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October 9, 2013
Via Overnight Delivery

Ms. Darlene K. Standley, Asst. Chief - Telecommunications
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

13-00135

RE: Correct Solutions, LLC
Application for Certificate to Provide Operator Services and Resell Telecommunication Services

Dear Ms. Standley:

Enclosed for filing please find the original and thirteen (13) copies of the application for certificate to provide operator services and resell telecommunication services submitted on behalf of Correct Solutions, LLC.

A check in the amount of \$50.00 is enclosed to cover the filing fee.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3004 or via email to rnorton@tminc.com.

Sincerely,

A handwritten signature in black ink that reads "Robin Norton". The signature is fluid and cursive, with the first name "Robin" and last name "Norton" clearly distinguishable.

Robin Norton
Consultant to Correct Solutions, LLC

cc: Ryan Horvath - Correct Solutions, LLC
file: Correct Solutions, LLC - Tennessee - Inmate
tms: TNn1300

Enclosures
RN/lm

**APPLICATION FOR CERTIFICATE
TO PROVIDE OPERATOR SERVICES AND/OR
RESELL
TELECOMMUNICATION SERVICES IN TENNESSEE
SECTION A**

PS-03773 Rev 1/09

Application is hereby made for a certificate of authority pursuant to TRA Rule 1220-4-2-.57 to provide telecommunications services in the State of Tennessee.

Part 1: General Information

A. Name of Applicant: Correct Solutions, LLC
 Address: 192 Bastille Lane, Suite 200
 City, State, Zip: Ruston, LA 71270

 Tenn. Secretary of State Certificate of Authority ID: 10400878#UAR93

 Federal Taxpayer ID Number: 45-4531954

 Any trade name(s) assumed name(s) or fictitious name(s) used by applicant:

N/A

If applicant has affiliate(s) engaged in providing telecommunications services, provide the above requested information for each affiliate(s), as well as for the applicant.

 Address: N/A
 City, State, Zip: _____ Phone: _____
(Use additional pages if necessary)

*****IMPORTANT INFORMATION*****

Docket Number: _____	Company ID Number: _____
	Date Approved: _____
	Evaluator: _____

B. Describe other businesses or business transactions, if any, at the same location as the principal business address:

 Correct Solutions, LLC conducts no other business operations at its principal address.

C. Provide the name, business address and a chronological summary of the employment history and business experience over the preceding eight years of:

- (a) The proprietor, if the applicant is an individual;
- (b) Every member, if the applicant is a partnership;
- (c) Each Executive Officer, Director and each Key Stockholder if the applicant is a joint stock association or a corporation. (Note:: If the applicant is a publicly traded corporation or a subsidiary of such a corporation it does not need to provide this information.)
- (d) Any person in a position to exercise control over or direction of, the business of the applicant, regardless of the form or organization of the applicant.

 Management profiles of Correct Solutions, LLC key executives are submitted as **Appendix III**.

- D. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent(5%) more shareholders or beneficiaries (of a trust) been associated with a business whose authority to transact business was denies, revoked or suspended by a state or federal regulatory or law enforcement entity?

☐ Yes ☒ No **If yes, please explain fully.**

- E. Has the Tennessee Regulatory Authority, or any other agency of the State of Tennessee, any federal agency or any agency of any other state ever initiated a regulatory action or order against the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust)?

☐ Yes ☒ No **If yes, please explain fully.**

- (1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust), been enjoined or restrained by order by any court or state or federal regulatory or law enforcement entity from engaging in any conduct or practice related to the telecommunications business?

☐ Yes ☒ No **If yes, please explain fully.**

- F. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business who has ceased providing telecommunications services in any state?

☐ Yes ☒ No **If yes, please explain fully and describe the circumstances. (Use additional pages if necessary)**

- G. Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been convicted of any crime or crimes, or charged in court with any fraudulent or dishonest acts in any transaction of any kind, or confined in any penal institution? If so, list such persons, give details, state results and final outcome. **(Use additional pages if necessary)**

No

- (1) Has the applicant of any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) or more shareholders or beneficiaries (of a trust) been indicted, convicted, pled guilty or pled nolo contendere to a felony in Tennessee or elsewhere?

☐ Yes ☒ No **If yes, please explain fully.**

- H. Name and telephone number of contact person authorized to respond to Authority inquiries regarding company operations Monday through Friday.

Kevin Sumrall
Director of Operations
Correct Solutions, LLC
192 Bastille Lane, Suite 200
Ruston, LA 71270
Telephone: (318) 232-1525
Facsimile: (318) 232-1501
E-Mail: kevin@lasallecorrections.com

H. Cont'd.)

- (1) Name and telephone number of contact person authorized to respond to Authority inquiries regarding this filing Monday through Friday

Robin Norton, Consultant to Correct Solutions, LLC
Technologies Management, Inc.
2600 Maitland Center Parkway
Maitland FL 32751
Phone: 407-740-3004
Fax: 407-740-0613
E-mail: Rnorton@tminc.com

- I. List a toll-free telephone number and mailing address that consumers can call or write to report service problems and/or request refunds or adjustments.

Tina Hendricks
Director of Customer Service
Correct Solutions, LLC
192 Bastille Lane, Suite 200
Ruston, LA 71270
Toll Free: (866) 367-9228
Facsimile: (318) 232-1501
E-Mail: tina@correctsolutionsgroup.com

- J. Provide the name and address of the registered agent for service of process:

Name: National Registered Agents, Inc.
Address: 800 S. Gay Street, Suite 202
City, State, Zip: Knoxville, TN 37929

- K. Identify all authorized agents in the state, if any, by name, address, business and home phone numbers and any other businesses conducted by the agent at the same location. (use additional sheets, if necessary)

Name: National Registered Agents, Inc.
Address: 800 S. Gay Street, Suite 202
City, State, Zip: Knoxville, TN 37929

Part II:

A. Check the type of telecommunication services you plan to provide in Tennessee.

- ☐ Resell Interexchange long distance services
- ☐ Operator Services
- ☐ Resell local services
- ☒ Other (describe) – Automated operator institutional calling services including equipment

B. If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. **Provide the above information on Appendix I.**

None. Correct Solutions, LLC is not currently operating in TN and has not contracted with any underlying carriers yet.

