

## FARRIS BOBANGO PLC

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(615) 687-4243

February 25, 2015

### **Via Electronic and Hand-Delivery**

Mr. Herbert H. Hilliard  
c/o Sharla Dillon, Dockets Manager  
Tennessee Regulatory Authority  
502 Deaderick Street, Fourth Floor  
Nashville, TN 37243

Re: Docket No. 14-00169, *Application of New Horizon Communications Corp. for a Certificate of Convenience and Necessity to Provide Competing Local Exchange, Exchange Users, and Interexchange Telecommunications Service in Tennessee*

Dear Chairman Hilliard:

On behalf of the Petitioner, I am responding to the Tennessee Regulatory Authority (TRA) data requests and responses of February 5, 2015:

- 1) The original Tennessee Telecommunications Service Provider's Surety Bond included in the application contains a signature for the Principal, but the individual did not print their name and title below the signature. Please include the printed name and title below Principal's signature.

RESPONSE: Printed title and name have been inserted. Corrected and reissued surety bond is attached as Exhibit 1.

- 2) The original Tennessee Telecommunications Service Provider's Surety Bond included in the application lists "New Horizons Communications Corp." in the third paragraph, indicated as the "Surety." Please list the correct Surety company on the bond. The original bond was returned to the applicant via certified mail on January 14, 2015, and receipt was acknowledged on January 20, 2015.

RESPONSE: See Response to Request No. 1.

- 3) The audited financial information included with the application refers to the company as "New Horizon Communications Corp." Please clarify that the financial information included in the application is for "New Horizons Communications Corp." As these audited financials were provided by Forman, Itzkowitz, Berenson &

LaGreca, PC, provide documentation from the firm to indicate the name listed on the financial reports is an error.

RESPONSE: Attached as Exhibit 2 is documentation to indicate the name listed on the financial request is an error.

- 4) Page 3 of the application states, "Applicant has no legal affiliations with any other entity." Page 7 of the "Notes to Consolidated Financial Statements for New Horizon Communications Corp. and Affiliate" states that, "As a CLEC, new Horizon Communications Corp. bundles various telecommunications products, thorough relationships with national and regional carriers, onto a single billing platform for their customers. *Its affiliate NHC Resources, Inc.* leases equipment for voice over IP. Please clarify the discrepancy between what is stated in the application and the Notes to Consolidated Financial Statements about whether New Horizons Communications Corp. has affiliates.

RESPONSE: The two companies are not affiliates; they only share common owners. New Horizons Communications Resources, Inc. (NHCR) is a separate corporation owned by the partners of New Horizons Corp. (NHC); it is an equipment financing company. The accountant grouped the two companies together for evaluation of the ownership team. Both companies are uniquely registered companies, have separate Federal ID numbers and foreign corporation registrations.

- 5) The application indicates that New Horizons Communications Corp. "has had its authority temporarily revoked in Nevada (in 2008 and 2013) due to late receipt of annual assessment and related paperwork. After payment of a penalty, the authority was reinstated. Applicant had its authority temporarily revoked in Texas in 2014 due to a late compliance filing. That authority is in the process of being reinstated." Tenn. Code Ann. § 65-4-201 required evidence that the "applicant possesses sufficient managerial, financial and technical abilities to provide the applied for services." Please describe the circumstances that led to New Horizons Communications Corp. being revoked in the state of Nevada on two separate occasions (2008 and 2013) and also being revoked in the state of Texas in 2014. What measures have been instituted since these revocations to ensure that all regulatory filings are timely in every state in which the company is doing business? Has the company's authority been reinstated in the state of Texas?

RESPONSE:

(a) & (c) As to the circumstances that led to NHC's authority being revoked in Nevada (in 2008 and 2012), that occurred, as indicated previously, due to late receipt of an annual assessment and related paperwork. After payment of a penalty and related paperwork, the authority was reinstated. Proof of Nevada reinstatement is attached as Exhibit 3.

