and ledger and financial close management.

Mr. Patel has served as the Vice President and Corporate Controller for Intematix Corp., where he was responsible for SEC filings, audits, improving internal financial controls and financial reporting systems, and accounting management. Prior to that, Mr. Patel was Senior Director of Finance and Corporate Controller and Director at QualcommAtheros, Inc., where he developed the company's Finance Planning & Analysis function, and developed reporting requirements for multiple product lines and business unit income statements. Mr. Patel managed accounting close function processes, including consolidations, revenue, credit and collections, and supervised an accounting staff of more than 25 individuals worldwide. Mr. Patel was also responsible for SEC reporting and technical accounting. Mr. Patel has also worked as an Experienced Senior Auditor at Pricewaterhouse Coopers and as a Senior Consultant at Ernst & Young.

Mr. Patel holds a Juris Doctorate degree from Golden Gate University, School of Law. Mr. Patel is a Certified Public Accountant in the State of California. He received his Bachelor of Science degree in Business Administration from the University of California, Riverside.

# Bruce Johnson, Secretary of RCLEC, Inc.

Mr. Johnson serves as Secretary of RCLEC, Inc. Mr. Johnson also serves as Vice President, Legal, of RCLEC's parent company, RingCentral, Inc.

Mr. Johnson has over 25 years' experience as an attorney, and has served as in-house legal counsel to telecommunications-related companies for 14 years. Mr. Johnson served as Associate General Counsel of Atheros Communications, Inc., a provider of wireless and wired connectivity semiconductors and systems, where he handled and effectively managed every aspect of Atheros becoming and remaining a publically traded company in good legal standing. He served as Senior Director and Legal Counsel for Qualcomm Atheros, Inc. following the acquisition of Atheros by Qualcomm Incorporated. Prior to that, Mr. Johnson served as General Counsel to Vyyo, Inc., and prior to that, Mr. Johnson was an Associate and Partner at Bay Venture Counsel, LLP, a law firm, and an Associate at Brobeck, Phleger & Harrison, a law firm.

Mr. Johnson holds a Juris Doctorate degree from University of California at Los Angeles, School of Law. Mr. Johnson received his Bachelor of Arts degree in Economics and English from Duke University.

# Jeff Slater, Senior Director of Voice Gateways of RCLEC, Inc.

Mr. Slater serves as the Senior Director of Voice Gateways at RCLEC, Inc.

Mr. Slater has 30 years managerial experience in the telecommunications industry. Mr. Slater's experience includes executive management, business plan development, product and service development, engineering, network implementation, operations management, back office integration, vendor and facility contract negotiations, regulatory and compliance processes, and development of new sales channels both domestically and internationally.

Mr. Slater has served as the Chief Operating Officer of Covista Communications, providing traditional long distance, UNE-based local service and next generation SIP trunking and hosted PBX products to residential and business customers throughout the US. Prior to that, he was President of Broadvox, a CLEC providing next-generation local service using and providing IP originated and terminated calls.

As Vice President of Business Development at CIMCO, Mr. Slater was responsible for planning the next generation of products, services and network topologies for the company. Mr. Slater was responsible for managing the IP-based SMB business initiative, building network strategies to overcome UNE regulatory issues, mapping CoEu, wireless and fiber network strategies, and auditing all internal process to secure retroactive and prospective cost savings.

As the President of Cedar Valley Communications, Mr. Slater succeeded in developing and implementing a reorganization plan, attaining positive cash flow, and attracting equity investments resulting in the sale of the Company.

Mr. Slater has also held executive positions as Founder and President of JTek Systems, Chief Operating Officer of TotalTel, a Covista Communications Company, Vice President of Operations of Charter Network, and Director of Lexicom.

Mr. Slater received his degree in Business from DePaul University.

## Curtis Lee Peterson

Mr. Peterson serves RCLEC in a consulting capacity to contribute his technological and managerial knowledge to RCLEC, Inc.

Mr. Peterson has established his ability to rapidly grow businesses when he helped NuVox grow from a \$550,000 business to \$550M in ten years. Mr. Peterson also has strong skills in VOIP, IP Networking, and Information Technology. His information technology experience includes software design and design management, hardware and network design, security, implementation and deployment, virtualization/cloud services management of rapid application development, and multi-department project management. His network operations experience includes VOIP, TDM, wireless, aggregation, content delivery networks, data centers, high availability applications, network design and operation, and SAAS.

Mr. Peterson developed his technical and managerial skills in his long career at NuVox (previously NewSouth Communications, Inc.). As Vice President of Center Operations of NuVox, he managed 120 technical professionals, improving the customer base and reliability of the VoIP network. Mr. Peterson oversaw the operations of 29 Class 5 switches, 40 Central Office Sites, 500+ collocations, 4 Customer (SAS-70 II certified) data centers, 24 Softswitch gateways, 16 state MPLS / IP network with over 550 routers, and the VOIP platform.

Mr. Peterson worked in diverse managerial positions throughout his career at NuVox, including Director of Data Product Development/Senior Manager of Data Products, Director of Customer Marketing, and Director of IT. Prior to that, Mr. Peterson was Director of IP Operations at Talk.com (formerly Omnicall), and District Technology Coordinatory for a multi-campus school district.

Mr. Peterson holds a degree in Computer Engineering from Auburn University in Auburn, Alabama.

# **EXHIBIT 4**

# **Financial Statements**

# PUBLIC COPY

Applicant is providing its parent company letter of support and latest SEC 10-K report excerpt.



May 27, 2015

RCLEC, Inc. 20 Davis Drive Belmont, CA 94002

### LETTER OF PARENT COMPANY SUPPORT

Dear Sirs,

We are writing to confirm our commitment and intention to provide financial support RCLEC, Inc., as our subsidiary, indefinitely. In particular, we agree to meet all RCLEC's financial obligations in Tennessee and nationwide to the extent that RCLEC is unable to meet those obligations itself. We acknowledge that we will not seek or demand immediate repayment from RCLEC of any funds which RingCentral makes available in order to meet RCLEC's financial obligations.

Sincerely,
Brue Johnson

Acting General Counsel, VP of Legal bruce.johnson@ringcentral.com

#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders RingCentral, Inc.:

We have audited the accompanying consolidated balance sheets of RingCentral, Inc. and subsidiaries (the Company) as of December 31, 2014 and 2013, and the related consolidated statements of operations, comprehensive loss, stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2014. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the consolidated financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of RingCentral, Inc. and subsidiaries as of December 31, 2014 and 2013, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2014, in conformity with U.S. generally accepted accounting principles.

/s/ KPMG, LLP

Santa Clara, California February 27, 2015

## RINGCENTRAL, INC. CONSOLIDATED BALANCE SHEETS (in thousands, except par value per share)

	Dec	ember 31, 2014		December 20	
Assets:	- 1 - X-1 - 1				
Current assets:					
Cash and cash equivalents	\$	113,182	\$		116,378
Short-term investments		28,479			
Accounts receivable, net		7,651			3,045
Inventory		1,710			2,111
Prepaid expenses and other current assets		8,767		·	5,214
Total current assets		159,789			126,748
Property and equipment, net		25,527	". ·		16,660
Other assets	<u></u>	3,021			1,777
Total assets	\$	188,337	\$	1.	145,185
Liabilities and Stockholders' Equity:					····
Current liabilities:					
Accounts payable	\$	4,181	\$		4,414
Accrued liabilities		29,236			20,559.
Current portion of capital lease obligation		509			347
Current portion of long-term debt		16,764			9,871
Deferred revenue		25,586			16,552
Total current liabilities		76,276			51,743
Long-term debt		7,813			24,356
Sales tax liability	•	3,953			3,988
Capital lease obligation		535			247
Other long-term liabilities		3,255			1,336
Total liabilities	'	91,832			81,670
				-	
Commitments and contingencies (Note 5)					
				2.1	
Stockholders' equity:					
Class A common stock, \$0.0001 par value; 1,000,000 shares authorized at December 31, 2014 and 2013: 50,770 and 9,201 shares issued and outstanding at December 31, 2014 and 2013		5.			
Class B common stock, \$0.0001 par value; 250,000 shares authorized at December 31, 2014 and 2013; 17,789 and 53,043 shares issued and outstanding at December 21, 2014	•				_
31, 2014 and 2013		2 	i i naman	or naranana	5
Additional paid in capital	undanın düğülüşi	274,844	Nest and the	Mai chaille.	193,574
Accumulated other comprehensive loss	a usungsalar suka	(251)			(310)
Accumulated deficit	14 mm <u>i 154 militi</u>	(178,095)			(129,755)
Total stockholders' equity	andra a <del>lla con seri</del>	96,505			63,515
Total liabilities and stockholders' equity	<u>\$-16-1</u>	188,337	<u>\$</u>		145,185

# RINGCENTRAL, INC. CONSOLIDATED STATEMENTS OF OPERATIONS (in thousands, except per share data)

			Year ended December 31,				
			2014		2013		2012
Revenues:	• .					· · .	
Subscriptions			\$ 200,098	\$	145,995	\$	105,693
Product		٠.	19,789	· <u>· · ·    </u>	14,510		8,833
Total revenues			219,887		160,505		114,526
Cost of revenues:							
Subscriptions			58,673		47,230		36,215
Product			18,100		14,289		8,688
Total cost of revenues			76,773		61,519		44,903
Gross profit			143,114		98,986		69,623
Operating expenses:							
Research and development			44,582		33,399	Alterna	24,450
Sales and marketing			104,827		72,336		54,566
General and administrative		1.0	38,910		34,284		24,434
Total operating expenses			188,319		140,019		103,450
Loss from operations			(45,205)		(41,033)		(33,827)
Other income (expense), net:							
Interest expense			(2,007)		(5,384)	**	(1,503)
Other income (expense), net			(1,031)		274	***************************************	32
Other income (expense), net			(3,038)		(5,110)		(1,471)
Loss before provision (benefit) for income taxes			(48,243)		(46,143)		(35,298)
Provision (benefit) for income taxes			97		(45)		92
Net loss			\$ (48,340)	\$	(46,098)	\$	(35,390)
Net loss per common share:		÷				<u> </u>	
Basic and diluted			\$ (0.72)	\$	(1.39)	\$	(1.58)
Weighted-average number of shares used in computing net loss per share:							
Basic and diluted			66,818		33,155		22,353
ner was a war was the A A T V W AF			00,010		33,133	<del></del>	22,000

# RINGCENTRAL, INC. CONSOLIDATED STATEMENTS OF COMPREHENSIVE LOSS (in thousands)

			Year end		
		2014		2013	2012
Net loss	•	\$ (48,340)	\$	(46,098) \$	(35,390)
Other comprehensive loss:					
Foreign currency translation adjustments, net		276		(225)	(65)
Unrealized loss on available-for-sale securities		(217)		<del></del>	<u> </u>
Comprehensive loss		 \$ (48,281)	\$	(46,323) §	(35,455)

# RINGCENTRAL, INC. CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (in thousands)

				Accumulated					
	Convertible			Ade	ditional	Total			
	Preferr	ed Stock	Comm	on stock	_ Pa	aid-in	Comprehensive	Accumulated	Stockholders'
	Shares	Amount	Shares	Amoun	<u>t C</u>	apital	Loss	Deficit	Equity
Balance as of December 31, 2011	27,272	\$ 44,109	22,210	\$	2 \$	5,628	\$ (20)	\$ (48,267)	\$ 1,452
Issuance of common stock upon exercise									
and early exercise of stock options			484		-	419			419
Issuance of preferred stock warrants in									
connection with a debt agreement	,			<del>,,,,,</del>	***	169	MANAGER *	*****	169
Issuance of Series E convertible preferred									
stock (net of issuance costs of \$89)	3,097	29,911	*******			_		_	29,911
Reclassification of preferred stock warrant	-			<del>-</del>	_	473		<del></del>	473
Share-based compensation	<b></b>		-		-	3,102	_		3,102
Foreign currency translation adjustments,		100				3 1			
net		_ <u></u> .			-		(65)		(65)
Net Loss								(35,390)	(35,390)
Balance as of December 31, 2012	30,369	74,020	22,694		2 .	9,791	:(85,)	(83,657)	71
Issuance of common stock upon exercise									
and early exercise of stock options	_	-	616	********		1,007	. Management	<u>:</u>	1,007
Issuance of common stock for legal		1.1							
settlement			20		-	257	· —	*******	257
Issuance of preferred stock warrants in									
connection with a debt agreement		_	_	_	-	866	<del></del>	ANNOVARIABLE.	866
Reclassification of preferred stock warrant	· . <del></del>	<del></del>	<del></del>	_	-	820	***************************************	soowersan	820
Conversion of preferred stock into									
common stock in connection with IPO	(30,369)	(74,020)	30,369	3	}	74,017	AND		
Issuance of common stock in connection						1,5%			
with IPO (net of issuance costs	٠,	*.	•					+ 4	
of \$11,809)			8,545		Į.	99,276		·	99,277
Share-based compensation					-	7,540		<del></del>	7,540
Foreign currency translation adjustments,				4, 5					
net			,	elini <del>-</del>	4	· <del></del>	(225)		(225)
Net Loss				<del></del>	- 			(46,098)	(46,098)
Balance as of December 31, 2013			62.244		5	193,574	(310)	(129,755)	63,515
Issuance of common stock in connection									
with Secondary Offering (net of									
issuance costs of \$1,050)	1 1 2 2 2	go kawa in ana ar	2.792	Asset 2		56,117	10.77771000		56.117
Issuance of common stock in connection			gii.						
with Equity Incentive and Employee					A West	iki Parataba			
Stock Purchase plans			3,523		k Mis	9,637	kajo di kuta <del>di</del>		9,638
Share-based compensation	en de la valeda	. 10%			= London Society	15,516			15,516
Foreign currency translation adjustments,		45 t						ener Wini a K	
net ( )		.4M - —			ariant,		276	mindy in the second	276
Unrealized loss on available-for-sale									المراجعات
securities		er 0,00 union and	a / La al ritu	80 + C+ 17 + sea-	- 38 996	aug sugger	(217)		(217)
NetLoss								(48,340)	(48,340)
Balance as of December 31, 2014		<u>\$</u>	68,559	\$	7 \$ 2	274,844	\$ (251)	<u>\$ (178,095</u> )	\$ 96,505

