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May 29, 2014

Via Electronic and Hand Delivery

Chairman James Allison c/o Sharla Dillon Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

Re: Docket No. 14-00058 : Application of InfoStructure, Inc. d/b/a Clickone.net for a State-Issued Certificate of Franchise Authority.

Dear Chairman Allison:

Enclosed please find the Affidavit of John F. Warmath, President of Clickone.net serving as application for a State-Issued Certificate of Franchise Authority for InfoStructure, Inc. d/b/a Clickone.net. Enclosed is a check for the application fee of Five Hundred (\$500) dollars pursuant to Tenn. Code Ann. § 7-59-305(b)(1)(A).

The original and the necessary copies will be filed by hand delivery subsequent to this electronic filing as per Authority procedure. Should you have any questions please do not hesitate to contact me.

Sincerely,

FARRIS MATHEWS BOBANGO PLC

Charles B. Welch, Jr.

BEFORE THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

In Re: Application of InfoSt Franchise Authority	ructure, Inc. d/b/a Clickone.net for a State-Issued Certificate of
Docket No.	
	AFFIDAVIT OF JOHN F. WARMATH

STATE OF TENNESSEE COUNTY OF GIBSON

I, John F. Warmath, in accordance with the requirements of the Tennessee Competitive Cable and Video Services Act, Tenn. Code Ann. 7-59-301 (the "Act"), state as follows:

1. Name of Applicant:

I, John F. Warmath, do hereby attest to being President of InfoStructure, Inc. d/b/a Clickone.net Cable, and furthermore I am authorized to make this Affidavit on behalf of InfoStructure, Inc. d/b/a Clickone.net (hereinafter referred to in this Application as "Applicant").

2. Application Fee for Service Area of up to and including 50,000 as set forth in Section 305(b)(1)(A) of the Act:

The application fee of \$500 is submitted with this Application consistent with Section 305(b)(1) of the Act and based on the service area population up to and including 50,000 as reflected by the recent decennial census.

3. Compliance with Applicable Laws (Section 305(c)(1) of the Act):

Applicant agrees to comply with all applicable federal and state laws and regulations to the extent such laws and regulations are not in conflict with or superseded by the provisions of this part or other applicable law and will timely file with the FCC all forms required by the FCC in advance of offering video services or cable services.

4. Description of Municipalities and Unincorporated Areas to be Serviced (Section 305(c)(2) of the Act):

This Application is for the areas already served by way of local franchise agreements by and between applicant and Gibson County, Tennessee, Humboldt, Tennessee, Madison County, Tennessee, Medina, Tennessee. The incorporated city of Three Way in Madison County, Tennessee is served without a local franchise agreement as permitted by the municipality.

5. Provision of cable service to service areas (Section 305(c)(3) of the Act):

Applicant intends to begin to offer cable service for purchase as described in Section 4, within twenty-four (24) months of the date of the issuance of a state-issued Certificate of Franchise Authority.

6. Indemnification (Section 305(c)(4) of the Act):

Applicant agrees to indemnify and hold harmless, in accordance with Section 318 of the Act, the state, municipality, county and any employee or representative of the state, municipality or county, as well as any political subdivision of the state and any employee or representative of any political subdivision, individually, and collectively, referred to in Section 318 of the Act as the "indemnitee."

7. Applicant Contact Information (Section 305(c)(5) of the Act):

- a. Applicant's principal place of business is located at: 314 22nd Avenue North, Humboldt, Tennessee 38343
- b. Contact telephone number is (731) 784-5000
- c. The principal executive officer of the Applicant is as follows: John F. Warmath, President.
- d. The following persons are authorized to represent the Applicant before the Tennessee Regulatory Authority:
 - i. John F. Warmath- President
 - ii. Charles B. Welch, Jr. Attorney Farris Bobango PLC

8. Applicant meets the managerial, Financial and Technical Qualifications to Provide Cable Service (Sections 305(c)(6) and 305(d)(3) of the Act).