As to the circumstances that led to NHC's authority being revoked in Texas in 2014, NHC did not file a Service Provider Certificate of Authority and Certificate of Authority Renewal page, which is a one page form, with its 2014 CLEC Annual Report Attached. NHC is in the midst of getting its authority reinstated in Texas and expects that will occur within the next 45 days.

(b) To ensure that all regulatory filings are timely in every state, NHC, in January, 2015, contracted with a company that will provide 100% outsource service of NHC's

reporting - Compliance Solutions Inc. (CSI), Longwood Florida. CSI has years of experience in filing these reports in an organized, timely and accurate method.

In addition to the above and statements in the application, NHC states that it possesses sufficient managerial, financial and technical abilities to provide the applied for services in Tennessee, as it is a 13 year old self funded business that has been profitable since 2004 with a highly profitable 2015 run rate of \$60 million per year and growth that has earned us a spot on the INC 5000 fastest growing companies four (4) years in a row.

- 6) TRA Rule 1220-4-8-.04(3)(b) requires all competing telecommunications service providers providing basic local exchange telephone service or its equivalent to either directly, or through arrangements with other carriers or companies to:
1. Provide access to 911 and E911 emergency service.
  2. Provide white page directory listings and directory assistance.
  3. Provide consumer access to and support for the Tennessee Relay Center in the same manner as incumbent local exchange telephone companies.
  4. Provide free blocking service for 900, 976 type services in accordance with Authority policy.
  5. Provide Lifeline and Link-up services to qualifying citizens of this state.
  6. Provide educational discounts in existence as of June 6, 1995.

Detail how New Horizons Communications Corp. will comply with all aspects of this rule.

RESPONSE: NHC will comply with all aspects of TRA Rule 12220-4-8-.04(3)(b) because the services and offerings referenced in Requests Nos. 6.1-6.6, above will be provisioned by the underlying ILEC in conjunction with NHC's wholesale and resale arrangements with the ILEC.

- 7) The Small and Minority-Owned Business Participation Plan submitted with the application is not signed. Provide a signed Small and Minority-Owned Business Participation Plan.

RESPONSE: The signed Small and Minority-Owned Business Participation Plan is attached as Exhibit 4.

Sincerely,



H. LaDon Baltimore

Philip J. Macres  
Klein Law Group, PLLC  
1250 Connecticut Avenue N.W., Suite 200  
Washington, D.C. 20036  
Telephone: 202.289.6956  
Email: PMacres@KleinLawPLLC.com

Counsel to New Horizons Communications Corp.

**New Horizons Communications, Corp.**  
**Data Request Response**  
**Docket No. 14-00169**

**EXHIBIT 1**

REISSUED SURETY BOND

# TENNESSEE REGULATORY AUTHORITY

## TENNESSEE TELECOMMUNICATIONS SERVICE PROVIDER'S SURETY BOND

Bond #: 32S442394

**WHEREAS,** New Horizons Communications Corp (the "Principal"), has applied to the Tennessee Regulatory Authority for authority to provide telecommunications services in the State of Tennessee; and

**WHEREAS,** under the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated, as amended, the Principal is required to file this bond in order to obtain such authority and to secure the payment of any monetary sanction imposed in any enforcement proceeding brought under Title 65 of the Tennessee Code Annotated or the Consumer Telemarketing Act of 1990 by or on behalf of the Tennessee Regulatory Authority (the "TRA"); and

**WHEREAS,** The Ohio Casualty Insurance Company (the "Surety"), a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, has agreed to issue this bond in order to permit the Principal to comply with the provisions of Title 65, Chapter 4, Section 125(j) of the Tennessee Code Annotated;

**NOW THEREFORE, BE IT KNOWN,** that we the Principal and the Surety are held and firmly bound to the STATE OF TENNESSEE, in accordance with the provisions of Tennessee Code Annotated, Title 65, Chapter 4, Section 125(j), in the full amount of twenty thousand dollars (\$20,000.00) lawful money of the United States of America to be used for the full and prompt payment of any monetary sanction imposed against the Principal, its representatives, successors or assigns, in any enforcement proceeding brought under Title 65 of Tennessee Code Annotated or the Consumer Telemarketing Act of 1990, by or on behalf of the TRA, for which obligation we bind ourselves, our representatives, successors and assigns, each jointly and severally, firmly and unequivocally by these presents.