# RINGCENTRAL, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (in thousands)

	Year	Year ended December 31,				
	2014	2013	2012			
Cash flows from operating activities:		이 기가 없는 뜻.				
Net loss	\$ (48,340)	\$ (46,098)	\$ (35,390)			
Adjustments to reconcile net loss to net cash used in operating activities:	at .	1.0				
Depreciation and amortization	10,378	8,980	6,191			
Share-based compensation	15,516	7,540	3,102			
Non-cash interest and other expense related to debt	259	2,014	265			
Loss on disposal of assets	100] -	338	26			
Deferred income tax	(35)	(16)	(56)			
Changes in assets and liabilities:						
Accounts receivable	(4,606)	(355)	(2,256)			
Inventory	401	(1,279)	769			
Prepaid expenses and other current assets	(3,553)	(1,873)	(2,022)			
Other assets	(1,012)	(328)	(366)			
Accounts payable	(510)	(453)	(1,392)			
Accrued liabilities	9,054	1,370	12,898			
Deferred revenue	9,034	5,262	2,248			
Other liabilities	1,884	1,127	968			
Net cash used in operating activities	(11,430)	(23,771)	(15,015)			
Cash flows from investing activities:						
Purchases of property and equipment	(17,965)	(10,789)	(10,172)			
Purchases of available-for-sale securities	(28,696)	***************************************				
Restricted investments		(130)				
Net cash used in investing activities	(46,661)	(10,919)	(10,172)			
Cash flows from financing activities:		·				
Net proceeds from public offerings of common stock	57,167	103,309				
Net proceeds from debt agreements		37,857	24,538			
Repayment of debt	(9,909)	(26.309)	(5,356)			
Repayment of capital lease obligations	(698)	(422)	(675)			
Net proceeds from issuance of preferred stock			29,911			
Proceeds from issuance of preferred stock warrants		1,625	501			
Payment of offering costs	(1,219)	(3,720)	i Propinsi <del>Li</del> e			
Proceeds from issuance of stock in connection with stock plans	9,446	893	556			
Net cash provided by financing activities	54,787	113,233	49,475			
Effect of exchange rate changes on cash and cash equivalents	108	(29)	(1)			
Net increase (decrease) in each and each equivalents	(3,196)	78,514	24,287			
Cash and cash equivalents:						
Beginning of period	116,378	37,864	13,577			
End of period	\$ 113,182	\$ 116,378	\$ 37,864			
Supplemental disclosure of cash flow data:						
Cash paid for interest	\$ 1,267	\$ 2,437	\$ 791			
Cash paid for income taxes	96	46	64			
Noncash investing and financing activities:						
Change in liability for unvested exercised options	\$ 47	\$ 114	\$ 20			
Accrued liability for deferred offering costs	-	313	· · · · · · · · · · · · · · · · · · ·			
Conversion of convertible preferred stock into common stock		74,020				
Reclassification of preferred stock warrants from liability to equity	**************************************	820	473			
Deferred debt issuance costs recorded in connection with issuance of						
preferred stock warrants			122			
Equipment purchased and unpaid at period end	1,013	775	2,700			
Equipment acquired under capital lease	1,149		1,329			
Unrealized loss on available-for-sale securities	217	-	Management			

# RINGCENTRAL, INC. Notes to Consolidated Financial Statements

### Note 1. Description of Business and Summary of Significant Accounting Policies

#### Description of Business

RingCentral, Inc. ("the Company") is a provider of software-as-a-service ("SaaS") solutions for business communications. The Company was incorporated in California in 1999 and was reincorporated in Delaware on September 26, 2013.

## **Public Offerings**

On October 2, 2013, the Company completed an initial public offering (the "IPO") and sold 8,625,000 shares of Class A common stock to the public, including the underwriters' overallotment option of 1,125,000 shares of Class A common stock and 80,000 shares of Class A common stock sold by selling stockholders, at a price of \$13.00 per share. The offer and sale of all of the shares in the IPO were registered under the Securities Act pursuant to a registration statement on Form S-1 (File No. 333-190815) (the "Initial Registration Statement"). The Company received aggregate proceeds of \$103,309,000 from the IPO, net of underwriters' discounts and commissions, but before deduction of offering expenses of approximately \$3,888,000.

On March 11, 2014, the Company completed a secondary public offering and sold 7,991,551 shares of Class A common stock to the public, including 791,551 of the underwriters' overallotment option and 5,200,000 shares of Class A common stock sold by selling stockholders, at a price of \$21.50 per share. The offer and sale of all of the shares in the secondary public offering were registered under the Securities Act pursuant to a registration statement on Form S-1 (File No. 333-194132) (the "Secondary Registration Statement"). The Company received aggregate proceeds of \$57,167,000 from the secondary public offering, net of underwriters' discounts and commissions, but before deduction of offering expenses of approximately \$1,050,000.

The Company did not receive any proceeds from the sale of shares by the selling stockholders.

### Principles of Consolidation

The accompanying consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles ("GAAP") and include the consolidated accounts of the Company and its wholly-owned subsidiaries. All intercompany accounts and transactions have been eliminated in consolidation.

#### Use of Estimates

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. The significant estimates made by management affect revenues, accounts receivable, the allowance for doubtful accounts, inventory and inventory reserves, share-based compensation, deferred revenue, return reserves, provision for income taxes, uncertain tax positions, loss contingencies, sales tax liabilities and accrued liabilities. Management periodically evaluates such estimates and they are adjusted prospectively based upon such periodic evaluation. Actual results could differ from those estimates.

### Foreign Currency

The functional currency of the Company's foreign subsidiaries is generally the local currency. Adjustments resulting from translating foreign functional currency financial statements into U.S. dollars are recorded as part of a separate component of stockholders' equity and reported in the statement of comprehensive loss. All assets and liabilities denominated in a foreign currency are translated into U.S. dollars at the exchange rate on the balance sheet date. Revenues and expenses are translated at the average exchange rate during the period. Foreign currency transaction gains and losses are included in other income (expense) for the period.

### Cash, Cash Equivalents and Investments in Marketable Securities

The Company considers highly liquid investments with a remaining maturity of three months or less at the date of purchase to be cash equivalents. The Company's cash equivalents consist of money market funds. Cash equivalents are stated at cost plus accrued interest, which approximates fair value.

# RINGCENTRAL, INC. Notes to Consolidated Financial Statements

Management determines the appropriate classification of its investments in marketable securities at the time of purchase and reevaluates such designation at each balance sheet date. At December 31, 2014 the Company's marketable securities consist of investments in commercial paper and corporate debt securities. At December 31, 2014, all investments were designated as available-for-sale and reported at fair value based either upon quoted prices in active markets, quoted prices in less active markets, or quoted market prices for similar investments, with unrealized gains and losses, net of related tax, if any, included in accumulated other comprehensive loss in the consolidated balance sheet. We may sell these securities at any time for use in current operations or for other purposes, such as consideration for acquisitions, even if they have not yet reached maturity. As a result, all of our investments held at December 31, 2014 were classified as current assets in the accompanying consolidated balance sheet. We determine any realized gains or losses on the sale of marketable securities on a specific identification method, and we record such gains and losses as a component of other income (expense).

The Company monitors its investment portfolio for potential impairment on a quarterly basis. When the carrying amount of an investment in debt securities exceeds its fair value and the decline in value is determined to be other-than-temporary (i.e., when the Company does not intend to sell the debt securities and it is not more likely than not that the Company will be required to sell the debt securities prior to anticipated recovery of its amortized cost basis), management records an impairment charge to other income (expense), in the amount of the credit loss and the balance, if any, is recorded in accumulated other comprehensive loss in the consolidated balance sheets. No impairment losses have been recognized for the years ended December 31, 2014, 2013 and 2012.

### Allowance for Doubtful Accounts

For the years ended December 31, 2012 and 2013, a significant portion of revenues were realized from credit card transactions with only a small portion of revenues generating accounts receivable. For the year ended December 31, 2014, the portion of revenues generating accounts receivable has increased as the Company has been acquiring larger customers that request credit terms. For all periods presented, the Company has not experienced any significant defaults on its accounts receivable. The Company determines provisions based on historical experience and upon a specific review of customer receivables.

Below is a summary of the changes in allowance for doubtful accounts for the years ended December 31, 2014, 2013 and 2012:

		Balance at Beginning of Period		Provision, net of Recoveries		Write-offs			Balance at End of Period		
Year ended December 31, 2012		\$	5	\$		428	\$		· · · · · · · · · · · · · · · · · · ·	\$	433
Year ended December 31, 2013			433			(8)			286		139
Year ended December 31, 2014	31.1	1.1	139	1.	100	40	1000		54	1.00	125

### Inventory

The Company's inventory consists primarily of telephones and peripheral equipment held at third parties. Inventory is stated at the lower of cost computed on a first-in, first-out basis, or market value. Inventory write-downs are recorded when the cost of inventory exceeds its net realizable value and establishes a new cost basis for the inventory. On a quarterly and annual basis, the Company analyzes inventory on a part by part basis in comparison to forecasted demand to identify potential excess and obsolescence issues, and adjusts carrying amounts to estimated net realizable value accordingly.

### Internal-Use Software Development Costs

The Company capitalizes qualifying internal-use software development costs that are incurred during the application development stage, provided that management with the relevant authorizes and commits to the funding of the project and it is probable the project will be completed and the software will be used to perform the function intended. Costs related to preliminary project activities and post implementation operation activities are expensed as incurred. Capitalized internal-use software development costs are included in property and equipment and are amortized on a straight-line basis to cost of revenues when the underlying project is ready for its intended use. For the years ended December 31, 2014 and 2013, the Company capitalized \$698,000 and \$1,317,000 of internal-use software development costs incurred, respectively. The carrying value of internal-use software development costs, net of amortization, was \$1,658,000 and \$2,325,000 at December 31, 2014 and 2013, respectively.

#### Property and Equipment, Net

Property and equipment, net is stated at cost, less accumulated depreciation and amortization, and is depreciated using the straight-line method over the estimated useful lives of the assets. Computer hardware and software, and furniture and fixtures are depreciated over useful lives ranging from three to five years; internal-use software development costs are amortized over useful lives ranging from three to four years; and leasehold improvements are depreciated over the respective lease term or useful life, whichever is shorter. Maintenance and repairs are charged to expense as incurred.

The Company evaluates the recoverability of property and equipment for possible impairment whenever events or circumstances indicate that the carrying amount of such assets or asset groups may not be recoverable. Recoverability of these assets is measured by a comparison of the carrying amounts to the future undiscounted cash flows of the assets or asset groups are expected to generate. If such evaluation indicates that the carrying amount of the assets or asset groups is not recoverable, the carrying amount of such assets or asset groups is reduced to its estimated fair value. No impairment losses have been recognized in the fiscal years ended December 31, 2014, 2013 and 2012.

#### Concentrations

Financial instruments that subject the Company to concentrations of credit risk consist primarily of cash, cash equivalents, investments in marketable securities and accounts receivable. The Company maintains its cash, cash equivalent and investment balances, which may exceed federally insured limits, with financial institutions and corporate entities that management believes are financially sound and have minimal credit risk exposure.

The Company's accounts receivable are primarily derived from sales by resellers and to larger direct customers. The Company performs ongoing credit evaluations of its resellers and does not require collateral on accounts receivable. The Company maintains an allowance for doubtful accounts for estimated potential credit losses. At December 31, 2014 and 2013, AT&T, one of our resellers, accounted for 44% and 68% of the Company's total accounts receivable, respectively. For the year ended December 31, 2014, AT&T accounted for 12% of the Company's total revenues. For the years ended December 31, 2013 and 2012, no single customer accounted for greater than 10% of the Company's total revenues.

The Company purchased or contracted a significant portion of its software development efforts from third-party vendors located in Russia and the Ukraine during the years ended December 31, 2014, 2013 and 2012, respectively. A cessation of services provided by these vendors could result in a disruption to the Company's research and development efforts.

#### Revenue Recognition

The Company's revenues consist of subscriptions revenues and product revenues. The Company's subscriptions revenues include all fees billed in connection with subscriptions to the Company's RingCentral Office, RingCentral Professional and RingCentral Fax SaaS applications. These service fees include recurring fixed plan subscription fees, recurring administrative cost recovery fees, variable usage-based fees for blocks of additional minutes systematically purchased in advance of usage in excess of plan limits and one-time upfront fees. The Company provides its subscriptions pursuant to contractual arrangements that range in duration from one month to three years. The Company's service fees are generally billed in advance directly to customer credit cards or via invoices issued to larger customers. The Company's product revenues consists of sales of pre-configured office phones used in connection with the service and includes shipping and handling fees.

The Company recognizes revenues when the following criteria are met:

- there is persuasive evidence of an arrangement;
- the subscription is being provided to the customer or the product has been delivered;
- the collection of the fees is reasonably assured; and
- the amount of fees to be paid by the customer is fixed or determinable.

