

RECEIVED

BEFORE THE TENNESSEE REGULATORY AUTHORITY

2014 NOV -6 PM 2:00

IN RE:

SHOW CAUSE PROCEEDING AGAINST
NOACH PALATNIK DBA PURE AIR, INC.
DBA AIR DUCT CLEANING
FOR ALLEGED VIOLATIONS OF
TENN. CODE
ANN. § 65-4-401 *et seq.*

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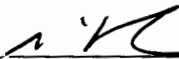
T.R.A. DOCKET ROOM

DOCKET NO. 14-00031

NOTICE OF FILING OF COMPLAINTS

Comes now the Tennessee Regulatory Authority Compliance Division and gives notice of the filing of the complaints against the Respondent, Air Duct Cleaning. The complaints are attached hereto as Exhibit 1.

Respectfully submitted,




Shiva K. Bozarth, BPR No.22685
Chief of Compliance
Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, Tennessee 37243

CERTIFICATION OF SERVICE

The undersigned hereby certifies that a true and correct copy of this document has been served upon Noah Palatnik, 1019 S Big Bend Boulevard, Saint Louis, Missouri 63117, 8620 Elwyn Drive, Hazelwood, Missouri 63042, 5892 Delmar Boulevard, Saint Louis, Missouri 63112 and 7138 Tulane Avenue, Saint Louis, Missouri 63130, and Bryan Kaemmerer, Esq., 825 Maryville Centre Drive, Suite. 300, Town & Country, Missouri by delivering the same in the United States First Class Postage Pre-Paid Mail and electronic mail, with sufficient postage thereon to reach its destination.

This the 6 day of November, 2014.


Shiva K. Bozarth
Chief Of Compliance
Tennessee Regulatory Authority
Andrew Jackson Building
502 Deaderick Street
Nashville, Tennessee 37243



Phone Number Registered With DNC Program: Yes

Home Phone #:	Work Phone #:
Number Solicited:	

Solicitor Name: Unknown

Date of Call: 07/01/2013 Time of Call: 12:45 PM Solicitor #: 6153343532

Call Back #: Product Offered: Air Duct Cleaning

Solicitor Full Name:

Solicitor Address:

Solicitor City:

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	Yes
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

It was a robocall from a woman wanting to make my home safer for me by cleaning my air ducts. How thoughtful of her!

The TRA Has Permission To Obtain My Phone Records: Yes

Date Form Submitted Online: 07/01/2013

Phone Number Registered With DNC Program: **Yes**

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	[REDACTED]
Number Solicited:	[REDACTED]

Solicitor Name: **Unknown**

Date of Call: 07/02/2013 Time of Call: 10:30 AM Solicitor #: **6153343532**

Call Back #: Product Offered: **Air Duct Cleaning**

Solicitor Full Name:

Solicitor Address:

Solicitor City:

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	Yes
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

Pre recorded message. \$59.95 air duct cleaning. No business name was given.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/02/2013

Phone Number Registered With DNC Program: **Yes**

Home Phone #:

Work Phone #:

Number Solicited:

Solicitor Name: **Air Duct Cleaning**

Date of Call: 07/02/2013 Time of Call: 11:59 AM Solicitor #: **6153363532**

Call Back #: Product Offered: **Air Duct Cleaning**

Solicitor Full Name:

Solicitor Address:

Solicitor City:

Call Is From A Live Person:	Yes
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	Yes
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

They are offering free air duct and air vent cleaning, carpet cleaning, etc., which I do not want. I get frequent calls from them and they leave messages as I do not answer phone.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/02/2013

Phone Number Registered With DNC Program: **Yes**

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	[REDACTED]
Number Solicited:	[REDACTED]

Solicitor Name: **Air Duct**

Date of Call: 07/09/2013

Time of Call: 01:19 PM

Solicitor #: **6153343532**

Call Back #:

Product Offered: **Cleaning dryer vents**

Solicitor Full Name:

Solicitor Address:

Solicitor City:

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	No
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

The vendor called trying to sell their services for cleaning dryer vents. The message was not complete as it was recorded.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/09/2013

Phone Number Registered With DNC Program: **Yes**

[REDACTED]	[REDACTED]
[REDACTED]	
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	
Number Solicited:	[REDACTED]

Solicitor Name: **Not Specified**

Date of Call: 07/11/2013

Time of Call: 10:12 AM

Solicitor #: **6153343532**

Call Back #:

Product Offered: **Air Duct Cleaning Services**

Solicitor Full Name:

Solicitor Address:

Solicitor City:

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	Yes
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

I have been receiving calls from this number for several weeks offering air duct cleaning - unlimited number of ducts for a stated price. Name of company is not specified. Options are to Press 1 for more info, Press 2 to stop calls.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/11/2013

Phone Number Registered With DNC Program: Yes

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	[REDACTED]
Number Solicited:	[REDACTED]

Solicitor Name: Air Duct Cleaning

Date of Call: 07/10/2013 Time of Call: 03:42 PM Solicitor #: 6153343532

Call Back #: 6153343532 Product Offered: air duct cleaning

Solicitor Full Name: Out Of Area Out Of Area

Solicitor Address:

Solicitor City: ?

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	Yes
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	No

please stop these solicitors

The TRA Has Permission To Obtain My Phone Records: Yes

Date Form Submitted Online: 07/11/2013

Phone Number Registered With DNC Program: **Yes**

[REDACTED]	
[REDACTED]	
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	[REDACTED]
Number Solicited:	[REDACTED]

Solicitor Name: **Unknown**

Date of Call: 07/16/2013 Time of Call: 05:32 PM Solicitor #: **6153343532**

Call Back #: 6153343532 Product Offered: **Furnace inspection**

Solicitor Full Name:

Solicitor Address:

Solicitor City: White House TN

Call Is From A Live Person: No

Call Was A Prerecorded Msg: Yes

Solicitor Number Obtained by Caller-ID and Listed Above: Yes

I Have Retained The Caller-ID Number or Recorded Message: Yes

I Have A Business Relationship With The Calling Solicitor: No

I Will Be Willing To Testify In Court Regarding This Complaint: No

I have received about one call per week from this number for the past several weeks. I have a few of them archived on my Comcast voice mail account.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/16/2013

Phone Number Registered With DNC Program: **Yes**

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Home Phone #:	[REDACTED]
Work Phone #:	[REDACTED]
Number Solicited:	[REDACTED]

Solicitor Name: **No Name**

Date of Call: 07/17/2013 Time of Call: 05:51 PM Solicitor #: **6153343532**

Call Back #: 0000000000 Product Offered: **Air Duct Cleaning**

Solicitor Full Name:

Solicitor Address:

Solicitor City: White House TN

Call Is From A Live Person:	No
Call Was A Prerecorded Msg:	Yes
Solicitor Number Obtained by Caller-ID and Listed Above:	Yes
I Have Retained The Caller-ID Number or Recorded Message:	No
I Have A Business Relationship With The Calling Solicitor:	No
I Will Be Willing To Testify In Court Regarding This Complaint:	Yes

The voice message did not allow you to connect or disconnect. It would place you into a continual voice message. The voice message did not name a company or leave a telephone number for returning the call. When I tried to call back the 615-334-3532 it is a non-working telephone number/no business.

The TRA Has Permission To Obtain My Phone Records: **Yes**

Date Form Submitted Online: 07/18/2013