C. List the state(s) where the applicant, its parent company, and all affiliates are authorized to operate in at this time. For each such state, describe applicant's current activities along with a history of operations there. (Use additional pages if necessary).

Correct Solutions currently has authority to provide service in Alabama, Arkansas, Florida, Georgia, Iowa, Kentucky, Louisiana, Missouri and Oklahoma. No application has been denied. Correct Solutions is currently providing service pursuant to contracts with correctional facilities in Louisiana, Arkansas, and Georgia.

For the above states, list the number and types of complaint(s) filed against applicant, and the complaint(s)' current status. Provide this information on a separate attachment, if necessary.

None. There is no formal complaint history to date.

If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information for all as well as for the applicant. Provide this information on a separate attachment, if necessary.

None. The Applicant has no affiliates engaged in providing telecommunications services.

D. List any states that the applicant or any affiliate, parent company, or constituency corporation operating under any trade name, assumed name, or fictitious name, has been denied authority to provide service. (Use additional pages if necessary)

None

E. Areas in Tennessee to be served:

Correct Solutions proposes to provide service at correctional and confinement facilities pursuant to contract at any and all locations in the state.

F. What type of customers will the applicant serve:

- ☐ Business
- ☐ Residential
- ☐ Aggregators
(e.g. Hotels, Payphones)
- ☒ Other (specify) - The company intends to provide automated operator assisted telecommunications services to correctional facilities for use by inmates and other incarcerated persons.

- G. Does the applicant allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over its network?
- ☐ Yes ☒ No **If yes, please specify amount:**
- H. Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers' price for similar services?
- ☐ Yes ☐ No
- I. Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II¹.
- Applicant is electing market regulation in accordance with amended T.C.A. Section 65-5-109 enacted May 21, 2009, and will not be submitting a tariff.
- J. What is the applicant's 10XXX or 800 access code, if applicable?
- None. Applicant will provide equal access at all locations.
- K. Does the applicant now have or plan to have any telecommunications' facilities (e.g. switched, fiber lines) in Tennessee?
- No, the applicant does not have or plan to have any telecommunications facilities in Tennessee.
- L. Whose facility-based network(s) will the applicant be reselling?
- As an inmate service provider, Correct Solutions will not begin operating in TN until it is awarded a contract by a correctional institution. At that point, Correct Solutions will negotiate with a number of certified facilities-based IXC's and select one or more to provide the toll transport piece of its service.
- M. Will the applicant be utilizing the local telephone company's billing system or billing customers directly²?
- Collect calls will be billed through the called party's local exchange carrier under billing and collection agreements maintained by the applicant, or submitted for billing to the called party's local exchange carrier via a billing agent.
- N. Describe briefly how the applicant plans to market their services in Tennessee?
- The applicant intends to respond to Requests for Proposals issued by correctional facilities or their governing authorities.

¹ Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the applicant's request to be rejected.

² A copy of a bill is required if the applicant is going to bill the customer directly.

- O. If independent telemarketers are to be used, list the name, contact person, address, phone number and federal taxpayer ID for each company.

Correct Solutions does not conduct any telemarketing activities or utilize telemarketers.

- P. Describe the methods and procedures by which the applicant will use to switch a consumer's preferred interexchange service, and to prevent unauthorized switching of a consumer's interexchange service. Use additional pages if necessary. If you have written procedures or company guidelines, attach copies.

Correct Solutions does not offer pre-subscribed services.

- Q. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company.

☐ Yes ☒ No, Not applicable to inmate calling services.

- R. Applicant gives permission to the local telephone company to provide the Authority a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates.

☐ Yes ☐ No

- S. Is the Applicant aware of the requirement to insure that any telephone call made between two points in the same county in Tennessee shall be classified as toll-free and not billed to any customer pursuant to Tennessee Code Annotated § 65-21-114?

☒ Yes ☐ No

- T. Is the Applicant aware of the TAR Code database maintained by BellSouth, its use to insure compliance with T.C.A. § 65-21-114 and the procedures used to enter telephone numbers in that data base?

☒ Yes ☐ No

- U. How does the Applicant intend to comply with T.C.A. § 65-21-114? In your response, please explain technically, what procedures the Applicant will use to insure it will not bill for any county wide calls in Tennessee. **Use additional pages if necessary.**

Correct Solutions plans to subscribe to AT&T's TAR database service. Correct Solutions will use the information provided to screen intra-county calls, and will not apply long distance usage charges on these calls.

Part III: Organization Structure

A. Applicant's organizational structure

- ☒ Corporation
☐ Publicly Traded Corporation
☐ Subsidiary of a Publicly Traded Corporation
☒ Limited Liability Corporation **Attach a copy of the articles of organization and operating agreement along with amendments**

Please see **Appendix IV**.

- ☐ Other Form of Corporation

List type _____ (Example S Corporation)
Attach a copy of the charter, bylaws and/or certificate of incorporation.

- ☐ Association **Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State**
- ☐ Joint Stock Association **Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State**
- ☐ Trust **Attach a copy of the trust agreement and Letter of Authorization from Tennessee Secretary of State.**
- ☐ Individual **Attach a copy of the Letter of Authorization from Tennessee Secretary of State**

Section (a)-(g) is to be completed if applicant is a Corporation Association or Trust

- (a) The date and State of formation/incorporation: Ruston, Louisiana on 2/13/12
- (1) Parent Company, if applicable:
- (b) Attach a certificate of good standing from the state in which the applicant was incorporated/formed.
- (1) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.
- Tennessee Secretary of State certificate is attached as **Appendix V**.
- (c) Describe the corporate structure of the applicant, including the identity of any parent or subsidiary of the applicant. Disclose whether any parent or subsidiary is publicly traded on any stock exchange. Provide the history of material litigation and criminal convictions of every current director, executive officer, or key shareholder of the applicant for the ten-year period prior to the date of this application.
- Applicant is a standalone LLC created by the owners of LaSalle Management Company, a facilities management service provider.
- (d) There have been no material litigations and/or criminal convictions on any director, officer or shareholder of the company or its parent.
- (e) If applicable, attach a copy of the instrument creating the trust and all amendments thereto:
Not Applicable.