Revenues under subscription plans are recognized as follows:

- fixed plan subscription and administrative cost recovery fees are recognized on a straight-line basis over their respective contractual subscription terms;
- fees for additional minutes of usage in excess of plan limits are recognized over the estimated usage period in a manner that approximates actual usage; and
- one-time upfront fees are initially deferred and recognized on a straight-line basis over the estimated average customer life.

Product revenues are billed at the time the order is received and recognized when the product has been delivered to the customer.

The Company enters into arrangements with multiple-deliverables that generally include services to be provided under the subscription plan and the sale of products used in connection with the Company's subscriptions. The Company allocates the consideration to each deliverable in a multiple-deliverable arrangement based upon its relative selling prices. The Company determines the selling price using vendor-specific objective evidence ("VSOE") for its subscription plans and best estimated selling price ("BESP") for its product offerings. Consideration allocated to each deliverable, limited to the amount not contingent on future performance, are then recognized to revenue when the basic revenue recognition criteria are met for the respective deliverable.

The Company determines VSOE based on historical standalone sales to customers. In determining VSOE, the Company requires that a substantial majority of the selling prices fall within a reasonably narrow pricing range. VSOE exists for all of the Company's subscription plans. The Company uses BESP as the selling price for its product offerings because the Company is not able to determine VSOE of fair value from standalone sales or third-party evidence of selling price ("TPE"). The Company estimates BESP for a product by considering company-specific factors such as pricing objectives, direct product and other costs, bundling and discounting practices and contractually stated prices.

A portion of the Company's subscriptions revenues and product revenues are generated through sales by resellers. When the Company assumes a majority of the business risks associated with performance of the contractual obligations, it records these revenues at the gross amount paid by the customer with amounts retained by the resellers recognized as sales and marketing expense. The Company's assumption of such business risks is evidenced when, among other things, it takes responsibility for delivery of the product or subscription, is involved in establishing pricing of the arrangement, assumes credit and inventory risk, and is the primary obligor in the arrangement. When a reseller assumes the majority of the business risks associated with the performance of the contractual obligations, the Company records the associated revenues at the net amount received from the reseller. The Company recognizes revenues from resellers when the following criteria are met:

- persuasive evidence of an arrangement exists through a contract with the customer;
- the subscription is being provided to the customer or the product has been delivered;
- the amount of fees to be paid by the customer is fixed or determinable; and
- the collection of the fees is reasonably assured.

The Company's deliverables sold through its reseller agreements consist of the Company's subscriptions and products. Subscriptions sold through resellers are recognized on a straight-line basis over the period the underlying subscriptions are provided to the end customer. Products sold through resellers are shipped directly to the end customer and are recognized when title transfers to the end customer. Revenues from resellers have predominantly been recorded on a gross basis for all periods presented.

The Company records reductions to revenues for estimated sales returns and customer credits at the time the related revenues are recognized. Sales returns and customer credits are estimated based on historical experience, current trends and expectations regarding future experience.

Customer billings related to taxes imposed by and remitted to governmental authorities on revenue-producing transactions are reported on a net basis. When such remitted taxes exceed the amount billed to customers, the cost is included in general and administrative expenses.

Amounts billed in excess of revenues recognized for the period are reported as deferred revenue on the consolidated balance sheet. The Company's deferred revenue consists primarily of unearned revenue on annual and monthly subscription plans.

The Company received one-time up-front payments for implementation services to be performed in connection with its carrier agreements with British Telecom ("BT") and TELUS Corporation ("TELUS") during the year ended December 31, 2014. These amounts will be amortized on a straight-line basis over their respective initial contractual terms beginning in 2015 when customer acceptance criteria are met. The BT and TELUS arrangements have initial contractual terms of three to five years, which approximates the estimated average customer life of each respective agreement. Accordingly, the portion of these one-time up-front payments that is estimated to be realized beyond December 31, 2015, or \$1,372,000, is included as a component of other long-term liabilities in the consolidated balance sheet.

#### Cost of Revenues

Cost of subscriptions revenues primarily consists of costs of network capacity purchased from third-party telecommunications providers, network operations, costs to equip and maintain data centers, including co-location fees for the right to place the Company's servers in data centers owned by third-parties, depreciation of the servers and equipment, along with related utilities and maintenance costs. Cost of subscriptions revenue also includes personnel costs associated with non-administrative customer care and support of the functionality of the Company's platform and data center operations, including share-based compensation expenses and allocated costs of facilities and information technology. Cost of subscriptions revenues is expensed as incurred.

Cost of product revenues is comprised primarily of the cost associated with purchased phones, shipping costs, as well as personnel costs for contractors and allocated costs of facilities and information technology related to the procurement, management and shipment of phones. Cost of product revenues is expensed in the period product is delivered to the customer.

#### Share-Based Compensation

All share-based compensation granted to employees is measured as the grant date fair value of the award and recognized in the consolidated statement of operations over the requisite service period, which is generally the vesting period. The Company estimates the fair value of stock options using the Black-Scholes-Merton option pricing model. Compensation expense is recognized using the straight-line method net of estimated forfeitures.

Compensation expense for stock options granted to non-employees is calculated using the Black-Scholes-Merton option pricing model and is recognized in the consolidated statement of operations over the service period. Compensation expense for non-employee stock options subject to vesting is revalued as of each reporting date until the stock options are vested.

#### Research and Development

Research and development expenses consist primarily of third-party contractor costs, personnel costs, technology license expenses, and depreciation associated with research and development equipment. Research and development costs are expensed as incurred, except for internal-use software development costs that qualify for capitalization.

#### Advertising Costs

Advertising costs, which include various forms of e-commerce such as search engine marketing, search engine optimization and online display advertising, as well as more traditional forms of media advertising such as radio and billboards, are expensed as incurred and were \$27,110,000, \$22,943,000, and \$21,915,000 for the years ended December 31, 2014, 2013 and 2012, respectively.

#### Commissions

Commissions consist of variable compensation earned by sales personnel and third-party resellers. Sales commissions associated with the acquisition of a new customer contract are recognized as sales and marketing expense at the time the customer has entered into a binding agreement.

#### Income Taxes

The Company accounts for income taxes using the asset and liability method. Deferred tax assets and liabilities are recognized for the estimated future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax basis. Deferred tax assets and liabilities are measured using enacted tax rates in effect for the year in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in operations in the period that includes the enactment date. The Company records a valuation allowance to reduce its deferred tax assets to the amount of future tax benefit that is more likely than not to be realized. As of December 31, 2014 and 2013, except for deferred tax assets associated with its subsidiaries in the United Kingdom, the Netherlands and China, the Company recorded a full valuation allowance against all other net deferred tax assets because of its history of operating losses. The Company classifies interest and penalties on unrecognized tax benefits as income tax expense.

#### Segment Information

The Company has determined the chief executive officer is the chief operating decision maker. The Company's chief executive officer reviews financial information presented on a consolidated basis for purposes of assessing performance and making decisions on how to allocate resources. Accordingly, the Company has determined that it operates in a single reporting segment.

#### Indemnification

Certain of the Company's agreements with resellers and customers include provisions for indemnification against liabilities if its subscriptions infringe a third-party's intellectual property rights. At least quarterly, the Company assesses the status of any significant matters and its potential financial statement exposure. If the potential loss from any claim or legal proceeding is considered probable and the amount or the range of loss can be estimated, the Company accrues a liability for the estimated loss. The Company has not incurred any material costs as a result of such indemnification provisions and the Company has not accrued any liabilities related to such obligations in the consolidated financial statements as of December 31, 2014 or 2013.

#### Recent Accounting Pronouncements

In May 2014, the Financial Accounting Standards Board (the "FASB") issued Accounting Standards Update ("ASU") No. 2014-09, Revenue from Contracts with Customers (Topic 606). The new guidance is a result of a joint project with the International Accounting Standards Board (the "IASB") to clarify and converge the revenue recognition principles under U.S. GAAP and IFRS and to develop guidance that would streamline and enhance revenue recognition requirements. Entities have the option of using either a full retrospective or modified retrospective approach for the adoption of the standard. The ASU is effective for fiscal years, and interim periods within those years, beginning after December 15, 2016. The Company is currently evaluating the impact that the standard will have on its consolidated financial statements and related disclosures. The Company has not yet selected a transition method nor has it determined the effect of the standard on its ongoing financial reporting.

#### Note 2. Financial Statement Components

Cash and cash equivalents consisted of the following (in thousands):

	December 31,	December 31,
	2014	2013
Cash	\$ 12,800	\$ 34,561
Money market funds	100,382	81,817
Total cash and cash equivalents	\$ 113.182	\$ 116,378

Accounts receivable, net consisted of the following (in thousands):

	December 31,	December 31,
	2014	2013
Accounts receivable	5,935	\$ 2,192
Unbilled accounts receivable	1,841	992
Allowance for doubtful accounts	(125)	(139)
Accounts receivable, net	<u>\$</u> 7,651	\$ 3,045

Property and equipment, net consisted of the following (in thousands):

	•	ber 31, 14	December 31, 2013		
Computer hardware and software	production of	\$ 43,805	\$	30,449	
Internal-use software development costs		5,335		4,636	
Furniture and fixtures	*	2,020		1,127	
Leasehold improvements		 2,870		859	
Property and equipment, gross	4 4	54,030		37,071	
Less: accumulated depreciation and amortization		 (28,503)		(20,411)	
Property and equipment, net		\$ 25,527	\$	16,660	

Total depreciation and amortization expense was \$10,378,000, \$8,980,000, and \$6,191,000 for the fiscal years ended December 31, 2014, 2013 and 2012, respectively.

Accrued liabilities consisted of the following (in thousands):

				December 31,		December 31,		31,
					2014		2013	
Accrued compensation and benefits	20		-	\$	7,596	\$	١.	5,660
Accrued sales, use and telecom related taxes					5,277			3,967
Other accrued expenses					16,363			10,932
Total accrued liabilities				\$	29,236	\$		20,559

#### Note 3. Fair Value of Financial Instruments

The Company carries certain financial assets consisting of money market funds and certificates of deposit at fair value on a recurring basis. Fair value is based on the price that would be received from selling an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is estimated by applying the following hierarchy, which prioritizes the inputs used to measure fair value into three levels and bases the categorization within the hierarchy upon the lowest level of input that is available and significant to the fair value measurement:

- Level I: Observable inputs which include unadjusted quoted prices in active markets for identical assets or liabilities.
- Level 2: Observable inputs other than Level 1 inputs, such as quoted prices for similar assets or liabilities, quoted prices for identical or similar assets or liabilities in inactive markets, or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the asset or liability.
- Level 3: Unobservable inputs that are supported by little or no market activity and that are based on management's assumptions, including fair value measurements determined by using pricing models, discounted cash flow methodologies or similar valuation techniques.

The fair value of assets carried at fair value was determined using the following inputs (in thousands):

	Ba	alance at					
	Decem	iber 31, 2014		(Level 1)	 (Level 2)	(Le	vel 3)
Cash equivalents:			fig. y				
Money market funds	\$	100,570	\$	94,274	\$ 6,296	\$	
Short-term investments:							
Corporate debt securities	\$	26,481	\$	26,481	\$ 	\$	
Commercial paper	\$	1,998	\$		\$ 1,998	\$	
Other assets:							
Certificates of deposit	4-3 <b>5</b> 3-3-3-	630	\$		\$ 630	\$	

#### Balance at

	December 31	, 2013	()	Level 1)	(Level 2	2)	(Level	3)
Cash equivalents:				t en filebone. G	of the second of the second of the second			
Money market funds	\$	81,817	\$	72,717	\$	9,000 \$		_
Other assets:								
Certificates of deposit	\$	630	\$	_	\$	630 \$		

During the third quarter of 2014, the Company purchased investments in commercial paper and corporate debt securities. At December 31, 2014, all investments were designated as available-for-sale and reported at fair value based either upon quoted prices in active markets, quoted prices in less active markets, or quoted market prices for similar investments, with unrealized gains and losses, net of related tax, if any, included in other comprehensive loss. At December 31, 2014, available-for-sale securities consisted of the following (in thousands):

#### Available-for-Sale Securities

	Amorti	Amortized Cost		Gross Unrealized Gains		realized Losses	Estimated Fair Value	
Corporate debt securities	\$	26,700	\$	45	\$	(264)	\$	26,481
Commercial paper		1,996		2				1,998
Total	\$	28,696	\$	47	\$	(264)	\$'	28,479

The expected maturities of our investments in available-for-sale securities at December 31, 2014 are shown below (in thousands):

	Available-for-Sale Securities	Amortized Cost	Estimated Fair Value
Due in less than one year		\$ 28,696	\$ 28,479
Total		\$ 28,696	\$ 28,479

The Company's other financial instruments, including accounts receivable, accounts payable and other current liabilities, are carried at cost which approximates fair value due to the relatively short maturity of those instruments.

In June 2013 and August 2013, the Company issued TriplePoint preferred stock warrants in connection with debt agreements that were recorded as liabilities at issuance and were carried at fair value for a portion of the year prior to reclassification (September 26, 2013), the date of effectiveness of the Registration Statement for the IPO, to stockholders' equity. The fair value of the warrants at the issuance dates in June 2013 and August 2013 were \$265,000 and \$495,000, respectively. The fair value of the June 2013 and August 2013 warrants at the date of reclassification were \$320,000 and \$500,000, respectively. The fair value of preferred stock warrants was determined by the Black-Scholes-Merton option pricing model which is a technique using level 3 inputs which are detailed in Note 6.