This bond shall become effective on the 13th day of November, 2014, and shall be continuous; provided, however, that each annual renewal period or portion thereof shall constitute a new bond term. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits or actions under this bond shall not exceed Twenty Thousand Dollars (\$20,000.00). The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the TRA and Principal by certified mail, it being understood that the Surety shall not be relieved of liability that may have accrued under this bond prior to the date of cancellation.

**PRINCIPAL**  
New Horizons Communications Corp

**SURETY**  
The Ohio Casualty Insurance Company

Name of Company authorized by the TRA

Name of Surety

129167

310 E 96th Street Indianapolis, IN 46240

Company ID # as assigned by TRA

Address of Surety

SIGNATURE OF PRINCIPAL

SIGNATURE OF SURETY AGENT

[Signature]  
Name: Glen E. NELSON  
Title: Vice President

[Signature]  
Name: Lindsey Morris  
Title: Attorney in Fact

Address of Surety Agent:  
327 UNION AVE  
FRAMINGHAM, MA 01702-6338



THIS BOND IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF SECTION 125, CHAPTER 4, TITLE 65 OF THE TENNESSEE CODE ANNOTATED AS AMENDED BY CHAPTER NO. 586, 2000 PUBLIC ACTS. SHOULD THERE BE ANY CONFLICT WITH THE TERMS HEREOF AND THE STATUTE OR REGULATIONS PROMULGATED THEREUNDER, THE STATUTE OR REGULATIONS SHALL PREVAIL. (POWER OF ATTORNEY FROM AN APPROVED INSURANCE COMPANY MUST BE ATTACHED.)

This Power of Attorney limits the acts of those named herein, and they have no authority to bind the Company except in the manner and to the extent herein stated.

The Ohio Casualty Insurance Company  
**POWER OF ATTORNEY**

Surety Bond Number: **32S442394** Principal: New Horizons Communications Corp

Bond Amount: (\$20,000.00) Twenty Thousand Dollars And Zero Cents

KNOW ALL PERSONS BY THESE PRESENTS: that The Ohio Casualty Insurance Company, a corporation duly organized under the laws of the State of New Hampshire (herein collectively called the "Company"), pursuant to and by authority herein set forth, does hereby name, constitute and appoint, Lindsey Morris

all in the city of FRAMINGHAM, state of MA each individually if there be more than one named, its true and lawful attorney-in-fact to make, execute, seal, acknowledge and deliver, for and on its behalf as surety and as its act and deed, any and all undertakings, bonds, recognizances and other surety obligations, in pursuance of these presents and shall be as binding upon the Companies as if they have been duly signed by the president and attested by the secretary of the Company in their own proper persons.

IN WITNESS WHEREOF, this Power of Attorney has been subscribed by an authorized officer or official of the Company and the corporate seal of the Company has been affixed thereto this 18th day of November, 2013.



The Ohio Casualty Insurance Company

By: David M. Carey  
David M. Carey, Assistant Secretary

STATE OF PENNSYLVANIA ss  
COUNTY OF MONTGOMERY

On this 18th day of November, 2013, before me personally appeared David M. Carey, who acknowledged himself to be the Assistant Secretary of The Ohio Casualty Insurance Company and that he, as such, being authorized so to do, execute the foregoing instrument for the purposes therein contained by signing on behalf of the corporations by himself as duly authorized officer.

IN WITNESS WHEREOF, I have hereunto subscribed my name and affixed my notarial seal at Plymouth Meeting, Pennsylvania, on the day and year first above written.



