



March 6, 2025
Via Overnight Delivery

Ms. Darlene K. Standley, Asst. Chief - Telecommunications
Tennessee Public Utility Commission
502 Deaderick Street
4th Floor
Nashville, TN 37243

**RE: Voluntary Relinquishment of Authority to Provide Operator Services and/or Resell
Telecommunications Services
Correct Solutions, LLC - Docket No. 13-00135; Company ID 129149**

Dear Ms. Standley:

Enclosed please find the original and four (4) copies of this letter, submitted on behalf of Correct Solutions, LLC (the "Company"), providing notification of the Company's voluntary relinquishment of its authority to provide Operator Services and/or Resell Telecommunications Services in Tennessee. This authority was originally granted on June 24, 2014, under the above-referenced docket number and Company ID.

Under Tennessee Code Section 65-4-101, the definition of a "Completing telecommunications service provider" is as follows:

- (1) "Competing telecommunications service provider" means any individual or entity that offers or provides any two-way communications service, telephone service, telegraph service, paging service, or communications service similar to such services and is certificated as a provider of such services after June 6, 1995, unless otherwise exempted from this definition by state or federal law.

Additionally, Tennessee Code Section 7-59-307(d) explicitly prohibits the regulation of interconnected Voice over Internet Protocol (VoIP) services.

Furthermore, under Section 153(36) of Title 47 of the US Code,¹ the definition of *Non-Interconnected VoIP* is as follows:

- (A) The term “non-interconnected VoIP service” means a service that-
 - (i) enables real-time voice communications that originate from or terminate to the user's location using Internet protocol or any successor protocol; and
 - (ii) requires Internet protocol compatible customer premises equipment; and
- (B) does not include any service that is an interconnected VoIP service.

The Company’s inmate calling services fall within this definition of non-Interconnected VoIP, as its VoIP platform does not allow voice only calls originating on public switched telephone networks (PSTN) to be received. As such, the Company does not meet the definition of a “Competing telecommunications service provider” under Tennessee law and is outside the regulatory jurisdiction of the Tennessee Public Utilities Commission regarding the rates, terms, and conditions of IP-enabled services.

Accordingly, Correct Solutions, LLC formally withdraws its Operator Services and IXC-Reseller authority in Tennessee, originally granted on June 24, 2014.

Please acknowledge receipt of this filing by date-stamping the enclosed copy of this letter and returning it in the self-addressed, stamped envelope provided.

Should you have any questions regarding this matter, please contact me at 470-672-3013 or via email sharon.warren@jsitel.com .

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren
Consultant

Enclosures
SW/mp

¹ <https://uscode.house.gov/view.xhtml?req=granuleid:USC-prelim-title47-section153&num=0&edition=prelim#sourcecredit>