Applicant has the managerial, financial and technical qualifications to provide cable or video service as required by Section 305(c)(6) and (d)(2). Applicant has been providing video services to parts of Gibson County and the City of Humboldt since 1970 as is contemplated within Section 305 (d)(3). The State-Issued Certificate of Franchise Authority sought in this Application is for the same geographic parameters under which Applicant currently provides video services pursuant to local franchise agreements. Based on its success and experience of providing these services and its status as an incumbent cable service provider, the Applicant has the managerial, financial and technical qualifications to provide cable and video services in Tennessee.

9. Customer Service Complaint Handling Process (Section 305(c)(7) of the Act):

a. Policies of addressing customer service issues, billing adjustments and communications with government officials regarding customer complaints:

Applicant follows the Customer Service guidelines set forth by the FCC. Customers with questions or complaints regarding their cable or video service or questions or disputes concerning their bills may contact Clickone.net at 314 22nd Avenue North, Humboldt, Tennessee 38343. Clickone.net maintains a customer service telephone number (731-784-5000) and is available to assist with any problems 24 hours a day, 7 days a week. Local Field Service Technicians are available to address service related issues Monday through Friday during normal business hours, and also on call after hours and weekends for emergencies. Applicant will address customer questions or complaints in a timely manner. Should a customer believe his/her request was not properly handled, he/she may contact the Tennessee Regulatory Authority.

Written customer complaints may be sent to:

Clickone.net
Attn: Clickone.net Cable Product Support
P.O. Box 408
Humboldt, Tennessee 38343

10. Notice to Affected Local Governing Authority (Section 305(c)(8) of the Act):

Notice has been provided to the affected local governing authorities as identified in Exhibit A of their right to receive a franchise fee consistent with the Act. Notice will also be provided to other entities with facilities in the rights-of-way consistent with any non-discriminatory and generally applicable local ordinances or resolutions requiring such notice.

11. Non-Discrimination and Service Deployment Requirements (Section 305(c)(9) of the Act):

Applicant agrees to comply with the requirements of the Act, expressly including the applicable non-discrimination and service deployment requirements of Section 311 of the Act. In addition, the Applicant acknowledges the provisions of Section 312 of the Act relative to enforcement of non-discrimination and deployment requirements.

12. Notice to Affected Local Government Entities (Section 305(c)(10) of the Act):

Following issuance of the State-Issued Certificate of Franchise Authority, Applicant will provide notice to any affected local governing authority ten (10) days prior to providing service in that jurisdiction.

13. Minority-Owned Business Plan (Section 305(c)(11) of the Act):

Applicant agrees to comply with its Minority-Owned Business Plan which is attached as Exhibit B.

FURTHER AFFIANT SAYETH NOT.

John F. Warmath

State of California County of San Diego

Sworn to and subscribed before me this 30th day of May, 2014.

Notary Public

My commission expires: April 29, 2017

JEAN E. CORTESE
Commission # 2022636
Notary Public - California
San Diego County
My Comm Expires Apr 29, 2017

P.O. Box 408- Humboldt, TN 38434

May 27, 2014

The Honorable Thomas G. Witherspoon One Court Square Trenton, TN 38382

> Re: Notice of the InfoStructure, Inc. d/b/a Clickone.net's Application for a State-Issued Certificate of Franchise Authority

Dear Mayor Witherspoon:

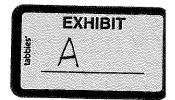
Clickone.net, in accordance with the Competitive Cable and Video Services Act, Tennessee Code Annotated Section 7-59-305, hereby provides Gibson County with a copy of its Application for a State-Issued Certificate of Franchise Authority.

Additionally, in accordance with Tennessee Code Annotated Section 7-59-305(8), notice is being provided to Gibson County of its right to receive franchise fees consistent with the Act.

Should you have any questions, please contact me at (731) 784-5000 or email me at frankw@click1.net.

