CenturyLink™

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October 9, 2014

VIA ELECTRONIC AND OVERNIGHT MAIL

Chairman, Tennessee Regulatory Authority
c/o Sharla Dillon, Dockets and Records Manager
Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Re: Petition for Approval of an Interconnection Agreement between CenturyTel of Claiborne, Inc. d/b/a CenturyLink Claiborne, CenturyTel of Adamsville, Inc. d/b/a CenturyLink Adamsville and CenturyTel of Ooltewah-Collegedale, Inc. d/b/a CenturyLink Ooltewah-Collegedale and CenturyLink Communications, LLC - Docket No.

Dear Ms. Dillon:

Enclosed are an original and four (4) copies of a Petition for Approval of an Interconnection Agreement between CenturyTel of Claiborne, Inc. d/b/a CenturyLink Claiborne, CenturyTel of Adamsville, Inc. d/b/a CenturyLink Adamsville, and CenturyTel of Ooltewah-Collegedale, Inc. d/b/a CenturyLink Ooltewah-Collegedale (collectively "CenturyLink") and CenturyLink Communications, LLC. The enclosed petition has been electronically filed. This letter is the required follow-up to that filing.

CenturyLink is not aware of any provision in this Agreement that may be inconsistent with any previous Authority decisions in proceedings to which CenturyLink was a party.

Also enclosed is a check in the amount of $100.00 for the filing fees for the company. Please contact me if you have any questions.

Sincerely yours,

Sue Benedek

ZEB/jrh
enclosures
cc: Pamela Wescott
Interconnection Agreements *(on behalf of CenturyLink Communications)*

BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE

In re:	:	
	:	
Petition for Approval of an Interconnection Agreement between CenturyTel of Claiborne, Inc. d/b/a CenturyLink Claiborne, CenturyTel of Adamsville, Inc. d/b/a CenturyLink Adamsville and CenturyTel of Ooltewah-Collegedale, Inc. d/b/a CenturyLink Ooltewah-Collegedale and CenturyLink Communications, LLC	:	Docket No.

PETITION FOR APPROVAL OF AN INTERCONNECTION AGREEMENT BETWEEN CENTURYTEL OF CLAIBORNE, INC. D/B/A CENTURYLINK CLAIBORNE, CENTURYTEL OF ADAMSVILLE, INC. D/B/A CENTURYLINK ADAMSVILLE, AND CENTURYTEL OF OOLTEWAH-COLLEGEDALE, INC. D/B/A CENTURYLINK OOLTEWAH-COLLEGEDALE AND CENTURYLINK COMMUNICATIONS, LLC

CenturyTel of Claiborne, Inc. d/b/a CenturyLink Claiborne, CenturyTel of Adamsville, Inc. d/b/a CenturyLink Adamsville and CenturyTel of Ooltewah-Collegedale, Inc. d/b/a CenturyLink Ooltewah-Collegedale (collectively "CenturyLink") respectfully petitions the Tennessee Regulatory Authority ("Authority") for approval of an Interconnection Agreement ("Agreement") between CenturyLink and CenturyLink Communications, LLC. (hereinafter "CenturyLink Communications"), under Sections 251 and 252 of the Telecommunications Act of 1996 (the "Act"). In support, CenturyLink states the following:

1. CenturyLink and CenturyLink Communications have successfully negotiated the attached Agreement. This Agreement sets up the rates, terms and condition for local Interconnection, Collocation, local resale and to purchase Unbundled Network Elements. This Agreement will allow CenturyLink Communications the option to interconnect their local exchange networks with CenturyLink for purposes of transmission and termination of local traffic.

2. Under 47 U.S.C. § 252(e) CenturyLink submits the Agreement to the Authority for its review and approval. A copy of the Agreement is appended to this petition at Attachment A. A copy of the Disaster Recovery Plan applicable to this Agreement is also appended hereto at Attachment B. Both Attachment A and Attachment B are incorporated herein by reference.

3. 47 U.S.C. § 252(e) provides that the Authority may either approve or reject the Agreement negotiated between the parties within 90 days of its submission for approval. The Act further provides that the Authority may only reject a negotiated Agreement if it finds the Agreement or any portion of the agreement discriminates against a telecommunications carrier that is not a party to the agreement, or that the implementation of the agreement or any portion of the agreement is inconsistent with the public interest, convenience and necessity.

5. CenturyLink affirms that this Agreement meets the standards for approval.

6. Further, as required by 47 U.S.C. § 252(i) and 47 C.F.R. § 51.809, CenturyLink will make the terms and conditions of the entire Agreement available to any other requesting carrier.

WHEREFORE, CenturyLink respectfully requests that the Tennessee Regulatory Authority approve the Agreement as negotiated by the parties.

Respectfully submitted the 9th of October, 2014

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INTERCONNECTION AGREEMENT

BY AND BETWEEN

CENTURYTEL OF CLAIBORNE, INC. d/b/a CENTURYLINK,

CENTURYTEL OF ADAMSVILLE, INC. d/b/a CENTURYLINK,

CENTURYTEL OF OOLTEWAH-COLLEGEDALE, INC. d/b/a CENTURYLINK

AND

CENTURYLINK COMMUNICATIONS, LLC

FOR THE STATE OF TENNESSEE

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This Interconnection Agreement (the “Agreement), is entered into CenturyTel of Adamsville, Inc, CenturyTel of Claiborne, Inc., and CenturyTel of Ooltewah-Collegedale, Inc., all dba CenturyLink (collectively ”CenturyLink”), and all an Incumbent Local Exchange Carrier in the State of Tennessee, (CenturyLink), and CenturyLink Communications, LLC (hereinafter sometimes referencedas “CLEC and/or CC”), in its capacity as a certified provider of local wireline Telecommunications Service in the State of Tennessee. CenturyLink and CenturyLink Communications, LLC, are herein referred to collectively as the “Parties” and each individually as a “Party”. This Agreement establishes the rates, terms and conditions for local Interconnection, Collocation, local resale, and purchase of Unbundled Network Elements. This Agreement covers services in the State of Tennessee only (the “State).

WHEREAS, the Parties wish to interconnect their local exchange networks for the purposes of transmission and termination of Local Traffic (as hereinafter defined), so that customers of each can receive calls that originate on the other’s network and place calls that terminate on the other’s network; and

WHEREAS, the Parties desire to exchange such traffic and related signaling in a technically and economically efficient manner at defined and mutually agreed upon Interconnection points; and

WHEREAS, the Parties wish to set forth terms for the purchase of Unbundled Network Elements, Resale, Additional Services and for Collocation arrangements for the provision of Telecommunications Services; and

NOW, THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, and without waiving any reservation of rights set forth herein, CenturyLink and CenturyLink Communications, LLC, hereby covenant and agree as follows:

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ARTICLE I. DEFINITIONS

1. GENERAL RULES

1.1 Unless the context clearly indicates otherwise, the definitions set forth in this Article of this Agreement shall apply to the entire Agreement and all attachments incorporated by reference herein into this Agreement. A defined term intended to convey the meaning stated in this Agreement is capitalized when used.

1.2 Additional definitions that are specific to the matters covered in a particular Article, attachment or provision may appear in that Article, attachment or provision. To the extent that there is any difference of interpretation between a definition set forth in this Agreement and any definition in a specific Article, attachment or provision, the definition set forth in the specific Article, attachment or provision shall control with respect to that Article, attachment or provision.

1.3 Capitalized terms that are not otherwise defined in this Article or elsewhere within the Agreement but are defined in the Telecommunications Act of 1996 (Act) and/or the orders and rules implementing the Act shall have the meaning set forth in the Act or in such orders and rules.

1.4 Terms used in a Tariff shall have the meanings stated in the Tariff.

1.5 Unless the context clearly indicates otherwise, any term defined in this Agreement which is defined or used in the singular shall include the plural, and any term defined in this Agreement which is defined or used in the plural shall include the singular.

1.6 The words “shall” and “will” are used interchangeably throughout the Agreement and the use of either indicates a mandatory requirement. The use of one or the other shall not confer a different degree of right or obligation for either Party.

2. DEFINATIONS

911 Service or 911: Basic 911 Service provides a caller access to the appropriate PSAP by dialing a 3-digit universal telephone number (911). As used in this Agreement, references to 911 Service shall include E911 as defined herein, as appropriate.

911 Service Provider: A 911 System Service Provider furnishes systems and support necessary to enable 9-1-1 calling for one or more PSAPs in a specific geographic area.

911 Trunk: A trunk capable of transmitting a 9-1-1 dialed call to the Selective Router, and used for the single purpose of transmission of 9-1-1 calls in accordance with applicable NENA Standards.

Access Service Request (ASR): The Ordering and Billing Forum document designated by CenturyLink to be used by the Parties to add, establish, change or disconnect services or trunks for the purpose of providing special access, Switched Access Services, and Interconnection.

Access Services: Interstate and intrastate Switched Access Services, Special Access and/or Private Line services, as appropriate.

Access Tandem Switch: A Local Exchange Carrier (LEC) switching system that is used to connect and switch trunk circuits between and among the LEC's Central Office network and Interexchange Carriers' networks.

Act or the Act: The Communications Act of 1934, as amended by the Telecommunications Act of 1996, and as amended from time to time and codified at 47 U.S.C. §§151, et seq.

ACTL: Access Customer Terminal Location as defined by Telcordia.

Advanced Services: Means intrastate or interstate wireline Telecommunications Services (including, but not limited to, ADSL, IDSL, xDSL, Frame Relay and Cell Relay) that rely on packetized, Packet Switched or other technology that enable users to originate and receive high-quality voice, data, graphics and/or video telecommunications using any technology.

Affiliate: Shall have the meaning set forth in 47 U.S.C. §153(2) of the Act.

ALI Database: A database which stores information associated with End User customers' telephone numbers or shell records.

Applicable Law: Shall mean all effective laws, statutes, common law, governmental regulations, ordinances, codes, rules, guidelines, orders, permits and approvals of any governmental authority (including, without limitation, the Commission and the FCC) that relate to the respective rights and obligations of each Party as of the Effective Date (Applicable Rules) or as subsequently revised.

As-Is Transfer (AIT): The transfer of all Telecommunications Services and features available for resale that are currently being provided for a specific account, without the requirements of a specific enumeration of the services and features on the Local Service Request (LSR), with all such services being provided "as is.

Automated Message Accounting (AMA): The structure inherent in switch technology that initially records telecommunication message information. AMA format is contained in the Automated Message Accounting document, published by Telcordia Technologies as GR-1100-CORE, which defines the industry standard for message recording.

Automatic Location Identification (ALI): A record that includes the subscriber's name (identified by ANI), street address, emergency service number and other predetermined information associated with the E-911 caller's telephone number, which is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise extensions, etc.); will be identified with the service address of the calling party's listed number.

Automatic Number Identification (ANI): A telephone number associated with the access line from which the call originates, used for selective routing and for display at a Public Safety Answering Point (PSAP) to identify the caller. It is the key field in the ALI database. Any reference to ANI in this Agreement shall be deemed to be inclusive of pANI, as appropriate.

Bill Date: The date when a CenturyLink service is billed and/or invoiced to a customer. The Bill Date is generally the date one (1) day past the billing cycle close date and will appear on any such bill or invoice.

Bill Due Date: The date that payment for a bill or invoice is due. The Bill Due Date shall be the date thirty (30) Days from the Bill Date.

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Bona Fide Request (BFR): The process CenturyLink Communications, LLC , must use (1) to submit a request to obtain access to a Network Element to which CenturyLink is required to provide access on an unbundled basis under Applicable Law, but which Network Element is new, undefined or not otherwise available under the terms of this Agreement; (2) when facilities and equipment are not Currently Available; (3) when CenturyLink Communications, LLC , requests that CenturyLink provide a Network Element on an unbundled basis that is superior or inferior in quality than those that CenturyLink provides to itself; and (4) to request certain other services, features, capabilities or functionality defined and agreed upon by the Parties as services to be ordered via the BFR process on an individual case basis (ICB).

Business Day: Monday through Friday, except for company holidays on which CenturyLink is officially closed for business.

Carrier Access Billing System (CABS): The system which is defined in a document prepared under the direction of the Billing Committee of the OBF. The CABS document is published by Telcordia, and contains the recommended guidelines for the billing of access and other connectivity services.

Central Office (CO): A telephone company Building where customer lines are joined to a switch or switches for connection to the Public Switched Telephone Network (PSTN).

Central Office Building or Building: Structure (not including a controlled environment vault (CEV)) housing CenturyLink network equipment that is under the control of CenturyLink and for which CenturyLink has the right to grant access and/or occupation by third parties.

Central Office Switch: A switch used to provide Telecommunications Services including (1) End Office Switches which are Class 5 switches from which End User Telephone Exchange Services are connected and offered, directly or through subtending Remotes, and (2) Tandem Office Switches which are Class 4 switches used to connect and switch trunk circuits between and among Central Office Switches. Central Office Switches may be employed as combination End Office/Tandem Office Switches (combination Class 5/Class 4).

Centrex: A Telecommunications Service associated with a specific grouping of lines that uses central office switching equipment for call routing to handle direct dialing of calls, and to provide numerous private branch exchange-like features.

CenturyLink Operating Company (CTOC) or CenturyLink: The CenturyLink Operating Company in the State that is an individual, separate legal entity Party to this Agreement.

Certificate of Operating Authority: A certification by the State Commission that CenturyLink Communications, LLC , has been authorized to operate within the State as a provider of local Telephone Exchange Services within CenturyLink's local service area; in many states this certification is known as a Certificate of Public Convenience and Necessity.

CIC: An acronym for Carrier Identification Code.

CLASS: An acronym for Custom Local Area Signaling Services. CLASS is based on the availability of Common Channel Signaling (CCS). CLASS consists of number-translation services such as call-forwarding and caller identification, available within a local exchange. CLASS is a service mark of Bellcore, now Telcordia.

CLLI Codes: Common Language Location Identifier Codes.

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Collocation: An arrangement whereby a requesting Telecommunications Carrier may locate equipment necessary for Interconnection or access to Unbundled Network Elements at CenturyLink Central Offices for the purposes of interconnecting with CenturyLink's network or for accessing CenturyLink's Unbundled Network Elements pursuant to the Interconnection obligations under the Act as codified in 47 C.F.R. §51.

Commingle: The act of Commingling.

Commingling: The connecting, attaching, or otherwise linking of an unbundled Network Element, or a combination of unbundled Network Elements, to one or more facilities or services that CenturyLink Communications, LLC has obtained at wholesale from CenturyLink or the combining of an unbundled Network Element, or a combination of unbundled Network Elements with one or more such facilities or services.

Commission: The State Public Service or Public Utility Commission, as applicable.

Common Channel Signaling (CCS): A high-speed, specialized, packet-switched communications network that is separate (out-of-band) from the public packet-switched and message networks. CCS carries addressed signaling messages for individual trunk circuits and/or database-related services between Signaling Points in the CCS network using SS7 signaling protocol.

Common Transport/ Common Tandem Trunks: A local interoffice transmission path between End Office Switches, between End Office Switches and Tandem Switches and between Tandem Switches in CenturyLink's network. Common Transport paths / Common Tandem Trunks are shared between multiple customers and are required to be switched at the Tandem Switch.

Company Identifier or Company ID: A three to five (3 to 5) character identifier that distinguishes the entity providing voice service (e.g. wireline, wireless, VoIP, etc.) to the End User. The company identifier registry is maintained by NENA in a nationally accessible database.

Competitive Local Exchange Carrier: As defined in 47 U.S.C. §153(32) of the Act, authorized to provide Telephone Exchange Services or Exchange Access services in competition with an ILEC.

Competitive Local Exchange Carrier Profile: A CenturyLink form required to be completed and submitted to CenturyLink by any Telecommunications Carrier requesting to interconnect or exchange traffic with CenturyLink's network, requesting unbundled access to CenturyLink's Network Elements, or the ability to initiate any order submission to CenturyLink. Among other things, a Telecommunication Carrier is required to provide CenturyLink, on the Competitive Local Exchange Carrier Profile, the following: its Operating Company Number (OCN), Company Code (CC), and Access Carrier Name Abbreviation (ACNA).

Contract Year: A twelve (12) month period during the term of the Agreement commencing on the Effective Date and each anniversary thereof.

Copper Loop: A stand-alone Local Loop comprised entirely of copper wire or copper cable. Copper Loops include two-wire and four-wire analog voice-grade Copper Loops, digital Copper Loops (e.g., DS0s and integrated services digital network lines), as well as two-wire and four-wire Copper Loops conditioned to transmit the digital signals needed to provide digital subscriber line services, regardless of whether the Copper Loops are in service or held as spares. A Copper Loop includes attached electronics

using Time Division Multiplexing (TDM) technology, but does not include packet, cell or frame switching capabilities.

Currently Available: Existing as part of CenturyLink's network at the time of a requested order or service. Currently Available does not include any service, Network Element, facility, feature, function or capability that CenturyLink either does not provide to itself or to its own End Users, does not have the capability to provide, or is not required to provide on a resold or unbundled basis under Applicable Law.

Custom Calling Features: A set of Telecommunications Service features available to residential and single-line business customers including call-waiting, call-forwarding and three-party calling.

Customer Proprietary Network Information (CPNI): Shall have the meaning set forth in 47 U.S.C. §222 and shall also include any additional information specified pursuant to State law.

Customer Service Record (CSR): A record detailing the services to which an End User subscribes from its telecommunications provider(s).

Customer Service Record Search: A process requested by CenturyLink Communications, LLC that typically searches for basic account information, listing/directory information, service and equipment listing, and billing information for a customer. CenturyLink Communications, LLC must have obtained proper authorization from the End User prior to requesting a Customer Service Record Search. A Customer Service Record Search will be obtained by means of a LSR where such request is permitted by the provisions of this Agreement.

Dark Fiber: Fiber within an existing fiber optic cable that has not been activated through optronics to render it capable of carrying a Telecommunications Service.

Dark Fiber Transport: CenturyLink's unactivated optical interoffice transmission facilities, that are within CenturyLink's network and connect CenturyLink switches or Wire Centers within the same LATA and State. Dark Fiber Transport does not include transmission facilities between the CenturyLink network and CenturyLink Communications, LLC 's network or the location of CenturyLink Communications, LLC 's equipment.

Database Management System (DBMS): A system of manual procedures and computer programs used to create, store and update the data required to provide Selective Routing and/or Automatic Location Identification for 911 systems.

Day: A calendar day unless otherwise specified.

Dedicated Transport: UNE transmission path between one of CenturyLink's Wire Centers or switches and another of CenturyLink's Wire Centers or switches within the same LATA and State or CenturyLink interoffice transmission facilities that are dedicated to a particular customer or carrier.

Default: A Party's violation of any material term or condition of the Agreement, or refusal or failure in any material respect to properly perform its obligations under this Agreement, including the failure to make any undisputed payment when due. A Party shall also be deemed in Default upon such Party's insolvency or the initiation of bankruptcy or receivership proceedings by or against the Party or the failure to obtain or maintain any certification(s) or authorization(s) from the Commission which are necessary or appropriate for a Party to exchange traffic or order any service, facility or arrangement under this ICA, or notice from the Party that it has ceased doing business

in this State or receipt of publicly available information that signifies the Party is no longer doing business in this State.

Demarcation Point: The Demarcation Point shall have the meaning set forth in 47 C.F.R. §68.105.

Digital Subscriber Line Access Multiplexer (DSLAM): Equipment that links End User xDSL connections to a single packet switch, typically ATM or IP.

Direct Trunked Transport (DTT): A DS1 or DS3 interoffice facility that connects the CenturyLink Serving Wire Center of the CLEC's Local Interconnection Entrance Facility or Collocation to the terminating CenturyLink Tandem or End Office used exclusively for the transmission and routing of Telephone Exchange Service and Exchange Access.

Disputed Amounts: An amount or any portion of bill or invoice sent to a Party that the billed Party contends, in good faith, is not due and payable. For an amount to qualify as a Disputed Amount, the billed Party must provide written notice to the billing Party of the nature and amount of the disputed charge(s) using the process and time period established by the billing Party.

DS-1: A service having an absolute digital signal speed of 1.544 Mbps.

DS-3: A service having an absolute digital signal speed of 44.736 Mbps.

Duct: A pipe, tube or conduit through which cables or wires are passed.

Dynamic 911: The provision of E911 service utilizing a call processing arrangement with pseudo ANIs for non call-path associated signaling and routing commonly associated with the delivery of mobile, nomadic or out-of-region calls.

E911 Customer or PSAP Operator: A municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated to respond to public emergency telephone calls, at a minimum, for emergency police and fire service through the use of one telephone number, 911.

E-911 or Enhanced 911 Service or E911 Service: A telephone system which includes network switching, data base and PSAP premise elements capable of providing ALI data, selective routing, selective transfer, fixed transfer, and a call back number.

EAS (Extended Area Service): For purposes of this Agreement, EAS will be interpreted generically as commonly used within the telecommunications industry to mean any expanded or extended local calling area that is set forth in a Party's tariff, regardless of service name, that meets commission specifications for the provision of local calling to a wider area beyond the exchange with reduced (or without) long distance or toll charges. It can be a flat rate, message or measured and can also be zoned. An EAS calling plan that is required or mandated by the FCC or the Commission is referred to as a "mandatory" EAS irrespective of whether or not mandatory EAS area is only available to end users who affirmatively elect or opt to take advantage of such wider local calling area and irrespective of whether such end users must pay an additional charge in order to have the benefit of such mandatory EAS area. Optional EAS is an EAS calling plan that is not required or mandated by the FCC or a Commission but is voluntarily offered by a Party.

Effective Date: The date of Commission approval of the Agreement.

Electronic Interface: Direct access to Operations Support Systems consisting of preordering, ordering, provisioning, maintenance and repair and billing functions.

Emergency Services: Law enforcement, fire, ambulance, rescue, and medical services.

Emergency Service Number (ESN): A three to five digit number that represents a unique combination of Emergency Services in one or more ESZs.

Emergency Services Query Key (ESQK): The ESQK identifies a call instance at a voice positioning center (VPC), and is associated with a particular SR/ESN combination per NENA standards. The ESQK is expected to be a ten-digit North American Numbering Plan number.

Emergency Service Zone (ESZ): A geographical area that represents a unique combination of Emergency Services that are within a PSAP jurisdiction.

End Office: The telephone company office from which the End User receives exchange service.

End Office Switch: A switching machine that terminates traffic to and receives traffic from End Users purchasing local Telephone Exchange Service. A PBX is not considered an End Office Switch.

End User: Any third party retail customer that subscribes to, and does not resell to others, a service provided by (i) a Party to this Agreement; or (ii) a wholesale customer of a Party, where the service provided by such Party's wholesale customer is derived from a Telecommunications Service provided to such Party by the other Party. Unless otherwise specified, a reference to a Party's End Users shall be deemed to refer to either (i) or (ii) above. As used herein, End User does not include any of the Parties to this Agreement with respect to any item or service obtained under this Agreement, nor any Interexchange Carrier (IXC), Competitive Access Provider (CAP) or Commercial Mobile Radio Service (CMRS) provider (also known as a Wireless Carrier) or their retail customers.

Enhanced Extended Link (EEL): The combination of Unbundled Network Elements in the CenturyLink Network consisting of a UNE Local Loop(s) and UNE Dedicated Transport, together with any facilities, equipment, or functions necessary to combine those UNEs (including, for example, multiplexing capabilities and the NID.

Enhanced Service Provider (ESP): A provider of enhanced services as those services are defined in 47 C.F.R. §64.702. An Internet Service Provider (ISP) is an Enhanced Service Provider.

Exchange Access: Shall have the meaning set forth in 47 U.S.C. §153(20) of the Act.

Exchange Message Interface (EMI): The standard used for the exchange of telecommunications message information among Telecommunications Carriers for billable, non-billable, sample, settlement, and study data. An Exchange Message Interface (EMI) was formerly known as an Exchange Message Record (EMR).

FCC: The Federal Communications Commission.

Federal Universal Service Charge (FUSC): An End User charge that allows a Telecommunications Carrier to recover certain costs of its universal service contributions from its customers.

Federal Universal Service Fund (FUSF): A fund administered by the National Exchange Carriers Association (NECA) into which Telecommunications Carriers pay their FUSF contributions.

Fiber-to-the-curb Loop (FTTC Loop): A Local Loop consisting of fiber optic cable connecting to a copper distribution plant that is not more than five hundred (500) feet from the customer's premises or, in the case of predominantly residential multiple dwelling units (MDUs), not more than five hundred (500) feet from the MDU's minimum point of entry (MPOE). The fiber optic cable in a fiber-to-the curb Local Loop must connect to a copper distribution plant at a serving area interface from which every other copper distribution subloop also is not more than five hundred (500) feet from the respective customer's premises..

Fiber-to-the-home Loop (FTTH Loop): A Local Loop consisting entirely of fiber optic cable, whether dark or lit, and serving an End User's customer premises or, in the case of predominantly residential MDUs, a fiber optic cable, whether dark or lit, that extends to the multiunit premises' MPOE.

Grandfathered Service: A service which is no longer available for new customers and is limited to the current customer at their current locations with certain provisioning limitations, including but not limited to upgrade denials, feature adds/changes and responsible/billing party.

Hybrid Loop: A Local Loop composed of both fiber optic cable, usually in the feeder plant, and copper wire or cable, usually in the distribution plant.

Incumbent Local Exchange Carrier (ILEC): Shall have the meaning set forth in 47 U.S.C. §251(h).

Indirect Network Connection: A method of interconnection for the exchange of Local Traffic between two Telecommunications Carriers where the networks of such Telecommunications Carriers are not directly connected.

Information Service: Shall have the meaning defined in 47 U.S.C. §153(20).

Information Service Provider: A provider of Information Service. Information Service Provider includes, but is not limited to, Internet Service Providers (ISPs).

Information Service Traffic: Traffic delivered to or from an Information Service Provider for the provision of Information Service. ISP-Bound Traffic is a subset of Information Service Traffic.

Inside Wire or Inside Wiring: Wiring within the customer premises that extends to the Demarcation Point of CenturyLink's outside plant. Inside Wire is owned or controlled by the End User (unless otherwise specified herein or under Applicable Law.

Intellectual Property: Means (a) inventions (whether patentable or unpatentable and whether or not reduced to practice), all improvements thereto, patents, patent applications and patent disclosures, and all re-issuances, continuations, revisions, extensions and re-examinations thereof, (b) trademarks, service marks, trade dress, logos, trade names, domain names and corporate names, and translations, adaptations, derivations and combinations thereof and goodwill associated therewith, and all applications, registrations and renewals in connection therewith, (c) copyrightable works, copyrights and applications, registrations and renewals relating thereto, (d) mask works and applications, registrations and renewals relating thereto, (e) trade secrets and confidential business information (including ideas, research and development, know-how, formulae, compositions, manufacturing and production processes and techniques,

technical data, designs, drawings, specifications, customer and supplier lists, pricing and cost information, and business and marketing plans and proposals), (f) computer software (including data and related documentation), (g) other proprietary rights, and (h) copies and tangible embodiments thereof (in whatever form or medium).

Intellectual Property Claim: Any actual or threatened claim, action or proceeding relating to Intellectual Property.

Interconnection: Shall have the meaning set forth in 47 C.F.R. §51.5, and refers, in this Agreement, to the linking of two networks for the mutual exchange of traffic. This term does not include the transport and termination of traffic.

Interconnection Facility: The physical connection of separate pieces of equipment and transmission facilities within, between and among networks, for the transmission and routing of Telephone Exchange Service and Exchange Access, subject to the trunking requirements and other terms and provisions of this Agreement.

Interexchange Carrier (IXC): A carrier that provides, directly or indirectly, InterLATA or IntraLATA Telephone Toll Service.

Interexchange Service: Telecommunications service between stations in different exchange areas.

InterLATA Toll Traffic: Telecommunications traffic between a point located in a LATA and a point located outside such LATA.

Internet Service Provider (ISP): An Enhanced Service Provider that provides Internet services and is defined in paragraph 341 of the FCC's First Report and Order in CC Docket No. 97-158.

IntraLATA Toll Traffic: Telecommunications traffic between two locations within one LATA where one of the locations lies outside of the originating or terminating CenturyLink Local Calling Area as defined in CenturyLink's local exchange Tariff on file with the Commission.

IntraLATA LEC Toll Traffic: means IntraLATA Toll traffic originated by the End Users of CenturyLink Communications, LLC acting in its capacity as a Local Exchange Carrier and not in its capacity as, or on behalf of, an IXC.

Integrated Services Digital Network (ISDN) User Part (ISUP): A part of the SS7 protocol that defines call setup messages and call takedown messages.

ISP-Bound Traffic: For purposes of this Agreement, traffic that is transmitted to an Internet Service Provider ("ISP") who is physically located in an exchange within the same LCA of the originating End User, consistent with the ISP Remand Order (FCC 01-131), 16 FCC Rcd. 9151 (2001). ISP-Bound Traffic does not include any VNXX Traffic.

Jointly Provided Switched Access Service Traffic: Traffic where both CenturyLink's network and CenturyLink Communications, LLC 's network are used to originate Switched Access Service traffic by an End User to be delivered to an Interexchange Carrier (IXC) for call completion, or where both CenturyLink's network and CenturyLink Communications, LLC 's network are used to terminate Switched Access Service traffic delivered by an IXC to an End User.

Line Side: Refers to an End Office Switch connection that is connected to an ordinary telephone station set, including the connection between a Local Loop termination at, for example, a Main Distribution Frame (MDF) and a switch line card. Line Side connections offer only those transmission and signaling features appropriate for the

connection between an End Office and an ordinary telephone set, and cannot be used for the direct connection of switching entities.

Local Access and Transport Area (LATA): Shall have the meaning set forth in 47 U.S.C. §153(31) of the Act.

Local Calling Area (LCA): The CenturyLink local exchange area, or mandatory Extended Area Service (EAS) exchanges, as required by a State Commission or as defined in CenturyLink's local exchange Tariffs.

Local Exchange Carrier (LEC): Shall have the meaning set forth in 47 U.S.C. §153(32) of the Act.

Local Exchange Routing Guide (LERG): The Telcordia Technologies reference customarily used to identify NPA-NXX routing and homing information, as well as equipment designation.

Local Interconnection Trunk or Local Interconnection Trunk Group: One-way or two-way trunks or trunk groups used to exchange Local Traffic between a switch of one Party and a switch of the other Party.

Local Interconnection Entrance Facility: A DS1 or DS3 facility that extends from CLEC's Switch location or other CLEC Premises to the CenturyLink Serving Wire Center for that CLEC Switch or Premises. A Local Interconnection Entrance Facility may not extend beyond the area served by the CenturyLink Serving Wire Center.

Local Loop: A transmission facility between a Main Distribution Frame [cross-connect], or its equivalent, in a CenturyLink Central Office or Wire Center, including Remote offices, and up to the Demarcation Point at a customer's premises, to which CenturyLink Communications, LLC is granted exclusive use. This includes all electronics, optronics and intermediate devices (including repeaters and load coils) used to establish the transmission path to the customer premises. Local Loops include Copper Loops, Hybrid Loops, DS1 loops, DS3 loops, and FTTC Loops.

Local Service Request (LSR): The Ordering and Billing Forum document designated by CenturyLink to be used by the Parties to establish, add, change or disconnect local Telecommunications Services and Unbundled Network Elements for the purpose of providing competitive local Telecommunications Services. Sometimes referred to as a Service Order.

Local Traffic: Traffic, including VoIP-PSTN Traffic, that is originated by an End User of one Party who is physically located in a CenturyLink Local Calling Area on that Party's network and terminated to an End User of the other Party who is physically located in the same Local calling Area on that Party's network. Pursuant to the FCC's clarifying orders, Local Traffic includes Information Service Traffic only to the extent that the End User and the Information Service Provider are physically located in the same CenturyLink Local Calling Area. Local Traffic for purposes of intercarrier compensation does not include: (1) any ISP-Bound Traffic; (2) any traffic that does not originate and terminate within the same CenturyLink Local Calling Area (3) Toll Traffic, including, but not limited to, calls originated on a 1+ presubscription basis, or on a casual dialed (10XXX/101XXXX) basis; (4) flat-rated toll plans voluntarily offered by a Party, sometimes referred to as "optional" EAS; (5) special access, private line, Frame Relay, ATM, or any other traffic that is not switched by the terminating Party; (6) Transit Traffic; (7) VNXX traffic; or, (8) Enhanced Services Provider traffic.

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Local VoIP-PSTN Traffic is VoIP-PSTN Traffic that physically originates and terminates within the CenturyLink Local Calling Area, or mandatory Extended Area Service (EAS) area, as defined by the Commission or, if not defined by the Commission, then as defined in existing CenturyLink Tariffs, and shall be considered to be "Local Traffic" as such term is used in this Agreement.

Loop Facility Charge: An additional charge applied to all LSRs when fieldwork is required to provide unbundled Local Loop service. Loop Facility Charge is applied on a per LSR basis.

Loop Qualification: An OSS function that includes supplying Local Loop qualification information to CenturyLink Communications, LLC as part of the Pre-ordering Process. Examples of the type of information provided are:

Composition of the loop material, i.e. fiber optics, copper;

Existence, location and type of any electronic or other equipment on the Local Loop, including but not limited to:

a. Digital Loop Carrier (DLC) or other remote concentration devices;

b. Feeder/distribution interfaces;

c. Bridge taps;

d. Load coils;

e. Pair gain devices; or

f. Distributers in the same or adjacent binders.

Loop length which is an indication of the approximate loop length, based on a 26-gauge equivalent and is calculated on the basis of Distribution Area distance from the central office;

Wire gauge or gauges; and

Electrical parameters.

Main Distribution Frame (MDF): A distribution frame or equivalent at the Central Office where ports inside such Central Office connect to an outside transmission facility.

Main Street Address Guide (MSAG): A data base of street names and house number ranges within their associated communities defining ESZs and their associated ESNs to enable proper routing of 911 calls.

Mass Calling Trunks: Trunks designed to handle high call volumes for a wide range of applications, with or without caller interaction with Interactive Voice Response or touch-tone navigation. Mass Calling Trunks typically are associated with television or radio and allow customers to use their telephone to express an opinion, such as voting on interactive television shows, public opinion polling, surveys, information and contests using a virtual call center.

Meet Point: A point, designated by the Parties, at which one Party's responsibility for service begins and the other Party's responsibility ends.

Mid-Span Fiber Meet: An Interconnection architecture whereby two carriers' fiber transmission facilities meet at a mutually agreed upon point for the mutual exchange of traffic, subject to the trunking requirements and other terms and provisions of this Agreement. The "point" of Interconnection for purposes of §§251(c)(2) and 251(c)(3)

remains on CenturyLink's network and is limited to the Interconnection of facilities between the CenturyLink Serving Wire Center and the location of the CLEC switch or other equipment located within the area served by the CenturyLink Serving Wire Center

Minutes of Use: Shall be abbreviated as MOU.

Multiple Exchange Carrier Access Billing (MECAB): The document prepared by the Billing Committee of the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of the Alliance for Telecommunications Industry Solutions (ATIS). The currently effective version of the MECAB document, published by ATIS (0401004-00XX), contains the recommended guidelines for the billing of an access service provided by two or more LECs, or by one LEC in two or more states within a single LATA.

Multiple Exchange Carriers Ordering and Design Guidelines for Access Services - Industry Support Interface (MECOD): A document developed by the Ordering/Provisioning Committee under the auspices of the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of the Alliance for Telecommunications Industry Solutions (ATIS). The currently effective version of the MECOD document, published by ATIS (0404120-00XX), establishes methods for processing orders for access service that is to be provided by two or more LECs.

National Emergency Number Association (NENA): A not-for-profit corporation established in 1982 to further the goal of "One Nation-One Number" for emergency calls. NENA is a networking source and promotes research, planning, and training. NENA strives to educate, set standards and provide certification programs, legislative representation and technical assistance for implementing and managing 911 systems.

Network Element: Shall have the meaning set forth in 47 U.S.C. §153(35) of the Act.

Network Interface Device (NID): A stand-alone Network Element defined as any means of interconnecting Inside Wiring to CenturyLink's distribution plant, such as a cross-connect device used for that purpose. This includes all features, functions, and capabilities of the facilities used to connect the Local Loop to End User Inside Wiring, regardless of the specific mechanical design. The NID houses the protector from which the Demarcation Point between the Local Loop (inclusive of the NID) and the End User's Inside Wire is established pursuant to 47 C.F.R. §68.105. For purposes of this definition, the phrase "End User Access Side of the NID" is descriptive and does not convey any ownership or usage rights.

North American Numbering Plan (NANP): The system of telephone numbering employed in the United States, Canada, and Caribbean countries for the allocation of unique 10-digit directory numbers consisting of a three-digit area code, a three-digit office code, and a four-digit line number. The plan also extends to format variations, prefixes, and special code applications. NANP also sets rules for calls to be routed across these countries.

Numbering Plan Area (NPA): Also sometimes referred to as an "area code," an NPA is the three-digit indicator, which is defined by the "A", "B", and "C" digits of each 10-digit telephone number within the NANP. Each NPA contains 800 possible NXX Codes. There are two general categories of NPA: "Geographic NPAs" and "Non-Geographic NPAs". A Geographic NPA is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area. A Non-Geographic NPA, also known as a "Service Access Code" or

"SAC Code" is typically associated with a specialized Telecommunications Service that may be provided across multiple geographic NPA areas. 800, 900, 700, and 888 are examples of Non-Geographic NPAs.

Number Portability (NP): The ability of users of Telecommunications Services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one Telecommunications Carrier to another

NXX, NXX Code, Central Office Code or CO Code: The three-digit switch entity indicator that is defined by the "D", "E", and "F" digits of a ten-digit telephone number within the NANP. Each NXX Code contains 10,000 station numbers.

Ordering and Billing Forum (OBF): An industry committee functioning under the auspices of the Alliance for Telecommunications Industry Solutions (ATIS).

Operations Support Systems (OSS): The pre-ordering, ordering, provisioning, maintenance and repair, and billing functions supported by CenturyLink's databases and information.

Packet Switching or Packet Switched: The routing or forwarding of packets, frames, cells, or other data units based on address or other routing information contained in the packets, frames, cells or other data units, and the functions that are performed by the digital subscriber line (DSL) access multiplexers, including but not limited to the ability to terminate an End User's Copper Loop (which includes both a low-band voice channel and a high-band data channel, or solely a data channel); the ability to forward the voice channels, if present, to a circuit switch or multiple circuit switches; the ability to extract data units from the data channels on the loops; and the ability to combine data units from multiple loops onto one or more trunks connecting to a packet switch or packet switches.

Parity: Means subject to the availability, development and implementation of necessary industry standard Electronic Interfaces, the provision by CenturyLink of services, Network Elements or functionality under this Agreement to CenturyLink Communications, LLC including provisioning and repair, at least equal in quality to those offered to CenturyLink, its Affiliates or any other entity that obtains such services, Network Elements or functionality unless otherwise set forth in Applicable Law. Until the implementation of necessary Electronic Interfaces, CenturyLink shall provide such services, Network Elements or functionality on a non-discriminatory basis to CenturyLink Communications, LLC as it provides to its Affiliates or any other entity that obtains such services, Network Elements or functionality.

Party or Parties: Shall mean CenturyLink, as described in the first paragraph of this Agreement, or CenturyLink Communications, LLC depending on the context and no other entity, Affiliate, Subsidiary or assign. "Parties" refers collectively to both CenturyLink and CenturyLink Communications, LLC and no other entities, Affiliates, Subsidiaries or assigns.

Percentage Local Use (PLU): A percentage calculated by dividing the number of minutes of Local Traffic originated or terminated by the total number of minutes respectively originated or terminated via Local Interconnection Trunks, except that directory assistance, BLV/BLVI, 900 and 976, Transit Traffic and IXC-carried calls are not included in the calculation of PLU.

Physical Collocation: An offering by CenturyLink that enables a requesting Telecommunications Carrier to enter upon a CenturyLink Premises, subject to reasonable terms and conditions, and place its own equipment to be used for Interconnection or access to Unbundled Network Elements within or upon an ILEC's Premises and to use such equipment to interconnect with CenturyLink's network facilities for the transmission and routing of Telephone Exchange Service, Exchange Access Service, or both, or to gain access to CenturyLink's UNEs for the provision of a Telecommunications Service, as provided in this Agreement, with space for such purposes allotted on a first-come, first-served basis;

Point of Interconnection (POI): A point on CenturyLink's network where the Parties deliver Interconnection traffic to each other, and also serves as a demarcation point between the facilities that each Party is financially responsible to provide. The POI also establishes the interface, the test point, and the operational responsibility hand-off between CenturyLink Communications, LLC and CenturyLink for the Interconnection of their respective networks.

Premises: A Party's Central Offices and serving Wire Centers; all buildings or similar structures owned, leased, or otherwise controlled by a Party that house its Network Facilities; all structures that house a Party's facilities on public Rights-of-Way, including but not limited to vaults containing loop concentrators or similar structures; and all land owned, leased or otherwise controlled by a Party that is adjacent to these Central Offices, Wire Centers, Buildings and structures.

Pseudo-ANI (pANI): A ten digit number that is used in place of ANI for E911 call routing and the delivery of dynamic ALI information (e.g. to identify a wireless cell, cell sector, or PSAP to which the call should be routed). For purposes to this Agreement, references to pANI shall include Emergency Services Query Key (ESQK), Emergency Services Routing Digit (ESRD) and Emergency Service Routing Key (ESRK), as appropriate.

Public Safety Answering Point (PSAP): An entity to whom authority has been lawfully delegated to respond to public emergency telephone calls originating in a defined geographic area, and may include public safety agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities. A PSAP may act as a primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAP is the PSAP to which 911 calls are routed directly from the Selective Router and Secondary PSAPs receive calls transferred from the primary PSAP.

Rate Center: The specific geographic area that is associated with one or more particular NPA-NXX Codes that have been assigned to a LEC for its provision of basic exchange Telecommunications Services. The "Rate Center area" is the exclusive geographic area identified as the area within which CenturyLink or CenturyLink Communications, LLC will provide Basic Exchange Telecommunications Services bearing the particular NPA-NXX designations associated with the specific Rate Center.

Rating Point: The finite geographic point identified by a specific Vertical and Horizontal (V&H) coordinates assigned to a Rate Center and associated with a particular telephone number for rating purposes. The Rating Point must be in the same LATA as the Routing Point of the associated NPA-NXX as designated in the LERG, but need not be in the same location as the Routing Point.

Reciprocal Compensation: As defined under 47 U.S.C.

Remote Switch or Remote: A switch that directly terminates traffic to and receives traffic from End Users of local Telephone Exchange Services, but does not have the full features, functions and capabilities of an End Office Switch. Such features, functions, and capabilities are provided to a Remote Switch via an interswitch link from a host End Office.

Routine Network Modifications: An activity that CenturyLink regularly undertakes for its own customers, as more particularly described in Section 80.

Routing Point: A location that a LEC has designated on its own network as the homing or Routing Point for traffic in-bound to Telephone Exchange Service provided by the LEC which bears a certain NPA-NXX designation. The Routing Point is used to calculate airline mileage measurements for the distance-sensitive transport element charges. Pursuant to Telcordia Technologies Practice BR795-100-100, the Routing Point may be an End Office location, or a "LEC Consortium Point of Interconnection." The Routing Point must be in the same LATA as the associated NPA-NXX.

Selective Router (SR): The equipment used to route 911 calls to the proper PSAP, or other designated destinations, based upon the caller's location information and other factors.

Service Affecting: A "Service Affecting" issue or dispute shall mean that such issue or dispute, unless resolved, places a Party's End User in immediate or imminent risk of not being able to use the service to which that End User subscribes.

Service Order: An order submitted by CenturyLink Communications, LLC to CenturyLink ordering or changing an unbundled network element, or other services and facilities (including any porting requests) available in accordance with the terms of this Agreement.

Shell Records: Those records necessary to populate the DBMS to enable Dynamic 911 call delivery and display methods, used to determine call routing and the appropriate provider responsible for providing the caller's ANI/ALI for display at the appropriate PSAP upon the answer of the 911 call. For purposes of this Agreement, references to 911 records shall include Shell Records, as appropriate.

Signaling Point (SP): A node in the CCS network that originates and/or receives signaling messages, or transfers signaling messages from one signaling link to another, or both.

Signaling System 7 (SS7): The signaling protocol, Version 7, of the CCS network, based upon American National Standards Institute (ANSI) standards that is used to provide basic routing information, call set-up and other call termination functions.

Signaling Transfer Point (STP): A Signaling Point that performs message routing functions and provides information for the routing of messages between Signaling Points within or between CCS networks. An STP transmits, receives and processes CCS messages.

Splitter: A device that divides the data and voice signals concurrently moving across the loop, directing the voice traffic through copper tie cables to the switch and the data traffic through another pair of copper tie cables to multiplexing equipment for delivery to the packet-switched network. The Splitter may be directly integrated into the DSLAM equipment or may be externally mounted.

Standard Practices: The general practices and procedures published or referenced on CenturyLink's website that apply to CenturyLink's wholesale services and operations, as the same may be updated and revised from time to time by CenturyLink.

State: The State specified in Preface and Recitals section of this Agreement.

State Price List: See "Tariff".

Subsidiary: A corporation or other legal entity that is majority owned by a Party.

Switched Access Services: The offering of transmission and/or switching services to Telecommunications Carriers for the purpose of the origination or termination of Telephone Toll Services. Any traffic that does not meet the definition of Local Traffic or ISP-Bound Traffic will be considered Switched Access Traffic. Switched Access Services include: Feature Group A, Feature Group B, Feature Group C, Feature Group D, 500, 700, 800 access and 900 access services

Tandem or Tandem Switch or Tandem Office Switch: A Tandem, Tandem Switch or Tandem Office Switch connects one trunk to another, in a series, for the purpose of exchanging Local Traffic. It is an intermediate (Class 4) switch between an originating telephone call and the final destination of the call. CenturyLink Communications, LLC Switch(es) shall be considered Tandem Office Switch(es) to the extent such Switch(es) serve(s) a comparable geographic area as CenturyLink 's Tandem Office Switch. A fact-based consideration of such geography by the Commission should be used to classify any Switch on a prospective basis.

Tariff: Any applicable Federal or state Tariff, price list or price schedule of a Party, as amended from time-to-time, that provides for the terms, conditions and pricing of Telecommunications Services. A Tariff filing may be required or voluntary and may or may not be specifically approved by the Commission or FCC. In the event this Agreement refers to a Tariff for a service or arrangement that is not offered, or is no longer offered, under a Tariff, then the reference shall be deemed to refer to an applicable price list or commercial offering.

TDM or TDM Technology or Time Division Multiplexing: A method of multiplexing in which a common transmission path is shared by a number of channels on a cyclical basis by enabling each channel to use the path exclusively for a short time slot. This technology is used to provision traditional narrowband services (e.g., voice, fax, dial-up Internet access) and high-capacity services like DS1and DS3 circuits.

Technically Feasible: Interconnection, access to Unbundled Network Elements, collocation and other methods of achieving Interconnection or access to Unbundled Network Elements at a point in the network shall be deemed Technically Feasible absent technical or operational concerns that prevent the fulfillment of a request by a Telecommunications Carrier for such Interconnection, access or methods.

Telecommunications: Shall have the meaning set forth in 47 U.S.C. §153(50) of the Act.

Telecommunications Carrier: Shall have the meaning set forth in 47 U.S.C. §153(51) of the Act. This definition includes CMRS providers, IXCs and, to the extent they are acting as Telecommunications Carriers, companies that provide both Telecommunications and Information Services. Private mobile radio service providers are Telecommunications Carriers to the extent they provide domestic or international telecommunications for a fee directly to the public.

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Telecommunications Equipment: Shall have the meaning set forth in 47 U.S.C. §153(52) of the Act.

Telecommunications Service: Shall have the meaning set forth in 47 U.S.C. §153(53) of the Act.

Telephone Toll or Telephone Toll Service: Telephone Toll traffic is telephone service between stations in different exchange areas, and can be either "IntraLATA Toll Traffic" or "InterLATA Toll Traffic" depending on whether the originating and terminating points are within the same LATA.

Tier 1 Wire Centers: Those CenturyLink Wire Centers that contain at least four Fiber-based Collocators, at least 38,000 Business Lines, or both. Tier 1 Wire Centers also are those CenturyLink tandem switching locations that have no line-side switching facilities, but nevertheless serve as a point of traffic aggregation accessible by competitive LECs. Once a Wire Center is determined to be a Tier 1 Wire Center, that Wire Center is not subject to later reclassification as a Tier 2 or Tier 3 Wire Center.

Tier 2 Wire Centers: Those CenturyLink Wire Centers that are not Tier 1 Wire Centers but contain at least three (3) Fiber-based Collocators, at least 24,000 Business Lines, or both. Once a Wire Center is determined to be a Tier 2 Wire Center, that Wire Center is not subject to later reclassification as a Tier 3 Wire Center.

Tier 3 Wire Centers: Those CenturyLink Wire Centers that are not Tier 1 or Tier 2 Wire Centers.

Time and Material Charges: Charges for non-standard or individual-case-basis work requested by CenturyLink Communications, LLC . "Time" charges are for the cost of labor which includes, but is not limited to, work preparation and actual work. This labor time is multiplied by an applicable labor rate. "Material" charges are for the cost of items required to fulfill the job requirements.

Toll VoIP-PSTN Traffic is VoIP-PSTN Traffic that physically originates and terminates in different CenturyLink Local Calling Areas, or mandatory Extended Area Service (EAS) areas, as defined by the Commission or, if not defined by the Commission, then as defined in existing CenturyLink Tariffs.

Transit Service: Means the use of CenturyLink's network to deliver Transit Traffic.

Transit Traffic: Means traffic that is routed by CENTURYLINK COMMUNICATIONS,LLC through CenturyLink's network for delivery to another carrier's network or that is routed by another carrier through CenturyLink's network for delivery to CenturyLink Communications, LLC 's network. For purposes of this Agreement, Transit Traffic does not include Jointly Provided Switched Access Traffic.

Trunk Side: Refers to a Central Office switch connection that is connected to another switching entity, including the connection between trunk termination at a Trunk Side cross-connect panel and a trunk card. Trunk Side connections offer those transmission and signaling features appropriate for the connection of switching entities and cannot be used for the direct connection of ordinary telephone station sets.

Unbundled Network Element (UNE): A Network Element separate from the facility or functionality of other Network Elements available for a separate fee in accordance with 47 U.S.C. §251(c)(3). Specific references to Unbundled Network Elements or UNEs contained throughout this Agreement are to the Unbundled Network Elements described in Article VI: UNEs of this Agreement.

Virtual Collocation: Virtual Collocation is as defined in 47 CFR §51.5.

Virtual NXX Traffic (VNXX Traffic): refers to (A) calls which are dialed to a telephone number (NPA-NXX-XXXX) having an NXX Code associated with a Rate Center (as set forth in the LERG) that is the same as the Rate Center associated with the telephone number from which the calls are originated but which are terminated to customer premise equipment (e.g. a telephone handset, modems, servers, calling card platform equipment, etc.) which is physically and geographically located outside the Local Calling Area from which the call originated, and/or (B) calls which are dialed from a telephone number (NPA-NXX-XXXX) having an NXX Code associated with a Rate Center (as set forth in the LERG) that is the same as the Rate Center associated with the telephone number to which the calls are terminated, but which are originated from customer premise equipment which is physically, geographically located outside the Local Calling Area to which the call is terminated

VNXX Service**:** VNXX Service means the assignment by a Party of a telephone number (NPA-NXX-XXXX) having an NXX Code associated with a Rate Center (as set forth in the LERG) that is not within the same Local Calling Area where the customer premise equipment (e.g., a telephone handset, modems, servers, calling card platform equipment, etc.) associated with such NPA-NXX-XXXX is physically, geographically located.

VoIP-PSTN Traffic is traffic which is exchanged between a CenturyLink End User and the CenturyLink Communications, LLC End User in Time Division Multiplexing ("TDM") format that originates from and/or terminates to a Party's end user customer in Internet Protocol ("IP") format, as determined in the order issued by the Federal Communications Commission in Docket No. 01-92, *In the Matter of Developing a Unified Intercarrier Compensation Regime,* effective December 29, 2011 ("FCC's ICC Order").

Website: As used in this agreement, Website shall mean:

www.CenturyLink.com/wholesale

Wholesale Service: Telecommunication Services that CenturyLink provides at retail services to subscribers who are not Telecommunications Carriers as set forth in 47 U.S.C. §251(c)(4) which CenturyLink offers to qualified providers at a wholesale rate.

Wire Center: The location of one or more local switching systems. A point at which End Users' loops within a defined geographic area converge. Such Local Loops may be served by one (1) or more Central Office Switches within such Premises.

xDSL: A generic term for HDSL, ADSL or SDSL, which are high speed transmission protocols, equipment, and services designed to operate over copper wire.

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ARTICLE II. GENERAL TERMS AND CONDITIONS

3. APPLICATION OF THESE GENERAL TERMS AND CONDITIONS

3.1 Except as may otherwise be set forth in a particular Article or attachments incorporated by reference within this Agreement, in which case the provisions of such Article or attachment shall control, these General Terms & Conditions apply to all Articles and Appendices of this Agreement.

4. POSITION OF THE PARTIES

4.1 This Agreement is an integrated package that reflects a balancing of interests critical to the Parties. The Parties agree that their entry into this Agreement is without prejudice to and does not waive any positions they may have taken previously, or may take in the future, in any legislative, regulatory, judicial or other public forum addressing any matters, including matters related to the same types of arrangements and/or matters related to CenturyLink's rates and cost recovery that may be covered in this Agreement. CenturyLink Communications, LLC agrees to accept these terms and conditions with CenturyLink based on this Agreement as reciprocal where applicable. Furthermore, to the extent they apply to CenturyLink's provision of services and/or facilities to CenturyLink Communications, LLC such terms are intended to apply only to the extent required by Applicable Law.

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6. REGULATORY APPROVAL

6.1 This Agreement, and any amendment or modification hereof, will be submitted to the Commission for approval in accordance with §252 of the Act within thirty (30) Days after obtaining the last required Agreement signature. CenturyLink and CenturyLink Communications, LLC shall use their best efforts to obtain approval of this Agreement by any regulatory body having jurisdiction over this Agreement. In the event any governmental authority or agency rejects any provision hereof, the Parties shall negotiate promptly and in good faith such revisions as may reasonably be required to achieve approval.

7. EFFECTIVE DATE, TERM AND TERMINATION

7.1 Effective Date. Subject to Section 6.1, this Agreement shall become effective on the date of Commission Approval ("Effective Date"); however the Parties may agree to implement the provisions of this Agreement upon execution by both Parties.

7.1.1 Notwithstanding the above, the initiation of a new CenturyLink Communications, LLC account, any new provision of service or obligation or any revision to currently existing services or obligations shall not take effect for sixty (60) Days after the Effective Date to accommodate required initial processes. No order or request for services under this Agreement shall be processed nor shall any CenturyLink obligation take effect before CenturyLink Communications, LLC has established a customer account with CenturyLink and has completed any implementation, planning, and forecasting requirements as described in this Agreement.

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7.2 Term. This Agreement shall be in effect for a period of three (3) years after execution by both Parties (the "Initial Term), unless terminated earlier in accordance with the terms of this Agreement. If neither Party terminates this Agreement as of the last day of the Initial Term, this Agreement shall continue in force and effect on a month-to-month basis unless and until terminated as provided in this Agreement.

7.2.1 Notwithstanding the above, CenturyLink may terminate this Agreement after six consecutive months of inactivity on the part of CenturyLink Communications, LLC. Inactivity is defined as CenturyLink Communications, LLC 's failure, as required in this Agreement, to initiate the required pre-ordering activities, CenturyLink Communications, LLC 's failure to submit any orders, or CenturyLink Communications, LLC 's failure to originate or terminate any Local Traffic.

7.3 Notice of Termination. Either Party may terminate this Agreement effective upon the expiration of the Initial Term by providing written notice of termination (Notice of Termination) at least ninety (90) Days prior to the last day of the Initial Term. Either Party may terminate this Agreement after the Initial Term by providing a Notice of Termination at least ninety (90) Days prior to the effective date of such termination.

7.4 Effect on Termination of Negotiating Successor Agreement. If either Party provides Notice of Termination pursuant to Section 7.3 and, on or before the noticed date of termination (the "End Date), either Party has requested negotiation of a new interconnection agreement, such notice shall be deemed to constitute a bona fide request to negotiate a replacement agreement for interconnection, services or network elements pursuant to §252 of the Act and this Agreement shall remain in effect until the earlier of: (a) the effective date of a new interconnection agreement between CenturyLink Communications, LLC and CenturyLink; or, (b) one hundred sixty (160) Days after the requested negotiation or such longer period as may be mutually agreed upon, in writing, by the Parties, or (c) the issuance of an order (or orders) by the Commission resolving each issue raised in connection with any arbitration commenced within the timeframe contemplated in (b) above. If a replacement agreement has not been reached when the timeframe contemplated in (b) above expires and neither Party has commenced arbitration, then CenturyLink and CenturyLink Communications, LLC may mutually agree in writing to continue to operate on a month-to-month basis under the terms set forth herein, subject to written notice of termination pursuant to Section 7.3. Should the Parties not agree to continue to operate under the terms set forth herein after one hundred eighty (180) Days, then the provisions of Section 7.5 shall apply. The foregoing shall not apply to the extent that this Agreement is terminated in accordance with Section 7.6 or Section 7.7.

7.5 Termination and Post-Termination Continuation of Services. If either Party provides Notice of Termination pursuant to Section 7.3 and, by 11:59 p.m. Central Time on the stated date of termination, neither Party has requested negotiation of a new interconnection agreement, (a) this Agreement will terminate at 11:59 p.m. Central Time on the termination date identified in the Notice of Termination, and (b) the services and functions being provided by CenturyLink

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under this Agreement at the time of termination, including Interconnection arrangements and the exchange of local traffic, may be terminated by CenturyLink unless the Parties jointly agree to other continuing arrangements.

7.6 Suspension or Termination Upon Default. Either Party may suspend or terminate this Agreement, in whole or in part, in the event of a Default (defined below) by the other Party so long as the non-defaulting Party notifies the defaulting Party in writing of the Default and the defaulting Party does not cure the Default within thirty (30) Days of the written notice thereof, provided however, that any requirements for written notice and opportunity to cure with respect to the failure to make timely payment of undisputed charges shall be governed separately under Section 55.15. Following CenturyLink's notice to CenturyLink Communications, LLC of its Default, CenturyLink shall not be required to process new Service Orders until the Default is timely cured.

7.7 Termination Upon Sale. Notwithstanding anything to the contrary contained herein, a Party may terminate its obligations under this Agreement as to a specific operating area or portion thereof if such Party sells or otherwise transfers the area or portion thereof to a non-Affiliate. The selling or transferring Party shall provide the other Party with at least sixty (60) Days prior written notice of such termination, which shall be effective on the date specified in the notice. Notwithstanding termination of this Agreement as to a specific operating area, this Agreement shall remain in full force and effect in the remaining operating areas.

7.8 Liability Upon Termination. Termination of this Agreement, or any part hereof, for any cause shall not release either Party from any liability (i) which, at the time of termination, had already accrued to the other Party, (ii) which thereafter accrues in any respect through any act or omission occurring prior to the termination, or (iii) which accrues from an obligation that is expressly stated in this Agreement to survive termination.

7.9 Predecessor Agreements.

7.9.1 Except as stated in Section 7.9.2 or as otherwise agreed in writing by the Parties.

a. any prior interconnection or resale agreement between the Parties for the State pursuant to §252 of the Act and in effect immediately prior to the Effective Date is hereby terminated; and

b. any services that were purchased by one Party from the other Party under a prior interconnection or resale agreement between the Parties for the State pursuant to §252 of the Act and in effect immediately prior to the Effective Date, shall as of the Effective Date be subject to the prices, terms and conditions of under this Agreement.

7.9.2 Except as otherwise agreed in writing by the Parties, if a service purchased by a Party under a prior agreement between the Parties pursuant to §252 of the Act was subject to a contractual commitment that it would be purchased for a period of longer than one month, and such period had not yet expired as of the Effective Date and the service had not been terminated prior to the Effective Date, to the extent not

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inconsistent with this Agreement, such commitment shall remain in effect and the service will be subject to the prices, terms and conditions of this Agreement; provided, that if this Agreement would materially alter the terms of the commitment, either Party make elect to cancel the commitment.

7.9.3 If either Party elects to cancel the service commitment pursuant to the proviso in Section 7.9.2, the purchasing Party shall not be liable for any termination charge that would otherwise have applied. However, if the commitment was cancelled by the purchasing Party, the purchasing Party shall pay the difference between the price of the service that was actually paid by the purchasing Party under the commitment and the price of the service that would have applied if the commitment had been to purchase the service only until the time that the commitment was cancelled.

