

Docket 14-00107

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CONSUMER SERVICES DIVISION  
JUN 25 2018

TENNESSEE PUBLIC UTILITY COMMISSION

2017-2018 INSPECTION FEE

CK # 024195

JUN 22 2018

SOURCE RA22-17

FOR CUSTOMER OWNED COIN OPERATED (OR COINLESS) TELEPHONES

DEP # 0000025419

AMT 20.00

TN PUBLIC UTILITY COMMISSION  
The Salvation Army

2649 Kirby Whitten Parkway  
Memphis, TN 38133

Please calculate and submit to the TPUC your company's appropriate COCOT inspection fee by July 1, 2018. Failure to submit the proper fees could result in the disconnection of your COCOTs.

1. Total number of COCOTs operated by your company as of July 1, 2017 3
2. Total number of COCOT additions between July 1, 2017 and June 30, 2018
3. Total number of COCOT deletions between July 1, 2017 and June 30, 2018 1
4. Total COCOTs as of June 30, 2018  
(line 1 plus line 2, subtract line 3) 2
5. **Fee due (Total COCOTS shown on line 4 x \$10.00)** \$ 20.00  
If Line 4 is 0 and you wish to retain your authority, please send fee of \$10.00.

I, the undersigned owner, president, or officer of the above named COCOT provider, being first duly sworn, on oath, state the number of COCOTs operated by said company and the inspection fee computed therefrom are accurate.

NAME DOVAND TKAUTZ  
(Please Print)

SIGNATURE [Signature]

TITLE Administrator

FAX NO 901-531-1797

TELEPHONE 901-531-1750

EMAIL memphis@uss.salvationarmy.org

If you are no longer in this business and would like to cancel your authority, please sign below.

**PLEASE CANCEL MY AUTHORITY TO OPERATE COCOTs IN TENNESSEE, AS I HAVE CLOSED THE TELECOM BUSINESS.**

Please return form with enclosed payment to:

Tennessee Public Utility Commission  
Attn: Chris Eaton  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243  
Chris.Eaton@tn.gov

# TENNESSEE PUBLIC UTILITY COMMISSION

502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243



## 2018-2019 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE

(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number 129162 Docket Number 1400107  
(To Be filled out by the TPUC)

### Part 1: General Information

Name of Applicant The Salvation Army

Address 2649 Kirby Whitten Rd. Memphis

State TN Zip Code 38133 Phone No: (901) 531-1750

Email Address: Memphisarc@uss.salvationarmy.org

Name and telephone number of contact person authorized to respond to Commission inquiries Monday through Friday:

Judy Lynn Smith 901-553-8730  
Name Telephone

2649 Kirby Whitten Rd. Memphis TN 38133  
Address City State Zip

Mail the completed renewal application to:

Tennessee Public Utility Commission  
Consumer Services Division  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243.

Should you have any questions, please call **Jaclyn Hammons at (615)741-2904.**

Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOTS

\_\_\_\_\_ Personally  
\_\_\_\_\_ ☒ Full time Technician  
\_\_\_\_\_ Part Time Technician  
\_\_\_\_\_ Service/repair contract with 3<sup>rd</sup> party

(2) Identify names and qualifications of the party/parties responsible for service and repair.

Patrick Gatsvull, Facilities Manager - Mechanics  
with phone support from Payphone.com

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

- A. The charge and operating instructions.
- B. Long Distance Carrier, Address, and 800 Number must be on the card.
- C. Company Name, Address, Phone Number with a place for your TPUC ID Number.
- D. Information for using Long Distance, (0+Area Code + Number – within this Area Code and Outside this Area Code.
- E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
- F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
- G. Emergency Help (Dial)
- H. Dial \_\_\_\_\_ for Refund (Or indicate how you handle refunds)
- I. Free Calls – Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
- J. Method of service provided—One-way (outbound calls only) or Two-way service

Local Calls with Coin - deposit coin before dialing  
Local Calls with C.O.C. Card - Dial 0 + Area Code + Number  
Long Distance Calls with Coin - Dial 1 + Area Code + Number  
Long Distance Calls with Credit Card - Dial 0 + Area Code + Number  
Collect Calls - Dial 0 and wait for operator assistance

**50¢ FOR 10 MINUTES**

Emergency - Dial 911  
Directory Assistance - Dial 411 or 1411  
Change not provided  
Deposit U.S. coins only


**This phone is operated by:**  
THE SALVATION ARMY  
2649 KIRBY WHITTEN  
MEMPHIS TN 38133

**The Operator Service Provider is:**  
**AT&T**

**Part IV Rule Compliance Agreement**

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Public Utility Commission's Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TPUC Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TPUC indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant's knowledge.

 6.13.18  
Applicant Signature Date