- B.
- ☐ Proprietorship
 - ☐ General **Attach a copy of the partnership agreement along with any amendments.**
 - ☐ Limited **Attach a copy of the certificate of limited partnership agreement along with any amendments.**
 - ☐ Other Explain on separate sheet

All of the above will be required to submit a valid business license.

- (a) Identify the place and date of the applicant's qualifications to provide telecommunications services in this state.
Please see Appendix III for resumes of key personnel.
- (b) List the full name, social security number and address of the owners, if a sole proprietorship, or all partners identifying the percentage of ownership:
ATTACH ADDITIONAL PAGES AS NECESSARY

C. Number of employees: All employees are physically located at company headquarters in Louisiana.

Part IV: Financial Information

A. Address where business records are kept: Correct Solutions, LLC
192 Bastille Lane, Suite 200
Ruston, LA 71270

B. Attach a copy of the applicant's most recent unconsolidated and consolidated audited financial statements for the immediately preceding three-year period. Provide in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS from 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

(1) Fiscal year end: 2012 Month December Day 31st

(2) Date of most recent audited, unconsolidated financial statement of Applicant: _____

(3) If applicable, name and address of independent certified public accountant:
Cochran, Clark & Robinson
P.O. Box 538
Rayville, LA 71269

(4) Period covered by financial statement attached: January 2012 – July 2013

See Appendix VI

C. Does the applicant currently have an internal auditor and/or internal audit program? No.

D. If applicable, provide a history of applicant's material litigation and criminal convictions for the ten-year period prior to the date this application is made. Material litigation is defined as any litigation that, according to generally accepted accounting principles, is deemed significant to a person's financial health and would be required to be referenced in annual audited financial statements, reports to shareholders or similar documents.

None.

Part VI: Rule Compliance Agreement

- A. Attach a copy of a Small and Minority-Owned Telecommunications Business Participation Plan Pursuant to Tennessee Code Annotated § 65-5-212.

See **Appendix VII**.

- B. Have you read and understand the Tennessee Regulatory Authority's (TRS) Rules and Regulations for Resellers, 1220-4-2 located at the TRA's website: <http://www.state.tn.us/tra> *electronic fileroom* in its entirety?

☒ Yes ☐ No

- C. Do you understand the penalties for non-compliance, and all associated fees to provide such service?

☒ Yes ☐ No

Mail the completed application and a check for \$50.00 to:

Tennessee Regulatory Authority
P.O. Box 198907
Nashville, TN 37219-8907.

Should you have any questions, call (615)741-7489, ext. 163.

The Reseller or Operator Service Provider applicant, hereby, affirms the following"

Will comply with the TRA Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 located at the TRA's website <http://www.state.tn.us/tra> *electronic fileroom* under the External Site of Lexis Law Publishing.

Having been duly sworn, and under the penalties of perjury, I hereby certify that the representations in the RESELLER APPLICATION and all attachments and appendices are true and correct to the best of my knowledge and belief. I further understand that omissions or inaccuracies may result in denial of the APPLICATION and grounds for revocation of Certificate of Authority.

For Individual and Partners:

Signature

Printed Name

Signature

Printed Name

Signature

Printed Name

Signature

Printed Name

**For Corporations
And Other Organizations**

Correct Solutions LLC
Name of Corporation

BY:

Patrick H. Temple
Signature
Patrick H. Temple
Printed Name
Managing Member
Title

ATTEST:

Title

On this the 1st day of October, 2013 before me, a Notary Public, Andrea R Long known to me to be the person(s) named in, and who executed the foregoing application, being duly sworn according to law, deposes and says that the statements and representations set forth in the above application are true and correct to the best of his/her knowledge and belief.

Andrea R. Long #9926
Notary Public

Seal

Correct Solutions, LLC

Appendix I
Reseller Operators

None at this time.

Correct Solutions, LLC

Appendix II
Informational Tariff Sheet

Not applicable. Correct Solutions elects market regulation in accordance with amended T.C.A. Section 65-5-109 enacted May 21, 2009.

Correct Solutions, LLC

Appendix III
Management Profiles

Patrick H. Temple
Managing Director

Mr. Temple co-founded LaSalle in 1997, an inmate facilities management company, in 1997. LaSalle Corrections and its affiliates currently manage 14 correctional facilities in Louisiana and Texas with a total inmate capacity of over 9,400, and lease one facility to a law enforcement agency. (www.lasallecorrections.com). He oversees all aspects of LaSalle's operations, but focuses primarily on the strategic direction and growth of LaSalle and affiliated companies.

Mr. Temple's diverse and successful entrepreneurial career has spanned over four decades in the construction, real estate, healthcare, logistics, and corrections industries. Mr. Temple currently serves in various executive management and ownership roles in Southwestern Correctional, BAS Construction, M&T Property, Red River Corporation, and many others.

Mr. Temple began his career in sales for a large global pharmaceutical company. Mr. Temple earned a B.S. in Microbiology from Louisiana Tech University and is a licensed Commercial and General Contractor with the state of Louisiana.

Billy McConnell
Managing Director

Mr. McConnell co-founded LaSalle in 1997. He oversees all aspects of LaSalle's operations, but focuses primarily on the strategic direction and growth of LaSalle and affiliated companies.