8. CENTURYLINK COMMUNICATIONS, LLC RESPONSIBILITIES

8.1 Notwithstanding any other provision of this Agreement, CenturyLink shall have no obligation to perform under this Agreement until such time as CenturyLink Communications, LLC has obtained such FCC and Commission authorization(s) as may be required by Applicable Law for conducting business in the State as a competitive local exchange carrier. CenturyLink Communications, LLC shall not be permitted to establish its account nor place any orders under this Agreement until it has obtained such authorization and provided proof of such to CenturyLink. For the life of this Agreement, CenturyLink Communications, LLC must represent and warrant to CenturyLink that it remains a certified local provider of Telephone Exchange Service within CenturyLink's Local Calling Area(s) in the State. At any time during the life of this Agreement, CenturyLink Communications, LLC will provide a copy of its current Certificate of Operating Authority or other evidence of its status to CenturyLink upon request. CenturyLink Communications, LLC 's failure to maintain such authorization(s) as may be required by Applicable Law for conducting business in the State as a CenturyLink Communications, LLC shall be considered a Default of Agreement.

9. APPLICABLE LAW

9.1 Parties' Agreement to Comply with Applicable Law. Each Party shall remain in compliance with Applicable Law in the course of performing this Agreement.

9.1.1 Neither Party shall be liable for any delay or failure in performance resulting from any requirements of Applicable Law, or acts or failures to act of any governmental entity or official.

9.1.2 Each Party shall promptly notify the other Party in writing of any governmental action that limits, suspends, cancels, withdraws, or otherwise materially affects the notifying Party's ability to perform its obligations under this Agreement.

9.1.3 Each Party shall be responsible for obtaining and keeping in effect all FCC, Commission, franchise authority and other regulatory approvals that may be required and comply with Applicable Law in connection with the performance of its obligations under this Agreement.

9.1.4 Both Parties shall satisfy all applicable service standards, intervals, measurements, specifications, performance requirements, technical

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requirements, and performance standards that are required Applicable Law.

9.2 Rule of Construction. The Parties acknowledge that, except for provisions incorporated herein as the result of an arbitrated decision, if any, the terms and conditions of this Agreement have been mutually negotiated, and each Party has had the opportunity to obtain advice of its own legal counsel in accepting such negotiated terms and conditions. This Agreement shall be fairly interpreted in accordance with its terms. No rule of construction requiring interpretation against the drafting Party hereof shall apply in the interpretation of this Agreement.

9.3 Choice of Law and Venue. This Agreement shall be governed by and construed in accordance with the Act, applicable federal and (to the extent not inconsistent therewith) domestic laws of the State where the services are being provided, and shall be subject to the exclusive jurisdiction of the State or of the federal courts of Monroe, Louisiana. In all cases, choice of law shall be determined without regard to a local State's conflicts of law provisions.

9.4 Severability. If any provision of this Agreement is held to be invalid, void or unenforceable for any reason, such invalidity will affect only that specific provision of the Agreement. In all other respects, this Agreement will stand as if such provision had not been a part thereof, and the remainder of the Agreement shall remain in full force and effect and shall in no way be affected, impaired or invalidated. If the provision materially affects the rights or obligations of a Party hereunder, or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly negotiate an amendment to this Agreement in order to conform the Agreement to Applicable Law. If such amended terms cannot be agreed upon within a reasonable period, either Party may, upon written notice to the other Party, initiate Dispute Resolution pursuant to the terms of this Agreement, and any resolution in favor of the affected Party will be considered retroactive to the date Dispute Resolution was initiated. Notwithstanding the above, where the affected provision is held to be invalid, void or unenforceable retroactively by a court of competent jurisdiction, the resolution in favor of the affected Party will be considered retroactive to the same extent, or to the extent specified in the decision or twenty-four (24) months from the date Dispute Resolution was initiated whichever is shorter.

10. CHANGES IN LAW

10.1 In the event of any amendment of the Act, any effective legislative action or any effective regulatory or judicial order, rule, regulation, arbitration award, dispute resolution procedures under this Agreement or other legal action purporting to apply the provisions of the Act to the Parties or in which the court, FCC or the Commission makes a generic determination that is generally applicable which revises, modifies or reverses the Applicable Rules (individually and collectively, "Amended Rules"), either Party may, by providing written notice to the other Party, require that the affected provisions of this Agreement be renegotiated in good faith and this Agreement shall be amended accordingly within sixty (60) Days of the date of the notice to reflect the pricing, terms and conditions of each such Amended Rules relating to any of the provisions in this Agreement. Where a Party provides notice to the other Party within thirty (30) Days of the effective date of an order issuing a legally binding change, any resulting amendment shall be deemed effective on the effective date of the legally binding change or

modification of the Existing Rules for rates, and to the extent practicable for other terms and conditions, unless otherwise ordered. In the event neither Party provides notice within thirty (30) Days, the effective date of the legally binding change shall be the Effective Date of the amendment unless the Parties agree to a different date.

10.2 Removal of Existing Obligations. Notwithstanding anything in this Agreement to the contrary, if, as a result of any legislative, judicial, regulatory or other governmental decision, order, determination or action, or any change in Applicable Law subsequent to the Effective Date, CenturyLink is no longer required by Applicable Law to continue to provide any service, facility, arrangement, payment or benefit ["Discontinued Arrangements"] otherwise required to be provided to CenturyLink Communications, LLC under this Agreement, then CenturyLink may discontinue the provision of any such service, facility, arrangement, payment or benefit. CenturyLink will provide thirty (30) Days prior written notice to CenturyLink Communications, LLC of any such discontinuation, unless a different notice period or different conditions are specified by Applicable Law, in which event such specified period and/or conditions shall apply. Immediately upon provision of such written notice to CenturyLink Communications, LLC, CenturyLink Communications, LLC will be prohibited from ordering, and CenturyLink will not provide, new Discontinued Arrangements. The Parties may amend this Agreement pursuant to the Amendment Section following to reflect such change in Applicable Law. If CenturyLink Communications, LLC disputes CenturyLink's discontinuance of such service, facility, arrangement, payment or benefit, the dispute resolution procedures of this Agreement shall apply, and any consequent changes to the terms of this Agreement (including billing terms) as a result of such change in Applicable Law shall be retroactive to the discontinuation date set forth in CenturyLink's written notice to CenturyLink Communications, LLC unless a definitive effective date is specified by Applicable Law.

10.3 Additions to Existing Obligations. Notwithstanding anything in this Agreement to the contrary, if, as a result of any legislative, judicial, regulatory or other governmental decision, order, determination or action, or any change in Applicable Law subsequent to the Effective Date, CenturyLink is required by such change in Applicable Law to provide a service not already provided to CenturyLink Communications, LLC under the terms of this Agreement, the Parties agree to add or modify, in writing, the affected term(s) and condition(s) of this Agreement to the extent necessary to bring them into compliance with such change in Applicable Law. The Parties shall initiate negotiations to add or modify such terms upon the written request of a Party. If the Parties cannot agree to additional or modified terms to amend the Agreement, the Parties shall submit the dispute to dispute resolution pursuant to the procedures set forth in this Agreement.

10.4 Notwithstanding any other provision of this Agreement to the contrary, the Amendment Section following shall control. Should the Parties be unable to reach agreement with respect to the applicability of such order or the resulting appropriate modifications to this Agreement, either party may invoke the Dispute Resolution provisions of this Agreement. CenturyLink may charge rates to CenturyLink Communications, LLC under this Agreement that are approved by the Commission in a generic cost proceeding, whether such action was

commenced before or after the Effective Date of this Agreement, as of the effective date of the Commission decision and such ordered rates shall be implemented without the requirement of an Amendment to this Agreement.

11. AMENDMENTS

11.1 Any amendment, modification, deletion or supplement to this Agreement must be in writing, dated and signed by an authorized representative of each Party, except for notices of Discontinued Arrangements. The term "Agreement" shall include any such future amendments, modifications, deletions and supplements.

12. ASSIGNMENT

12.1 If any Affiliate of either Party succeeds to that portion of the business of such Party that is responsible for, or entitled to, any rights, obligations, duties, or other interests under this Agreement, such Affiliate may succeed to those rights, obligations, duties, and interest of such Party under this Agreement. In the event of any such succession hereunder, the successor shall expressly undertake in writing to the other Party the performance and liability for those obligations and duties as to which it is succeeding a Party to this Agreement.

12.2 Except as provided in Section12.1, any assignment of this Agreement or of the obligations to be performed, in whole or in part, or of any other interest of a Party hereunder, without the other Party's written consent, shall be void. Upon a request by a Party for such consent, the other Party shall not unreasonably withhold or delay such consent, provided however, that reasonable grounds for withholding consent would include, without limitation, the existence of any material default by the requesting Party. For purposes of this paragraph, a Party shall be considered to be in material default if there are any outstanding amounts owed that have not been paid on or before the due date.

12.3 If a Party uses products or services obtained from the other Party under this Agreement to serve End Users, then such Party may not make any sale or transfer of such End User accounts, or any facilities used to serve such End Users, unless the purchaser or transferee has executed a written agreement to assume liability for any outstanding unpaid balances owed to the other Party under this Agreement for such services and products. Notwithstanding any assumption of liability by the purchaser or transferee, the Party selling or transferring such End User accounts, or facilities, shall remain jointly liable for the unpaid balances until the same are satisfied, in full, unless the selling or transferring Party obtains a written release of liability from the other Party, which release shall be at the reasonable discretion of the other Party.

12.4 If a Party seeks to transfer only a portion of facilities ordered pursuant to this Agreement, while retaining other facilities, then such transfer shall be treated as a disconnection and subsequent activation, subject to applicable disconnection and activation charges for such facilities, including any early termination fees, if applicable.

13. CONFIDENTIAL INFORMATION

13.1 All information which is disclosed by one Party (Disclosing Party) to the other (Recipient) in connection with this Agreement, or acquired in the course of performance of this Agreement, shall be deemed confidential and proprietary to the Disclosing Party and subject to this Agreement, such information includes but

is not limited to, orders for services, usage information in any form, and CPNI as that term is defined by the Act and the rules and regulations of the FCC, and where applicable, the rules and regulations of the Commission (Confidential Information).

13.2 Each Party agrees to use Confidential Information only for the purpose of performing under this Agreement, to hold it in confidence, to disclose it only to employees or agents who have a need to know it in order to perform under this Agreement, and to safeguard Confidential Information from unauthorized use or Disclosure using no less than the degree of care with which Recipient safeguards its own Confidential Information.

13.3 Recipient may disclose Confidential Information if required by law, a court, or governmental agency, if the Disclosing Party has been notified of the requirement promptly after Recipient becomes aware of the requirement, and the Recipient undertakes all lawful measures to avoid disclosing such information until Disclosing Party has had reasonable time to obtain a protective order. Recipient will comply with any protective order that covers the Confidential Information to be disclosed.

13.4 Neither Party shall produce, publish, or distribute any press release nor other publicity referring to the other Party or its Affiliates, or referring to this Agreement, without the prior written approval of the other Party. Each party shall obtain the other Party's prior approval before discussing this Agreement in any press or media interviews. In no event shall either Party mischaracterize the contents of this Agreement in any public statement or in any representation to a governmental entity or member thereof.

13.5 Recipient shall have no obligation to safeguard Confidential Information which was in the Recipient's possession free of restriction prior to its receipt from Disclosing Party, which becomes publicly known or available through no breach of this Agreement by Recipient, which is rightfully acquired by Recipient free of restrictions on its Disclosure, or which is independently developed by personnel of Recipient to whom the Disclosing Party's Confidential Information had not been previously disclosed.

13.6 Survival. The obligation of confidentiality and use with respect to Confidential Information disclosed by one Party to the other shall survive any termination of this Agreement for a period of five (5) years from the date of the initial disclosure of the Confidential Information.

13.7 Each Party agrees that in the event of a breach of this Section by Recipient or its representatives, Disclosing Party shall be entitled to equitable relief, including injunctive relief and specific performance. Such remedies shall not be exclusive, but shall be in addition to all other remedies available at law or in equity.

13.8 Unless otherwise agreed, neither Party shall publish or use the other Party's logo, trademark, service mark, name, language, pictures, symbols or words from which the other Party's name may reasonably be inferred or implied in any product, service, advertisement, promotion, or any other publicity matter, except that nothing in this paragraph shall prohibit a Party from engaging in valid comparative advertising. This Section shall confer no rights on a Party to the service marks, trademarks and trade names owned or used in connection with

services by the other Party or its Affiliates, except as expressly permitted by the other Party.

13.9 Except as otherwise expressly provided in this Section, nothing herein shall be construed as limiting the rights of either Party with respect to its customer information under any Applicable Law, including without limitation §222 of the Act.

14. CONSENT

14.1 Except as otherwise expressly stated in this Agreement, where consent, approval, mutual agreement or a similar action is required by any provision of this Agreement, such action shall not be unreasonably withheld, conditioned or delayed, except where such action is stated to be within a Party's sole discretion.

15. CONTACTS BETWEEN THE PARTIES

15.1 Each Party shall update its own contact information and escalation list and shall provide such information to the other Party for purposes of inquiries regarding the implementation of this Agreement. Each Party shall accept all inquiries from the other Party and provide a timely response. CenturyLink will provide and maintain its contact and escalation list on the CenturyLink Website, and any updates also will be provided on the Website. Information contained on the Website will include a single contact telephone number for CenturyLink's CenturyLink Communications, LLC Service Center (via an 800#) that CenturyLink Communications, LLC may call for all ordering and status inquiries and other day-to-day inquiries at any time during the Business Day. In addition, the Website will provide CenturyLink Communications, LLC with contact information for the personnel and/or organizations within CenturyLink capable of assisting CenturyLink Communications, LLC with inquiries regarding the ordering, provisioning and billing of Interconnection, UNE and resale services. Included in this information will be the contact information for a person or persons to whom CenturyLink Communications, LLC can escalate issues dealing with the implementation of the Agreement and/or for assistance in resolving disputes arising under the Agreement.

16. GENERAL DISPUTE RESOLUTION

16.1 The following provisions apply to dispute resolution under the Agreement, except that the terms of Section 55 shall also apply to the resolution of any billing disputes.

16.2 Alternative to Litigation. Except as provided under §252 of the Act with respect to the approval of this Agreement by the Commission, the Parties desire to resolve disputes arising out of or relating to this Agreement without litigation. Accordingly, except for an action seeking a temporary restraining order, an injunction related to the purposes of this Agreement, or suit to compel compliance with this dispute resolution process, the Parties agree that the following resolution procedures shall be used. The dispute resolution provisions of this Section shall not preclude the Parties from seeking relief available in any other forum.

16.2.1 A Party may not submit a dispute to any court, commission or agency of competent jurisdiction for resolution unless at least sixty (60) Days have elapsed after the Party asserting the dispute has given written notice of

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such dispute to the other Party. Such notice must explain in reasonable detail the specific circumstances and grounds for each disputed item. If a Party gives notice of a billing dispute more than thirty (30) Days after the billing date and has not paid the disputed amounts by the payment due date, then the notice of such dispute shall be deemed to have been given thirty (30) Days after the billing date for purposes of calculating the time period before such dispute may be submitted to any court, commission or agency of competent jurisdiction for resolution.

16.2.2 The Parties shall meet or confer as often as they reasonably deem necessary in order to discuss the dispute and negotiate in good faith in an effort to resolve such dispute. The specific format for such discussions will be left to the discretion of the Parties, provided, however, that all reasonable requests for relevant, non-privileged, information made by one Party to the other Party shall be honored, and provided that the following terms and conditions shall apply:

16.2.3 If the Parties are unable to resolve the dispute in the normal course of business within thirty (30) Days after delivery of notice of the Dispute (or such longer period as may be specifically provided for in other provisions of this Agreement), then upon the request of either Party, the dispute shall be escalated to other representatives of each Party that have more authority over the subject matter of the dispute. Referral of a dispute by a Party to its legal counsel shall be considered an escalation for purposes of this paragraph.

16.2.4 If the Parties are unable to resolve the dispute within sixty (60) Days after delivery of the initial notice of the dispute, then either Party may file a petition or complaint with any court, commission or agency of competent jurisdiction seeking resolution of the dispute. The petition or complaint shall include a statement that both Parties have agreed (by virtue of this stipulation) to request an expedited resolution within sixty (60) Days from the date on which the petition or complaint was filed, or within such shorter time as may be appropriate for any Service Affecting dispute.

16.2.5 If the court, commission or agency of competent jurisdiction appoints an expert(s), a special master, or other facilitator(s) to assist in its decision making, each Party shall pay half of the fees and expenses so incurred. A Party seeking discovery shall reimburse the responding Party the reasonable costs of production of documents (including search time and reproduction costs). Subject to the foregoing, each Party shall bear its own costs in connection with any dispute resolution procedures, and the Parties shall equally split the fees of any arbitration or arbitrator that may be employed to resolve a dispute.

16.2.6 During dispute resolution proceedings conducted by any court, commission or agency of competent jurisdiction each Party shall continue to perform its obligations under this Agreement provided, however, that neither Party shall be required to act in any unlawful fashion.

16.2.7 A dispute which has been resolved by a written settlement agreement between the Parties or pursuant to a determination by any court, commission or agency of competent jurisdiction may not be resubmitted under the dispute resolution process.

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19. ENTIRE AGREEMENT

19.1 This Agreement, including all Parts and subordinate documents attached hereto or referenced herein, all of which are hereby incorporated by reference herein, constitutes the entire agreement of the Parties pertaining to the subject matter of this Agreement and supersedes all prior and contemporaneous agreements, negotiations, proposals, and representations, whether written or oral, concerning such subject matter. No representations, understandings, agreements, or warranties, expressed or implied, have been made or relied upon in the making of this Agreement other than those specifically set forth herein.

20. FORCE MAJEURE

20.1 In the event that performance of this Agreement, or any obligation hereunder, is either directly or indirectly prevented, restricted, or interfered with by reason of fire, flood, earthquake, unusually severe weather, epidemics or like acts of God, nuclear accidents, power blackouts, wars, terrorism, revolution, civil commotion, explosion, acts of public enemy, embargo, acts of the government in its sovereign capacity, labor difficulties, including without limitation, strikes, slowdowns, picketing, or boycotts, unavailability of equipment from vendor, or any other material change of circumstances beyond the reasonable control and without the fault or negligence of the Party affected (Force Majeure Events), the Party affected, upon giving prompt notice to the other Party, shall be excused from such performance on a day-to-day basis to the extent of such prevention, restriction, or interference (and the other Party shall likewise be excused from performance of its obligations on a day-to-day basis until the delay, restriction or interference has ceased); provided however, that the Party so affected shall use commercially reasonable efforts to avoid or remove such causes of nonperformance or Force Majeure Events, and both Parties shall proceed whenever such causes or Force Majeure Events are removed or cease.

20.2 It is expressly agreed that insolvency or financial distress of a Party is not a Force Majeure Event and is not otherwise subject to this Section. Notwithstanding the provisions of Section 20.1 above, in no case shall a Force Majeure Event excuse either Party from an obligation to pay money as required by this Agreement.

20.3 Nothing in this Agreement shall require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

21. FRAUD

21.1 The Parties agree that they shall cooperate with one another to investigate, minimize and take corrective action in cases of fraud. CenturyLink Communications, LLC assumes responsibility for all fraud associated with its End Users use of services and facilities provided by the other Party. CenturyLink will cooperate in good faith but shall bear no responsibility for, nor is it required to investigate or make adjustments to, CenturyLink Communications, LLC 's account in cases of fraud. The Parties' fraud minimization procedures are to be

cost effective and implemented so as not to unduly burden or harm one party as compared to the other.

22. HEADINGS

22.1 The headings and numbering of Sections and Parts in this Agreement are for convenience and identification only and shall not be construed to define or limit any of the terms herein or affect the meaning or interpretation of this Agreement.

23. INTELLECTUAL PROPERTYERROR! BOOKMARK NOT DEFINED.

23.1 CenturyLink Communications, LLC acknowledges that its right under this Agreement to interconnect with CenturyLink's network and to unbundle and/or combine CenturyLink's Unbundled Network Elements (including combining with CenturyLink Communications, LLC 's Network Elements) may be subject to or limited by Intellectual Property rights (including, without limitation, patent, copyright, trade secret, trademark, service mark, trade name and trade dress rights) and other rights of third parties.

23.2 CenturyLink Communications, LLC Both parties acknowledge that the services and facilities to be provided and used by the parties hereunder may use or incorporate products, services or information proprietary to third party vendors and may be subject to or limited by Intellectual Property rights (including, without limitation, patent, copyright, trade secret, trademark, service mark, trade name and trade dress rights) and other rights of third parties.

23.3 Upon written request by CenturyLink Communications, LLC CenturyLink will use commercially reasonable efforts to procure rights or licenses to allow CenturyLink to use Intellectual Property and other rights of third parties to provide Interconnection, UNEs, services and facilities to (Additional Rights and Licenses). CenturyLink Communications, LLC shall promptly reimburse CenturyLink for all costs incurred by CenturyLink and/or CenturyLink's Affiliates in connection with the procurement of Additional Rights and Licenses, including without limitation all software license fees and/or maintenance fees, or any increase thereof, incurred by CenturyLink or any CenturyLink Affiliate. CenturyLink shall have the right to obtain reasonable assurances of such prompt reimbursement by CenturyLink Communications, LLC prior to the execution by CenturyLink or any CenturyLink Affiliate of any new agreement or extension of any existing agreement relating to any Additional Rights and Licenses. In the event CenturyLink Communications, LLC , fails to promptly reimburse CenturyLink for any such cost, then, in addition to other remedies available to CenturyLink under this Agreement, CenturyLink shall have no obligation to provide to CenturyLink Communications, LLC any Unbundled Network Element, product, service or facility to which such Additional Rights and Licenses relate. In the event any Unbundled Network Element to which the Additional Rights and Licenses relate is provided to any carrier(s) other than CenturyLink, CenturyLink's Affiliates and CenturyLink Communications, LLC, CenturyLink shall reasonably apportion among CenturyLink Communications, LLC and such non-CenturyLink carriers, on a prospective basis only, the costs incurred by CenturyLink and/or its Affiliates in connection with the procurement and continuation of such Additional Rights and Licenses; provided, however, that such apportionment shall not apply to any previously incurred costs and shall apply only for the period of such provision to such carrier(s).

23.4 Both Parties agree to promptly inform the other of any pending or threatened Intellectual Property Claims of third parties that may arise in the performance of this Agreement.

23.5 For the purposes of this Agreement, any Intellectual Property originating from or developed by such Party shall remain in the exclusive ownership of that Party. Notwithstanding the exclusive ownership of Intellectual Property originated by a Party, the Party that owns such Intellectual Property will not assess a separate fee or charge to the other Party for the use of such Intellectual Property to the extent used in the provision of a product or service, available to either Party under this Agreement, that utilizes such Intellectual Property to function properly.

23.6 Except as expressly stated in this Agreement, this Agreement shall not be construed as granting a license with respect to any patent, copyright, trade name, trademark, service mark, trade secret or any other Intellectual Property, now or hereafter owned, controlled or licensable by either Party. Except as expressly provided in this Agreement, neither Party may use any patent, copyrightable materials, trademark, trade name, trade secret or other Intellectual Property, of the other Party except in accordance with the terms of a separate license agreement between the Parties granting such rights.

23.7 Except as provided in Section 23.3 and/or Section 25.1, neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other Party or its Affiliates or customers based on or arising from any third party claim alleging or asserting that the provision or use of any service, facility, arrangement, or software by either Party, or the performance of any service or method, either alone or in conjunction with the other Party, constitutes direct, vicarious or contributory infringement or inducement to infringe, or misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any Party or third person. Each Party, however, shall offer to the other reasonable cooperation and assistance in the defense of any such claim.

23.8 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY EACH PARTY OF THE OTHER'S SERVICES PROVIDED UNDER THIS AGREEMENT SHALL NOT GIVE RISE TO A CLAIM OF INFRINGEMENT, MISUSE, OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT.

24. LAW ENFORCEMENT

24.1 Except to the extent not available in connection with CenturyLink's operation of its own business, CenturyLink shall provide assistance to law enforcement persons for emergency traps, assistance involving emergency traces and emergency information retrieval on customer invoked CLASS services, twenty-four (24) hours per day, seven (7) days a week.

24.2 Except where prohibited by a subpoena, civil investigative demand, or other legal process, CenturyLink agrees to work jointly with CenturyLink Communications, LLC , in security matters to support law enforcement agency requirements for traps, traces, court orders, etc. CenturyLink Communications, LLC , shall be

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responsible for and shall be billed for any charges associated with providing such services for CenturyLink Communications, LLC 's End Users.

24.3 Where CenturyLink receives a subpoena from law enforcement, and its database search shows that the telephone number in question is not a CenturyLink account, CenturyLink shall send such information back to law enforcement, along with the name of the company to which such account is connected, if available, for further processing by law enforcement.

24.4 If a Party receives a subpoena, civil investigative demand, or other legal process (hereinafter, "subpoena) issued by a court or governmental agency having appropriate jurisdiction, and such subpoena expressly prohibits the Party receiving the subpoena (receiving Party) from disclosing the receipt of the subpoena or the delivery of a response to the subpoena, such receiving Party shall not be required to notify the other Party that it has received and/or responded to such subpoena, even if the subpoena seeks or the receiving Party's response thereto discloses Confidential Information of the other Party or its customers. Under such circumstances, the receiving Party's disclosure to the other Party of its receipt of or delivery of a response to such a subpoena shall be governed by the requirements of the subpoena and/or the court, governmental agency or law enforcement agency having appropriate jurisdiction.

24.5 Each Party represents and warrants that any equipment, facilities or services provided to the other Party under this Agreement comply with the CALEA. Each Party shall indemnify and hold the other Party harmless from any and all penalties imposed upon the other Party for such noncompliance and shall at the non-compliant Party's sole cost and expense, modify or replace any equipment, facilities or services provided to the other Party under this Agreement to ensure that such equipment, facilities and services fully comply with CALEA.

25. LIABILITY AND INDEMNIFICATION

25.1 Indemnification Against Third-Party Claims. Each Party (the "Indemnifying Party) agrees to indemnify, defend, and hold harmless the other Party (the "Indemnified Party) and the other Party's Subsidiaries, predecessors, successors, Affiliates, and assigns, and all current and former officers, directors, members, shareholders, agents, contractors and employees of all such persons and entities (collectively, with Indemnified Party, the "Indemnitee Group), from any and all Claims (as hereinafter defined). "Claim" means any action, cause of action, suit, proceeding, claim, or demand of any third party (and all resulting judgments, bona fide settlements, penalties, damages, losses, liabilities, costs, and expenses (including, but not limited to, reasonable costs and attorneys' fees)), (a) based on allegations that, if true, would establish (i) the Indemnifying Party's breach of this Agreement; (ii) the Indemnifying Party's misrepresentation, fraud or other misconduct; (iii) the Indemnifying Party's negligence; (iv) infringement by the Indemnifying Party or by any Indemnifying Party product or service of any patent, copyright, trademark, service mark, trade name, right of publicity or privacy, trade secret, or any other proprietary right of any third party; (v) the Indemnifying Party's liability in relation to any material that is defamatory or wrongfully discloses private or personal matters; or (vi) the Indemnifying Party's wrongful use or unauthorized disclosure of data; or (b) that arises out of (i) any act or omission of the Indemnifying Party or its subcontractors or agents relating to the Indemnifying Party's performance or obligations under this Agreement; (ii)

any act or omission of the Indemnifying Party's customer(s) or End User(s); (iii) the bodily injury or death of any person, or the loss or disappearance of or damage to the tangible property of any person, relating to the Indemnifying Party's performance or obligations under this Agreement; (iv) the Indemnifying Party's design, testing, manufacturing, marketing, promotion, advertisement, distribution, lease or sale of services and/or products to its customers, or such customers' use, possession, or operation of those services and/or products; or (v) personal injury to or any unemployment compensation claim by one or more of the Indemnifying Party's employees, notwithstanding any protections the Indemnifying Party might otherwise have under applicable workers' compensation or unemployment insurance law, which protections the Indemnifying Party waives, as to the Indemnified Party and other persons and entities to be indemnified under this Section (other than applicable employee claimant(s)), for purposes of this Section, "Reasonable costs and attorneys' fees," as used in this Section, includes without limitation fees and costs incurred to interpret or enforce this Section. The Indemnified Party will provide the Indemnifying Party with reasonably prompt written notice of any Claim. At the Indemnifying Party's expense, the Indemnified Party will provide reasonable cooperation to the Indemnifying Party in connection with the defense or settlement of any Claim. The Indemnified Party may, at its expense, employ separate counsel to monitor and participate in the defense of any Claim.

25.2 Notwithstanding anything to the contrary in Section 25.1, a Party may not seek indemnification with respect to any Claim by that Party's customer(s) or End User(s), but rather shall be the Indemnifying Party with respect to all Claims by its customer(s) and End User(s).

25.3 The Indemnifying Party agrees to release, indemnify, defend, and hold harmless the Indemnitee Group and any third-party provider or operator of facilities involved in the provision of products, services, UNEs or facilities under this Agreement from all losses, claims, demands, damages, expenses, suits, or other actions, or any liability whatsoever, including, but not limited to, costs and attorneys' fees, suffered, made, instituted, or asserted by the Indemnifying Party's End User(s) arising from or relating to any products, services, UNEs or facilities provided by or through the Indemnified Party or such third-party provider or operator. The Indemnifying Party further agrees to release, indemnify, defend, and hold harmless the Indemnitee Group from all losses, claims, demands, damages, expenses, suits, or other actions, or any liability whatsoever, including, but not limited to, costs and attorneys' fees, suffered, made, instituted, or asserted by any third party against an Indemnified Party arising from or in any way related to actual or alleged defamation, libel, slander, interference with or misappropriation of proprietary or creative right, or any other injury to any person or property arising out of content transmitted by the Indemnifying Party's End User(s).

25.4 DISCLAIMER OF WARRANTIES. EXCEPT FOR THOSE WARRANTIES EXPRESSLY PROVIDED IN THIS AGREEMENT OR REQUIRED BY STATUTE, EACH PARTY ON BEHALF OF ITSELF AND ITS AFFILIATES AND SUPPLIERS DISCLAIMS ALL WARRANTIES AND DUTIES, WHETHER EXPRESS OR IMPLIED, AS TO THE SERVICES, PRODUCTS AND ANY OTHER INFORMATION OR MATERIALS EXCHANGED BY THE PARTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES, DUTIES, OR

CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, REASONABLE CARE, WORKMANLIKE EFFORT, RESULTS, LACK OF NEGLIGENCE, OR ACCURACY OR COMPLETENESS OF RESPONSES. EXCEPT FOR THOSE WARRANTIES EXPRESSLY PROVIDED IN THIS AGREEMENT OR REQUIRED BY STATUTE, THERE IS NO WARRANTY OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, CORRESPONDENCE TO DESCRIPTION, AUTHORITY, OR NON-INFRINGEMENT WITH RESPECT TO THE SERVICES, PRODUCTS, AND ANY OTHER INFORMATION OR MATERIALS EXCHANGED BY THE PARTIES UNDER THIS AGREEMENT.

25.5 Limitation of Liability; Disclaimer of Consequential Damages; Exceptions.

25.5.1 Except as provided in Section 25.5.3, each Party's liability to the other, whether in contract, tort or otherwise, shall be limited to direct damages, which shall not exceed the monthly charges, plus any related costs/expenses the other Party may recover, including those under Section 25.1 above, and plus any costs/expenses for which the Parties specify reimbursement in this Agreement for the services or facilities for which the claim of liability arose. Except as provided in Section 25.5.3 each Party's liability to the other during any Contract Year resulting from any and all causes will not exceed the total of any amounts charged to CenturyLink Communications, LLC by CenturyLink under this Agreement during the Contract Year in which such cause accrues or arises. For purposes of this Section, the first Contract Year commences on the Effective Date, and each subsequent Contract Year commences on the day following the anniversary of that date.

25.5.2 EXCEPT AS PROVIDED IN SECTION 25.5.4, NEITHER PARTY WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, OR SPECIAL DAMAGES SUFFERED BY SUCH OTHER PARTY (INCLUDING WITHOUT LIMITATION DAMAGES FOR HARM TO BUSINESS, LOST REVENUES, LOST SAVINGS, OR LOST PROFITS SUFFERED BY SUCH OTHER PARTY), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, WARRANTY, STRICT LIABILITY, OR TORT, INCLUDING WITHOUT LIMITATION, NEGLIGENCE OF ANY KIND WHETHER ACTIVE OR PASSIVE, AND REGARDLESS OF WHETHER THE PARTIES KNEW OF THE POSSIBILITY THAT SUCH DAMAGES COULD RESULT.

25.5.3 Should either Party provide advice, make recommendations, or supply other analysis related to the services or facilities described in this Agreement, this limitation of liability shall apply to the provision of such advice, recommendations, and analysis.

25.5.4 Section 25.5.1and Section 25.5.2 do not apply to the following:

a. Indemnification under Section 25.5.1;

b. Breach of any obligation of confidentiality referenced in this Agreement;

c. Violation of security procedures;

d. Any breach by CenturyLink Communications, LLC of any provision relating to CenturyLink Communications, LLC 's access to or use of Operations Support Systems;

e. Failure to properly safeguard, or any misuse of, customer data;

f. Statutory damages;

g. Liability for intentional or willful misconduct;

h. Liability arising under any applicable CenturyLink Tariff;

i. Liability arising under any indemnification provision contained in this Agreement or any separate agreement or Tariff related to provisioning of 911/E911 services;

j. Each Party's obligations under Section 24 of this Agreement;

k. Section 25.6.2 and/or Section 25.6.3 of this Agreement;

l. Section 35 of this Agreement; and/or

m. Liability arising under any indemnification provision contained in a separate agreement or Tariff related to provisioning of Directory Listing or Directory Assistance Services.

25.6 Liability of CenturyLink. In addition to the general limitation of liability in this Section 25, the following shall also limit CenturyLink's liability under this Agreement.

25.6.1 Inapplicability of Tariff Liability. CenturyLink's general liability, as described in its local exchange or other Tariffs, does not extend to CenturyLink Communications, LLC CenturyLink Communications, LLC 's End User(s), suppliers, agents, employees, or any other third parties. Liability of CenturyLink to CenturyLink Communications, LLC resulting from any and all causes arising out of services, facilities, UNEs or any other items relating to this Agreement shall be governed by the liability provisions contained in this Agreement and no other liability whatsoever shall attach to CenturyLink. CenturyLink shall not be liable for any loss, claims, liability or damages asserted by CenturyLink Communications, LLC CenturyLink Communications, LLC 's End User(s), suppliers, agents, employees, or any other third parties where CenturyLink Communications, LLC combines or commingles such components with those components provided by CenturyLink to CenturyLink Communications, LLC ,

25.6.2 CenturyLink Communications, LLC Tariffs or Contracts. CenturyLink Communications, LLC shall, in its Tariffs or other contracts for services provided to its End Users using products, services, facilities or UNEs obtained from CenturyLink, provide that in no case shall CenturyLink be liable for any indirect, incidental, reliance, special, consequential or punitive damages, including, but not limited to, economic loss or lost business or profits, whether foreseeable or not, and regardless of notification by CenturyLink Communications, LLC CenturyLink Communications, LLC 's End User(s), suppliers, agents, employees, or any other third parties of the possibility of such damages, and CenturyLink Communications, LLC shall indemnify, defend and hold

harmless CenturyLink and CenturyLink's Indemnitee Group from any and all claims, demands, causes of action and liabilities by or to, and based on any reason whatsoever, CenturyLink Communications, LLC 's End User(s), suppliers, agents, employees, or any other third parties. Nothing in this Agreement shall be deemed to create a third-party beneficiary relationship between CenturyLink and any of CenturyLink Communications, LLC 's End Users, suppliers, agents, employees, or any other third parties.

25.6.3 No Liability for Errors. CenturyLink is not liable for mistakes in CenturyLink's signaling networks (including but not limited to signaling links and Signaling Transfer Points (STPs)) and call-related databases (including but not limited to the Line Information Database (LIDB), Toll Free Calling database, Local Number Portability database, Advanced Intelligent Network databases, Calling Name database (CNAM), 911/E911 databases, and OS/DA databases). CenturyLink Communications, LLC shall indemnify, defend and hold harmless CenturyLink and CenturyLink's Indemnitee Group from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorneys' fees incurred on account thereof, by or to CenturyLink Communications, LLC 's End User(s), suppliers, agents, employees, or any other third parties based on any reason whatsoever. For purposes of this Section, mistakes shall not include matters arising exclusively out of the willful misconduct of CenturyLink or its employees or agents.

25.6.4 CenturyLink shall be liable for damage to or destruction of CenturyLink Communications, LLC 's equipment and other premises only if such damage or destruction is caused by CenturyLink's sole negligence or willful misconduct.

26. SUBCONTRACTORSERROR! BOOKMARK NOT DEFINED.

26.1 A Party may use a contractor or service partner (including, but not limited to, an Affiliate of the Party) to perform the Party's obligations under this Agreement. A Party's use of a contractor or service partner shall not release the Party from any duty or liability to fulfill the Party's obligations under this Agreement.

27. INSURANCE

27.1 During the term of this Agreement, CenturyLink Communications, LLC shall carry, and shall cause any subcontractors to carry, with financially reputable insurers which are licensed to do business in all jurisdictions where any property is located, not less than the following insurance:

27.1.1 Commercial General Liability with limits of not less than $1,000,000 combined single limit per occurrence and aggregate for bodily injury, property damage and personal and advertising injury liability insurance to include coverage for contractual and products/completed operations liability, naming CenturyLink as additional insured;

27.1.2 Business Auto liability, including all owned, non-owned and hired automobiles, in an amount of not less than $1,000,000 combined single limit per accident for bodily injury and property damage liability, naming CenturyLink as additional insured;

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27.1.3 Workers Compensation as provided for in the jurisdiction where the Property is located, with an Employer's Liability limit of not less than $500,000 per accident or disease;

27.1.4 Umbrella or excess liability in an amount not less than $5,000,000 per occurrence and aggregate in excess of the above-referenced Commercial General, Business Auto and Employer's Liability, naming CenturyLink as additional insured; and

27.1.5 “All Risk” property insurance on a full replacement cost basis insuring CenturyLink Communications, LLC ’s property situated on or within the Property, naming CenturyLink as loss payee. CenturyLink Communications, LLC may elect to insure business interruption and contingent business interruption, as it is agreed that CenturyLink has no liability for loss of profit or revenues should an interruption of service occur.

27.2 Nothing contained in this Section shall limit CenturyLink Communications, LLC 's liability to CenturyLink to the limits of insurance certified or carried.

27.3 All policies required of CenturyLink Communications, LLC shall contain evidence of the insurer’s waiver of the right of subrogation against CenturyLink for any insured loss covered thereunder. All policies of insurance shall be written as primary policies and not contributing with or in excess of the coverage, if any, that CenturyLink may carry.

27.4 CenturyLink Communications, LLC shall furnish to CenturyLink a certificate or certificates of insurance, satisfactory in form and content to CenturyLink, evidencing that the above coverage is in force and has been endorsed to guarantee that the coverage will not be cancelled without first giving at least thirty (30) Days prior written notice to CenturyLink.

28. NON-EXCLUSIVE REMEDIES

28.1 Except as otherwise provided herein, all rights of termination, cancellation or other remedies prescribed in this Agreement, or otherwise available, are cumulative and are not intended to be exclusive of other remedies to which the injured Party may be entitled to under this Agreement or at law or in equity in case of any breach or threatened breach by the other Party of any provision of this Agreement, and use of one or more remedies shall not bar use of any other remedy for the purpose of enforcing the provisions of this Agreement.

29. RESERVATION OF RIGHTS

29.1 Notwithstanding anything to the contrary in this Agreement, neither Party waives, and each Party hereby expressly reserves, its rights: (a) to appeal or otherwise seek the reversal of and changes in any arbitration decision associated with this Agreement; (b) to challenge the lawfulness of this Agreement and any provision of this Agreement; (c) to seek changes in this Agreement (including, but not limited to, changes in rates, charges and the services that must be offered) through changes in Applicable Law; and, (d) to challenge the lawfulness and propriety of, and to seek to change, any Applicable Law, including, but not limited to any rule, regulation, order or decision of the Commission, the FCC, or a court of applicable jurisdiction. Nothing in this Agreement shall be deemed to limit or prejudice any position a Party has taken or may take before the Commission, the

FCC, any other state or federal regulatory or legislative bodies, courts of applicable jurisdiction, or industry fora. The provisions of this Section shall survive the expiration, cancellation or termination of this Agreement.

30. NOTICES

30.1 Any notices required by or concerning this Agreement shall be in writing and shall be deemed to have been received as follows: (a) on the date of service if served personally; (b) on the date three (3) Business Days after mailing if delivered by First Class U.S. mail, postage prepaid; (c) on the date stated on the receipt if delivered by certified U.S. mail, registered U.S. mail, overnight courier or express delivery service with next Business Day delivery, or (d) on the date of an email, when such notices are sent to the addresses specified below.

30.2 Notices conveyed pursuant to this Section shall be delivered to the following addresses of the Parties or to such other address as either Party shall designate by proper notice,

Qwest Corporation dba CenturyLink QC
Director Wholesale Contracts
930 15th Street 6th Floor Denver, CO 80202
Email: intagree@centurylink.com
Phone: 303-672-2879

With copy to CenturyLink at the address shown below

CenturyLink Law Department
Associate General Counsel, Interconnection
1801 California Street, 9th Floor
Denver, CO 80202
Email: Legal.Interconnection@centurylink.com
Phone: 303-383-6553

Notices to CLEC:
ICA-Interconnection Agreements
CenturyLink Communications, LLC
4650 Lakehurst Ct., 3d Floor
Dublin, OH 43016-3252

31. REFERENCES

All references to Articles, Sections, attachments, Tables and the like shall be deemed to be references to Articles, Sections, attachments and Tables of this Agreement unless the context shall otherwise require.

32. RELATIONSHIP OF THE PARTIES

32.1 The relationship of the Parties under this Agreement shall be that of independent contractors and nothing herein shall be construed as creating any other relationship between the Parties.

32.2 Nothing in this Agreement shall make either Party or a Party's employee an employee of the other, create a partnership, joint venture, or other similar relationship between the Parties, or grant to either Party a license, franchise, distributorship or similar interest.

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32.3 Except for provisions herein expressly authorizing a Party to act for another Party, nothing in this Agreement shall constitute a Party as a legal representative or Agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against, in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party in writing, which permission may be granted or withheld by the other Party in its sole discretion.

32.4 Each Party shall have sole authority and responsibility to hire, fire, compensate, supervise, and otherwise control its employees, Agents and contractors. Each Party shall be solely responsible for payment of any Social Security or other taxes that it is required by Applicable Law to pay in conjunction with its employees, Agents and contractors, and for withholding and remitting to the applicable taxing authorities any taxes that it is required by Applicable Law to collect from its employees, including but not limited to Social Security, unemployment, workers' compensation, disability insurance, and federal and state withholding.

32.5 Except as provided by Section 26, the persons provided by each Party to perform its obligations hereunder shall be solely that Party's employees and shall be under the sole and exclusive direction and control of that Party. They shall not be considered employees of the other Party for any purpose.

32.6 Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

32.7 The relationship of the Parties under this Agreement is a non-exclusive relationship.

32.8 Each Party shall indemnify the other for any loss, damage, liability, claim, demand, or penalty that may be sustained by reason of its failure to comply with this Section.

33. SUCCESSORS AND ASSIGNS – BINDING EFFECT

33.1 This Agreement shall be binding on and inure to the benefit of the Parties and their respective legal successors and permitted assigns.

34. SURVIVAL

34.1 The rights, liabilities and obligations of a Party for acts or omissions occurring prior to the expiration or termination of this Agreement, the rights, liabilities and obligations of a Party under any provision of this Agreement regarding confidential information (including but not limited to, Section13), limitation or exclusion of liability, indemnification or defense (including, but not limited to, Section 25), and the rights, liabilities and obligations of a Party under any provision of this Agreement which by its terms or nature is intended to continue beyond or to be performed after the expiration, or termination of this Agreement, shall survive the expiration or termination of this Agreement.

35. TAXES/FEES

35.1 Any State or local excise, sales, or use taxes (defined in Sections 35.3 and 35.4 but excluding any taxes levied on income) and fees/regulatory surcharges (defined in Section 35.5) resulting from the performance of this Agreement shall be borne by the Party upon which the obligation for payment is imposed under

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Applicable Law, even if the obligation to collect and remit same is placed upon the other Party. The collecting Party shall charge and collect from the obligated Party, and the obligated Party agrees to pay to the collecting Party, all applicable taxes, or fees/regulatory surcharges, except to the extent that the obligated Party notifies the collecting Party and provides to the collecting Party appropriate documentation as the collecting Party reasonably requires that qualifies the obligated Party for a full or partial exemption. Any such taxes shall be shown as separate items on applicable billing documents between the Parties. The obligated Party may contest the same in good faith, at its own expense, and shall be entitled to the benefit of any refund or recovery, provided that such Party shall not permit any lien to exist on any asset of the other Party by reason of the contest. The collecting Party shall cooperate in any such contest by the other Party. The other Party will indemnify the collecting Party from any sales or use taxes that may be subsequently levied on payments by the other Party to the collecting Party.

35.2 Notwithstanding anything to the contrary contained herein, CenturyLink Communications, LLC is responsible for furnishing tax exempt status information to CenturyLink at the time of the execution of the Agreement. CenturyLink Communications, LLC is also responsible for furnishing any updates or changes in its tax exempt status to CenturyLink during the Term of this Agreement. In addition, CenturyLink Communications, LLC is responsible for submitting and/or filing tax exempt status information to the appropriate regulatory, municipality, local governing, and/or legislative body. It is expressly understood and agreed that CenturyLink Communications, LLC 's representations to CenturyLink concerning the status of CenturyLink Communications, LLC 's claimed tax exempt status, if any, and its impact on this Section 35 are subject to the indemnification provisions of Section 25, which, for purposes of this Section, serve to indemnify CenturyLink.

35.3 Tax. A tax is defined as a charge which is statutorily imposed by the federal, State or local jurisdiction and is either (a) imposed on the seller with the seller having the right or responsibility to pass the charge(s) on to the purchaser and the seller is responsible for remitting the charge(s) to the federal, State or local jurisdiction or (b) imposed on the purchaser with the seller having an obligation to collect the charge(s) from the purchaser and remit the charge(s) to the federal, State or local jurisdiction.

35.4 Taxes shall include but not be limited to: federal excise tax, State/local sales and use tax, State/local utility user tax, State/local telecommunication excise tax, State/local gross receipts tax, and local school taxes. Taxes shall not include income, income-like, gross receipts on the revenue of a CenturyLink, or property taxes. Taxes shall not include payroll withholding taxes unless specifically required by statute or ordinance.

35.5 Fees/Regulatory Surcharges. A fee/regulatory surcharge is defined as a charge imposed by a regulatory authority, other agency, or resulting from a contractual obligation, in which the seller is responsible or required to collect the fee/surcharge from the purchaser and the seller is responsible for remitting the charge to the regulatory authority, other agency, or contracting party. Fees/regulatory surcharges shall include but not be limited to E-911/911, other N11, franchise fees, and Commission surcharges.

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36. TERRITORY

36.1 This Agreement applies to the territory in which CenturyLink operates as an Incumbent Local Exchange Carrier (ILEC) in the State. CenturyLink shall be obligated to provide services under this Agreement only within this territory.

36.2 Notwithstanding any other provision of this Agreement, CenturyLink may terminate this Agreement as to a specific operating territory or portion thereof pursuant to Section 7.8 of this Agreement.

37. THIRD-PARTY BENEFICIARIES

37.1 Except as expressly set forth in this Agreement, this Agreement is for the sole benefit of the Parties and their permitted assigns, and nothing herein shall create or be construed to provide any person or entity not a party hereto (including, but not limited to, customers or contractors of a Party) with any rights (including, but not limited to, any third-party beneficiary rights) remedies, claims or rights of action hereunder. Except as expressly set forth in this Agreement, a Party shall have no liability under this Agreement to the customers of the other Party or to any other third person.

38. USE OF SERVICE

38.1 Each Party shall make commercially reasonable efforts to ensure that its End Users comply with the provisions of this Agreement (including, but not limited to the provisions of applicable Tariffs) applicable to the use of services purchased by it under this Agreement.

39. FEDERAL JURISDICTIONAL AREAS

39.1 To the extent that CenturyLink has contracts with federal entities that limit or prohibit the ability of CenturyLink Communications, LLC to provide resale and/or UNEs, such contracts will govern telecommunications services in areas or structures used for military purposes (Federal Enclaves). Thus, Telecommunications Services to such Federal Enclaves are not subject to the jurisdiction of the Commission, and the Parties agree that Services provided within Federal Enclaves are not within the scope of this Agreement.

40. WAIVER

40.1 Waiver by either Party of any default by the other Party shall not be deemed a waiver of any other default. A failure or delay of either Party to enforce any of the provisions of this Agreement, or any right or remedy available under this Agreement or at law or in equity, or to require performance of any of the provisions of this Agreement, or to exercise any option which is provided under this Agreement, shall in no way be construed to be a waiver of such provisions, rights, remedies or options, and the same shall continue in full force and effect.

41. WITHDRAWAL OF SERVICES

41.1 Notwithstanding anything contained in this Agreement, except as otherwise required by Applicable Law, CenturyLink may terminate its offering and/or provision of any particular service offering covered by this Agreement upon at least thirty (30) Days prior written notice to CenturyLink Communications, LLC .

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42. TECHNOLOGY UPGRADES

42.1 Notwithstanding any other provision of this Agreement, CenturyLink may deploy, upgrade, migrate and maintain its network at its discretion. Nothing in this Agreement shall limit CenturyLink's ability to modify its network through the incorporation of new equipment or software or otherwise. CenturyLink Communications, LLC shall be solely responsible for the cost and activities associated with accommodating such changes in its own network.

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ARTICLE III. IMPLEMENTATION

The terms of this Article address the requirements for the implementation of this Agreement between the Parties. Notwithstanding the above, to the extent permitted by Agreement terms and Applicable Law, any terms in this Article may be invoked or otherwise remain applicable subsequent to the initial implementation of this Agreement.

43. IMPLEMENTATION PLAN

43.1 This Agreement together with the Standard Practices and any Tariff terms incorporated herein by reference, set forth the overall standards of performance for the services, processes, and systems capabilities that the Parties will provide to each other, and the intervals at which those services, processes and capabilities will be provided. The Parties understand that the arrangements and provision of services described in this Agreement shall require technical and operational coordination between the Parties. To the extent not otherwise specified or incorporated by reference herein, the Parties agree to work cooperatively to identify those processes, guidelines, specifications, standards and additional terms and conditions necessary to support and satisfy the standards set forth in this Agreement and implement each Party's obligations hereunder.

43.2 Dispute Resolution. If the Parties are unable to agree upon any of the matters to be included in the Implementation Plan, then either Party may invoke the procedures set forth in Section16.

44. SECURITY DEPOSIT

44.1 CenturyLink reserves the right to secure the account at any time with a suitable security deposit in the form and amounts set forth herein. If payment of the security deposit is not made within thirty (30) Days of the request, CenturyLink may stop processing orders for service and Carrier will be considered in material breach of the Agreement.

44.2 Security deposits shall take the form of cash or cash equivalent, an irrevocable letter of credit or other form of security acceptable to CenturyLink.

44.3 If a security deposit is required on a new account, CenturyLink Communications, LLC will remit such security deposit prior to inauguration of service. If a security deposit is requested or increased for an existing account, payment of the security deposit will be made prior to acceptance by CenturyLink of additional orders for service.

44.4 Security deposits shall be in an amount equal to two (2) months' estimated billings as calculated by CenturyLink, or twice the most recent month's invoices from CenturyLink for existing accounts. All security deposits will be subject to a minimum deposit level of $10,000.

44.5 The fact that a security deposit has been made in no way relieves CenturyLink Communications, LLC from complying with CenturyLink's regulations as to advance payments and the prompt payment of bills on presentation, nor is it a waiver or modification of the regular practices of CenturyLink for the discontinuance of service for non-payment of any sums due CenturyLink.

44.6 CenturyLink may require an increase in the security deposit when (i) the amount of the deposit currently held by CenturyLink is less than two (2) months'

estimated billings, or (ii) when gross monthly billing has increased beyond the level initially used to determine the security deposit.

44.7 Any security deposit shall be held by CenturyLink as a guarantee of payment of any charges for services billed to CenturyLink Communications, LLC pursuant to this Agreement or in connection with any other services provided to CenturyLink Communications, LLC by CenturyLink. CenturyLink may exercise its right to credit any cash deposit to CenturyLink Communications, LLC 's account, or to demand payment from the issuing bank or bonding company of any irrevocable bank letter of credit, upon the occurrence of any one of the following events:

44.7.1 when CenturyLink Communications, LLC ’s undisputed balances due to CenturyLink are more than thirty (30) Days past due; and/or

44.7.2 when CenturyLink Communications, LLC files for protection under the bankruptcy laws; and/or

44.7.3 when an involuntary petition in bankruptcy is filed against CenturyLink Communications, LLC and is not dismissed within sixty (60) Days; and/or

44.7.4 when this Agreement expires or terminates; and/or

44.7.5 any letter of credit issued hereunder or any bank issuing a letter of credit hereunder (each, a “Letter of Credit Bank) fails to meet the terms, conditions, and requirements set forth below in this Section; and/or

44.7.6 CenturyLink Communications, LLC fails to provide CenturyLink with a replacement letter of credit on the terms set forth herein at least ten (10) Business Days prior to the expiration of any letter of credit issued to CenturyLink hereunder.

44.8 If any security deposit held by CenturyLink is applied as a credit toward payment of CenturyLink Communications, LLC ’s balances due to CenturyLink, then CenturyLink may require CenturyLink Communications, LLC to provide a new deposit. If payment of the new deposit is not made within thirty (30) Days of the request, CenturyLink may stop processing orders for service and CenturyLink Communications, LLC will be considered in breach of the Agreement.

44.9 Any security deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service. No interest will accrue or be paid on deposits.

44.10 Any letter of credit issued to CenturyLink hereunder must meet the following requirements:

44.10.1 The bank issuing any letter of credit hereunder (the “Letter of Credit Bank) must maintain a minimum credit rating of A (by Standard & Poor’s) or A2 (by Moody’s). If CenturyLink Communications, LLC proposes that the letter of credit be issued by a bank that is not so rated by Standard & Poor’s or Moody’s, then CenturyLink Communications, LLC must obtain the prior written approval by CenturyLink to use such bank as the Letter of Credit Bank.

44.10.2 The original letter of credit shall be in such form and on terms that are acceptable to CenturyLink and must include an automatic one-year renewal extension.

44.10.3 If CenturyLink Communications, LLC receives notice from the Letter of Credit Bank of any non-renewal of a letter of credit issued hereunder, then CenturyLink Communications, LLC shall promptly give written notice to CenturyLink of such notice of non-renewal. Not later than ten (10) Business Days prior to the expiration of the letter of credit, CenturyLink Communications, LLC shall provide CenturyLink a replacement letter of credit on substantially identical terms to the existing letter of credit (or such other terms as are acceptable to CenturyLink). If CenturyLink Communications, LLC provides a replacement letter of credit not later than ten (10) Business Days prior to the expiration of the expiring letter of credit, then CenturyLink shall not make a drawing under the expiring letter of credit. Upon receipt of a replacement letter of credit meeting the requirements set forth in this Agreement, CenturyLink will provide the original, expiring letter of credit to CenturyLink Communications, LLC .

44.10.4 If CenturyLink Communications, LLC desires to replace any letter of credit issued to CenturyLink hereunder, whether due to non-renewal or otherwise, each such replacement letter of credit and the Letter of Credit Bank issuing such replacement letter of credit must meet the terms, conditions and requirements set forth in this Section.

45. START-UP DOCUMENTATION

45.1 CenturyLink Communications, LLC is required to submit to CenturyLink the "CenturyLink Communications, LLC Profile," and other required documentation, as described in the process on the CenturyLink Wholesale Website.

45.2 CenturyLink Communications, LLC must represent and warrant to CenturyLink that it is a certified local provider of Telephone Exchange Service in the State prior to submitting orders or exchanging any traffic under this Agreement.

46. LETTER OF AUTHORIZATION (LOA)

46.1 To the extent CenturyLink Communications, LLC has not previously done so, CenturyLink Communications, LLC shall execute a blanket letter of authorization (LOA) with respect to customer requests to change service providers or to permit the Party to view CPNI, such as pursuant to the submission of a Customer Service Record (CSR) Search order, prior to a request to change service providers. Under the blanket LOA, a Party authorized by the customer to view or use its CPNI need not provide proof of End User authorization to the other Party before viewing or using the CPNI.

46.2 Each Party's access to CPNI of another Party's End User will be limited to instances where the requesting Party has obtained the appropriate authorization required under Applicable Law to change service providers or release of CPNI from the End User.

46.3 The requesting Party is solely responsible for determining whether proper authorization has been obtained and holds the other Party harmless from any loss or liability on account of the requesting Party's failure to obtain proper CPNI authorization from a customer.

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46.4 The requesting Party must maintain records of all customer authorizations to change service providers or release of CPNI in compliance with State and federal law.

46.5 When a blanket LOA has been executed and where such blanket LOA contains the appropriate authorization to change service providers or release CPNI as incorporated in the Standard Practices or otherwise approved in advance by CenturyLink, CenturyLink will not require CenturyLink Communications, LLC to submit an individual LOA prior to changing service providers or releasing CPNI, providing Customer Service Records (CSRs), or processing orders.

46.5.1 For any prospective CenturyLink Communications, LLC End User, CenturyLink shall provide CenturyLink Communications, LLC with access to that subscriber's CPNI without requiring CenturyLink Communications, LLC to produce a signed LOA, subject to applicable rules, orders, and decisions, and based on CenturyLink Communications, LLC 's blanket representation that subscriber has authorized CenturyLink Communications, LLC to obtain such CPNI.

46.5.2 The provisioning of CPNI from CenturyLink to CenturyLink Communications, LLC shall be accomplished through the preordering Electronic Interface.

46.5.3 If a Party requests CPNI of a prospective subscriber from the other Party, the other Party shall provide access to that subscriber's CPNI without requiring the requesting Party to produce a signed LOA, subject to applicable rules, orders, and decisions, and based on the requesting Party's blanket representation that it has obtained a proper authorization from the prospective subscriber to obtain such CPNI.

46.5.4 The cure period in Section 7.7 for material defaults shall not affect either Party's obligation to comply with the requirements of 47 C.F.R. §64.1150 to give timely notice to the Commission and other carriers of any unauthorized carrier change, to remove any unpaid charges, and to submit proper documentation to the relevant governmental agency within thirty (30) Days.

46.6 If a Party fails to provide proper documentation of permission obtained from prospective subscribers for at least ninety five percent (95%) of subscribers whose CPNI has been obtained from the other Party, and if such failure continues for over sixty(60) Days after written notice of the breach, then as an alternative to terminating this Agreement pursuant to Section 7.7 for an uncured default, the other Party may discontinue processing new Service Orders and/or disconnect any electronic preordering interface until such failures have been substantially rectified and the defaulting Party has provided adequate assurances to the other Party that adequate steps have been implemented to prevent ongoing problems with such records compliance. The exercise of this alternative remedy shall not act as a waiver of the right to terminate this Agreement under Section 7.7 if an ongoing default is not substantially rectified within sixty (60) Days written notice.

46.7 Any dispute between the Parties with respect to their rights and obligations under this Section shall be subject to the Dispute Resolution provisions of this Agreement, and the Parties must attempt to resolve any dispute concerning the

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validity of subscriber authorizations prior to filing a formal complaint with the Commission provided however, that the sixty (60) Day waiting period for filing a Complaint under Section 16.2.4 shall not apply to such disputes. If a Party files a Complaint with the Commission to resolve any such dispute, then while such proceeding is pending the other Party shall not be entitled to exercise alternative remedy under Section 46.6 unless the Commission determines otherwise.

46.8 CenturyLink will bill CenturyLink Communications, LLC fifty dollars ($50.00) per affected line in lieu of any additional charge in order to compensate CenturyLink for switching the End User back to the original LEC.

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ARTICLE IV. OPERATIONAL TERMS

47. STANDARD PRACTICES

47.1 Standard Practices may incorporate by reference various industry, OBF, and other standards referred to throughout this Agreement, which may be implemented to satisfy any CenturyLink obligations under this Agreement.

47.2 If CenturyLink Communications, LLC desires notice of changes made to CenturyLink's Standard Practices, CenturyLink Communications, LLC may make such a request during the Agreement implementation process or at any subsequent time during the term of this Agreement.

48. ESCALATION PROCEDURES

48.1 The Standard Practices outlines the escalation process which may be invoked at any point in the Service Ordering, Provisioning, and Maintenance processes to facilitate rapid and timely resolution of disputes.

49. INTENTIONALLY LEFT BLANK

50. CONTACT WITH END USERS

50.1 Each Party at all times shall be the primary contact and account control for all interactions with its End Users, unless otherwise agreed to by the Parties. End Users include active subscribers as well as those for whom Service Order installations are pending.

50.2 CenturyLink shall have no obligation, to accept a communication from a CenturyLink Communications, LLC End User, including, but not limited to, a CenturyLink Communications, LLC End User request for repair or maintenance of a CenturyLink service provided to CenturyLink Communications, LLC .

50.3 Each Party shall update its own contact information and escalation list and shall provide such information to the other Party for purposes of inquiries regarding the implementation of this Agreement. Each Party shall accept all inquiries from the other Party and provide a timely response. CenturyLink will provide and maintain its contact and escalation list on its CenturyLink Website.

