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filed electronically in docket office on 02/22/16

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February 22, 2016

**Via email ([sharla.dillon@tn.gov](mailto:sharla.dillon@tn.gov)) and  
Federal Express (7757 0466 6594)**

Chairman, Tennessee Regulatory Authority  
c/o Sharla Dillon, Dockets and Records Manager  
502 Deaderick Street, 4th Floor  
Nashville, Tennessee 37243

Docket No. 16-00019

**Re: Community Television Company ("CTC"); Application for Amendment to  
Tennessee Certificate of Franchise Authority, Docket No. 13-00101**

Dear Ms. Dillon:

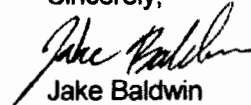
On behalf of CTC, we submit for filing the following:

- An original and four copies of the application for amendment; and
- A \$250 check for the filing fee.

We enclose an additional copy of this letter and the application, and kindly ask that you date-stamp and return them in the enclosed postage-paid envelope.

Please contact us with any questions.

Sincerely,



Jake Baldwin

Enclosures

cc: Darrell Harper, Assistant Vice President, CTC  
Cora Payne, Director of Administration, CTC  
Jerry Kettles, Tennessee Regulatory Authority, Chief-Economic Analysis and Policy Division

**BEFORE THE TENNESSEE REGULATORY AUTHORITY  
NASHVILLE, TENNESSEE**

**IN RE:** )  
 )  
**APPLICATION OF COMMUNITY** ) **Docket No. 13-00101**  
**TELEVISION COMPANY TO AMEND** )  
**A STATE-ISSUED CERTIFICATE OF** )  
**FRANCHISE AUTHORITY** )

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**AMENDMENT TO CERTIFICATE OF FRANCHISE AUTHORITY**

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On July 16, 2013, Community Television Company ("CTC") filed with the Tennessee Regulatory Authority ("TRA") an application for a state-issued certificate of franchise authority ("Application") to provide cable or video service in Tennessee pursuant to Tenn. Code Ann. §§ 7-59-301, et seq. ("Act"). On August 2, 2013, the TRA granted CTC a Certificate of Franchise Authority to provide cable or video service in the areas of the City of Ducktown.

**1. Amended Service Area**

This amendment seeks to add to the Application's written description of CTC's service area the following municipality to be served, in whole or in part, by CTC:

City of Copperhill

**2. Amended Principal Executive Officers**

This amendment seeks to revise the Application's list of CTC's principal executive officers to read as follows:

<b>Name</b>	<b>Title</b>
John M. Harrison	President/CEO
Marianne H. Bowman	Vice President
Douglas P. Harrison	Secretary & Treasurer
Cora Payne	Assistant Secretary
Darrell Harper	VP of Finance and Administration
Frankie Rigdon	VP of Operations
Jason Smith	VP of Business Development

**3. Amended Description of Customer Complaint Process**

This amendment seeks to revise the Application's description of customer complaint process to read as follows:

"Customers with questions or complaints regarding service, or with billing questions or adjustments, may call CTC toll free at (800) 660-6826. CTC makes reasonable efforts to respond to service calls in a timely manner. Customers who are dissatisfied with CTC's resolution may contact the Tennessee Regulatory Authority."

**4. Fee for Amended Service Area Populations up to and including 50,000 (Section 305(b)(2) of the Act)**

CTC submits a fee of \$250 with this application on the basis of the population, as reflected by the most recent decennial census of the requested additional service area listed in Section 1.

**5. Notice to Affected Local Governing Authorities (Section 305(i)(2) of the Act)**

CTC provided a copy of this amendment and notice to the affected local governing authority at the address set forth in the list attached as **Exhibit A**. Notice also will be provided to other entities with facilities in the rights-of-way, consistent with any nondiscriminatory and generally applicable local ordinance or resolution requiring notice prior to performing any installation in the right-of-way.

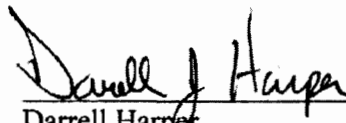
**6. Intent to Offer Video Service or Broadband Internet Service (Section 305(c)(3) of the Act)**

As an "incumbent cable service provider," CTC already offers cable service for purchase in each of the municipalities and unincorporated areas listed in Section 1 of this amendment.

7. **Compliance with Requirements of the Act (Section 305(c)(9) of the Act)**

CTC agrees to comply with the requirements set forth in the Act, expressly including the applicable nondiscrimination and service deployment requirements of Section 311. CTC acknowledges the provisions of Section 312 of the Act relative to enforcement of nondiscrimination and deployment requirements.

Community Television Company

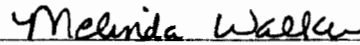


Darrell Harper  
Vice President of Finance and Administration

State of Georgia

County of Gilmer

Subscribed and sworn before me this 18<sup>th</sup> day of February, 2016.



Notary Public

My commission expires: 1/5/2020

Notary Seal:



**Exhibit A**

**NOTICE TO AFFECTED LOCAL GOVERNING AUTHORITIES**

<b>Municipality</b>	<b>Government Official</b>	<b>Address</b>
City of Copperhill	Kathy Stewart, Mayor	160 Main St. Copperhill, TN 37317
City of Ducktown	Doug Collins, Mayor	340 Main St., Ducktown, TN 37326