On December 31, 2013, the Company refinanced a substantial portion of its outstanding debt obligations. Based on borrowing rates available to the Company for loans with similar terms, the stable interest rate environment and considering the Company's credit risks, management concluded the carrying value of debt approximated fair value at December 31, 2013. At December 31, 2014, the Company estimated the fair value of its debt primarily using an expected present value technique, which is based on observable market inputs using interest rates currently available to companies of similar credit standing for similar terms and remaining maturities, and considering its own credit risk. The estimated fair value of the Company's current and non-current debt obligations was \$25,671,000 at December 31, 2014, compared to its carrying amount of \$24,577,000 at that date. If the debt was measured at fair value in the consolidated balance sheets, the Company's current and non-current debt would be classified in Level 2 of the fair value hierarchy.

#### Note 4. Debt

#### Silicon Valley Bank Credit Facility

Under the SVB agreement, the Company has two outstanding growth capital term loans (i.e., "the 2012 term loan" and "the 2013 term loan"), and a revolving line of credit.

The 2012 term loan was borrowed in March 2012 with a principal amount of \$8,000,000, which is being repaid in 36 equal monthly installments of principal and interest. Under the 2012 term loan, interest is paid monthly and accrues at a floating rate based on the Company's option of the (i) prime rate plus a margin of 0.25% or 0.50% or (ii) adjusted LIBOR rate (based on one, two, three or six-month interest periods) plus a margin of 3.25% or 3.50%, in each case such margin being determined based on cash balances maintained with SVB. The Company elected the prime rate option and, based on cash balances maintained with SVB at December 31, 2014, the current interest rate is 3.5%. In addition, a final terminal payment equal to 0.5% of the original loan principal, or \$40,000, is due at maturity. The remaining principal balance and the final terminal payment are classified as current liabilities in the accompanying consolidated balance sheet because the loan matures in March 2015. As of December 31, 2014, the outstanding principal balance of the 2012 term loan was \$667,000. As of December 31, 2014, the unamortized discount on the 2012 term loan was \$2,000 which is recorded in the current portion of long-term debt line in the accompanying consolidated balance sheet.

On December 31, 2013, the Company refinanced certain of its outstanding debt as described below, to lower the interest rate on such debt (the "Refinancing"). In connection with the Refinancing, on December 31, 2013, the Company entered into a Second Amendment to the Amended SVB Credit Agreement (the "Amendment") by and among the Company and SVB. The Amendment amends the terms of the Company's Amended SVB Credit Agreement and provides for an additional term loan in the principal amount of up to \$15,000,000 (the "2013 term loan") all of which the Company borrowed from SVB on December 31, 2013.

The proceeds of the New SVB term loan were used to repay previously outstanding debt obligations (borrowed in fiscal years 2012 and 2013 from SVB and TriplePoint Capital). Amounts repaid under the prior term loans cannot be reborrowed and upon repayment, all obligations under the prior term loans have terminated. In connection with the Refinancing, the Company recognized a loss on the early extinguishment of previously outstanding debt of \$1,833,000. The loss, which has been charged to interest expense in the statement of operations, is composed of \$1,342,000 of non-cash interest expense related to the write-off of unamortized loan discounts and debt issuance costs and \$491,000 of cash interest expense related to unaccrued end of term interest payments due upon pre-payment of the loans.

The 2013 term loan was borrowed on December 31, 2013 with a principal amount of \$15,000,000, which is being repaid in 48 equal monthly installments of principal and interest. Interest is due monthly and accrues at a floating rate based on the Company's option of an annual rate of either the (i) prime rate plus a margin of 0.75% or 1.00% or (ii) adjusted LIBOR rate (based on one, two, three or six-month interest periods) plus a margin of 3.75% or 4.00%, in each case such margin being determined based on cash balances maintained with SVB. The Company elected the prime rate option and based on cash balances maintained with SVB at December 31, 2014, the current interest rate is 4.0%. As of December 31, 2014, the outstanding principal balance of the 2013 term loan was \$11,563,000. Approximately \$7,813,000 of the remaining principal balance is classified as non-current liabilities in the accompanying consolidated balance sheet as this portion of the remaining principal balance is due beyond December 31, 2015.

The revolving line of credit provides for a maximum borrowing of up to \$15,000,000 subject to limits based on the outstanding principal balance of the 2012 term loan and recurring subscription revenue amounts as defined in the agreement. The recurring subscription revenue requirement is not expected to limit the amount of borrowings available under the line of credit. Under the line of credit, interest is paid monthly and accrues at a floating rate based on the Company's option of the (i) prime rate plus a margin of 0.25% or 0.50% or (ii) adjusted LIBOR rate (based on one, two, three or six-month interest periods) plus a margin of 3.25% or 3.50%, in each case such margin being determined based on cash balances maintained with SVB. The Company elected the prime rate option and based on cash balances maintained with SVB at December 31, 2014, the current interest rate is 3.5%. All outstanding principal and unpaid interest must be repaid by August 13, 2015. The outstanding principal balance is classified as a current liability in the accompanying consolidated balance sheet because the loan matures in August 2015. As of December 31, 2014, the outstanding principal balance and the available borrowing capacity of the line of credit were \$10,778,000 and \$3,556,000, respectively. As of December 31, 2014, the unamortized discount on the revolving line of credit was \$149,000 which is recorded in the current portion of long-term debt line in the accompanying consolidated balance sheet.

The Company has pledged all of its assets, excluding intellectual property, as collateral to secure its obligations under the SVB agreement. The SVB agreement contains customary negative covenants that limit the Company's ability to, among other things, incur additional indebtedness, grant liens, make investments, repurchase stock, pay dividends, transfer assets and merge or consolidate. The SVB agreement also contains customary affirmative covenants, including requirements to, among other things, (i) maintain minimum cash balances representing the greater of \$10,000,000 or three times the Company's quarterly cash burn rate, as defined in the agreement, and (ii) maintain minimum EBITDA levels, as determined in accordance with the agreement. On June 17, 2014, the Company adjusted certain financial covenant thresholds to expand its ability to invest in certain foreign subsidiaries. The Company was in compliance with all covenants under its credit agreement with SVB as of December 31, 2014.

#### TriplePoint Capital Credit Facility

Under the equipment loan and security agreement with TriplePoint, the Company borrowed equipment term loans with aggregate principal of \$9,691,000 in August 2012. The equipment term loans are being repaid in 36 equal monthly installments of principal and interest, which accrues at an annual fixed rate of 5.75%. In addition, a final terminal payment is due at maturity equal to 10% of the original loan principal, or \$970,000. The remaining principal balance and the final terminal payment are classified as current liabilities in the accompanying consolidated balance sheet because the loan matures in August 2015. As of December 31, 2014, the outstanding principal balance of the TriplePoint equipment term loan was \$1,725,000. As of December 31, 2014, the unamortized discount on the revolving line of credit was \$5,000 which is recorded in the current portion of long-term debt line in the accompanying consolidated balance sheet.

The TriplePoint equipment loan is securitized by certain hardware and software equipment totaling \$9,691,000 that was purchased by the Company prior to the loan draw down in August 2012. The Company has pledged this equipment as collateral to secure its obligations under the equipment loan agreement. The TriplePoint equipment loan and security agreement contains customary negative covenants that limit the Company's ability to, among other things, incur additional indebtedness, grant liens, make investments, repurchase stock, pay dividends, transfer assets and merge or consolidate. The TriplePoint equipment loan and security agreement also contain customary affirmative covenants, including requirements to, among other things, deliver audited financial statements. On June 17, 2014, the Company adjusted certain financial covenant thresholds to expand its ability to invest in certain foreign subsidiaries. The Company was in compliance with all covenants under its credit agreements with TriplePoint as of December 31, 2014.

The Company's outstanding balances under its debt agreements as of December 31, 2014 and 2013 were as follows (in thousands):

		Decemi	per 31,
		2014	2013
SVB loan and security agreement	\$	23,008	\$ 29,111
TriplePoint equipment loan agreement		1,725	5,032
Other with the first text of the second recent six of the first of the	a Marine g	442 - 171 <u>-</u> 1	Mariania (* <b>500</b> m
		24,733	34,643
Loan discounts	Virginia)	(156)	(416)
Net carrying value of debt	\$	24,577	\$ 34,227
Less: Current portion of long-term debt		(16,764)	(9.871)
Long-term debt	\$	7,813	\$ 24,356

As of December 31, 2014, future principal payments are scheduled as follows (in thousands):

	r 31, 2014
Year ending December 31,	
2015 \$	16,920
	3,750
2017	3,750
	313
\$	24,733

#### Note 5. Commitments and Contingencies

#### Leases

The Company leases facilities for office space under noncancelable operating leases for its U.S. and international locations and has entered into capital lease arrangements to obtain property and equipment for its operations. In addition, the Company leases space from third party datacenter hosting facilities under co-location agreements to support its cloud infrastructure. As of December 31, 2014, noncancelable leases expire on various dates between 2016 and 2021 and require the following future minimum lease payments by year (in thousands):

	Capital Leas	es	Operating I	eases
Year ending December 31,				
2015	\$	581	\$	5,609
2016		397		5,747
2017		188		4,756
2018	•	alert record		4,271
2019		enterent .		3,787
2020				3,104
2021				1,866
Total future minimum lease payments		1,166	\$	29,140
Less: amount representing interest		(122)		
Total capital lease obligation		1,044	•	
Less: Current portion of capital lease obligation		(509)		
Capital lease obligation	\$	535		•

Property and equipment recorded under capital leases consisted of the following (in thousands):

			December 31,			
			2014			2013
Total assets acquired under capital lease	•		\$	3,466	\$	2,317
Less: accumulated amortization				(2,129)		(1,693)
Leased property and equipment, net			\$	1,337	\$	624

Leases for certain office facilities include scheduled periods of abatement and escalation of rental payments. The Company recognizes rent expense on a straight-line basis for all operating lease arrangements with the difference between required lease payments and rent expense recorded as deferred rent. Total rent expense was \$2,243,000, \$1,324,000, and \$1,261,000 for the fiscal years ended December 31, 2014, 2013 and 2012, respectively.

#### Sales Tax Liability

During 2010 and 2011, the Company increased its sales and marketing activities in the U.S., which may be asserted by a number of states to create an obligation under nexus regulations to collect sales taxes on sales to customers in the state. Prior to 2012, the Company did not collect sales taxes from customers on sales in all states. In the second quarter of 2012, the Company commenced collecting and remitting sales taxes on sales in all states, therefore the loss contingency is applicable to sales and marketing activities in 2010, 2011 and the three months ended March 31, 2012. As of December 31, 2014 and 2013, the Company recorded a long-term sales tax liability of \$3,953,000, and \$3,988,000, respectively, based on its best estimate of the probable liability for the loss contingency incurred as of those dates. The Company's estimate of a probable outcome under the loss contingency is based on analysis of its sales and marketing activities, revenues subject to sales tax, and applicable regulations in each state in each period. No significant adjustments to the long-term sales tax liability have been recognized in the accompanying consolidated financial statements for changes to the assumptions underlying the estimate. However, changes in management's assumptions may occur in the future as the Company obtains new information which can result in adjustments to the recorded liability. Increases and decreases to the long-term sales tax liability are recorded as general and administrative expense.

A current sales tax liability for non-contingent amounts expected to be remitted in the next 12 months of \$4,178,000 and \$3,451,000 is included in accrued liabilities as of December 31, 2014 and 2013, respectively.

#### Legal Matters

The Company determines whether an estimated loss from a contingency should be accrued by assessing whether a loss is deemed probable and can be reasonably estimated. The Company assesses its potential liability by analyzing specific litigation and regulatory matters using reasonably available information. The Company develops its views on estimated losses in consultation with inside and outside counsel, which involves a subjective analysis of potential results and outcomes, assuming various combinations of appropriate litigation and settlement strategies. Legal fees are expensed in the period in which they are incurred. As of December 31, 2014 and 2013, there were no significant ongoing legal matters and the Company did not have any accrued liabilities recorded for such loss contingencies.

#### Employee Agreements

The Company has signed various employment agreements with executives and key employees pursuant to which if the Company terminates their employment without cause or if the employee does so for good reason following a change of control of the Company, the employees are entitled to receive certain benefits, including severance payments, accelerated vesting of stock options and continued COBRA coverage. As of December 31, 2014, no triggering events which would cause these provisions to become effective have occurred. Therefore, no liabilities have been recorded for these agreements in the consolidated financial statements.

#### Note 6. Stockholders' Equity

In connection with the Company's initial public offering ("IPO"), the Company reincorporated in Delaware on September 26, 2013. The Delaware certificate of incorporation provides for two classes of common stock: Class A and Class B common stock, both with a par value of \$0.0001 per share. In addition the certificate of incorporation authorizes shares of undesignated preferred stock with a par value of \$0.0001 per share. The terms of preferred stock are described below.

#### Preferred Stock

The Board of Directors may, without further action by the stockholders, fix the rights, preferences, privileges and restrictions of up to an aggregate of 100,000,000 shares of preferred stock in one or more series and authorizes their issuance. These rights, preferences, and privileges could include dividend rights, conversion rights, voting rights, terms of redemption, liquidation preferences, sinking fund terms and the number of shares constituting any series or the designation of such series, any or all of which may be greater than the rights of the Class A and Class B common stock. As of December 31, 2014, there were 100,000,000 shares of preferred stock authorized and no shares issued or outstanding.