Sincerely,

John F. Warmath



P.O. Box 408- Humboldt, TN 38434

May 27, 2014

The Honorable Jimmy Harris 100 E. Main Street Suite 302 Jackson, TN 38301

> Re: Notice of the InfoStructure, Inc. d/b/a Clickone.net's Application for a State-Issued Certificate of Franchise Authority

Dear Mayor Harris:

Clickone.net, in accordance with the Competitive Cable and Video Services Act, Tennessee Code Annotated Section 7-59-305, hereby provides Madison County with a copy of its Application for a State-Issued Certificate of Franchise Authority.

Additionally, in accordance with Tennessee Code Annotated Section 7-59-305(8), notice is being provided to Madison County of its right to receive franchise fees consistent with the Act.

Should you have any questions, please contact me at (731) 784-5000 or email me at frankw@click1.net.

Sincerely,

John F. Warmath

P.O. Box 408- Humboldt, TN 38434

May 27, 2014

The Honorable Marvin Sikes 1421 Osborne St Humboldt, TN 38343

Re: Notice of InfoStructure, Inc. d/b/a Clickone.net's Application for a State-Issued Certificate of Franchise Authority

Dear Mayor Sikes:

Clickone.net, in accordance with the Competitive Cable and Video Services Act, Tennessee Code Annotated Section 7-59-305, hereby provides the town of Humboldt with a copy of its Application for a State-Issued Certificate of Franchise Authority.

Additionally, in accordance with Tennessee Code Annotated Section 7-59-305(8), notice is being provided to the town of Humboldt of its right to receive franchise fees consistent with the Act.

Should you have any questions, please contact me at (731) 784-5000 or email me at frankw@click1.net.

Sincerely,

John F. Warmath

P.O. Box 408- Humboldt, TN 38434

May 27, 2014

The Honorable James Hill 174 Three Way Lane Three Way, TN 38343

> Re: Notice of the InfoStructure, Inc. d/b/a Clickone.net's Application for a State-**Issued Certificate of Franchise Authority**

Dear Mayor Hill:

Clickone.net, in accordance with the Competitive Cable and Video Services Act, Tennessee Code Annotated Section 7-59-305, hereby provides the city of Three Way with a copy of its Application for a State-Issued Certificate of Franchise Authority.

Additionally, in accordance with Tennessee Code Annotated Section 7-59-305(8), notice is being provided to the city of Three Way of its right to receive franchise fees consistent with the Act.

Should you have any questions, please contact me at (731) 784-5000 or email me at frankw@click1.net.

Sincerely,

P.O. Box 408- Humboldt, TN 38434

May 27, 2014

The Honorable Vance Coleman 201 Highway 45 E North Medina, TN 38355

> Re: Notice of the InfoStructure, Inc. d/b/a Clickone.net's Application for a State-Issued Certificate of Franchise Authority

Dear Mayor Coleman:

Clickone.net, in accordance with the Competitive Cable and Video Services Act, Tennessee Code Annotated Section 7-59-305, hereby provides the city of Medina with a copy of its Application for a State-Issued Certificate of Franchise Authority.

Additionally, in accordance with Tennessee Code Annotated Section 7-59-305(8), notice is being provided to the city of Medina of its right to receive franchise fees consistent with the Act.

Should you have any questions, please contact me at (731) 784-5000 or email me at frankw@click1.net.

Sincerely,

John F. Warmath

MINORITY-OWNED BUSINESS PARTICIPATION PLAN

1.0 PLAN

- 1.1 This Minority-Owned Business Plan ("Plan") is submitted by InfoStructure, Inc. d/b/a Clickone.net. ("Clickone.net") as required by the Competitive Cable & Video Service Act of 2008, codified as T.C.A. § 7-59-313.
- 1.2 The Administration of this Plan is the responsibility of Clickone.net. It is the policy of Clickone.net to provide an opportunity for Minority Owned Businesses to compete for subcontracts awarded Clickone.net on a fair and equitable basis with certified suppliers and contractors.
- 1.3 This plan is a state of objectives and is not intended to create any legal obligation of Clickone.net or any person of the organization.