50.4 The Parties will ensure that all representatives who receive inquiries regarding the other Party's services shall provide appropriate referrals to potential customers who inquire about the other Party's services or products. The Parties shall not in any way disparage or discriminate against the other Party or that other Party's products and services, and shall not solicit each others' customers during such inquiries, provided however, a Party can answer unsolicited customer questions about products and services of that Party.

50.5 The Parties will not use a request for End User information, order submission, or any other aspect of its processes or services to aid its retail marketing or sales efforts.

50.6 CenturyLink will provide training, on a non-discriminatory basis, for all CenturyLink employees who may communicate, either by telephone or face-to-face, with CenturyLink Communications, LLC End Users. Such training shall include compliance with the branding requirements of this Agreement including without limitation provisions of forms, and unbranded "Not at Home' notices.

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50.7 CenturyLink will recognize CenturyLink Communications, LLC as the Subscriber of Record for all Network Elements or services for resale ordered by CenturyLink Communications, LLC and will send all notices, invoices, and information which pertain to such ordered services directly to CenturyLink Communications, LLC . CenturyLink Communications, LLC will provide CenturyLink with addresses to which CenturyLink will send all such notices, invoices, and information.

51. CAPACITY PLANNING AND FORECASTS

51.1 Forecast Requirements for Interconnection

51.1.1 Within thirty (30) Days from the Effective Date of this Agreement, or as soon after the Effective Date as practicable, the Parties agree to meet and develop joint planning and forecasting responsibilities which are applicable to Interconnection services. CenturyLink may delay processing CenturyLink Communications, LLC Service Orders should CenturyLink Communications, LLC not perform obligations as specified in this Section.

51.1.2 CenturyLink Communications, LLC shall provide forecasts for traffic utilization over trunk groups. Orders for trunks that exceed forecasted quantities for forecasted locations will be accommodated as facilities and/or equipment are available. CenturyLink shall make all reasonable efforts and cooperate in good faith to develop alternative solutions to accommodate orders when facilities are not available. Company forecast information must be provided by CenturyLink Communications, LLC to CenturyLink twice a year. The initial trunk forecast meeting should take place soon after the first implementation meeting. A forecast should be provided at or prior to the first implementation meeting.

51.1.3 Facilities will be planned for in accordance with the trunk forecasts exchanged between the Parties as described in this Section.

51.2 Format and Content

51.2.1 Unless otherwise specified by CenturyLink, the forecasting forms located on the CenturyLink Wholesale Website will be used by CenturyLink Communications, LLC for the requirements of this Section.

51.2.2 The joint planning process/negotiations should be completed within two (2) months of the initiation of such discussion.

51.2.3 Description of major network projects that affect the other Party will be provided in the semi-annual forecasts. Major network projects include but are not limited to trunking or network rearrangements, shifts in anticipated traffic patterns, or other activities by CenturyLink Communications, LLC that are reflected by a significant increase or decrease in trunking demand for the following forecasting period.

51.2.4 Parties shall meet to review and reconcile the forecasts if forecasts vary significantly.

51.2.5 CenturyLink Communications, LLC shall provide an updated trunk forecast when ordering or requesting additional trunks from CenturyLink anytime after the initial trunk implementation.

51.3 Responsibility of Parties

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51.3.1 The parties agree to abide by the following if a forecast cannot be agreed to: Local Interconnection Trunk Groups will be provisioned to the higher forecast. A blocking standard of one percent (1%) during the average busy hour shall be maintained. Should the Parties not agree upon the forecast, and the Parties engineer facilities at the higher forecast, the Parties agree to abide by the following:

a. In the event that CenturyLink Communications, LLC over-forecasts its trunking requirements by twenty percent (20%) or more, and CenturyLink acts upon this forecast to its detriment, CenturyLink may recoup any actual and reasonable expense it incurs.

b. The calculation of the twenty percent (20%) over-forecast will be based on the number of DS1 equivalents for the total traffic volume exchanged between the Parties.

51.3.2 In addition to the joint trunk group forecasting established in Section 51.1, discussions to provide relief to existing facilities can be initiated by either party. Actual system augmentations will be initiated upon mutual agreement.

51.3.3 Both Parties will perform a joint validation to ensure current Interconnection facilities and associated trunks have not been over-provisioned. If any facilities and/or associated trunks are over-provisioned, they will be turned down where appropriate. Trunk design blocking criteria described in Section 64.3.4 will be used in determining trunk group sizing requirements and forecasts.

51.3.4 If, based on the forecasted equivalent DS-1 growth, the existing facilities are not projected to exhaust within one year, the Parties will suspend further relief planning on this Interconnection until a date one (1) year prior to the projected exhaust date. If growth patterns change during the suspension period, either Party may re-initiate the joint planning process.

51.3.5 Both Parties will negotiate a project service date and corresponding work schedule to construct relief facilities prior to facilities exhaust.

52. BONA FIDE REQUEST (BFR)

52.1 Through the Bona Fide Request (BFR) process, CenturyLink Communications, LLC may request: (1) access to a Network Element CenturyLink is required to provide under Applicable Law, but such Network Element is new, undefined or otherwise required to be provided but not available under the terms of this Agreement; (2) access to facilities and equipment that are not Currently Available, or to UNEs that are superior or inferior in quality than those that CenturyLink provides to itself; and (3) certain other services, features, capabilities or functionalities defined and agreed upon by the Parties as services to be ordered via the BFR process.

52.2 Notwithstanding anything to the contrary in this Agreement, CenturyLink shall only be required to provide or continue to provide UNEs and/or other arrangements and services that CenturyLink is otherwise obligated to provide under Applicable Law pursuant to the provisions of this Agreement, including the BFR process, if needed. While CenturyLink may permit CenturyLink

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Communications, LLC to submit BFR requests for Network Elements, arrangements or services that CenturyLink is not obligated under Applicable Law to provide, CenturyLink is not required to provide such Network Elements, arrangements or services, and CenturyLink may elect or decline to provide same at its sole discretion.

52.3 Process

52.3.1 CenturyLink Communications, LLC shall submit to CenturyLink a written BFR application (Request), in a form to be provided by CenturyLink and as published on CenturyLink's Website. The Request shall specifically identify relevant technical requirements and descriptions, drawings, locations and/or any other such specifications that are reasonably necessary to clearly define the Request such that CenturyLink has sufficient information to analyze and prepare a response.

52.3.2 If fulfilling the request involves construction or engineering analysis, CenturyLink will notify CenturyLink Communications, LLC of such and CenturyLink Communications, LLC will make the non-refundable NRC payment set forth in Table 1 to compensate CenturyLink for its costs to perform the analysis. CenturyLink shall have no obligation to further evaluate the request, conduct any analysis or prepare a price quote for the requested service until the non-refundable NRC payment has been received.

52.3.3 CenturyLink Communications, LLC may cancel a Request in writing at any time prior to agreeing on price and availability in the final quote. CenturyLink will then cease analysis and/or development of the Request. However, CenturyLink Communications, LLC will pay CenturyLink its reasonable and demonstrable costs of processing and/or implementing the BFR up to and including the date on which CenturyLink receives CenturyLink Communications, LLC 's notice of cancellation if such costs are not already covered in full by a previously submitted non-refundable NRC payment.

52.3.4 CenturyLink shall acknowledge in writing the receipt of a Request and shall identify a single point of contact to process the Request within ten (10) Business Days of CenturyLink's receipt of a Request. CenturyLink will advise CenturyLink Communications, LLC of any additional information needed for a complete and accurate Request.

52.3.5 Except under extraordinary circumstances, within thirty (30) Days of its receipt of a complete and accurate Request, CenturyLink will approve or deny the Request (Preliminary Analysis). If CenturyLink denies CenturyLink Communications, LLC 's Request, the Preliminary Analysis will provide the reason(s) for such denial.

52.3.6 CenturyLink Communications, LLC may accept or reject CenturyLink's Preliminary Analysis, at its discretion. CenturyLink Communications, LLC will provide written acceptance of the Preliminary Analysis to CenturyLink within thirty (30) Days of its receipt of the Preliminary Analysis or CenturyLink Communications, LLC 's Request will be deemed to be cancelled.

52.3.7 Upon receiving CenturyLink Communications, LLC ’s written acceptance and authorization of the Preliminary Analysis, CenturyLink will proceed to develop a Final Quote. The Final Quote shall contain a description of each access arrangement or service to be provided, a tentative availability date, the applicable rates, the installation intervals, BFR development and processing costs and the terms and conditions under which access to the requested Network Element, arrangement or service will be offered. CenturyLink shall provide the Final Quote within ninety (90) Days of receiving CenturyLink Communications, LLC ’s written acceptance and authorization to the Preliminary Analysis.

52.3.8 The tentative availability date is dependent on when CenturyLink Communications, LLC accepts the Final Quote. CenturyLink shall make reasonable efforts to provide an availability date that is within ninety (90) Days from the date it receives CenturyLink Communications, LLC ’s written Final Acceptance as described below in Section 52.3.9. If CenturyLink cannot complete the BFR within ninety (90) Days of receiving CenturyLink Communications, LLC ’s Final Acceptance, CenturyLink and CenturyLink Communications, LLC will then determine a mutually agreeable availability date.

52.3.9 Within thirty (30) Days of receipt of the Final Quote, CenturyLink Communications, LLC must either (i) confirm or cancel its Request in writing (Final Acceptance), or (ii) submit any disputed issues with the Final Quote for dispute resolution pursuant to Section 16. CenturyLink Communications, LLC ’s written acceptance must include payment of one hundred percent (100%) of the quoted costs.

53. ORDERING AND PROVISIONING

53.1 National Exchange Access Center (NEAC)

53.1.1 CenturyLink shall provide a NEAC or equivalent which shall serve as CenturyLink Communications, LLC ’s point of contact for all activities involved in the ordering and provisioning of CenturyLink's Unbundled Network Elements, features, functions, and resale services.

53.1.2 The NEAC shall provide to CenturyLink Communications, LLC a nationwide telephone number answered during its normal office hours by competent, knowledgeable personnel trained to answer questions and resolve problems in connection with the ordering and provisioning of Unbundled Network Elements (except those associated with local trunking Interconnection), features, functions, capabilities, and resale services.

53.1.3 CenturyLink shall provide, as requested by CenturyLink Communications, LLC through the NEAC, provisioning and premises visit installation support in the form of coordinated scheduling, status, and dispatch capabilities during CenturyLink’s standard business hours, unless the Parties agree otherwise.

53.2 National Access Service Center (NASC)

53.2.1 CenturyLink shall provide a NASC or equivalent which shall serve as CenturyLink Communications, LLC ’s point of contact for all activities

involved in the ordering and provisioning of CenturyLink's Interconnection services

53.3 Ordering and Provisioning

53.3.1 CenturyLink will provide necessary ordering and provisioning business process support as well as those technical and systems interfaces as may be required to enable CenturyLink Communications, LLC to provide resale services, including the functions, features, and capabilities of such services, and Unbundled Network Elements. If CenturyLink deploys any enhanced electronic capability CenturyLink will notify CenturyLink Communications, LLC of availability and CenturyLink Communications, LLC shall use the processes for performing transaction(s) to the extent practicable and the use of any other interface or process will be discontinued.

53.3.2 The Parties agree that orders for services under this Agreement will not be submitted or accepted until thirty (30) Days after the completion of all account establishment activities, including but not limited to, the documents and information subscribed in Section 45.1, unless the Parties mutually agree upon a different date based on the specific circumstances of the Parties' relationship.

53.3.3 Except as specifically provided otherwise in this Agreement, pre-ordering, ordering and provisioning of resold services shall be governed in accordance with CenturyLink's Standard Practices.

53.3.4 CenturyLink will provide provisioning intervals and procedures for design and complex services on a nondiscriminatory basis. Complex Service Order charges pursuant to Tariff terms may apply.

53.3.5 Where technically feasible, the NEAC will coordinate support for all designed and/or complex services provided to CenturyLink Communications, LLC .

53.3.6 To the extent required by Applicable Law, and upon request from CenturyLink Communications, LLC employing CenturyLink's LSR, CenturyLink will provide blocking of 700, 900, and 976 services, or other services of similar type as may now exist or be developed in the future, and shall provide Billed Number Screening (BNS), including required LIDB updates, or equivalent service for blocking completion of bill-to-third party and collect calls, on a line, PBX, or individual service basis. Blocking shall be provided to the extent (a) it is an available option for the Telecommunications Service resold by CenturyLink Communications, LLC or (b) it is technically feasible when requested by CenturyLink Communications, LLC as a function of Unbundled Network Elements.

53.3.7 When ordering a resale service via an LSR Service Order, CenturyLink Communications, LLC may order separate interLATA and intraLATA service providers (i.e., two PICs) on a line or trunk basis, and CenturyLink Communications, LLC agrees to pay the applicable Service Order and PIC charges associated with such order. CenturyLink will accept PIC change orders for intraLATA toll and long distance services through the service provisioning process.

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53.3.8 The standard Service Order charges as listed in the Table 1 of this agreement shall apply to all orders.

53.4 Pre-qualification of Lines

53.4.1 CenturyLink will accept line pre-qualification requests as follows:

53.4.2 CenturyLink Communications, LLC will submit a Line Pre-Qualification Request using the CenturyLink order submission process. Each order is limited to a maximum of seven (7) lines. Each line must be identified by the following:

a. Customer Telephone Number

b. Customer Address

c. Customer Name

53.4.3 CenturyLink will acknowledge receipt of the request or reject the request and give reasons therefore within twenty-four (24) Business Day hours. Within three (3) Days of receiving a complete and accurate request, CenturyLink will report by email the following data on the line(s): length of loop, number of load coils, and number of bridge taps.

53.4.4 CenturyLink Communications, LLC shall pay the pre-qualification order price set forth in Table 1 for each submitted order.

53.4.5 Pre-qualification requests are submitted at CenturyLink Communications, LLC 's sole discretion. CenturyLink bears no liability for line quality or the ability of a line to meet CenturyLink Communications, LLC 's needs where CenturyLink Communications, LLC has submitted an order without having the line pre-qualified.

53.5 Service Order Process Requirements

53.5.1 CenturyLink will accept orders for As-Is Transfer of services from CenturyLink to CenturyLink Communications, LLC where CenturyLink is the End User's current local exchange carrier.

53.5.2 For resale of CenturyLink services CenturyLink shall not disconnect any subscriber service or existing features at any time during the migration of that subscriber to CenturyLink Communications, LLC service without prior CenturyLink Communications, LLC agreement.

53.5.3 When CenturyLink Communications, LLC has obtained an End User from another reseller of CenturyLink services, CenturyLink Communications, LLC will inform CenturyLink of the transfer by submitting standard LSR forms to CenturyLink via the LSR process.

53.5.4 Subject only to any system limitation noted in CenturyLink's Standard Practices, Multiple Working Telephone Numbers (WTN) may be included in one order provided the numbers are for the same customer at a specific location.

53.5.5 In situations where CenturyLink Communications, LLC has the use of the facilities (i.e., Local Loop) to a specific customer premises, either through resale of local service or the lease of the

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Local Loop as an Unbundled Network Element, and CenturyLink receives a good faith request for service from a customer at the same premises or from another carrier with the appropriate customer authorization, the procedures below will apply.

53.5.6 CenturyLink will follow methods prescribed by the FCC and any applicable State regulation for carrier change verification.

53.5.7 Where CenturyLink Communications, LLC is using a single facility to provide service to multiple End Users, CenturyLink will not disconnect that facility as a result of the following procedures.

53.5.8 When CenturyLink Communications, LLC submits an order for an End User that is changing local service providers for existing service, and is not adding service (i.e., an additional line), CenturyLink will process the service request without delay, and provide the losing competitive LEC a customer loss notification consistent with industry standards.

53.5.9 When an order is submitted for an End User adding service to existing service (i.e., an additional line), the order should be marked as an additional line and existing facilities will not be affected.

53.5.10 Unless otherwise directed by CenturyLink Communications, LLC and when technically capable, when CenturyLink Communications, LLC orders resale Telecommunications Services all trunk or telephone numbers currently associated with existing services shall be retained without loss of feature capability and without loss of associated ancillary services including, but not limited to, Directory Assistance and 911/E911 capability.

53.5.11 CenturyLink shall provide unbranded intercept treatment and transfer of service announcements to CenturyLink Communications, LLC 's End Users. CenturyLink shall provide such treatment and transfer of service announcement in accordance with local Tariffs and as provided to similarly situated CenturyLink End Users for all service disconnects, suspensions, or transfers.

53.5.12 For services provided through UNEs, CenturyLink shall recognize CenturyLink Communications, LLC as an agent, in accordance with OBF developed processes, for the End User in coordinating the disconnection of services provided by another CenturyLink Communications, LLC or CenturyLink. In addition, CenturyLink and CenturyLink Communications, LLC will work cooperatively to minimize service interruptions during the conversion.

53.6 Abandoned Service

53.6.1 Abandoned service occurs when an End User vacates premises without notifying the local service provider and a new End User moves into the vacated premises and orders service from a local service provider and neither CenturyLink nor the previous local service provider are aware that the original End User has abandoned the service in place.

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53.6.2 When a carrier requests service at a location and marks the order as abandoned and CenturyLink Communications, LLC is the previous local service provider, CenturyLink shall notify local service provider that it has had a request for service at the premises that is currently being served by CenturyLink Communications, LLC ;

53.6.3 If available to CenturyLink, CenturyLink shall include the name and address of the party receiving service at such premises, but at a minimum shall provide local service address information;

53.6.4 If the local service provider does not respond within twenty-four (24) hours (excluding weekends and holidays) after receiving CenturyLink's notification or if local service provider responds relinquishing the facilities, CenturyLink shall be free to use the facilities in question and CenturyLink shall issue a disconnect order with respect to the service at that location. If local service provider responds stating that the service is working and should not be disconnected, CenturyLink will notify the carrier ordering service and request verification of the premises or the submission of an order for an additional line.

53.7 Due Date

53.7.1 CenturyLink shall supply CenturyLink Communications, LLC with due date intervals to be used by CenturyLink Communications, LLC personnel to determine service installation dates.

53.7.2 The ordering process and standard provisioning intervals applicable to resale services and unbundled Network Elements are set forth on the CenturyLink Website, and such process and intervals shall apply.

53.7.3 CenturyLink shall use reasonable efforts to complete orders by CenturyLink Communications, LLC requested due date within agreed upon intervals.

53.8 Coordination Requests

53.8.1 CenturyLink will provide ordering and provisioning coordination services during the business hours specified on its Website, through the NEAC, at the charges specified in Table1.

53.8.2 For subscriber conversions requiring coordinated cut-over activities, on a per order basis, CenturyLink and CenturyLink Communications, LLC will agree on a scheduled conversion time, which will be a designated time period within a designated date, and will be dependent upon the availability of CenturyLink resources.

53.8.3 Any request made by CenturyLink Communications, LLC to coordinate conversions after normal working hours, or on Saturdays or Sundays or CenturyLink holidays shall be performed at CenturyLink Communications, LLC 's request and expense. Coordination requests outside of normal business hours/weekends will incur additional charges.

53.8.4 CenturyLink will perform all of its standard pre-service testing prior to the completion of the Service Order. Subject to the terms of this Agreement, CenturyLink is responsible only for the installation, operation and maintenance of the UNEs it provides. CenturyLink is not otherwise responsible for the Telecommunications Services provided by

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CenturyLink Communications, LLC through the use of those Network Elements.

53.8.5 Upon CenturyLink Communications, LLC 's request, CenturyLink shall suspend or restore the functionality of any Network Element, feature, function, or resale service to which suspend/restore is applicable.

53.8.6 Upon completion of the requests submitted by CenturyLink Communications, LLC CenturyLink shall provide to CenturyLink Communications, LLC a completion notification.

53.9 Subscriber Premises Inspections and Installations

53.9.1 CenturyLink Communications, LLC shall perform or contract for all CenturyLink Communications, LLC 's needs assessments, including equipment and installation requirements required beyond the Demarcation Point/NID, located at the subscriber premises.

53.10 Firm Order Confirmation (FOC)

53.10.1 CenturyLink shall provide to CenturyLink Communications, LLC a Firm Order Confirmation (FOC) for each CenturyLink Communications, LLC order. The FOC shall contain the appropriate data elements as defined by the OBF standards.

53.10.2 For a revised FOC, CenturyLink shall provide standard detail as defined by the OBF standards.

53.10.3 CenturyLink shall provide to CenturyLink Communications, LLC the date that service is scheduled to be installed.

53.11 Order Rejections

53.11.1 CenturyLink shall reject and return to CenturyLink Communications, LLC any order that CenturyLink cannot provision, due to technical reasons, missing information, or jeopardy conditions resulting from CenturyLink Communications, LLC ordering service at less than the standard order interval.

53.11.2 When an order is rejected, CenturyLink will, in its reject notification, describe the existing reasons for which the order was rejected.

53.12 Service Order Charges

53.12.1 If an installation or other CenturyLink Communications, LLC ordered work requires a change from the original CenturyLink Communications, LLC Service Order in any manner, CenturyLink Communications, LLC shall initiate a revised Service Order. If requested by CenturyLink Communications, LLC CenturyLink will provide CenturyLink Communications, LLC an estimate of additional labor hours and/or materials.

53.12.2 If a CenturyLink Communications, LLC End User requests a change, CenturyLink, will, at that time, direct the CenturyLink Communications, LLC subscriber to contact CenturyLink Communications, LLC and CenturyLink Communications, LLC

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should initiate a new Service Order to have additional work performed.

53.12.3 When an End User changes or withdraws authorization, each Party shall release customer-specific facilities and/or cancel orders in progress in accordance with the End User's direction or the direction of the End User's authorized agent.

53.13 Expedites

53.13.1 If expedited service is requested, CenturyLink Communications, LLC will populate the "Expedite" and "Expedite Reason" fields on the LSR. CenturyLink reserves the right to refuse an expedite request if resources are not available. If an expedite request is granted, applicable expedite Service Order charges, as set forth on Table 1, will apply.

53.13.2 CenturyLink will not accept expedite requests for LNP orders.

53.14 Number Administration/Number Reservation

53.14.1 CenturyLink shall provide CenturyLink Communications, LLC with the ability to obtain telephone numbers while a subscriber is on the phone with CenturyLink Communications, LLC . When CenturyLink Communications, LLC uses numbers from a CenturyLink NXX, CenturyLink shall provide the same range of number choices to CenturyLink Communications, LLC including choice of exchange number, as CenturyLink provides its own subscribers. Reservation and aging of CenturyLink NXXs shall remain CenturyLink's responsibility.

53.14.2 In conjunction with an order for service, CenturyLink shall accept CenturyLink Communications, LLC orders for blocks of numbers for use with complex services including, but not limited to, DID, CENTREX, and Hunting arrangements, as requested by CenturyLink Communications, LLC .

53.14.3 Consistent with the manner in which CenturyLink provides numbers to its own subscribers, no telephone number assignment is guaranteed until service has been installed.

53.14.4 CenturyLink shall provide testing and loading of CenturyLink Communications, LLC 's NXX on the same basis as CenturyLink provides itself or its Affiliates.

53.15 Cancellations

53.15.1 CenturyLink may cancel orders for service that have had no activity within thirty-one (31) consecutive Days after the original service request date. Certain complex UNEs and UNEs requiring facility build-outs that may take longer than thirty-one (31) Days to provision will be excluded from this provision.

53.16 Discontinuance of Service (Snap-back Provision)

53.16.1 If CenturyLink Communications, LLC proposes to discontinue, or actually discontinues, its provision of service to all or substantially all of its customers, whether voluntarily, as a result of bankruptcy,

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or for any other reason, CenturyLink Communications, LLC shall send written notice of such discontinuation to CenturyLink, the Commission, and each of CenturyLink Communications, LLC 's End Users. CenturyLink Communications, LLC shall provide notice in advance of discontinuation of its service as required by Applicable Law. Unless the period for advance notice of discontinuation of service required by Applicable Law is more than thirty (30) calendar days, to the extent commercially feasible, CenturyLink Communications, LLC shall send such notice at least thirty (30) Days prior to its discontinuation of service.

53.16.2 Such notice must advise each CenturyLink Communications, LLC End User that, unless action is taken by the End User to switch to a different carrier prior to CenturyLink Communications, LLC 's proposed discontinuation of service, the End User will be without the service.

53.16.3 Should a CenturyLink Communications, LLC End User subsequently become a CenturyLink customer, CenturyLink Communications, LLC shall provide CenturyLink with all information necessary for CenturyLink to establish service for the CenturyLink Communications, LLC End User, including, but not limited to, CenturyLink Communications, LLC End User's billed name, listed name, service address, and billing address, and the services being provided to CenturyLink Communications, LLC End Users.

53.17 Nothing in this Section shall limit CenturyLink's right to cancel or terminate this Agreement under Section 7 and Section 53.15 or to suspend provision of services under Section 9 of this Agreement.

54. UNIVERSAL SERVICE FUND

54.1 In order to collect the costs of CenturyLink's contribution to the Federal Universal Service Fund (FUSF) in an equitable manner, CenturyLink's End Users are charged a Federal Universal Service Charge (FUSC). The only customers who are exempt from paying the FUSC to CenturyLink are those reseller CenturyLink Communications, LLC s who themselves contribute to the FUSF, or who otherwise qualify for an exemption under the FCC's universal service rules. In order to obtain an exemption from paying the FUSC to CenturyLink, CenturyLink Communications, LLC must provide CenturyLink a signed statement certifying that it is reselling the services provided by CenturyLink in the form of telecommunications, and will, in fact, contribute directly to the FUSF. If CenturyLink Communications, LLC does not provide this statement, or otherwise certify that it is exempt from remitting the FUSC, CenturyLink must report the revenues obtained from the provision of service to CenturyLink Communications, LLC as End User revenues for purposes of calculating and reporting FUSC contributions, and CenturyLink shall be entitled to recover from CenturyLink Communications, LLC the resulting FUSF contributions attributable to such revenues, in accordance with Applicable Law.

54.2 To comply with FCC rules regarding the funding of Universal Service, CenturyLink Communications, LLC is required to complete the form entitled "CERTIFICATION OF FEDERAL UNIVERSAL SERVICE FUND

CONTRIBUTION STATUS" provided by CenturyLink in order to obtain an exemption from paying the FUSC to CenturyLink. In addition, CenturyLink Communications, LLC agrees to provide CenturyLink with an updated annual certification, no later than February 1 of each calendar year, so that CenturyLink may ensure that it continues to accurately report its revenues for FUSF contribution purposes.

54.2.1 It is expressly understood and agreed by the Parties that CenturyLink Communications, LLC 's provision to CenturyLink of evidence concerning its making adequate payments into the FUSF, and CenturyLink Communications, LLC 's representations to CenturyLink in connection therewith, are subject to the indemnification provisions of Section 25, which, for purposes of this Section, serve to indemnify CenturyLink.

55. BILLING AND PAYMENTS/DISPUTED AMOUNTS

55.1 In consideration of the services provided by CenturyLink under this Agreement, CenturyLink Communications, LLC shall pay the charges set forth in this Agreement, subject to change in law and to the dispute provisions provided herein. CenturyLink may limit or modify the form(s) of payment that will be accepted from time to time. CenturyLink will not accept card payments (e.g., credit/debit/ATM cards) or any form of payment that reduces the net amount received by CenturyLink.

55.2 CenturyLink Communications, LLC must choose a primary media option for invoices. If no bill media option is selected, the primary will default to paper. The primary media option is provided at no charge. If a second media option is chosen, then an applicable charge will be assessed at the rate reflected in CenturyLink's appropriate FCC Tariff. If CenturyLink Communications, LLC requests additional copies of the monthly invoice, CenturyLink may also bill CenturyLink Communications, LLC for the additional copies. The procedures and limitations governing bill media, including the availability of secondary media and Bill Media Request Forms, are set forth in CenturyLink's Bill Media Guide.

55.3 Recurring Charges, other than Usage Charges, for Telecommunications Services provided hereunder are applied on a monthly basis. For billing and crediting purposes, a month is presumed to have thirty (30) days, regardless of the actual Days in a given month.

55.4 Charges for physical facilities and other non-usage sensitive charges shall be billed in advance, except for charges and credits associated with the initial or final bills. Usage sensitive charges, such as charges for termination of Local Traffic, shall be billed in arrears.

55.5 To the extent that CenturyLink Communications, LLC orders blocking, CenturyLink Communications, LLC is responsible for blocking charges. If blocking services are not ordered, CenturyLink Communications, LLC will be responsible for all charges for 700, 900, and 976 services, or other services of similar type made by CenturyLink Communications, LLC s End Users.

55.6 Billing Specifications

55.6.1 The Parties agree that billing requirements and outputs will be consistent with the Ordering & Billing Form (OBF) and also with Telcordia Technologies Billing Output Specifications (BOS).

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55.6.2 Usage Measurement: Usage measurement for calls shall begin when answer supervision or equivalent Signaling System 7 (SS7) message is received from the terminating office and shall end at the time of call disconnect by the calling or called subscriber, whichever occurs first.

55.6.3 MOUs or fractions thereof, shall not be rounded upward on a per-call basis, but will be accumulated over the billing period. At the end of the billing period, any remaining fraction shall be rounded up to the nearest whole minute to arrive at total billable minutes. MOU shall be collected and measured in minutes, seconds, and tenths of seconds,

55.6.4 Each Party shall calculate terminating Interconnection MOUs based on standard AMA recordings made within each Party's network, these recordings being necessary for each Party to generate bills to the other Party. In the event either Party cannot measure minutes terminating on its network where technically feasible, the other Party shall provide the measuring mechanism or the Parties shall otherwise agree on an alternate arrangement.

55.7 Billing for Access Services will be in conformance with Multiple Exchange Carrier Access Billing (MECAB) guidelines and Multiple Exchange Carriers Ordering and Design Guidelines for Access Services-Industry Support Interface (MECOD). The Parties will exchange Billing Account Reference and Bill Account Cross Reference information and will coordinate initial and subsequent billing cycles. CenturyLink will provide CenturyLink Communications, LLC the appropriate records to bill Exchange Access charges to the IXC. CenturyLink will capture records for inward terminating calls and send them to CenturyLink Communications, LLC as appropriate, via CenturyLink's standard processes. Upon CenturyLink's request, CenturyLink Communications, LLC will provide CenturyLink the appropriate records to bill Switched Access Service charges to IXCs. CenturyLink Communications, LLC will capture records for inward terminating calls and send them to CenturyLink, as appropriate, in an agreed upon process.

55.8 Upon request by CenturyLink Communications, LLC and to the extent CenturyLink is providing call records for Transit Traffic to other terminating providers served by the same Tandem, CenturyLink will also provide such records to CenturyLink Communications, LLC .

55.9 CenturyLink will bill CenturyLink Communications, LLC for message provisioning and, if applicable, data tape charges related to Exchange Access traffic and Transit Traffic records. CenturyLink will bill CenturyLink Communications, LLC for the records at the rates on Table 1. If CenturyLink Communications, LLC requests additional copies of the monthly invoice, CenturyLink may also bill CenturyLink Communications, LLC for the additional copies.

55.10 The Parties will bill each other in a timely manner. Except for billing pursuant to a Section 16 Dispute Resolution process determination, neither Party will initiate credit claims or bill the other Party for previously unbilled, under-billed or over-billed charges for services under this Agreement that were provided more than twenty-four (24) months prior to the applicable most recent bill date, unless a longer period is warranted as a result of fraud, concealment or other similar circumstances.

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55.11 Except as otherwise provided in this Agreement, payment of amounts billed for services provided under this Agreement shall be in immediately available U.S. funds, and shall be due by the Bill Due Date.

55.12 If the Bill Due Date is a Saturday, Sunday, or has been designated a bank holiday, payment is due by the next Business Day. Payments may be transmitted by electronic funds transfer.

55.13 If any undisputed amount due is not received by the billing Party by the Bill Due Date, the billing Party shall calculate and assess a late payment charge on the past due balance. The billed Party agrees to pay, a late payment charge equal to one and one-half percent (1.5%) per month, or the highest rate of interest that may be charged under Applicable Law, compounded daily, for the number of days from the Bill Date until the date on which such payment is made. Such late payment charges shall be included on the billing Party's next statement to the billed Party.

55.14 If any portion of an amount billed by a Party under this Agreement is subject to a good faith dispute between the Parties, the billed Party shall give written notice to the billing Party of the amounts it disputes (Disputed Amounts) and shall include in such notice specific details and reasons for disputing each item. Such written notice shall be submitted in accordance with the process for submitting billing dispute claims set forth on the CenturyLink Website. Disputed billing claims shall be submitted no later than the Bill Due Date. Failure by the billed Party to dispute a billed amount before the Bill Due Date means that the total charges billed are due and payable to the billing Party on the Bill Due Date. The billed Party may not withhold payment of billed amounts past the Bill Due Date pending a later filing of a dispute, but must pay all billed amounts for which it has not provided a written notice of dispute on or prior to the Bill Due Date. If the billed Party disputes charges after the Bill Due Date and has not paid such charges, such charges shall be subject to late payment charges. The withholding of payment for disputed amounts shall not absolve the billed Party of ongoing late payment charges should the dispute be resolved in favor of the billed Party. Both CenturyLink Communications, LLC and CenturyLink agree to expedite the investigation of any Disputed Amounts, promptly provide all documentation regarding the amount disputed that is reasonably requested by the other Party, and work in good faith in an effort to resolve and settle the dispute through informal means prior to escalating the billing dispute pursuant to Section 16.2.3.

55.14.1 Payment of billed amounts that are subsequently disputed or which become the subject of a request for adjustment shall not constitute or be deemed to represent a waiver of a Party's right to submit a dispute or seek an adjustment of such Party's account with respect to such paid amounts, and the paying Party shall not be required to designate any such payment as "conditional" or "under protest" in order to submit a dispute or seek a subsequent adjustment with respect to amounts which have previously been paid.

55.14.2 If a disputed charge is resolved in favor of the billed Party, the Parties shall cooperate to ensure that the billing Party credit the invoice of the billed Party for that portion of the Disputed Amount resolved in favor of the billed Party, together with any late

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payment charges assessed and/or paid with respect thereto within ten (10) business after the resolution of the billing dispute.

55.14.3 If a dispute is resolved in favor of the billing Party, the billed Party shall pay the invoice for that portion of the Disputed Amount resolved in favor of the billing Party, together with any late payment charges associated with the non-payment of the validated billing. Payment shall be due no later than the next Bill Due Date after the resolution of the billing dispute.

55.14.4 If the Parties cannot resolve the dispute within ninety (90) Days of the written notice of dispute, either Party may give written notice to the other Party exercising the right to escalate the dispute pursuant to Section 16.2.3. For purposes of this Section, non-resolution occurs when neither Party agrees whether the billing is incorrect or correct; i.e., when the billing Party has issued neither a correction nor a denial.

55.14.5 If the Parties cannot resolve the dispute within ninety (90) Days of the billed Party providing written notice to the billing Party of such Disputed Amounts, and if the Billed Party does not provide written notice of escalation of the dispute within such timeframe, the billed Party waives its alleged entitlement to and/or right to withhold such Disputed Amount and all withheld amounts, including accumulated late payment charges for the billed amounts, becomes immediately due.

55.14.6 Notwithstanding Sections 55.13.4 and 55.13.5, if the billing Party provides written notice to the billed Party that a billing dispute has been denied, stating the grounds for such determination, then the billed Party shall have thirty (30) Days in which to either pay the disputed amounts or to give written notice to the other Party exercising the right to escalate the dispute pursuant to Section 16.2.3 Such notice may be accompanied by any additional, relevant materials submitted by CenturyLink Communications, LLC . If the billed Party fails to give written notice exercising the right to escalate the dispute within the thirty (30) Days of the notice date of the written denial of a dispute, the billed Party waives its alleged entitlement to and/or right to withhold such disputed amounts and all withheld amounts, including accumulated late payment charges for the billed amounts, become immediately due.

55.14.7 Failure by the billed Party to give written notice exercising the right to escalate a dispute pursuant to Section 16.2.3 following a notice of denial under Section 55.13.6 shall also preclude the Party from thereafter requesting an escalation of the same dispute under Section 16.2.3.

55.14.8 Failure by the billed Party to make a timely response to a notice of denial under Section 55.13.6 shall result in lifting the suspension of the payment due date for such disputed invoice, and the possible assessment of late charges and suspension or

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termination of service for non-payment of billed amount in accordance with this Section 55.

55.15 A billing dispute which has been resolved by a written settlement agreement between the Parties may not be resubmitted under the dispute resolution process.

55.16 Effect of Non-Payment

55.16.1 If the billed Party does not pay all undisputed charges by the Bill Due Date, the billing Party may discontinue processing orders for services provided under this Agreement and may invoke the Default provisions of Section 7.7 on or after the tenth (10th) Day following the Bill Due Date provided the billing Party notifies the other Party in writing, via email or certified mail, at least five (5) Days prior to discontinuing the processing of orders. If the billing Party continues to accept additional orders for service(s) after the date specified in such notice, and the billed Party's non-compliance continues, nothing contained herein shall preclude the billing Party from refusing to accept any or all additional orders for service(s) from the non-complying Party without further notice. For order processing to resume, the billed Party will be required to make full payment of all past and current undisputed charges under this Agreement. Additionally, the billing Party may require a deposit or assurance of payment (or additional deposit or assurance of payment) from the billed Party, pursuant to Section 44. In addition to other remedies that may be available at law or equity, the billed Party reserves the right to seek equitable relief, including injunctive relief and specific performance.

55.16.2 Notwithstanding Section 55.15.1 above, if the billed Party does not pay all undisputed charges on a bill by the Bill Due Date, the billing Party may at its option disconnect any and all relevant or related services provided under this Agreement on or after the thirtieth (30th) day following the Bill Due Date after providing written notification to the billed Party at least seven (7) Business Days prior to disconnection of the unpaid service(s). Such notification may be included in a notification to refuse to accept additional orders pursuant to Section 55.15.1 so long as the appropriate dates for each consequence are listed therein. If the services are disconnected and the billed Party subsequently pays all such undisputed charges and desires to reconnect any such disconnected services, the billed Party shall pay the applicable charge set forth in this Agreement or in the applicable Tariff for reconnecting each service disconnected pursuant to this paragraph. In case of such disconnection, all applicable undisputed charges, including termination charges, shall become due and payable. If the billing Party does not disconnect the billed Party's service(s) on the date specified in such notice, and the billed Party's non-compliance continues, nothing contained herein shall preclude the billing Party from disconnecting all service(s) of the non-complying Party without further notice or from billing and collecting the appropriate charges from the billed Party.

Additionally, the billing Party may require a deposit or assurance of payment (or additional deposit or assurance of payment) from the billed Party, pursuant to Section 44. In addition to other remedies that may be available at law or equity, the billing Party reserves the right to seek equitable relief, including injunctive relief and specific performance.

55.16.3 Notwithstanding Sections 55.15.1 and 55.15.2 above, if the billing Party is forced to undertake collection efforts for undisputed, defaulted or post-termination amounts outstanding or for disputed amounts that have been resolved in the billing Party's favor, the billed Party is liable for reimbursement to the billing Party for any and all costs associated with the collection of such a debt, including but not limited to collection agency fees and legal fees.

56. AUDITS

56.1 Each Party to this Agreement will be responsible for the accuracy and quality of its data as submitted to the other Party involved. Subject to each Party's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, either Party, at its own expense, may audit the other Party's books, records and other documents directly related to billing and invoicing once in any twelve (12) month period for the purpose of evaluating the accuracy of the other Party's billing and invoicing. "Audit" shall mean a comprehensive review of bills for services performed under this Agreement; "Examination" shall mean an inquiry into a specific element of or process related to bills for services performed under this Agreement. Either Party (the "Requesting Party) may perform one (1) Audit per twelve (12) month period commencing with the Effective Date, with the assistance of the other Party, which will not be unreasonably withheld. The Audit period will include no more than the preceding twelve (12) month period as of the date of the Audit request. The Requesting Party may perform Examinations, as it deems necessary, with the assistance of the other Party, which will not be unreasonably withheld.

56.2 Upon thirty (30) Days written notice by the Requesting Party to Audited Party, Requesting Party shall have the right through its authorized representative to make an Audit, during normal business hours, of any records, accounts and processes which contain information bearing upon the billing and invoicing of the services provided under this Agreement. Within the above-described thirty (30) Day period, the Parties shall reasonably agree upon the scope of the Audit or Examination, the documents and processes to be reviewed, and the time, place and manner in which the Audit or Examination shall be performed. Audited Party agrees to provide Audit or Examination support, including appropriate access to and use of Audited Party's facilities (e.g.: conference rooms, telephones, copying machines).

56.3 Each party shall bear its own expenses in connection with the conduct of the Audit or Examination. The reasonable cost of special data extraction required by the Requesting Party to conduct the Audit or Examination will be paid for by the Requesting Party. For purposes of this Section, a "Special Data Extraction" shall mean the creation of an output record or informational report (from existing data files) that is not created in the normal course of business. If any program is developed to Requesting Party's specifications and at Requesting Party's

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expense, Requesting Party shall specify at the time of request whether the program is to be retained by Audited Party for reuse for any subsequent Audit or Examination.

56.4 Adjustments based on the audit findings may be applied to the twelve (12) month period included in the audit. Adjustments, credits or payments shall be made and any corrective action shall commence within thirty (30) Days from the requesting Party's receipt of the final audit report to compensate for any errors or omissions which are disclosed by such Audit or Examination and are agreed to by the Parties. Interest shall be calculated in accordance with Section 55.12 above

56.5 Neither such right to examine and audit nor the right to receive an adjustment shall be affected by any statement to the contrary appearing on checks or otherwise, unless such statement expressly waiving such right appears in writing, is signed by the authorized representative of the Party having such right and is delivered to the other Party in a manner sanctioned by this Agreement.

56.6 On thirty (30) Days' written notice, each Party must provide the other the ability and opportunity to conduct an annual audit to ensure the proper routing and billing of traffic. These audits may encompass all traffic or any subset type of traffic at the initiator's option.

56.7 This Section shall survive expiration or termination of this Agreement for a period of one (1) year after expiration or termination of this Agreement.

57. CENTURYLINK OSS INFORMATION

57.1 Subject to the provisions of this Agreement and Applicable Law, CenturyLink Communications, LLC shall have a limited, revocable, non-transferable, non-exclusive right to use CenturyLink OSS Information during the term of this Agreement, for CenturyLink Communications, LLC 's internal use for the provision of Telecommunications Services to CenturyLink Communications, LLC End Users in the State.

57.2 All CenturyLink OSS Information shall at all times remain the property of CenturyLink. Except as expressly stated in this Article, CenturyLink Communications, LLC shall acquire no rights in or to any CenturyLink OSS Information. CenturyLink reserves all rights not expressly granted herein.

57.2.1 CenturyLink Communications, LLC shall treat CenturyLink OSS Information as Confidential Information of CenturyLink pursuant to Section 13.

57.2.2 CenturyLink Communications, LLC shall not have any right or license to grant sublicenses to other persons, or grant permission to other persons (except CenturyLink Communications, LLC 's employees, agents or contractors, in accordance with Section 57.2.3 below), to access, use or disclose CenturyLink OSS Information, except as provided in Section 57.2.3 below.

57.2.3 CenturyLink Communications, LLC 's employees, agents and contractors may access, use and disclose CenturyLink OSS Information only to the extent necessary for CenturyLink Communications, LLC 's access to, and use and disclosure of, CenturyLink OSS Information permitted by this Article. Any access to, or use or disclosure of, CenturyLink OSS

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Information by CenturyLink Communications, LLC ’s employees, agents or contractors, shall be subject to the provisions of this Agreement, including, but not limited to, Section 13 and Sections 57.2.1 and 57.2.2 above. CenturyLink Communications, LLC shall ensure that its employees, agents, and contractors comply with all provisions herein relating to access to and use of CenturyLink OSS Information.

57.3 Unless sooner terminated or suspended in accordance with the Agreement or this Article (including, but not limited to Sections 7, 55 and 57.7.1 below), CenturyLink Communications, LLC ’s access to, and use of, CenturyLink OSS Information through CenturyLink OSS Services shall terminate upon the expiration or termination of the Agreement.

57.3.1 CenturyLink shall have the right (but not the obligation) to audit CenturyLink Communications, LLC to ascertain whether CenturyLink Communications, LLC is complying with the requirements of Applicable Law and this Agreement with regard to CenturyLink Communications, LLC ’s access to, and use and disclosure of, CenturyLink OSS Information.

57.3.2 Without in any way limiting any other rights CenturyLink may have under the Agreement or Applicable Law, CenturyLink shall have the right (but not the obligation) to monitor CenturyLink Communications, LLC ’s access to and use of CenturyLink OSS Information, to ascertain whether CenturyLink Communications, LLC is complying with the requirements of Applicable Law and this Agreement.

57.3.3 Information obtained by CenturyLink pursuant to this Section 57 shall be treated by CenturyLink as Confidential Information of CenturyLink Communications, LLC pursuant to Section 13; provided that, CenturyLink shall have the right to use and disclose information pursuant to this Article to enforce CenturyLink’s rights under the Agreement or Applicable Law.

57.3.4 All CenturyLink OSS Information received by CenturyLink Communications, LLC shall be destroyed or returned by CenturyLink Communications, LLC to CenturyLink, upon expiration, suspension or termination of the right to use such CenturyLink OSS Information.

57.3.5 All practices and procedures for access to and use of CenturyLink OSS including all access and user identification codes shall remain the property of CenturyLink.

57.4 The provisions of this Article shall be in addition to and not in derogation of any provisions of Applicable Law, including, but not limited to, 47 U.S.C. §222, and are not intended to constitute a waiver by CenturyLink of any right with regard to protection of the confidentiality of the information of CenturyLink or CenturyLink End Users provided by Applicable Law.

57.5 CenturyLink Communications, LLC understands that any OSS access to obtain CPNI that is made without prior customer permission to access the information or for CenturyLink Communications, LLC to become the customer’s service provider shall be both a violation of Applicable Law and a material breach of this agreement.

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57.6 CenturyLink will provide CenturyLink Communications, LLC with access to documentation and user manuals that set forth the methods and procedures to utilize CenturyLink's OSS service. CenturyLink Communications, LLC agrees that all documentation and manuals shall be used only for internal use, for the purpose of training employees to utilize the capabilities of CenturyLink's OSS services in accordance with this Article and shall be deemed "Confidential Information" and subject to the terms, conditions and limitations set forth in this Article.

57.7 Liabilities And Remedies

57.7.1 If CenturyLink Communications, LLC or an employee, agent or contractor of CenturyLink Communications, LLC at any time breaches a provision of this Section 57 and such breach continues after notice thereof from CenturyLink, then, except as otherwise required by Applicable Law, CenturyLink shall have the right, upon notice to CenturyLink Communications, LLC to suspend or terminate the right to use CenturyLink OSS services granted by Section 57.1 above and/or the provision of CenturyLink OSS services, in whole or in part.

57.7.2 CenturyLink Communications, LLC agrees that CenturyLink would be irreparably injured by a breach of this Article by CenturyLink Communications, LLC or the employees, agents or contractors of CenturyLink Communications, LLC and that CenturyLink shall be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any such breach. Such remedies, and the remedies set forth in Section 57.7.1, shall not be deemed to be the exclusive remedies for any such breach, but shall be in addition to any other remedies available under this Agreement or at law or in equity.

57.7.3 Any breach of any provision of this Article by any employee, agent, or contractor of CenturyLink Communications, LLC shall be deemed a breach by CenturyLink Communications, LLC .

57.8 Cooperation

57.8.1 CenturyLink Communications, LLC at CenturyLink Communications, LLC 's expense, shall reasonably cooperate with CenturyLink in using CenturyLink OSS Services. Such cooperation shall include, but not be limited to, the following:

57.8.2 CenturyLink Communications, LLC shall reasonably cooperate with CenturyLink in submitting orders for CenturyLink Telecommunications Services and otherwise using the CenturyLink OSS Services, in order to avoid exceeding the capacity or capabilities of such CenturyLink OSS Services.

57.8.3 Upon CenturyLink's request, CenturyLink Communications, LLC shall participate in reasonable cooperative testing of CenturyLink OSS Services and shall provide reasonable assistance to CenturyLink in identifying and correcting mistakes, omissions, interruptions, delays, errors, defects, faults, failures, or other deficiencies, in CenturyLink OSS Services.

57.9 Future Enhancements To CenturyLink OSS Facilities

57.9.1 Subject to the requirements of Applicable Law, the specific OSS and OSS access method(s) offered will be determined by CenturyLink and may be changed by CenturyLink without the consent of CenturyLink Communications, LLC .

57.9.2 If CenturyLink makes enhancements to the existing OSS, the Parties agree that to the extent practicable, CenturyLink Communications, LLC will use the enhanced OSS and specified OSS access method(s). CenturyLink may at its option discontinue any OSS or OSS access method that an enhancement has been designed to replace.

58. PROVISION OF USAGE DATA

58.1 Recorded Usage Data includes, but is not limited to, the following categories of information:

58.1.1 Use of CLASS/LASS/Custom Calling Features that CenturyLink records and bills for its End Users on a per usage basis.

58.1.2 Calls to Directory Assistance where CenturyLink provides such service to a CenturyLink Communications, LLC End User.

58.1.3 Calls completed via CenturyLink provided Operator Services where CenturyLink provides such service to CenturyLink Communications, LLC 's local service End User and where CenturyLink records such usage for its End Users using Industry Standard Telcordia EMI billing records.

58.1.4 Access records related to long distance calling.

58.1.5 CenturyLink -provided Centrex Service, station level detail.

58.2 This Section sets forth the terms and conditions for CenturyLink's provision of Recorded Usage Data for information exchange regarding long distance and access billing. To the extent technically feasible, each Party shall record all call detail information associated with completed long distance and access calls originated by or terminated by such Party, and long distance calls transited through such Party's network to the terminating provider to the same extent that such Party records such data for its End Users and records for billing of Interexchange carriers. These records shall be provided at a Party's request and shall be formatted pursuant to Telcordia's EMI standards and the terms and conditions of this Agreement. The procedures and limitations governing bill media, including the availability of secondary media, which are used to transmit the records, and Bill Media Request Forms, are set forth in CenturyLink's Bill Media Guide. These records shall be transmitted to the other Party on non-holiday Business Days. CenturyLink and CenturyLink Communications, LLC agree that they shall retain, at each Party's sole expense, copies of all EMI records transmitted to the other Party for at least forty-five (45) Days after transmission to the other Party.

58.3 Except as stated in the preceding Section, subject to the requirements of Applicable Law, the manner in which, and the frequency with which, CenturyLink Communications, LLC Usage Information will be provided to CenturyLink Communications, LLC shall be determined by CenturyLink.

58.4 General Procedures

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58.4.1 CenturyLink shall maintain a machine readable back-up copy of the message detail provided to CenturyLink Communications, LLC for a minimum of forty-five (45) Days. During the forty-five (45) Day period, CenturyLink shall provide any data back-up to CenturyLink Communications, LLC upon the request of CenturyLink Communications, LLC . If the forty-five (45) Day period has expired, CenturyLink may provide the data back-up at CenturyLink Communications, LLC 's expense.

58.4.2 CenturyLink shall provide to CenturyLink Communications, LLC Recorded Usage Data for CenturyLink Communications, LLC End Users. CenturyLink shall not submit other CenturyLink Communications, LLC local usage data as part of the CenturyLink Communications, LLC Recorded Usage Data.

58.4.3 CenturyLink shall not bill directly to CenturyLink Communications, LLC End Users any recurring or non-recurring charges for CenturyLink Communications, LLC 's services to the End User except where explicitly permitted to do so within a written agreement between CenturyLink and CenturyLink Communications, LLC .

58.4.4 CenturyLink shall provide Recorded Usage Data to CenturyLink Communications, LLC billing locations as agreed to by the Parties.

58.4.5 CenturyLink shall bill and CenturyLink Communications, LLC shall pay the charges for Recorded Usage Data. Billing and payment shall be in accordance with the applicable terms and conditions set forth herein.

58.5 Charges

58.5.1 Access services, including revenues associated therewith, provided in connection with the resale of services hereunder shall be the responsibility of CenturyLink and CenturyLink shall directly bill and receive payment on its own behalf from an IXC for access related to interexchange calls generated by resold or rebranded customers.

58.5.2 CenturyLink will deliver one monthly statement for Usage Data Billing Services in the medium selected by CenturyLink Communications, LLC in the start-up process.

a. Invoices will be provided in a standard Carrier Access Billing format or other such format as CenturyLink may determine;

b. Where local usage charges apply and message detail is created to support available services, CenturyLink Communications, LLC will pay CenturyLink for providing such call detail;

c. The Parties will work cooperatively to exchange information to facilitate the billing of Incollect/Outcollect and inter/intra-region alternately billed messages. CenturyLink shall settle with CenturyLink Communications, LLC for both intra-region and inter-region billing exchanges of calling card, bill-to-third party, and collect calls under separately negotiated settlement arrangements.

d. CenturyLink shall bill for message provisioning and the provision of usage records.

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58.6 Other Billed Charges. CenturyLink Communications, LLC is responsible for all charges incurred by CenturyLink Communications, LLC 's End Users.

58.7 Lost Data

58.7.1 Loss of Recorded Usage Data. CenturyLink Communications, LLC Recorded Usage Data determined to have been lost, damaged or destroyed as a result of an error or omission by CenturyLink in its performance of the recording function shall be recovered by CenturyLink at no charge to CenturyLink Communications, LLC . In the event the data cannot be recovered by CenturyLink, CenturyLink shall estimate the messages and associated revenue, with assistance from CenturyLink Communications, LLC based upon the method described below. This method shall be applied on a consistent basis, subject to modifications agreed to by CenturyLink and CenturyLink Communications, LLC . This estimate shall be used to adjust amounts CenturyLink Communications, LLC owes CenturyLink for services CenturyLink provides in conjunction with the provision of Recorded Usage Data.

58.7.2 Partial Loss. CenturyLink shall review its daily controls to determine if data has been lost. When there has been a partial loss, actual message and minute volumes shall be reported, if possible through recovery as discussed in this Section. Where actual data are not available, a full day shall be estimated for the recording entity, as outlined in the following paragraphs. The amount of the partial loss is then determined by subtracting the data actually recorded for such day from the estimated total for such day.

58.7.3 Complete Loss. When CenturyLink is unable to recover data as discussed in this Section, estimated message and minute volumes for each loss consisting of an entire AMA tape or entire data volume due to its loss prior to or during processing, lost after receipt, demagnetized before processing, receipt of a blank or unreadable tape, or lost for other causes, shall be reported.

58.7.4 Estimated Volumes. From message and minute volume reports for the entity experiencing the loss, CenturyLink shall secure message/minute counts for the four (4) corresponding days of the weeks preceding that in which the loss occurred and compute an average of these volumes. CenturyLink shall apply the appropriate average revenue per message (ARPM) agreed to by CenturyLink Communications, LLC and CenturyLink to the estimated message volume for messages for which usage charges apply to the subscriber to arrive at the estimated lost revenue.

58.7.5 If the day of loss is not a holiday but one (1) or more of the preceding corresponding days is a holiday, CenturyLink shall use additional preceding weeks in order to procure volumes for two (2) non-holidays in the previous two (2) weeks that correspond to the day of the week that is the day of the loss.

58.7.6 If the loss occurs on a weekday that is a holiday (except Christmas and Mother's Day), CenturyLink shall use volumes from the two (2) preceding Sundays.

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58.7.7 If the loss occurs on Mother's Day or Christmas Day, CenturyLink shall use volumes from that day in the preceding year multiplied by a growth factor derived from an average of CenturyLink Communications, LLC 's most recent three (3) month message volume growth. If a previous year's message volumes are not available, a settlement shall be negotiated.

58.8 Testing, Changes and Controls

58.8.1 The Recorded Usage Data format, content, and transmission process shall be tested as agreed upon by CenturyLink Communications, LLC and CenturyLink.

58.8.2 Control procedures for all usage transferred between CenturyLink and CenturyLink Communications, LLC shall be available for periodic review and errors must be identified and jointly resolved as they occur. The resolution may include changes to control procedures, so similar problems would be avoided in the future. Any changes to control procedures would need to be mutually agreed upon by CenturyLink Communications, LLC and CenturyLink.

58.9 CenturyLink Communications, LLC Requested Changes

58.9.1 CenturyLink Communications, LLC may submit a request to negotiate and pay for changes in the content and format of the usage data transmitted by CenturyLink.

58.9.2 When the negotiated changes are to be implemented, CenturyLink Communications, LLC and/or CenturyLink shall arrange for testing of the modified data.

58.10 Rejected Recorded Usage Data

58.10.1 Upon agreement between CenturyLink Communications, LLC and CenturyLink, messages that cannot be rated and/or billed by CenturyLink Communications, LLC may be returned to CenturyLink in their original format.

58.10.2 CenturyLink may correct and resubmit to CenturyLink Communications, LLC any messages returned to CenturyLink. CenturyLink will not be liable for any records determined by CenturyLink to be billable to a CenturyLink Communications, LLC End User. CenturyLink Communications, LLC will not return a message that has been corrected and resubmitted by CenturyLink. CenturyLink will only assume liability for errors and unguideables caused by CenturyLink.

58.10.3 All practices and procedures for access to and use of CenturyLink OSS including all access and user identification codes shall remain the property of CenturyLink.

58.11 Data Validation Files

58.11.1 Upon request, CenturyLink will provide CenturyLink Communications, LLC with any of the following Data Validation Files at the rates identified in Table 1. At CenturyLink's option, the files will be provided via downloadable, email, or other electronic format:

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a. MSAG (Master Street Address Guide)

b. Feature/Service Availability by Switch

c. Directory Names

d. Class of Service Codes

e. Community Names

f. Yellow Page Headings

g. PIC/LPIC (InterLATA/IntraLATA)

58.11.2 CenturyLink Communications, LLC may obtain a Data Validation File not more than once per quarter.

58.12 Usage Recording for Resold Services

58.12.1 CenturyLink shall record all usage originating from CenturyLink Communications, LLC End Users using resold services ordered by CenturyLink Communications, LLC where CenturyLink records those same services for CenturyLink End Users.

59. CENTURYLINK ACCESS TO INFORMATION RELATED TO CENTURYLINK COMMUNICATIONS, LLC CUSTOMERS

59.1 CenturyLink shall have the right to access, use and disclose information related to CenturyLink Communications, LLC End Users that is in CenturyLink's possession (including, but not limited to, in CenturyLink OSS) to the extent such access, use and/or disclosure is required by law or is necessary to enforce CenturyLink's rights, or is authorized by the CenturyLink Communications, LLC in the manner required by Applicable Law.

59.2 Upon request by CenturyLink, CenturyLink Communications, LLC shall negotiate in good faith and enter into a contract with CenturyLink, pursuant to which CenturyLink may obtain access to CenturyLink Communications, LLC 's Operations Support Systems (including, systems for pre-ordering, ordering, provisioning, maintenance and repair, and billing) and information contained in such systems at terms no less favorable than CenturyLink provides to CenturyLink Communications, LLC to permit CenturyLink to obtain information related to CenturyLink Communications, LLC End Users (as authorized by the applicable CenturyLink Communications, LLC), to permit End Users to transfer service from one Telecommunications Carrier to another, and for such other purposes as may be permitted by Applicable Law.

60. NETWORK MANAGEMENT

60.1 CenturyLink Communications, LLC and CenturyLink will exchange appropriate information (e.g., network information, maintenance contact numbers, escalation procedures, and information required to comply with requirements of law enforcement and national security agencies) for network management purposes. In addition, the Parties will apply sound network management principles to alleviate or to prevent traffic congestion and to minimize fraud associated with third number billed calls, calling card calls, and other services related to this Agreement.

60.2 The Parties will employ characteristics and methods of operation that will not interfere with or impair the Parties' networks, or the network of any third parties

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or affiliated companies, connected with or involved directly in the network or facilities of CenturyLink.

60.3 CenturyLink Communications, LLC shall not interfere with or impair service over any circuits, facilities or equipment of CenturyLink, its affiliated companies, or it's connecting and concurring carriers.

60.4 If CenturyLink Communications, LLC causes any impairment or interference, CenturyLink shall promptly notify CenturyLink Communications, LLC of the nature and location of the problem and that, unless promptly rectified, a temporary discontinuance of the use of any circuit, facility or equipment may be required. The Parties agree to work together to attempt to promptly resolve the impairment or interference. If CenturyLink Communications, LLC is unable to promptly remedy, then CenturyLink may, at its option, temporarily discontinue the use of the affected circuit, facility or equipment until the impairment is remedied.

60.5 Any violation of Applicable Law or regulation regarding the invasion of privacy of any communications carried over CenturyLink's facilities, or that creates hazards to the employees of CenturyLink or to the public, is also considered an impairment of service.

60.6 CenturyLink shall give advanced notice to CenturyLink Communications, LLC of all non-scheduled maintenance or other planned network activities to be performed by CenturyLink on any Network Element, including any hardware, equipment, software, or system, providing service functionality of which CenturyLink Communications, LLC has advised CenturyLink may potentially impact CenturyLink Communications, LLC End Users.

60.7 The Parties shall provide notice of network changes and upgrades in accordance with 47 C.F.R. §§51.325 through 51.335. CenturyLink may discontinue any Interconnection arrangement, Telecommunications Service, or Network Element provided or required hereunder due to network changes or upgrades after providing CenturyLink Communications, LLC notice as required by this Section. CenturyLink agrees to cooperate with CenturyLink Communications, LLC and/or the appropriate regulatory body in any transition resulting from such discontinuation of service and to minimize the impact to customers which may result from such discontinuance of service.