#### Class A and Class B Common Stock

The Company has authorized 1,000,000,000 and 250,000,000 shares of Class A common stock and Class B common stock for issuance. Holders of our Class A common stock and Class B common stock have identical rights for matters submitted to a vote of our stockholders. Holders of Class A common stock are entitled to one vote per share of Class A common stock and holders of Class B common stock are entitled to 10 votes per share of Class B common stock. Holders of shares of Class A common stock and Class B common stock vote together as a single class on all matters (including the election of directors) except for specific circumstances that would adversely affect the powers, preferences or rights of a particular class of common stock. Subject to preferences that may apply to any shares of preferred stock outstanding at the time, holders of Class A and Class B common stock share equally, identically and ratably, on a per share basis, with respect to any dividend or distribution of cash, property or shares of the Company's capital stock. Holders of Class A and Class B common stock also share equally, identically and ratably in all assets remaining after the payment of any liabilities and liquidation preferences and any accrued or declared but unpaid dividends, if any, with respect to any outstanding preferred stock at the time. Each share of Class B common stock is convertible at any time at the option of the holder into one share of Class A common stock. In addition, each share of Class B common stock will convert automatically to Class A common stock, or (ii) the date specified by an affirmative vote or written consent of holders of at least 67% of the outstanding shares of Class B common stock, or (ii) the seven year anniversary of the closing date of the IPO (October 2, 2020).

Shares of Class A common stock reserved for future issuance were as follows (in thousands):

			December 31	, 2014
Preferred stock				100,000
Class B common stock	•			17,789
2013 Employee stock purchase plan				1,505
2013 Equity incentive plan:				
Outstanding options and restricted stock unit awards				10,897
Available for future grants				7,198
		. :		137,389

As of December 31, 2014 and 2013, there were 14,893 and 37,075 shares of common stock outstanding related to the early exercise of nonvested options subject to repurchase at the original exercise price by the Company upon termination of service by an employee.

#### Warrants

The Company has issued common stock warrants to consultants for services and preferred stock warrants to lenders in connection with its debt agreements. Upon effectiveness of the Company's Registration Statement and the filing of its Certificate of Incorporation in Delaware on September 26, 2013, all outstanding preferred stock warrants automatically converted to Class B common stock warrants. As of December 31, 2013, outstanding warrants to purchase shares of Class B common stock were as follows (number of warrant shares in thousands):

	Number of Warrant Shares	Weighted-Average Exercise	Weighted-Average
Class of shares	Outstanding and Exercisable	price Per Share	Contractual Term (in Years)
Common stock	502	\$ 5.05	5.9

In connection with amendments to its loan agreements with SVB and TriplePoint in August 2013, the Company issued SVB a warrant to purchase 90,324 shares of Series E preferred stock (the "2013 SVB Series E warrants") and issued TriplePoint a warrant to purchase 51,614 shares of Series E preferred stock (the "2013 TriplePoint Series E warrants"). As the 2013 SVB Series E warrants were issued in connection with a loan and had a fixed exercise price of \$9.68 per share, the proceeds were allocated to the loan and the warrants based on the relative fair value of the instruments resulting in a loan discount of \$866,000 being recorded, with a corresponding increase to additional paid in capital as part of stockholders' equity. See Note 4 for assumptions used in Black-Scholes-Merton option pricing model to fair value the 2013 SVB Series E warrants at issuance.

The 2013 TriplePoint Series E warrants were issued with an exercise price equal to the lower of: (i) \$9.68 or (ii) lowest price per share in the next round of equity financing. As the 2013 TriplePoint Series E warrants were issued in connection with a loan, the proceeds were allocated to the loan and the warrants based on the relative fair value of the instruments resulting in a loan discount of \$495,000 being recorded. As a result of the exercise price adjustment feature, the 2013 TriplePoint Series E warrants were not indexed to the Company's stock and were classified as liabilities on the date of issuance. The exercise price adjustment feature for the 2013 TriplePoint Series E warrants expired upon the effectiveness of the Registration Statement and the filing of the Company's Certificate of Incorporation in Delaware (September 26, 2013). Upon the expiration of the exercise price adjustment feature, the 2013 TriplePoint Series E warrants became indexed to the Company's stock and were reclassified as stockholders' equity. The 2013 TriplePoint Series E warrants were recorded at fair value for the period the warrants were classified as liabilities with changes in fair value recognized in other income and expense. The fair value of the 2013 TriplePoint Series E warrants was reclassified to stockholders' equity on September 26, 2013 when the Series E preferred stock and preferred stock warrants were converted into Class B common stock and warrants to purchase Class B common stock, respectively. The fair value of the 2013 TriplePoint Series E warrants was measured during the period outstanding through the reclassification date using the Black-Scholes-Merton option pricing model with the following assumptions:

•	•	
Expected volatility		58%-60%
Expected life in years		9.9-10.0
Risk free interest rate	PRESENTATION OF THE PROPERTY O	2.64%-2.71%
Dividend yield		0.00%

In connection with the \$4,000,000 growth capital part II loan draw from TriplePoint in June 2013, the Company issued TriplePoint a warrant to purchase 33,192 shares of Series D preferred stock with the exercise price set at the lower of: (i) \$6.03 per share or (ii) the lowest price per share in the next round of equity financing (the "2013 TriplePoint Series D warrants"). As the 2013 TriplePoint Series D warrants were issued in connection with a loan, the proceeds were allocated to the loan and the warrants based on the relative fair value of the instruments resulting in a loan discount of \$265,000 being recorded. As a result of the exercise price adjustment feature, the 2013 TriplePoint Series D warrants were not indexed to the Company's stock and were classified as liabilities on the date of issuance. The exercise price adjustment feature for the 2013 TriplePoint Series D warrants expired upon the effectiveness of the Registration Statement and the filing of the Company's Certificate of Incorporation in Delaware (September 26, 2013). Upon the expiration of the exercise price adjustment feature, the 2013 TriplePoint Series D warrants became indexed to the Company's stock and were reclassified as stockholders' equity. The 2013 TriplePoint Series D warrants were recorded at fair value for the period the warrants were classified as liabilities with changes in fair value recognized in other income and expense. The fair value of the 2013 TriplePoint Series D warrants was reclassified to stockholders' equity on September 26, 2013 when the Series D preferred stock and preferred stock warrants were converted into Class B common stock and warrants to purchase Class B common stock, respectively. The fair value of the 2013 TriplePoint Series D warrants was measured during the period outstanding through the reclassification date using the Black-Scholes-Merton option pricing model with the following assumptions:

Expected volatility	4 5 4				55%-58%
Expected life in years					6.8-7.0
Risk free interest rate	 		44	 - 27	1.91%-2.64%
Dividend yield		•			0.00%

#### Note 7. Share-Based Compensation

A summary of share-based compensation expense recognized in the Company's consolidated statements of operations follows (in thousands):

	Year Ended December, 31					
	2014		2013			2012
Cost of subscriptions revenues	\$	1,294	\$	539	\$	235
Research and development		3,343		1,495		837
Sales and marketing		5,260	17.3	1,313		651
General and administrative		5,619		4,193		1,379
Total share-based compensation expense	\$	15,516	\$	7,540	\$	3,102

A summary of share-based compensation expense by award type follows (in thousands):

	Year Ended December, 31					
	2014	2013	20			
Options	\$ 10,323	\$ 7,069	\$	3,102		
Employee stock purchase plan rights	1,628	453	}	***************************************		
Restricted stock units	3,565					
Total share-based compensation expense	<b>\$</b> 15,516	<u>\$ 7,540</u>	<u> </u>	3,102		

#### **Equity Incentive Plans**

In September 2013, the Board adopted and the Company's stockholders approved the 2013 Equity Incentive Plan (the "2013 Plan"). The 2013 Plan became effective on September 26, 2013. In connection with the adoption of the 2013 Plan, the Company terminated the 2010 Equity Incentive Plan (the "2010 Plan"), under which stock options had been granted prior to September 26, 2013. The 2010 Plan was established in September 2010, when the 2003 Equity Incentive Plan (the "2003 Plan") was terminated. After the termination of the 2003 and 2010 Plans, no additional options were granted under these plans; however options previously granted will continue to be governed by these plans, and will be exercisable into shares of Class B common stock. In addition, options authorized to be granted under the 2003 and 2010 Plans, including forfeitures of previously granted awards are authorized for grant under the 2013 Plan. A total of 6,200,000 shares of Class A common stock have been reserved for issuance under the 2013 Plan. The 2013 Plan includes an annual increase on the first day of each fiscal year beginning in 2014, equal to the least of: (i) 6,200,000 shares of Class A common stock; (ii) 5.0% of the outstanding shares of all classes of common stock as of the last day of the Company's immediately preceding fiscal year; or (iii) such other amount as the board of directors may determine. During the year ended December 31, 2014, a total of 3,112,203 shares of Class A common stock were added to the 2013 Plan in connection with the annual automatic increase provision.

The plans permit the grant of stock options and other share-based awards, such as restricted stock units to employees, officers, directors and consultants by the Company's board of directors. Option awards are generally granted with an exercise price equal to the fair market value of the Company's common stock at the date of grant. Option awards generally vest according to a graded vesting schedule based on four years of continuous service and generally have a 10-year contractual term. On January 29, 2014, the Compensation Committee of the Board of Directors approved an amendment to decrease the contractual term of all equity awards issued from the 2013 Plan from 10 years to 7 years for all awards granted after January 29, 2014. Certain option awards provide for accelerated vesting if there is a change in control (as defined in the option agreement) and early exercise of the option prior to vesting (subject to the Company's repurchase right). As of December 31, 2014 a total of 7,197,698 shares remain available for grant under the 2013 Plan.

A summary of option activity under all of the plans at December 31, 2014 and changes during the periods then ended is presented in the following table:

	Number of Options Outstanding (in thousands)	Weighted- Average Exercise Price Per Share	Weighted- Average Contractual Term (in Years)	Aggregate Intrinsic Value (in thousands)
Outstanding at December 31, 2011	5,621	\$ 1.14	7.8	\$ 8,917
Granted	4,369	4.91		
Exercised.	(484)	1.15		
Canceled/Forfeited	(897)	2.18		
Outstanding at December 31, 2012	8,609	\$ 2.89	7.2	\$ 40,705
Granted	3,856	11.54		
Exercised	(607)	1,47		
Canceled/Forfeited	(702)	4.31		
Outstanding at December 31, 2013	11,156	\$ 5.87	7.7	\$ 139,484
Granted	1,302	15.12		
Exercised	(2,673)	1,97		ing latas ng latanuar a bili gulaga tan Nggagar ing damang ng gulaga s
Canceled/Forfeited	(627)	7.19		
Outstanding at December 31, 2014	9,158	<u>\$</u>	7.2	\$ 61.367
Vested and expected to vest as of December 31, 2014	8.844	\$ 8.15	7.1	\$ 60.052
Exercisable as of December 31, 2014	5,026	\$ 5.78	6.6	\$ 45.387

The total intrinsic value of options exercised were as follows (in thousands):

	Year Ended December 31,					
	2014	2013	2012			
Total intrinsic value of options exercised \$	41.454	l \$ 10.261 \$	3.134			

#### Valuation Assumptions

The Company estimated the fair values of each option awarded on the date of grant using the Black-Scholes-Merton option pricing model, which requires inputs including the fair value of common stock, expected term, expected volatility, risk-free interest and dividend yield.

#### Fair Value of Common Stock

Given the absence of a public trading market prior to the IPO, the Company's board of directors considered numerous objective and subjective factors to determine the fair value of common stock at each meeting at which awards were approved. These factors included, but were not limited to: (i) contemporaneous valuations of common stock performed by an unrelated valuation specialist; (ii) developments in the Company's business and stage of development; (iii) the Company's operational and financial performance and condition; (iv) issuances of preferred stock and the rights and preferences of preferred stock relative to common stock; (v) current condition of capital markets and the likelihood of achieving a liquidity event, such as an initial public offering or sale of the Company; and (vi) the lack of marketability of common stock. For financial reporting purposes, the Company also considered contemporaneous valuations of common stock prepared for dates subsequent to the grant date. For certain option grants in 2012 and 2013 that occurred on an interim date between valuation dates, the fair value of common stock used in the option pricing model to measure share-based compensation for the period exceeded the exercise price. Since the IPO, the Company has used the daily closing stock price on the New York Stock Exchange on the date of grant as the fair value of the common stock.

#### Expected Term

The expected term represents the period that share-based awards are expected to be outstanding. Since the Company did not have sufficient historical information to develop reasonable expectations about future exercise behavior, the expected term for options issued to employees was calculated as the mean of the option vesting period and the contractual term (i.e., the "Simplified Method"). During the fourth quarter of 2014, the Company also began to incorporate its own expectations about future exercise behavior assigning a 25% weighting to the Company specific estimate and a 75% weighting to the Simplified Method estimate. The expected term for options issued to non-employees was the contractual term.

#### Expected Volatility

The expected stock price volatility of common stock was derived from the historical volatilities of a peer group of similar publicly traded companies over a period that approximates the expected term of the option. During the fourth quarter of 2014, the Company also began to incorporate its own historical volatility assigning a 25% weighting to the Company specific estimate and a 75% weighting to the historical peer group of similarly traded companies.

#### Risk-Free Interest Rate

The risk-free interest rate was based on the yield available on U.S. Treasury zero-coupon issues with a term that approximates the expected term of the option.

#### Expected Dividends

The expected dividend yield was 0% as the Company has not paid, and does not expect to pay, cash dividends.

