



May 10, 2017

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**TN PUBLIC UTILITY COMMISSION
UTILITIES DIVISION**

Mr. David Foster, Chief of Utilities Division
Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, TN 37243

RE: Atmos Energy Contract Meter Reading

Dear Mr. Foster:

Atmos Energy is submitting its semi-annual report regarding independent contractor's compliance with heightened procedures of contract meter reading in Tennessee. As of this filing, Atmos has had one (1) noted incident in the past six (6) months by our independent contractor. The details are to follow.

In April of 2017, we determined there was a meter reading issue in Kingsport, TN in which meters were being misread by a specific contracted meter reader. Most were under-read; however, in a few cases some were over-read. The contractor was notified and the meter reader was terminated. We have since sent our company employees to re-read all meters in the area and any adjustments are included in the subsequent billing.

We have reiterated to the contractor that all procedures listed within the petition are to be followed and we consider this an isolated incident that has been remedied with the contractor. This report is being submitted in compliance with the Order Approving Petition in TRA Docket No. 14-00022.

If you have any questions, please do not hesitate to contact me at 615-771-8332.

Sincerely,

A handwritten signature in black ink, appearing to be "MW", written over a horizontal line.

Marcie Wessinger
Manager Finance