61. MAINTENANCE AND REPAIR

61.1 In the event of an outage or trouble in any service being provided by CenturyLink hereunder, CenturyLink Communications, LLC will follow CenturyLink's standard procedures for isolating and clearing the outage or trouble. Before submitting a repair request to CenturyLink, CenturyLink Communications, LLC will isolate trouble to the CenturyLink network and must submit test results indicating the location of the trouble when submitting the repair request.

61.2 CenturyLink shall provide repair, maintenance and testing for all resold Telecommunications Services and such UNEs that CenturyLink is able to test, in accordance with the terms and conditions of this Agreement.

61.3 During the term of this Agreement, CenturyLink shall provide necessary maintenance business process support as well as those technical and systems interfaces at Parity. CenturyLink shall provide CenturyLink Communications, LLC with maintenance support at Parity.

61.3.1 For purposes of service restoral, CenturyLink shall designate a CenturyLink Communications, LLC access line as an Essential Service Line (ESL) at Parity with CenturyLink's treatment of its own End Users and applicable State law or regulation, if any.

61.4 CenturyLink shall provide CenturyLink Communications, LLC maintenance dispatch personnel on the same schedule that it provides its own subscribers.

61.5 All CenturyLink employees or contractors who perform repair service for CenturyLink Communications, LLC End Users shall follow CenturyLink standard procedures in all their communications with CenturyLink Communications, LLC End Users. These procedures and protocols shall ensure that:

61.5.1 CenturyLink employees or contractors shall perform repair service that is equal in quality to that provided to CenturyLink End Users; and

61.5.2 Trouble calls from CenturyLink Communications, LLC shall receive response time priority that is equal to that of CenturyLink End Users and shall be handled on a "first come first served" basis regardless of whether the End User is a CenturyLink Communications, LLC End User or a CenturyLink End User.

61.6 On all misdirected calls from CenturyLink Communications, LLC End Users requesting repair, CenturyLink shall provide such CenturyLink Communications, LLC End User with the correct CenturyLink Communications, LLC repair telephone number as such number is provided to CenturyLink by CenturyLink Communications, LLC . If CenturyLink initiates trouble handling procedures, it will bear all costs associated with that activity. If CenturyLink Communications, LLC requests the trouble dispatch, and either there is no trouble found, or the trouble is determined to be beyond the End User Demarcation Point, then CenturyLink Communications, LLC will bear the cost.

62. EXPENSES

62.1 In performing under this Agreement, CenturyLink may be required to make expenditures or otherwise incur costs that are not otherwise reimbursed under this Agreement. In such event, CenturyLink is entitled to reimbursement from CenturyLink Communications, LLC for all such costs. For all such costs and expenses, CenturyLink shall receive through nonrecurring charges (NRCs) the actual costs and expenses incurred, including labor costs and expenses, overhead and fixed charges, and may include a reasonable contribution to CenturyLink's common costs. If CenturyLink Communications, LLC makes a request that involves expenditures or costs not otherwise covered under this agreement, CenturyLink will provide a quote to CenturyLink Communications, LLC in a timely manner and CenturyLink Communications, LLC must agree to accept the quoted charges prior to CenturyLink's initiation of work.

62.2 Except as specifically set out in this Agreement, each Party shall be solely responsible for its own expenses involved in all activities related to the subject of this Agreement.

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ARTICLE V. INTERCONNECTION, TRANSPORT AND TERMINATION OF TRAFFIC

63. SERVICES COVERED

63.1 To the extent required by Applicable Law and subject to the terms and conditions of this Agreement, CenturyLink Communications, LLC will interconnect its network with CenturyLink's network for the transmission, routing and termination of Local Traffic, ISP-Bound Traffic, IntraLATA LEC Toll Traffic, Local and Toll VoIP-PSTN Traffic, Transit Traffic and Jointly Provided Switched Access Service Traffic. This Agreement is intended only for Local Traffic consisting of wireline to wireline communications, not for Mobile Wireless Service traffic, and neither Party will route Mobile Wireless Service traffic to the other Party (other than Transit Traffic) without first executing a separate written agreement to govern such traffic.

63.1.1 This Article governs the Interconnection of network facilities of the Parties, and the transport, termination and billing of Local Traffic between CenturyLink and CenturyLink Communications, LLC .

63.1.2 The Parties shall use separate two-way Feature Group D trunks for the exchange of equal-access InterLATA Toll Traffic or IntraLATA Toll Traffic, (other than IntraLATA LEC Toll Traffic, Toll VoIP-PSTN or Jointly Provided Switched Access Traffic), and such trunks shall be ordered out of and subject to the applicable access tariffs.

63.1.3 In the event CenturyLink Communications, LLC routes any traffic to CenturyLink in violation of this Agreement, CenturyLink shall be entitled to seek injunctive relief and to recover damages, including without limitation, compensation for such traffic at access rates irrespective of whether a different rate might apply to such traffic if CenturyLink Communications, LLC had negotiated appropriate arrangements for exchanging such traffic with CenturyLink.

63.1.4 Each Party is solely responsible for the services it provides to its End Users and to other providers.

64. NETWORK INTERCONNECTION METHODS

64.1 This Section sets forth the terms and conditions for Network Interconnection Methods (NIMs) provided between CenturyLink and CenturyLink Communications, LLC for the Interconnection Facilities established between the Parties' networks. Additionally, this Section describes the physical architecture for the interconnection of the Parties' facilities and equipment required for the transmission and routing of Local Traffic, ISP-Bound Traffic, IntraLATA LEC Toll Traffic, VoIP-PSTN Traffic, Transit Traffic and Jointly Provided Switched Access Service Traffic.

64.2 CenturyLink shall provide Interconnection for CenturyLink Communications, LLC 's facilities and equipment for the transmission and routing of Local Traffic and IntraLATA LEC Toll Traffic , at a level of quality equal to that which CenturyLink provides to itself and Affiliates and on rates, terms and conditions that are just, reasonable and non-discriminatory.

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64.3 Physical Architecture

64.3.1 CenturyLink's network architecture in any given local exchange area and/or LATA can vary markedly from another local exchange area/LATA. Using one or more of the NIMs herein, the Parties will agree to a physical architecture plan for a specific Local Calling Area. The physical architecture plan will be discussed during joint implementation planning. CenturyLink Communications, LLC and CenturyLink agree to Interconnect their networks through existing and/or new Interconnection Facilities between CenturyLink Communications, LLC switch(es) and CenturyLink's End Office Switch(es) and/or Tandem Switch(es). The physical architecture plan will be in accordance with Forecasting and Planning requirements in Article IV.

64.3.2 Either Party must provide thirty (30) Days written notice of any changes to the physical architecture plan.

64.3.3 Each Party is solely responsible for the facilities that carry OS/DA, 911 or Mass Calling for their respective End Users. Separate trunks ordered via ASRs at Tariffed rates must be utilized for connecting CenturyLink Communications, LLC 's switch(es) to each of these services.

64.3.4 Trunk requirements for forecasting and servicing shall be based on an overall blocking objective of one percent (1%) during the average time-consistent busy hour, as defined by standard trunk traffic engineering principles. For the final trunk groups between a CLEC End Office and a CenturyLink End Offices, direct trunk groups are to be engineered with a blocking objective of one percent (1%). Trunks to access Tandems carrying Jointly Provided Switched Access Traffic and all other Tandem trunk groups are to be engineered with a blocking objective of one-half percent (0.5%).

64.4 Points of Interconnection (POIs)

64.4.1 CenturyLink Communications, LLC must establish a minimum of one POI on CenturyLink's network within each LATA in accordance with the terms of this Agreement. CenturyLink Communications, LLC shall establish additional POIs under the following circumstances:

a. CenturyLink Communications, LLC must establish a POI at each Tandem Switch in the LATA where it wishes to exchange (i.e., receive or terminate) any types of traffic which are permitted under Section 63.1 with CenturyLink or where it has established codes within that tandem serving area..

b. When a CenturyLink End Office Switch subtends a CenturyLink Tandem Switch, CenturyLink Communications, LLC must establish a POI at a CenturyLink End Office when total traffic volumes exchanged between the Parties at that particular CenturyLink End Office (inclusive of any Remote Switches served by that End Office) exceeds, or is expected to exceed, the thresholds as set forth in Section 64.4.2.

c. When a CenturyLink End Office Switch subtends a non-CenturyLink Tandem, CenturyLink Communications, LLC must

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establish a POI at each CenturyLink End Office Switch that subtends a non-CenturyLink Tandem based on the thresholds as set forth in Section 64.4.2 being met.

d. To the extent CenturyLink's network contains multiple non-contiguous exchanges in the LATA that are not interconnected by CenturyLink-owned network, CenturyLink Communications, LLC must establish a POI at each separate non-interconnected exchange or each separate group of exchanges that are interconnected by CenturyLink-owned network where it wishes to exchange (i.e., receive or terminate) any types of traffic which are permitted under Section 63.1 with CenturyLink

e. CenturyLink Communications, LLC may be required to establish additional POIs to comply with the limitations on porting to carriers having facilities or numbering resources in the same Rate Center, or to carriers who have partnered with a wireline carrier for numbering resources where the partnering carrier has facilities or numbering resources in the same Rate Center, pursuant to Section 90.2.

64.4.2 POI Thresholds

a. When the total volume of traffic exchanged between the Parties at a CenturyLink End Office exceeds 200,000 MOU per month, or the one-way traffic from either Party exceeds 100,000 MOU per month, CenturyLink Communications, LLC must establish a POI with CenturyLink's End Office for the mutual exchange of traffic within thirty (30) Days of when the traffic exceeds the MOU per month threshold. In situations where CenturyLink's network contains host and remote End Offices, any traffic from remote End Offices will be included in the MOU determination of the traffic from the host End Office.

b. Notwithstanding any other provision to the contrary, if either Party is assessed transiting costs by a third party and such charges associated with a single traffic exchange route between the Party and the Tandem owner exceed two hundred dollars ($200.00) for one month, CenturyLink Communications, LLC must establish a POI with CenturyLink's End Office for the mutual exchange of traffic within thirty (30) Days.

64.4.3 The Parties may mutually agree to establish additional POIs even where none of the conditions set forth in Sections 64.4.1 and 64.4.2 of this Article has occurred.

64.4.4 CenturyLink Communications, LLC will be responsible for engineering and maintaining its network on its side of a POI. CenturyLink will be responsible for engineering and maintaining its network on its side of a POI. The Parties may utilize any Network Interconnection Method described in this Section 64. Each Party is responsible for the appropriate sizing, operation, maintenance and cost of the transport facility to a POI.

64.4.5 Each Party is financially responsible for transport on its side of each POI. If CenturyLink Communications, LLC chooses to lease the facility from

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each POI to CenturyLink Communications, LLC ’s network from CenturyLink and the facility is within CenturyLink’s serving territory, CenturyLink Communications, LLC will lease the facility from CenturyLink’s as defined in Section 64.5.64.4.6 CenturyLink Communications, LLC shall be required to establish a CLLI Code for the message/switch ACTL, at the CenturyLink tandem or End Office switch where the Interconnection trunk terminates.

64.4.7 If CenturyLink Communications, LLC is acting as an IXC and as a competitive local exchange carrier, CenturyLink Communications, LLC must have a unique Operating Company Number (OCN) when ordering as CenturyLink Communications, LLC entity. When CenturyLink Communications, LLC orders IXC Feature Group D Switched Access Services, the access tariff applies.

64.5 Network Interconnection Methods for Direct Interconnection

64.5.1 Leased Facility

a. Where facilities exist, CLEC may lease facilities from CenturyLink to establish Interconnection through CenturyLink’s provision of a DS1 or DS3 Local Interconnection Entrance Facility and Direct Trunked Transport. A Local Interconnection Entrance Facility extends from the CenturyLink Serving Wire Center to CLEC's Switch or other CLEC Premises within CenturyLink’s applicable serving area. Local Interconnection Entrance Facilities may not extend beyond the area served by the CenturyLink Serving Wire Center. The rates for Local Interconnection Entrance Facilities are provided in Table 1. Local Interconnection Entrance Facilities may not be used for Interconnection with Unbundled Network Elements, or in a manner inconsistent with the requirements of Section 63.1. CenturyLink's special access service is available as an alternative to CenturyLink provided Local Interconnection Entrance Facilities, subject to Section 66.2.8.1.2. CenturyLink’s Switched Access Services are also available as an alternative to CenturyLink provided Local Interconnection Entrance Facilities, subject to Section 66.2.8.1.3. CLEC may also lease access facilities from a third party.b. To the extent required by Applicable Law, traffic may be delivered to each Point of Interconnection (POI) through Collocation arrangements offered by CenturyLink pursuant to this Agreement, a separate Collocation agreement, or the rates, terms and conditions set forth in CenturyLink’s applicable Tariff, where such Tariff is available.

64.5.2 Mid Span Fiber Meet.

a. The Parties may interconnect at a Mid Span Fiber Meet subject to the following terms and conditions:

1. The Mid Span Fiber Meet, as proposed, must be at a mutually agreeable, economically and technically feasible point between CenturyLink’s Serving Wire Center End Office and CenturyLink Communications, LLC 's Premises, and will be within the CenturyLink Local Calling Area.

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2. The Mid Span Fiber Meet will be subject to reasonable engineering, environmental, safety and security requirements. Such requirements shall include, without limitation, the technical ability to accommodate testing on each side of the mid-span Meet Point and to provide for a point of demarcation between the networks of each party and the ability to control the environment.

3. The construction of new facilities for a Mid Span Fiber Meet is only applicable when traffic is roughly balanced.

4. CenturyLink will provide up to fifty percent (50%) of the facilities needed to connect the networks of the Parties, or to CenturyLink's exchange boundary, whichever is less.

5. CenturyLink Communications, LLC shall establish a CLLI code for the facility ACTL at the Mid-Span Fiber Meet in addition to any other CLLI code required for the trunks in this Agreement.

64.5.3 Third Party ILEC Meet Point using Leased Facilities. If CenturyLink Communications, LLC chooses to interconnect with CenturyLink using a third party ILEC Meet-Point arrangement (i.e., leased switched access facilities jointly provisioned by CenturyLink and a third party ILEC), then any portion of such facilities provided by CenturyLink will be ordered from CenturyLink's access Tariff.

64.5.4 Self-Provisioned. CenturyLink Communications, LLC may construct or otherwise self-provision Interconnection facilities.

64.6 Direct Interconnection at the CenturyLink Tandem

64.6.1 Subject to Section 64.4, Interconnection to a CenturyLink Tandem Switch will provide CenturyLink Communications, LLC local Interconnection for Local Traffic to the CenturyLink End Offices, Remote Offices and NXXs which subtend that Tandem Switch.

64.6.2 In accordance with Section 67, interconnection to a CenturyLink Tandem for Transit Traffic purposes will provide access to Telecommunications Carriers which are connected to that same Tandem Switch.

64.6.3 CenturyLink Communications, LLC is responsible for provisioning its traffic to interface into CenturyLink's Tandem at the DS1 level, including any muxing necessary for such purposes..If CLEC orders CenturyLink Interconnection Facilities for this, the CLEC shall pay the applicable Local Interconnection Entrance Facility, Direct Trunked Transport, and multiplexing rates from Table 1. If CLEC orders CenturyLink's access services for this, the CLEC shall pay based on CenturyLink's applicable access tariff instead of Table 1.

64.7 Direct Interconnection at the CenturyLink End Office

64.7.1 Interconnection to a CenturyLink End Office Switch will provide CenturyLink Communications, LLC local Interconnection for Local Traffic purposes to the CenturyLink NXX codes served by that End Office Switch and any CenturyLink NXXs served by Remote Switches that subtend that host End Office Switch.

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64.7.2 CenturyLink Communications, LLC is responsible for provisioning its traffic to interface into CenturyLink's End Office at the DS1 level, including switch port and any multiplexing necessary for such purposes. If CLEC uses CenturyLink Interconnection Facilities for this, the CLEC shall pay the applicable Local Interconnection Entrance Facility, Direct Trunked Transport, and multiplexing rates from Table 1. If CLEC orders CenturyLink's access services for this, the CLEC shall pay based on CenturyLink's applicable access tariff instead of Table 1.

64.8 Indirect Network Connection

64.8.1 For purposes of this Agreement, "Indirect Traffic" means traffic which is originated by one Party and terminated to the other Party in which a third party ILEC's tandem switch both provides the intermediary transit service and serves CenturyLink's NXXs. Indirect Network Connection for Indirect Traffic is intended only for de minimus traffic associated with CenturyLink Communications, LLC "start-up" market entry into a CenturyLink local exchange. Therefore Indirect Network Connection will be allowed only on routes between CenturyLink end offices and a CenturyLink Communications, LLC switch in instances where, and only so long as, none of the triggers set forth in this Section 64.8 have been reached.

64.8.2 Indirect Network Connection shall be accomplished by CenturyLink and CenturyLink Communications, LLC each being responsible for delivering Local Traffic to and receiving Local Traffic at the ILEC Tandem serving the CenturyLink End Office. Each Party acknowledges that it is the originating Party's responsibility to enter into transiting arrangements with the third party providing the transit services. Each Party is responsible for the facilities to the Meet Point with the ILEC on the CenturyLink side of the ILEC Tandem, and for the appropriate sizing, operation, and maintenance of the transport facility to the Tandem.

64.8.3 Notwithstanding any other provision to the contrary, once the total volume of Indirect Traffic exchanged between the Parties at an CenturyLink End Office exceeds 200,000 MOU per month, or the one-way traffic from either Party exceeds 100,000 MOU per month, CenturyLink Communications, LLC must establish a POI with CenturyLink's End Office for the mutual exchange of traffic within thirty (30) Days of when the Indirect Traffic exceeds the MOU per month threshold. In situations where CenturyLink's network contains host and remote End Offices, any traffic from remote End Offices will be included in the MOU determination of the traffic from the host End Office.

64.8.4 Notwithstanding any other provision to the contrary, if CenturyLink is assessed transiting costs by a third party and such charges associated with a single traffic exchange route between the Party and the tandem owner exceed two hundred dollars ($200.00) for one month, CenturyLink Communications, LLC must establish a POI with the CenturyLink End Office serving that route for the mutual exchange of traffic within thirty (30) Days.

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64.8.5 If CenturyLink Communications, LLC has not established a POI within thirty (30) Days after exceeding the triggers in Sections 64.8.3 or 64.8.4, CenturyLink Communications, LLC will reimburse CenturyLink for any transit charges billed by an intermediary carrier after the thirty (30) Day period for traffic originated by CenturyLink. CenturyLink Communications, LLC will also reimburse CenturyLink for any transport costs that would be CenturyLink Communications, LLC 's responsibility under the Direct Interconnection terms.

64.8.6 Each terminating Party is responsible for billing the originating company for traffic terminated on its respective network. To the extent a Party combines Local Traffic, IntraLATA LEC Toll Traffic, Toll VoIP-PSTN Traffic and Jointly Provided Switched Access Service Traffic on a single trunk group for indirect delivery through a third party's Tandem, the originating Party, at the terminating Party's request, will declare quarterly Percentages of Local Use (PLUs). CenturyLink will determine the jurisdiction of a call if CenturyLink has sufficient call details.

a. Such PLUs will be verifiable with either call summary records utilizing Calling Party Number (CPN) information for jurisdictionalization of traffic, call detail samples, or traffic study documentation. The terminating Party should apportion per Minute Of Use (MOU) charges appropriately.

65. SIGNALING AND INTERCONNECTION TRUNKING REQUIREMENTS

65.1 This Section sets forth certain signaling requirements and the terms and conditions for Interconnection provided by CenturyLink and CenturyLink Communications, LLC and provides descriptions of the trunking requirements between CenturyLink Communications, LLC and CenturyLink. This Section describes the required and optional trunk groups for Local and Mass Calling.

65.2 Signaling Parameters: CenturyLink and CenturyLink Communications, LLC are required to provide each other the proper signaling information (e.g., originating Calling Party Number (CPN), Charge Number (ChN) and destination called party number, etc.) as required by Applicable Rules and further clarified by the FCC's ICC Order to enable each Party to issue bills in a complete and timely fashion. All CCS signaling parameters will be provided unchanged including CPN, calling party category, ChN and Originating Line Information Parameter (OLIP) on all calls. All privacy indicators will be honored. Unless the FCC has approved a waiver petition regarding specific technical restrictions, the ChN is to be passed unaltered in SS7 signaling fields where it is different than CPN and ChN must not be populated with a number associated with an intermediate switch, platform, or gateway, or other number that designates anything other than a calling party's charge number. Where SS7 connections exist, each Party shall pass all CCS signaling parameters, where available, on each call carried over Interconnection trunks. The Parties will coordinate and exchange data as necessary to determine the cause of the CPN/ChN failure and to assist its correction.

65.3 The Parties shall use separate two-way Feature Group D trunks for the exchange of any traffic which is not Local Traffic, except for Toll VoIP-PSTN Traffic, IntraLATA LEC Toll Traffic and Jointly Provided Switched Access Service Traffic (as defined by MECAB and MECOD) and such trunks shall be ordered out of and subject to the applicable access tariffs. In the event CenturyLink

Communications, LLC routes any traffic to CenturyLink in violation of this section, CenturyLink shall be entitled to seek injunctive relief and to recover damages, including without limitation, compensation for such traffic at the rates applicable to intrastate access traffic which is not VoIP-PSTN Traffic.

65.4 One Way and Two Way Trunk Groups.

65.4.1 The Parties agree to establish bi-directional two-way trunk groups for Local Traffic and IntraLATA LEC Toll Traffic that has not been routed to an IXC and separate two-way trunk groups for Jointly Provided Switched Access Traffic. Trunks will utilize Signaling System 7 (SS7) signaling protocol. Multi-frequency (MF) signaling protocol may only be used where CenturyLink Communications, LLC can demonstrate that it is not technically feasible to use SS7 or where CenturyLink otherwise agrees to use MF.

65.4.2 Bi-directional two-way trunking for Local Traffic will be jointly provisioned and maintained, with each Party being responsible for costs on its side of the POI.

65.4.3 The costs associated with transporting Information Service Traffic to CenturyLink Communications, LLC shall be the sole responsibility of CenturyLink Communications, LLC . CenturyLink is not obligated under this Agreement to provision orders for reciprocal trunks or build facilities in the establishment of Interconnection arrangements solely for the delivery of Information Service Traffic. Facilities for Information Service Traffic shall be ordered from the appropriate Tariff and CenturyLink Communications, LLC will be obligated to pay the full cost of such facilities. An upfront charge will apply for any new facilities or network modifications requested by CenturyLink Communications, LLC and agreed upon by CenturyLink.

65.4.4 For administrative consistency CenturyLink Communications, LLC will have control for the purpose of issuing Access Service Requests (ASRs) on two-way groups. CenturyLink Communications, LLC will also use ASRs to request or make necessary changes in trunking.

65.4.5 With respect to any two-way trunks established as one-way in each direction and separate one-way trunks for local services previously established between the Parties, the Parties will transition such trunks to bi-directional trunks in accordance with the following:

a. The Parties understand that conversion of trunking arrangements from directionalized to bi-directional requires technical and operational coordination between the Parties. Accordingly, the Parties agree to work together to develop a plan to identify processes, guidelines, specifications, time frames and additional terms and conditions necessary to support and satisfy the standards set forth in the Agreement and implement the conversion of trunking arrangements (the “Conversion Plan”).

b. The Conversion Plan will identify all trunks to be converted from directionalized to bi-directional arrangements.

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65.4.6 Separate ancillary trunk groups may be established based on billing, signaling, and network requirements, and will be purchased from the applicable Tariff.

a. Ancillary trunk groups will utilize Signaling System 7 (SS7) protocol. Multi-frequency (MF) signaling protocol may only be used where CenturyLink Communications, LLC can demonstrate that it is not technically feasible to use SS7 or where CenturyLink otherwise agrees to use MF.

b. Separate trunk groups may be required by CenturyLink for certain traffic types including, but not limited to:

1. 911/E911 trunks;

2. Mass Calling trunks, if applicable; and

3. Toll Free Service trunks where CenturyLink Communications, LLC provides such service to its End User customers.

65.5 Trunk Groups

65.5.1 CenturyLink Communications, LLC shall provide all SS7 signaling information pursuant to Signaling Parameters Section 65.2. For terminating Jointly Provided Switched Access, CenturyLink will pass all SS7 signaling information including, without limitation, any CPN and JIP received from FGD carriers. All privacy indicators will be honored. Where available, network signaling information such as transit network selection (TNS) parameter, Carrier Identification Codes (CIC) CCS platform and CIC/OZZ information (non-SS7 environment) will be provided by CenturyLink Communications, LLC wherever such information is needed for call routing or billing. The Parties will follow all Network Operations Forum (NOF) adopted standards and all OBF adopted standards pertaining to TNS and CIC/OZZ codes.

65.5.2 CenturyLink Communications, LLC and CenturyLink shall, where applicable, make reciprocally available, the required trunk groups to handle different traffic types.

a. Any Local Traffic routed over Switched Access Service trunks will be billed the intrastate terminating access rate. Neither party shall route Switched Access Service traffic over Local Interconnection Trunks.

b. Each Party shall only deliver traffic over the Local Interconnection Trunk Groups to the other Party's Tandem or End Office for those NXX Codes served by that Tandem or End Office as applicable in accordance with the LERG.

65.6 Trunk Servicing

65.6.1 Orders between the Parties to establish, add, change or disconnect trunks shall be processed by using an Access Service Request (ASR). CenturyLink Communications, LLC will have administrative control for the purpose of issuing ASR's on both two-way and one-way trunk groups.

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Parties will jointly manage the capacity of Local Interconnection Trunk Groups.

65.6.2 Should CenturyLink Communications, LLC request trunking from CenturyLink in excess of the industry traffic engineering design blocking standard set forth in Section 64.3.4. CenturyLink is not obligated to provide such trunking unless CenturyLink Communications, LLC agrees in writing to pay for the excess trunking on the CenturyLink side of the POI.

65.6.3 Utilization shall be defined as 'trunks required' as a percentage of trunks in service. Trunks required shall be determined using methods described in Section 64.3.4 using design utilization criteria stated in Section 65.6.2.

65.6.4 Underutilization: Underutilization of Interconnection Trunks and facilities exists when provisioned capacity of trunks in service for more than six (6) months is greater than the current need. This over-provisioning is an inefficient deployment and use of network resources and results in unnecessary costs. Those situations where more capacity exists than actual usage will be handled in the following manner:

a. If a final trunk group is under seventy-five percent (75%) of CCS capacity or a high usage trunk group is under 90% of CCS capacity on a monthly average basis, for each month of any three (3) consecutive months period, either Party may request the issuance of an order to resize the trunk group, which shall be left with not less than twenty-five percent (25%) excess capacity. In all cases POI requirements and grade of service objectives shall be maintained.

b. CenturyLink Communications, LLC will send an ASR to CenturyLink to trigger changes to the Local Interconnection Trunk Groups based on capacity assessment.

c. Upon review of the ASR if a Party does not agree with the resizing, the Parties will schedule a joint planning discussion within twenty (20) Business Days. The Parties will meet to resolve and mutually agree to the disposition of the initiating ASR.

d. In the event that CenturyLink Communications, LLC over-forecasts its trunking requirements consistent with this Section, and CenturyLink acts upon this forecast to its detriment, CenturyLink may recoup any actual and reasonable expense it incurs. Such expenses will be recouped for non-recoverable facilities.

65.7 CenturyLink Communications, LLC will be responsible for engineering its network on its side of the Point of Interconnection (POI). CenturyLink will be responsible for engineering its network on its side of the POI.

65.8 Where facilities are available, due dates for the installation of Local Interconnection Trunks covered by this Section shall be in accordance with the Standard Practices as published on the CenturyLink Website. If either CenturyLink Communications, LLC or CenturyLink is unable to or not ready to

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perform Acceptance Tests, or is unable to accept the Local Interconnection Trunk(s) by the due date, the Parties will reschedule a mutually acceptable date.

65.9 Trunk Data Exchange

65.9.1 Each Party agrees to service trunk groups to the blocking criteria in Section 64.3.4 in a timely manner when trunk groups exceed measured blocking thresholds on an average time consistent busy hour for a twenty-one (21) Day study period. The Parties agree that twenty-one (21) Days is the study period duration objective unless mutually agreed otherwise. The study period will not include a holiday.

65.10 Network Management

65.10.1 Restrictive Controls. Either Party may use protective network traffic management controls such as 7-digit and 10-digit code gaps set at appropriate levels on traffic toward each other's network, when required, to protect the public switched network from congestion due to facility failures, switch congestion, or failure or focused overload. CenturyLink Communications, LLC and CenturyLink will immediately notify each other of any protective control action planned or executed.

65.10.2 Expansive Controls. Where the capability exists, originating or terminating traffic reroutes may be implemented by either Party to temporarily relieve network congestion due to facility failures or abnormal calling patterns. Reroutes will not be used to circumvent normal trunk servicing. Expansive controls will only be used when mutually agreed to by the Parties.

65.10.3 Temporary Mass Calling. CenturyLink Communications, LLC and CenturyLink shall cooperate and share pre-planning information, where available, regarding cross-network call-ins expected to generate large or focused temporary increases in call volumes, to prevent or mitigate the impact of these events on the public switched network.

65.11 Technical Interfaces

65.11.1 CenturyLink Communications, LLC is responsible for provisioning its traffic to CenturyLink’s switch port at the DS1 level, including any multiplexing necessary for such purposes.

65.11.2 Where available, each Party shall cooperate to ensure that its trunk groups are configured utilizing the B8ZS Extended Superframe protocol for 64 kbps Clear Channel Capability (64CCC) transmission to allow for ISDN interoperability between the Parties’ respective networks. Trunk groups configured for 64CCC and carrying Circuit Switched Data (CSD) ISDN calls may include the appropriate Trunk Type Modifier in the common line circuit (CLCI) - Message code. Trunk groups configured for 64CCC and not used to carry CSD ISDN calls may include a different appropriate Trunk Type Modifier in the CLCI-Message code. Where B8ZS/ESF is not available CenturyLink Communications, LLC will use other Interconnection protocols on

an interim basis until the standard B8ZS/ESF is available. CenturyLink will provide anticipated dates of availability for those areas not currently B8ZS/ESF compatible.

65.11.3 Signaling protocol. The parties will interconnect their networks using SS7 signaling where technically feasible and available as defined in GR 905 Telcordia Standards including ISDN User Part (ISUP) for trunk signaling and TCAP for CCS-based features in the Interconnection of their networks. All Network Operations Forum (NOF) adopted standards shall be adhered to. Where available, CenturyLink signaling services to link its Signaling Transfer Points (STPs) for CenturyLink Communications, LLC switches which connect to CenturyLink's STPs via "A" links or for CenturyLink Communications, LLC 's STPs to connect to CenturyLink's STPs via "D" links which are dedicated to the transport of signaling for local Interconnection, may be ordered from the CenturyLink Tariff.

65.12 Responsibilities of the Parties

65.12.1 CenturyLink Communications, LLC and CenturyLink will work cooperatively to install and maintain a reliable network. CenturyLink Communications, LLC and CenturyLink shall exchange appropriate information (e.g., maintenance contact numbers, network information, information required to comply with law enforcement and other security agencies of the federal and State government and such other information as the Parties shall mutually agree) to achieve this desired reliability.

65.12.2 CenturyLink Communications, LLC and CenturyLink will review engineering requirements as necessary and establish semi-annual forecasts for facilities utilization provided under this Article.

65.12.3 CenturyLink Communications, LLC and CenturyLink will provide trained personnel with adequate and compatible test equipment to work with each other's technicians.

65.12.4 CenturyLink Communications, LLC and CenturyLink will notify each other when there is any change affecting the service requested, including the due date.

65.12.5 CenturyLink Communications, LLC and CenturyLink will recognize that a facility handoff point must be agreed to as part of the process of the Implementation Plan that establishes the demarcation for maintenance and provisioning responsibilities for each Party.

65.12.6 CenturyLink Communications, LLC and CenturyLink will review engineering requirements consistent with the Implementation Plan as described in and as otherwise set forth in this Agreement.

65.12.7 CenturyLink Communications, LLC and CenturyLink will share responsibility for all control office functions for Local Interconnection Trunks and trunk groups, and both parties shall

share the overall coordination, installation, and maintenance responsibilities for these trunks and trunk groups.

65.12.8 CenturyLink Communications, LLC and CenturyLink will coordinate and schedule testing activities of their own personnel, and others as applicable, to ensure its Interconnection trunks/trunk groups are installed per the Interconnection order, meet agreed-upon acceptance test requirements, and are placed in service by the due date.

65.12.9 CenturyLink Communications, LLC and CenturyLink will perform isolation analysis to determine if a trouble is located in its facility or its portion of the Interconnection trunks prior to referring the trouble to each other.

65.12.10 CenturyLink Communications, LLC and CenturyLink will advise each other if there is an equipment failure which may affect the Interconnection trunks.

65.12.11 CenturyLink Communications, LLC and CenturyLink will provide each other with a trouble reporting/repair contact number that is readily accessible and available twenty-four (24) hours a day, seven (7) days a week. Any changes to this contact arrangement must be immediately provided to the other party.

65.12.12 CenturyLink Communications, LLC and CenturyLink will provide to each other test-line numbers and access to test lines.

65.12.13 CenturyLink Communications, LLC and CenturyLink will cooperatively plan and implement coordinated repair procedures for the Meet Point and Local Interconnection Trunks and facilities to ensure trouble reports are resolved in a timely and appropriate manner.

65.13 Neither Party shall use any Interconnection, function, facility, product, Network Element, or service provided under this Agreement or any other service related thereto or used in combination therewith in any manner that interferes with or impairs service over any facilities of either Party, its affiliated companies or other connecting Telecommunications Carriers, prevents any carrier from using its Telecommunication Service, impairs the quality or privacy of Telecommunications Service to other carriers or to either Party's End Users, causes hazards to either Party's personnel or the public, damage to either Party's or any connecting carrier's facilities or equipment, including any malfunction of ordering or billing systems or equipment. Upon such occurrence, either Party may discontinue or refuse service for so long as the other Party is violating this provision. Upon any such violation, either Party shall provide the other Party notice of the violation at the earliest practicable time.

66. INTERCARRIER COMPENSATION

66.1 General Terms

66.1.1 For compensation purposes, the jurisdiction of a call is determined by the physical location of the origination and termination of such call, except as may otherwise be specified herein for VoIP-PSTN Traffic.

66.1.2 VoIP-PSTN Traffic

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a. Local VoIP-PSTN Traffic. CenturyLink Communications, LLC and CenturyLink will exchange Local VoIP-PSTN Traffic on the same basis and at the same rates as Local Traffic which is not VoIP-PSTN Traffic. VoIP-PSTN Traffic will be identified as either Local or non-Local by using the originating and terminating call detail information of each call unless the Parties specifically agree otherwise. This call jurisdiction method described herein is intended by the Parties as a proxy to determine the jurisdiction of a call (i.e. the actual geographic end points of the call) and the Parties acknowledge that there may be some circumstances where the actual geographic end points of a particular call may be difficult or impossible to determine. At any time during the term of this Agreement, CenturyLink Communications, LLC and CenturyLink may agree on alternate methods to establish call jurisdiction for Local VoIP-PSTN Traffic based on regulatory or technological evolution. The Parties agree that it is in the best interest of both Parties to work together in an effort to continue to improve the accuracy of jurisdictional data and such efforts shall not be unreasonably withheld by either Party. This paragraph shall not be controlling nor affect the determination of the proper jurisdiction or the geographic end points of any traffic which is not VoIP-PSTN Traffic, including without limitation, any VNXX Traffic.

b. Toll VoIP-PSTN Traffic

1. CenturyLink Communications, LLC and CenturyLink will exchange Toll VoIP-PSTN Traffic, including any Toll VoIP-PSTN Traffic which transits a CenturyLink Tandem, at each Party's interstate access rates. Any non-Local Traffic which is not Toll VoIP-PSTN Traffic shall be routed in accordance with Section 63.12. VoIP-PSTN Traffic will be identified as either Local Traffic or non-Local Traffic by using the originating and terminating call detail information of each call unless the Parties specifically agree otherwise. This call jurisdiction method described herein is intended by the Parties as a proxy to determine the jurisdiction of a call (i.e. the actual geographic end points of the call) and the Parties acknowledge that there may be some circumstances where the actual geographic end points of a particular call may be difficult or impossible to determine. At any time during the term of this Agreement, CenturyLink Communications, LLC and CenturyLink may agree on alternate methods to establish call jurisdiction for Toll VoIP-PSTN Traffic based on regulatory or technological evolution. The Parties agree that it is in the best interest of both Parties to work together in an effort to continue to improve the accuracy of jurisdictional data and such efforts shall not be unreasonably withheld by either Party.

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2. The facilities, or portion thereof, leased by CLEC from CenturyLink which are used to exchange Toll VoIP-PSTN Traffic shall be subject to CenturyLink's interstate access tariff rates. CenturyLink will use the Facilities Percent VoIP Usage (Facility-PVU) factor in Table 1 to determine the portion of the Local Interconnection Entrance Facility, Direct Trunked Transport, and MUX that shall be deemed the portion of the facility used to carry Toll VoIP-PSTN Traffic.

2.1 The Facility-PVU factor shall be the percentage of the total traffic CLEC routes to CenturyLink for termination using Local Interconnection Trunks which is Toll VoIP-PSTN Traffic. The Facility-PVU factor shall be based on information such as the number of the CLEC's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information which the parties will exchange.

3. The Contract-PVU factor shall be the percentage of total terminating intrastate non-Local Traffic which is Toll VoIP-PSTN Traffic that in the absence of such Contract-PVU, would be billed at intrastate access rates. The Contract-PVU factor shall be based on information such as the number of the CenturyLink Communications, LLC 's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information which will be exchanged by the parties. The Contract-PVU factor may be updated by an amendment mutually negotiated by the Parties.

4. 5. Any factors established by the Parties under Section 66.1.2 shall be based on the particular characteristics of the traffic exchanged within the State between CenturyLink Communications, LLC and CenturyLink and shall not be subject to adoption by anyone not a Party to this Agreement, or apply to any other service areas.

66.2 Compensation for Transport and Termination of Local Traffic

66.2.1 Reciprocal Compensation applies for transport and termination of Local Traffic terminated by either Party.

66.2.2 The rate elements for transporting and terminating Local Traffic can be found in Table 1.

66.2.3 The terminating Party may bill the other Party Reciprocal Compensation for all Local Traffic MOU routed by the other party for termination.

66.2.4 CenturyLink Communications, LLC and CenturyLink agree to terminate each other's ISP-Bound Traffic on a Bill and Keep basis. "Bill and Keep"

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shall mean that the originating Party has no obligation to pay terminating charges to the terminating Party.

66.2.5 Recording for Reciprocal Compensation

a. Each Party will calculate terminating MOU based on standard Automatic Message Accounting (AMA) recordings made within each Party's network. These recordings are the basis for each Party to generate bills to the other Party. For purposes of Reciprocal Compensation only, measurement of MOU over Local Interconnection Trunk Groups shall be in actual conversation seconds. The total conversation seconds over each individual Local Interconnection Trunk Group will be totaled for the entire monthly bill and then rounded to the next whole minute. Notwithstanding the above, either Party may use its SS7 data to verify and adjust billing as appropriate.

66.2.6 Recording for Indirect Interconnection

a. For any traffic exchanged between the Parties via third party Tandems, each Party will either record the traffic it terminates in accordance with this Section, or will utilize records provided by the Tandem provider to invoice for traffic terminating on its network.

66.2.7 Billing Elements for Local Transport and Termination

a. The transport and termination elements for Local Traffic depend on the type of Interconnection between the Parties.

1. When the POI is connected to the CenturyLink Tandem Switch or in a Mid-Span Fiber Meet arrangement connected to the CenturyLink Tandem Switch, when calls from CenturyLink Communications, LLC End Users are terminating to CenturyLink End Users through the CenturyLink Tandem Switch, CenturyLink Communications, LLC will pay CenturyLink Tandem Switching, Common Transport, and End -Office termination. CenturyLink Communications, LLC shall also pay Common Transport for calls that terminate at a CenturyLink Remote Switch served by the CenturyLink host End Office Switch.

2. When the POI is connected to the CenturyLink End Office Switch or in a Mid-Span Fiber Meet arrangement connected to the CenturyLink End Office Switch, and calls from CenturyLink Communications, LLC End Users are terminating to CenturyLink End Users through the End Office Switch, CenturyLink Communications, LLC shall pay CenturyLink End Office termination. CenturyLink Communications, LLC shall also pay Common Transport for calls that terminate at a CenturyLink Remote Switch served by the CenturyLink host End Office Switch.

3. For Indirect Network Connection, CenturyLink Communications, LLC shall pay Common Transport and

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End Office termination for calls that terminate at a CenturyLink End Office Switch.

66.2.8 Billing Elements for Interconnection Facility

66.2.8.1 Local Interconnection Entrance Facility

66.2.8.1.1 Recurring and nonrecurring rates for Local Interconnection Entrance Facilities are specified in Table 1 and will apply for those DS1 or DS3 facilities dedicated to use as Interconnection and ordered as Interconnection Facilities.

66.2.8.1.2 If CLEC chooses to provision facilities over an existing facility purchased as special access service from the CenturyLink state or FCC access Tariffs, the rates from those Tariffs will apply instead of Local Interconnection Entrance Facility charges from Table 1.

66.2.8.1.3 If CLEC chooses to order Interconnection Facilities as Switched Access Service from the CenturyLink state and FCC access Tariffs, the rates from those Tariffs will apply instead of Local Interconnection Entrance Facility, DTT, and MUX charges from Table 1.

66.2.8.2 Recurring rates for Direct Trunked Transport (DTT) are specified in Table 1 and will apply for those DS1 or DS3 facilities dedicated to use as Interconnection and ordered as Interconnection Facilities. Direct Trunked Transport (DTT) is available between the Serving Wire Center of the Local Interconnection Entrance Facility or Collocation and the terminating and/or transiting Tandem Switch or End Office Switches.

66.2.8.2.1 When DTT is provided to a Tandem Switch, the applicable DTT rate elements apply between the Serving Wire Center and the Tandem Switch. Tandem Switching and Common Transport rate elements apply for delivery of traffic to the terminating End Office Switch.

66.2.8.2.2 Rate band shall be determined for DTT based on the combination of the Serving Wire Center and the Tandem Switch or End Office Switch. Pending system conversions may require a change to a new standard DTT rate structure which will be reflected in an amended Table 1.

66.2.8.2.3 If the Parties elect to establish two-way Local Interconnection Trunks for reciprocal exchange of traffic, the cost of the two-way Local Interconnection Entrance Facility and DTT shall be shared among the Parties.

66.2.8.2.3.1 CenturyLink will bill CLEC for the entire DTT and Local Interconnection Entrance Facility provided by CenturyLink at the rates in Table 1. CLEC will bill

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CenturyLink for CenturyLink's portion of the same DTT and Local Interconnection Entrance Facility based on the portion defined in 66.2.8.2.3.2 and at the rates in Table 1.

66.2.8.2.3.2 CenturyLink's portion of the DTT and Local Interconnection Facility will be based on the factor determined by CenturyLink using the following to assign the minutes for which CenturyLink is responsible:

- All Local Traffic Minutes of Use (MOU) that CenturyLink originates and sends to CLEC.
- All CenturyLink originated IntraLATA LEC Toll MOU that CenturyLink sends to CLEC.
- All other minutes are CLEC's responsibility for purposes of allocating the shared costs.

66.2.8.2.3.3 CLEC may bill CenturyLink for CenturyLink's use of the Local Interconnection Entrance Facility and DTT provided by the CLEC on CLEC's side of the POI, which are within the LATA and CenturyLink's serving territory, based on the portion defined in 66.2.8.2.3.2 and the rates in Table 1.

66.2.9 Multiplexing (DS1/DS3 MUX) is available at the rate specified in Table 1. If the Interconnection Facility was ordered as Switched Access Service, then the tariffed rates apply instead of the MUX rates from Table 1.

66.2.10 Trunk Nonrecurring charges

66.2.10.1 Installation and Disconnect nonrecurring charges may be assessed by the provider for each Interconnection Trunk ordered at the rates in Table 1.

66.2.10.2 Nonrecurring charges for rearrangement may be assessed by the provider for each Interconnection Trunk rearrangement ordered, at one-half (1/2) the rates specified in Table 1.

66.2.10.3 If the Interconnection Facility is ordered as Switched Access Service, then the applicable tariffed trunk nonrecurring charges apply instead of the rates from Table 1.

66.2.11 For purposes of compensation between the Parties, CLEC shall adopt the Rate Center areas and Rating Points that the Commission has approved for the ILECs. In addition, CLEC shall assign whole NPA-NXX codes to each Rate Center, subject to State regulatory requirements. If CLEC only obtains thousands blocks instead of whole NPA-NXX codes, those thousands blocks shall remain rated to the Rate Center associated with the donating NPA-NXX code.

66.3 Compensation of non-Local traffic

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66.3.1 Percent Local Usage

a. CenturyLink will determine the jurisdiction of a call if CenturyLink has sufficient call details. When call details are insufficient to determine the jurisdiction for the call, the CenturyLink Communications, LLC will identify in writing the Percent Local Usage (PLU) factor on each Interconnection order to identify its Local Traffic for Reciprocal Compensation purposes. For non-Local traffic, the Parties agree to compensate one another based on the rates included in each Party's access Tariffs. CenturyLink may request CenturyLink Communications, LLC 's traffic study documentation of the PLU at any time to verify the PLU and may compare the documentation to studies developed by CenturyLink. Should the documentation indicate that the factor should be changed by CenturyLink, the Parties agree that any changes will be retroactive to all traffic which is determined to have applied an inaccurate factor.

b. In the absence of a written agreement between the Parties stating otherwise, and except as otherwise provided under Section 66.1.2 for VoIP-PSTN Traffic, the PLU shall not be deemed to account for the jurisdiction of any traffic which may appear to be Local Traffic based upon the originating and terminating call detail information, where such call detail information does not accurately reflect the true geographic end points of the call, and the Parties may seek appropriate compensation for such calls notwithstanding such PLU factor.

66.3.2 Traffic originated to or directed to or through an ISP that is physically located outside the originating End User's Local Calling Area and calls to an ISP which are placed on a non-local basis (e.g. toll calls or 8YY calls) are non-Local traffic for compensation purposes and will be compensated at the appropriate Interstate or Intrastate Switched Access Service rates.

66.3.3 VNXX Traffic is not Local Traffic for purposes of intercarrier compensation, and such VNXX Traffic shall not be subject to Reciprocal Compensation. If the Parties exchange VNXX Traffic, a Party that originates or terminates such calls shall be entitled to recover originating or terminating access charges, except that the Party that provides the VNXX Service that enables such VNXX Traffic shall not be entitled to recover access charges for such VNXX Traffic. Both Parties represent and warrant that they are not providing VNXX Service and will not do so unless they provide advance written notice to the other Party. Either Party may perform traffic studies at any time to determine if VNXX Traffic is being exchanged with the other Party, and each Party will provide data necessary to determine the physical, geographic location of customer premise equipment which is associated with an NPA-NXX-XXXX.

66.3.4 Intentionally Left Blank

66.3.5 Unless otherwise required by Applicable Law, in the absence of a written agreement between the Parties stating otherwise, any traffic which is not included within the definition of Local Traffic or otherwise specifically addressed in this Agreement will be compensated at Access Service

rates. The right to assess such Access Service charges shall not be deemed to constitute authorization for CenturyLink Communications, LLC to route any traffic in a manner which is not permitted under this Agreement.

67. TRANSIT TRAFFIC

67.1 Transit Service terms in this Agreement are for the delivery of Transit Traffic. Any Jointly Provided Switched Access Traffic that transits the CenturyLink network will not be considered Transit Traffic and any network functions provided by CenturyLink in connection with such Jointly Provided Switched Access will be provided to the IXC at Switched Access Service rates.

67.2 When CenturyLink receives an unqueried call from CenturyLink Communications, LLC to a telephone number that has been ported to another services provider, rates applicable to Transit Service will apply in addition to any query rates.

67.3 To the extent network and contractual arrangements exist with all necessary parties throughout the term of this Agreement, CenturyLink will provide Transit Services for CenturyLink Communications, LLC 's connection of its End User to a local End User of: (1) other CenturyLink Communications, LLC s, (2) other ILECs (including any CenturyLink ILEC affiliates who may be a Party to this Agreement, other than the CenturyLink ILEC affiliate providing the Transit Service), and (3) CMRS carriers. CenturyLink will only provide a Transit Service where CenturyLink Communications, LLC is interconnected at the same CenturyLink Tandem switch to which the terminating carrier is interconnected. CenturyLink Communications, LLC agrees not to route Transit Traffic to a non-CenturyLink Tandem (i.e., double Tandem Transit Traffic) where the NPA-NXX of the number called is rated within CenturyLink's Tandem serving area, and CenturyLink Communications, LLC shall reimburse CenturyLink for any terminating compensation charged to CenturyLink by a terminating carrier as a result of any such double Tandem Transit Traffic routed by CenturyLink Communications, LLC .

67.4 CenturyLink may require separate trunking for the delivery of such Transit Traffic in order to accurately measure and bill it.

67.5 In the event Transit Traffic originated by CenturyLink Communications, LLC is blocked by a third party, CenturyLink shall have no obligation to resolve the dispute. CenturyLink Communications, LLC acknowledges that CenturyLink does not have any responsibility to pay, and CenturyLink Communications, LLC indemnifies CenturyLink against any third-party Telecommunications Carrier charges for termination of any identifiable Transit Traffic routed to CenturyLink by CenturyLink Communications, LLC .

67.6 Payment Terms and Conditions

67.6.1 CenturyLink Communications, LLC shall pay a Transit Service Charge as set forth in Table 1 for any Transit Traffic routed to CenturyLink by CenturyLink Communications, LLC .

67.6.2 CenturyLink Communications, LLC shall be responsible for payment of Transit Service charges on Transit Traffic routed to CenturyLink by CenturyLink Communications, LLC and for any charges assessed by the

terminating carrier. CenturyLink Communications, LLC agrees to enter into traffic exchange agreements with third-parties prior to routing any Transit Traffic to CenturyLink for delivery to such third parties, and CenturyLink Communications, LLC will indemnify, defend and hold harmless the Transit Service provider against any and all charges levied by such third-party terminating carrier with respect to Transit Traffic, including but not limited to, termination charges related to such traffic and attorneys' fees and expenses.

67.7 Exchange of Data

67.7.1 To the extent technically feasible, the Parties involved in transporting Transit Traffic will deliver calls to each involved network with Common Channel Signaling (CCS)/Signaling System 7 (SS7) protocol and the appropriate ISUP/TCAP messages to facilitate full interoperability and billing functions. The Parties agree to send all message indicators, including originating telephone number, local routing number and, where appropriate, CIC.

67.8 Notwithstanding any other provision to the contrary, once the volume of Transit Traffic exchanged between CenturyLink Communications, LLC and a third party exceeds the equivalent of three (3) DS1s of traffic, CenturyLink may, but shall not be obligated to, require CenturyLink Communications, LLC to establish a direct connection with the parties to whom they are sending traffic. CenturyLink also reserves the right to require CenturyLink Communications, LLC to establish a direct connection to the third party if, in CenturyLink's sole discretion, the Tandem is at or approaching capacity limitations. These limitations may include but are not limited to a lack of trunk port capacity or processor capacity based on the then existing Tandem and network configuration. Within sixty (60) Days after CenturyLink notifies CenturyLink Communications, LLC of the requirement to direct connect, CenturyLink Communications, LLC shall establish a direct Interconnection with such third party. After sixty (60) Days, if CenturyLink Communications, LLC has not established a direct Interconnection, CenturyLink may thereafter charge CenturyLink Communications, LLC for such Transit Service at double the Transit Service Charge set forth in Table 1.

67.9 In the event a third party files a complaint or other legal action against CenturyLink, or threatens to do so, as a result of a controversy involving Transit Traffic originated by CenturyLink Communications, LLC which is routed to such third party, then upon written notice CenturyLink may require CenturyLink Communications, LLC to (i) directly interconnect with such third party, or (ii) to otherwise cease using Transit Service of CenturyLink for delivery of CenturyLink Communications, LLC -originated traffic to such third party, (iii) or to take such other action which may be mutually acceptable to CenturyLink, and CenturyLink Communications, LLC in order to protect and remove CenturyLink from such controversy, and CenturyLink may seek legal or equitable relief for purposes of enforcing this paragraph.

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ARTICLE VI. UNBUNDLED NETWORK ELEMENTS

68. INTRODUCTION

68.1 This Article sets forth the terms and conditions pursuant to which CenturyLink will furnish CenturyLink Communications, LLC with access to UNEs pursuant to §251(c)(3) of the Telecommunications Act for the provision by CenturyLink Communications, LLC of a Telecommunications Service in CenturyLink's incumbent Local Exchange areas. Notwithstanding any other provision of this Agreement, CenturyLink shall only be obligated to provide UNEs and UNE Combinations to CenturyLink Communications, LLC to the extent required by this Agreement and Applicable Law.

68.2 CenturyLink Communications, LLC shall pay CenturyLink the recurring and non-recurring charges listed in Table 1 or, if not listed on Table 1, as listed in the applicable Tariff, or as agreed to by the Parties in accordance with Section 68.3 for the UNEs provisioned.

68.3 If CenturyLink Communications, LLC procures any UNEs, UNE Combinations and/or other services for which rates are not currently in this Agreement, CenturyLink then reserves the right to charge CenturyLink's then standard rates, if any, for such UNEs, UNE Combinations and/or other services, or to develop a rate using an appropriate methodology, which rate shall be subject to dispute resolution, if necessary.

68.4 Access to UNEs is provided under this Agreement over such routes, technologies, and facilities as CenturyLink may elect at its own discretion. Where facilities and equipment are not available, CenturyLink will not be required to provide UNEs.

68.5 Subject to the terms herein, CenturyLink is responsible only for the installation, operation and maintenance of the as-ordered UNEs it provides pursuant to the terms of this Agreement. CenturyLink is not otherwise responsible for any services provided by CenturyLink Communications, LLC through the use of those UNEs.

68.6 Operations Support Systems (OSS). CenturyLink will offer unbundled access to CenturyLink's OSS to the extent technically feasible in a non-discriminatory manner. OSS consists of pre-ordering, ordering, provisioning, maintenance and repair, and billing functions supported by CenturyLink's databases and information. The OSS element includes access to all Local Loop qualification information contained in CenturyLink's databases or other records, including information on whether a particular Local Loop is capable of providing Advanced Services.

69. USE OF UNES

69.1 Nondiscriminatory Access to UNEs. To the extent required by Applicable Law, CenturyLink will provide CenturyLink Communications, LLC with nondiscriminatory access to the UNEs made available in accordance with the terms and conditions of this Agreement. CenturyLink will provide access to UNEs where technically feasible.

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69.2 Subject to the terms and conditions of this Article, CenturyLink Communications, LLC may order each such UNE individually or, to the extent permitted by Applicable Law, in Combination with other CenturyLink Network Elements or UNEs (Combinations) in order to permit CenturyLink Communications, LLC to provide Telecommunications Services to its End Users. Except as provided elsewhere in this Agreement, it is CenturyLink Communications, LLC 's obligation to combine CenturyLink provided UNEs with any and all facilities and services whether provided by CenturyLink, CenturyLink Communications, LLC or any other party. CenturyLink Communications, LLC may commingle UNEs with Wholesale Services or Tariffed access services obtained from CenturyLink as provided for in this Agreement. UNEs provided to CenturyLink Communications, LLC under the provisions of this Agreement remain the property of CenturyLink.

69.3 Non-impaired Wire Centers

69.3.1 Wire Centers that have been identified by CenturyLink as Tier 1 and Tier 2 Wire Centers and those Wire Centers which exceed the thresholds for DS1 and DS3 Loops, as described in this Article, are listed on CenturyLink's website.

69.3.2 If CenturyLink Communications, LLC has any DS1 and DS3 UNEs previously in service which CenturyLink is not required to unbundle by virtue of Tier 1 and Tier 2 Wire Center designations, or because the Wire Centers exceed the thresholds for DS1 Loops or DS3 Loops, as identified on CenturyLink's website, such UNEs must be immediately converted to an alternative service arrangement, and CenturyLink Communications, LLC is subject to back billing for the difference between the UNE rate and the rates for the comparable access service arrangements back to either the date the UNE service was installed or the date the service became non-impaired, whichever is shorter. If CenturyLink Communications, LLC fails to promptly submit the necessary orders to convert and complete the transition of such UNEs to alternative service arrangements, CenturyLink will be entitled to convert the UNEs to comparable Access Services at applicable monthly services rates, CenturyLink will assess and CenturyLink Communications, LLC agrees to pay an appropriate non-recurring charge per circuit for the work performed by CenturyLink on behalf of CenturyLink Communications, LLC .

69.3.3 If CenturyLink identifies Wire Centers in addition to those currently listed on CenturyLink's website that exceed the applicable FCC impairment thresholds as found within the terms of this Article, or if the Wire Centers previously designated as unimpaired change classifications based upon the thresholds found within this Article, then the following provisions shall be applicable;

a. CenturyLink will provide CenturyLink Communications, LLC notice in accordance with the notice provisions of this Agreement and CenturyLink will also post such information on its website.

b. CenturyLink Communications, LLC will not order new DS1, DS3 and Dark Fiber UNE Loops/Transport for the newly identified or reclassified Wire Centers beginning thirty (30) Days after the date of the notice. If any carrier has disputed a Wire Center

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designation and the dispute was resolved by the Commission, the Parties will abide by the Commission's decision.

c. CenturyLink Communications, LLC must submit the necessary orders to convert any UNEs which CenturyLink is no longer required to provide as a result of the addition or reclassification of such Wire Centers to an alternative service arrangement within sixty (60) Days of the above notice date, (except for Dark Fiber UNES which shall be subject to the transition period specified in the following paragraph) and CenturyLink Communications, LLC is subject to back billing for the difference between the UNE rate and the rates for the comparable Access Service arrangements to a date which is sixty (60) Days after the date of the notice identifying such new or reclassified Wire Centers. If CenturyLink Communications, LLC fails to submit the necessary orders before the end of sixty (60) Days from the above notice date, CenturyLink will be entitled to convert the UNEs to comparable Access Services. CenturyLink will assess, and CenturyLink Communications, LLC also agrees to pay, an appropriate non-recurring charge per circuit for the work performed by CenturyLink on behalf of CenturyLink Communications, LLC .

d. CenturyLink Communications, LLC must begin negotiations to disconnect or convert to an alternative service any Dark Fiber UNEs which CenturyLink is no longer required to provide as a result of the addition or reclassification of such Wire Centers within sixty (60) Days of the above notice date, and CenturyLink Communications, LLC shall be subject to back billing at a rate which is applicable to the alternative service, or if no alternative service is arranged, then at a rate which is equal to the highest special access dedicated transport rate available under CenturyLink's tariffs. Should the Parties not come to agreement on a transition plan to convert such non-impaired Dark Fiber UNEs, CenturyLink may disconnect such dark fiber six (6) months after the above notice date.

69.4 CenturyLink Communications, LLC may use Network Elements provided under this Agreement for any Telecommunications Service subject to the conditions listed below. By placing an order for UNEs, CenturyLink Communications, LLC certifies that these requirements are met.

69.4.1 Any combination of the following, where both are provided by CenturyLink, are subject to the EEL use restrictions in this Agreement. Such restrictions apply irrespective of the manner in which the Local Loops and transport are combined.

a. high capacity Local Loops (DS1, DS3), to the extent available, and special access transport (a commingled facility); or

b. special access channel terminations (DS1, DS3) and Dedicated Transport (DS1, DS3), to the extent available (a commingled facility); or

c. high capacity Local Loops (DS1, DS3) and Dedicated Transport (DS1, DS3).

69.4.2 CenturyLink Communications, LLC may not order or use a UNE for the exclusive provision of Mobile Wireless Service. Facilities connecting CenturyLink's network and CMRS carriers' networks do not qualify as UNEs and will not be available to CenturyLink Communications, LLC as UNEs. CenturyLink Communications, LLC may not order or use a UNE for the sole purpose of selling it to another carrier for the exclusive provision of Mobile Wireless Service.

69.4.3 CenturyLink Communications, LLC may not order or use a UNE for the exclusive provision of Interexchange Services, or long distance services. Facilities connecting CenturyLink's network and Interexchange Carriers' networks used by the Interexchange Carrier to provide such services to End Users do not qualify as UNEs and will not be available to CenturyLink Communications, LLC as UNEs. CenturyLink Communications, LLC may not order or use a UNE for the sole purpose of selling it to another carrier for Interexchange Services.

69.4.4 CenturyLink Communications, LLC may not order or use a UNE for CenturyLink Communications, LLC 's own use, administrative or otherwise.

69.4.5 An Information Service is not an eligible telecommunications service except that CenturyLink Communications, LLC can use unbundled Local Loops to provide xDSL services in accordance with this Agreement.

70. INDIVIDUAL CASE BASIS PRICING

70.1 Individual Case Basis (ICB) pricing will be provided by CenturyLink upon request from CenturyLink Communications, LLC for customer specific rates or terms for network services and features for UNEs that are not otherwise provided for in this Agreement. The BFR process in Section 52 must be followed in connection with such requests.