COMMONWEALTH OF PENNSYLVANIA  
Notarial Seal  
Teresa Pastella, Notary Public  
Plymouth Twp., Montgomery County  
My Commission Expires March 28, 2017  
Member, Pennsylvania Association of Notaries

By: Teresa Pastella  
Teresa Pastella, Notary Public

This Power of Attorney is made and executed pursuant to and by authority of the following By-law and Authorizations of The Ohio Casualty Insurance Company, which is now in full force and effect reading as follows:

**ARTICLE IV – OFFICERS** – Section 12. Power of Attorney. Any officer or other official of the Corporation authorized for that purpose in writing by the Chairman or the President, and subject to such limitation as the Chairman or the President may prescribe, shall appoint such attorneys-in-fact, as may be necessary to act in behalf of the Corporation to make, execute, seal, acknowledge and deliver as surety any and all undertakings, bonds, recognizances and other surety obligations. Such attorneys-in-fact, subject to the limitations set forth in their respective powers of attorney, shall have full power to bind the Corporation by their signature and executed, such instruments shall be as binding as if signed by the President and attested to by the Secretary. Any power or authority granted to any representative or attorney-in-fact under the provisions of this article may be revoked at any time by the Board, the Chairman, the President or by the officer or officers granting such power or authority.

**Certificate of Designation** – The President of the Company, acting pursuant to the Bylaws of the Company, authorizes David M. Carey, Assistant Secretary to appoint such attorneys-in-fact as may be necessary to act on behalf of the Company to make, execute, seal, acknowledge and deliver as surety any and all undertakings, bonds, recognizances and other surety obligations.

**Authorization** – By unanimous consent of the Company's Board of Directors, the Company consents that facsimile or mechanically reproduced signature of any assistant secretary of the Company, wherever appearing upon a certified copy of any power of attorney issued by the Company in connection with surety bonds, shall be valid and binding upon the Company with the same force and effect as though manually affixed.

I, Gregory W. Davenport, the undersigned, Assistant Secretary, of The Ohio Casualty Insurance Company do hereby certify that the original power of attorney of which the foregoing is a full, true and correct copy of the Power of Attorney executed by said Company, is in full force and effect and has not been revoked.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the seals of said Company this 13th day of November, 2014.



By: Gregory W. Davenport  
Gregory W. Davenport, Assistant Secretary

Not valid for mortgage, note, loan, letter of credit, currency rate, interest rate or residual value guarantees.

To confirm the validity of this Power of Attorney call 888-844-2663 between 8:00 am and 7:30 pm EST on any business day.

ACKNOWLEDGMENT OF PRINCIPAL

Commonwealth of Massachusetts  
~~STATE OF TENNESSEE~~  
 COUNTY OF Middlesex

Before me, a Notary Public of the State and County aforesaid, personally appeared Glen Nelson with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of New Horizons Communications Corp., and he acknowledged to me that he executed the same.

WITNESS my hand and seal this 6 day of FEB., 2015.

My Commission Expires:

OCT. 8, 2015

  
 Notary Public

**Lindsey J. Morris**  
 Notary Public  
 My Commission Expires  
 October 8, 2015

ACKNOWLEDGMENT OF SURETY

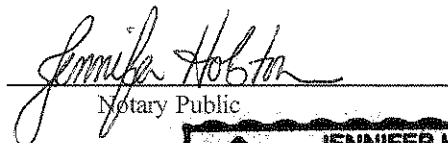
Commonwealth of Massachusetts  
~~STATE OF TENNESSEE~~  
 COUNTY OF Middlesex

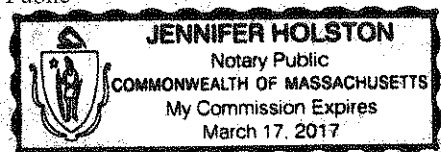
Before me, a Notary Public of the State and County aforesaid, personally appeared Lindsey Morris with whom I am personally acquainted and who, upon oath, acknowledged himself to be the individual who executed the foregoing bond on behalf of LJM Insurance Agency, the within named Surety, a corporation licensed to do business in the State of Tennessee and duly authorized by the Tennessee Commissioner of Insurance to engage in the surety business in this state pursuant to Title 56, Chapter 2 of the Tennessee Code Annotated, and that he as such an individual being authorized to do so, executed the foregoing bond, by signing the name of the corporation by himself and as such individual.

WITNESS my hand and seal this 6<sup>th</sup> day of February, 2015.