The weighted-average assumptions used in the option pricing models and the resulting grant date fair value of stock options granted in the periods presented were as follows:

	Year ended December 31,					
	2014	2013	2012			
Expected term for employees (in years)	4.6	6.1	6.1			
Expected term for non-employees (in years)	7.0	10.0	10.0			
Expected volatility	489	549	61%			
Risk-free interest rate	1.419	% 1.68%				
Expected dividend rate	09	% 09	6			
Weighted average grant date fair value of employee options	\$ 6.16	\$ 6.19	\$ 3.07			

As of December 31, 2014 and 2013, there was approximately \$20,069,000 and \$22,439,000 of unrecognized share-based compensation expense, net of estimated forfeitures, related to stock option grants, which will be recognized on a straight-line basis over the remaining weighted-average vesting periods of approximately 2.4 years and 3.0 years, respectively.

#### Employee Stock Purchase Plan

In September 2013, the Board adopted, and the Company's stockholder approved a 2013 Employee Stock Purchase Plan (ESPP). The ESPP became effective on September 26, 2013. A total of 1,250,000 shares of Class A common stock have been reserved for issuance under the ESPP. The ESPP provides for annual increases in the number of shares available for issuance under the ESPP on the first day of each fiscal year beginning in fiscal 2014, equal to the least of: (i) 1% of the outstanding shares of all classes of common stock on the last day of the immediately preceding year; (ii) 1,250,000 shares; or (iii) such other amount as may be determined by the board of directors. During the year ended December 31, 2014, a total of 622,441 shares of Class A common stock were added to the 2013 ESPP Plan in connection with the annual increase provision.

The ESPP allows eligible employees to purchase shares of the Class A common stock at a discount through payroll deductions of up to the lesser of 15% of their eligible compensation or \$25,000 per calendar year, at not less than 90% of the fair market value, as defined in the ESPP, subject to any plan limitations. A participant may purchase a maximum of 3,000 shares during an offering period. The offering period generally starts on the first trading day on or after May 11th and November 11th of each year, except that the first offering period in 2013 commenced on the first trading day following the effective date of the Company's registration statement. At the end of the offering period, the purchase price is set at the lower of: (i) the fair value of the Company's common stock at the beginning of the six month offering period, and (ii) the fair value of the Company's common stock at the end of the six month offering period. At December 31, 2014, a total of 1,505,340 shares were available for issuance under the ESPP.

The weighted-average assumptions used to value employee stock purchase plan rights under the Black-Scholes-Merton model and the resulting grant date fair value of employee stock purchase plan rights granted in the periods presented were as follows:

· · · · · · · · · · · · · · · · · · ·		1,	
	201	4	2013
Expected term (in years)	# 1 m	0.5	0.6
Expected volatility		50%	40%
Risk-free interest rate	· ·	0.07%	0.07%
Expected dividend rate		0%	0%
Weighted average grant date fair value of employee options	\$	3.93 \$	5.76

As of December 31, 2014 and 2013, there was approximately \$418,000 and \$728,000 of unrecognized share-based compensation expense related to outstanding employee stock purchase plan rights under the 2013 ESPP, which will be recognized on a straight-line basis over the remaining weighted average vesting period of approximately 0.4 and 0.4 years, respectively.

#### Restricted Stock Units

The 2013 Plan provides for the issuance of restricted stock units to employees and consultants. Restricted stock units issued under the 2013 Plan generally vest over four years. A summary of activity of restricted stock units under the 2013 Plan at December 31, 2014 and changes during the periods then ended is presented in the following table:

	Number of RSUs	Weighted- Average	Aggregate Intrinsic
	Outstanding	Grant Date Fair	Value
	(in thousands)	Value Per Share	(in thousands)
Outstanding at December 31, 2012			
Granted	68	17.22	
Released to the control of the contr			
Canceled/Forfeited		<del></del>	
Outstanding at December 31, 2013	68	\$ 17.22	\$ 1,251
Granted	1,915	15.08	
Released	(110)	16.82	
Canceled/Forfeited	(134)	17.43	
Outstanding at December 31, 2014	1,739	\$ 14.87	\$ 25,617

As of December 31, 2014 and 2013, there was a total of \$24,158,000 and \$890,000 of unrecognized share-based compensation expense, net of estimated forfeitures, related to restricted stock units, which will be recognized on a straight-line basis over the remaining weighted-average vesting period of approximately 3.6 and 3.8 years, respectively.

#### Note 8. Income Taxes

The provision (benefit) for income taxes consisted of the following (in thousands):

	 Year ended December 31,								
			2014			013		2012	
Current:		. "		<u> </u>					
Federal			\$	_	\$	*******	\$		28
State			•	18		3			9
Foreign				114		(32)			111
Total current		A	 	132		(29)	-		148
Deferred:			 						
Foreign				(35)		(16)			(56)
Total income tax expens	se		\$	97	\$	(45)	\$		92

Net loss before provision (benefit) for income taxes consisted of the following (in thousands):

	Year ended December 31,						
			2014		2013		2012
United states		\$	(50,065)	\$	(41,778)	\$	(33,883)
International			1,822		(4,365)		(1,415)
Total net loss before provision (benefit) for income taxes		\$	(48.243)	\$	(46,143)	\$	(35,298)

The provision (benefit) for income tax differed from the amounts computed by applying the U.S. federal income tax rate of 34% to pretax loss as a result of the following (in thousands):

_		Year ended December 3	1,
_	2014	2013	2012
Federal tax benefit at statutory rate	(16,403)	\$ (15,687)	\$ (12,002)
State tax, net of federal benefit	12	2	6
Research and development credits	(654)	(774)	(620)
Share-based compensation	1,836	641	534
Other permanent differences	211	294	171
Foreign tax rate differential	(33)	(20)	(253)
Net operating losses not recognized	15,128	15,499	12,256
Total income tax provision (benefit)	97	\$ (45)	\$ 92

Undistributed earnings of foreign subsidiaries are immaterial for all periods presented.

The types of temporary differences that give rise to significant portions of the Company's deferred tax assets and liabilities are as follows (in thousands):

	Year ended December 31,					
		2014		2013		2012
Deferred tax assets						
Net operating loss and credit carry-forwards	\$	45,552	\$	35,904	\$	24,554
Research and development credits		3,497		2,353		895
Sales tax liability		1,442		1,418		1,385
Share-based compensation		5,560		2,247		4,4 (14,4 (14)) <del>- 1</del> (1
Accrued liabilities		4,676		2,528		2,704
Gross deferred tax assets		60,727		44,450	1 - 1	29,538
Valuation allowance		(60,405)		(44,032)		(28,847)
Total deferred tax assets		322	1.	418		691
Deferred tax liabilities - Property and equipment		(197)		(327)		(616)
Net deferred tax assets	\$	125	\$	91	\$	75

At December 31, 2014, the Company had net operating loss carry-forwards for federal and state income tax purposes of approximately \$140,107,000 and \$102,415,000, respectively, available to reduce future income subject to income taxes. The federal and state net operating loss carry-forwards will begin to expire in 2023 and 2014, respectively. The Company also has research credit carry-forwards for federal and California tax purposes of approximately \$2,752,000 and \$2,840,000, respectively, available to reduce future income subject to income taxes. The federal research credit carry-forwards will begin to expire in 2027 and the California research credits carry forward indefinitely. As of December 31, 2013, we had federal and state net operating loss carry-forwards of \$94,749,000 and \$77,941,000, respectively, and federal and state research and development tax credit carry-forwards in the amount of \$1,879,000 and \$1,851,000, respectively. The Internal Revenue Code of 1986, as amended, imposes restrictions on the utilization of net operating losses in the event of an "ownership change" of a corporation. Accordingly, a company's ability to use net operating losses may be limited as prescribed under Internal Revenue Code Section 382 ("IRC Section 382"). Events which may cause limitations in the amount of the net operating losses that the Company may use in any one year include, but are not limited to, a cumulative ownership change of more than 50% over a three-year period. In the event the Company had subsequent changes in ownership, net operating losses and research and development credit carry-overs, which are reserved by the full deferred tax asset valuation allowance, could be limited and may expire unutilized.

The Company's management believes that, based on a number of factors, it is more likely than not, that all or some portion of the deferred tax assets will not be realized; and accordingly, for the year ended December 31, 2014, the Company has provided a valuation allowance against the Company's U.S. and U.K. net deferred tax assets. The net change in the valuation allowance for the years ended December 31, 2014, 2013 and 2012 was an increase of \$16,373,000, \$15,185,000 and \$12,336,000, respectively.

The Company has adopted the accounting policy that interest and penalties recognized are classified as part of its income taxes. The following shows the changes in the gross amount of unrecognized tax benefits as of December 31, 2014 (in thousands):

Balance as of December 31, 2012	375
Gross amount of increases in unrecognized tax benefits for tax positions	170
taken in current year	168
Gross amount of increases in unrecognized tax benefits for tax positions taken in prior year	390
Balance as of December 31, 2013	933
Gross amount of increases in unrecognized tax benefits for tax positions taken in current year (reduction of deferred tax assets of R&D credit)	465
Gross amount of increases in unrecognized tax benefits for tax positions taken in prior year (reduction of deferred tax assets of NOL carryforward)	1,217
Balance as of December 31, 2014	2,615

The Company does not anticipate that its total unrecognized tax benefits will significantly change due to settlement of examination or the expiration of statute of limitations during the next 12 months.

The Company files U.S. and foreign income tax returns with varying statutes of limitations. Due to the Company's net carry-over of unused operating losses, all years from 2003 forward remain subject to future examination by tax authorities.

#### Note 9. Basic and Diluted Net Loss Per Share

Basic net loss per share is computed by dividing the net loss by the weighted-average number of shares of common stock outstanding during the period. Diluted net loss per share is computed by giving effect to all potential shares of common stock, including the Company's convertible preferred stock, outstanding stock options, outstanding warrants, stock related to the nonvested early exercised stock options and stock related to nonvested restricted stock awards to the extent dilutive. Basic and diluted net loss per share was the same for each period presented as the inclusion of all potential common shares outstanding would have been anti-dilutive. The following table sets forth the computation of the Company's basic and diluted net loss per share during the years ended December 31, 2014, 2013 and 2012 (in thousands, except per share data):

·	Year Ended D					December 31,		
			2014		2013		2012	
Numerator		1.5	talah dibi	٠.		51	The Mark States	
Net loss	:	\$	(48,340)	\$	(46,098)	\$	(35,390)	
Denominator			ta in a			1.7		
Weighted-average common shares for basic and diluted net								
loss per share			66,818		33,155		22,353	
Basic and diluted net loss per share		\$	(0.72)	\$	(1.39)	\$	(1.58)	

Following is a table summarizing the potentially dilutive common shares that were excluded from diluted weighted-average common shares outstanding (in thousands):

	Year	Ended December 31,	
	2014	2013	2012
Shares of common stock issuable upon conversion of preferred stock			30,369
Shares of common stock issuable upon conversion of warrants		502	337
Shares of common stock subject to repurchase	15	37	100
Shares of common stock issuable under equity incentive plans			
outstanding	10,897	11,224	8,609
Potential common shares excluded from diluted net loss per share	10,912	11,763	39,415

#### Note 10. Geographic Concentrations

Revenues by geographic location are based on the billing address of the customer. More than 90% of the Company's revenues are from the United States for fiscal years ended December 31, 2014, 2013 and 2012. No other individual country exceeded 10% of total revenues for fiscal years ended December 31, 2014, 2013 and 2012. Property and equipment by geographic location is based on the location of the legal entity that owns the asset. At December 31, 2014 and 2013, more than 87% and 84% of the Company's property and equipment is located in the United States, respectively. No other individual country exceeded 10% of total property and equipment at December 31, 2014 and 2013.

#### Note 11. 401(k) Plan

The Company has a qualified defined contribution plan under Section 401(k) of the Internal Revenue Code covering eligible employees. The Company did not make any matching contributions to this plan in the periods presented.

#### Note 12. Selected Quarterly Financial Data (unaudited)

The following tables set forth selected unaudited quarterly consolidated statements of operations data for each of the eight quarters in the years ended December 31, 2014 and 2013 (in thousands except per share data):

	Quarter ended							
	Dec 31, 2014	Sept 30, 2014	June 30, 2014	Mar 31, 2014	Dec 31, 2013	Sept 30, 	June 30, 	Mar 31, 2013
Consolidated Statement of Operations Data:							9.2 -	
Revenues	\$ 61,893	\$ 56,944	\$ 52,787	\$ 48,262	\$ 45,342	\$ 41,934	\$ 37,704	\$ 35,525
Gross profit	41,972	37,539	33,244	30,359	28,190	25,966	23,042	21,788
Operating loss	(9,343)	(10.814)	(12,810)	(12,238)	(10,355)	(8,151)	(13,119)	(9,408)
Net Loss (1)	(10,120)	(11,986)	(13,330)	(12,904)	(13,365)	(8,852)	(13,619)	(10,262)
Net loss per share, basic and diluted	\$ (0.15)	\$ (0.18)	\$ (0.20)	\$ (0.20)	\$ (0.22)	\$ (0.36)	\$ (0.60)	\$ (0.45)

<sup>(1)</sup> In the fourth quarter of 2013, in connection with a debt refinancing transaction, the Company recorded a \$1.8 million loss on early extinguishment of debt, which was classified in interest expense. Refer to Note 4 for additional details.

#### Note 13. Subsequent Events

On February 25, 2015, the Company signed an agreement that accelerates the termination date of the lease for its headquarters office located in San Mateo, California from May 31, 2017 to April 30, 2015. The effectiveness of the early termination of the lease is contingent upon a third party entering into a lease agreement with the landlord for the San Mateo office space by February 28, 2015, and obtaining by March 30, 2015 the consent of the landlord's lender to the early termination. No additional lease payments are imposed by the early termination agreement and, if and when the agreement becomes effective, the Company's future lease obligation will be reduced. The table of future lease commitments appearing in Note 5 has not been adjusted for any potential reductions in the Company's future lease obligation under the early termination agreement.