2.0 **DEFINITIONS**

2.1 Minority Business – For the purpose of this Plan, "minority business" means a business that is solely owned, or at least fifty-one percent (51%) of the assets of outstanding stock of which is owned by an individual who personally manages and controls the daily operations of such business, and who is impeded from non-entry into the economic mainstream per T.C.A. § 7-59-313(1) (A-C).

3.0 PLAN RESPONSIBILITY AND POLICY STATEMENT

- 3.1 It is the policy of Clickone.net to afford Minority-Owned Businesses an opportunity to participate in the performance of contracts in accordance with T.C.A. § 7-59-313(b).
- 3.2 As a purchase of goods and services, it is Clickone.net's responsibility to:
 - Identify and maintain a pool of qualified suppliers.
 - Provide opportunities for Minority Owned Businesses to bid in those solicitations for products or services which they are capable of providing, and which meet RUS (Rural Utility Service) standards.

4.0 PLAN PERIOD OF EFFECTIVENESS

4.1 Clickone.net is committed to providing affirmative access to contracting opportunities for Minority-Owned Businesses. Clickone.net is proactive and will move toward inclusion of such firms in the supplier base. This Plan represents an ongoing commitment by Clickone.net and has no fixed time period for effectiveness.

5.0 PLAN ADMINISTRATION

5.1 Clickone.net Administrator is:

John F. Warmath President Clickone.net 314 22nd Ave. N. Humboldt, Tennessee 38343 Telephone: (731) 784-5000 frankw@click1.net

- 5.2 The Administrator manages the Plan as described below.
- 5.3 The Administrator's specific job duties, as related to this Plan, are as follows:
 - (a) Develop, establish and maintain policies and procedures to ensure Minority-Owned Businesses have an equitable opportunity to be awarded contracts.
 - (b) Ensure inclusion of Minority-Owned Businesses in those solicitations for products or services which they are capable of providing and which meet United States Department of Agricultural Rural Utility Service (RUS) standards.
 - (c) Maintain Minority-Owned Businesses related correspondence and record keeping.
 - (d) Coordinate activities during the conduct of any compliance review by Tennessee state agencies.
 - (e) Attend or arrange for attendance by appropriate members of management at Minority Business Enterprise Seminars, Trade Fairs and Conventions.

6.0 PLAN TO ASSURE EQUITABLE OPPORTUNITY

- 6.1 The Administrator shall ensure appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include, but are not limited to, the following:
 - (a) The Clickone.net approved Master Supplier List.
 - (b) Information received from the Small Business Administration Procurement Automated Source System (PASS).
 - (c) Information sources received from the Tennessee Department of Economic Development's Office of Minority Business Enterprise and Small Business Office.
 - (d) Information received from the local Chamber of Commerce.

6.2 Outreach efforts will be made as follows:

- (a) The Administrator shall cultivate and maintain relationships with Small Business trade associations and business development organizations in an effort to locate and qualify capable Minority-Owned Businesses for participation in contracting opportunities.
- (b) The Administrator shall ensure Clickone.net assists Minority-Owned Businesses by arranging solicitations, time for the preparation of bids, quantities, specifications, and delivery schedules so as to facilitate the participation by such concerns.
- (c) The Administrator shall ensure Clickone.net provides adequate and timely consideration of the potentialities of Minority-Owned Businesses in "make or buy" decisions.
- (d) Appropriate members of management will attend seminars and trade fairs in order to develop sources.

7.0 PLAN REPORTING

- 7.1 Clickone.net will submit periodic reports and cooperate in those studies or surveys as may be required to determine the extent of compliance with this Plan.
- 7.2 Clickone.net will maintain, if required, the following types of records:
 - (a) Source lists guides and other data that identify Minority-Owned Businesses.
 - (b) Lists of organizations contacted in an attempt to locate sources that are Minority-Owned Businesses.
 - (c) Records of any outreach efforts to contact trade associations, business development organizations, and conferences and trade fairs attended.
- 7.3 Clickone.net's Supplier Master List identifies Minority-Owned Businesses. The Supplier Master List shall be utilized in identifying potential contractors. A summary sheet shall be maintained in each supplier's file and shall be reviewed and evaluated by the Plan Administrator.