Mr. McConnell's diverse and successful corporate and entrepreneurial career has spanned over four decades in the energy, construction, real estate, healthcare, logistics, and corrections industries. Mr. McConnell currently serves in various executive management and ownership roles in Southwestern Correctional, BAS Construction, M&T Property, Red River Corporation, and many others.

Mr. McConnell began his career as an engineer for Exxon, where he spent 15 years. After rising to Manager, he supervised a staff of 40 engineers and was responsible for distribution of chemical products for North and South America. Mr. McConnell earned a B.S. in Chemical Engineering from Louisiana Tech University and a J.D. from the University of Houston Bates College of Law. He is an active member of the American Correctional Association and has a passion for effective re-entry programs that change the lives of inmates.

Kevin Sumrall
Director of Operations

Mr. Sumrall joined LaSalle in 2000. He primarily focuses on facility operations and development, but also monitors general operations at all of LaSalle's Louisiana facilities.

Prior to joining LaSalle, Mr. Sumrall was the Assistant Warden for Maximum Security at the Tallulah Correctional Center for Youth. He also served as the Chief Internal Affairs Investigator.

Mr. Sumrall began his law enforcement career in 1984 with the East Carroll Sheriff's Office (ECSO) and served nearly fifteen years in a variety of roles. His final position with the ECSO was as Chief Criminal Deputy and Parish Jail Warden. Mr. Sumrall studied criminal justice at Northeast Louisiana University in Monroe, LA and has attended numerous law enforcement continuing education programs at Louisiana State University (LSU).

Clay McConnell

Director of Offender Programming

Mr. McConnell joined LaSalle in 2006. He focuses most of his time on inmate programs (including reception, drug rehabilitation, and re-entry), business development with law enforcement partners, information technology, and managing real estate of company affiliates.

Prior to joining LaSalle, Mr. McConnell was a pastor in the United Methodist Church where he served for ten years. He served in a variety of ministerial roles including the Associate Pastor at Grace Community in Shreveport, LA and as the Director of Wesley United Campus Ministries in Lafayette, LA. He is passionate about seeing people change their lives and live up to their potential.

Mr. McConnell earned a B.S. in Business Administration from Louisiana Tech University and a Master of Divinity from Asbury Theological Seminary. He is currently a member of the American Correctional Association (ACA) and the Texas Jail Association

Patrick M. Temple

CPA

Since 2006, Patrick Temple has been the Managing Member of M&T Development Company, LLC, a family-owned company specializing in the development of Low-Income Housing Tax Credit properties. He is currently a member of and has served on the board of directors for the Louisiana Association of Affordable Housing Providers. Prior to joining M&T, Mr. Temple worked in public accounting in the Assurances Services practice of PricewaterhouseCoopers, LLP in Dallas, TX. Mr. Temple is a certified public accountant licensed in Louisiana and Texas. He graduated from Texas A&M University from the Professional Program in Accounting at the Mays Business School with a Bachelor of Business Administration in Accounting and a Master of Science in Finance. Mr. Temple is also involved in other areas of his family-owned company which operates in several industries including private corrections, farming, property management, and commercial real estate.

Ryan Horvath

Director of Legal Affairs & Risk Management

Mr. Horvath joined LaSalle in 2011. As Legal Director, he is responsible for providing legal support on a wide variety of both transactional and litigation matters. Collaborating with members of the management team he helps navigate the legal requirements related to new and existing market expansion and development. In his Risk Management role, Mr. Horvath's primary focus is on loss prevention and protection of employees, officers and property assets.

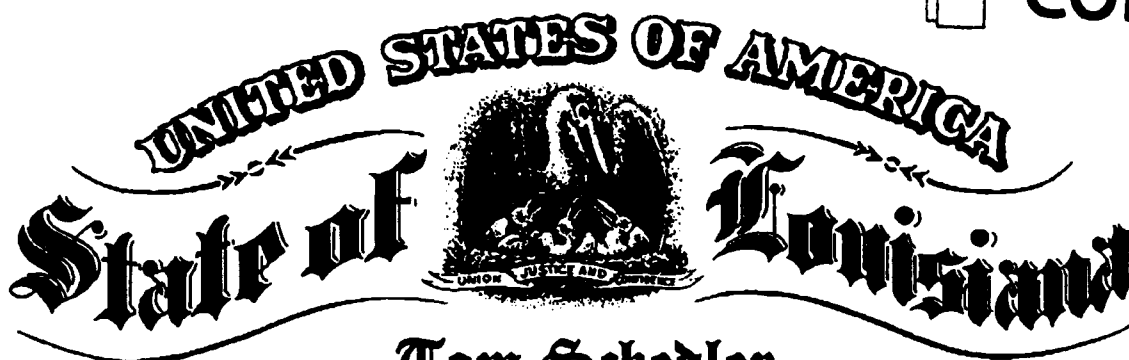
Prior to joining LaSalle Mr. Horvath worked in Dallas, TX area and experience in many areas of legal practice. Mr. Horvath received his Juris Doctor Degree from Oklahoma City University School of Law and his Bachelor of Arts Degree in Political Science & World Affairs from Baylor University. Mr. Horvath is a member of the American Bar Association (ABA), American Corrections Association (ACA), and the American Jail Association (AJA).

Correct Solutions, LLC

Appendix IV
Articles of Organization



COPY



Tom Schedler
SECRETARY OF STATE

As Secretary of State of the State of Louisiana I do hereby Certify that

a copy of the Articles of Organization and Initial Report of

CORRECT SOLUTIONS, LLC

Domiciled at RUSTON, LOUISIANA,

Was filed and recorded in this Office on February 13, 2012,

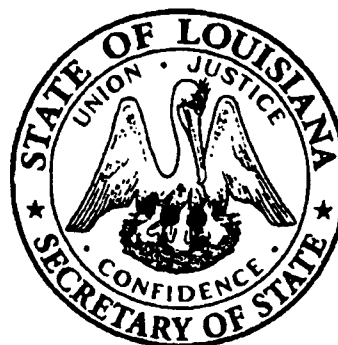
And all fees having been paid as required by law, the limited liability company is authorized to transact business in this State, subject to the restrictions imposed by law, including the provisions of R.S. Title 12, Chapter 22.

