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October 30, 2019

Chairman, Tennessee Public Utility Commission c/o Tory Lawless, Dockets and Records Office Manager 502 Deaderick Street, 4th Floor Nashville, TN 37243

> Community Television Company (CTC); Application for Amended Tennessee Re: **Certificate of Franchise Authority**

Dear Ms. Lawless:

On behalf of CTC, we submit for filing the following:

- An original and four copies of the application for amendment; and
- A \$250 check for the filing fee.

We also enclose an additional copy of this letter and the application, and kindly request that you date-stamp and return them in the enclosed postage-paid envelope.

Please contact us with any questions.

Sincerely,

Scott Friedman

**Enclosures** 

CC: John Hutton (via email: john.hutton@tn.gov) BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE

IN RE:	) DOCKET ROOM
APPLICATION OF COMMUNITY FELEVISION COMPANY TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY	) Docket No. 13-00101 )

#### AMENDMENT TO CERTIFICATE OF FRANCHISE AUTHORITY

On July 16, 2013, Community Television Company ("CTC") filed with the Tennessee Regulatory Authority ("TRA") an application for a state-issued certificate of franchise authority ("Application") to provide cable or video service in Tennessee pursuant to Tenn. Code Ann. §§ 7-59-301, et seq. ("Act"). On August 2, 2013, the TRA granted CTC a Certificate of Franchise Authority to provide cable or video service in the areas of the City of Ducktown.

On February 23, 2016, CTC filed with the TRA an amendment to its certificate of franchise authority pursuant to the Act to serve areas of the City of Ducktown. On March 10, 2016, the TRA issued CTC an Amended Certificate of Franchise Authority to provide cable or video service in City of Ducktown.

#### 1. Amended Service Area

This amendment seeks to add to the Application's written description of CTC's service area the following municipality to be served, in whole or in part, by CTC:

**Polk County** 

### 2. Amended Principal Executive Officers

This amendment seeks to revise the Application's list of CTC's principal executive officers to read as follows:

Name	Title	
John M. Harrison	President/CEO	
Marianne H. Bowman	Vice President	
Douglas P. Harrison	Secretary & Treasurer	
Cora Payne	Assistant Secretary	
Darrell Harper	VP of Finance and Administration	
Frankie Rigdon	VP of Operations	
Jason Smith	Chief Operating Officer	

### 3. Amended Description of Customer Complaint Process

This amendment seeks to revise the Application's description of customer complaint process to read as follows:

"Customers with questions or complaints regarding service, or with billing questions or adjustments, may call CTC toll free at (800) 660-6826. CTC makes reasonable efforts to respond to service calls in a timely manner. Customers who are dissatisfied with CTC's resolution may contact the Tennessee Regulatory Authority."

# 4. Fee for Amended Service Area Populations up to and including 50,000 (Section 305(b)(2) of the Act)

CTC submits a fee of \$250 with this application on the basis of the population, as reflected by the most recent decennial census of the requested additional service area listed in Section 1.

### 5. Notice to Affected Local Governing Authorities (Section 305(i)(2) of the Act)

CTC provided a copy of this amendment and notice to the affected local governing authority at the address set forth in the list attached as **Exhibit A**. Notice also will be provided to other entities with facilities in the rights-of-way, consistent with any nondiscriminatory and generally applicable local ordinance or resolution requiring notice prior to performing any installation in the right-of-way.

# 6. Intent to Offer Video Service or Broadband Internet Service (Section 305(c)(3) of the Act)

As an "incumbent cable service provider," CTC already offers cable service for purchase in each of the municipalities and unincorporated areas listed in Section 1 of this amendment.

### 7. Compliance with Requirements of the Act (Section 305(c)(9) of the Act)

CTC agrees to comply with the requirements set forth in the Act, expressly including the applicable nondiscrimination and service deployment requirements of Section 311. CTC acknowledges the provisions of Section 312 of the Act relative to enforcement of nondiscrimination and deployment requirements.

[signature page follows]

## Community Television Company

Jason Smith Chief Operating Officer

State of Georgia
County of Gilmer
Subscribed and sworn before me this 1 st day of October, 2019.

Notary Public

My commission expires: June 16, 2023

Notary Seal:

## Exhibit A

## NOTICE TO AFFECTED LOCAL GOVERNING AUTHORITIES

Municipality	Government Official	Address
Polk County	Mr. Hoyt Firestone, County Executive	P. O. Box 128 Benton, TN 37307