The Company has evaluated subsequent events through February 27, 2015, the date the annual consolidated financial statements were issued.

#### Small and Minority-Owned Telecommunications Business Participation Plan

#### RCLEC, Inc.

#### Small and Minority-Owned

#### Telecommunications Business Participation Plan

Pursuant to T.C.A. §65-5-212, as amended, RCLEC, Inc. ("RCLEC") submits this small and minority-owned Telecommunications business participation plan (the "Plan") along with its Application for a Certificate of Public Convenience and Necessity to provide competing telecommunications services in Tennessee.

#### I. PURPOSE

The purpose of TCA §65-5-212 is to provide opportunities for small and minority-owned businesses to provide goods and services to Telecommunications service providers. RCLEC is committed to the goals of §65-5-212 and to taking steps to support the participation of small and minority-owned telecommunications businesses in the telecommunications industry. RCLEC will endeavor to provide opportunities for small and minority-owned Telecommunications businesses to compete for contracts and subcontracts for goods and services.

As part of its procurement process, RCLEC will make efforts to identify and inform minorityowned and small businesses that are qualified and capable of providing goods and services to the
company of such opportunities. RCLEC's representatives have already contacted the
Department of Economic and Community Development, the administrator of the small and
minority-owned telecommunications assistance program, to obtain a list of qualified vendors.
Moreover, RCLEC will seek to increase awareness of such opportunities so that companies not
otherwise identified will have sufficient information to participate in the procurement process.

#### II. DEFINITIONS

As defined in TCA §65-5-212.

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at lease fifty-one percent (51%) of the assets or outstanding stock of

RCLEC, Inc. Application for Certificate

which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000).

Small Business. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000).

#### III. ADMINISTRATION

RCLEC's Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting RCLEC's full efforts to provide equal opportunities for small and minority-owned businesses.

The Administrator of the Plan will be:

Jeffrey Slater Senior Director – Voice Gateways RCLEC, Inc. 20 Davis Drive Belmont, CA 94002 Telephone: (650) 931-6664

Facsimile: (650) 931-6664 Email: jeff.slater@relec.com

The Administrator's responsibilities will include:

- (1) Maintaining an updated Plan in full compliance with §65-5-212 and the rules and orders of the Tennessee Regulatory Authority.
- (2) Establishing and developing policies and procedures necessary for the successful implementation of the Plan.
- (3) Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §65-5-212.

- (5) Searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) Providing records and reports and cooperate in any authorized surveys as required by the Tennessee Regulatory Authority.
- (7) Establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to use such businesses.
- (8) Providing information and educational activities to persons within the Company and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize a number of resources, including:

Chambers of Commerce

The Tennessee Department of Economic and Community Development

The United States Department of Commerce

**Small Business Administration** 

Office of Minority Business

The National Minority Supplier Development Counsel

The National Association of Women Business Owners

The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses will include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

#### IV. RECORDS AND COMPLIANCE REPORTS

RCLEC will maintain records of qualified small and minority-owned business and efforts to use the goods and services of such businesses. In addition, RCLEC will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this plan. RCLEC will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, RCLEC will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

(Signature on Following Page)

Jeff Slater
Senior Director – Voice Gateways
RCLEC, Inc.

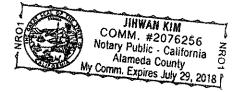
Respectfully submitted this 1 day of August, 2015.

Notary Public

State of California

County of San Mako.

My commission expires 24 29 29 29 5



	ALIFORNIA ALL-PURPOSE ICATE OF ACKNOWLEDGMENT
on $8/11/2015$ before me,	here insert name and title of the officer)
who proved to me on the basis of satisfactory evidence to be the per the within instrument and acknowledged to me that he/she/sauthorized capacity(ies), and that by his/her/their signature(s) on upon behalf of which the person(s) acted, executed the instrument.	they executed the same in his/her/their the instrument the person(s), or the entity
I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.	
WITNESS my hand and official seal.  Signature  OPTIONAL INFORMATION  Although the information in this section is not required by law, it could previous acknowledgment to an unauthorized document and may prove useful to pe	ont froudulant managed and design of the
Description of Attached Document  The preceding Certificate of Acknowledgment is attached to a document	Additional Information  Method of Signer Identification
titled/for the purpose of	Proved to me on the basis of satisfactory evidence:  [ form(s) of identification credible witness(es)
containing pages, and dated	Notarial event is detailed in notary journal on:  Page # Entry #
The signer(s) capacity or authority is/are as:  Individual(s)  Attorney-in-Fact  Corporate Officer(s)	Notary contact:  Other  Additional Signer(s) Signer(s) Thumbprint(s)
☐ Guardian/Conservator ☐ Partner - Limited/General ☐ Trustee(s) ☐ Other:	
representing:  Name(s) of Person(s) or Entity(ies) Signer is Representing .	

### Certificate of Service

#### Certificate of Service

#### BEFORE THE TENNESSEE REGULATORY AUTHORITY

In the Matter of the Application of RCLEC, Inc.	)	Docket No.	
for a Certificate to Provide Competing	)		
Local Telecommunications Services	)		
	_)		

#### **CERTIFICATE OF SERVICE**

The undersigned certifies that on this 28th day of August, 2015, copies of the Application of RCLEC, Inc. for a Certificate to Provide Competing Local Telecommunications Services was caused to be delivered via U.S. mail, postage prepaid, properly addressed as follows:

Ardmore Telephone Company, Inc. PO Box 549 Ardmore, TN 38449	Citizens Telecommunications Company of the Volunteer State PO Box 770 Bluefield, WV 24701	Peoples Telephone Company Attention Lisa Wiginton PO Box 24207 Jackson, MS 39225
BellSouth Telecommunications, Inc. 333 Commerce Street Nashville, TN 37201	Concord Telephone Exchange, Inc. PO Box 22995 Knoxville, TN 37933	CenturyTel of Adamsville PO Box 680644 Franklin, TN 37068
CenturyTel of Ooltewah- Collegedale PO Box 680644 Franklin, TN 37068	Crockett Telephone Company Attention Lisa Wiginton PO Box 24207 Jackson, MS 39225	Tellico Telephone Company PO Box 22995 Knoxville, TN 37933
CenturyTel of Claiborne, Inc. 507 Main Street New Tazewell, TN 37825	Humphrey's County Telephone Company PO Box 22995 Knoxville, TN 37933	West Tennessee Telephone Co. Attention Lisa Wiginton PO Box 24207 Jackson, MS 39225
CenturyTel of Ooltewah- Collegedale, Inc. 5616 Main Street Ooltewah, TN 37363	Loretto Telephone Company, Inc. PO Box 130 Loretto, TN 38469	United Telephone Southeast, LLC PO Box 680644 Franklin, TN 37068
Frontier Communications of Tennessee f/k/a Citizens Communications of Tennessee 300 Bland St., PO Box 770 Bluefield, WV 24701	Millington Telephone Company, Inc. 4880 Navy Road Millington, TN 38083-0429	Tennessee Telephone Company PO Box 22995 Knoxville, TN 37933

H. LaDon Baltimore Farris Bobango PLC

414 Union Street, Suite 1002

Nashville, TN 37219

 $\frac{615-726-1200}{615-726-1776} \text{ fax}$ 

Counsel for RCLEC, Inc.

### **Prefiled Testimony**

#### BEFORE THE TENNESSEE REGULATORY AUTHORITY

In the Matter of the Application of RCLEC, Inc. for a Certificate to Provide Competing	)	Docket No
Local Telecommunications Services	) )	
	/	

# PREFILED TESTIMONY OF JEFFREY SLATER FILED ON BEHALF OF RCLEC, INC.

- Q: PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS FOR THE RECORD.
- A: My name is Jeffrey Slater and I am the Senior Director Voice Gateways for RCLEC, Inc. (hereinafter "Applicant"). The company's address is 20 Davis Drive, Belmont, CA 94002.
- Q: WHAT ARE YOUR CURRENT JOB RESPONSIBILITIES?
- A: In my capacity as Senior Director of Voice Gateways of Applicant, I am responsible for many operations of the company. This includes all aspects of its operations activities, budgets, invoice verification, billing, compliance with various rules and regulations and purchasing.
- Q: PLEASE GIVE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND EXPERIENCE.
- A: I have 30 years' managerial experience in the telecommunications industry. I have served as the Chief Operating Officer of Covista Communications (2011-2012), the President of -Infotelecom (2008-2011), Vice President at CIMCO (2007-2008), President of Cedar Valley Communications (2005-2007), President of JTek Systems (1999-2005), Chief

Operating Officer of TotalTel, a Covista Communications Company (1984-1999), Vice President of Operations of Charter Network (1987-1990), and Director of Lexicom (1984-1997). I received my degree in Business, Accounting, and Finance from DePaul University.

Q: WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A: The purpose of my testimony is to support the Application of RCLEC, Inc. ("RCLEC") for a Certificate of Public Convenience and Necessity to provide Telecommunications Services in Tennessee. My testimony specifically relates to RCLEC's managerial, financial, and technical ability to provide the telecommunications services for which authority is requested, and RCLEC's compliance with the rules and policies of this Commission.

Q: ARE YOU FAMILIAR WITH THE APPLICATION FILED ON YOUR COMPANY'S BEHALF AT THIS COMMISSION?

A: Yes.

Q: DO YOU RATIFY AND CONFIRM THE STATEMENTS MADE IN THAT APPLICATION AND ALL RELATED FILINGS?

A: Yes.

Q: PLEASE DESCRIBE THE CURRENT OPERATIONS OF RCLEC.

A: RCLEC, Inc. is in the process of building a state-of-the-art, communications network for the provision of voice and data services with presence in key states and the District of

Columbia. RLCEC is currently constructing a nation-wide network, which includes a core structure of transport circuits connected to high capacity soft switches and media gateways in carrier hotels in New York, Atlanta, Miami, Los Angeles, -San Jose, Chicago, Vienna, VA and Dallas. Customer traffic will be picked up at one of two "super POPs" located in Virginia and California where RCLEC's equipment will be collocated with RCLEC's customers' equipment for handoff of traffic, which is then transported across RCLEC's backbone network to the appropriate switch for routing to a terminating carrier. The super POPs utilize fault tolerant, redundant equipment platforms connected to fully redundant circuits and carrier diverse meshed backbone, ensuring ensure a high level of reliability for customer traffic.

Q: HAS RCLEC PROVIDED ANY TELECOMMUNICATION SERVICES IN THE PAST, OR IS IT CURRENTLY, PROVIDING ANY TELECOMMUNICATIONS SERVICES IN TENNESSEE?

A: No.

Q: PLEASE DESCRIBE THE MANAGERIAL ABILITIES OF THE APPLICANT.

A: Applicant has a team of managers and support personnel qualified to operate a telecommunications business. Their qualifications are set forth in biographies provided as Exhibit 3 to this Application.

Q: PLEASE DESCRIBE THE APPLICANT'S FINANCIAL ABILITY TO PROVIDE SERVICE.

A: RCLEC is financially qualified to operate as a provider of facilities-based intrastate local and interexchange telecommunications services in Tennessee. RCLEC's financial statements (including balance sheets, income statements and recent bank statement) are provided in Confidential Exhibit 4. This information demonstrates that RCLEC has sufficient financial resources to fund its operations fully, and RCLEC is committed to doing so.

RCLEC requests confidential treatment of its financial information. RCLEC is a privately-held company and therefore its financial information is not publicly available. RCLEC takes all reasonable steps to protect the privacy of its financial information. In situations where RCLEC must provide its financial information to other public utilities commissions or governmental entities, it does so under seal and requests confidential treatment. Therefore, RCLEC submits its Confidential Financial Statements under seal and includes a sworn affidavit verifying that RCLEC's financial information qualifies for confidential treatment in accordance with the Board's rules. The supporting affidavit is included as part of Confidential Exhibit 4.

Applicant's equipment and/or facilities in Tennessee will not be in excess of \$5,000,000 therefore Applicant's (Corporate Surety Bond or irrevocable letter of credit in the amount of \$20,000) is provided as Exhibit 8.

Q: DOES APPLICANT CURRENTLY PROVIDE TELECOMMUNICATIONS SERVICE IN ANY OTHER STATES OR HAVE APPLICATIONS PENDING?

A: Yes. RCLEC currently provides telecommunications services in 13 states, so it has significant operational experience on which to draw for Tennessee. RCLEC is certificated to provide telecommunications services in the District of Columbia and the following 21 states: California, Colorado, Florida, Georgia, Illinois, Indiana, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Nevada, New Jersey, New York, Ohio, Oregon, Pennsylvania,

Texas, Washington and Wisconsin. RCLEC, Inc. Application for Certificate

The Applicant has pending applications in Arizona, Idaho, North Carolina, Alabama, New Mexico, and this application in Tennessee. The Applicant will be filing in Connecticut, Iowa, Oklahoma, and Utah within the next few months.

Q: HAS APPLICANT OR ANY AFFILIATED ENTITY EVER BEEN DENIED CERTIFICATION IN ANOTHER STATE?

A: No.

Q: HAS APPLICANT OR ANY OF ITS AFFILIATES EVER BEEN SUBJECT TO ANY FEDERAL OR STATE INVESTIGATION REGARDING ITS SERVICES?

A: No.

Q: PLEASE DESCRIBE THE SERVICES APPLICANT INTENDS TO PROVIDE IN TENNESSEE.

A: RCLEC will market its services primarily to other carriers. Specifically, RCLEC intends to provide facilities-based local exchange and interexchange services and resold local exchange and interexchange services on a wholesale basis to other providers utilizing the facilities of Incumbent Local Exchange Carriers (ILECs) or other competitive facilities-based carriers. The underlying carriers will provide technical capability and well as maintenance.