In testimony whereof, I have hereunto set my hand and caused the Seal of my Office to be affixed at the City of Baton Rouge on,

February 14, 2012

Secretary of State

MB 40746025K



Certificate ID: 10244618#TLJ62

To validate this certificate, visit the following web site, go to Commercial Division, Certificate Validation, then follow the instructions displayed.
www.sos.louisiana.gov

State of Louisiana
Secretary of State



CORRECT SOLUTIONS, LLC

STATE OF LOUISIANA
ARTICLES OF ORGANIZATION
(R.S. 12:1301)

1. The name of this limited liability company is: **CORRECT SOLUTIONS, LLC**
2. This company is formed for the purpose of: engaging in any lawful activity for which limited liability companies may be formed
3. The duration of this limited liability company is (may be perpetual):
PERPETUAL
4. Other Provisions: I hereby certify that I am the organizer.
Electronic Signature: RYAN V. HORVATH on (2/13/2012)

LIMITED LIABILITY COMPANY INITIAL REPORT
(R.S. 12:1305 (E))

1. The name of this limited liability company: **CORRECT SOLUTIONS, LLC**
2. The location and municipal address, not a post office box only, of this limited liability company's registered office:

192 BASTILLE LANE
SUITE 200
RUSTON, LA 71270

3. The full name and municipal address of this limited liability company's registered agent(s) is/are:

RYAN V. HORVATH
192 BASTILLE LANE
SUITE 200
RUSTON, LA 71270

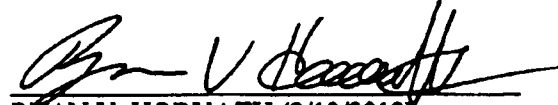
4. The name and municipal address of the managers or members

PATRICK H. TEMPLE
(Managing Member)
192 BASTILLE LANE
SUITE 200
RUSTON, LA 71270

WMC ENTERPRISES, LLC
(Member)
192 BASTILLE LANE
SUITE 200
RUSTON, LA 71270

KPL, LLC
(Member)
192 BASTILLE LANE
SUITE 200
RUSTON, LA 71270

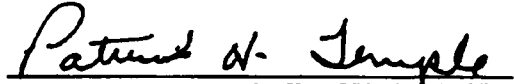
I hereby certify that I am the organizer.



RYAN V. HORVATH (2/13/2012)
Registered Agent



COPY


PATRICK H TEMPLE
Managing Member


WMC ENTERPRISES, LLC
Member


KPL, LLC
Member

Correct Solutions, LLC

Appendix V

Secretary of State Certificate



STATE OF TENNESSEE
Tre Hargett, Secretary of State
Division of Business Services
William R. Snodgrass Tower
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

Correct Solutions, LLC
STE 200
192 BASTILLE LN
RUSTON, LA 71270-7150

July 22, 2013

Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

SOS Control # :	726156	Formation Locale:	LOUISIANA
Filing Type:	Limited Liability Company - Foreign	Date Formed:	02/13/2012
Filing Date:	07/22/2013 11:35 AM	Fiscal Year Close:	12
Status:	Active	Annual Report Due:	04/01/2014
Duration Term:	Perpetual	Image # :	7225-0386
Managed By:	Manager Managed		

Document Receipt

Receipt # : 1101392	Filing Fee:	\$300.00
Payment-Check/MO - TECHNOLOGIES MANAGMENT, INC., WINTER PARK, FL.		\$300.00

Registered Agent Address:
NATIONAL REGISTERED AGENTS, INC.
STE 2021
800 S GAY ST
KNOXVILLE, TN 37929-9710

Principal Address:
STE 200
192 BASTILLE LN
RUSTON, LA 71270-7150

Congratulations on the successful filing of your **Application for Certificate of Authority** for **Correct Solutions, LLC** in the State of Tennessee which is effective on the date shown above. Visit the TN Department of Revenue website (apps.tn.gov/bizreg) to determine your online tax registration requirements.

You must file an Annual Report with this office on or before the Annual Report Due Date noted above and maintain a Registered Office and Registered Agent. Failure to do so will subject the business to Administrative Dissolution/Revocation.