My Commission Expires:

MARCH 17, 2017

  
 Notary Public



APPROVAL AND INDORSEMENT

This is to certify that I have examined the foregoing bond and found the same to be sufficient and in conformity to law, that the sureties on the same are good and worth the penalty thereof, and that the same has been filed with the Tennessee Regulatory Authority, State of Tennessee, this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

Name:

Title:

**New Horizons Communications, Corp.**  
**Data Request Response**  
**Docket No. 14-00169**

**EXHIBIT 2**

**CPA CERTIFICATION**



## CERTIFICATION

The undersigned, CARL LAGRECA, does hereby certify to the Tennessee Regulatory Authority as follows:

That he is a certified public accountant with the firm Forman, Itzkowitz, Berenson & LaGreca, P.C.;

That New Horizons Communications Corp. is a client of Forman, Itzkowitz, Berenson & LaGreca, P.C.;

That he is familiar with the Independent Accountants' Review Report for New Horizons Communications Corp. and Affiliate as of December 31, 2013 and 2012;

That he understands that New Horizons Communications Corp. is also known as New Horizon Communications Corp.; and

That the Independent Accountants' Review Report for New Horizon Communications Corp. and Affiliate for years ended December 31, 2013 and 2012 submitted to the Tennessee Regulatory Authority was the independent review performed by Forman, Itzkowitz, Berenson & LaGreca, P.C. of New Horizons Communications Corp. and Affiliate for the years ended December 31, 2013 and 2012; and

That the undersigned is prepared to answer any questions which pertain to the certification herein.

Dated this the 20 day of February, 2015.

Carl LaGreca CPA - President  
Name and Title

Forman, Itzkowitz, Berenson & LaGreca, P.C.

**New Horizons Communications, Corp.**  
**Data Request Response**  
**Docket No. 14-00169**

**EXHIBIT 3**

NEVADA CERTIFICATION OF AUTHORITY



BRIAN SANDOVAL  
Governor

STATE OF NEVADA  
PUBLIC UTILITIES COMMISSION

ALAINA BURTENSHAW  
Chairman

REBECCA WAGNER  
Commissioner

DAVID NOBLE  
Commissioner

CRYSTAL JACKSON  
Executive Director

February 11, 2015

Ronald Sheehan  
New Horizons Communications Corp.  
420 Bedford St. Ste. 250  
Lexington, MA 02420

Re: Docket No. 14-05044

Dear Ronald Sheehan,

Enclosed is Certificate of Public Convenience and Necessity 3020 authorizing NHC Communications to operate as a competitive supplier of telecommunication service within the State of Nevada.

Also, enclosed is a copy of the requirements to maintain a Certificate of Public Convenience and Necessity.

If you have any questions regarding the enclosed document, please call 775-684-6101.

Sincerely,

BREANNE POTTER  
Assistant Commission Secretary

Enclosures  
BP: BC  
cc: Glen Nelson, Lance Steinhart

NORTHERN NEVADA OFFICE  
1150 East William Street  
Carson City, Nevada 89701-3109  
(775) 684-6101 • Fax (775) 684-6110

<http://puc.nv.gov>

SOUTHERN NEVADA OFFICE  
9075 West Diablo Drive, Suite 250  
Las Vegas, Nevada 89148  
(702) 486-7210 • Fax (702) 486-7206

PUBLIC UTILITIES COMMISSION OF NEVADA

CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY

NHC Communications

CPC 3020  
Docket No. 14-05044

The Public Utilities Commission of Nevada ("Commission") entered its Order in Docket No. 14-05044 finding that NHC Communications has met the requirements to operate as a competitive supplier of telecommunication service within the State of Nevada.

NHC Communications is hereby granted this Certificate of Public Convenience and Necessity as evidence of its authority to operate as a competitive supplier of telecommunication service within the State of Nevada. As a condition of this Certificate, NHC Communications shall render reasonably continuous and adequate service to the public within the State of Nevada. Failure to comply with all applicable provisions of the Nevada Revised Statutes; all applicable rules, regulations and orders of the Commission; and any applicable terms, conditions and limitations pertaining to the privileges granted in this Certificate shall comprise sufficient grounds for the suspension or revocation of this Certificate. Nothing contained in this Certificate shall be construed to create a franchise or to constitute the grant of an irrevocable Certificate.