70.2 CenturyLink will process ICB Pricing requests upon receipt from CenturyLink Communications, LLC . CenturyLink will provide CenturyLink Communications, LLC a price quote within thirty (30) Business Days from the receipt of the request or will provide notification regarding the expected date for the quote. Price quote intervals may vary depending upon the complexity of the request.

71. NETWORK INTERFACE DEVICE

71.1 Apart from its obligation to provide the existing Network Interface Device (NID) functionality as part of an unbundled Local Loop or subloop, CenturyLink also will provide nondiscriminatory access to either side of the NID on an unbundled basis. Subject to this Section and its subsections, CenturyLink shall provide access to the existing NID as a UNE under the following terms and conditions. Rates and charges applicable to UNE NIDs are set forth in Table 1.

71.2 Under no circumstances shall CenturyLink Communications, LLC connect to either side of the NID or to the End User's Inside Wiring unless the CenturyLink network is first properly disconnected from the End User's Inside Wiring as set forth in this Article.

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71.3 Except in multi-unit tenant properties where CenturyLink owns and maintains control over inside wire within a building, maintenance and control of the End User's inside wiring (i.e., on the End User's side of the Demarcation Point) is under the control of the End User. Conflicts between telephone service providers for access to the End User's inside wire on the End User's side of the Demarcation Point must be resolved by the End User.

71.4 CenturyLink Communications, LLC may obtain unbundled access to the NID on CenturyLink's network side or the End User Access side on a stand-alone basis to permit CenturyLink Communications, LLC to connect its own loop facilities to the premises wiring. CenturyLink Communications, LLC may not connect to the End User Access side of the NID except as a UNE in accordance with these terms.

71.5 CenturyLink Communications, LLC may elect to disconnect CenturyLink's Local Loop from the NID on the Customer Access side of the NID, but CenturyLink Communications, LLC shall not perform any disconnect on the network side of the NID. CenturyLink, at the request of CenturyLink Communications, LLC will disconnect the CenturyLink Local Loop from the NID or will arrange access to the network side of the NID for any purpose. The charges reflected in Table 1 will apply to any CenturyLink dispatch for any purpose initiated at CenturyLink Communications, LLC 's request.

71.6 CenturyLink Communications, LLC shall maintain a connection to ground on its network that meets applicable industry standards. In the case of a NID-to-NID connection, each Party shall ground its NID independently of the other party's NID.

71.7 With respect to multiple dwelling units or multiple-unit business premises, CenturyLink Communications, LLC shall have the option of connecting directly with the End User's premises wire, or may connect with the End User's premises wire via CenturyLink's NID. CenturyLink will provide CenturyLink Communications, LLC with information that will enable its technician to locate End User premises wiring at NIDs that terminate multiple subscribers. CenturyLink will dispatch a technician and tag the wiring at CenturyLink Communications, LLC 's request.

71.8 Any repairs, upgrade and/or rearrangements to the NID requested or required by CenturyLink Communications, LLC will be performed by CenturyLink based on the Stand Alone NID Charges set out in Table 1.

71.9 CenturyLink will make available to CenturyLink Communications, LLC any existing installed NID at the time CenturyLink Communications, LLC seeks Interconnections to such NID to serve an End User. CenturyLink shall be under no obligation to install a new NID in order to enable CenturyLink Communications, LLC to interconnect to such NID.

71.10 CenturyLink Communications, LLC shall not access, remove, disconnect or in any other way rearrange CenturyLink's loop facilities from CenturyLink's NIDs, enclosures or protectors. CenturyLink Communications, LLC shall not attach to, remove or disconnect ground wires from CenturyLink's NIDs, enclosures or protectors. CenturyLink Communications, LLC shall not remove or disconnect NID modules, protectors or terminals from CenturyLink's NID enclosures.

71.11 CenturyLink Communications, LLC may access the End User side of a CenturyLink NID for the purpose of disconnecting and capping off the End User's premises wiring or removing the End User's premises wiring for connection to CenturyLink Communications, LLC 's NID without incurring a charge from CenturyLink. Any access to the End User's side of a CenturyLink NID that involves the insertion of or use of any wiring owned or provided by CenturyLink Communications, LLC in making a connection of any type to the End User premises wiring or to any CenturyLink NID functionality, including a NID to NID connection, shall be considered a billable use of the CenturyLink NID as a UNE.

71.12 CenturyLink Communications, LLC may request any additional types of access to the NID not specifically referenced above. CenturyLink will consider the requested type of access via the BFR process set forth in this Agreement.

71.13 CenturyLink Communications, LLC shall be liable to CenturyLink for any damage to a CenturyLink NID caused by improper or unauthorized use of CenturyLink's NID by CenturyLink Communications, LLC . In addition to any monetary damages that CenturyLink may be entitled to recover as a result of such damages, CenturyLink shall also be entitled to seek injunctive relief to prevent further NID damages. Such damages may include but are not limited to dispatch charges, NID replacement costs and network reconnections and repairs.

72. LOOP

72.1 Subject to Section 72 and its subsections, CenturyLink will provide CenturyLink Communications, LLC access to UNE Loops under the following terms and conditions. Rates and charges applicable to UNE Loops are set forth in Table 1. To the extent required by Applicable Law, CenturyLink will make available the UNE Local Loops set forth below between a distribution frame (or its equivalent) in a CenturyLink Central Office and the Local Loop Demarcation Point at an End User's premises. The UNE Local Loop will include any existing NID. The Parties acknowledge and agree that CenturyLink shall not be obligated to provision any of the UNE Local loops provided for herein to cellular sites or any location that does not constitute an End User premises. Subject to the restrictions of Section 72.11.2, UNE Loops includes all wire within multiple dwelling and tenant buildings and campuses that provides access to End User premises wiring, provided such wire is owned and controlled by CenturyLink.

72.1.1 The Local Loop UNE includes, but is not limited to, copper UNE Loops (2-wire and 4-wire analog voice grade Copper Loops, and digital Copper UNE Loops), and, to the extent required by Applicable Law, DS1 Loops and DS3 Loops, where such Loops are deployed in CenturyLink Wire Centers. CenturyLink Communications, LLC agrees to operate each UNE Loop type within applicable technical standards and parameters.

72.1.2 Terms and conditions for making any network modifications resulting from CenturyLink Communications, LLC 's request for Local Loops, including replacement or upgrade of any existing NID, are contained in Section 80.

72.1.3 Loop Conditioning. Conditioned loops are Local Loops, from which excessive bridge taps, load coils, low-pass filters, range extenders, and similar devices have been removed to enable the delivery of high-speed switched wireline telecommunications capability, including DSL. CenturyLink will condition Local Loops at CenturyLink Communications,

LLC ’s request and will assess charges for loop conditioning in accordance with the prices listed in Table 1. CenturyLink recommends that CenturyLink Communications, LLC utilize the Loop Make-Up process in Section 74 prior to submitting orders for loops intended for Advanced Services,

72.1.4 Tag and Label. At CenturyLink Communications, LLC 's request, CenturyLink will tag and label unbundled Local Loops at the Network Interface Device (NID). Tag and label may be ordered simultaneously with the ordering of the Loop or as a separate service subsequent to the ordering of the Loop.

a. CenturyLink will include the following information on the label: order number, due date, CenturyLink Communications, LLC name, and the circuit number.

b. CenturyLink Communications, LLC must specify on the order form whether each Loop should be tagged and labeled.

c. The rates for Loop tag and label and related services are set forth on Table 1. A trip charge may be billed in addition to the Tag and Label charges.

72.2 Loop Testing. At CenturyLink Communications, LLC ’s request, and if Technically Feasible, CenturyLink will test and report trouble on conditioned loops for all of the line’s features, functions, and capabilities, and will not restrict its testing to voice-transmission only. To the extent CenturyLink Communications, LLC requests testing that would require CenturyLink to purchase new equipment, establish new procedures, or make systems modifications, CenturyLink Communications, LLC will compensate CenturyLink for costs incurred to provide such testing. Request for additional testing must be submitted pursuant to the BFR Process in Article IV.

72.2.1 CenturyLink Communications, LLC agrees to follow the process and procedures for reporting and resolving circuit trouble or repairs set forth in the Standard Practices published on the CenturyLink Website. Before contacting CenturyLink’s Trouble Maintenance Center (CTMC), CenturyLink Communications, LLC must first conduct trouble isolation to ensure that the trouble does not originate from CenturyLink Communications, LLC ’s own equipment or network or the equipment of CenturyLink Communications, LLC ’s customer.

72.2.2 Testing shall include Basic Testing, Optional Cooperative Testing and Joint Testing. Optional Cooperative Testing and Joint Testing are performed only at CenturyLink Communications, LLC ’s request and at CenturyLink Communications, LLC ’s cost.

72.2.3 Basic Testing shall include simple metallic measurements only. Basic Testing does not include cooperative or joint testing efforts that require CenturyLink’s technician to work jointly with CenturyLink Communications, LLC .

72.2.4 Cooperative Testing is provided on Service Order activity only and will be provided by CenturyLink at CenturyLink Communications, LLC ’s expense. Loops involving multiplexing, and IDSL Loops or Sub-loops that

are provisioned through repeaters or digital loop carriers, prohibit the reading of a short or open circuit.

72.2.5 Joint Testing is provided at CenturyLink Communications, LLC 's request on maintenance activity only and will be provided by CenturyLink at CenturyLink Communications, LLC 's expense. Loops involving multiplexing, and IDSL Loops or Sub-loops that are provisioned through repeaters or digital loop carriers, prohibit the reading of a short or open circuit.

72.2.6 For either Cooperative Testing or Joint Testing, CenturyLink technicians will try to contact CenturyLink Communications, LLC 's representative to initiate Joint Testing after completing the requested activity. If CenturyLink Communications, LLC does not respond within three (3) minutes, CenturyLink may, in its sole discretion, continue its attempts to contact CenturyLink Communications, LLC 's representative, and bill CenturyLink Communications, LLC in increments of fifteen (15) minutes for the technician's time for so long as such efforts continue, or CenturyLink may abandon the test and CenturyLink Communications, LLC will be charged for the test and any additional technician time involved (beyond the initial 3 minutes) at the rates set forth in Table 1.

72.2.7 CenturyLink will charge CenturyLink Communications, LLC at the rates set forth on Table 1, when the location of the trouble on a CenturyLink Communications, LLC -reported ticket is determined to be in CenturyLink Communications, LLC 's network or on the CenturyLink Communications, LLC End User's side of the Demarcation Point.

72.3 Analog Loops. The following types of analog Local Loop UNEs will be provided at the rates, terms, and conditions set out in this Article and in Table 1.

72.3.1 2-Wire Analog Loop. A "2-Wire Analog Loop" is a transmission facility which supports analog voice frequency, voice band services with loop start or ground start signaling within the frequency spectrum of approximately 300 Hz and 3000 Hz.

72.3.2 4-Wire Analog Loop. A "4-Wire Analog Loop" is a transmission facility that provides a non-signaling voice band frequency spectrum of approximately 300 Hz to 3000 Hz. The 4-Wire Analog Loop provides separate transmit and receive paths.

72.3.3 CenturyLink will provide analog Loops as Copper Loops, Hybrid Loops, and where required by Applicable Law, FTTH Loops and FTTC Loops, based on available facilities.

72.4 xDSL Loops

72.4.1 Pursuant to the terms and conditions contained in this Article, CenturyLink Communications, LLC may order xDSL-capable loops and/or line conditioning for Copper Loops in order to render such loops capable of transmitting the digital signals needed to provide Digital Subscriber Line services (DSL).

72.4.2 Upon request, CenturyLink shall provide to CenturyLink Communications, LLC .

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a. information with respect to the spectrum management procedures and policies that CenturyLink uses in determining which services can be deployed;

b. information with respect to the rejection of CenturyLink Communications, LLC 's provision of Advanced Services, together with the specific reason for the rejection; and

c. information with respect to the number of loops using Advanced Services technology within the binder and type of technology deployed on those loops.

72.4.3 When CenturyLink Communications, LLC orders an xDSL Loop or Digital Subloop that will be used to provide xDSL service, CenturyLink Communications, LLC will use the applicable ordering code where one has been provided by CenturyLink. Where an applicable ordering code has not been provided by CenturyLink, CenturyLink Communications, LLC will note that the loop or subloop will be used to provide an xDSL service in the "Remarks" section of the Local Service Request (LSR). In connection with the provision of Advanced Services, CenturyLink Communications, LLC shall provide to CenturyLink the following information on the type of technology that CenturyLink Communications, LLC seeks to deploy.

a. information in writing (via the Service Order) regarding the Spectrum Management Class (SMC), as defined in the T1E1.4/2000-002R2 Draft, of the desired loop so that the loop and/or binder group may be engineered to meet the appropriate spectrum compatibility requirements;

b. the SMC (i.e., PSD mask) of the service it seeks to deploy, at the time of ordering and if CenturyLink Communications, LLC requires a change in the SMC of a particular loop, CenturyLink Communications, LLC shall notify CenturyLink in writing of the requested change in SMC (via a Service Order).

c. to the extent not previously provided CenturyLink Communications, LLC must disclose to CenturyLink every SMC that CenturyLink Communications, LLC has implemented on CenturyLink's facilities to permit effective Spectrum Management.

d. Where CenturyLink Communications, LLC relies on a calculation-based approach to support deployment of a particular technology, CenturyLink Communications, LLC must provide CenturyLink with information on the speed and power at which the signal will be transmitted.

72.5 Reverse ADSL Loops. If CenturyLink Communications, LLC 's ADSL Transmission Unit (including those integrated into DSLAMs) is attached to CenturyLink's Network and if an ADSL Copper Loop should start at an outside location, and is looped through a Host or Remote, and then to the subscriber, the copper plant from the outside location to the CenturyLink Host or Remote central office must be a facility dedicated to ADSL transmission only and not part of CenturyLink's regular feeder or distribution plant.

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72.6 Digital Loops. The following types of digital Local Loop UNEs will be provided at the rates, terms, and conditions set out in this Article and in Table 1: On digital Loops, CenturyLink will only provide testing for electrical continuity and line balance.

72.6.1 2-Wire Digital Loop. A "2-Wire Digital UNE Loop" is a transmission facility which supports Basic Rate ISDN (BRI) digital exchange services. The 2-Wire Digital Loop will be provisioned in accordance with industry standards.

72.6.2 A DS1 UNE Loop provides a digital transmission facility from a CenturyLink Central Office to an End User's premises and having bandwidth up to 1.544 Mbps. DS1 UNE Loops will be offered and/or provided pursuant to 72.8 below.

72.6.3 DS3 UNE Loop provides a digital transmission facility from a CenturyLink Central Office to an End User's premises and having bandwidth up to 45 Mbps. DS3 UNE Loops will be offered and/or provided pursuant to 72.9 below.

72.6.4 CenturyLink shall employ industry accepted standards and practices to maximize binder group efficiency through analyzing the interference potential of each loop in a binder group, assigning an aggregate interference limit to the binder group, and then adding loops to the binder group until that limit is met. Disputes regarding the standards and practices employed in this regard shall be resolved through the Dispute Resolution Process set forth in Article II of this Agreement.

72.7 Non-Standard Digital Loops. If CenturyLink Communications, LLC requests a digital Loop, for which the effective loop length exceeds the xDSL standard of 18 kft (subject to gauge design used in an area), CenturyLink will only provide a Non-Standard Digital Loop. Additional non-recurring charges for conditioning will apply. Non-Standard Digital Loops will not be subject to performance measurements or technical specifications, however, all of the SMC requirements set forth in this Section 72 are applicable.

72.8 DS1 Loops

72.8.1 Subject to the cap in Section 72.8.2, CenturyLink will provide CenturyLink Communications, LLC nondiscriminatory access to a DS1 Loop on an unbundled basis to any building not served by a Wire Center with at least 60,000 Business Lines and at least four Fiber-based Collocators. Once a Wire Center exceeds both of these thresholds, no DS1 Loop unbundling will be required in that Wire Center and CenturyLink Communications, LLC agrees to cease ordering DS1 UNE Loops in that Wire Center.

72.8.2 In Wire Centers not listed on CenturyLink's website, CenturyLink Communications, LLC shall not be entitled to obtain more than ten (10) DS1 UNE Loops to any single building. Accordingly, CenturyLink Communications, LLC will cease ordering DS1 UNE Loops once CenturyLink Communications, LLC has obtained ten (10) DS1 UNE loops at any single building.

72.8.3 Where CenturyLink is not required to provide DS1 UNE Loops pursuant to Sections 72.8.1 and 72.8.2, CenturyLink Communications, LLC may

not obtain new DS1 loops as UNEs, and any DS1 UNE Loops in excess of the limits described in this Section may be converted by CenturyLink to Special Access.

72.9 DS3 Loops

72.9.1 Subject to the cap described in Section 72.9.2, CenturyLink shall provide CenturyLink Communications, LLC with nondiscriminatory access to a DS3 UNE Loop to any building not served by a Wire Center with at least 38,000 Business Lines and at least four Fiber-based Collocators. Once a Wire Center exceeds both of these thresholds, no future DS3 loop unbundling will be required in that Wire Center and CenturyLink Communications, LLC agrees to cease ordering DS3 UNE Loops and to convert existing DS3 UNE Loops to an alternative service. The Wire Centers that meet these requirements as of the date of this Agreement are listed on CenturyLink's website.

72.9.2 In Wire Centers not listed on CenturyLink's website, CenturyLink Communications, LLC may obtain a maximum of one (1) unbundled DS3 loop to any single building in which DS3 loops are available as unbundled Local Loops. Accordingly, CenturyLink Communications, LLC will cease ordering DS3 UNE Loops once CenturyLink Communications, LLC has obtained one DS3 UNE loop at any single building.

72.10 Hybrid Loops. CenturyLink will provide CenturyLink Communications, LLC access to Hybrid Loops for the provision of narrowband services as provided below.

72.10.1 When CenturyLink Communications, LLC requests access to a Hybrid Loop for the provision of narrowband services, CenturyLink may elect to provide CenturyLink Communications, LLC nondiscriminatory access either to an entire Hybrid Loop capable of voice grade services (i.e., equivalent to DS0 capacity) using time division multiplexing, or to a spare Copper Loop serving that customer on an unbundled basis. CenturyLink shall not be required to provide CenturyLink Communications, LLC unbundled access to the Packet Switched features, functions and capabilities of a Hybrid Loop.

72.11 FTTH and FTTC Loops

72.11.1 New builds. CenturyLink will not provide CenturyLink Communications, LLC with non-discriminatory access to a FTTH or FTTC loop on an unbundled basis when CenturyLink deploys such loop to an End User's premises that previously has not been served by any loop facility.

72.11.2 Overbuilds. CenturyLink will not provide CenturyLink Communications, LLC non-discriminatory access to a FTTH or FTTC loop on an unbundled basis when CenturyLink has deployed such a loop in parallel to, or in replacement of, an existing Copper Loop facility, except that:

a. CenturyLink will maintain the existing Copper Loop connected to the particular End User's premises after deploying the FTTH or FTTC loop and provide CenturyLink Communications, LLC non-

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discriminatory access to that copper loop on an unbundled basis, unless CenturyLink retires the Copper Loop pursuant to 47 C.F.R. §51.319 (a)(3)(iv). CenturyLink is not required to incur any expenses to ensure that the existing Copper Loop remains capable of transmitting signals prior to receiving a request from CenturyLink Communications, LLC for such loop. Once a request for the loop is received, CenturyLink will restore the copper loop to serviceable condition based upon CenturyLink Communications, LLC 's request and at CenturyLink Communications, LLC 's expense.

b. If CenturyLink retires a Copper Loop pursuant to 47 C.F.R. §51.319 (a)(3)(iv), CenturyLink will provide CenturyLink Communications, LLC non-discriminatory access to one 64 kilobits per second transmission path capable of voice grade service over the FTTH or FTTC loop on an unbundled basis.

72.12 Dark Fiber Loops. CenturyLink is not required to provide CenturyLink Communications, LLC with access to Dark Fiber Loops on an unbundled basis.

72.13 Sub-Loops. A subloop is defined as a portion of the full Local Loop that is technically feasible to access at an access terminal on CenturyLink's outside transmission facilities. An access terminal is any point on the loop where technicians can access the wire or fiber within a cable without removing the splice case or outer sheath (e.g., accessed via screw posts, terminals, patch panels). To the extent they meet the above definition, such points may include a pole or drop pedestal, the serving area interface, or the network interface device,. Available subloops are:

72.13.1 Feeder: a transmission path between the MDF in any type of CenturyLink switch Premises and a subtending FDI or functional equivalent. CenturyLink is not obligated to offer feeder sub-loops as a UNE.

72.13.2 Distribution subloop: a transmission path between an FDI or its functional equivalent and an available access terminal at or near a subtending End User premises.

72.13.3 Multi-unit premises wiring subloop: a transmission path between a CenturyLink terminal at or near a multiunit premises, such as a pole or pedestal, the NID, or the minimum point of entry, and the End User Demarcation Point, including inside wire that is owned or controlled by CenturyLink at a multiunit customer premises.

a. CenturyLink will not provide or maintain inside wire in situations where it determines there are health or safety concerns in doing so.

72.13.4 CenturyLink will consider all requests for access to subloops through the collocation application process due to the wide variety of Interconnections available. A written response will be provided to CenturyLink Communications, LLC covering the Interconnection time intervals, prices and other information through the use of the collocation application process.

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72.13.5 Except as may otherwise be expressly provided under Applicable Law, CenturyLink shall not be required to provide CenturyLink Communications, LLC access to dark fiber subloops.

72.13.6 The UNE subloop will include any existing NID. Terms and conditions for making any network modifications resulting from CenturyLink Communications, LLC 's request for subloops, including replacement or upgrade of any existing NID, are contained in Section 80.

72.13.7 Copper Subloops. CenturyLink will provide CenturyLink Communications, LLC with access to copper sub-loops on an unbundled basis. A copper subloop is a portion of a Copper Loop, or Hybrid Loop, and is comprised entirely of copper wire or copper cable. A copper subloop can also include intermediate devices, such as repeaters, used to establish the transmission path. Copper subloops can be used by CenturyLink Communications, LLC to provide voice-grade services as well as digital subscriber line services.

72.13.8 Fiber Subloops. On a route where CenturyLink is required by law to provide CenturyLink Communications, LLC with non-discriminatory access to a FTTH or FTTC loop, CenturyLink Communications, LLC may also request a subloop consisting of a single 64 kilobits per second transmission path capable of voice grade service over the FTTH or FTTC loop.

72.13.9 Deployment of Advanced Services by CenturyLink Communications, LLC over subloops will be in accordance with the terms included in Section 72.4.3.

73. INTENTIONALLY LEFT BLANK

74. LOOP MAKE-UP INFORMATION

74.1 At the request of CenturyLink Communications, LLC CenturyLink will provide CenturyLink Communications, LLC with nondiscriminatory access to its Loop Make-Up Information as it exists in CenturyLink database and records. The charges for Loop Make-Up Information are set forth in Table 1 to this Agreement.

74.2 CenturyLink shall provide Loop Make-Up Information based on the individual telephone number or address of an End User in a particular Wire Center or NXX code. Loop Make-Up Information requests will be rejected if the service address is not found within existing serving address information, if the telephone number provided is not a working number or if the POI identified is not a POI where the requesting CenturyLink Communications, LLC connects to the CenturyLink LTD network.

74.3 Errors identified in validation of the Loop Make-Up Information inquiry order will be returned to CenturyLink Communications, LLC .

74.4 CenturyLink may provide the requested Loop Make-Up Information to CenturyLink Communications, LLC in whatever manner CenturyLink would provide to their own internal personnel, without jeopardizing the integrity of proprietary information (i.e., fax, intranet inquiry, document delivery, etc.). If the data is provided via fax, CenturyLink Communications, LLC must provide a unique fax number used solely for the receipt of Loop Make-Up Information.

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74.5 If CenturyLink Communications, LLC does not order Loop Make-Up Information prior to placing an order for a loop for the purpose of provisioning of an advanced service and the advanced service cannot be successfully implemented on that loop, CenturyLink Communications, LLC agrees that:

74.5.1 CenturyLink Communications, LLC will pay a Trouble Isolation Charge to determine the cause of the failure;

74.5.2 If CenturyLink undertakes Loop Make-Up Information activity to determine the reason for such failure, CenturyLink Communications, LLC will pay a Loop Make-Up Information Charge; and

74.5.3 If CenturyLink undertakes Conditioning activity for a particular loop to provide for the successful installation of Advanced Services, CenturyLink Communications, LLC will pay applicable conditioning charges. All charges will be as set forth in Table1.

75. LOCAL CIRCUIT SWITCHING

75.1 CenturyLink is not required to provide access to local circuit switching on an unbundled basis.

76. DEDICATED TRANSPORT

76.1 CenturyLink shall provide CenturyLink Communications, LLC with nondiscriminatory access to Dedicated Transport on an unbundled basis, as set forth in this Agreement.

76.1.1 Subject to the limitations set forth in Sections 76.3 and 76.4, UNE Dedicated Transport will be provided only where such facilities are Currently Available at the time of CenturyLink Communications, LLC 's request, and only over routes where CenturyLink is required to make UNE Dedicated Transport available pursuant to Applicable Law.

76.1.2 Notwithstanding any other provision of this Agreement, CenturyLink is not obligated to provide CenturyLink Communications, LLC with unbundled access to Dedicated Transport that does not connect a pair of CenturyLink's Wire Centers.

76.2 Subject to availability and the limitations in this Section, CenturyLink will provide UNE Dedicated Transport only at the following digital signal speeds: DS1 (1.544 Mbps) and DS3 (44.736 Mbps). UNE Dedicated Transport shall be dedicated to CenturyLink Communications, LLC 's designated traffic.

76.3 DS1 Dedicated Transport. CenturyLink will provide DS1 Dedicated Transport between any pair of CenturyLink Wire Centers that are classified as Tier 2 or Tier 3 on one or both ends of the route. CenturyLink Communications, LLC may obtain a maximum of ten (10) DS1 Dedicated Transport circuits on each route where DS1 Dedicated Transport is available on an unbundled basis.

76.3.1 Where CenturyLink is not required to provide DS1 Dedicated Transport pursuant to Sections 69 and 76, CenturyLink Communications, LLC may not obtain new DS1 Dedicated Transport as unbundled Network Elements.

76.4 DS3 Dedicated Transport. DS3 Dedicated Transport shall be made available to CenturyLink Communications, LLC on an unbundled basis as set forth below. DS3 Dedicated Transport consists of CenturyLink interoffice transmission

facilities that have a total digital signal speed of 44.736Mbps and are dedicated to a particular customer or carrier.

76.4.1 CenturyLink will provide DS3 Dedicated Transport between any pair of CenturyLink Wire Centers that are classified as Tier 2 and Tier 3 on one or both ends of the route. CenturyLink Communications, LLC may obtain a maximum of twelve (12) unbundled DS3 Dedicated Transport circuits on each route where DS3 Dedicated Transport is available on an unbundled basis.

76.4.2 Where CenturyLink is not required to provide DS3 Dedicated Transport pursuant to Sections 69 and 76, CenturyLink Communications, LLC may not obtain new DS3 Dedicated Transport.

76.4.3 Any DS3 Dedicated Transport service provided to CenturyLink Communications, LLC that CenturyLink is not obligated to unbundle pursuant to Sections 69 and 76, shall be subject to the following:

a. Such DS3 Dedicated Transport must be converted to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement. If CenturyLink Communications, LLC fails to convert and complete the transition of such DS3 Dedicated Transport to an alternative service arrangement within thirty (30) Days of the Effective Date of this Agreement, CenturyLink will convert the DS3 Dedicated Transport to comparable Access Services. CenturyLink will assess the conversion charge and management fee in Table 1 per conversion for the work performed by CenturyLink on behalf of CenturyLink Communications, LLC and CenturyLink Communications, LLC agrees to pay the charges and fees assessed.

77. DARK FIBER TRANSPORT

77.1 Dark Fiber is an existing fiber facility that has not been activated through connection to the optronics that "light" it and render it capable of carrying a Telecommunications Service. Dark Fiber is unlit optic cable that is deployed within CenturyLink's network.

77.2 CenturyLink shall provide access to unbundled Dark Fiber Transport under the following terms and conditions. Availability, rates and charges applicable to Dark Fiber Transport will be provided through the BFR process.

77.3 CenturyLink shall unbundle Dark Fiber Transport only when either CenturyLink Wire Center defining the route is a Tier 3 Wire Center.

77.3.1 Where CenturyLink is not required to provide unbundled Dark Fiber Transport, CenturyLink Communications, LLC may not obtain new Dark Fiber Transport as a UNE.

77.3.2 Maintenance and Testing

a. CenturyLink is only responsible for maintaining the facilities that it owns. Dark Fiber will be provided as is. No conditioning will be offered, and CenturyLink will not be required to condition Dark Fiber on CenturyLink Communications, LLC 's behalf.

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b. CenturyLink is not responsible for determining whether the transmission characteristics of the Dark Fiber will accommodate CenturyLink Communications, LLC requirements.

c. CenturyLink does not guarantee that the transmission characteristics of the Dark Fiber will remain unchanged over time. CenturyLink agrees to conduct cooperative testing with CenturyLink Communications, LLC at CenturyLink Communications, LLC s request and cost. Cost for the tests will be determined at the time of the testing request.

77.3.3 Dark Fiber Availability

a. Dark fiber requests will be handled on a first come, first served basis, based on the date the BFR Application is received.

b. Spare fibers in a sheath are not considered available if CenturyLink has plans to put the fiber in use within the current year or the following year.

c. CenturyLink will also maintain fibers to facilitate maintenance, rearrangements and changes. CenturyLink will generally reserve eight percent (8%) of fibers in a sheath for maintenance, subject to a minimum of four (4) fibers and a maximum of seventy two (72) fibers.

d. Defective fibers, if any, will be deducted from the total number of spare fibers that would otherwise be available.

e. Fibers assigned to any carrier that are still pending optronics installations will be deducted from the total number of spare fibers that would otherwise be available.

77.3.4 Access to Dark Fiber Transport

a. Virtual and Physical Collocation arrangements may be used by CenturyLink Communications, LLC to locate the optical equipment necessary to "light" leased Dark Fiber. On routes where CenturyLink is required to unbundle Dark Fiber Transport pursuant to Section 77.3, CenturyLink will only provide CenturyLink Communications, LLC access to such Dark Fiber Transport where CenturyLink Communications, LLC has Collocation space, leased as provided in Article IX, in each CenturyLink Central Office or Wire Center where the requested Dark Fiber Transport fiber(s) terminates.

b. At CenturyLink Central Offices, Dark Fiber Transport terminates on a fiber distribution frame (or its equivalent) in the Central Office. The demarcation point for Dark Fiber Transport at Central Offices and remote terminals will be in a CenturyLink-approved Splitter shelf or fiber patch panel. This arrangement allows for non-intrusive testing.

c. If fiber patch panels (FPPs) or Splitter shelves are not located within close enough proximity for a fiber patch cord, CenturyLink Communications, LLC must submit a BFR for the purchase and installation of intraoffice cabling.

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d. Establishment of applicable fiber optical equipment or intermediate repeaters needed to power the unbundled Dark Fiber Transport in order to carry Telecommunications Services is the responsibility of CenturyLink Communications, LLC .

77.3.5 Dark Fiber Transport Application and Ordering Procedure

a. CenturyLink Communications, LLC will submit a Dark Fiber Application (DFA) and application fee to request that CenturyLink determine the availability of Dark Fiber Transport between the CenturyLink Communications, LLC -specified locations. The application fee noted on Table 1 will be charged to CenturyLink Communications, LLC for each application submitted by CenturyLink Communications, LLC .

b. If Dark Fiber Transport is not available, CenturyLink will notify CenturyLink Communications, LLC of the DFA rejection. If CenturyLink Communications, LLC contests the rejection, CenturyLink Communications, LLC will follow the Dispute Resolution Process provided in this Agreement.

c. If Dark Fiber Transport is available, CenturyLink Communications, LLC will notify CenturyLink of acceptance/rejection of Dark Fiber Transport quote, via a firm order, within ten (10) Business Days of receipt of quote. CenturyLink Communications, LLC will submit a firm order for Dark Fiber Transport via an ASR.

d. CenturyLink will reserve the requested Dark Fiber Transport for CenturyLink Communications, LLC during these ten (10) Business Days. If CenturyLink Communications, LLC does not submit a firm order by the tenth (10th) Business Day, the requested Dark Fiber Transport will no longer be reserved. Thereafter, CenturyLink Communications, LLC must submit another DFA and application fee.

e. By submitting the Dark Fiber firm order, CenturyLink Communications, LLC agrees to pay quoted monthly recurring and non-recurring charges. See Table 1 for monthly recurring and non-recurring charges.

f. Billing of the monthly recurring and non-recurring charges will begin upon completion by CenturyLink of the Dark Fiber Transport order.

g. If CenturyLink Communications, LLC cancels firm order before the established due date, CenturyLink Communications, LLC agrees to reimburse CenturyLink for all costs incurred by CenturyLink related to the DFA and the firm order.

77.3.6 Rules for Reclaiming Dark Fiber

a. If, at any time, CenturyLink determines that it will not have sufficient fiber to meet its bandwidth requirements within the twelve (12) months following the determination, CenturyLink may reclaim from CenturyLink Communications, LLC the right to use

the Dark Fiber, whether or not CenturyLink Communications, LLC is utilizing the Dark Fiber.

b. CenturyLink will provide CenturyLink Communications, LLC six (6) months written notice of its intention to reclaim Dark Fiber.

c. CenturyLink will provide CenturyLink Communications, LLC with alternative transport options and costs when CenturyLink reclaims Dark Fiber.

d. The Dispute Resolution Procedures found in this Agreement will be followed if CenturyLink Communications, LLC contests CenturyLink's decision to reclaim Dark Fiber.

78. UNE COMBINATIONS

78.1 Subject to Applicable Law and the terms and conditions in this Section, CenturyLink will make available to CenturyLink Communications, LLC Enhanced Extended Links (EELs) and other forms of UNE Combinations.

78.2 General Terms and Conditions

78.2.1 Upon CenturyLink Communications, LLC 's request, and subject to Section 78.2.3, CenturyLink will provide UNEs in a manner that allows CenturyLink Communications, LLC to combine such Unbundled Network Elements in order to provide a Telecommunications Service to its End Users.

78.2.2 CenturyLink shall not separate UNEs requested by CenturyLink Communications, LLC that CenturyLink currently combines in its network to provide local service. CenturyLink will provide CenturyLink Communications, LLC access to UNE Combinations that CenturyLink ordinarily combines in its network without requiring CenturyLink Communications, LLC to submit a BFR. CenturyLink Communications, LLC must submit a BFR for UNE Combinations not considered "ordinarily combined," including those that: (1) CenturyLink does not provide services using such a Combination of Network Elements; or (2) CenturyLink does provide services using such Combination but such provisioning is extraordinary (i.e., a limited Combination of Network Elements created in order to provide service to a customer under a unique and nonrecurring set of circumstances).

78.2.3 Upon CenturyLink Communications, LLC 's request, CenturyLink will perform the functions necessary to combine the UNEs requested by CenturyLink Communications, LLC provided that such combination:

a. is technically feasible, including that network reliability and security would not be impaired;

b. would not impair the ability of other carriers to obtain access to other unbundled Network Elements or to interconnect with CenturyLink's network;

c. does not impair CenturyLink's ability to retain responsibility for the management, control and performance of its network, or place CenturyLink at a disadvantage in operating its own network.

78.2.4 Any request by CenturyLink Communications, LLC that CenturyLink provide combined UNEs that are not otherwise specifically provided for under this Agreement will be made in accordance with the BFR process described in Section 52.

78.2.5 CenturyLink Communications, LLC will compensate CenturyLink for the costs of work performed to combine the requested UNEs pursuant to the rates in Table 1 or as agreed upon in the BFR process under Section 52.

78.2.6 The provisioning of combinations, including EEL, is limited to existing facilities and CenturyLink is not obligated to construct additional facilities to accommodate any request by CenturyLink Communications, LLC .

78.2.7 In the event that CenturyLink denies a request to perform the functions necessary to combine UNEs or to perform the functions necessary to combine UNEs with another service or Network Elements possessed by CenturyLink Communications, LLC CenturyLink shall provide written notice to CenturyLink Communications, LLC of such denial and the basis thereof.

78.2.8 Upon request, CenturyLink will convert a Tariffed service or group of services, to the equivalent UNE/UNE combination that is available to CenturyLink Communications, LLC pursuant to this Section, or will convert a UNE/UNE combination to the equivalent Tariffed service(s) (collectively "Conversion). CenturyLink will charge, and CenturyLink Communications, LLC agrees to pay, applicable non-recurring Service Order charges and conversion rates included in this agreement and/or in the Tariff.

78.2.9 A Conversion will be considered a termination for purposes of any volume and/or term commitments or Grandfathered status between CenturyLink Communications, LLC and CenturyLink.

78.3 Commingling

78.3.1 For the purpose of this Section, Wholesale Services includes both services CenturyLink Communications, LLC procures for resale pursuant to §251(c)(4) and Exchange Access service purchased from CenturyLink's access Tariffs.

78.3.2 Subject to other applicable provisions of this Agreement including prohibitions and restrictions, CenturyLink shall permit CenturyLink Communications, LLC to Commingle a UNE or a Combination of UNEs with facilities or services obtained at wholesale from CenturyLink to the extent required by Applicable Law.

78.3.3 All requests for Commingling or a Commingled Arrangement shall be made by CenturyLink Communications, LLC in accordance with the BFR process.

78.3.4 CenturyLink shall charge CenturyLink Communications, LLC the non-recurring and recurring rates applicable to the UNEs, facilities or services that CenturyLink Communications, LLC has obtained at wholesale from CenturyLink. If any Commingling requested by CenturyLink Communications, LLC requires physical work to be performed by

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CenturyLink, CenturyLink shall charge CenturyLink Communications, LLC as noted on the BFR Quote.

78.3.5 Each component of the commingled facility, either UNE or Wholesale Service, will be billed at the UNE or Wholesale Service rate for that component, plus applicable non-recurring charges. CenturyLink will not ratchet the price of individual components; that is, CenturyLink will not reflect a combination of UNE and wholesale rates for the same component. Wholesale Service rates will be per the appropriate Tariff, including any applicable resale discounts pursuant to this Agreement.

78.4 Specific Combinations – EELs

78.4.1 In order to facilitate the provisioning of EELs, CenturyLink shall support the ordering and provisioning of this specific combination as set forth below.

78.4.2 Where required under Applicable Law, CenturyLink will offer the combination of unbundled Local Loops with unbundled Dedicated Transport. CenturyLink will provide EELs at the applicable recurring and non-recurring charges as specified in Table 1 for Loops, Dedicated Transport, and where applicable, Multiplexing. Recurring and nonrecurring charges, including but not limited to cross connect charges and Service Order Charges, will apply. CenturyLink will cross-connect unbundled 2- or 4-wire analog or 2- or 4- wire digital Loops to unbundled voice grade DS1 or DS3 Dedicated Transport facilities for CenturyLink Communications, LLC 's provision of circuit switched telephone exchange service to CenturyLink Communications, LLC 's End Users.

78.4.3 Multiplexing shall be provided as necessary as part of Dedicated Transport at the rates shown in Table 1.

78.4.4 In order to obtain the EEL combinations below, CenturyLink Communications, LLC must provide certification that it satisfies the service eligibility criteria for each circuit as set forth below. CenturyLink Communications, LLC must continue to be in compliance with the service eligibility criteria for as long as CenturyLink Communications, LLC continues to receive the services in this Section. CenturyLink will offer the following EEL Combinations:

a. an unbundled DS1 loop in Combination, or Commingled, with a DS1 Dedicated Transport or DS3 or higher Dedicated Transport facility or service;

b. an unbundled DS3 loop in Combination, or Commingled, with a DS3 or higher Dedicated Transport facility or service;

c. an unbundled DS1 Dedicated Transport facility in Combination, or Commingled, with an unbundled DS1 loop or a DS1 channel termination service;

d. an unbundled DS3 Dedicated Transport facility in Combination, or Commingled, with an unbundled DS1 loop or a DS1 channel termination service

e. an unbundled DS3 loop or DS3 or higher channel termination service.

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78.4.5 EEL Eligibility Criteria

a. CenturyLink Communications, LLC must have State certification to provide local voice service in the area being served by the EEL or, in the absence of a State certification requirement, CenturyLink Communications, LLC must have complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in the area served by the EEL;

b. At the time of ordering and continually for the period in service, the following criteria must be satisfied for each combined circuit, including each DS1 circuit, each DS1 EEL, and each DS1-equivalent circuit on a DS3 EEL;

1. Each circuit to be provided to each CenturyLink Communications, LLC customer, including each DS1 and each DS1-equivalent on a DS3 EEL, must be assigned one local number prior to the provision of service over the circuit;

2. Each DS1-equivalent circuit on a DS3 EEL or on any other High-Capacity EEL must have its own local telephone number assignment, so that each DS3 circuit has at least 28 local voice telephone numbers assigned to it;

3. Each circuit to be provided by CenturyLink Communications, LLC to each End User will have 911 or E911 capability prior to the provision of service over that circuit;

4. Each circuit to be provided to each End User must terminate into a collocation that meets one of the following requirements;

a. a collocation established pursuant to §251(c)(6) of the Act and located at CenturyLink's Premises within the same LATA as the CenturyLink Communications, LLC 's End User's premises, when CenturyLink is not the collocator;

b. CenturyLink Communications, LLC 's Collocation arrangement cannot be located at an Interexchange Carrier Point of Presence (POP) or an Internet Service Provider (ISP) POP; or

c. a collocation located at a third party's premises within the same LATA as the CenturyLink Communications, LLC 's End User's premises, when CenturyLink is the collocator.

5. For each twenty-four (24) DS1 EELs or other facilities having equivalent capacity, CenturyLink Communications, LLC must maintain at least one active DS1 local service Interconnection Trunk and CenturyLink Communications, LLC is required to transmit the calling party's number in connection with calls exchanged over each trunk. Where

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CenturyLink Communications, LLC does not establish an Interconnection arrangement with CenturyLink for the meaningful exchange of Local Traffic that flows in both directions, such Interconnection arrangement shall not satisfy this criteria, and

6. Each circuit to be provided to each End User will be served by a switch capable of switching local voice traffic.

78.5 Audits. In addition to any other audit rights provided for in this Agreement and those allowed by Applicable Law, CenturyLink may obtain an independent auditor to audit CenturyLink Communications, LLC on an annual basis, to determine CenturyLink Communications, LLC 's compliance with the conditions set out in this Section. For purposes of calculating and applying an "annual basis," it means a consecutive twelve (12) month period, beginning upon CenturyLink's written notice that an audit will be performed.

78.5.1 Should the independent auditor's report conclude that CenturyLink Communications, LLC failed to comply in any material respects with the Eligibility Requirements of this Section, CenturyLink Communications, LLC must submit orders to CenturyLink to either convert all non-compliant circuits to the appropriate service or disconnect non-compliant circuits. Conversion and disconnect orders shall be submitted within thirty (30) Days of the date on which CenturyLink Communications, LLC receives a copy of the auditor's report or otherwise discovers or is notified that a circuit does not meet the Eligibility Requirements. Should CenturyLink Communications, LLC fail to submit conversion orders within the thirty (30) Day period, CenturyLink may initiate and effect such a conversion on its own without any further consent by CenturyLink Communications, LLC .

78.5.2 CenturyLink Communications, LLC must make accurate payments after the conversion orders are processed, and must true-up any difference in payments paid to CenturyLink with the appropriate Tariffed rates and charges CenturyLink Communications, LLC would have owed CenturyLink beginning from the later of the date the non-compliant circuit was established as a UNE or Combination, in whole or in part, or the beginning of the Audit period.

78.5.3 CenturyLink Communications, LLC also is responsible for paying all non-recurring charges associated with any disconnects or conversions, whether initiated by CenturyLink Communications, LLC or CenturyLink pursuant to this provision.

78.5.4 In no event shall rates set under §252(d)(1) apply for the use of any UNE for any period in which CenturyLink Communications, LLC does not meet the service Eligibility Requirements and conditions set forth in this Article for that UNE combination, arrangement, or circuit, as the case may be.

78.5.5 To the extent that the independent auditor's report concludes that CenturyLink Communications, LLC failed to comply in all material respects with the service Eligibility Requirements, CenturyLink Communications, LLC shall reimburse CenturyLink for the actual cost of the independent auditor's work performed in auditing CenturyLink

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Communications, LLC 's compliance with the service Eligibility Requirements and for CenturyLink's necessary and reasonable internal costs incurred conducting the audit.

78.5.6 CenturyLink Communications, LLC will maintain the appropriate documentation to support its eligibility certifications, including, without limitation, call detail records, local telephone number assignment documentation, and switch assignment documentation. CenturyLink Communications, LLC will maintain this documentation for the Term of the Agreement plus a period of one (1) year.

79. LINE SPLITTING

79.1 Line Splitting is an arrangement between two CenturyLink Communications, LLC s where one CenturyLink Communications, LLC provides the voice services and another CenturyLink Communications, LLC provides Advanced Services over an UNE Loop. One of the CenturyLink Communications, LLC s will order the UNE Loop and split the loop spectrum in the CenturyLink Communications, LLC 's collocation space.

79.2 Whenever CenturyLink Communications, LLC 's OCN is used to order the UNE Loop, CenturyLink Communications, LLC shall control the entire loop spectrum. CenturyLink will bill the entire charges for the UNE Loop and any other ordered services to CenturyLink Communications, LLC .

80. ROUTINE NETWORK MODIFICATIONS TO CENTURYLINK'S EXISTING NETWORK

80.1 At CenturyLink Communications, LLC 's request CenturyLink shall make Routine Network Modifications to UNE Loop or Dedicated Transport facilities used by CenturyLink Communications, LLC where the requested UNE facility has already been constructed. CenturyLink shall perform Routine Network Modifications to UNE facilities in a nondiscriminatory fashion, without regard to whether the UNE facility being accessed was constructed on behalf, or in accordance with the specifications, of any carrier.

80.2 A Routine Network Modification is an activity that CenturyLink regularly undertakes for its own customers. Routine Network Modifications may include rearranging or splicing of cable; adding an equipment case; adding a doubler or repeater; adding a smart jack; installing a repeater shelf; adding a line card; deploying a new multiplexer or reconfiguring an existing multiplexer and attaching electronic and other equipment that CenturyLink ordinarily attaches to activate such UNE Loops or Transport facilities for its own End User. Routine Network Modifications may entail activities such as accessing manholes, deploying bucket trucks to reach aerial cable, and installing equipment casings.

80.3 Routine Network Modifications do <u>not</u> include: the construction of a new UNE Loop or Dedicated Transport; installation of new aerial or buried cable; splicing cable at any location other than an existing splice point or at any location where a splice enclosure is not already present; securing permits, rights-of-way, or building access arrangements; constructing and/or placing new manholes, handholds, poles, ducts or conduits; installing new terminals or terminal enclosures (e.g., controlled environmental vaults, huts, or cabinets); providing new space or power for requesting carriers; or removing or reconfiguring packetized transmission facility. CenturyLink is not obligated to perform these and other similar activities for CenturyLink Communications, LLC .

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80.4 CenturyLink will determine whether and how to perform Routine Network Modifications using the same network or outside plant engineering principles that would be applied in providing service to CenturyLink's End User.

80.5 If CenturyLink Communications, LLC requests one or more unbundled Local Loops serviced by Integrated Digital Loop Carrier (IDLC), CenturyLink will, where available, move the requested unbundled Local Loop(s) to a spare, existing physical or a universal digital loop carrier unbundled Local Loop. If, however, no spare Local Loop facility is available for unbundling, CenturyLink will notify CenturyLink Communications, LLC of the lack of available facilities.

80.6 CenturyLink will provide Routine Network Modifications based on the terms and conditions set out in this Article, at the prices in Table 1 or on CenturyLink's BFR price quote. The Parties agree that the routine Network Modifications for which CenturyLink is not recovering costs in existing recurring and non-recurring charges, and for which costs will be imposed on CenturyLink Communications, LLC s as an ICB include, but are not limited to: adding an equipment case; adding a doubler or repeater including associated line card(s); installing a repeater shelf and any other necessary work and parts associated with a repeater shelf; and where applicable, deploying multiplexing equipment, to the extent such equipment is not present on the UNE Loop or Dedicated Transport facility when ordered.

80.7 CenturyLink is not obligated to build TDM capability into new packet-based networks or into existing packet-based networks that never had TDM capability. This includes packet-based networks that incorporate a packet to TDM format translation to connect to End User-provided equipment.

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ARTICLE VII. RESALE

81. LOCAL TELECOMMUNICATIONS SERVICES PROVIDED FOR RESALE

81.1 All services made available by CenturyLink, which are to be offered for resale pursuant to the Act, are subject to the terms and conditions herein, the applicable general terms and conditions in Article II, and Applicable Law. CenturyLink will make available to CenturyLink Communications, LLC for resale to End Users any local Telecommunications Services that CenturyLink currently offers, or may offer hereafter, on a retail basis to subscribers that are not Telecommunications Carriers, including such services as are made available by CenturyLink to its retail End Users via its applicable local retail Tariff (hereinafter, "resold services"). Terms, conditions, and use limitations for CenturyLink Communications, LLC shall be in Parity with services offered by CenturyLink to its End Users. The list of services described herein which CenturyLink shall make available to CenturyLink Communications, LLC for resale pursuant to this Agreement is neither all inclusive nor exclusive.

81.2 Resale services are available where facilities currently exist and are capable of providing such services without construction of additional facilities or enhancement of existing facilities. However, if CenturyLink Communications, LLC requests that facilities be constructed or enhanced to provide services for resale, CenturyLink will construct facilities to the extent necessary to satisfy its obligations to provide basic Telephone Exchange Service as set forth in CenturyLink retail Tariffs, catalogs, price lists, or other retail Telecommunications Services offerings and Commission rules. Under such circumstances, CenturyLink will develop and provide to CenturyLink Communications, LLC a price quote for the facilities construction. Construction charges associated with resold services will be applied in the same manner that construction charges apply to CenturyLink retail End Users. If the price quote is accepted by CenturyLink Communications, LLC CenturyLink Communications, LLC will be billed the quoted price and construction will commence after receipt of payment. If facilities were previously built out by CenturyLink at the request of a former CenturyLink retail End User, then services for resale at that same location shall not be eligible for a resale discount until such time as the costs incurred by CenturyLink in connection with such build out have been recovered to the same extent as if CenturyLink continued to provide retail service at such location.

81.3 Except as otherwise agreed to in writing by CenturyLink, CenturyLink shall not be responsible for the installation, inspection, maintenance, repair or removal, of facilities, equipment, software, or wiring provided by CenturyLink Communications, LLC or CenturyLink Communications, LLC 's End Users for use with any resold services.

81.4 CenturyLink and its suppliers shall retain all rights, title and interest in any respective facilities, equipment, software, information, and wiring, used to provide CenturyLink Communications, LLC with resold services under this Agreement.

81.5 When applicable, CenturyLink shall have access at all reasonable times to CenturyLink Communications, LLC customer locations for the purpose of installing, inspecting, maintaining, repairing, and removing, facilities, equipment,

software, and wiring, used to provide resold services under this Agreement. CenturyLink Communications, LLC shall, at CenturyLink Communications, LLC 's expense, obtain any rights and/or authorizations necessary for such access.

82. GENERAL TERMS AND CONDITIONS FOR RESALE SERVICES

82.1 CenturyLink Communications, LLC as Customer of Record. CenturyLink Communications, LLC will be the customer of record for all resold services purchased from CenturyLink. Except as specified herein, CenturyLink will take orders from, bill and expect payment from CenturyLink Communications, LLC for all services ordered.

82.2 Billing. CenturyLink shall not be responsible for the manner in which CenturyLink Communications, LLC bills its End Users. All applicable rates and charges for services provided to CenturyLink Communications, LLC or to CenturyLink Communications, LLC 's End Users under this Agreement will be billed directly to CenturyLink Communications, LLC and shall be the responsibility of CenturyLink Communications, LLC regardless of CenturyLink Communications, LLC 's ability to collect; including but not limited to toll and third-party charges unless CenturyLink Communications, LLC has taken appropriate actions to restrict CenturyLink Communications, LLC 's End Users' ability to incur such charges.

82.3 Local Calling Detail. Except for those services and in those areas where measured rate local service is available to End Users, monthly billing to CenturyLink Communications, LLC does not include local calling detail unless CenturyLink Communications, LLC orders and pays for such detail pursuant to the terms and conditions of this Agreement.

82.4 Originating Line Number Screening (OLNS). Upon request and when CenturyLink is technically able to provide and bill the service, CenturyLink will update the database to provide OLNS, which indicates to an operator the acceptable billing methods for calls originating from the calling number (e.g., penal institutions, COCOTS).

82.5 Timing of Messages. With respect to CenturyLink resold measured rate local service(s), where applicable, chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network.

83. PRICING

83.1 Calculation of the Resale Discount and the Resulting Resale Rate. A discount as shown in Table 1 shall apply to the retail rate of Telecommunications Services made available for resale in this Article, except those services excluded from resale or from receiving the resale discount as set forth in this Article or Applicable Law.

83.2 Promotions. CenturyLink will make available for resale those promotional offerings that are greater than ninety (90) Days in duration, and any special promotional rate will be subject to the applicable resale discount. CenturyLink will make available for resale those promotional offerings that are less than ninety (90) Days in duration; however, any special promotional rate or other

promotional offering will not be subject to and may not be used with the applicable resale discount. For promotional offerings that are less than ninety (90) Days in duration, CenturyLink Communications, LLC may choose either the promotion or the discount at its discretion. In all cases, in order to obtain a promotional offering, CenturyLink Communications, LLC must qualify for the promotional offering under the stated terms of the offering and must request the offering at the time of order placement. CenturyLink Communications, LLC shall not be eligible for any post-provisioning retroactive applicability of a promotional offering.

83.3 Resale of "As Is" Services. When a CenturyLink End User changes service providers to CenturyLink Communications, LLC resold service of the same type without any additions or changes, the only applicable non-recurring charge will be the LSR Service Order charge.

83.4 Resale with Changes in Services. If a CenturyLink Communications, LLC End User adds features or services when the End User changes its resold local service from CenturyLink or another service provider to CenturyLink Communications, LLC CenturyLink will charge CenturyLink Communications, LLC the normal LSR Service Order charges and/or non-recurring charges associated with said additions.

83.5 End User Contractual Arrangements. CenturyLink will offer for resale its currently existing (signed by an End User) Contract Service Arrangements, Special Arrangements, or ICBs in accordance with FCC and Commission Rules and Regulations. The End User's contractual arrangement with CenturyLink will terminate and any applicable termination liabilities will be charged to the End User. The terms of the terminated CenturyLink Contract Service Arrangement, Special Arrangement or ICB will apply to the respective resold services beginning on the date CenturyLink Communications, LLC commences to provide service to the End User and ending on the end date of the Contract Service Arrangement, Special Arrangement or ICB.

83.5.1 CenturyLink will bill CenturyLink Communications, LLC the rate in the Contract Service Arrangement, Special Arrangement or ICB until the originally contracted end date for such services.

83.5.2 If CenturyLink does not receive a termination notice for the arrangement from CenturyLink Communications, LLC that specifies termination on the contractual end date, CenturyLink Communications, LLC will have the choice of accepting a new contractual arrangement at then-current terms and pricing or moving to the closest Tariffed or otherwise offered service equivalent. If CenturyLink Communications, LLC does not invoke its choice within 10 Business Days following the end date, then CenturyLink may select either alternative at its discretion. Any change in the rates shall be retroactive to the most recent arrangement end date.

83.5.3 Notwithstanding Section 83.5.2, CenturyLink at its discretion may terminate any contractual arrangement at the specified end date with no obligation to offer any replacement service.

83.6 Nonrecurring Charges. The resale discount, as shown in the Resale attachment of this Agreement, does not apply to non-recurring charges (NRCs), whether such NRCs are contained in this Agreement, in CenturyLink's applicable retail Tariffs or as otherwise offered on a retail basis.

84. LIMITATIONS AND RESTRICTIONS ON RESALE

84.1 In addition to the limitations and restrictions set forth in this Agreement, CenturyLink may impose other reasonable and non-discriminatory conditions or limitations on the resale of its Telecommunications Services to the extent permitted by Applicable Law.

84.2 Cross-Class Selling. CenturyLink Communications, LLC will not resell to one class of customers a service that is offered by CenturyLink only to a particular class of customers to classes of customers that are not eligible to subscribe to such services from CenturyLink (e.g., R-1 to B-1, disabled services or lifeline services to non-qualifying customers).

84.3 Telephone Assistance Programs. CenturyLink Communications, LLC will not resell lifeline services, services for the disabled or other telephone assistance programs. Where CenturyLink Communications, LLC desires to provide lifeline services, services for the disabled or similar telephone assistance programs to its customer, CenturyLink will resell the customer's line as a residential line at the tariffed residential rate (with applicable wholesale discount) and CenturyLink Communications, LLC shall be responsible for re-certifying the line pursuant to Applicable Law and for participating in the lifeline, disabled services or telephone assistance discount pool without the assistance of CenturyLink. In no event shall CenturyLink be responsible for recovering or assisting in the recovery of lifeline, disabled services or telephone assistance program discounts on behalf of CenturyLink Communications, LLC . CenturyLink Communications, LLC is exclusively responsible for all aspects of any similar CenturyLink Communications, LLC -offered program, including ensuring that any similar CenturyLink Communications, LLC -offered program(s) complies with all applicable federal and State requirements, obtaining all necessary End User certifications and re-certifications, submitting written designation that any of CenturyLink Communications, LLC 's End Users or applicants are eligible to participate in such programs, submitting CenturyLink Communications, LLC 's claims for reimbursement to any applicable governmental authority and any other activities required by any applicable governmental authority.

84.4 INTENTIONALLY LEFT BLANK

84.5 Voice Mail Service. Voice Mail Service is not a Telecommunications Service subject to resale under this Agreement. Where offered, CenturyLink Communications, LLC may purchase Voice Mail Service and related services for its End Users at CenturyLink's retail rates; however, no resale discount applies.

84.6 Hospitality Service. CenturyLink will provide all blocking, screening, and other applicable functions available for hospitality lines under Tariff.

84.7 LIDB Administration. CenturyLink will maintain customer information for CenturyLink Communications, LLC customers who subscribe to resold CenturyLink local service dial tone lines, in CenturyLink's LIDB in the same manner that it maintains information in LIDB for its own similarly situated End Users. CenturyLink will update and maintain CenturyLink Communications, LLC

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’s information in LIDB on the same schedule that it uses for its own similarly situated End Users.

84.7.1 Until such time as CenturyLink’s LIDB has the software capability to recognize a resold number as CenturyLink Communications, LLC ’s, CenturyLink will store the resold number in its LIDB at no charge and will retain revenue for LIDB look-ups to the resold number.

84.8 OS/DA. The resale discount shall not apply to Operator Services (OS) or Directory Assistance (DA) services provided to CenturyLink Communications, LLC ’s End Users by CenturyLink’s OS and DA vendors,

84.9 Special Access Services. CenturyLink Communications, LLC may purchase for resale special access services; however, no resale discount applies.

84.10 COCOT Coin or Coinless Lines. CenturyLink Communications, LLC may purchase for resale COCOT coin or coinless line services; however, no resale discount applies.

84.11 Grandfathered Services. Services identified in CenturyLink Tariffs as Grandfathered in any manner are available for resale only to End Users that already have such Grandfathered Service. An existing End User may not move a Grandfathered Service to a new service location. If an End User’s Grandfathered Service is terminated for any reason, such Grandfathered Service may not be reinstalled. Grandfathered Services are subject to a resale discount, as provided in Section 82.

84.12 Universal Emergency Number Service. Universal Emergency Number Service is not a separate service available for resale. Universal Emergency Number Service (E911/911 service) is provided with each local Telephone Exchange Service line resold by CenturyLink Communications, LLC whenever E911/911 service would be provided on the same line if provided by CenturyLink to a CenturyLink End User.

84.13 Services provided for CenturyLink Communications, LLC ’s Own Use. Telecommunications Services provided directly to CenturyLink Communications, LLC for its own use or for the use of its Subsidiaries and Affiliates and not resold to CenturyLink Communications, LLC ’s End Users must be identified by CenturyLink Communications, LLC as such, and CenturyLink Communications, LLC will pay CenturyLink’s retail prices for such services. Use of a CenturyLink service for the transport or consolidation of any CenturyLink Communications, LLC services to multiple End Users shall be considered service provided for CenturyLink Communications, LLC ’s own use.

84.14 CenturyLink Communications, LLC shall not use resold local Telecommunications Services to provide access or Interconnection services to itself, its Subsidiaries and Affiliates, Interexchange Carriers (IXCs), wireless carriers, competitive access providers (CAPs), or any other telecommunications providers; provided, however, that CenturyLink Communications, LLC may permit its subscribers to use resold local exchange telephone service to access IXCs, wireless carriers, CAPs, or other retail telecommunications providers.

