

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

April 17, 2014

IN RE:

**ALLEGED VIOLATIONS OF TENNESSEE CODE
ANNOTATED 65-4-401, *et seq.*, DO-NOT-CALL LAW
AND RULES OF THE TENNESSEE REGULATORY
AUTHORITY CHAPTER 1220-4-11 BY AIR DUCT
CLEANING SERVICES**

**DOCKET NO.
14-00031**

ORDER APPOINTING HEARING OFFICER

This matter came before Vice Chairman Herbert H. Hilliard, Director Kenneth C. Hill and Director Robin Bennett of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on April 14, 2014. Investigative and Compliance Staffs assert that during the period of July 1, 2013 to July 17, 2013, Air Duct Cleaning Services made or caused to be made eight (8) telephone sales or marketing calls to Tennessee consumers on the Tennessee Do-Not-Call registry in violation of Tenn. Code Ann. § 65-4-401, *et seq.*, known as the "Do-Not-Call" law, and Authority rules.

During the Authority Conference, the Directors voted unanimously to appoint General Counsel or her designee to act as Hearing Officer (1) to determine whether a Show Cause Order should be issued against Air Duct Cleaning Services for alleged violations of Tenn. Code Ann. § 65-4-401, *et seq.*, and Authority rules; and (2) if a Show Cause Order is issued, to prepare this matter for hearing before the panel.

IT IS SO ORDERED.

Vice Chairman Herbert H. Hilliard, Director Kenneth C. Hill and Director Robin Bennett concur.

ATTEST:



Earl R. Taylor, Executive Director