Q: WILL APPLICANT BE OFFERING ANY PREPAID OR DEBIT-TYPE CALLING CARDS?

A: No.

- Q: PLEASE DESCRIBE THE FACILITIES APPLICANT INTENDS TO USE IN PROVIDING ITS PROPOSED SERVICES.
- A: RCLEC, Inc. is in the process of building a state-of-the-art, communications network for the provision of voice and data services with presence in key states and the District of Columbia. RLCEC is currently constructing a nation-wide network, which includes a core structure of transport circuits connected to high capacity soft switches and media gateways in carrier hotels in New York, Atlanta, Miami, Los Angeles, -San Jose, Vienna, VA, Chicago and Dallas. Customer traffic will be picked up at one of two "super POPs" located in Virginia and California where RCLEC's equipment will be collocated with RCLEC's customers' equipment for handoff of traffic, which is then transported across RCLEC's backbone network to the appropriate switch for routing to a terminating carrier. The super POPs utilize fault tolerant, redundant equipment platforms connected to fully redundant circuits and carrier diverse meshed backbone, ensuring ensure a high level of reliability for customer traffic.
- Q: WILL APPLICANT USE TELEMARKETING TO SELL ITS SERVICES?
- A: No.
- Q: HOW WILL APPLICANT HANDLE CUSTOMER SERVICE MATTERS?
- A: Applicant will provide outstanding customer service via a state-of-the-art back office system. Any disputed bills will be handled expeditiously via Applicant's toll-free number. If the dispute cannot be resolved to the customer's full satisfaction, customer service representatives will notify the customer of his/her right to file a complaint at the Tennessee Regulatory

  Authority. Further, RCLEC anticipates that all of its customers will purchase service via

contract, and such contracts include provisions setting forth the customer's rights and RCLEC's obligations regarding level of service and customer disputes.

Q: WHICH CARRIERS WILL SERVE AS YOUR UNDERLYING CARRIERS?

A: In some instances, RCLEC may purchase telecommunications services or facilities from other carriers such as AT&T, and/or other incumbent local exchange carriers that are required to interconnect with competitive carriers.

Q: HAS YOUR COMPANY BEGUN INTERCONNECTION NEGOTIATIONS WITH ANY INCUMBENT LOCAL EXCHANGE CARRIERS?

A: No. RCLEC typically does not require an Interconnection Agreement. However, if RCLEC anticipates the need for services or facilities from other carriers, including incumbent carriers such as AT&T, it will commence negotiations for an appropriate Interconnection Agreement or traffic exchange agreement.

Q: WILL YOU REMAIN AVAILABLE TO RESPOND TO ANY ADDITIONAL QUESTIONS REGARDING THIS APPLICATION?

A: Yes.

Q: DOES THIS CONCLUDE YOUR TESTIMONY?

A: Yes.

#### **AFFIDAVIT**

The affiant, after first being duly sworn according to law, deposes and states as follows:

I, the undersigned, Jeff Slater, attest and certify that I prepared and reviewed the Pre-Filed Testimony and that the contents thereof are true to the best of my knowledge, information and belief.

FURTHER AFFIANT SAITH NOT.

Jeff Slater

STATE OF California) COUNTY OF San Mateo)

Sworn to and subscribed before me this the  $\sqrt{9}$  day of August, 2015.

Notary Public

My commission expires: 1, 29, 2013

JIHWAN KIM
COMM. #2076256
Notary Public · California
Alameda County
My Comm. Expires July 29, 2018

**Surety Bond** 

#### TENNESSEE REGULATORY AUTHORITY

### TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: <u>0602963</u>	
WHEREAS, RCLEC, Inc.	(the "Principal"), has
	for authority to provide telecommunications services in the State of Tennessee; and
required to file this bond in order to obtain such	Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is a authority and to secure the payment of any monetary sanction imposed in any enforcement ssee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the and
WHEREAS, International Fidelity Insurance	Company
Insurance to engage in the surety business in th	iness in the State of Tennessee and duly authorized by the Tennessee Commissioner of his state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code
accordance with the provisions of Tennessee Codollars (\$20,000.00) lawful money of the United imposed against the Principal, its representative Tennessee Code Annotated or the Consumer Tourselves, our representatives, successors and a This bond shall become effective on the annual renewal period or portion thereof shall corthe liability of the Surety shall not be cumulative bond shall not exceed Twenty Thousand Dollars.	the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in ode Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand I States of America to be used for the full and prompt payment of any monetary sanction was, successors or assigns, in any enforcement proceeding brought under Title 65 of Telemarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind assigns, each jointly and severally, firmly and unequivocally by these presents.  The day of July 2015, and shall be continuous; provided, however, that each astitute a new bond term. Regardless of the number of years this bond may remain in force, e, and the aggregate liability of the Surety for any and all claims, suits or actions under this (\$20,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of certified mail, it being understood that the Surety shall not be relieved of liability that may of cancellation.
PRINCIPAL	SURETY
RCLEC, Inc.	International Fidelity Insurance Company
Name of Company authorized by the TRA	Name of Surety
	2000 Oak Rd., Suite 820, Walnut Creek, CA 94597
Company ID # as assigned by TRA	Address of Surety
SIGNATURE OF PRINCIPAL  Name: Bruce Johnson	SIGNATURE OF SURETY AGENT  SIGNATURE OF SURETY AGENT  Name: Erin Bautista
Title: Feeretary	Title: Attorney-In-Fact
d	Address of Surety Agent:  ABD Insurance & Financial Services  5448 Thornwood Drive

THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

San Jose, CA 95123

State of California ) County of (M_1 to) CER	CALIFORNIA ALL-PURPOSE TIFICATE OF ACKNOWLEDGMENT		
On 7/28/2015 before me, personally appeared	Jihuan K.M. (here insert name and title of the officer)  John Son		
who proved to me on the basis of satisfactory evidence to be to the within instrument and acknowledged to me that he/ authorized capacity(ies), and that by his/her/their signature(s) upon behalf of which the person(s) acted, executed the instrument	she/they executed the same in his/her/their on the instrument the person(s), or the entity		
I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and cor	rect.		
Signature OPTIONAL INFORM.			
Although the information in this section is not required by law, it could prevent fraudulent removal and reattachment of this acknowledgment to an unauthorized document and may prove useful to persons relying on the attached document.			
Description of Attached Document  The preceding Certificate of Acknowledgment is attached to a docu	Additional Information  ment Method of Signer Identification		
titled/for the purpose of	Proved to me on the basis of satisfactory evidence:  or form(s) of identification or credible witness(es)		
containing pages, and dated	Notarial event is detailed in notary journal on:  Page # Entry #		
The signer(s) capacity or authority is/are as:	Notary contact:		
☐ Individual(s) ☐ Attorney-in-Fact	Other		
Corporate Officer(s)	Additional Signer(s) Signer(s) Thumbprint(s)		
☐ Guardian/Conservator ☐ Partner - Limited/General ☐ Trustee(s) ☐ Other:  representing:  Name(s) of Person(s) or Entity(ies) Signer is Representing			

#### ACKNOWLEDGMENT OF PRINCIPAL

STATE OF TENNESSEE COUNTY OF		
	oath, acknowle	id, personally appeared
WITNESS my hand and seal thisd	ay of	, 20
My Commission Expires:		
, 20		
		Notary Public
A CIVATONIA EDIC		
ACKNOWLEDO	SMENT OF SU	REIY
STATE OF TENNESSEE COUNTY OF SEE ATTACHED REQU	IRED CALIFOR	NIA NOTARY ACKNOWLEDGEMENT
with whom I am personally acquainted and value foregoing bond on behalf of State of Tennessee and duly authorized by the Tennessee pursuant to Title 56, Chapter 2 of the Tennessee Coe executed the foregoing bond, by signing the name of	who, upon oath, the with see Commission de Annotated, a the corporation	•
WITNESS my hand and seal thisd	ay of	, 20
My Commission Expires:		
, 2000		
		Notary Public
APPROVAL AN	ND INDORSEM	MENT
sureties on the same are good and worth the penalty	thereof, and the	d the same to be sufficient and in conformity to law, that the hat the same has been filed with the Tennessee Regulatory
Authority, State of Tennessee, this d	ay oi	, ∠U
	Name: Title:	

### **ACKNOWLEDGMENT**

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

	attached, and not the truthfulness, accuracy, or validity of that document.		
	State of California County ofSanta Clara)		
C	on		
personally appeared Erin Bautista who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/sixe subscribed to the within instrument and acknowledged to me that his/she/thxey executed the same in his/her/thxeix authorized capacity(less), and that by his/her/thxeix signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.			
I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.			
	VITNESS my hand and official seal.  JEAN L. NEU Commission # 2056701 Notary Public - California Santa Clara County My Comm. Expires Mar 1, 2018		
5	ignature (Seal)		

### POWER OF ATTORNEY

#### INTERNATIONAL FIDELITY INSURANCE COMPANY ALLEGHENY CASUALTY COMPANY

ONE NEWARK CENTER, 20TH FLOOR NEWARK, NEW JERSEY 07102-5207

KNOW ALL MEN BY THESE PRESENTS: That INTERNATIONAL FIDELITY INSURANCE COMPANY, a corporation organized and existing under the laws of the State of New Jersey, and ALLEGHENY CASUALTY COMPANY a corporation organized and existing under the laws of the State of Pennsylvania, having their principal office in the City of Newark, New Jersey, do hereby constitute and appoint

KURT DEGROSZ, ROD SOCKOLOV, BRYAN D. MARTIN, ERIN BAUTISTA, JEAN L. NEU

San Mateo, CA.

their true and lawful attorney(s)-in-fact to execute, seal and deliver for and on its behalf as surety, any and all bonds and undertakings, contracts of indemnity and other writings obligatory in the nature thereof, which are or may be allowed, required or permitted by law, statute, rule, regulation, contract or otherwise, and the execution of such instrument(s) in pursuance of these presents, shall be as binding upon the said INTERNATIONAL FIDELITY INSURANCE COMPANY and ALLEGHENY CASUALTY COMPANY, as fully and amply, to all intents and purposes, as if the same had been duly executed and acknowledged by their regularly elected officers at their principal offices.

This Power of Attorney is executed, and may be revoked, pursuant to and by authority of the By-Laws of INTERNATIONAL FIDELITY INSURANCE COMPANY and ALLEGHENY CASUALTY COMPANY and is granted under and by authority of the following resolution adopted by the Board of Directors of INTERNATIONAL FIDELITY INSURANCE COMPANY at a meeting duly held on the 20th day of July, 2010 and by the Board of Directors of ALLEGHENY CASUALTY COMPANY at a meeting duly held on the 15th day of August, 2000:

"RESOLVED, that (1) the President, Vice President, Chief Executive Officer or Secretary of the Corporation shall have the power to appoint, and to revoke the appointments of, Attorneys-in-Fact or agents with power and authority as defined or limited in their respective powers of attorney, and to execute on behalf of the Corporation and affix the Corporation's seal thereto, bonds, undertakings, recognizances, contracts of indemnity and other written obligations in the nature thereof or related thereto; and (2) any such Officers of the Corporation may appoint and revoke the appointments of joint-control custodians, agents for acceptance of process, and Attorneys-in-fact with authority to execute waivers and consents on behalf of the Corporation; and (3) the signature of any such Officer of the Corporation and the Corporation's seal may be affixed by facsimile to any power of attorney or certification given for the execution of any bond, undertaking, recognizance, contract of indemnity or other written obligation in the nature thereof or related thereto, such signature and seals when so used whether heretofore or hereafter, being hereby adopted by the Corporation as the original signature of such officer and the original seal of the Corporation, to be valid and binding upon the Corporation with the same force and effect as though manually affixed."

IN WITNESS WHEREOF, INTERNATIONAL FIDELITY INSURANCE COMPANY and ALLEGHENY CASUALTY COMPANY have each executed and attested these presents on this 22nd day of July, 2014.

STATE OF NEW JERSEY County of Essex

ROBERT W. MINSTER
Chief Executive Officer (International Fidelity
Insurance Company) and President (Allegheny
Casualty Company)

Alit hit

GASUALT 1936

On this 22nd day of July 2014, before me came the individual who executed the preceding instrument, to me personally known, and, being by me duly sworn, said he is the therein described and authorized officer of INTERNATIONAL FIDELITY INSURANCE COMPANY and ALLEGHENY CASUALTY COMPANY; that the seals affixed to said instrument are the Corporate Seals of said Companies; that the said Corporate Seals and his signature were duly affixed by order of the Boards of Directors of said Companies

IN TESTIMONY WHEREOF, I have hereunto set my hand affixed my Official Seal, at the City of Newark, New Jersey the day and year first above written.

OF NEW SE

A NOTARY PUBLIC OF NEW JERSEY My Commission Expires April 16, 2019

#### CERTIFICATION

1, the undersigned officer of INTERNATIONAL FIDELITY INSURANCE COMPANY and ALLEGHENY CASUALTY COMPANY do hereby certify that I have compared the foregoing copy of the Power of Attorney and affidavit, and the copy of the Sections of the By-Laws of said Companies as set forth in said Power of Attorney, with the originals, on file in the home office of said companies, and that the same are correct transcripts thereof, and of the whole of the said originals, and that the said Power of Attorney has not been revoked and is now in full force and effect.

IN TESTIMONY WHEREOF, I have hereunto set my hand this

27th day of July 2015

Maria H. Seranco

MARIA BRANCO, Assistant Secretary