84.15 CenturyLink Communications, LLC may resell services that are provided at a volume and/or term discount in accordance with the terms and conditions of the applicable Tariff. Any volume and/or term discount shall be applied first to the

retail price, and the resale discount shall be applied thereafter. CenturyLink Communications, LLC shall not permit the sharing of a service by multiple End User(s) or the aggregation of traffic from multiple End Users' lines or locations onto a single service for any purpose, including but not limited to the purpose of qualifying for a volume and/or term discount. Likewise, CenturyLink Communications, LLC shall not aggregate the resold services to individual End Users at multiple addresses to achieve any volume discount where such may be available pursuant to Tariff or special promotion.

85. CHANGES IN RETAIL SERVICE

85.1 CenturyLink will notify CenturyLink Communications, LLC at the time a Tariff is filed with the Commission, of any changes in the prices, terms and conditions under which CenturyLink offers Telecommunications Services at retail to subscribers who are not Telecommunications Carriers by posting such changes on CenturyLink's Website. Such changes may include, but not be limited to, the introduction of any new features, functions, services, promotions in excess of ninety (90) Days in duration, or the discontinuance or Grandfathering of current features and services. Where CenturyLink Communications, LLC has signed up for or subscribed to CenturyLink's email notification service, CenturyLink also will provide notice to CenturyLink Communications, LLC of such changes by posting the same to CenturyLink's Website, with email notification of such postings.

86. REQUIREMENTS FOR SPECIFIC SERVICES

86.1 E911/911 Services. CenturyLink will use its standard Service Order process to update and maintain the CenturyLink Communications, LLC customer service information in the Automatic Location Identification/Database Management System (ALI/DMS) used to support 911 services on the same schedule that it uses for its own retail End Users. CenturyLink will provide CenturyLink Communications, LLC End User information to the PSAP. CenturyLink Communications, LLC shall update its End User's 911 information through the LSR process. CenturyLink assumes no liability for the accuracy of information provided by CenturyLink Communications, LLC and CenturyLink shall not be responsible for any failure of CenturyLink Communications, LLC to provide accurate End User information for listings in any databases in which CenturyLink is required to retain and/or maintain such information.

86.1.1 CenturyLink Communications, LLC shall be responsible for collecting from its End Users and remitting all applicable 911 fees and surcharges, on a per line basis, to the appropriate Public Safety Answering Point (PSAP) or other governmental authority responsible for collection of such fees and surcharges subject to Applicable Law.

86.2 Suspension of Service. CenturyLink Communications, LLC may offer to resell End User-Initiated Suspension and Restoral Service to its End Users if and to the extent offered by CenturyLink to its retail End Users.

86.2.1 CenturyLink Communications, LLC may also provide CenturyLink-Initiated Suspension service for its own purposes, where available. CenturyLink shall make these services available at the retail rate less the resale discount on the monthly recurring charge only. No discount shall apply to non-recurring charges. CenturyLink Communications, LLC shall

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be responsible for placing valid orders for the suspension and the subsequent disconnection or restoral of service to each of its End Users.

a. If CenturyLink Communications, LLC submits a request for a disconnection of an End User service and subsequently requests reconnection of the same End User service, the terms for suspension of service will apply.

b. Service Order charges and any applicable Tariff fees will apply to all temporary suspension and restoral requests made by CenturyLink Communications, LLC including disconnection and subsequent reconnection requests for the same End User service.

86.2.2 If CenturyLink Communications, LLC suspends service for one of its End Users and fails to submit a subsequent disconnection order within the maximum number of Days permitted for a company-initiated suspension pursuant to the applicable Tariff or Applicable Law, CenturyLink Communications, LLC shall be charged and shall be responsible for all appropriate monthly service charges for the End User's service from the suspension date through the disconnection date.

86.2.3 If CenturyLink Communications, LLC restores its End User, restoral charges will apply, and CenturyLink Communications, LLC will be billed for the appropriate service from the time of suspension.

86.3 End User Retention of Telephone Number. Telephone numbers may not be retained after a switch to a new provider if the physical service address of the End User subsequently changes to one served by a different Rate Center.

87. PRE-ORDERING AND ORDERING

87.1 CenturyLink will provide pre-ordering and ordering services for resale services to CenturyLink Communications, LLC consistent with CenturyLink's published Standard Practices.

87.2 Telephone Number Assignments. Where CenturyLink Communications, LLC resells service to a new (not currently existing) End User, CenturyLink will allow CenturyLink Communications, LLC to place Service Orders and receive phone number assignments.

87.2.1 When CenturyLink Communications, LLC uses numbers from a CenturyLink NXX, CenturyLink will provide the same range of number choices to CenturyLink Communications, LLC including choice of exchange number, as CenturyLink provides its own subscribers. Reservation and aging of CenturyLink NXXs will remain CenturyLink's responsibility.

87.2.2 CenturyLink will provide CenturyLink Communications, LLC with the ability to obtain telephone numbers while a subscriber is on the phone with CenturyLink Communications, LLC .

87.2.3 In conjunction with an order for service, and only to the extent such are available, CenturyLink will accept CenturyLink Communications, LLC orders for blocks of numbers for use with complex services including, but not limited to, DID, CENTREX, and Hunting arrangements, as requested by CenturyLink Communications, LLC .

87.2.4 Number reservations. Number reservations shall only be made available to CenturyLink Communications, LLC for the same time period that CenturyLink offers to its own subscribers pursuant to Tariff or other published terms. CenturyLink reserves the right to cancel any number reservation without notice upon the end of the specified time period.

a. CenturyLink will not accept any number reservations from CenturyLink Communications, LLC if CenturyLink's own subscribers are not offered the ability to reserve numbers.

b. For simple services number reservations and aging of CenturyLink's numbers, CenturyLink will provide real-time confirmation of the number reservation when the Electronic Interface has been implemented. For number reservations associated with complex services, CenturyLink will provide confirmation of the number reservation within twenty-four (24) hours of CenturyLink Communications, LLC 's request. Consistent with the manner in which CenturyLink provides numbers to its own subscribers, no telephone number assignment is guaranteed until service has been installed.

87.3 Maintenance. CenturyLink will provide repair and maintenance services to CenturyLink Communications, LLC and its End Users for resold services in accordance with the terms set forth in Article IV of this Agreement, which are the same standards and charges used for such services provided to CenturyLink End Users. CenturyLink will not initiate a maintenance call or take action in response to a trouble report from a CenturyLink Communications, LLC End User until such time as trouble is reported to CenturyLink by CenturyLink Communications, LLC . CenturyLink Communications, LLC must provide to CenturyLink all End User information necessary for the installation, repair and servicing of any facilities used for resold services as described in the published CenturyLink Standard Practices.

88. ACCESS CHARGES

88.1 CenturyLink retains all revenue due from other carriers for access to CenturyLink's facilities, including both switched and special access charges. CenturyLink retains all Switched Access Service revenues when providing Switched Access Services for CenturyLink Communications, LLC 's retail End Users served via resale. When CenturyLink Communications, LLC resells special access to its End Users, CenturyLink is not entitled to any special access revenues from CenturyLink Communications, LLC 's End Users.

89. RESALE OF CENTURYLINK COMMUNICATIONS, LLC'S TELECOMMUNICATIONS SERVICES

89.1 CenturyLink Communications, LLC also acknowledges that CenturyLink Communications, LLC is required pursuant to 47 U.S.C. §251(b) to make available its Telecommunications Services to CenturyLink for resale by CenturyLink. Upon request by CenturyLink, CenturyLink Communications, LLC shall provide for resale of CenturyLink Communications, LLC 's Telecommunications Services under the same terms and conditions as those that are offered by CenturyLink to CenturyLink Communications, LLC under this Agreement.

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ARTICLE VIII. ADDITIONAL SERVICES

90. NUMBER PORTABLITY

90.1 Definitions. For purposes of this Section governing Number Portability, the following definitions shall apply:

90.1.1 Coordinated Hot Cut (CHC): A combined and simultaneous effort between local service providers to perform the completion of a Local Service Request order.

90.1.2 Donor Party: The Party that is receiving the number port request and is relinquishing the ported number.

90.1.3 Local Routing Number (LRN): A ten (10)-digit number that is assigned to the network switching elements for the routing of calls in the network.

90.1.4 Permanent Number Portability (PNP): The in-place long-term method of providing Number Portability (NP) using the LRN method.

90.1.5 Recipient Party: The Party that is initiating the number port request and is receiving the ported number.

90.1.6 Simple Ports: Those ports meeting the FCC's definition of "Simple" ports

90.1.7 Ten-Digit Unconditional Trigger Method (TDT): An industry-defined PNP solution that utilizes the ten-digit Local Routing Number to provide for an automated process that permits the work at the Recipient Party's switch to be done autonomously from the work at the Donor Party's switch resulting in less downtime to the End User.

90.2 Number Portability (NP). Each Party will provide Local Number Portability and obtain End User authorization in accordance with the Act, and applicable FCC rules, regulations and orders as amended from time to time. CenturyLink Communications, LLC shall provide NP to CenturyLink under no less favorable terms and conditions as when CenturyLink provides such services to CenturyLink Communications, LLC . The Act requires allowing End Users to change local service providers and retain the same telephone number(s) within the serving Rate Center utilizing the portability method as defined by the FCC. The Parties recognize that the Act and the applicable FCC rules, regulations and orders limit porting to carriers having facilities or numbering resources in the same Rate Center, or to carriers who have partnered with a wireline carrier for numbering resources where the partnering carrier has facilities or numbering resources in the same Rate Center, and do not mandate Location and Service Portability and the Parties will not submit orders for such non-mandated types of portability.

90.3 Testing

90.3.1 If CenturyLink Communications, LLC has not initiated porting with CenturyLink in a specific exchange, prior to port order submission, CenturyLink Communications, LLC will conduct testing with CenturyLink as required by the NANC LNP Guidelines incorporated by reference in 47 C.F.R. §52.26.

90.3.2 CenturyLink Communications, LLC must be NPAC certified and have met CenturyLink testing parameters prior to activating LNP. Each Party will bear its own expenses for testing.

90.3.3 The Parties will cooperate to ensure effective maintenance testing through activities such as routine testing practices, network trouble isolation processes and review of operational elements for translations, routing and network fault isolation.

90.3.4 The Parties shall cooperate in testing performed to ensure interconnectivity between systems. The Parties shall notify each other at least sixty (60) days in advance of any system updates that may affect the porting operations of CenturyLink Communications, LLC or CenturyLink. Each Party shall, at each other's request, jointly perform tests to validate the updated operations.

90.4 A Party requesting a number to be ported must send the other providing Party a Local Service Request (LSR). If a Party requests that the other Party port a number, the Parties shall follow the "Local Number Portability Ordering Process" documented on the CenturyLink Wholesale Website and comply with applicable FCC rules, regulations and orders.

90.4.1 End User Non-Payment. CenturyLink will port numbers for customers whose service has been suspended for non-payment. However, CenturyLink will not port numbers once the customer's service has been disconnected.

90.4.2 Neither Party shall be required to provide Number Portability under this Agreement for excluded numbers defined by FCC orders or other Applicable Law, as updated from time to time, including but not limited to: 500 NPAs; 900 NPAs; 950 and 976 NXX number services; and OCS NXXs (i.e., numbers used internally by either Party for its own business purposes). The term "Official Communications Service (OCS)" means the internal telephone numbers used by CenturyLink or CenturyLink Communications, LLC .

90.4.3 Inactive Numbers. CenturyLink will not port numbers not currently being used by a CenturyLink End User or previously reserved on an existing CenturyLink End User's account.

90.4.4 LERG Reassignment. Portability for an entire NXX shall be provided by utilizing reassignment of the NXX to CenturyLink Communications, LLC through the LERG

90.4.5 Porting Interval. CenturyLink will comply with the requirements of the FCC's 2009 "One Day Porting Interval" Order for Simple Ports. Non-Simple and Complex ports shall have intervals which are shown in the NANC's LNPA WG Best Practice 67, located at: http://www.npac.com/lnpa-working-group/lnp-best-practices#0067. The following terms shall also apply:

a. Local Number Portability (LNP) orders may not be expedited.

b. Mass Calling Events. The Parties will notify each other at least seven (7) Days in advance where ported numbers are utilized. Parties will only port Mass Calling numbers using switch translations and a choke network for call routing. Porting on Mass

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Calling numbers will be handled outside the normal porting process and comply with any applicable federal regulatory requirements or industry guidelines developed for Mass Calling numbers.

90.4.6 FOC. Both Parties agree to provide a Firm Order Confirmation (FOC) to the Recipient Party for non-Simple Ports and Simple Ports with extended due dates, within twenty-four (24) hours from the time a "clean" LSR is received as indicated in NANC's LNPA WG Best Practice 67, located at: http://www.npac.com/lnpa-working-group/lnp-best-practices#0067

90.4.7 Project Management. For purposes of this Agreement, the Parties will use a project management approach for the implementation of LSRs for non-standard requests such as coordinated cutovers including but not limited to Coordinated Hot Cuts and after hours cutover requests. The Parties may mutually agree on using a project management approach for very large volumes of number ports such as a large business, hospital or government agency cutover.

a. CenturyLink Communications, LLC bears sole responsibility for any End User issues associated with porting cutovers when CenturyLink recommends a project approach and CenturyLink Communications, LLC declines to use such a process.

90.4.8 Service Order Charge. The Party receiving the LSR will bill the Service Order charge set forth in Article X for each LSR received. The Party will bill the Service Order charge for a LSR, regardless of whether that LSR is later supplemented, clarified or cancelled. The receiving Party will also bill an additional Service Order charge for supplements to any LSR submitted to clarify, correct, change or cancel a previously submitted LSR.

90.4.9 Regardless of the number of Location Routing Numbers (LRNs) used by a CenturyLink Communications, LLC in a LATA, CenturyLink will route traffic destined for CenturyLink Communications, LLC 's End Users via direct trunking where direct trunking has been established. In the event that direct trunking has not been established, such traffic shall be routed via a Tandem Switch.

90.4.10 When CenturyLink receives an un-queried call from CenturyLink Communications, LLC to a telephone number that has been ported to another local services provider, the transit rate and NP dip charge found in the applicable Tariff will apply.

90.4.11 IXC Revenue. When an IXC terminates an InterLATA or IntraLATA toll call to either Party's local exchange customer whose telephone number has been ported from one party to the other, the Parties agree that the Party to whom the number has been ported shall be entitled to revenue from the IXC for those access elements it actually provides including, but not limited to end office switching, local transport, RIC, and CCL. The Party from whom the number has been ported shall be entitled to receive revenue from the IXC for

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those access elements it actually provides including, but not limited to any entrance facility fees, access Tandem fees and appropriate local transport charges.

90.4.12 When a ported telephone number becomes vacant, e.g., the telephone number is no longer in service by the original End User, the ported telephone number will snap-back to the LERG-assigned thousands block holder or the NXX code holder if pooling is being utilized in the Rate Center.

90.4.13 Each Party shall become responsible for the End User's other telecommunications-related items, e.g., E911, Directory Listings, Operator Services, Line Information Database (LIDB), when it ports the End User's telephone number to its switch.

90.5 Cut-Over Process for Number Porting Orders

90.5.1 Ten-Digit Unconditional Trigger Method (TDT) Cut-Over

a. Where technically feasible, both Parties will use PNP-LRN cut-overs, which rely upon the TDT for porting numbers. CenturyLink will update its Website to identify the circumstances of which it is aware where use of TDT is not technically feasible.

b. Setting of ten digit triggers or an alternative must be used as shown in the FCC mandated NANC LNP Process Flows at http://www.npac.com/lnpa-working-group/nanc-lnp-process-flows (See Flows 9 and 10).

90.5.2 Coordinated Hot Cuts (CHC)

a. Where the Parties agree or are required to implement a CHC to effectuate a service cut-over, the Parties shall follow the process and procedures for such CHCs set forth in the CenturyLink Standard Practices.

b. Pricing for Number Portability CHCs

1. When a Recipient Party orders CHC service, the Donor Party shall charge, and the Recipient Party shall pay, the applicable Charges set forth in Table 1.

2. Coordination of Service Order work outside normal business hours shall be at requesting Party's expense. Premium rates will apply for Service Order work performed outside normal business hours, weekends, and holidays.

3. For calculating "time" and/or "additional time" labor charges, the time shall begin when the Donor Party receives the call from Recipient Party and ends when the Parties disconnect from the call.

91. ACCESS TO POLES, DUCTS, CONDUITS AND RIGHTS-OF-WAY

91.1 Via Tariff or Separate Agreement. To the extent required by the Act, including the requirement that a requesting Telecommunications Carrier be a provider of Telecommunications Services as defined by 47 U.S.C. §153(53). CenturyLink and CenturyLink Communications, LLC shall each afford to the other access to

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the poles, ducts, conduits and rights-of-way (ROWs) that it owns or controls on terms, conditions and prices comparable to those offered to any other entity pursuant to each Party's Tariffs and/or standard agreements, or as agreed to by the Parties and in accordance with Applicable Law and regulations. Accordingly, if CenturyLink or CenturyLink Communications, LLC desires access to the other Party's poles, ducts, conduits or ROWs, the Party seeking access shall make such a request in writing, and the Parties shall negotiate the terms and conditions for such access in accordance with Applicable Law. Such terms and conditions shall be contained in separate, stand-alone agreement.

91.2 Pole Attachment & Conduit Occupancy Agreements. CenturyLink Communications, LLC agrees that pole attachment and conduit occupancy agreements must be executed separately before it makes any pole attachments to CenturyLink's facilities or uses CenturyLink's conduit. Unauthorized pole attachments or unauthorized use of conduit will constitute a material breach of this Agreement.

92. BASIC 911 AND E911 SERVICE

92.1 CenturyLink Communications, LLC 's Responsibilities. Where CenturyLink is the 911 Service Provider, CenturyLink Communications, LLC shall have either to directly perform or ensure that any agent it may use for 911 services does perform the obligations in this Section.

92.2.1 Call Routing

92.2.1.1 CenturyLink Communications, LLC or its agent will transport 911 calls to the applicable CenturyLink Selective Router.

92.2.1.2 CenturyLink Communications, LLC or its agent will forward the ANI information of the party calling 911 to the applicable CenturyLink Selective Router.

92.2.2 Facilities and Trunking

92.2.2.1 CenturyLink will provide transport facilities to interconnect CenturyLink Communications, LLC to CenturyLink's SR, at standard CenturyLink Access tariff rates. Additionally, when diverse facilities are requested by CenturyLink Communications, LLC CenturyLink will provide such diversity where technically feasible and facilities are available at standard CenturyLink Access tariff rates.

92.2.2.2 Upon written request by CenturyLink Communications, LLC CenturyLink shall, in a timely fashion and at no charge, provide CenturyLink Communications, LLC with a description of the geographic area (or rate centers) and PSAPs served by the 911 Selective Router(s) based upon the standards set forth in the May 1997 NENA Recommended Standards for Local Service Provider Interconnection Information Sharing, or any subsequent revision(s) thereto.

92.2.3 Database

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92.2.3.1 Where CenturyLink manages the ALI database, CenturyLink shall store CenturyLink Communications, LLC 's End User 911 records.

92.2.3.2 Where CenturyLink is the ALI database provider, CenturyLink shall coordinate access to the CenturyLink DBMS for the initial loading and updating of CenturyLink Communications, LLC 's End User 911 records. For such purposes, CenturyLink will provide CenturyLink Communications, LLC with access to WebDBMS, which is a customer interface to the DBMS which restricts CenturyLink Communications, LLC access to CenturyLink Communications, LLC End User records only, and is used for viewing and coordinating electronic file processing of such End User records. CenturyLink shall provide CenturyLink Communications, LLC with a password to the WebDBMS, and CenturyLink Communications, LLC shall be responsible for maintaining confidentiality and use of such password.

92.2.3.3 CenturyLink ALI database shall accept electronically transmitted files that are based upon NENA standards. Manual entry shall only be allowed in the event the DBMS is not functioning, or if CenturyLink has specifically agreed pursuant to separate written terms setting forth such arrangements, including compensation at the rates found in Table 1.

92.2.3.4 CenturyLink will provide an error and status report for CenturyLink Communications, LLC 's End User records received from CenturyLink Communications, LLC . This report will be provided in a timely fashion in accordance with the methods and procedures to be provided to CenturyLink Communications, LLC .

92.2.3.5 Where CenturyLink manages the ALI database, CenturyLink shall provide CenturyLink Communications, LLC with one electronic file containing the Master Street Address Guide (MSAG) annually for each county in the State for which this Agreement is applicable, in which CenturyLink is the 911 Service Provider, and in which CenturyLink Communications, LLC exchanges Local Traffic with CenturyLink.. Additional copies of the MSAG file are available at the rate set forth in Table 1.

92.2.3.6 Where CenturyLink manages the ALI database, CenturyLink shall establish a process for the management of NPA splits by populating the ALI database with the appropriate NPA codes.

92.3 CenturyLink Communications, LLC 's Responsibilities. Where CenturyLink is the 911 Service Provider, CenturyLink Communications, LLC shall have the obligations in this Section.

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92.3.1 Call Routing

92.3.1.1 CLEC will transport 911 calls to the applicable CenturyLink Selective Router.

92.3.1.2 Where supported by CenturyLink and where technically feasible, CLEC may implement 911 Service using a Dynamic 911 solution.

92.3.1.3 CLEC will forward the ANI information of the party calling 911 to the applicable CenturyLink Selective Router.

92.3.2 Facilities and Trunking

92.3.2.1 CLEC or its agent shall order and maintain a minimum of one 911 dedicated DS1 facility for each SR with a minimum of two one-way outgoing DS0 trunks dedicated for originating 911 calls to reach each applicable PSAP served by such SR. CLEC or its agent will provision these facilities in accordance with applicable NENA standards; CLEC or its agent shall engineer its 911 Trunks to attain a minimum of P.01 grade of service as measured using the "busy day/busy hour criteria or, at such higher grade of service as required by Applicable Law or duly authorized governmental authority.

92.3.2.2 CLEC acknowledges that End Users in a single local calling area may be served by different SRs, and that CLEC or its agent shall be responsible for providing sufficient transport facilities and trunking to route 911 calls from its End Users to each of the proper 911 SRs.

92.3.2.3 CLEC or its agent is responsible for providing a separate 911 trunk group for each county or other geographic area that CLEC serves if the PSAP for such county or geographic area has a specified varying default routing condition. If CLEC or its agent uses MF signaling, it must transmit 911 traffic over a separate 911 trunk group for each NPA (area code) served by affected PSAPs.

92.3.2.4 Where diverse routing to CenturyLink SRs is desired by CLEC or required by the applicable PSAP or as otherwise necessary for the proper routing of 911 calls to the appropriate PSAP, then CLEC is responsible for ordering such facilities at CLEC's expense.

92.3.2.5 CLEC is responsible for determining and maintaining the proper quantity of 911 dedicated one-way outgoing trunks and facilities from its switch(es) to the CenturyLink SR.

92.3.2.6 CLEC or its agent shall monitor its 911 trunks for the purpose of determining originating network traffic volumes. If CLEC's traffic study indicates that additional trunks are needed to meet the current level of 911 call volumes, CLEC shall order additional dedicated 911 facilities from

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CenturyLink at the rates set forth in Table One or require its agent to order such facilities.

92.3.2.7 CLEC agrees that it will not pass live 911 traffic until successful testing is completed by both Parties.

92.3.3 Selective Router Port Charges/Terminations for Connecting Companies

92.3.3.1 When the CLEC is provisioning the 911 trunks, the CLEC will be charged a monthly recurring and one-time selective router port charge per trunk to establish the connection to each applicable SR that provides connectivity for incoming 911 trunks to enable CLEC access to the emergency services network.

92.3.4 Database

92.3.4.1 Once 911 Trunks have been established and tested between CLEC and appropriate SRs, CLEC or its agent shall be responsible for providing CLEC's End User records to CenturyLink for inclusion in CenturyLink's ALI database.

92.3.4.2 CLEC shall assign a 911 database coordinator charged with the responsibility of forwarding CLEC End User ALI record information to CenturyLink.

92.3.4.3 CLEC shall provide initial and ongoing updates of CLEC's 911 records that are MSAG-valid in electronic format based upon established NENA standards. CLEC shall provide information on new subscribers to CenturyLink within one (1) Business Day of the order completion. CenturyLink shall update the database within two (2) Business Days of receiving the data from CLEC. If CenturyLink detects an error in the CLEC provided data, the data shall be returned to the Company ID owner within two (2) Business Days from when it was provided to CenturyLink. CLEC shall respond to requests from CenturyLink to make corrections to database record errors by uploading corrected records within two (2) Business Days. Manual entry shall be allowed only in the event that the system is not functioning properly or if CenturyLink has specifically agreed pursuant to separate written terms setting forth such arrangements, including compensation at the rates found in Table One.

92.3.4.4 CLEC assumes all responsibility for the accuracy of the data that CLEC or their agent provides to CenturyLink.

92.3.4.5 CLEC shall adopt use of a Company ID on all CLEC 911 Records in accordance with NENA standards. The Company ID is used to identify the carrier of record in facility configurations.

92.3.4.6 CLEC shall be solely responsible for providing test records and conducting call-through testing on all new exchanges.

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92.3.5 Other

92.3.5.1 CenturyLink Communications, LLC shall obtain its own pANIs for each PSAP to which CenturyLink provides or shall provide coverage, and shall supply these pANIs to CenturyLink for the Selective Routers servicing each such PSAP. If warranted by traffic volume growth, or if upon request by a PSAP or other governmental or quasi-governmental entity, CenturyLink Communications, LLC shall promptly obtain the appropriate number of additional pANIs to be allocated to each PSAP as may be appropriate under the circumstances.

92.3.5.2 CenturyLink Communications, LLC is responsible for collecting from its retail End Users any applicable 911 surcharges required by law to be assessed and remit such surcharges to the appropriate entity or entities specified by law.

92.4 Responsibilities of Both Parties

92.4.1 The Parties shall jointly coordinate the provisioning of transport capacity sufficient to route originating 911 calls from CenturyLink Communications, LLC to the designated CenturyLink 911 Selective Router(s).

92.4.2 Where SS7 connectivity is available and required by the applicable PSAP, the Parties agree to implement Common Channel Signaling trunking rather than CAMA MF trunking.

92.4.3 CenturyLink and CenturyLink Communications, LLC will cooperate to promptly test all trunks and facilities between CenturyLink Communications, LLC 's switch and the CenturyLink SR(s) in accordance with industry standards.

92.4.4 CenturyLink Communications, LLC is responsible for the isolation, coordination and restoration of all 911 network maintenance problems on its network (including any facilities not from CenturyLink). CenturyLink will be responsible for the isolation, coordination and restoration of all 911 network maintenance problems on its network. CenturyLink Communications, LLC is responsible for advising CenturyLink of the 2-6 code (TSC) and the fact that the trunk group is a 911 trunk group when notifying CenturyLink of a failure or outage. The Parties agree to work cooperatively and expeditiously to resolve any 911 outage. CenturyLink will refer network trouble to CenturyLink Communications, LLC if no defect is found in CenturyLink's 911 network. The Parties agree that 911 network problem resolution will be managed expeditiously at all times.

92.5 CenturyLink 911 Transit Service

92.5.1 When CenturyLink is not the Primary 911 Service Provider, CenturyLink may provide a 911 transit service to transport CenturyLink Communications, LLC 's 911 calls to the primary 911 Service Provider designated by the applicable PSAP(s). This section becomes applicable when CenturyLink Communications, LLC utilizes 911 transit service from

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CenturyLink. Such 911 transit service is subject to the rates set forth in Table One, which 911 transit charges shall be in addition to any applicable charges for 911 Service provided to CenturyLink Communications, LLC .

92.5.2 Where CenturyLink Communications, LLC utilizes CenturyLink's 911 transit service:

92.5.2.1 CenturyLink Communications, LLC holds CenturyLink harmless from and against any liability to CenturyLink Communications, LLC or its end users arising from any failure by PSAP(s) or their designated agent(s) to properly route, receive or respond to 911 calls.

92.5.2.2 CenturyLink Communications, LLC will take appropriate steps to notify all PSAP(s) within CenturyLink Communications, LLC 's service territory with accurate contact information, including a name and telephone number that can be used by the PSAP(s) to reach CenturyLink Communications, LLC in the event of 911 network problems or an emergency requiring availability of a contact. CenturyLink shall have no liability to CenturyLink Communications, LLC arising out of any failure by the CenturyLink Communications, LLC to provide PSAP(s) with appropriate contact information, and to update such information as needed. CenturyLink shall be entitled to immediately terminate 911 transit service to the CenturyLink Communications, LLC if CenturyLink is advised by any applicable PSAP(s) that CenturyLink Communications, LLC has not provided the PSAP(s) with appropriate contact information.

92.5.2.3 CenturyLink Communications, LLC indemnifies CenturyLink from and against fees or charges, if any, that a third party might seek to assess for transporting CenturyLink Communications, LLC 's 911 calls beyond the point of interconnection established between CenturyLink and the PSAP(s) designated agent or the primary 911 Service Provider.

92.6 Methods and Practices

92.6.1 Each Party will comply with all of the following to the extent that they apply to 911 Service: (i) all FCC and applicable state Commission rules and regulations, (ii) any requirements imposed by any Governmental Authority other than a Commission.

92.7 Ordering

92.7.1 CenturyLink Communications, LLC will identify geographic territory CenturyLink Communications, LLC will provide service in trunk forecast submitted to CenturyLink. CenturyLink Communications, LLC will be informed of the applicable SR(s) and configuration required by CenturyLink as part of the pre-ordering process.

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92.7.2 CenturyLink Communications, LLC is responsible for contacting appropriate PSAP(s) or state entity(ies) that have jurisdiction in the geographic area(s) in which CenturyLink Communications, LLC is implementing service in, and to provide required information to such PSAP(s) or government entities as required by such PSAP(s) or government entities prior to initiating the pre-ordering process for 911 Service provided by CenturyLink.

92.8 Basis of Compensation

92.8.1 Compensation to CenturyLink for provision of 911 Service will be in accordance with the charges set forth in Table One.

92.8.2 Charges will begin on the date of connection to 911 service.

92.8.3 In satisfaction of CenturyLink Communications, LLC orders or requests related to 911 Service, CenturyLink may be required to make expenditures or otherwise incur costs that are not otherwise listed in this Section. In such event CenturyLink is entitled to reimbursement from CenturyLink Communications, LLC for all such costs provided that CenturyLink first notifies CenturyLink Communications, LLC of the costs and obtains CenturyLink Communications, LLC 's concurrence to proceed with fulfilling the order or request. For all such costs and expenses CenturyLink shall receive through individual case basis (ICBs) non-recurring charges (NRCs) the actual costs and expenses incurred, including labor costs and expenses, overhead and fixed charges, and may include a reasonable contribution to CenturyLink's common costs.

92.9 Liability

92.9.1 911 Service is provided by CenturyLink subject to State statutory limitation of liability and the following subsections.

92.9.2 CenturyLink's entire liability to CenturyLink Communications, LLC or any person for interruption or failure of any aspect of 911 Service shall be limited by the terms set forth in this Section, and in any sections of other Articles which apply to the provision of services by CenturyLink. 911 Service is offered solely to assist CenturyLink Communications, LLC in providing 911 Service to its End Users in conjunction with applicable fire, police, and other public safety agencies. By providing 911 Service to CenturyLink Communications, LLC CenturyLink does not create any relationship or obligation, direct or indirect, to any third party other than CenturyLink Communications, LLC . CenturyLink shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by acts or omissions act of any person other than CenturyLink, or arising from the use of CenturyLink Communications, LLC provided facilities or equipment.

92.9.3 CenturyLink shall not be liable for damages, whether in contract, tort, or otherwise, caused by an act or omission of CenturyLink in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to PSAPs or other agencies responding to calls using such information to provide a 911 Service.

92.9.4 It is the obligation of CenturyLink Communications, LLC to properly route all 911 calls from CenturyLink Communications, LLC 's End Users. CenturyLink shall not have any responsibility for 911 calls that carry foreign dial tone, whether they originate within or outside of CenturyLink Communications, LLC 's service area.

93. DIRECTORY ASSISTANCE

93.1 The Parties acknowledge that CenturyLink is not a Directory Assistance (DA) provider. CenturyLink provides directory listings information for its subscribers to third party DA providers to be included in the national and local databases used by such third party providers. The Parties agree that to the extent the DA provider contracted by CenturyLink Communications, LLC for DA services to CenturyLink Communications, LLC 's subscribers also populates the national DA database, then CenturyLink Communications, LLC 's DA listings have been made available to CenturyLink's subscribers and no further effort is needed by either Party. If for any reason, CenturyLink Communications, LLC desires that CenturyLink act as a middleman conduit for the placement of CenturyLink Communications, LLC 's DA listings in the DA database(s), then CenturyLink shall provide such compensable DA listings service pursuant to separate DA terms between CenturyLink and CenturyLink Communications, LLC which will be attached to this Agreement as an Amendment.

94. DIRECTORY LISTINGS SERVICE

94.1 These requirements pertain to CenturyLink's Listings Service Request process that enables CenturyLink Communications, LLC to (i) submit CenturyLink Communications, LLC subscriber information for inclusion in Directory Listings databases; and (ii) submit CenturyLink Communications, LLC subscriber information for inclusion in published directories.

94.2 When implemented by the Parties, CenturyLink shall accept orders on a real-time basis via electronic interface in accordance with OBF Directory Service Request standards within three (3) months of the effective date of this Agreement. In the interim, CenturyLink shall create a standard format and order process by which CenturyLink Communications, LLC can place an order with a single point of contact within CenturyLink.

94.3 CenturyLink will provide to CenturyLink Communications, LLC the following Directory Listing Migration Options:

94.3.1 Migrate "As Is". Retain all white page listings for the subscriber in both DA and DL. Transfer ownership and billing for white page listings to CenturyLink Communications, LLC .

94.3.2 Migrate with Changes. Incorporate the specified changes (e.g., additional listings order, deletions, or other changes to existing listing information). Transfer ownership and billing for the white page listings to CenturyLink Communications, LLC .

94.3.3 CenturyLink shall update and maintain directory listings information to reflect which of the following categories CenturyLink Communications, LLC subscribers fall into:

a. "LISTED" means the listing information is available for all directory requirements;

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b. "NON-LISTED" means the listing information is available for all directory requirements, but the information does not appear in the published street directory;

c. "NON-PUBLISHED" means that a directory service may confirm, by name and address, the presence of a listing, but the telephone number is not available. The listing information is not available in either the published directory or directory assistance.

94.4 Based on changes submitted by CenturyLink Communications, LLC CenturyLink shall update and maintain directory listings data for CenturyLink Communications, LLC subscribers who:

94.4.1 Disconnect Service;

94.4.2 Change Local Provider;

94.4.3 Install Service;

94.4.4 Change any service which affects DA information;

94.4.5 Specify Non-Solicitation; and

94.4.6 Change categories from Non-Published, Non-Listed, or Listed.

94.5 The charge for storage and maintenance of CenturyLink Communications, LLC subscriber information in the DL system is included in the rates where CenturyLink Communications, LLC is buying UNE Loops or resold services with respect to specific addresses. If CenturyLink Communications, LLC does not purchase UNE Loops or resold services, CenturyLink Communications, LLC shall pay for such storage and maintenance services at the rate reflected on Table 1.

94.6 CenturyLink Communications, LLC acknowledges that certain directory functions are not performed by CenturyLink but rather are performed by and are under the control of the directory publisher, and CenturyLink shall not have any liability to CenturyLink Communications, LLC for any acts or omissions of the publisher.

94.7 CenturyLink Communications, LLC acknowledges that for a CenturyLink Communications, LLC subscriber's name to appear in a directory, CenturyLink Communications, LLC must either (i) submit an LSR (e.g. an LNP order) or a Directory Service Request (DSR) reflecting a request for directory listing, or (ii) contract directly with the publisher. If CenturyLink Communications, LLC wants to delete a subscriber listing from CenturyLink's database (e.g. if CenturyLink Communications, LLC contracts directly with the publisher), CenturyLink Communications, LLC must submit an appropriate LSR (such as an LNP order) or a DSR. All orders will be subject to applicable charges reflected on Table 1.

94.8 CenturyLink Communications, LLC shall provide directory listings to CenturyLink pursuant to the directory listing and delivery requirements in the data format currently used by CenturyLink, at a mutually agreed upon timeframe. Other formats and requirements shall not be used unless mutually agreed to by the parties.

94.9 Traditional White Pages Listings.

94.9.1 CenturyLink shall include in its master subscriber system database all white pages listing information for CenturyLink Communications, LLC subscribers whose information was properly submitted a DSR.

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94.9.2 When CenturyLink Communications, LLC purchases UNE Loops or resold services at a specific address, one basic White pages listing for each CenturyLink Communications, LLC End User is included in the rates or the Resale discount in Table 1. If CenturyLink Communications, LLC requests a listing for an address where CenturyLink Communications, LLC is not buying UNE Loops or resold services, CenturyLink Communications, LLC shall pay for all requested listings for such address at the rate reflected on Table 1. A basic White Pages listing is defined as a customer name, address and one primary telephone number.

94.9.3 CenturyLink Communications, LLC agrees to provide customer listing information for CenturyLink Communications, LLC 's subscribers to CenturyLink, at no charge. CenturyLink will provide CenturyLink Communications, LLC with the appropriate format for provision of CenturyLink Communications, LLC customer listing information to CenturyLink. The parties agree to adopt a mutually acceptable electronic format for the provision of such information as soon as practicable.

94.9.4 CenturyLink Communications, LLC will be charged a Service Order entry fee upon submission of Service Orders into CenturyLink's Service Order Entry (SOE) System. Service Order entry fees apply when Service Orders containing directory records are entered into CenturyLink's SOE System initially, and when Service Orders are entered in order to process a requested change to directory records.

94.9.5 CenturyLink Communications, LLC customer listing information will be used solely for the provision of directory services, including the sale of directory advertising to CenturyLink Communications, LLC customers.

94.9.6 In addition to a basic White Pages listing, CenturyLink will provide Tariffed White Pages listings (e.g., additional, alternate, foreign and non-published listings) for CenturyLink Communications, LLC to offer for resale to CenturyLink Communications, LLC 's customers.

94.9.7 CenturyLink will accord CenturyLink Communications, LLC customer listing information the same level of confidentiality that CenturyLink accords its own proprietary customer listing information. CenturyLink shall ensure that access to CenturyLink Communications, LLC customer proprietary listing information will be limited solely to those of CenturyLink and CenturyLink's directory publisher's employees, agents and contractors that are directly involved in the preparation of listings, the production and distribution of directories, and the sale of directory advertising. CenturyLink will advise its own employees, agents and contractors and its directory publisher of the existence of this confidentiality obligation and will take appropriate measures to ensure their compliance with this obligation.

94.9.8 CenturyLink will provide CenturyLink Communications, LLC 's customer listing information to any third party to the extent required by Applicable Rules.

94.10 Other Directory Services.

94.10.1 Both parties acknowledge that CenturyLink's directory publisher is not a party to this Agreement and that the provisions contained in

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this agreement are not binding upon CenturyLink's directory publisher.

94.10.2 CenturyLink agrees to include critical contact information pertaining to CenturyLink Communications, LLC in the "Information Pages" of those of its White Pages directories containing information pages, if CenturyLink Communications, LLC meets criteria established by its directory publisher. Critical contact information includes CenturyLink Communications, LLC 's business office number, repair number, billing information number, and any other information required to comply with applicable regulations, but not advertising or purely promotional material. CenturyLink Communications, LLC will not be charged for inclusion of its critical contact information. The format, content and appearance of CenturyLink Communications, LLC 's critical contact information must conform to applicable directory publisher's guidelines and will be consistent with the format, content and appearance of critical contact information pertaining to all CenturyLink Communications, LLC s in a directory.

94.10.3 The directory publisher shall maintain full authority as publisher over its publishing policies, standards and practices, including decisions regarding directory coverage area, directory issue period, compilation, headings, covers, design, content or format of directories, and directory advertising sales.

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ARTICLE IX. COLLOCATION

95. SCOPE OF COLLOCATION TERMS

95.1 CenturyLink will provide Collocation to CenturyLink Communications, LLC in accordance with this Agreement for the purposes of Interconnection to CenturyLink pursuant to the Act (including 47 USC §251(c)(2)) and for obtaining access to CenturyLink's UNEs pursuant to the Act (including 47 USC §251(c)(3)). Collocation shall be provided on a nondiscriminatory basis, on a "first-come, first-served" basis, and otherwise in accordance with the requirements of the Act (including 47 USC §251(c)(6)).

95.2 Prices and fees for collocation and other services under this Agreement are contained in Table 2.

95.3 This Agreement states the general terms and conditions upon which CenturyLink will grant to CenturyLink Communications, LLC the non-exclusive right to gain access to and occupy the Collocation Space, and other associated facilities as may be necessary, for the sole and exclusive purpose of providing telecommunications service upon submission of an approved and provisioned Application for collocation service. Such service will be provided by installing, maintaining and operating CenturyLink Communications, LLC 's equipment, which will interconnect with Telecommunications Services and facilities provided by CenturyLink or others in accordance with this Agreement.

96. TERMINATION OF COLLOCATION SPACE

96.1 CenturyLink Communications, LLC may terminate occupancy in a particular Collocation Space upon thirty (30) Days prior written notice to CenturyLink. Upon termination of such occupancy, CenturyLink Communications, LLC at its expense shall remove its equipment and other property from the Collocation Space. CenturyLink Communications, LLC shall have thirty (30) Days from the termination date to complete such removal, including the removal of all equipment and facilities of CenturyLink Communications, LLC 's Guests; provided, however, that CenturyLink Communications, LLC shall continue payment of monthly fees to CenturyLink until such date as CenturyLink Communications, LLC has fully vacated the Collocation Space. CenturyLink Communications, LLC will surrender the Collocation Space to CenturyLink in the same condition as when first occupied by CenturyLink Communications, LLC except for ordinary wear and tear.

96.2 CenturyLink Communications, LLC shall be responsible for the cost of removing any enclosure, together with all supporting structures (e.g., racking, conduits), of an Adjacent Collocation arrangement at the termination of occupancy and restoring the grounds to their original condition.

96.3 Upon termination of CenturyLink Communications, LLC 's right to possession of a Collocation Space, CenturyLink Communications, LLC shall surrender possession and vacate the Collocation Space within ninety (90) Days.

96.4 Should CenturyLink under any Section of this Agreement remove any of CenturyLink Communications, LLC 's equipment from its collocation space, CenturyLink will deliver to CenturyLink Communications, LLC any equipment removed by CenturyLink only upon payment by CenturyLink Communications, LLC of the cost of removal, storage and delivery, and all other amounts due

CenturyLink under this Agreement. Should CenturyLink Communications, LLC fail to remove any of its equipment deemed abandoned, title thereto shall pass to CenturyLink under this Agreement as if by a Bill of Sale. Nothing herein shall limit CenturyLink from pursuing, at its option, any other remedy in law, equity, or otherwise related to CenturyLink Communications, LLC ’s occupancy in the Collocation Space, including any other remedy provided in this Agreement.

96.5 CenturyLink Communications, LLC shall surrender all keys, access cards and CenturyLink-provided photo Identification cards to the Collocation Space and the Building to CenturyLink, and shall make known to CenturyLink the combination of all combination locks remaining on the Collocation Space.

96.6 If it becomes necessary in CenturyLink's reasonable judgment, and there are no other reasonable alternatives available, CenturyLink shall have the right, for good cause shown, and upon thirty (30) Days prior notice, to reclaim the Collocation Space or any portion thereof, any Inner Duct, Outside Cable Duct, Cable Vault space or other CenturyLink-provided facility in order to fulfill its common carrier obligations, any order or rule of the State Commission or the FCC, or CenturyLink's Tariffs to provide Telecommunications Services to its End User customers. In such cases, CenturyLink will reimburse CenturyLink Communications, LLC for reasonable direct costs and expenses in connection with such reclamation.

96.7 If it becomes necessary in CenturyLink's reasonable judgment, and there are no other reasonable alternatives, CenturyLink shall have the right to require CenturyLink Communications, LLC to move to equivalent space in the Premises upon receipt of sixty (60) Days written notice from CenturyLink, in which event, CenturyLink shall pay all moving costs, and the contractual monthly fees paid by CenturyLink Communications, LLC for the affected collocation shall remain the same.

97. COLLOCATION OPTIONS

97.1 CenturyLink will offer Collocation Space to allow CenturyLink Communications, LLC to collocate its equipment and facilities, and without requiring the construction of a cage or similar structure. CenturyLink shall make cageless collocation available in single bay increments. For equipment requiring special technical considerations, CenturyLink Communications, LLC must provide the equipment layout, including spatial dimensions for such equipment pursuant to generic requirements contained in Telcordia GR-63-Core and shall be responsible for constructing all special technical requirements associated with such equipment pursuant to this Agreement.

97.2 Where space permits, CenturyLink will authorize the enclosure of CenturyLink Communications, LLC ’s equipment and facilities at CenturyLink Communications, LLC ’s option. CenturyLink will provide guidelines and specifications upon request. Based on CenturyLink Communications, LLC ’s request, space and cage enclosures in amounts as small as that sufficient to house and maintain a single rack or bay or equipment will be made available. At CenturyLink Communications, LLC ’s option, CenturyLink will permit CenturyLink Communications, LLC to arrange with a third party vendor to construct a Collocation Arrangement enclosure at CenturyLink Communications, LLC 's sole expense. CenturyLink Communications, LLC 's third party vendor will be responsible for filing and receiving any and all necessary permits and/or licenses

for such construction. The third party vendor shall bill CenturyLink Communications, LLC directly for all work performed for CenturyLink Communications, LLC and CenturyLink will have no liability for nor responsibility to pay such charges imposed by the third party vendor. CenturyLink Communications, LLC must provide the local CenturyLink Building contact with one Access key used to enter the locked enclosure. Except in case of emergency, CenturyLink will not access CenturyLink Communications, LLC 's locked enclosure prior to notifying CenturyLink Communications, LLC and obtaining authorization.

97.2.1 CenturyLink has the right to review CenturyLink Communications, LLC ’s plans and specifications prior to allowing construction to start. CenturyLink will complete its review within fifteen (15) Days of receipt of such plans. CenturyLink has the right to inspect the enclosure after construction to make sure it is constructed according to the submitted plans and specifications. CenturyLink can require CenturyLink Communications, LLC to remove or correct, at its cost, any structure that does not meet these plans.

97.3 CenturyLink Communications, LLC may allow other Telecommunications Carriers to share its caged collocation arrangement pursuant to terms and conditions agreed to by CenturyLink Communications, LLC (Host) and other Telecommunications Carriers (Guests). CenturyLink Communications, LLC will notify CenturyLink in writing upon execution of any agreement between the Host and its Guest within twelve (12) Days of its execution. Further, such notice shall include the name of the Guest(s) and their term of agreement, and shall contain a certification by CenturyLink Communications, LLC that said agreement imposes upon the Guest(s) the same terms and conditions (excluding rates) for collocation space as set forth in this Agreement.

97.3.1 As Host, CenturyLink Communications, LLC will be the sole interface and responsible party to CenturyLink for the purpose of submitting applications for initial and additional equipment placements of Guest (to the extent required under other Sections of this Agreement); for assessment and payment of rates and charges applicable to the Collocations space; and for the purposes of ensuring that the safety and security requirements of this Agreement are fully complied with by the Guest, its employees and agents. In making shared cage arrangements, CenturyLink will not increase the cost of site preparation or nonrecurring charges above the cost of provisioning a similar caged arrangement to a CenturyLink Communications, LLC .

97.3.2 CenturyLink will not place unreasonable restrictions on CenturyLink Communications, LLC ’s use of a cage, and as such will allow CenturyLink Communications, LLC to contract with other CenturyLink Communications, LLC s to share the cage in a sublease type arrangement. If two (2) or more CenturyLink Communications, LLC s that have interconnection agreements with CenturyLink utilize a shared collocation cage, CenturyLink will permit each CenturyLink Communications, LLC to order UNEs and provision service from the shared collocation space, regardless of which CenturyLink Communications, LLC was the original collocator.

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97.3.3 If Host terminates a Collocation Arrangement, Host will provide Guest thirty (30) Days notice. Guest will assume all obligations and rights of Host as to that Collocation Arrangement if Guest remains in the Collocation Space, including payment of all charges.

97.4 CenturyLink will provide adjacent collocation arrangements (Adjacent Arrangement) where space within the Premises is legitimately exhausted, subject to technical feasibility. Both Parties will mutually agree on the location of the designated space on the CenturyLink property where the adjacent structure (such as a controlled environment vault or similar structure) will be placed. If a mutual agreement cannot be reached, CenturyLink will decide the location, subject to zoning or other State and local regulations and future use by CenturyLink or other requesting Telecommunications Carriers pursuant to an application submitted under Section 99.

97.4.1 CenturyLink Communications, LLC will provide a concrete pad, the structure housing the arrangement, HVAC, lighting, and all facilities that connect the structure (i.e., racking, conduits, etc.) to the CenturyLink Point of Interconnection. Should CenturyLink Communications, LLC elect such an option, CenturyLink Communications, LLC must arrange with a third party vendor to construct an Adjacent Arrangement structure in accordance with this Agreement.

97.4.2 CenturyLink maintains the right to review CenturyLink Communications, LLC 's plans and specifications prior to construction of an Adjacent Arrangement(s). CenturyLink will complete its review within thirty (30) Days of site selection and receipt of plans. Except that such time period may be extended if any delay is due to the actions of CenturyLink Communications, LLC. CenturyLink may inspect the Adjacent Arrangement(s) following construction and prior to commencement to ensure the design and construction comply with submitted plans. CenturyLink may require CenturyLink Communications, LLC to correct any deviations from approved plans found during such inspection(s).

97.4.3 CenturyLink will only permit DC power to be used for collocated equipmentand CenturyLink Communications, LLC shall obtain such power for its collocated equipment from CenturyLink. CenturyLink Communications, LLC agrees to convert any existing self-provided power equipment to CenturyLink-provided power within a reasonable timeframe, not to exceed six months, after the execution of this Agreement. CenturyLink will provide 110v AC power for occasional technician courtesy use, as requested, subject to it being technically feasible.

97.4.4 Subject to CenturyLink Communications, LLC being on the waiting list, in the event that space in a CenturyLink Premises becomes available, CenturyLink will provide the option to CenturyLink Communications, LLC to relocate its equipment from an Adjacent Facility into the CenturyLink Premises. In the event CenturyLink Communications, LLC chooses to relocate its equipment, appropriate charges will apply, including charges to vacate the adjacent collocation arrangement and charges applicable for collocation within the CenturyLink Premises.

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97.5 To the extent possible, CenturyLink will provide CenturyLink Communications, LLC with contiguous space for any subsequent request for Physical Collocation space, but makes no assurances that contiguous space will be available.

97.6 CenturyLink will provide Virtual Collocation in accordance with Applicable Law.

97.6.1 CenturyLink Communications, LLC must purchase the electronic and peripheral equipment that meets applicable FCC requirements, and in consideration of $1 and the other benefits derived by CenturyLink Communications, LLC from such virtual collocation arrangement, CenturyLink Communications, LLC will lease such equipment to CenturyLink for the sole purpose of having CenturyLink install and maintain the equipment in accordance with terms and conditions of this Agreement. Upon termination of the Virtual Collocation arrangement, CenturyLink Communications, LLC is responsible for the cost of removing the equipment from the Premises.

97.6.2 CenturyLink does not assume any responsibility for the design, engineering, testing or performance for the end-to-end connection of CenturyLink Communications, LLC ’s equipment, arrangement or facilities.

97.6.3 CenturyLink will install, maintain, and repair CenturyLink Communications, LLC ’s equipment needed for the Virtual Collocation within the same time periods and with failure rates that are no greater than those that apply to the performance of similar functions for comparable equipment of CenturyLink, CenturyLink’s Affiliates or third parties. Rates for these services will be developed during the application process and must be accepted by CenturyLink Communications, LLC prior to CenturyLink’s commencement of work. The following services are not covered by this Agreement:

a. services to resolve software or hardware problems resulting from products provided by parties other than CenturyLink or causes beyond the control of CenturyLink;

b. service of attached, related, collateral or ancillary equipment or software not covered by this Section;

c. repairing damage caused to CenturyLink Communications, LLC 's Virtually Collocated equipment by persons other than CenturyLink, or its authorized contractors, or

d. repairing damage to other property or equipment caused by operation of CenturyLink Communications, LLC 's collocated equipment and not caused by the sole negligence of CenturyLink.

97.6.4 CenturyLink Communications, LLC warrants that CenturyLink shall have quiet enjoyment of the Virtually Collocated equipment. CenturyLink will be entitled to the benefit of any applicable manufacturer’s warranties and indemnities and, to the extent assignable, such warranties and indemnities are hereby assigned by CenturyLink Communications, LLC for the benefit of CenturyLink and CenturyLink Communications, LLC shall take all reasonable action to enforce such warranties and indemnities where available to CenturyLink. CenturyLink

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Communications, LLC shall execute, upon presentation, such documents and instruments as may be required to allow CenturyLink manufacturer's warranty coverage for any equipment. CenturyLink Communications, LLC warrants that it has full authority to lease the equipment under the terms and conditions set forth herein and that there are no restrictions, legal or otherwise, which would preclude it from so doing.

a. In the event CenturyLink's right to quiet enjoyment is breached, either by CenturyLink Communications, LLC 's failure to make or cause to be made payment to the equipment manufacturer of the full purchase price for the equipment when such payment becomes due, or otherwise, CenturyLink may give written notice to CenturyLink Communications, LLC and all of CenturyLink's obligations relating to the affected equipment shall terminate immediately.

97.6.5 CenturyLink's preparation, if any, of the Premises (e.g., Power, environmental, etc.) for the Virtual Collocation equipment will be charged to CenturyLink Communications, LLC at rates on Table 2 or as filed in a Tariff and approved by the Commission.

98. DEMARCATION POINT

98.1 CenturyLink will designate the point of demarcation between CenturyLink's equipment and CenturyLink Communications, LLC 's collocated equipment, which point of demarcation shall be in or adjacent to its Collocation Space unless otherwise mutually agreed to by the Parties. At CenturyLink Communications, LLC 's request, CenturyLink will identify the location(s) of other possible demarcation points available to CenturyLink Communications, LLC and CenturyLink Communications, LLC will designate from these location(s) the point(s) of demarcation between its collocated equipment and CenturyLink's equipment. CenturyLink will use its best efforts to identify the closest demarcation point to CenturyLink Communications, LLC 's equipment that is available.

98.2 Each Party will be responsible for maintenance and operation of all equipment/facilities on its side of the demarcation point.

98.3 At CenturyLink Communications, LLC 's option and expense, a point of termination (POT) bay, frame or digital cross-connect may be placed in or adjacent to the Collocation Space that may, at CenturyLink Communications, LLC 's option, serve as the demarcation point. If CenturyLink Communications, LLC elects not to provide a POT frame, CenturyLink will agree to handoff the Interconnection cables to CenturyLink Communications, LLC at its equipment, at CenturyLink Communications, LLC 's designated demarcation point. When CenturyLink Communications, LLC elects to install its own POT frame/cabinet, CenturyLink must still provide and install the required DC power panel.

99. APPLICATION PROCESS

99.1 Upon CenturyLink Communications, LLC 's selection of a Premises in which it desires to collocate its Equipment, CenturyLink Communications, LLC can find the then current collocation application form (the "Application) on CenturyLink's website. CenturyLink Communications, LLC will submit an Application when initially requesting Collocation Space, or modifying the use of the Collocation

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Space. The Application shall contain a detailed description and schematic drawing of the equipment to be placed in CenturyLink Communications, LLC 's Collocation Space(s), the amount of square footage required (or, in the case of Cageless Collocation, bay space) for the current year plus the next calendar year from the date of application, as well as the associated power requirements, floor loading, and heat release of each piece.

99.1.1 CenturyLink Communications, LLC will complete the Application, and return it, along with the appropriate Application Fee, to CenturyLink. The Application shall include complete details of the collocation and Interconnection requested, including, but not limited to, specific floor space, power, and environmental conditioning requirements. CenturyLink will not process an Application until both the Application and the applicable Application fee are received.

99.1.2 In the event CenturyLink Communications, LLC desires to modify or decommission the use of the Collocation Space in a manner that requires additional engineering or preparation work by CenturyLink (an "Augment), CenturyLink Communications, LLC will complete a subsequent Application detailing all information regarding the modification to the Collocation Space together with payment of the appropriate Application Augment Fee. Such modifications to the Premises may include but are not limited to, floor loading changes, changes necessary to meet HVAC requirements, changes to power plant requirements, and equipment additions. In addition to the Application Augment Fee, CenturyLink Communications, LLC will pay all such charges billed by CenturyLink to recover the direct costs of work performed for CenturyLink Communications, LLC 's benefit.

99.1.3 Where CenturyLink Communications, LLC modifies the use of the Collocation Space or adds equipment that requires no additional engineering or preparation work on the part of CenturyLink, CenturyLink will not impose additional charges or additional intervals that would delay CenturyLink Communications, LLC 's operation. CenturyLink Communications, LLC will notify CenturyLink of the modifications or additional equipment prior to installation.

99.2 If CenturyLink Communications, LLC wishes CenturyLink to consider multiple methods for collocation on a single Application, CenturyLink Communications, LLC will need to include in each Application a prioritized list of its preferred methods of collocating (e.g., caged, shared, or other), as well as adequate information, (e.g., specific layout requirements, cage size, number of bays, requirements relative to adjacent bays, etc.) for CenturyLink to process the Application for each of the preferred methods. If CenturyLink Communications, LLC provides adequate information and its preferences with its Application, CenturyLink may not require an additional Application, nor would CenturyLink Communications, LLC be required to restart the quotation interval should its first choice not be available in a requested Premises. Only one collocation arrangement will be provisioned per Application. CenturyLink will not select for CenturyLink Communications, LLC the type of collocation to be ordered.

99.3 Within ten (10) Days after receiving CenturyLink Communications, LLC 's Application for collocation, CenturyLink will inform CenturyLink Communications,

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LLC whether the Application meets each of CenturyLink's established collocation standards. Should CenturyLink Communications, LLC submit a revised Application curing any deficiencies in an Application for collocation within ten Days after being informed of them, CenturyLink Communications, LLC shall retain its original position within any collocation queue that CenturyLink maintains. If CenturyLink informs CenturyLink Communications, LLC that there is a deficiency in an Application, CenturyLink will provide sufficient detail so that CenturyLink Communications, LLC has a reasonable opportunity to cure each deficiency.

99.4 All revisions to an initial request for a Physical Collocation Arrangement submitted by CenturyLink Communications, LLC must be in writing. A new interval for the Physical Collocation Arrangement will be established which shall not exceed two months beyond the originally established date. CenturyLink Communications, LLC will be required to pay any applicable Application fees.

99.5 CenturyLink shall provide confirmation of space availability within ten (10) Days of receipt of a complete and accurate Application and applicable Application fee for one (1) to five (5) Applications submitted. Space availability response will be increased by five (5) Days for every five (5) additional Applications received.

99.5.1 CenturyLink will notify CenturyLink Communications, LLC in writing as to whether its request for Collocation Space has been granted or denied due to lack of space. The notification will also include a possible future space relief date, if applicable.

99.5.2 In order to increase the amount of space available for collocation, CenturyLink will, upon request, remove obsolete unused equipment, from its Premises to increase the amount of space available for collocation.

99.6 After notifying CenturyLink Communications, LLC that CenturyLink has no available space for Physical Collocation in the requested Central Office (Denial of Application), CenturyLink will allow CenturyLink Communications, LLC upon request, to tour the entire Central Office within ten (10) Days, or other mutually agreeable timeframe, of such Denial of Application. In order to schedule said tour the request for a tour of the Central Office must be received by CenturyLink within five (5) Days of the Denial of Application.

99.6.1 If CenturyLink Communications, LLC contests CenturyLink’s notice that there is not sufficient space for Physical Collocation in the Central Office, the matter will be handled pursuant to the Dispute Resolution provisions of this Agreement, and the parties agree to request expedited resolution of the dispute if the dispute is ultimately submitted to the State Commission for determination as to whether or not CenturyLink meets the demonstration requirement of §251(c)(6) of the Act. If the Commission determines that space is not available, CenturyLink will not be required to conduct a review of floor space availability in the same central office more frequently than once every six (6) months.

99.6.2 On a first come, first serve basis, CenturyLink will maintain a waiting list of requesting carriers who have either (i) received a Denial of Application for lack of space, or (ii) have submitted a Letter of Intent to collocate where it is publicly known that the Premises is out of space. CenturyLink will place CenturyLink Communications, LLC on the waiting list for

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collocation in a particular Premises according to the date CenturyLink Communications, LLC submitted its complete Application, together with the applicable fee, and not the date of denial for lack of space.

99.6.3 CenturyLink will simultaneously notify the Telecommunications Carriers on the waiting list when space becomes available if there is enough space to accommodate additional collocation. Subsequent to the granting of a Petition for Waiver, if CenturyLink Communications, LLC has been denied Physical Collocation space at a CenturyLink Premises and challenges CenturyLink on space availability at said Premises, CenturyLink Communications, LLC will be given priority for space assignment if, as a result of the challenge, space is found to be available. CenturyLink Communications, LLC will reaffirm its collocation request within thirty (30) Days of such notification; otherwise, it will be dropped to the bottom of the list. Upon request, CenturyLink will advise CenturyLink Communications, LLC as to its position on the list.