Tre Hargett
Secretary of State

Processed By: Kathy Sherrell

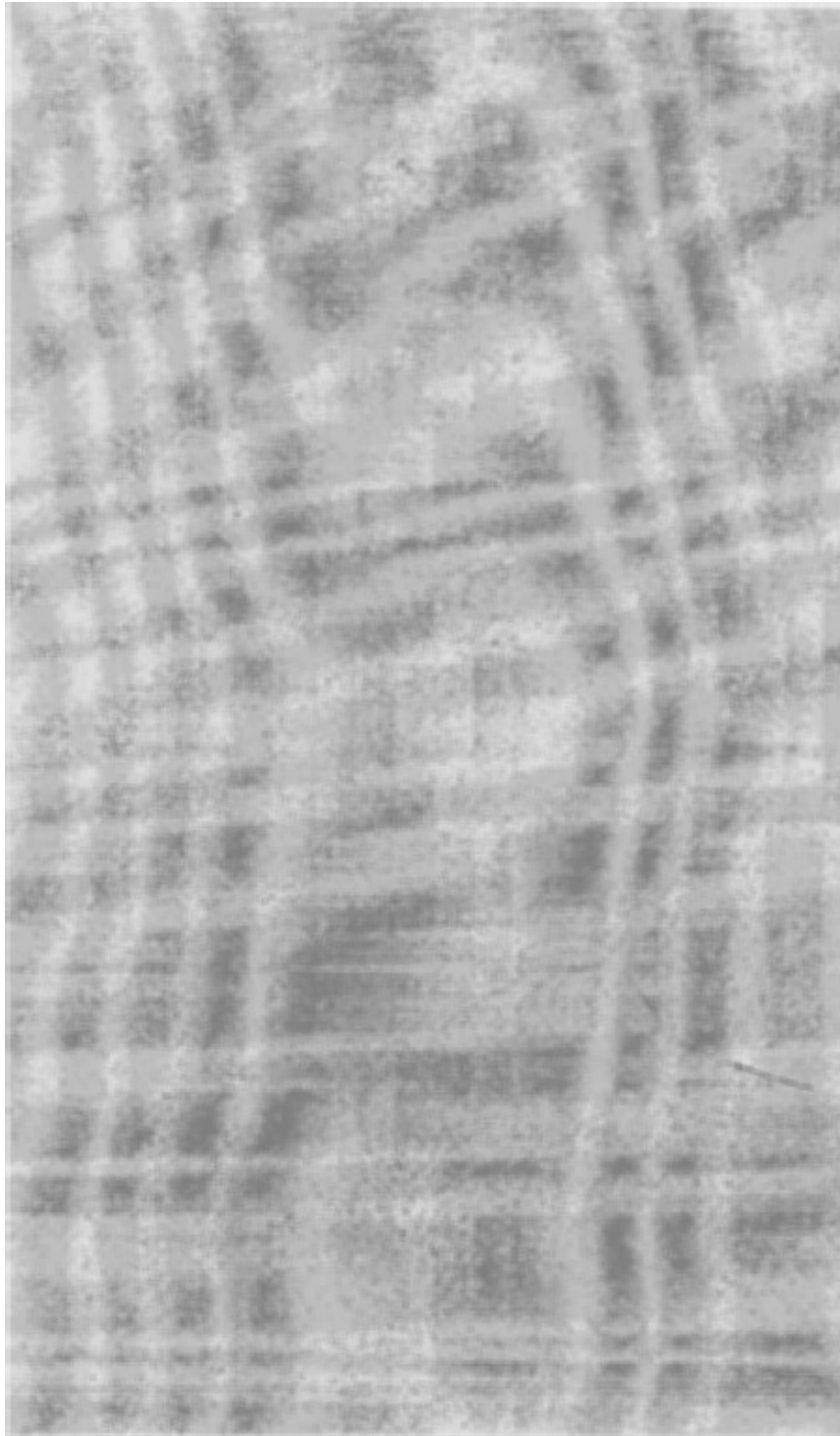
Correct Solutions, LLC

Appendix VI
Financial Statements

Financial statement are being submitted separately under seal.

