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### MILITANA, BARNEY, BOYLAN & MCGILIRECEIVED

AN ASSOCIATION OF ATTORNEYS

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RICHARD MILITANA\* (615) 595-1525

\* also admitted in Florida

JOHN A. BARNEY\*

(615) 224-8540

109 HOLIDAY COURT
SUITE B-5
FRANKLIN, TN 37067
TELEPHONE (615) 595-1525 - FACSIMILE (800) 895-3239

T.R.A. DOCKTHOMAS BOYLAN (615) 815-5831

TELETHONE (013) 383-1320 - TAGIMIL

MICHELE MCGILL (615) 948-9005

June 25, 2015

Chairman, Tennessee Regulatory Authority c/o Sharla Dillon, Dockets and Records Manager 502 Deadrick Street, 4<sup>th</sup> Floor Nashville, TN 37243

Re: Tariff Filing to True Up Bonding Cost – Docket 14-00158

Dear Ms. Dillon,

Please file the attached Response of King's Chapel Capacity To the 2<sup>nd</sup> Data Request of the Tennessee Regulatory Authority on Behalf of King's Chapel Capacity, LLC in the above matter.

This response is composed of a narrative and a single attachment. We are providing an electronic copy and an original with four copies of the narrative response. Because of the confidential nature of the attachment, we are providing one physical copy under seal and we are asking that this attachment be treated as confidential.

Sincerely,

MICHELE MCGILL, Esq.

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1. Provide a copy of the following bills. Because of the confidential nature of the information requested, we are listing only the related Invoice numbers, date and page numbers from the original monthly Customer Billing Registers provided on June 11, 2015.

Invoice #	Date	Page #
1394	4/1/09	4
1566	7/6/09	7
1742	10/1/09	10
1859	12/1/09	12
2102	3/23/10	16
2291	7/1/09	20
2292	7/7/09	20
2704	1/12/11	27
2705	1/13/11	27
3052	6/9/11	33
3053	6/9/11	33
3057	6/15/11	33
3478	??	41
3554	1/4/12	42
3984	7/19/12	50
3985	7/19/12	50
3986	7/19/12	50
3987	7/19/12	50
3988	7/19/12	50
3989	7/19/12	50
3990	7/19/12	50
3991	7/19/12	50
4137	8/27/12	53
4138	8/27/12	53
4284	11/1/12	55
4370	11/1/12	57
4457	1/1/12	58
4554	2/25/13	60
4737	1/1/13	63
4742	1/1/13	63
4743	1/1/13	63
4744	1/1/13	63
4842	5/30/13	65
4843	5/30/13	65

Invoice #	Date	Page #
5014	7/1/13	68
5203	9/16/13	71
5204	9/16/13	71
5205	9/16/13	71
5206	9/16/13	71
5207	9/16/13	71
5208	9/16/13	71
5209	9/16/13	71
5210	9/16/13	71
5211	9/16/13	71
5212	9/16/13	72
5295	10/2/13	73
5301	??	73
5305	??	73
5306	??	73
5307	??	73
5308	??	73
5309	??	73
5310	??	73
5311	??	73
5477	12/2/13	76
5485	12/7/13	76
5486	12/7/13	76
5574	??	78
5577	1/1/14	78
5578	1/1/14	78
5767	2/26/14	82
6314	8/19/14	91
6925	1/6/15	102
6926	1/6/15	102
Lot 421	3/15/13	107
Lot 440	3/15/13	107
Lot 441	3/15/13	107
Lot 442	3/15/13	107

### **RESPONSE:**

Please see Attachment 1a-CONFIDENTIAL. Because of the voluminous nature of this response, we are only providing a single copy which is being filed under seal. We are also providing a confidential electronic copy.

2. The following billing Invoices were issued to one customer, but no amounts were listed. Please explain.

Invoice #	Date	Page #
4556	3/1/12	60
4558	4/1/12	60
4560	5/1/12	60
4562	6/1/12	60
4564	7/1/12	60
4566	8/1/12	60
4568	9/1/12	60
4570	10/1/12	60
4572	11/1/12	60
4573	12/1/12	60
4574	1/1/13	60

### **RESPONSE:**

This customer moved in on February 1, 2013. However, the initial billing for this customer was inadvertently established in the wrong period (3/1/12 to 1/1/13). When the error was discovered, the previous invoices were voided. This change resulted in these particular invoices having no amounts.

3. It appears from the sequential nature of the invoice numbers provided on the Invoice Register that a number of customers were billed months in advance. Please explain how and why that would happen. Just one example is the series of Invoices on page 89 (#6186, 6187 and 6188).

### **RESPONSE:**

Some customers choose to pay their bill before the invoices are issued (prepayments for service). When this occurs, the additional future invoices are printed sequentially in order to match up with the payment that is received.

4. Likewise, on a few occasions a customer is billed months in arrears. One example is page 100 (#6779, 6780, 6781 and 6782). Please explain the circumstances under which this could happen.

### RESPONSE:

Billing in arrears generally only occurs when new service is first established for a customer. Specifically, there is sometimes a delay between the customer's move-in date and the date when that customer's account is first reflected in the billing system. When this occurs, the customer is billed in arrears for the previous service months.