99.6.4 If CenturyLink Communications, LLC 's Application for Physical Collocation is denied due to lack of space, CenturyLink will place CenturyLink Communications, LLC on the waiting list for collocation in particular Premises according to the date CenturyLink Communications, LLC submitted its complete Application together with the applicable fee, and not the date of denial for lack of space.

99.7 CenturyLink will provide a price quote within thirty (30) Days of receipt of a complete and accurate single Application and applicable Application fee. The price quote response period will be increased by one Day for every additional Application received from CenturyLink Communications, LLC on that same Day.

99.8 CenturyLink Communications, LLC has thirty (30) Days from receipt of the quotation to accept the quotation in writing. The quotation expires after thirty (30) Days. After thirty (30) Days, a new Application and Application fee are required. Collocation Space is not reserved until the quotation is accepted. CenturyLink need not meet the deadlines for provisioning Physical Collocation if, after receipt of any price quotation provided by CenturyLink, CenturyLink Communications, LLC does not notify CenturyLink that Physical Collocation should proceed.

99.9 CenturyLink Communications, LLC will indicate its intent to proceed with equipment installation in a CenturyLink Premises by accepting the price quote, which constitutes a Bona Fide Firm Order (BFFO). If CenturyLink Communications, LLC makes changes to its Application in light of CenturyLink's written Application Response, CenturyLink may be required to re-evaluate and respond to the change(s). In this event, CenturyLink Communications, LLC 's Application will be treated as a revision under Section 99.4.

99.10 Space preparation for the Collocation Space will not begin until CenturyLink receives the BFFO and all applicable fees, including all non-recurring charges required by CenturyLink at the time of the BFFO.

99.11 All price quotes accepted by CenturyLink Communications, LLC along with the associated Applications will become binding attachments to this Agreement and will control the respective billing, payment, use, and provisioning obligations of the Parties.

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100. SPACE RESERVATION

100.1 The parties may reserve Physical Collocation space for their own specific uses for the remainder of the current year, plus twelve (12) months in accordance with Section 98. Neither CenturyLink, nor any of its Affiliates, will reserve space for future use on terms more favorable than those that apply to other Telecommunications Carriers seeking to reserve collocation space for their own future use.

101. PROVISIONING INTERVALS

101.1 Unless otherwise agreed to by the Parties, CenturyLink will complete construction of Caged Physical (including Shared Caged), Cageless Physical, and Virtual Collocation arrangements within ninety (90) Days of CenturyLink's receipt of a BFFO, unless such arrangements require special construction, in which case the additional time necessitated by such special construction will be specified as part of CenturyLink's quote. If CenturyLink or CenturyLink Communications, LLC is unable to complete construction as provided herein, the parties will agree to a mutually acceptable interval or CenturyLink may petition the Commission for waiver.

102. CONSTRUCTION AND COMMENCEMENT OF BILLING

102.1 CenturyLink, in its sole discretion, may permit CenturyLink Communications, LLC or its designated subcontractor to perform the construction of Physical Collocation space. If CenturyLink Communications, LLC self-provisions the construction of a Physical Collocation arrangement, CenturyLink Communications, LLC is required to contract with a CenturyLink approved Contractor to perform all work, provided however, that any such CenturyLink Communications, LLC subcontractor shall be subject to CenturyLink's security standards. CenturyLink reserves the right to reject any CenturyLink Communications, LLC subcontractor upon the same criteria that CenturyLink would use on its own subcontractors. CenturyLink Communications, LLC will notify CenturyLink in writing when construction of Physical Collocation space is complete. Each Party or its agents will diligently pursue filing for the permits required for the scope of work to be performed by that Party or its agents.

102.2 CenturyLink shall have the right to inspect CenturyLink Communications, LLC 's completed installation of equipment and facilities prior to CenturyLink Communications, LLC turning up such equipment and facilities. CenturyLink Communications, LLC shall provide written notification to CenturyLink when CenturyLink Communications, LLC has completed its installation of equipment and facilities in the Collocation space, and CenturyLink may conduct such inspection at any time within five (5) Business Days of receipt of such notice. During such inspection, CenturyLink will identify any non-compliant installations or deficiencies that need to be corrected before CenturyLink Communications, LLC can turn up the equipment and facilities. CenturyLink Communications, LLC shall have the right to be present at such inspection, and CenturyLink Communications, LLC will correct any non-compliant installations or deficiencies within five (5) Business Days after the inspection and modify its installation to achieve compliance prior to turning up its equipment and facilities.. CenturyLink Communications, LLC will notify CenturyLink when such corrections have been completed, and CenturyLink may repeat the inspection process. CenturyLink Communications, LLC may turn up its equipment and facilities if CenturyLink

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does not conduct an inspection within the (5) Days after receipt of notice that such installation or correction is complete. If CenturyLink Communications, LLC does not turn up its equipment and facilities within sixty (60) Days after the later of (i) CenturyLink has notified CenturyLink Communications, LLC of completion of construction or (ii) the Projected Implementation Date as the same may be revised in accordance with this Agreement, then CenturyLink Communications, LLC shall be deemed to have cancelled its order and the provisions of this Agreement shall apply with respect to surrender and vacation of the Collocation Space and the disposition of any of CenturyLink Communications, LLC 's equipment. Failure of CenturyLink to either inspect the Collocation space or notify CenturyLink Communications, LLC of its election not to inspect such space within the foregoing five (5) Business Day period shall be deemed an election by CenturyLink not to inspect such Collocation space.

102.3 To the extent CenturyLink performs the construction of the Physical Collocation Arrangement, CenturyLink shall construct the Collocated Space in compliance with a mutually agreed to collocation request. Any deviation to CenturyLink Communications, LLC 's order must thereafter be approved by CenturyLink Communications, LLC . The Parties acknowledge that CenturyLink Communications, LLC approved deviations, other than deviations required to correct a deficiency identified pursuant to Section 102.6, may require additional construction time and may incur additional CenturyLink Communications, LLC expenses. CenturyLink Communications, LLC shall pay the incremental cost incurred by CenturyLink as the result of any revision to the Collocation request, which shall be subject to Section 99.4. CenturyLink Communications, LLC will pay all applicable fees, including any nonrecurring charges required by CenturyLink, prior to CenturyLink commencing construction of the collocation space.

102.4 CenturyLink Communications, LLC will be responsible for all extraordinary costs, as determined in accordance with the Act, incurred by CenturyLink to prepare any Collocation space for the installation of CenturyLink Communications, LLC 's equipment and for extraordinary costs to maintain the Collocation space which may be required by Applicable Law for CenturyLink Communications, LLC 's equipment on a going-forward basis. Extraordinary costs may include costs for such items as asbestos removal, fire suppression system or containment, modifications or expansion of cable entry facility, increasing the DC power system infrastructure capacity, increasing the capacity of the standby AC system (if available) or the existing commercial power facility, conversion of non-Collocation space, compliance with federal and State requirements, or other modifications required by local ordinances. CenturyLink will charge for these extraordinary costs on a time-sensitive or time-and-materials basis and will allocate the costs fairly among itself, CenturyLink Communications, LLC and other collocators. An estimate of such costs, as determined in accordance with the Act, will be provided to CenturyLink Communications, LLC prior to commencing such work. Extraordinary costs will only be billed to CenturyLink Communications, LLC if such costs have been authorized by CenturyLink Communications, LLC . CenturyLink must advise CenturyLink Communications, LLC if extraordinary costs will be incurred.

102.5 Each Party or its agents will diligently pursue filing for the permits required for the scope of work to be performed by that Party or its agents.

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102.6 CenturyLink will notify CenturyLink Communications, LLC when construction of a Collocation Space is complete. The Parties will complete an acceptance walk through of each provisioned Collocation Space. CenturyLink will commence to correct any deviations to CenturyLink Communications, LLC ’s original or jointly amended requirements within five (5) Days after the walk through. If CenturyLink Communications, LLC does not conduct an acceptance walk through within fifteen (15) Days of the notification that the Collocation Space construction is complete, CenturyLink Communications, LLC will be deemed to have accepted the Collocation Space and billing will commence.

102.7 CenturyLink Communications, LLC must submit a written request to cancel its order for Physical, Caged, Shared Cage, Adjacent Space, or Virtual Collocation. CenturyLink Communications, LLC will reimburse CenturyLink for any actual expenses incurred and not already paid, which may include incidental equipment costs, material ordered, provided or used; labor; transportation, DS0, DS1 and DS3 cable and all other associated costs.

103. EQUIPMENT

103.1 CenturyLink Communications, LLC may only locate equipment necessary for Interconnection to CenturyLink or accessing CenturyLink's unbundled network elements in accordance with Applicable Rules, including but not limited to 47 USC §251(C)(3), 47 USC §251(C)(2), and 47 C.F.R. §51.323(b-c).

103.2 CenturyLink Communications, LLC 's equipment and facilities shall not be placed or operated in such a manner that creates hazards or causes physical harm to any individual or the public. CenturyLink Communications, LLC is responsible for the shipping and delivery of all equipment or materials associated with the collocation arrangement, and CenturyLink Communications, LLC shall instruct equipment vendors to ship equipment or materials directly to CenturyLink Communications, LLC or their CenturyLink approved contractor on CenturyLink Communications, LLC 's behalf. No CenturyLink Communications, LLC equipment or supplies may be delivered, other than by CenturyLink Communications, LLC or their CenturyLink approved contractor, to a Premises containing the Collocation Space, nor shall such equipment or supplies be stored or staged outside of the licensed Collocation Space.

103.3 All equipment to be collocated must meet Level 1 safety requirements as set forth in Telcordia Network Equipment and Building Specifications (NEBS), but CenturyLink will not impose safety requirements on CenturyLink Communications, LLC that are more stringent than the safety requirements it imposes on its own equipment. If CenturyLink denies collocation of CenturyLink Communications, LLC 's equipment, citing safety standards, CenturyLink must provide to CenturyLink Communications, LLC within five (5) Business Days of the denial a list of all equipment that CenturyLink locates within the Premises in question, together with an affidavit attesting that all of that equipment meets or exceeds the safety standard that CenturyLink contends the competitor’s equipment fails to meet. In the event that CenturyLink believes that the collocated equipment is not necessary for Interconnection or access to unbundled network elements or determines that CenturyLink Communications, LLC ’s equipment does not meet NEBS Level 1 safety requirements, CenturyLink Communications, LLC will be given ten (10) Days to comply with the requirements or remove the equipment from the collocation space. If the parties

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do not resolve the dispute, the Parties may file a complaint at the Commission seeking a formal resolution of the dispute. While the dispute is pending, CenturyLink Communications, LLC will not install said equipment.

103.4 CenturyLink Communications, LLC must notify CenturyLink in writing that collocation equipment installation is complete and is operational with CenturyLink's network. If CenturyLink Communications, LLC fails to place operational telecommunications equipment in the collocated space and either interconnect to CenturyLink or install UNEs to its collocation arrangement (per 47 USC 251 §251(c)(6)) within one hundred eighty (180) Days of CenturyLink Communications, LLC 's acceptance of CenturyLink's price quote, or other time period mutually agreed to by CenturyLink Communications, LLC and CenturyLink, CenturyLink may terminate the applicable Collocation Space upon written notice. CenturyLink Communications, LLC will reimburse CenturyLink for any actual expenses incurred and not already paid, which may include incidental equipment costs, material ordered, provided or used; labor; transportation, DS0, DS1 and DS3 cable and all other associated costs.

103.5 If CenturyLink Communications, LLC has provisioned services to any customers without being in compliance with the terms of this Agreement governing collocation arrangements and the installation and operation of equipment within a collocation arrangement, CenturyLink Communications, LLC will be billed access rates for all services for the period beginning with the installation of the services until the collocation arrangement is brought into compliance.

104. AUGMENTS AND ADDITIONS

104.1 When CenturyLink Communications, LLC modifies the Collocation Arrangement or adds equipment that requires no additional space preparation work on the part of CenturyLink, CenturyLink may not impose additional charges or additional intervals that would delay CenturyLink Communications, LLC 's operation. CenturyLink Communications, LLC will notify CenturyLink of the modifications or additional equipment prior to installation.

104.2 In the event CenturyLink Communications, LLC desires to modify or decommission the use of the Collocation Space in a manner that requires additional engineering or preparation work by CenturyLink, CenturyLink Communications, LLC will complete a subsequent Application detailing all information regarding the modification to the Collocation Space. Such modifications to the Premises may include but are not limited to, floor loading changes, changes necessary to meet HVAC requirements, changes to power plant requirements, and equipment additions. A major or minor Augments fee will apply.

104.2.1 Major Augments are those requests that include, but may not be limited to, one or more of the following:

a. require additional AC or DC power or add or remove power cables,

b. add equipment that generates additional BTUs of heat,

c. require additional floor space,

d. add or remove cable terminations and/or entrance cables,

e. require installation of cable racking or other support structures, or

f. request additional cross connects for access to unbundled network elements that exceed 2000 DS-0s or 168 DS-1s or 96 DS-3s. Augment requests that mix DS-0, DS-1, and/or DS-3 cross connects will be evaluated on an ICB basis.

104.2.2 Minor Augments are those requests that:

a. do not meet the requirements for a major Augment,

b. do not involve exceeding the capacity of the existing electrical/power or HVAC system,

c. request additional cross connects for access to unbundled network elements that use existing panels, relay racks, and racking and do not exceed the listed major Augment cross connect quantities, or

d. do not require power work-arounds (e.g.; changing a DC power fuse or extending occasional use AC power circuits).

104.3 CenturyLink Communications, LLC must submit an Application and applicable Application fee to obtain a price quote. CenturyLink Communications, LLC must provide an accurate front equipment view (a.k.a. rack elevation drawing) specifying bay(s) for CenturyLink Communications, LLC 's point of termination. The price quote will contain the charges and the construction interval for that application. Under normal circumstances, the construction interval for Augments will not exceed ninety (90) Days from CenturyLink's receipt of a BFFO. If special or major construction is required, CenturyLink will work cooperatively with CenturyLink Communications, LLC to negotiate mutually agreeable construction intervals for Augments

105. USE OF COMMON AREAS

105.1 CenturyLink Communications, LLC its employees, agents and invitees shall have a non-exclusive right to use those portions of the common area of the Building as are designated by CenturyLink from time to time, including, but not limited to, the right to use rest rooms in proximity to the Collocation Space, corridors and other access ways from the entrance to the Building, the Collocation Space, and the parking areas for vehicles of persons while working for or on behalf of CenturyLink Communications, LLC at the Collocation Space; provided, however, that CenturyLink shall have the right to reserve parking spaces for CenturyLink's exclusive use or use by other occupants of the Building. CenturyLink does not guarantee that there is or will be sufficient parking spaces in parking areas to meet CenturyLink Communications, LLC 's needs. CenturyLink does not guarantee that restroom facilities or water will be available. All common areas shall remain under the exclusive control and management of CenturyLink, and CenturyLink shall have the right to change the level, location and arrangement of parking areas and other common areas, as CenturyLink may deem necessary. Use of all common areas shall be subject to such reasonable rules and regulations as CenturyLink may from time to time impose, consistent with CenturyLink Communications, LLC 's right to access its Collocation Space.

Notwithstanding the above, CenturyLink may restrict access to such areas or facilities on grounds of security, and CenturyLink may require that a CenturyLink employee accompany CenturyLink Communications, LLC ’s personnel or representatives. CenturyLink shall impose any such requirement in such a manner so as not to unnecessarily delay or hinder the twenty-four hours a day, seven days a week access to CenturyLink Communications, LLC ’s equipment and space.

105.2 CenturyLink, where water is available for its own use, shall furnish running water from regular Building outlets for drinking, lavatory and toilet purposes drawn through fixtures installed by CenturyLink, for the non-exclusive use of CenturyLink Communications, LLC CenturyLink and any other Building occupant. CenturyLink Communications, LLC shall not waste or permit the waste of water.

105.3 CenturyLink shall furnish Building and Premises security in accordance with its normal business practices. Other than the locks on the entrances to the Collocation Space, CenturyLink shall provide no security specific to CenturyLink Communications, LLC ’s Collocation Space. CenturyLink shall not be liable to CenturyLink Communications, LLC or any other party for loss of or damage to the Collocation Space or CenturyLink Communications, LLC equipment unless CenturyLink has failed to provide Building and Premises security in accordance with its normal business practices.

105.4 CenturyLink shall furnish, to the same extent it provides to itself and affiliates, passenger elevator service as necessary to reach the Collocation Space or common areas to which CenturyLink Communications, LLC has access pursuant to the terms of this Agreement twenty-four (24) hours a day, seven (7) days a week. Freight elevator service when used by CenturyLink Communications, LLC ’s contractors, employees or agents shall be provided in a non-discriminatory manner as reasonably determined by CenturyLink.

106. CO-CARRIER CROSS CONNECTION

106.1 Co-carrier cross-connects (CCXCs) are connections between CenturyLink Communications, LLC and another collocated Telecommunications Carrier other than CenturyLink, and are only available when both collocation arrangements (either caged, cageless, and/or virtual) being interconnected are within the same CenturyLink Premises, provided that the collocated equipment is also used for Interconnection with CenturyLink and/or for access to CenturyLink's unbundled Network Elements. CenturyLink shall provide such CCXCs from CenturyLink Communications, LLC 's collocation arrangement to the collocation arrangement of another Telecommunications Carrier in the same CenturyLink premises under the terms and conditions of this Agreement. CCXC is provided at the same transmission level from CenturyLink Communications, LLC to another Telecommunications Carrier.

106.1.1 CenturyLink will provide such CCXCs for non-adjacent collocation arrangements at the expense of CenturyLink Communications, LLC per CenturyLink Communications, LLC 's request. CenturyLink will provide connections between CenturyLink Communications, LLC 's own non-adjacent virtual and/or Physical Collocation arrangements within the same central office at the expense of CenturyLink Communications, LLC and provisioned per CenturyLink Communications, LLC 's order.

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106.2 The term “Adjacent” in this Section refers to collocation arrangements in the same Premises that share a common lateral border; and is not referring to the form of Physical Collocation as described in 47 C.F.R. §51.323(k)(3).

107. RATES

107.1 The rates for collocation are listed on Table 2.

107.2 If CenturyLink Communications, LLC is the first collocator in the CenturyLink Premises, CenturyLink Communications, LLC will not be responsible for the entire cost of site preparation and security. However, ancillary charges for unique collocator requests for collocation options directly attributable to the requesting collocator will not be prorated. Examples include power arrangements, Remote Switch module related options and POT bay-related options.

107.3 The rates and charges in this Agreement do not include costs for any Americans with Disability Act (ADA) construction generated or caused by the Physical Collocation space request. If required, ADA construction will be provided on an ICB. If CenturyLink is required to upgrade a Premises, or portion of the Premises to comply with the ADA which arises as a direct result of CenturyLink Communications, LLC ’s Collocation Arrangement, CenturyLink will prorate the total forward-looking economic cost of the upgrade, and allocate the charge to each CenturyLink Communications, LLC collocated within the Premises, based on the total space utilized by each collocated CenturyLink Communications, LLC . Should CenturyLink benefit in any way whatsoever from the ADA upgrades, it shall share in the proration of costs. Should CenturyLink be the sole beneficiary of an upgrade (e.g., an upgrade would have had to be made regardless of whether or not a CenturyLink Communications, LLC was collocated in the Premises), CenturyLink shall absorb all of the costs related to such an upgrade.

107.4 Facility Modifications

107.4.1 To the extent that a modification is made for the specific benefit of any particular party, costs of modification are to be proportionately born by those who directly benefit including the ILEC. The cost is allocated using the proportion of the new space occupied to the total new space made available.

107.4.2 If a non-requesting party benefits from the modification, e.g., using the opportunity to bring their equipment or arrangement into compliance with certain standards, or making adjustments leading to improvement, then the party will be deemed to be sharing. This party will be responsible for its share of the modification costs.

107.4.3 None of the costs will be allocated to a third party that gains incidental benefit, but did not cause the modification or modify their facilities.

107.4.4 If a current user of space subsequently initiates new uses of the modified facility by other parties to avoid modification costs or if new entrants use the facility, they will share in the modification costs. The modifying party(s) may recover a proportionate share of the modification costs from parties that later are able to obtain access as a result of the modification. If measurable depreciation

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has occurred as a result of the modification, the subsequent party may pay a lower cost.

107.4.5 Parties requesting or joining in a modification also will be responsible for resulting costs to maintain the facility on an ongoing basis.

108. CENTURYLINK SERVICES AND OBLIGATIONS

108.1 CenturyLink shall furnish air conditioning and/or other environmental controls for the area in which the Collocation Space is located in a manner consistent with those provided elsewhere in the Building. CenturyLink shall furnish air conditioning and/or other environmental controls for the Collocation Space based on information provided by CenturyLink Communications, LLC to CenturyLink in its Application which CenturyLink Communications, LLC hereby represents to CenturyLink is sufficient to allow CenturyLink Communications, LLC equipment to function without risk of harm or damage to the Collocation Space, the Building or any equipment or facilities of CenturyLink or any other occupant of the Building. These environmental conditions shall adhere to Telcordia Network Equipment Building System (NEBS) standards GR-63-CORE Issue 2 or other mutually agreed upon standards.

108.1.1 If CenturyLink Communications, LLC locates equipment or facilities in the Collocation Space which CenturyLink determines, in the exercise of its sole discretion, affect the temperature or other environmental conditions otherwise maintained by CenturyLink in the Building, CenturyLink reserves the right to provide and install supplementary air conditioning units or other environmental control devices in the Collocation Space, and the cost of providing, installing, operating and maintaining any such supplementary air conditioning units or other environmental control devices made necessary solely by CenturyLink Communications, LLC ’s equipment or facilities shall be paid by CenturyLink Communications, LLC to CenturyLink. If supplementary air conditioning units or other environmental control devices are required for more than one CenturyLink Communications, LLC each CenturyLink Communications, LLC will pay a pro-rata share of such costs, in proportion to the space occupied by each as compared to the total space available for collocation.

108.1.2 CenturyLink Communications, LLC ’s refusal to be responsible for the cost of any necessary air conditioning or other environmental controls shall constitute acceptable grounds for denial of collocation for technical reasons.

108.2 CenturyLink shall provide power as requested by CenturyLink Communications, LLC to meet CenturyLink Communications, LLC ’s need for placement of equipment, Interconnection, or provision of service; except that CenturyLink is not obligated to Augment available DC capacity solely to meet CenturyLink Communications, LLC ’s needs unless CenturyLink Communications, LLC offers to pay for such Augmentation and such Augmentation can be effected within applicable engineering, building and electrical code requirements.

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108.2.1 CenturyLink Communications, LLC covenants and agrees that CenturyLink shall not be liable or responsible to CenturyLink Communications, LLC for any loss, damage or expense which CenturyLink Communications, LLC may sustain or incur if either the quality or character of electrical service is changed or is no longer suitable for CenturyLink Communications, LLC 's requirements.

108.2.2 CenturyLink Communications, LLC agrees to request in writing, via a complete and accurate Application, all electrical needs to power its equipment. The Application shall contain the total power needs, the date needed, and the exact location where termination of the electrical power shall occur. Actual power usage of CenturyLink Communications, LLC ’s equipment shall not exceed the requested capacity.

108.2.3 Central office power supplied by CenturyLink into CenturyLink Communications, LLC ’s equipment area shall be supplied in the form of power feeders (cables) on cable racking into the designated CenturyLink Communications, LLC equipment area. The power feeders (cables) shall efficiently and economically support the requested quantity and capacity of CenturyLink Communications, LLC equipment. The termination location shall be as agreed by the parties.

108.2.4 CenturyLink power equipment supporting CenturyLink Communications, LLC ’s equipment shall:

a. Comply with applicable industry standards (*e.g.,* Telcordia, NEBS and IEEE) or manufacturer’s equipment power requirement specifications for equipment installation, cabling practices, and physical equipment layout or at minimum, at Parity with that provided for similar CenturyLink equipment;

b. Have redundant power feeds with physical diversity and battery back-up as required by the equipment manufacturer's specifications for CenturyLink Communications, LLC equipment, or, at minimum, at Parity with that provided for similar CenturyLink equipment;

c. Provide, upon CenturyLink Communications, LLC ’s request and at CenturyLink Communications, LLC ’s expense, the capability for real time access to power performance monitoring and alarm data that impacts (or potentially may impact) CenturyLink Communications, LLC traffic;

d. Provide central office ground, connected to a ground electrode located within the Collocated Space, at a level above the top of CenturyLink Communications, LLC equipment plus or minus two (2) feet to the left or right of CenturyLink Communications, LLC ’s final request; and

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e. Provide feeder cable capacity and quantity to support the ultimate equipment layout for CenturyLink Communications, LLC ’s equipment in accordance with CenturyLink Communications, LLC ’s collocation request.

108.2.5 CenturyLink shall provide cabling that adheres to Telcordia Network Equipment Building System (NEBS) standards GR-63-CORE Issue 2.

108.2.6 CenturyLink shall provide Lock Out-Tag Out and other electrical safety procedures and devices in conformance with the most stringent of OSHA or industry guidelines.

108.2.7 CenturyLink will provide CenturyLink Communications, LLC with written notification within ten (10) Business Days of any scheduled DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to CenturyLink Communications, LLC equipment located in CenturyLink facility. CenturyLink shall provide CenturyLink Communications, LLC immediate notification by telephone of any emergency power activity that would impact CenturyLink Communications, LLC ’s equipment.

108.2.8 If CenturyLink, in the exercise of its reasonable business judgment, determines that the electricity provided to CenturyLink Communications, LLC pursuant to this Section is insufficient to support the activity being carried on by CenturyLink Communications, LLC in the Collocation Space, and thereby poses a potential liability or additional cost to CenturyLink’s own operations, CenturyLink may require the installation of additional electrical circuits to provide CenturyLink Communications, LLC with additional electricity and CenturyLink Communications, LLC shall reimburse CenturyLink for any expenses incurred in making such additional electrical circuits available to CenturyLink Communications, LLC 's Collocation Space. CenturyLink Communications, LLC shall also pay for additional electricity provided via these circuits.

a. CenturyLink Communications, LLC ’s refusal to be responsible for the cost of any necessary electrical circuits shall constitute acceptable grounds for denial of collocation for technical reasons.

108.3 CenturyLink shall provide fire protection systems in CenturyLink Buildings and on CenturyLink Premises as required by Federal and State regulatory rules and in full compliance with local ordinances. CenturyLink shall furnish fire or smoke detection systems designed to comply with the National Fire Protection Association (NFPA) Standards on Automatic Fire Detectors.

108.3.1 Stand alone fire extinguishers will be provided in and about the Building and the Collocation Space by CenturyLink as required by applicable fire codes.

108.3.2 CenturyLink and CenturyLink’s insurance carriers will perform regular inspections of fire protection systems, and CenturyLink

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Communications, LLC hereby agrees to provide CenturyLink and CenturyLink's insurance carriers access to the Collocation Space for purposes of such inspections, via pass key or otherwise. CenturyLink agrees to provide CenturyLink Communications, LLC with notice of its intent to access CenturyLink Communications, LLC 's Collocation Space where, in CenturyLink's sole discretion, such notice is practicable; provided, however, that no failure of CenturyLink to give such notice will affect CenturyLink's right of access or impose any liability on CenturyLink. CenturyLink will, at its expense, maintain and repair the fire and smoke detection systems unless maintenance or repair is required due to the act or omission of CenturyLink Communications, LLC its employees, agents or invitees, in which case CenturyLink Communications, LLC shall reimburse CenturyLink for the cost of such repair or replacement. If a Halon or alternative fire suppression system is in place, CenturyLink Communications, LLC shall, if at fault, and at CenturyLink's option, replace Halon or other fire extinguishing material discharged as a result of CenturyLink Communications, LLC 's act or omission. CenturyLink Communications, LLC shall have no duty to inspect fire protection systems outside the Collocation Space; provided, however, if CenturyLink Communications, LLC is aware of damage to the fire protection systems it shall promptly notify CenturyLink.

108.3.3 CenturyLink Communications, LLC is aware the Collocation Space will contain a fire detection system and may contain a fire suppression system. In the event of discharge, CenturyLink is relieved of all liability for damage to equipment or personal injury except in cases where such damage to equipment or personal injury is due to the willful misconduct of CenturyLink, its officers, agents or employees.

108.4 CenturyLink shall, at its sole expense, except as hereinafter provided, provide repair and maintenance of heating, cooling and lighting equipment and regularly scheduled refurbishment or decorating to the Collocation Space, Building and Premises, in a manner consistent with CenturyLink's normal business practices.

108.4.1 CenturyLink shall not be obligated to inspect the Collocation Space, make any repairs or perform any maintenance unless first notified of the need in writing by CenturyLink Communications, LLC . If CenturyLink shall fail to commence the repairs or maintenance within twenty (20) Days after written notification, provided that the delays are not caused by CenturyLink Communications, LLC CenturyLink Communications, LLC 's sole right and remedy shall be, after further notice to CenturyLink, to make such repairs or perform such maintenance and to deduct that cost and expenses from the Physical Collocation fees payable; provided, however, that the amount of such deduction shall not exceed the reasonable value of such repairs or maintenance.

108.4.2 CenturyLink shall, where practical, provide CenturyLink Communications, LLC with twenty-four (24) hours prior notice

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before making repairs and/or performing maintenance on the Collocation Space; provided, however, that CenturyLink shall have no obligation to provide such notice if CenturyLink determines, in the exercise of its sole discretion, that such repair or maintenance must be done sooner in order to preserve the safety of the Building or the Collocation Space, or if required to do so by any court or governmental authority. Work shall be completed during normal working hours or at other times identified by CenturyLink. CenturyLink Communications, LLC shall pay CenturyLink for overtime and for any other expenses incurred if such work is done during other than normal working hours at CenturyLink Communications, LLC 's request. CenturyLink Communications, LLC shall have the right, at its sole expense, to be present during repair or maintenance of the Collocation Space.

108.4.3 The cost of all repairs and maintenance performed by or on behalf of CenturyLink to the Collocation Space which are, in CenturyLink's reasonable judgment, beyond normal repair and maintenance, or are made necessary as a result of misuse or neglect by CenturyLink Communications, LLC or CenturyLink Communications, LLC 's employees, invitees or agents, shall be paid by CenturyLink Communications, LLC to CenturyLink within ten (10) Days after being billed for the repairs and maintenance by CenturyLink.

108.5 CenturyLink shall provide CenturyLink Communications, LLC with notice via email three (3) Business Days prior to those instances where CenturyLink or its subcontractors perform work which is known to be a Service Affecting activity. CenturyLink will inform CenturyLink Communications, LLC by e-mail of any unplanned service outages. Notification of any unplanned service outages shall be made as soon as practicable after CenturyLink learns that such outage has occurred.

108.6 CenturyLink reserves the right to stop any service when CenturyLink deems such stoppage necessary by reason of accident or emergency, or for repairs, improvements or otherwise; however, CenturyLink agrees to use its best efforts not to interfere with CenturyLink Communications, LLC 's use of Collocation Space. CenturyLink does not warrant that any service will be free from interruptions caused by labor controversies, accidents, inability to obtain fuel, water or supplies, governmental regulations, or other causes beyond the reasonable control of CenturyLink.

108.6.1 No such interruption of service shall be deemed an eviction or disturbance of CenturyLink Communications, LLC 's use of the Collocation Space or any part thereof, or render CenturyLink liable to CenturyLink Communications, LLC for damages, by abatement of CenturyLink Communications, LLC Fees or otherwise, except as set forth in the Tariff, or relieve CenturyLink Communications, LLC from performance of its obligations under this Agreement. CenturyLink Communications, LLC

108.7 CenturyLink shall have access to CenturyLink Communications, LLC 's Physical Collocation Space at all times, via pass key or otherwise, to allow CenturyLink to

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react to emergencies, to maintain the space (not including CenturyLink Communications, LLC 's equipment), and to monitor compliance with the rules and regulations of the Occupational Health and Safety Administration or CenturyLink, or other regulations and standards including but not limited to those related to fire, safety, health, and environmental safeguards. If a secure enclosure defining the location of CenturyLink Communications, LLC 's Collocation Space has been established, and if conditions permit, CenturyLink will provide CenturyLink Communications, LLC with notice (except in emergencies) of its intent to access the Collocation Space, thereby providing CenturyLink Communications, LLC the option to be present at the time of access. CenturyLink Communications, LLC shall not attach, or permit to be attached, additional locks or similar devices to any door or window, nor change existing locks or the mechanism thereof. If CenturyLink is required to access the collocation space on an emergency basis, CenturyLink will notify CenturyLink Communications, LLC of such access as soon as practical.

108.7.1 CenturyLink may enter the Collocation Space for the purposes of examining or inspecting same and of making such repairs or alterations as CenturyLink deems necessary. CenturyLink Communications, LLC hereby waives any claim for damage, injury, interference with CenturyLink Communications, LLC 's business, any loss of occupancy or quiet enjoyment of the Collocation Space, and any other loss occasioned by the exercise of CenturyLink's access rights, except in the event such damages result solely from the gross negligence or willful misconduct of CenturyLink.

108.7.2 CenturyLink may use any means CenturyLink may deem proper to open Collocation Space doors or enclosures in an emergency. Entry into the Collocation Space obtained by CenturyLink by any such means shall not be deemed to be forcible or unlawful entry into or a detainment of or an eviction of CenturyLink Communications, LLC from the Collocation Space or any portion thereof.

108.7.3 Before leaving the Collocation Space unattended, CenturyLink shall close and securely lock all doors and windows and shut off unnecessary equipment in the Collocation Space. Any injury to persons or damage to the property of CenturyLink Communications, LLC or any other party with equipment in the Building resulting from CenturyLink's failure to do so shall be the responsibility of CenturyLink. CenturyLink will defend and indemnify CenturyLink Communications, LLC from and against any claim by any person or entity resulting in whole or in part from CenturyLink's failure to comply with this Section.

109. CENTURYLINK COMMUNICATIONS, LLC'S OBLIGATIOINS

109.1 CenturyLink Communications, LLC shall regularly inspect the Collocation Space to ensure that the Collocation Space is in good condition. CenturyLink Communications, LLC shall promptly notify CenturyLink of any damage to the Collocation Space or of the need to perform any repair or maintenance of the Collocation Space, fixtures and appurtenances (including hardware, heating,

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cooling, ventilating, electrical, and other mechanical facilities in the Collocation Space). CenturyLink Communications, LLC shall provide regular janitorial service to its Collocation Space and keep the Collocation Space clean and trash free.

109.2 CenturyLink Communications, LLC agrees to abide by all of CenturyLink's security practices for non-CenturyLink employees with access to the Building, including, without limitation:

109.2.1 CenturyLink Communications, LLC must obtain non-employee photo identification cards for each CenturyLink Communications, LLC employee or vendor. Temporary identification cards may otherwise be provided by CenturyLink for employees or agents, contractors and invitees of CenturyLink Communications, LLC who may require occasional access to the Collocation Space.

109.2.2 CenturyLink Communications, LLC will supply to CenturyLink the completed access form for employees or approved vendors who require access to the Premises. CenturyLink may reasonably deny access to any person into the Building. CenturyLink's objections will be consistent with the grounds for denying access to personnel of its own contractors or for denying employment directly with CenturyLink. CenturyLink may issue security cards, codes, or keys to CenturyLink Communications, LLC 's listed employees or vendors where such systems are available and their use by CenturyLink Communications, LLC will not otherwise compromise Building security. The rate for the issuance of security cards is listed on Table 2.

109.2.3 CenturyLink Communications, LLC is responsible for returning identification and security cards, codes, or keys of its terminated employees or its employees who no longer require access to the Collocation Space. All cards, codes, or keys must be returned upon termination of the applicable Collocation Space. CenturyLink Communications, LLC will reimburse CenturyLink actual costs due to unreturned or replacement cards, codes, or keys.

109.2.4 In the event that a key is lost, CenturyLink Communications, LLC is responsible for costs associated with recoring locks and reissuing keys to CenturyLink and other parties authorized to access the Premise.

109.2.5 CenturyLink Communications, LLC 's employees, agents, invitees and vendors must display identification cards at all times.

109.2.6 CenturyLink Communications, LLC will assist CenturyLink in validation and verification of identification of its employees, agents, invitees and vendors by providing a telephone contact available twenty-four (24) hours a day, seven (7) days a week to verify identification.

109.2.7 Removal of all furniture, equipment or similar articles will be based on local CenturyLink security practices. These security practices will not be more stringent for CenturyLink Communications, LLC

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than CenturyLink requires for its own employees or CenturyLink's contractors.

109.2.8 Before leaving the Collocation Space unattended, CenturyLink Communications, LLC shall close and securely lock all doors and windows and shut off unnecessary equipment in the Collocation Space. Any injury to persons or damage to the property of CenturyLink or any other party with equipment in the Building resulting from CenturyLink Communications, LLC ’s failure to do so shall be the responsibility of CenturyLink Communications, LLC . CenturyLink Communications, LLC will defend and indemnify CenturyLink from and against any claim by any person or entity resulting in whole or in part from CenturyLink Communications, LLC ’s failure to comply with this Section.

109.2.9 CenturyLink Communications, LLC agrees that CenturyLink may provide a security escort for Physical Collocation, at no cost or undue delay to CenturyLink Communications, LLC to CenturyLink Communications, LLC personnel while on CenturyLink Premises. While such escort shall not be a requirement to CenturyLink Communications, LLC ’s entry into the Building, CenturyLink Communications, LLC must allow the security escort to accompany CenturyLink Communications, LLC personnel at all times and in all areas of the Building, including the Collocation Space, if so requested.

109.2.10 CenturyLink Communications, LLC shall post in a prominent location visible from the common Building area, the names and telephone numbers of emergency contact personnel along with names and telephone numbers of their superiors for twenty-four (24) hour emergency use by CenturyLink. CenturyLink Communications, LLC shall promptly update this information as changes occur.

109.3 CenturyLink Communications, LLC will provide CenturyLink with written notification not less than ten (10) Business Days in advance of any scheduled DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to CenturyLink equipment located in CenturyLink Communications, LLC facility. CenturyLink Communications, LLC shall provide CenturyLink immediate notification by telephone of any emergency power activity that would impact CenturyLink equipment.

109.4 CenturyLink Communications, LLC shall not provision and/or install Uninterruptible Power Supply (UPS) systems within the CenturyLink Premises. The customer is permitted to install Inverted Power Systems if and only if documented compliance with National Equipment Building Standards (NEBS) III and Listing by Underwriters Laboratory (UL) has been met.

109.5 CenturyLink Communications, LLC shall not place Electro-Chemical Storage Batteries of any type inside the Collocation Space.

109.6 CenturyLink Communications, LLC shall provide CenturyLink with written notice three (3) Business Days prior to those instances where CenturyLink Communications, LLC or its subcontractors perform work, which is to be a known

Service Affecting activity. CenturyLink Communications, LLC will inform CenturyLink by e-mail of any unplanned service outages. The parties will then agree upon a plan to manage the outage so as to minimize customer interruption. Notification of any unplanned service outage shall be made as soon as practicable after CenturyLink Communications, LLC learns that such outage has occurred so that CenturyLink can take any action required to monitor or protect its service.

109.7 CenturyLink Communications, LLC may, at its own expense, install and maintain regular business telephone service in the Collocation Space. If requested by CenturyLink Communications, LLC and at CenturyLink Communications, LLC 's expense, CenturyLink will provide basic telephone service with a connection jack in the Collocation Space.

109.8 CenturyLink Communications, LLC shall, with the prior written consent of CenturyLink, have the right to provide additional fire protection systems within the Collocation Space; provided, however, that CenturyLink Communications, LLC may not install or use sprinklers or carbon dioxide fire suppression systems within the Building or the Collocation Space.

109.8.1 If any governmental bureau, department or organization or CenturyLink's insurance carrier requires that changes or modifications be made to the fire protection system or that additional stand alone fire extinguishing, detection or protection devices be supplied within that portion of the Building in which the Collocation Space of CenturyLink Communications, LLC s in general are located, such changes, modifications, or additions shall be made by CenturyLink and CenturyLink Communications, LLC shall reimburse CenturyLink for the cost thereof in the same proportion as the size of CenturyLink Communications, LLC 's Collocation Space as compared to the total available collocation space in the affected portion of the Building.

109.9 CenturyLink Communications, LLC shall identify and shall provide advance notification to CenturyLink in writing of any Hazardous Materials CenturyLink Communications, LLC wants to bring onto the Premises, and will provide CenturyLink copies of any inventories or other data provided to State Emergency Response Commissions (SERCs), Local Emergency Planning Committees (LEPCs), or any other governmental agencies if required by the Emergency Planning and Community Right to Know Act (41 USC §11001, et seq.). CenturyLink Communications, LLC its agents and employees shall transport, store and dispose of Hazardous Materials in accordance with all applicable federal, State or local laws, ordinances, rules and regulations. CenturyLink Communications, LLC will promptly notify CenturyLink of any releases of Hazardous Materials and will copy CenturyLink on any notification of or correspondence with any governmental agency which may be required by any environmental law as a result of such release.

109.9.1 CenturyLink Communications, LLC shall provide CenturyLink copies of all Material Safety Data Sheets (MSDSs) for materials or chemicals regulated under the OSHA Hazard Communication Standard (29 C.F.R. §1910.1200) that are brought onto the property. All such materials shall be labeled in accordance with

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29 C.F.R. §1910.1200 and applicable State regulations if such regulations are more stringent.

109.9.2 If CenturyLink discovers that CenturyLink Communications, LLC has brought onto CenturyLink's Premises Hazardous Materials without notification, or is storing or disposing of such materials in violation of any applicable environmental law, CenturyLink may, at CenturyLink's option and without penalty, terminate the applicable Collocation Space or, in the case of pervasive violation, this Agreement or suspend performance hereunder. CenturyLink Communications, LLC shall be responsible for, without cost to CenturyLink, the complete remediation of any releases or other conditions caused by its storage, use or disposal of Hazardous Materials. CenturyLink Communications, LLC shall also be responsible for removing and disposing of all Hazardous Materials on its Collocation Space at the termination of the applicable Collocation Space or this Agreement. If CenturyLink elects to terminate the applicable Collocation Space or this Agreement or discontinue the performance of services hereunder due to the storage, use or disposal of Hazardous Materials contrary to the terms of this Agreement, CenturyLink Communications, LLC shall have no recourse against CenturyLink and shall be responsible for all costs and expenses associated with such termination or suspension of service in addition to being responsible for any remedies available to CenturyLink for defaults under this Agreement.

109.9.3 CenturyLink Communications, LLC shall indemnify and hold harmless CenturyLink, its successors and assigns against, and in respect of, any and all damages, claims, losses, liabilities and expenses, including, without limitation, all legal, accounting, consulting, engineering and other expenses, which may be imposed upon, or incurred by, CenturyLink or asserted against CenturyLink by any other party or parties (including, without limitation, CenturyLink's employees and/or contractors and any governmental entity) arising out of, or in connection with, CenturyLink Communications, LLC 's use, storage or disposal of Hazardous Materials.

109.9.4 For purposes of this Section, "Hazardous Materials" shall mean any toxic substances and/or hazardous materials or hazardous wastes (including, without limitation, asbestos) as defined in, or pursuant to, the OSHA Hazard Communication Standard (29 C.F.R. §1910, Subpart Z), the Resource Conservation and Recovery Act of 1976 (42 USC §6901, et seq.), or regulations adopted pursuant to those statutes, the Toxic Substances Control Act (15 USC §2601, et seq.), the Comprehensive Environmental Response, Compensation and Liability Act (42 USC §9601, et seq.) or any other federal, State or local environmental law, ordinance, rule or regulation. The provisions of this Section shall survive the termination, cancellation, modification or recession of this Agreement.

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109.10 CenturyLink Communications, LLC shall not do or permit anything to be done upon the Collocation Space, or bring or keep anything thereon which is in violation of any federal, State or local laws or regulations (including environmental laws or regulations not previously described), or any rules, regulations or requirements of the local fire department, Fire Insurance Rating Organization, or any other similar authority having jurisdiction over the Building. CenturyLink Communications, LLC shall not do or permit anything to be done upon the Collocation Space which may in any way create a nuisance, disturb, endanger, or otherwise interfere with the Telecommunications Services of CenturyLink, any other occupant of the Building, their patrons or customers, or the occupants of neighboring property, or injure the reputation of the Premises.

109.10.1 CenturyLink Communications, LLC shall not exceed the Uniformly Distributed Live Load Capacity. CenturyLink shall evaluate and determine Live Load Capacity rating on a site specific basis prior to equipment installation. CenturyLink Communications, LLC agrees to provide CenturyLink with equipment profile information prior to installation authorization.

109.10.2 CenturyLink Communications, LLC shall not paint, display, inscribe or affix any sign, trademark, picture, advertising, notice, lettering or direction on any part of the outside or inside of the Building, or on the Collocation Space, without the prior written consent of CenturyLink.

109.10.3 CenturyLink Communications, LLC shall not use the name of the Building or CenturyLink for any purpose other than that of the business address of CenturyLink Communications, LLC or use any picture or likeness of the Building on any letterhead, envelope, circular, notice, or advertisement, without the prior written consent of CenturyLink.

109.10.4 CenturyLink Communications, LLC shall not exhibit, sell or offer for sale, rent or exchange in the Collocation Space or on the Premises any article, thing or service except those ordinarily embraced within the use of the Collocation Space as specified in this Agreement without the prior written consent of CenturyLink.

109.10.5 CenturyLink Communications, LLC shall not place anything or allow anything to be placed near the glass of any door, partition or window which CenturyLink determines is unsightly from outside the Collocation Space; take or permit to be taken in or out of other entrances of the Building, or take or permit to be taken on any passenger elevators, any item normally taken through service entrances or elevators; or whether temporarily, accidentally, or otherwise, allow anything to remain in, place or store anything in, or obstruct in any way, any passageway, exit, stairway, elevator, or shipping platform. CenturyLink Communications, LLC shall lend its full cooperation to keep such areas free from all obstruction and in a clean and neat condition, move all supplies, furniture and equipment directly to the Collocation Space as soon

as received, and move all such items and waste, other than waste customarily removed by employees of the Building.

109.10.6 CenturyLink Communications, LLC shall not, without the prior written consent of CenturyLink install or operate any lead-acid batteries, refrigerating, heating or air conditioning apparatus in the Collocation Space. CenturyLink may, in its sole discretion, withhold such consent, or impose any condition in granting it, and revoke its consent at will.

109.10.7 CenturyLink Communications, LLC shall not use the Collocation Space for meeting, housing, lodging or sleeping purposes.

109.10.8 CenturyLink Communications, LLC shall not eat, drink, or smoke in the Collocation Space.

109.10.9 CenturyLink Communications, LLC shall not bring any animals to the collocation space except those used by the visually impaired. In the case of such a need, advance notice is required.

109.10.10 CenturyLink Communications, LLC its employees, agents, contractors, and business invitees shall:

109.10.10.1 comply with all rules and regulations which CenturyLink may from time to time adopt for the safety, environmental protection, care, cleanliness and/or preservation of the good order of the Building, the Premises and the Collocation Space and its tenants and occupants, and

109.10.10.2 comply, at its own expense, with all ordinances which are applicable to the Collocation Space and with all lawful orders and requirements of any regulatory or law enforcement agency requiring the correction, prevention and abatement of nuisances in or upon the Collocation Space during the Term of this Agreement or any extension hereof.

109.11 CenturyLink Communications, LLC shall not make installations, alterations or additions in or to the Collocation Space without submitting plans and specifications to CenturyLink and securing the prior written consent of CenturyLink in each instance. CenturyLink's consent shall not be unreasonably withheld or unduly delayed for non-structural interior alteration to the Collocation Space that do not adversely affect the Building’s appearance, value, structural strength and mechanical integrity. Such work shall be done at the sole expense of CenturyLink Communications, LLC .

109.11.1 All installations, alterations and additions shall be constructed in a good and workmanlike manner and only new and good grades of material shall be used, and shall comply with all insurance requirements, governmental requirements, and terms of this Agreement. Work shall be performed

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at such times and in such manner as to cause a minimum of interference with CenturyLink's transaction of business. CenturyLink Communications, LLC shall permit CenturyLink to inspect all construction operations within the Collocation Space.

a. CenturyLink Communications, LLC shall not cut or drill into, drive nails or screws into, install conduit or wires, or in any way deface any part of the Collocation Space or the Building, outside or inside, without the prior written consent of CenturyLink.

109.11.2 All installations, alterations and additions which take the form of fixtures, except trade fixtures, placed in the Collocation Space by and at the expense of CenturyLink Communications, LLC or others shall become the property of CenturyLink, and shall remain upon and be surrendered with the Collocation Space. Upon termination of this Agreement, however, CenturyLink shall have the right to require CenturyLink Communications, LLC to remove such fixtures and installations, alterations or additions at CenturyLink Communications, LLC ’s expense, and to surrender the Collocation Space in the same condition as it was prior to the making of any or all such improvements, reasonable wear and tear excepted.

109.11.3 All fixtures and other equipment to be used by CenturyLink Communications, LLC in, about or upon the Collocation Space shall be subject to the prior written approval of CenturyLink, which shall not be unreasonably withheld.

109.12 Fireproofing Policy. If CenturyLink Communications, LLC desires signal, communications, alarm or other utility or service connections installed or changed, the same shall be made by and at the expense of CenturyLink Communications, LLC . CenturyLink shall have the right of prior approval of such utility or service connections, and shall direct where and how all connections and wiring for such service shall be introduced and run. In all cases, in order to maintain the integrity of the Halon space for proper Halon concentration, and to ensure compliance with CenturyLink’s fireproofing policy, any penetrations by CenturyLink Communications, LLC whether in the Collocation Space, the Building or otherwise, shall be sealed as quickly as possible by CenturyLink Communications, LLC with CenturyLink-approved fire barrier sealants, or by CenturyLink at CenturyLink Communications, LLC 's cost.

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109.13 Equipment Grounding. CenturyLink Communications, LLC equipment shall be connected to CenturyLink's grounding system.

109.14 Representations and Warranties. CenturyLink Communications, LLC hereby represents and warrants that the information provided to CenturyLink in any Application or other documentation relative to CenturyLink Communications, LLC 's request for telecommunications facility Interconnection and Central Office Building collocation as contemplated in this Agreement is and shall be true and correct, and that CenturyLink Communications, LLC has all necessary corporate and regulatory authority to conduct business as a Telecommunications Carrier. Any violation of this Section shall be deemed a material breach of this Agreement.

110. BUILDING RIGHTS

110.1 CenturyLink may, without notice to CenturyLink Communications, LLC :

110.1.1 Change the name or street address of the Premises;

110.1.2 Install and maintain signs on the exterior and interior of the Premises or anywhere on the Premises;

110.1.3 Designate all sources furnishing sign painting and lettering, ice, mineral or drinking water, beverages, foods, towels, vending machines or toilet supplies used or consumed in the Collocation Space;

110.1.4 Have pass keys or access cards with which to unlock all doors in the Collocation Space, excluding CenturyLink Communications, LLC 's safes;

110.1.5 Reduce heat, light, water and power as required by any mandatory or voluntary conservation programs;

110.1.6 Approve the weight, size and location of safes, computers and all other heavy articles in and about the Collocation Space and the Building, and to require all such items and other office furniture and equipment to be moved in and out of the Building or Collocation Space only at such times and in such a manner as CenturyLink shall direct and in all events at CenturyLink Communications, LLC 's sole risk and responsibility;

110.1.7 At any time, to decorate and to make, at its own expense, repairs, alterations, additions and improvements, structural or otherwise, in or to the Collocation Space, the Premises, or any part thereof (including, without limitation, the permanent or temporary relocation of any existing facilities such as parking lots or spaces), and to perform any acts related to the safety, protection or preservation thereof, and during such operations to take into and through the Collocation Space or any part of the Premises all material and equipment required, and to close or suspend temporarily operation of entrances, doors, corridors, elevators or other facilities. CenturyLink shall limit inconvenience or annoyance

to CenturyLink Communications, LLC as reasonably possible under the circumstances;

110.1.8 Do or permit to be done any work in or about the Collocation Space or the Premises or any adjacent or nearby building, land, street or alley;

110.1.9 Grant to anyone the exclusive right to conduct any business or render any service on the Premises, provided such exclusive right shall not operate to exclude CenturyLink Communications, LLC from the use expressly permitted by this Agreement, unless CenturyLink exercises its right to terminate this Agreement with respect to all or a portion of the Collocation Space;

110.1.10 Close the Building at such reasonable times as CenturyLink may determine, under such reasonable regulations as shall be prescribed from time to time by CenturyLink subject to CenturyLink Communications, LLC 's right to access.

110.2 If the owner of the Building or CenturyLink sells, transfers or assigns any interest in the Building, or there is any material change in the Lease to which the Building is subject, and such sale, transfers assignment or material change in the Lease gives rise to an obligation which is inconsistent with this Agreement, CenturyLink's performance under this Agreement shall be excused to the extent of the inconsistency. CenturyLink hereby agrees that it will use its reasonable efforts to avoid any such inconsistency; provided, however, that this obligation shall in no way obligate CenturyLink to incur any out of pocket expenses in its efforts to avoid such inconsistencies.

110.3 This Agreement shall at all times be subject and subordinate to the lien of any mortgage (which term shall include all security instruments) that may be placed on the Collocation Space and CenturyLink Communications, LLC agrees, upon demand, to execute any instrument as may be required to effectuate such subordination.

111. INDEMNIFICATION

111.1 CenturyLink Communications, LLC shall indemnify, defend, save and hold CenturyLink harmless from any and all claims arising from:

111.1.1 CenturyLink Communications, LLC 's use of the Collocation Space;

111.1.2 the conduct of CenturyLink Communications, LLC 's business or from any activity, work or things done, permitted or suffered by CenturyLink Communications, LLC in or about the Collocation Space or elsewhere;

111.1.3 any claims, liens, demands, charges, encumbrances, litigation and judgments arising directly or indirectly out of any use, occupancy or activity of CenturyLink Communications, LLC or out of any work performed, material furnished, or obligations incurred by CenturyLink Communications, LLC in, upon or otherwise in connection with the Collocation Space. CenturyLink Communications, LLC shall give CenturyLink written notice at least ten (10) Business Days prior to the commencement of any

such work on the Collocation Space in order to afford CenturyLink the opportunity of filing appropriate notices of non-responsibility. However, failure by CenturyLink to give notice does not reduce CenturyLink Communications, LLC 's liability under this Section;

111.1.4 If any claim or lien is filed against the Collocation Space, or any action or proceeding is instituted affecting the title to the Collocation Space, CenturyLink Communications, LLC shall give CenturyLink written notice thereof as soon as CenturyLink Communications, LLC obtains such knowledge;

111.1.5 CenturyLink Communications, LLC shall, at its expense, within thirty (30) Days after filing of any lien of record, obtain the discharge and release thereof or post a bond in an amount sufficient to accomplish such discharge and release. Nothing contained herein shall prevent CenturyLink, at the cost and for the account of CenturyLink Communications, LLC from obtaining such discharge and release if CenturyLink Communications, LLC fails or refuses to do the same within the thirty-day period;

111.1.6 If CenturyLink Communications, LLC has first discharged the lien as provided by law, CenturyLink Communications, LLC may, at CenturyLink Communications, LLC ’s expense, contest any mechanic's lien in any manner permitted by law.

112. PARTIAL DESTRUCTION

112.1 If the Collocation Space or a portion thereof sufficient to make the Collocation Space substantially unusable shall be destroyed or rendered unoccupiable by fire or other casualty, CenturyLink may, at its option, restore the Collocation Space to its previous condition. CenturyLink Communications, LLC ’s rights to the applicable Collocation Space shall not terminate unless, within ninety (90) Days after the occurrence of such casualty, CenturyLink notifies CenturyLink Communications, LLC of its election to terminate CenturyLink Communications, LLC ’s rights to the applicable Collocation Space. If CenturyLink does not elect to terminate CenturyLink Communications, LLC ’s rights to the applicable Collocation Space, CenturyLink shall repair the damage to the Collocation Space caused by such casualty.

112.2 Notwithstanding any other provision of this Agreement to the contrary, if any casualty is the result of any act, omission or negligence of CenturyLink Communications, LLC its agents, employees, contractors, CenturyLink Communications, LLC ’s customers or business invitees, unless CenturyLink otherwise elects, CenturyLink Communications, LLC ’s rights to the applicable Collocation Space shall not terminate, and, if CenturyLink elects to make such repairs, CenturyLink Communications, LLC shall reimburse CenturyLink for the cost of such repairs, or CenturyLink Communications, LLC shall repair such damage, including damage to the Building and the area surrounding it, and the contractual monthly fees paid by CenturyLink Communications, LLC for the affected collocation shall not abate.

112.3 If the Building shall be damaged by fire or other casualty to the extent that portions are rendered unoccupiable, notwithstanding that the Collocation Space may be directly unaffected, CenturyLink may, at its election within ninety (90)

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Days of such casualty, terminate CenturyLink Communications, LLC 's rights to the applicable Collocation Space by giving written notice of its intent to terminate CenturyLink Communications, LLC 's rights to the applicable Collocation Space. The termination as provided in this paragraph shall be effective one hundred twenty (120) Days after the date of the notice.

113. EMINENT DOMAIN

113.1 If the Premises, or any portion thereof which includes a substantial part of the Collocation Space, shall be taken or condemned by any competent authority for any public use or purpose, CenturyLink Communications, LLC 's rights to the applicable Collocation Space shall end upon, and not before, the date when the possession of the part so taken shall be required for such use or purpose. If any condemnation proceeding shall be instituted in which it is sought to take or damage any part of the Premises, or if the grade of any street or alley adjacent to the Premises is changed by any competent authority and such change of grade makes it necessary or desirable to remodel the Premises to conform to the changed grade, CenturyLink shall have the right to terminate CenturyLink Communications, LLC 's rights to the applicable Collocation Space upon not less than one hundred twenty (120) Days notice prior to the date of cancellation designated in the notice. No money or other consideration shall be payable by CenturyLink to CenturyLink Communications, LLC for such cancellation, and CenturyLink Communications, LLC shall have no right to share in the condemnation award or in any judgment for damages caused by such eminent domain proceedings.

114. BANKRUPTCY

114.1 If any voluntary or involuntary petition or similar pleading under any section or sections of any bankruptcy act shall be filed by or against CenturyLink Communications, LLC or any voluntary or involuntary proceeding in any court or tribunal shall be instituted to declare CenturyLink Communications, LLC insolvent or unable to pay CenturyLink Communications, LLC 's debts, or CenturyLink Communications, LLC makes an assignment for the benefit of its creditors, or a trustee or receiver is appointed for CenturyLink Communications, LLC or for the major part of CenturyLink Communications, LLC 's property, CenturyLink may, if CenturyLink so elects but not otherwise, and with or without notice of such election or other action by CenturyLink, forthwith terminate this Agreement.

115. ASBESTOS

115.1 CenturyLink Communications, LLC is aware the Premises in which the Collocation Space is located may contain or have contained asbestos or asbestos containing building materials, and CenturyLink Communications, LLC is hereby notified that the Premises in which the Collocation Space is located may contain asbestos or asbestos containing building material (ACBM). CenturyLink Communications, LLC agrees that it is responsible for contacting the appropriate CenturyLink manager responsible for the Premises to determine the presence, location and quantity of asbestos or ACBM that CenturyLink Communications, LLC 's employees, agents, or contractors may reasonably expect to encounter while performing activities in the Premises. CenturyLink Communications, LLC shall not have responsibility or liability for any damages, expenses, costs, fees, penalties of any kind arising out of, or in connection with, or resulting from the disturbance of asbestos or ACBM in the Premises unless such disturbance

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arises out of or in connection with, or results from CenturyLink Communications, LLC 's use of the Collocation Space or placement of equipment onto ACBM or into areas containing asbestos identified by CenturyLink. CenturyLink agrees to provide CenturyLink Communications, LLC reasonable notice prior to undertaking any asbestos control, abatement, or other activities which may disturb asbestos or ACBM that could potentially affect CenturyLink Communications, LLC 's equipment or operations in the Collocation Space, including but not limited to the contamination of such equipment. CenturyLink will not have responsibility or liability for any damages, expenses, costs, fees, penalties of any kind arising out of, or in connection with the presence of asbestos in CenturyLink Premises.

116. MISCELLANEOUS

116.1 CenturyLink Communications, LLC warrants that it has had no dealings with any broker or agent in connection with this Agreement, and covenants to pay, hold harmless and indemnify CenturyLink from and against any and all cost, expense or liability for any compensation, commissions and charges claimed by any broker or agent with respect to this Agreement or the negotiation thereof.

116.2 Submission of this instrument for examination or signature by CenturyLink does not constitute a reservation of or option for license and it is not effective, as a license or otherwise, until execution and delivery by both CenturyLink and CenturyLink Communications, LLC .

116.3 Neither CenturyLink nor its agents have made any representation or warranties with respect to the Collocation Space of this Agreement except as expressly set forth herein; no rights, easements, or licenses shall be acquired by CenturyLink Communications, LLC by implication or otherwise unless expressly set forth herein.

116.4 In the event of work stoppages, CenturyLink may establish separate entrances for use by personnel of CenturyLink Communications, LLC . CenturyLink Communications, LLC shall comply with any emergency operating procedures established by CenturyLink to deal with work stoppages.