This Certificate of Public Convenience and Necessity shall not be conveyed or transferred without the Commission's prior approval.

Any errors in the drafting of this Certificate of Public Convenience and Necessity may be corrected without further proceedings by the Commission.

By the Commission,



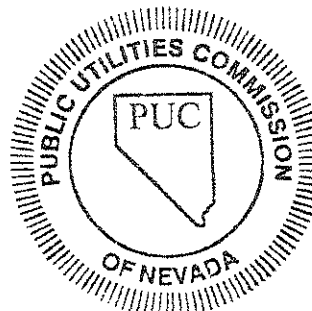
ALAINA BURTENSHAW,  
Chairman

Attest:

  
BREANNE POTTER,  
Assistant Commission Secretary

Dated: Carson City, Nevada

2/10/15  
(SEAL)



**New Horizons Communications, Corp.**  
**Data Request Response**  
**Docket No. 14-00169**

**EXHIBIT 4**

SIGNED AND NOTARIZED SMALL AND MINORITY-OWNED BUSINESS PLAN

**PROPOSED SMALL AND MINORITY-OWNED  
TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN**

**SUBMITTED TO**

**TENNESSEE REGULATORY AUTHORITY**

**BY**

**NEW HORIZONS COMMUNICATIONS CORP.**

PROPOSED SMALL AND MINORITY-OWNED  
TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

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PROPOSED SMALL AND MINORITY-OWNED  
TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

1. PURPOSE

- 1.1. This proposed small and minority-owned telecommunications business participation plan (Plan) is submitted by New Horizons Communications Corp. (the "Company") pursuant to T.C.A. §65-5-112.

2. DEFINITIONS

- 2.1. "Small Business" for the purpose of this Plan, is a business with annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-112.
- 2.2. "Minority Business" for the purpose of this Plan, is a business that is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned by an individual who personally manages and controls the daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. §65-5-112.

3. POLICY STATEMENT

- 3.1. It is the Company's policy to afford small and minority-owned telecommunications businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. §65-5-112.

4. PERIOD OF EFFECTIVENESS

- 4.1. As the Company does not currently purchase goods and services from small or minority-owned telecommunications businesses, the Plan and the associated duties and activities do not have a fixed time period for effectiveness. At such time the Company outsources the services of small and minority-owned telecommunications businesses, this Plan will be modified.



5. PLAN ADMINISTRATION

5.1. The Company Plan Administrator is:

Stephen Gibbs, President  
New Horizons Communications Corp.  
420 Bedford Street, Suite 250  
Lexington, MA 02420  
Telephone: 781.290.4600  
Facsimile: 781.290.4660

5.2. The Administrator manages the Plan and has direct interface with contract administrators to ensure compliance.

6. PLAN TO ASSURE EQUITABLE OPPORTUNITY

6.1. The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan.

6.2. The Administrator shall cultivate and maintain relationships with women, minority, and small business trade associations and business development organizations in an effort to locate and qualify capable small and minority-owned telecommunications businesses for participation in contracting opportunities.

7. PLAN REPORTING

7.1. The Administrator will submit such periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.

(Signature on Following Page)

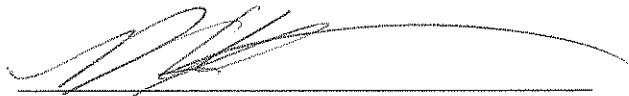
Dated this 17 day of February, 2015.

New Horizons Communications Corp.

By: 

Glen Nelson, Vice President – Marketing  
and Business Development  
420 Bedford Street, Suite 250  
Lexington, MA 02420  
Telephone: 781.290.4600  
Facsimile: 781.290.4660

Subscribed and sworn to before me this \_\_\_\_ day of February, 2015.



Notary Public in and for the State of Massachusetts,

My Commission expires:

2/23/2018

SEAL