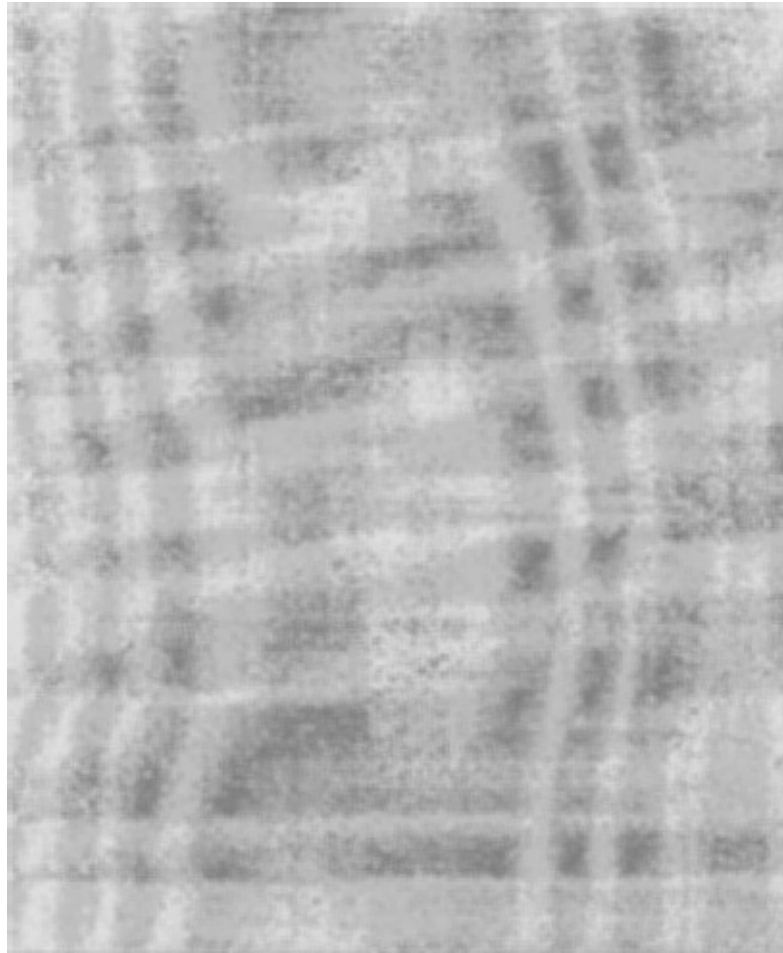
3:12 PM
02/11/13
Accrual Basis

CORRECT SOLUTIONS, LLC
Balance Sheet
As of December 31, 2012



3:10 PM
02/11/13
Accrual Basis

CORRECT SOLUTIONS, LLC
Profit & Loss
December 2012

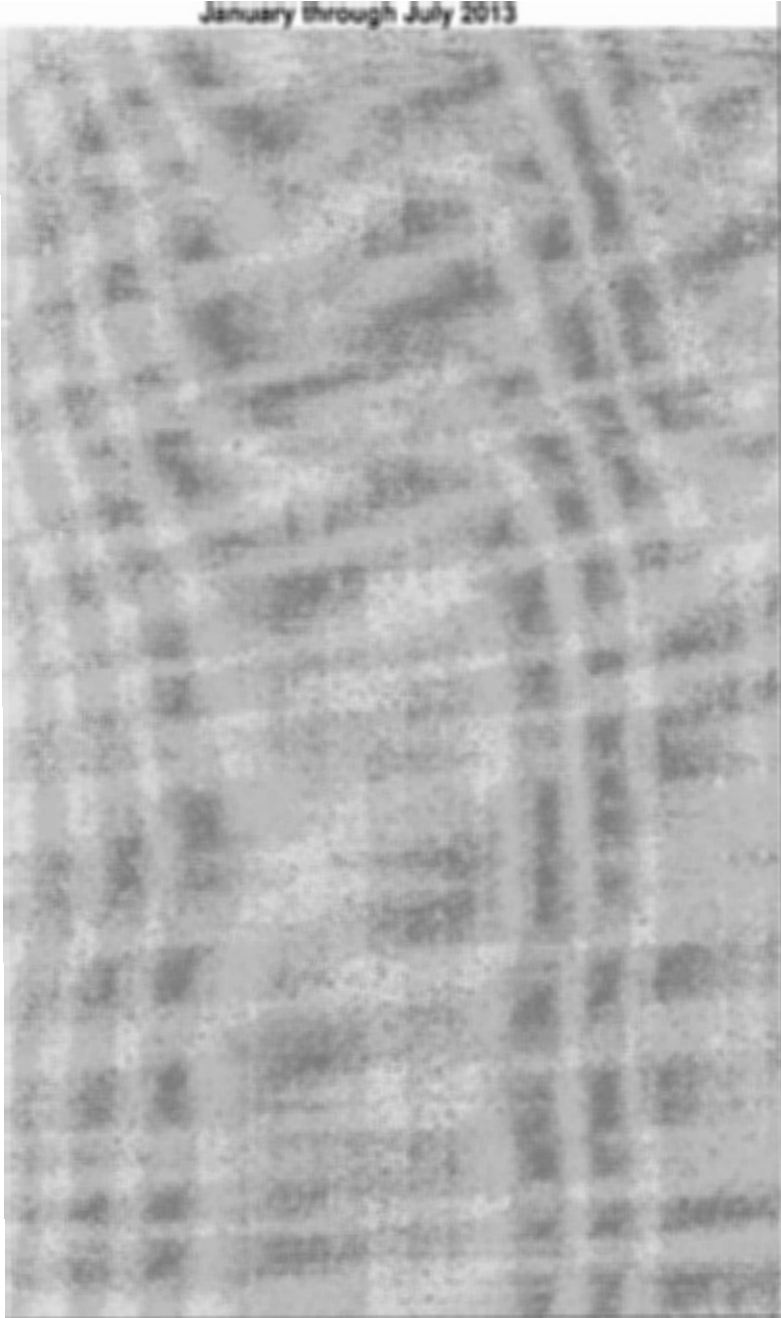


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Accrual Basis

CORRECT SOLUTIONS, LLC
Balance Sheet
As of July 31, 2013

CORRECT SOLUTIONS, LLC
Profit & Loss

January through July 2013



Correct Solutions, LLC

Appendix VII

Small and Minority-Owned Telecommunications Business Participation Plan

**TENNESSEE
SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS
PARTICIPATION PLAN**

**SUBMITTED TO
TENNESSEE REGULATORY AUTHORITY**

**By
CORRECT SOLUTIONS, LLC**

SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

1. PURPOSE

- 1.1 This small and minority-owned telecommunications business participation plan ("Plan") is submitted by Correct Solutions, LLC ("Correct Solutions") as required by T.C.A. 65-5-212.
- 1.2 The administration of this Plan is the responsibility of Correct Solutions.

2. THE COMPANY

- 2.1 Correct Solutions provides automated operator assisted telecommunications services to inmates and other incarcerated persons in correctional facilities nationwide, including Tennessee. The Company's headquarters is located in Ruston, Louisiana and has no employees, property, equipment or any physical presence in Tennessee at this time.
- 2.2 As a competitive vendor of telecommunications service, Correct Solutions is non-dominant in its industry. The nature of Correct Solutions' business limits its opportunity to support the use of small or minority-owned businesses in Tennessee.

3. DEFINITIONS

- 3.1 Small and Minority Business - For the purpose of this Plan, "minority-business" means a business that is solely owned, or at least fifty-one (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls the daily operations of such business and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000) per T.C.A. 65-5-212.

4. CORRECT SOLUTIONS, LLC SMALL AND MINORITY-OWNED TELECOMMUNICATION BUSINESS PARTICIPATION PLAN AND POLICY STATEMENT

- 4.1 Correct Solutions intends to afford small and minority-owned telecommunications businesses the maximum practicable opportunity to participate in the performance of contracts in accordance with T.C.A. 65-5-212.
- 4.2 Correct Solutions is a reseller of telecommunications service whose business operations include:
 - *Telecommunications Services provided to inmates and other incarcerated persons in correctional facilities*
 - *Customer Care*

Correct Solutions uses vendors and suppliers to support their business as follows:

 - *Telecommunications Service Providers*
 - *Telecommunications Billing and Collection Services*
- 4.3 LeeAnn Sims coordinates small and minority-owned telecommunications business referrals.

- 4.4 To the extent possible and practical, contacts and referrals are sought through the Department of Economic and Community Development's office of Minority Business Enterprise and Small Business office.
5. SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN PERIOD OF EFFECTIVENESS
- 5.1 Correct Solutions will seek to include such firms in its supplier base as part of its ongoing policies and procedures. Correct Solutions has no physical presence in Tennessee. When and if that situation changes, the effectiveness of this Plan would be enhanced.
6. PLAN ADMINISTRATION
- 6.1 Correct Solutions, LLC's Plan Administrator is:
- LeeAnn Sims
Head Accountant
Correct Solutions Group
192 Bastille Lane, Suite 200
Ruston, LA 71270
Office: 318-232-1526
Fax: 318-232-1501
leeann@correctsolutionsgroup.com
- 6.2 The Administrator manages the Plan, as described below in the Administrator's duties. The Administrator has direct interface with procurement personnel, contract administrators, and program and project personnel to ensure compliance with the provisions of the Plan.
- 6.3 The Administrator's specific job duties, as they relate to this Plan and the company's business operations in Tennessee, are as follows:
- (a) Developing and maintaining a supplier List which would include a listing of small and minority-owned telecommunications businesses in Tennessee who are deemed eligible to be suppliers.
 - (b) Reviewing Correct Solutions' policies and procedures to ensure that small and minority-owned telecommunications businesses in Tennessee have an equitable opportunity to be awarded contracts when possible.
 - (c) Allowing for inclusion of such businesses in those solicitations for products or service which they are capable of providing.
 - (d) Coordinating activities during the conduct of any compliance review by Tennessee state agencies.
 - (e) Preparing and submitting periodic contracting reports as required.