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ARTICLE X. PRICING

117. GENERAL PRICING TERMS

117.1 All prices under this Agreement are set forth in the attachments designated Table 1 and Table 2 of this Agreement which are hereby incorporated into, and made a part of, this Agreement. If this Agreement provides for a service that does not have a corresponding rate in Table 1 or Table 2, or is not subject to Section 52, CenturyLink will develop a rate consistent with the relevant Section.

117.2 Subject to the provisions of Section 62.1, all rates provided under this Agreement shall remain in effect for the term of this Agreement.

118. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

118.1 Interconnection. Every Interconnection and service provided by CenturyLink, whether direct or indirect, shall be subject to all rates, terms and conditions contained in this Agreement, which are legitimately related to such Interconnection or service, including rates set forth in this Article, as in applicable Tariffs, or as specified by the Interconnection terms. Should we substitute TELRIC language for this section?

118.2 Unbundled Network Elements. The charges that CenturyLink Communications, LLC shall pay to CenturyLink for Unbundled Network Elements are set forth in Table 1 of this Agreement.

118.3 Collocation. The charges that CenturyLink Communications, LLC shall pay to CenturyLink for Collocation are set forth in Table 2 of this Agreement.

119. APPLICATION OF NON RECRRING CHARGES

119.1 Pre-ordering:

119.1.1 “Account Establishment” is a one-time charge applied the first time that CenturyLink Communications, LLC orders any service from a CenturyLink Affiliate.

119.1.2 “Customer Service Record” (“CSR”) applies when CenturyLink Communications, LLC requests a summary of the services currently subscribed to by the End User Customer.

119.2 A Service Order Charge for all LSRs (including Number Portability and NID LSRs) will be applicable when submitting a Local Service Request (LSR) for any reason other than for CSR purposes; CSRs will be charged at the CSR rate. The Service Order Charge covers the administrative order processing costs and is not associated with the recovery of any technical or materials costs that may be recovered through other charges. CenturyLink will bill the Service Order charge for an LSR regardless if the LSR is later supplemented, clarified, or cancelled.

119.3 Custom Handling. These NRCs are in addition to any Pre-ordering or Ordering and Provisioning NRCs:

119.3.1 “Service Order Expedite” applies if CenturyLink Communications, LLC requests service prior to the standard due date intervals.

119.3.2 “Coordinated Hot Cut” applies when the LSR requests a Coordinated Hot Cut, a combined and simultaneous effort

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between CenturyLink and CenturyLink Communications, LLC to perform the completion of a Local Service Request order.

119.3.4 "Time and Materials" charges apply for non-standard or individual-case-basis work requested by CenturyLink Communications, LLC .

119.3.4 "NID Outside Facility Connection" applies in addition to the ISO when incremental fieldwork is required.

120. NON-RECURRING CHARGES (NRCS) FOR RESALE SERVICES

120.1 NRCs, other than those for Pre-ordering and Custom Handling specifically listed in this attachment, will be charged from the appropriate retail Tariff.

120.2 For subscriber conversions requiring coordinated cut-over activities, coordinated hot cut charges will apply on a per order basis in addition to all other appropriate charges.

121. TO BE DETERMINED (TBD) PRICES

121.1 Certain provisions in this Agreement and its Appendices and/or Attachments may simply refer to pricing principles or identify a rate as "to be determined" or "TBD." If a provision references a specific rate element in Table 1 or 2 and there are no corresponding prices or rates in such Table 1 or 2, such price shall be considered TBD.

121.2 In the event the Parties are unable to agree upon a price for a TBD item, CenturyLink will use the Tariffed rate, if one exists, for the most analogous Tariffed product or service as the interim price. Either Party may then invoke the dispute resolution process set forth in Article II to resolve disputes regarding TBD pricing or the interim price, provided that such dispute resolution process is invoked no later than one (1) year after the applicable interim price is established. Any interim price will be subject to a true-up, not to exceed one (1) year, once a permanent price is established.

122. INDIVIDUAL CASE BASIS PRICING (ICB)

122.1 Individual Case Basis (ICB) pricing will be provided by CenturyLink upon request from CenturyLink Communications, LLC for customer specific rates or terms for network services and features for UNEs that are not otherwise provided for in this Agreement.

122.2 CenturyLink will process ICB Pricing requests upon receipt from CenturyLink Communications, LLC . CenturyLink will provide CenturyLink Communications, LLC a price quote within thirty (30) Business Days from the receipt of the request. Price quote intervals may vary depending upon the complexity of the request but shall not exceed thirty (30) Business Days from the receipt of the request.

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ARTICLE XI. MISCELLANEOUS

123. AUTHORIZATION AND AUTHORITY

123.1 Each person whose signature appears on this Agreement represents and warrants that he or she has authority to bind the Party on whose behalf he or she has executed this Agreement. Each Party represents it has had the opportunity to consult with legal counsel of its choosing, and CenturyLink Communications, LLC has not relied on CenturyLink's counsel or on representations by CenturyLink's personnel not specifically contained in this Agreement in entering into this Agreement.

123.2 CenturyLink represents and warrants that it is a validly existing legal entity and in good standing under the laws of the State and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

123.3 CenturyLink Communications, LLC represents and warrants that it is a validly existing legal entity and in good standing under the laws of the State, and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

124. COUNTERPARTS

124.1 This Agreement may be executed in two or more counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

DISASTER RECOVERY

ARTICLE XII. PURPOSE

Section 12.01 In the unlikely event of a disaster occurring that affects CenturyLink's long-term ability to deliver traffic to a Competitive Local Exchange Carrier (CLEC), general procedures have been developed to hasten the recovery process. Since each location is different and could be affected by an assortment of potential problems, a detailed recovery plan is impractical. However, in the process of reviewing recovery activities for specific locations, some basic procedures emerge that appear to be common in most cases.

Section 12.02 These general procedures should apply to any disaster that affects the delivery of traffic for an extended time period. Each CLEC will be given the same parity consideration during an outage and service will be restored as quickly as possible.

Section 12.03 This document will cover the basic recovery procedures that would apply to every CLEC.

ARTICLE XIII. IDENTIFYING THE PROBLEM

Section 13.01 During the early stages of problem detection, the NOC will be able to tell which CLECs are affected by the catastrophe. Further analysis and/or first hand observation will determine if the disaster has affected CLEC equipment only; CenturyLink equipment only or a combination. The equipment that is affected will largely determine the initial restoration activity.

Section 13.02 Once the nature of the disaster is determined and after verifying the cause of the problem, the NOC will initiate reroutes and/or transfers that are jointly agreed upon by the

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affected CLECs' Network Management Center and the CenturyLink NOC. The type and percentage of controls used will depend upon available network capacity. Controls necessary to stabilize the situation will be invoked and the NOC will attempt to re-establish as much traffic as possible.

Section 13.03 The service centers will also be impacted by a disaster situation, and separate measures for their recovery are included as well.

ARTICLE XIV. SITE CONTROL

Section 14.01 In the total loss of building use scenario, what likely exists will be a smoking pile of rubble. This rubble will contain many components, which could be dangerous. It could also contain any personnel on the premises at the time of the disaster. For these reasons, the local fire marshal with the assistance of the police will control the site until the building is no longer a threat to surrounding properties and the companies have secured the site from the general public.

Section 14.02 During this time, the majority owner of the building should be arranging for a demolition contractor to mobilize to the site with the primary objective of reaching the cable entrance facility for a damage assessment. The results of this assessment would then dictate immediate plans for restoration, both short term and permanent.

Section 14.03 In a less catastrophic event, i.e., the building is still standing and the cable entrance facility is usable, the situation is more complex. Local authorities will initially control the site until the threat to adjacent property has diminished. Once the site is returned to the control of the companies, the following events should occur.

Section 14.04 An initial assessment of the main building infrastructure systems (mechanical, electrical, fire and life safety, elevators, and others) will establish building needs. Once these needs are determined, the majority owner should lead the building restoration efforts. There may be situations where the site will not be totally restored within the confines of the building. The companies must individually determine their needs and jointly assess the cost of permanent restoration to determine the overall plan of action.

Section 14.05 Multiple restoration trailers from each company will result in the need for designated space and installation order. This layout and control is required to maximize the amount of restoration equipment that can be placed at the site, and the priority of placements.

Section 14.06 Care must be taken in this planning to insure other restoration efforts have logistical access to the building. Major components of telephone and building equipment will need to be removed and replaced. A priority for this equipment must also be jointly established to facilitate overall site restoration. (Example: If the AC switchgear has sustained damage, this would be of the highest priority in order to regain power, lighting, and HVAC throughout the building.)

Section 14.07 If the site will not accommodate the required restoration equipment, the companies would then need to quickly arrange with local authorities for street closures, rights of way and other possible options available.

ARTICLE XV. ENVIRONMENTAL CONCERNS

Section 15.01 In the worse case scenario, many environmental concerns must be addressed. Along with the police and fire marshal, the state environmental protection department will be on site to monitor the situation.

Section 15.02 Items to be concerned with in a large central office building could include:

(a) Emergency engine fuel supply. Damage to standby equipment and the fuel handling equipment could have created "spill" conditions that have to be handled within state and federal regulations.

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(b) Asbestos containing materials that may be spread throughout the wreckage. Asbestos could be in many components of building, electrical, mechanical, outside plant distribution, and telephone systems.

(c) Lead and acid. These materials could be present in potentially large quantities depending upon the extent of damage to the power room.

(d) Mercury and other regulated compounds resident in telephone equipment.

(e) Other compounds produced by the fire or heat.

Section 15.03 Once a total loss event occurs at a large site, local authorities will control immediate clean up (water placed on the wreckage by the fire department) and site access.

Section 15.04 At some point, the companies will become involved with local authorities in the overall planning associated with site clean up and restoration. Depending on the clean up approach taken, delays in the restoration of several hours to several days may occur.

Section 15.05 In a less severe disaster, items above are more defined and can be addressed individually depending on the damage.

Section 15.06 In each case, the majority owner should coordinate building and environmental restoration as well as maintain proper planning and site control.

ARTICLE XVI. EMERGENCY RESTORATION PLAN FOR CSO ORGANIZATION

Section 16.01 Introduction. This plan provides a basic organizational structure and defines areas of responsibility for a wide range of disasters. It is intended to allow and encourage maximum organizational flexibility in responding to all potential disasters. The organization outlined here includes only those people who normally would support the Service Center operations.

Section 16.02 General Information.

(a) As soon as it is determined that an emergency situation exists, the Service Center Manager will hold a meeting with the Local Assessment Team and make plans for placing the Disaster Recovery Plan into effect.

(b) The assessment team's areas of responsibilities will be determined and assigned by the Service Center Manager.

(c) As soon as practical, the Service Center Manager will use all means available for alerting the personnel who will be needed to make the assessment, keeping in mind that the assessment should be completed as soon as possible after an emergency occurrence.

(d) After personnel report, the Service Center Manager, or his designated representative, will provide the necessary information to begin the damage assessments.

(e) It is most important that the Service Center Manager ensure that the assessment team is properly instructed and keeps in mind CenturyLink's safety practices and abides by them while securing center assessment information.

ARTICLE XVII. EMERGENCY RESTORATION

Section 17.01 In the event an emergency situation develops, or is in the process of developing, the Service Center Manager will hold a meeting with the Local Assessment team to place the Disaster Recovery Plan into operation.

Section 17.02 Local Service Center Assessment Team

- Service Center Manager

- Manager-Buildings/Grounds
- Security Manager
- Information Services Manager
- Manager Safety /Risk/Loss
- Public Relations Manager

Section 17.03 Agenda for Meeting. The Local Assessment Team should review the following subjects and take action as necessary to expedite the restoration of service.

- Departments affected
- AC power failures
- LAN Connectivity
- Communication System Assessment
- Working Conditions (weather, delays, etc.)
- Work force requirements (forces on the job, in transit, etc.)
- Extra Forces needed
- Contractors needed
- Restoration schedules – temporary/permanent
- Equipment requirements
- General review of responsibilities
- Secure from Decision Support work order number

ARTICLE XVIII. EMERGENCY RESTORATION PRIORITY

Section 18.01 The priority for restoration will be established at the time of the emergency or disaster, as conditions dictate. The following are considerations for restoration in order of priority:

- Assignment
- Remote Entry
- CLEC

ARTICLE XIX. WORK DISTRIBUTION RECOMMENDATION

Scottsbluff, Nebraska - All work can be routed to Jefferson City, Missouri.

Jefferson City, Missouri - All work can be routed to Carlisle.

Carlisle, Pennsylvania - All work can be routed to Jefferson City, Missouri

Fayetteville, North Carolina -

Remote Entry for Companies “O” & “C” to Winter Garden.

Remote Entry for Company “S” to Carlisle.

Assignment for Company “C” to Las Vegas

Assignment for Company “S” to Ft. Myers

Assignment for Company “O” to Jefferson City

CLEC to Ft. Myers

Las Vegas, Nevada

Remote Entry to Winter Garden and Carlisle

Assignment to Fayetteville, Ft. Myers, and Jefferson City

CLEC to Fayetteville

Winter Garden, Florida

Remote entry to Jefferson City, Carlisle, and Fayetteville

Ft. Myers, Florida

Assignment to Las Vegas, Jefferson City, Carlisle, and Fayetteville

CLEC to Las Vegas and Fayetteville

Note: The techs will call directly to the 800 number of the receiving center. This will also help with work distribution.

ARTICLE XX. EMERGENCY RESTORATION PLAN FOR NETWORK ORGANIZATION CENTER

Section 20.01 The Disaster Recovery Management Team is compromised of internal and external personnel responsible for maintaining and executing the plan. The Plan addresses both short and long term disaster but is flexible enough to resolve less severe disruptions. The nature of the disruption typically indicates the specific resources needed for recovery. Therefore, the resources utilized by the Recovery Team are directly related to the extent of the damage caused by the event.

Section 20.02 The primary responsibilities of the Disaster Recovery Management Team are to:

(a) Accomplish rapid and efficient recovery of the network and application systems at the primary and alternate site locations.

(b) Manage recovery and non-recovery activities to protect vital NOC functions until normal operations are resumed.

(c) Conduct streamlined reporting of recovery progress from the recovery team level upward to Executive Management and downward to affected personnel.

Section 20.03 The Disaster Recovery Management Team consists of:

(a) NOC Director

The NOC Director manages the recovery and restoration effort, reporting recovery and progress and problems to Executive Management. All individual groups within the NOC function under this supervision throughout the recovery and restoration. Managers of the groups report recovery status directly to the NOC Director.

In a non-disaster mode the Director assumes the role in ensuring that the Plan is properly documented, maintained and tested in order to ensure that a state of readiness always exists sufficient to respond to any level of disaster. Functional management groups operating under this direction are:

- Technical Assistance
- Special Services
- Scheduling and Administration

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- Surveillance
- Corporate Communications (Public Relations)

(b) Manager of Special Services

(c) Manager of Technical Assistance

(d) Manager of Surveillance

(e) Manager of Scheduling & Administration

Section 20.04 All leadership positions on the Recovery Team are required to have an alternate person to assume their position in the case they are not available at the time of the disaster and subsequent recovery.

ARTICLE XXI. RECOVERY PROCEDURES

Section 21.01 The nature and severity of any disaster will influence the recovery procedures. One crucial factor in determining how CenturyLink will proceed with restoration is whether or not CenturyLink's equipment is incapacitated. Regardless of whose equipment is out of service, CenturyLink will move as quickly as possible to aid with service recovery; however, the approach that will be taken may differ depending upon the location of the problem.

Section 21.02 CLEC OUTAGE

For a problem limited to one CLEC (or a building with multiple CLECs). CenturyLink has several options available for restoring service quickly. For those CLECs that have agreements with other CLECs, CenturyLink can immediately start directing traffic to a provisional CLEC for completion. This alternative is dependent upon CenturyLink having concurrence from the affected CLECs.

Whether or not the affected CLECs have requested a traffic transfer to another CLEC will not impact CenturyLink's resolve to re-establish traffic to the original destination as quickly as possible.

Section 21.03 CENTURYLINK OUTAGE

Because CenturyLink's equipment has varying degrees of impact on the service provided to the CLECs, restoring service from damaged CenturyLink equipment is different. The outage will probably impact a number of Carriers simultaneously.

A disaster involving any of CenturyLink's equipment locations could impact the CLECs, some more than others. A disaster at a Central Office (CO) would only impact the delivery of traffic to and from that Center (SWC). Traffic from the entire area to those Carriers served from that switch would also be impacted. If the switch functions as an Access tandem or there is a tandem in the building, traffic from every CO to every CLEC could be interrupted. A disaster that destroys a facility hub could disrupt various traffic flows, even though the switching equipment may be unaffected.

The NOC would be the first group to observe a problem involving CenturyLink's equipment. Shortly after a disaster, the NOC will begin applying controls and finding reroutes for the completion of as much traffic as possible. These reroutes may involve delivering traffic to alternate Carriers upon receiving approval from affected carriers and notification of the CLECs involved. In some cases, changes in translations will be required.

(a) Loss of a Central Office. When CenturyLink loses a Central Office, the NOC will:

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- Place specialists and emergency equipment on notice.
- Inventory the damage to determine what equipment and/or functions are lost,
- Move containerized emergency equipment and facility equipment to the stricken area, if necessary.
- Begin reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and CenturyLink in a nondiscriminatory manner in accordance with SNEP-TSP guidelines, and
- Begin restoring service to CLECs and other customers

(b) Loss of a Central Office with Serving Wire Center Functions. The loss of a Central Office that also serves as a Serving Wire Center (SWC) will be restored as described in section 5.2.1.

(c) Loss of a Central Office with Tandem Functions. When CenturyLink loses a Central Office building that serves as an Access Tandem and as a SWC, the NOC will:

- Place specialists and emergency equipment on notice;
- Inventory the damage to determine what equipment and/or functions are lost.
- Move containerized emergency equipment and facility equipment to the stricken area, if necessary.
- Begin reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and an CenturyLink in a nondiscriminatory manner in accordance with NSEP-TSP guidelines, and
- Redirect as much traffic as possible to the alternate access tandem (if available) for delivery to those CLECs utilizing a different location as a SWC.
- Begin aggregating traffic to a location near the damaged building. From this location, begin re-establishing trunk groups to the CLECs for the delivery of traffic normally found on the direct trunk groups. (This aggregation point may be the alternate access tandem location or another CO on a primary facility route.)
- Begin restoring service to CLECs and other customers.

(d) Loss of a Facility Hub. In the event that CenturyLink loses a facility hub, the recovery process is much the same as above. The recovery effort will include:

- Placing specialists and emergency equipment on notice;
- Inventorying the damage to determine what equipment and/or functions are lost;
- Moving containerized emergency equipment to the stricken area, if necessary;
- Reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and CenturyLink in a nondiscriminatory manner in accordance with NSEP-TSP guidelines; and
- Restoring service to CLECs and other customers. If necessary, CenturyLink will aggregate the traffic at another location and build temporary facilities. This alternative would be viable for a location that is destroyed and building repairs are required.

Section 21.04 COMBINED OUTAGE (CLEC AND CENTURYLINK EQUIPMENT)

In some instances, a disaster may impact CenturyLink's equipment as well as the CLECs'. This situation will be handled in much the same way as described in section 5.2.3. Since CenturyLink and the CLECs will be utilizing temporary equipment, close coordination will be required.

Section 21.05 ALTERNATIVE BUILDING

In preparation for an extended outage, each Service Center Manager to identify with Land & Buildings an alternate company location that could be converted to a temporary service center. This space would not be occupied or furnished in advance but would be equipped with LAN and telephone connections. Alternate space will accommodate:

- Work stations
- Computers
- Telephones
- LAN Connections

ARTICLE XXII. T1 IDENTIFICATION PROCEDURES

Section 22.01 During the restoration of service after a disaster, CenturyLink may be forced to aggregate traffic for delivery to a CLEC. During this process T1 traffic may be consolidated onto DS3s and may become unidentifiable to the Carrier. Because resources will be limited, CenturyLink may be forced to "package" this traffic entirely differently than normally received by the CLECs. Therefore, a method for identifying the T1 traffic on the DS3s and providing the information to the Carriers is required.

ARTICLE XXIII. ACRONYMS

CO	Central Office (CenturyLink)
DS3	Facility that carries 28 T1s (672 circuits)
CLEC	Competitive Local Exchange Carrier
NOC	Network Operations Center
SWC	Serving Wire Center (CenturyLink switch)
T1	Facility that carries 24 circuits

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SIGNATURE PAGE

IN WITNESS WHEREOF, each of the Parties has caused this Agreement to be executed and accepted by its duly authorized representatives

CenturyLink Communications, LLC

By: A4047AF0D2B44F6... Diane Wright DocuSigned By: Diane Wright

Name: Diane Wright

Title: Senior Lead Contract Analyst

Date: 9/18/2014

CenturyTel of Adamsville, Inc, dba CenturyLink; CenturyTel of Claiborne, Inc., dba CenturyLink; CenturyTel of Ooltewah-Collegedale, Inc., dba CenturyLink

By: 05E9FC68BD57454... L T Christensen DocuSigned By: L T Christensen

Name: L. T. Christensen

Title: Director – Wholesale Contracts

Date: 9/19/2014

Table 1

KEY CODES		CenturyTel of Tennessee		
		CENTURYLINK RATE SHEET		
MRC	**NRC**			
		ACCOUNT ESTABLISHMENT CHARGE	**MRC**	**NRC**
		Account Establishment		**$231.48**
		CUSTOMER RECORD SEARCH CHARGES	**MRC**	**NRC**
		Customer Record Search - Manual		**$12.93**
		Customer Record Search - Electronic		**$3.58**
		RESALE DISCOUNTS	**MRC**	**NRC**
		Resale Discount	**13.68%**	
		USAGE FILE CHARGES	**MRC**	**NRC**
		Message Provisioning, per message	**$0.000859**	
		Data Transmission, per message	**$0.000000**	
		Media Charge - per CD (Price reflects shipping via regular U.S. Mail)		**$18.00**
		OTHER CHARGES	**MRC**	**NRC**
		Temporary Suspension of Service for Resale - **SUSPEND**		**$0.00**
		Temporary Suspension of Service for Resale - **RESTORE**		**$21.00**
		PIC Change Charge, per change		**Per Tariff**
		Operator Assistance / Directory Assistance Branding		**ICB**
		UNE LOOP, TAG & LABEL / RESALE TAG & LABEL	**MRC**	**NRC**
	I0005	Tag and Label on a reinstall loop or an existing loop or resale		**$11.12**
		TRIP CHARGE	**MRC**	**NRC**
	I0007	Trip Charge		**$23.10**
		RATE ELEMENT		
		SERVICE ORDER / INSTALLATION / REPAIR	**MRC**	**NRC**
	I0008	Service Order Requests for LSR - Simple		**$9.49**
	I0009	Service Order Requests for LSR - Complex		**$42.65**
	I0010	Service Order Requests for DSR - Directory Listing Only		**$5.75**
	I0014	2-Wire Loop Cooperative Testing		**$48.66**
	I0015	4-Wire Loop Cooperative Testing		**$59.78**
	I0016	Trouble Isolation Charge		**$62.36**
		Coordinated Conversion (Hot Cut)		
		First Quarter Hour		**$17.74**
		Additional Quarter Hour		**$17.74**
		Custom Handling		**NRC**
		Expedite Charges per Access Tariff		**Special Access Tariff**
		Time and Materials		**ICB**
		UNE to Special Access or Special Access to UNE Conversions or Migrations (includes EEL)		
	I0018	DS1 Loop, per circuit		**$95.99**

	I0019	DS1 Transport, per circuit		**$95.99**
		DS3 Loop, per circuit		**$95.99**
		DS3 Transport, per circuit		**$95.99**
		UNBUNDLED NETWORK ELEMENTS (UNE)		
		STAND ALONE NID	**MRC**	**NRC**
		2 Wire	**$2.38**	
		4 Wire	**$4.76**	
		Other NID Sizes	**ICB**	
		NID Outside Facilities Connection		**ICB**
		PRE-ORDER LOOP QUALIFICATION	**MRC**	**NRC**
		Loop Make-Up Information		**$12.27**
		LOOPS (RATES INCLUDE NID CHARGE) **T-033 CenturyTel of Claiborne, Inc., TN**	**MRC**	**NRC**
		2-Wire Analog		
I0020		Band 1	**$0.00**	
I0021		Band 2	**$93.12**	
I0022		Band 3	**$156.89**	
I0023		Band 4		
	I0027	First Line		**$111.39**
	I0028	Second Line and Each Additional Line (same time)		**$40.81**
	I0029	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**
	I0030	Disconnect		**$40.31**
		4-Wire Analog		
I0031		Band 1	**$0.00**	
I0032		Band 2	**$175.89**	
I0033		Band 3	**$284.78**	
I0034		Band 4		
	I0038	First Line		**$140.51**
	I0039	Second Line and Each Additional Line (same time)		**$69.93**
	I0040	Re-install (Cut Thru and Dedicated/Vacant)		**$50.89**
	I0041	Disconnect		**$40.31**
		2-Wire xDSL - Capable Loop		
I0042		Band 1	**$0.00**	
I0043		Band 2	**$93.12**	
I0044		Band 3	**$156.89**	
I0045		Band 4		
	I0049	First Line		**$113.73**
	I0050	Second Line and Each Additional Line (same time)		**$43.15**
	I0051	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**
	I0052	Disconnect		**$40.31**
		2-Wire Digital Loop		
I0064		Band 1	**$0.00**	
I0065		Band 2	**$93.12**	
I0066		Band 3	**$156.89**	
I0067		Band 4		
	I0071	First Line		**$113.73**
	I0072	Second Line and Each Additional Line (same time)		**$43.15**
	I0073	Disconnect		**$40.31**

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		2-Wire ISDN-BRI Digital Loop		
I0074		Band 1	**$0.00**	
I0075		Band 2	**$121.01**	
I0076		Band 3	**$211.98**	
I0077		Band 4		
	I0081	First Line		**$113.73**
	I0082	Second Line and Each Additional Line (same time)		**$43.15**
	I0083	Disconnect		**$40.31**
		Digital 56k/64k Loop		
I0094		Band 1	**$0.00**	
I0095		Band 2	**$93.12**	
I0096		Band 3	**$156.89**	
I0097		Band 4		
	I0101	First Line		**$255.16**
	I0102	Second Line and Each Additional Line (same time)		**$184.58**
	I0103	Disconnect		**$40.31**
		DS1 Service		
I0104		Band 1	**$0.00**	
I0105		Band 2	**$288.54**	
I0106		Band 3	**ICB**	
I0107		Band 4		
	I0111	First Line		**$357.75**
	I0112	Second Line and Each Additional Line (same time)		**$287.17**
	I0113	Disconnect		**$40.31**
		DS3 Service		
		Add DS3 to existing fiber system	**ICB**	**$132.54**
		Disconnect		**$22.14**
		SUB LOOPS (RATES INCLUDE NID CHARGE) **T-033 CenturyTel of Claiborne, Inc., TN**	**MRC**	**NRC**
		Sub-Loops Interconnection (Stub Cable)		**ICB**
		2 Wire Voice Grade and Digital Data Distribution		
I0114		Band 1	**$0.00**	
I0115		Band 2	**$54.83**	
I0116		Band 3	**$87.64**	
I0117		Band 4		
	I0121	First Line		**$104.12**
	I0122	Second Line and Each Additional Line (same time)		**$33.54**
	I0123	Disconnect		**$56.30**
		LOOPS (RATES INCLUDE NID CHARGE) **T-085 CenturyTel of Adamsville, Inc., TN**	**MRC**	**NRC**
		2-Wire Analog		
I0020		Band 1	**$0.00**	
I0021		Band 2	**$89.18**	
I0022		Band 3	**$179.26**	
I0023		Band 4		
	I0027	First Line		**$111.39**
	I0028	Second Line and Each Additional Line (same time)		**$40.81**
	I0029	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**

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	I0030	Disconnect		**$40.31**
		4-Wire Analog		
I0031		Band 1	**$0.00**	
I0032		Band 2	**$166.91**	
I0033		Band 3	**$317.09**	
I0034		Band 4		
	I0038	First Line		**$140.51**
	I0039	Second Line and Each Additional Line (same time)		**$69.93**
	I0040	Re-install (Cut Thru and Dedicated/Vacant)		**$50.89**
	I0041	Disconnect		**$40.31**
		2-Wire xDSL - Capable Loop		
I0042		Band 1	**$0.00**	
I0043		Band 2	**$89.18**	
I0044		Band 3	**$179.26**	
I0045		Band 4		
	I0049	First Line		**$113.73**
	I0050	Second Line and Each Additional Line (same time)		**$43.15**
	I0051	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**
	I0052	Disconnect		**$40.31**
		2-Wire Digital Loop		
I0064		Band 1	**$0.00**	
I0065		Band 2	**$89.18**	
I0066		Band 3	**$179.26**	
I0067		Band 4		
	I0071	First Line		**$113.73**
	I0072	Second Line and Each Additional Line (same time)		**$43.15**
	I0073	Disconnect		**$40.31**
		2-Wire ISDN-BRI Digital Loop		
I0074		Band 1	**$0.00**	
I0075		Band 2	**$117.24**	
I0076		Band 3	**$245.25**	
I0077		Band 4		
	I0081	First Line		**$113.73**
	I0082	Second Line and Each Additional Line (same time)		**$43.15**
	I0083	Disconnect		**$40.31**
		Digital 56k/64k Loop		
I0094		Band 1	**$0.00**	
I0095		Band 2	**$89.18**	
I0096		Band 3	**$179.26**	
I0097		Band 4		
	I0101	First Line		**$255.16**
	I0102	Second Line and Each Additional Line (same time)		**$184.58**
	I0103	Disconnect		**$40.31**
		DS1 Service		
I0104		Band 1	**$0.00**	
I0105		Band 2	**$432.70**	
I0106		Band 3	**$885.29**	
I0107		Band 4		
	I0111	First Line		**$357.75**

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	I0112	Second Line and Each Additional Line (same time)		**$287.17**
	I0113	Disconnect		**$40.31**
		DS3 Service		
		Add DS3 to existing fiber system	**ICB**	**$132.54**
		Disconnect		**$22.14**
		SUB LOOPS (RATES INCLUDE NID CHARGE) **T-085 CenturyTel of Adamsville, Inc., TN**	**MRC**	**NRC**
		Sub-Loops Interconnection (Stub Cable)		**ICB**
		2 Wire Voice Grade and Digital Data Distribution		
I0114		Band 1	**$0.00**	
I0115		Band 2	**$51.59**	
I0116		Band 3	**$91.37**	
I0117		Band 4		
	I0121	First Line		**$104.12**
	I0122	Second Line and Each Additional Line (same time)		**$33.54**
	I0123	Disconnect		**$56.30**
		LOOPS (RATES INCLUDE NID CHARGE) **T-119 CenturyTel of Ooltewah-Collegedale, Inc., TN**	**MRC**	**NRC**
		2-Wire Analog		
I0020		Band 1	**$0.00**	
I0021		Band 2	**$44.89**	
I0022		Band 3	**$75.75**	
I0023		Band 4		
	I0027	First Line		**$111.39**
	I0028	Second Line and Each Additional Line (same time)		**$40.81**
	I0029	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**
	I0030	Disconnect		**$40.31**
		4-Wire Analog		
I0031		Band 1	**$0.00**	
I0032		Band 2	**$89.09**	
I0033		Band 3	**$136.42**	
I0034		Band 4		
	I0038	First Line		**$140.51**
	I0039	Second Line and Each Additional Line (same time)		**$69.93**
	I0040	Re-install (Cut Thru and Dedicated/Vacant)		**$50.89**
	I0041	Disconnect		**$40.31**
		2-Wire xDSL - Capable Loop		
I0042		Band 1	**$0.00**	
I0043		Band 2	**$44.89**	
I0044		Band 3	**$75.75**	
I0045		Band 4		
	I0049	First Line		**$113.73**
	I0050	Second Line and Each Additional Line (same time)		**$43.15**
	I0051	Re-install (Cut Thru and Dedicated/Vacant)		**$33.65**
	I0052	Disconnect		**$40.31**
		2-Wire Digital Loop		
I0064		Band 1	**$0.00**	
I0065		Band 2	**$44.89**	
I0066		Band 3	**$75.75**	

I0067		Band 4		
	I0071	First Line		**$113.73**
	I0072	Second Line and Each Additional Line (same time)		**$43.15**
	I0073	Disconnect		**$40.31**
		2-Wire ISDN-BRI Digital Loop		
I0074		Band 1	**$0.00**	
I0075		Band 2	**$55.94**	
I0076		Band 3	**$107.22**	
I0077		Band 4		
	I0081	First Line		**$113.73**
	I0082	Second Line and Each Additional Line (same time)		**$43.15**
	I0083	Disconnect		**$40.31**
		Digital 56k/64k Loop		
I0094		Band 1	**$0.00**	
I0095		Band 2	**$44.89**	
I0096		Band 3	**$75.75**	
I0097		Band 4		
	I0101	First Line		**$255.16**
	I0102	Second Line and Each Additional Line (same time)		**$184.58**
	I0103	Disconnect		**$40.31**
		DS1 Service		
I0104		Band 1	**$0.00**	
I0105		Band 2	**$357.34**	
I0106		Band 3	**$423.71**	
I0107		Band 4		
	I0111	First Line		**$357.75**
	I0112	Second Line and Each Additional Line (same time)		**$287.17**
	I0113	Disconnect		**$40.31**
		DS3 Service		
		Add DS3 to existing fiber system	**ICB**	**$132.54**
		Disconnect		**$22.14**
		SUB LOOPS (RATES INCLUDE NID CHARGE) **T-119 CenturyTel of Ooltewah-Collegedale, Inc., TN**	**MRC**	**NRC**
		Sub-Loops Interconnection (Stub Cable)		**ICB**
		2 Wire Voice Grade and Digital Data Distribution		
I0114		Band 1	**$0.00**	
I0115		Band 2	**$24.96**	
I0116		Band 3	**$35.80**	
I0117		Band 4		
	I0121	First Line		**$104.12**
	I0122	Second Line and Each Additional Line (same time)		**$33.54**
	I0123	Disconnect		**$56.30**
		LOOP CONDITIONING	**MRC**	**NRC**
		Load Coil Removal for all Digital UNE and xDSL-Capable loops that are **less than 18,000 feet in length - per line conditioned** (No Engineering or Trip charges - price reflects 25 pair economies)		**$7.84**
	I0219	Conditioning Engineering Charge - per loop		**$81.66**

	I0220	Conditioning Trip Charge - per loop		**$23.10**
		The following charges apply to all loops of any length that require Bridged Tap or Repeater removal.		
		Load Coil Removal: Loops 18kft or longer		
	I0221	Unload cable pair, per Underground location		**$193.70**
	I0222	Unload Addt'l cable pair, UG same time, same location and cable		**$1.18**
	I0223	Unload cable pair, per Aerial Location		**$80.11**
	I0224	Unload Addt'l cable pair, AE or BU, same time, location and cable		**$1.18**
	I0225	Unload cable pair, per Buried Location		**$113.74**
		Bridged Tap or Repeater Removal - Any Loop Length		
	I0232	Remove Bridged Tap or Repeater, per Underground Location		**$194.02**
	I0226	Remove each Addt'l Bridged Tap or Repeater, UG same time, location and cable		**$1.18**
	I0227	Remove Bridged Tap or Repeater, per Aerial Location		**$80.11**
	I0228	Remove each Addt'l Bridged Tap or Repeater, AE or BU same time, location and cable		**$1.18**
	I0231	Remove Bridged Tap or Repeater, per Buried Location		**$114.06**
		UNE DEDICATED INTEROFFICE TRANSPORT	**MRC**	**NRC**
		DS1		
		Recurring Fixed	**$25.44**	
		Recurring per Mile	**$0.37**	
		NRC		**$93.73**
		Disconnect		**$21.90**
		DS3		
		Recurring Fixed	**$224.49**	
		Recurring per Mile	**$7.02**	
		NRC		**$93.73**
		Disconnect		**$21.90**
		UNE MULTIPLEXING	**MRC**	**NRC**
		Multiplexing elements are only relevant in conjunction with UNE transport.		
I0134	I0135	Multiplexing - DS1-DS0 (per DS1) - (Shelf only, rate does not include cards)	**$164.78**	**$94.75**
		DS1-DS0 Disconnect		**$22.14**
I0136	I0137	Multiplexing - DS3-DS1 (per DS3)	**$262.00**	**$94.75**
		DS3-DS1 Disconnect		**$22.14**
		UNBUNDLED DARK FIBER TRANSPORT	**MRC**	**NRC**
		Dark Fiber Application & Quote Preparation Charge		**$257.31**
		Note: These elements are calculated and billed manually using one price per USOC and COS. Detail is provided by the DFA form returned to the customer.		
		Transport		
		Interoffice, per foot per fiber - Statewide Average	**$0.0060**	
		Additional Charges Applicable to Transport		
		Fiber Patch Cord, per fiber	**$0.4955**	
		Fiber Patch Panel, per fiber	**$2.3802**	
		Central Office Interconnection,1-4 Patch Cords per CO - Install or Disconnect		**$228.73**
		Dark Fiber End-to-End Testing, Initial Strand		**$79.54**
		Dark Fiber End-to-End Testing, Subsequent Strand		**$22.23**

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		EEL COMBINATIONS	**MRC**	**NRC**
		Enhanced Extended Link (EEL) is a combination of Loop, Transport and Multiplexing (when applicable). Refer to the specific UNE section (transport, loop, multiplexing) in this document to obtain pricing for each specific element.		
		See Rate Element / Service Order / Installation/Repair Center section of this price sheet for EEL Conversion Charges.		
		INTERCARRIER COMPENSATION		
		Interconnection Facilities - T-033	**MRC**	**NRC**
		Local Interconnection Entrance Facility		
		DS1	**$288.54**	**$357.75**
		Disconnect		**$40.31**
		DS3	**ICB**	**ICB**
		Interconnection Facilities - T-085	**MRC**	**NRC**
		Local Interconnection Entrance Facility		
		DS1	**$467.52**	**$357.75**
		Disconnect		**$40.31**
		DS3	**ICB**	**ICB**
		Interconnection Facilities - T-119	**MRC**	**NRC**
		Local Interconnection Entrance Facility		
		DS1	**$363.01**	**$357.75**
		Disconnect		**$40.31**
		DS3	**ICB**	**ICB**
		Interconnection Facility - DIRECT TRUNK TRANSPORT	**MRC**	**NRC**
		DS1		**$93.73**
		Fixed	**$25.44**	
		Per Mile	**$0.37**	
		Disconnect		**$21.90**
		DS3		**$93.73**
		Fixed	**$224.49**	
		Per Mile	**$7.02**	
		Disconnect		**$21.90**
		Interconnection Facility - MULTIPLEXING	**MRC**	**NRC**
		DS1-DS0 (per DS1) - (Shelf only, rate does not include cards)	**$164.78**	**$94.75**
		Disconnect		**$22.14**
		DS3-DS1 (per DS3)	**$262.00**	**$94.75**
		Disconnect		**$22.14**
		RECIPROCAL COMPENSATION	**MRC**	**NRC**
		End Office - per MOU	**Bill and Keep**	**N/A**
		Tandem Switching - per MOU	**Bill and Keep**	**N/A**
		Common Transport - per MOU	**Bill and Keep**	**N/A**
		Common Transport for Indirect Network Connection - per MOU	**$0.000152**	
		VNXX TRAFFIC		
		VNXX Traffic - CTL Originating Access Rates	**CenturyLink's Interstate or Intrastate Access Tariff**	
		TRANSIT SERVICE	**MRC**	**NRC**
		Transit Service Charge - per MOU	**$0.0050**	

		TOLL VOIP-PSTN TRAFFIC	**RECURRING**	**RECURRING PER MILE**
		Toll VoIP-PSTN Traffic	**CenturyLink's Interstate or Intrastate Access Tariff**	**CenturyLink's Interstate or Intrastate Access Tariff**
		Facility PVU	**0%**	
		DATABASE	**MRC**	**NRC**
		Local Number Portability query (LNP)	**Per interstate tariff**	**Per interstate tariff**
		Toll Free Code query (TFC) - Simple	**Per interstate tariff**	**Per interstate tariff**
		Toll Free Code query (TFC) - Complex Additive	**Per interstate tariff**	**Per interstate tariff**
		Line Information Database query (LIDB)	**Per interstate tariff**	**Per interstate tariff**
		Line Information Database query transport (LIDB)	**Per interstate tariff**	**Per interstate tariff**
		DIRECTORY SERVICES	**MRC**	**NRC**
		Directory - Premium & Privacy Listings	**Refer to Applicable Retail Tariff**	
		Ad Hoc (Each Additional) Galley		**$150.00**
		Directory Listings - (if CLEC not purchasing UNE Loops or Resale Services)	**$0.00**	
		ROUTINE MODIFICATION OF FACILITIES	**MRC**	**NRC**
		Rearrangement of Cable		
		Rearrangement of Up to 3 Pairs per UNE Loop Ordered	**N/A**	**Included in Loop NRC**
		Rearrangements Requiring More Than 3 Pairs per UNE Loop Ordered	**N/A**	**ICB**
		Repeater/Doubler Installation Cost (incl. 4 slot housing and 1 card), per location		
		1. Repeater Equipment Case w/ Repeater Card (for T-1 applications):		
		Where Special Construction Does Not Apply (Card Installation Only)	**Included in Loop MRC**	**Included in Loop NRC**
	I0229	Where Special Construction Applies, Non Recurring Charge		**$2,062.36**
		2. Doubler Equipment Case w/ Doubler Card (for HDSL applications)		
		Where Special Construction Does Not Apply (Card Installation Only)	**Included in Loop MRC**	**Included in Loop NRC**
	I0230	Where Special Construction Applies, Non Recurring Charge		**$2,340.17**
		Smart Jack	**Included in Loop MRC**	**Included in Loop NRC**
		Line Card Installation	**Included in Loop MRC**	**Included in Loop NRC**
		Multiplexing	**Included in Loop MRC**	**Included in Loop NRC**

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		Note: Multiplexer pricing available through Enhanced Extended Loop (EELs) facility leases		
		BONA FIDE REQUEST (BFR)	**MRC**	**NRC**
		Processing Fee		**$1,585.07**

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LOOP BANDING - TENNESSEE			
	Exchange Name	**CLLI**	**Band**
T-033	New Tazewell	NWTZTNXA	2
T-033	Sharps Chapel	SHCPTNXA	3
	Exchange Name	**CLLI**	**Band**
0085	Adamsville	ADVLTNXA	2
0085	Milledgeville	MDVLTNXA	3
0085	Shiloh	SHLHTNXA	2
	Exchange Name	**CLLI**	**Band**
0119	Apison	APSNTNXA	3
0119	Collegedale	CLDLTNXA	2
0119	Ooltewah	OLTWTNXA	2

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Table 2

	Section II: Rate List - Physical and Virtual Collocation Elements	TENNESSEE	TENNESSEE
Line	**Element**	**NRC**	**MRC**
	Administrative, Engineering and Project Management Fees		
1	New Collocation - Application Fee	$ 2,634.90	
2	New Collocation - Admin., Transm. Engr. & Project Management Fee	$ 5,794.20	
3	Minor Augment Fee	$ 729.44	
4	Minor Augment - Administrative & Project Management Fee	$ 784.37	
5	Minor Augment - Transmission Engineering Fee	$ 520.74	
6	Major Augment Fee	$ 1,544.39	
7	Major Augment - Administrative & Project Management Fee	$ 2,042.11	
8	Major Augment - Transmission Engineering Fee	$ 1,529.66	
9	Space Report (per wire center)	$ 917.10	
	Security Cage Construction		
10	Security Cage - Engineering	$ 454.52	
11	Security Cage - Construction (Cost per Linear Foot)	$ 48.69	
	Floor Space		
12	Floor Space (Per Square Foot)		$ 6.52
	DC Power		
13	Power Costs - Per Load Ampere Ordered		$ 19.57
14	Power Costs - Connection to Power Plant up to 30 Amps	$ 1,434.75	$ 16.11
15	Power Costs - Connection to Power Plant 31-60 Amps	$ 2,402.53	$ 25.61
16	Power Costs - Connection to Power Plant 61-100 Amps	$ 8,740.41	$ 82.70
17	Add Per Foot Over 110 Linear Feet	$ 169.12	$ 1.52
18	Power Costs - Connection to Power Plant 101-200 Amps	$ 19,277.96	$ 179.34
19	Add Per Foot Over 110 Linear Feet	$ 319.58	$ 2.86
	AC Power		
20	Cost per AC Outlet Installation (per outlet 20 amps) (non-load use)	$ 1,097.55	
21	Cost per Set of Overhead Lights	$ 1,611.63	
	Cross Connect Facilities		
22	DS0 Switchboard Cable Per 100-Pr		$ 26.06
23	DS0 Co-Carrier Switchboard Cable Per 100 Pr.	$ 590.04	$ 6.22
24	DS1 Cross Connect (Per 28 pack of DS1s)		$ 38.06
25	DS1 Co-Carrier Cross Connect (Per 28 pack of DS1s)	$ 555.65	$ 7.15
26	DS3 Cross Connect (Per 12 pack of DS3s)		$ 194.04
27	DS3 Co-Carrier Cross Connect (Per 12 pack of DS3s)	$ 1,794.93	$ 15.03
28	Optical Cross-Connect Per 4 Fibers		$ 14.48
29	Optical Cross-Connect Co-Carrier Per 4 Fibers	$ 227.53	$ 8.73
30	Internal Cable Space - Per 48 Fiber Cable		$ 28.51
31	Internal Cable Space - Per 100 Pr Copper Stub Cable		$ 18.72
32	Internal Cable - 48 Fiber	$ 1,093.70	$ 34.69

33	Internal Cable - Per 100-Pr Copper Stub Cable	$ 185.33	$ 43.04
	Security Card		
34	Security Card - Per Card	$ 15.00	
	Additional Labor Charges (Virtual or Physical)		
35	Additional Labor 1/4 hour CO Technician - Regular	$ 14.29	
36	Additional Labor 1/4 hour CO Technician - Overtime	$ 21.44	
37	Additional Labor 1/4 hour CO Technician - Premium	$ 28.58	
38	Additional Labor 1/4 hour CO Engineer	$ 14.31	
39	Additional Labor 1/4 hour OSP Technician - Regular	$ 14.29	
40	Additional Labor 1/4 hour OSP Technician - Overtime	$ 21.44	
41	Additional Labor 1/4 hour OSP Technician - Premium	$ 28.58	
42	Additional Labor 1/4 hour OSP Engineer	$ 12.49	
43	**Adjacent On-Site Collocation**	ICB	
44	**Remote Terminal Collocation**	ICB	

DISASTER RECOVERY

1. PURPOSE

1.1. In the unlikely event of a disaster occurring that affects CenturyLink's long-term ability to deliver traffic to a Competitive Local Exchange Carrier (CLEC), general procedures have been developed to hasten the recovery process. Since each location is different and could be affected by an assortment of potential problems, a detailed recovery plan is impractical. However, in the process of reviewing recovery activities for specific locations, some basic procedures emerge that appear to be common in most cases.

1.2. These general procedures should apply to any disaster that affects the delivery of traffic for an extended time period. Each CLEC will be given the same parity consideration during an outage and service will be restored as quickly as possible.

1.3. This document will cover the basic recovery procedures that would apply to every CLEC.

2. IDENTIFYING THE PROBLEM

2.1. During the early stages of problem detection, the NOC will be able to tell which CLECs are affected by the catastrophe. Further analysis and/or first hand observation will determine if the disaster has affected CLEC equipment only; CenturyLink equipment only or a combination. The equipment that is affected will largely determine the initial restoration activity.

2.2. Once the nature of the disaster is determined and after verifying the cause of the problem, the NOC will initiate reroutes and/or transfers that are jointly agreed upon by the affected CLECs' Network Management Center and the CenturyLink NOC. The type and percentage of controls used will depend upon available network capacity. Controls necessary to stabilize the situation will be invoked and the NOC will attempt to re-establish as much traffic as possible.

2.3. The service centers will also be impacted by a disaster situation, and separate measures for their recovery are included as well.

3. SITE CONTROL

3.1. In the total loss of building use scenario, what likely exists will be a smoking pile of rubble. This rubble will contain many components, which could be dangerous. It could also contain any personnel on the premises at the time of the disaster. For these reasons, the local fire marshal with the assistance of the police will control the site until the building is no longer a threat to surrounding properties and the companies have secured the site from the general public.

3.2. During this time, the majority owner of the building should be arranging for a demolition contractor to mobilize to the site with the primary objective of reaching the cable entrance facility for a damage assessment. The results of this assessment would then dictate immediate plans for restoration, both short term and permanent.

3.3. In a less catastrophic event, i.e., the building is still standing and the cable entrance facility is usable, the situation is more complex. Local authorities will initially control the site until the threat to adjacent property has diminished. Once the site is returned to the control of the companies, the following events should occur.

3.4. An initial assessment of the main building infrastructure systems (mechanical, electrical, fire and life safety, elevators, and others) will establish building needs. Once these needs

are determined, the majority owner should lead the building restoration efforts. There may be situations where the site will not be totally restored within the confines of the building. The companies must individually determine their needs and jointly assess the cost of permanent restoration to determine the overall plan of action.

3.5. Multiple restoration trailers from each company will result in the need for designated space and installation order. This layout and control is required to maximize the amount of restoration equipment that can be placed at the site, and the priority of placements.

3.6. Care must be taken in this planning to insure other restoration efforts have logistical access to the building. Major components of telephone and building equipment will need to be removed and replaced. A priority for this equipment must also be jointly established to facilitate overall site restoration. (Example: If the AC switchgear has sustained damage, this would be of the highest priority in order to regain power, lighting, and HVAC throughout the building.)

3.7. If the site will not accommodate the required restoration equipment, the companies would then need to quickly arrange with local authorities for street closures, rights of way and other possible options available.

4. ENVIRONMENTAL CONCERNS

4.1. In the worse case scenario, many environmental concerns must be addressed. Along with the police and fire marshal, the state environmental protection department will be on site to monitor the situation.

4.2. Items to be concerned with in a large central office building could include:

4.2.1. Emergency engine fuel supply. Damage to standby equipment and the fuel handling equipment could have created "spill" conditions that have to be handled within state and federal regulations.

4.2.2. Asbestos containing materials that may be spread throughout the wreckage. Asbestos could be in many components of building, electrical, mechanical, outside plant distribution, and telephone systems.

4.2.3. Lead and acid. These materials could be present in potentially large quantities depending upon the extent of damage to the power room.

4.2.4. Mercury and other regulated compounds resident in telephone equipment.

4.2.5. Other compounds produced by the fire or heat.

4.3. Once a total loss event occurs at a large site, local authorities will control immediate clean up (water placed on the wreckage by the fire department) and site access.

4.4. At some point, the companies will become involved with local authorities in the overall planning associated with site clean up and restoration. Depending on the clean up approach taken, delays in the restoration of several hours to several days may occur.

4.5. In a less severe disaster, items above are more defined and can be addressed individually depending on the damage.

4.6. In each case, the majority owner should coordinate building and environmental restoration as well as maintain proper planning and site control.

5. EMERGENCY RESTORATION PLAN FOR CSO ORGANIZATION

5.1. Introduction. This plan provides a basic organizational structure and defines areas of

responsibility for a wide range of disasters. It is intended to allow and encourage maximum organizational flexibility in responding to all potential disasters. The organization outlined here includes only those people who normally would support the Service Center operations.

5.2. General Information.

5.2.1. As soon as it is determined that an emergency situation exists, the Service Center Manager will hold a meeting with the Local Assessment Team and make plans for placing the Disaster Recovery Plan into effect.

5.2.2. The assessment team's areas of responsibilities will be determined and assigned by the Service Center Manager.

5.2.3. As soon as practical, the Service Center Manager will use all means available for alerting the personnel who will be needed to make the assessment, keeping in mind that the assessment should be completed as soon as possible after an emergency occurrence.

5.2.4. After personnel report, the Service Center Manager, or his designated representative, will provide the necessary information to begin the damage assessments.

5.2.5. It is most important that the Service Center Manager ensure that the assessment team is properly instructed and keeps in mind CenturyLink's safety practices and abides by them while securing center assessment information.

6. EMERGENCY RESTORATION

6.1. In the event an emergency situation develops, or is in the process of developing, the Service Center Manager will hold a meeting with the Local Assessment team to place the Disaster Recovery Plan into operation.

6.2. Local Service Center Assessment Team

- Service Center Manager
- Manager-Buildings/Grounds
- Security Manager
- Information Services Manager
- Manager Safety /Risk/Loss
- Public Relations Manager

6.3. Agenda for Meeting. The Local Assessment Team should review the following subjects and take action as necessary to expedite the restoration of service.

- Departments affected
- AC power failures
- LAN Connectivity
- Communication System Assessment
- Working Conditions (weather, delays, etc.)

- Work force requirements (forces on the job, in transit, etc.)
- Extra Forces needed
- Contractors needed
- Restoration schedules – temporary/permanent
- Equipment requirements
- General review of responsibilities
- Secure from Decision Support work order number

7. EMERGENCY RESTORATION PRIORITY

7.1. The priority for restoration will be established at the time of the emergency or disaster, as conditions dictate. The following are considerations for restoration in order of priority:

- Assignment
- Remote Entry
- CLEC

8. WORK DISTRIBUTION RECOMMENDATION

Scottsbluff, Nebraska - All work can be routed to Jefferson City, Missouri.

Jefferson City, Missouri - All work can be routed to Carlisle.

Carlisle, Pennsylvania - All work can be routed to Jefferson City, Missouri

Fayetteville, North Carolina -

Remote Entry for Companies "O" & "C" to Winter Garden.

Remote Entry for Company "S" to Carlisle.

Assignment for Company "C" to Las Vegas

Assignment for Company "S" to Ft. Myers

Assignment for Company "O" to Jefferson City

CLEC to Ft. Myers

Las Vegas, Nevada

Remote Entry to Winter Garden and Carlisle

Assignment to Fayetteville, Ft. Myers, and Jefferson City

CLEC to Fayetteville

Winter Garden, Florida

Remote entry to Jefferson City, Carlisle, and Fayetteville

Ft. Myers, Florida

Assignment to Las Vegas, Jefferson City, Carlisle, and Fayetteville

CLEC to Las Vegas and Fayetteville

Note: The techs will call directly to the 800 number of the receiving center. This will also help with work distribution.

9. EMERGENCY RESTORATION PLAN FOR NETWORK ORGANIZATION CENTER

9.1. The Disaster Recovery Management Team is compromised of internal and external personnel responsible for maintaining and executing the plan. The Plan addresses both short and long term disaster but is flexible enough to resolve less severe disruptions. The nature of the disruption typically indicates the specific resources needed for recovery. Therefore, the resources utilized by the Recovery Team are directly related to the extent of the damage caused by the event.

9.2. The primary responsibilities of the Disaster Recovery Management Team are to:

9.2.1. Accomplish rapid and efficient recovery of the network and application systems at the primary and alternate site locations.

9.2.2. Manage recovery and non-recovery activities to protect vital NOC functions until normal operations are resumed.

9.2.3. Conduct streamlined reporting of recovery progress from the recovery team level upward to Executive Management and downward to affected personnel.

9.3. The Disaster Recovery Management Team consists of:

9.3.1. NOC Director

The NOC Director manages the recovery and restoration effort, reporting recovery and progress and problems to Executive Management. All individual groups within the NOC function under this supervision throughout the recovery and restoration. Managers of the groups report recovery status directly to the NOC Director.

In a non-disaster mode the Director assumes the role in ensuring that the Plan is properly documented, maintained and tested in order to ensure that a state of readiness always exists sufficient to respond to any level of disaster. Functional management groups operating under this direction are:

- Technical Assistance
- Special Services
- Scheduling and Administration
- Surveillance
- Corporate Communications (Public Relations)

9.3.2. Manager of Special Services

9.3.3. Manager of Technical Assistance

9.3.4. Manager of Surveillance

9.3.5. Manager of Scheduling & Administration

9.4. All leadership positions on the Recovery Team are required to have an alternate person to assume their position in the case they are not available at the time of the disaster and

subsequent recovery.

10. RECOVERY PROCEDURES

10.1. The nature and severity of any disaster will influence the recovery procedures. One crucial factor in determining how CenturyLink will proceed with restoration is whether or not CenturyLink's equipment is incapacitated. Regardless of whose equipment is out of service, CenturyLink will move as quickly as possible to aid with service recovery; however, the approach that will be taken may differ depending upon the location of the problem.

10.2. CLEC OUTAGE

For a problem limited to one CLEC (or a building with multiple CLECs). CenturyLink has several options available for restoring service quickly. For those CLECs that have agreements with other CLECs, CenturyLink can immediately start directing traffic to a provisional CLEC for completion. This alternative is dependent upon CenturyLink having concurrence from the affected CLECs.

Whether or not the affected CLECs have requested a traffic transfer to another CLEC will not impact CenturyLink's resolve to re-establish traffic to the original destination as quickly as possible.

10.3. CENTURYLINK OUTAGE

Because CenturyLink's equipment has varying degrees of impact on the service provided to the CLECs, restoring service from damaged CenturyLink equipment is different. The outage will probably impact a number of Carriers simultaneously.

A disaster involving any of CenturyLink's equipment locations could impact the CLECs, some more than others. A disaster at a Central Office (CO) would only impact the delivery of traffic to and from that Center (SWC). Traffic from the entire area to those Carriers served from that switch would also be impacted. If the switch functions as an Access tandem or there is a tandem in the building, traffic from every CO to every CLEC could be interrupted. A disaster that destroys a facility hub could disrupt various traffic flows, even though the switching equipment may be unaffected.

The NOC would be the first group to observe a problem involving CenturyLink's equipment. Shortly after a disaster, the NOC will begin applying controls and finding reroutes for the completion of as much traffic as possible. These reroutes may involve delivering traffic to alternate Carriers upon receiving approval from affected carriers and notification of the CLECs involved. In some cases, changes in translations will be required.

10.3.1. Loss of a Central Office. When CenturyLink loses a Central Office, the NOC will:

- Place specialists and emergency equipment on notice.
- Inventory the damage to determine what equipment and/or functions are lost,
- Move containerized emergency equipment and facility equipment to the stricken area, if necessary.
- Begin reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and CenturyLink in a nondiscriminatory manner in accordance with SNEP-TSP guidelines, and
- Begin restoring service to CLECs and other customers

10.3.2. Loss of a Central Office with Serving Wire Center Functions. The loss of a Central Office that also serves as a Serving Wire Center (SWC) will be restored as described in section 5.2.1.

10.3.3. Loss of a Central Office with Tandem Functions. When CenturyLink loses a Central Office building that serves as an Access Tandem and as a SWC, the NOC will:

- Place specialists and emergency equipment on notice;
- Inventory the damage to determine what equipment and/or functions are lost.
- Move containerized emergency equipment and facility equipment to the stricken area, if necessary.
- Begin reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and an CenturyLink in a nondiscriminatory manner in accordance with NSEP-TSP guidelines, and
- Redirect as much traffic as possible to the alternate access tandem (if available) for delivery to those CLECs utilizing a different location as a SWC.
- Begin aggregating traffic to a location near the damaged building. From this location, begin re-establishing trunk groups to the CLECs for the delivery of traffic normally found on the direct trunk groups. (This aggregation point may be the alternate access tandem location or another CO on a primary facility route.)
- Begin restoring service to CLECs and other customers.

10.3.4. Loss of a Facility Hub. In the event that CenturyLink loses a facility hub, the recovery process is much the same as above. The recovery effort will include:

- Placing specialists and emergency equipment on notice;
- Inventorying the damage to determine what equipment and/or functions are lost;
- Moving containerized emergency equipment to the stricken area, if necessary;
- Reconnecting service for Hospitals, Police and other emergency agency customers of CLECs and CenturyLink in a nondiscriminatory manner in accordance with NSEP-TSP guidelines; and
- Restoring service to CLECs and other customers. If necessary, CenturyLink will aggregate the traffic at another location and build temporary facilities. This alternative would be viable for a location that is destroyed and building repairs are required.

10.4. COMBINED OUTAGE (CLEC AND CENTURYLINK EQUIPMENT)

In some instances, a disaster may impact CenturyLink's equipment as well as the CLECs'. This situation will be handled in much the same way as described in section 5.2.3. Since CenturyLink and the CLECs will be utilizing temporary equipment, close coordination will be required.

10.5. ALTERNATIVE BUILDING

In preparation for an extended outage, each Service Center Manager to identify with Land & Buildings an alternate company location that could be converted to a temporary service center. This space would not be occupied or furnished in advance but would be equipped with LAN and telephone connections. Alternate space will accommodate:

- Work stations
- Computers
- Telephones
- LAN Connections

11. T1 IDENTIFICATION PROCEDURES

11.1. During the restoration of service after a disaster, CenturyLink may be forced to aggregate traffic for delivery to a CLEC. During this process T1 traffic may be consolidated onto DS3s and may become unidentifiable to the Carrier. Because resources will be limited, CenturyLink may be forced to "package" this traffic entirely differently than normally received by the CLECs. Therefore, a method for identifying the T1 traffic on the DS3s and providing the information to the Carriers is required.

12. ACRONYMS

CO	Central Office (CenturyLink)
DS3	Facility that carries 28 T1s (672 circuits)
CLEC	Competitive Local Exchange Carrier
NOC	Network Operations Center
SWC	Serving Wire Center (CenturyLink switch)
T1	Facility that carries 24 circuits