7. PLAN TO ASSURE EQUITABLE OPPORTUNITY

7.1. The Administrator shall ensure that appropriate source listings and services are properly utilized in support of the Plan. Sources/listings include but are not limited to the following:

- (a) An approved master supplier List.
- (b) Sourcing information received from the Department of Economic and Community Development's Office of Minority Business Enterprise and Small Business Office in Nashville.

7.2. Outreach efforts will be made as follows:

- (a) To the extent possible and practical, the Administrator will cultivate and maintain a relationship with the Community Development's Office of Minority Business Enterprise and Small Business Office in an effort to locate and qualify capable Small and Minority-Owned Telecommunications Businesses for participation in contracting opportunities.
- (b) To the extent possible and practical, the Administrator will ensure that Correct Solutions discusses contracting opportunities with representatives of small and minority-owned telecommunications businesses.
- (d) To the extent possible and practical, the Administrator will ensure that Correct Solutions offers assistance to small and minority-owned telecommunications businesses to explain requests for quotations, technical and quality assurance programs, advice on types of business typically being contracted, and the mechanics of procurement requirements and quality expectations.

Correct Solutions, LLC

Appendix VIII

Irrevocable Standby Letter of Credit



GUARANTY BANK & TRUST Co.

DELHI • EPPS • OAK GROVE • RAYVILLE • START • TALLULAH • WEST MONROE

October 15, 2013

IRREVOCABLE STANDBY LETTER OF CREDIT NO. 423

IN FAVOR OF:

Tennessee Regulatory Authority

FOR ACCOUNT OF:

Correct Solutions, LLC

AMOUNT:

\$20,000.00 (Twenty Thousand Dollars)

EXPIRATION DATE:

October 15, 2014, subject to extension as provided below

**Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505**

Ladies and Gentlemen:

You are hereby irrevocably authorized to draw on Guaranty Bank and Trust Company of Delhi, Delhi, LA, pursuant to this Irrevocable Standby Letter of Credit No. 423 for the account of Correct Solutions, LLC, in favor of the Tennessee Regulatory Authority by your draft at sight, upon the terms and conditions hereinafter set forth, an aggregate amount not exceeding \$20,000.00 (Twenty Thousand U.S. Dollars), effective immediately and expiring at the close on business on the expiration date stated above.

Funds under this Letter of Credit are available to your agency against your executed sight draft(s) drawn on us, stating on its face: "Drawn under Guaranty Bank and Trust Company of Delhi, Delhi, LA, Irrevocable Standby Letter of Credit No. 423, dated October 15, 2013", and accompanied by this Letter of Credit and a written and dated statement purportedly signed by your authorized representative certifying as follows:

"Correct Solutions, LLC, has failed to comply with the regulatory requirements of this agency and as is required by law and/or regulation and as such the sum total of this Letter of Credit is now due and payable to the Tennessee Regulatory Authority."

THE ORIGINAL OF THIS LETTER OF CREDIT AND ANY AMENDMENTS MUST BE PRESENTED WITH ANY DRAWING.

This Letter of Credit shall be automatically renewed without amendment for an additional one year period from the original expiration date stated above unless we notify you in writing at least (30) days prior to said expiration date that we have elected not to renew this Letter of Credit.

Presentation of such draft, this Letter of Credit and said written statement shall be made at our counters, in Delhi, LA, during our business hours on any business day. All drafts drawn under and in compliance with the terms of this Letter of Credit will be duly honored by us within one business day after delivery of the required documentation as specified if presented at such office on or before the expiration or termination hereof. The drawing may be delivered at such address in person, by mail, or by a delivery service. If a demand for payments made by your hereunder does not, in any instance, conform to the terms and conditions of this Letter of Credit, we shall give you prompt notice that the purported negotiation was not effected in accordance with the terms and conditions of this Letter of Credit, stating the reasons therefore and that we are holding any documents at your disposal or are returning the same to you, as you may elect. As used herein, "business day" shall mean any day other than a Saturday or a Sunday or any day on which Guaranty Bank and Trust Company of Delhi, Delhi, LA is required or authorized by law of close.

Upon the earlier of (a) the making of the final drawing available to be made hereunder, or (b) the Expiration Date or any extension thereof, this Letter of Credit shall automatically terminate.

Communication with respect to this Letter of Credit to us shall be in writing and shall be addressed to Guaranty Bank and Trust Company of Delhi, PO Box 8, Delhi, LA 71232; Reference: Letter of Credit No. 423. Communications with respect to this Letter of Credit to you shall be in writing and shall be addressed to your address set forth above unless you have given us written notice of a change in your address.

This Letter of Credit shall be governed by the laws of the State of Louisiana, including the Uniform Commercial Code as in effect in such State.

This Letter of Credit sets forth in full our undertaking and such undertaking shall not in any way be modified, amended, amplified or limited by reference to the Construction Agreement referred to above or any other document, instrument or agreement, except to the extent explicitly referred to herein; and any such reference shall not be deemed to incorporate herein by reference any document, instrument or agreement except to such extent.

Yours truly,



**ALBERT C. CHRISTMAN
PRESIDENT AND
CHIEF EXECUTIVE OFFICER**

ACKNOWLEDGEMENT

BY _____

DATE _____

TITLE _____