

Judith A. Riley, J.D.

Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

RE: Notice of Name Change from Zone Telecom, LLC to ANPI Business, LLC

DOCKET NO. \_13-0086

Dear Chairman:

Zone Telecom, Inc. was previously granted authorization as an operator service provider and/or reseller of telecommunication services (see Docket No. 00-00878, Order dated February 21, 2001). Pursuant to the request filed May 1, 2012 and subsequent Order dated September 13, 2012 (Docket No. 12-00034), Zone Telecom, Inc. was granted approval to change the name under which it provides telecommunication services in Tennessee to Zone Telecom, LLC.

Please be advised that Zone Telecom, LLC has changed its name to ANPI Business, LLC.

Attached hereto, please find a copy of ANPI Business, LLC's Application for Amended Certificate of Authority as acknowledged by the Tennessee Secretary of State. Also attached is an Amended Letter of Credit reflecting the name change, as well as a copy of the proposed notice to be sent to the Tennessee customers. In addition, a copy of the Updated Small and Minority-Owned Telecommunications Business Participation Plan has been included.

Also enclosed please find a check in the amount of \$25.00 for the applicable filing fee.

ANPI Business, LLC has not changed any rates, regulations or conditions of service as a result of this name change. The address of ANPI Business, LLC has changed, as noted in the attached and updated regulatory contact listing. Ownership and management remains unchanged.

Based on previous interaction with the Commission, it is our understanding that Tennessee does not regulate VoIP services at this time. ANPI Business does intend to offer VoIP services. We will continue to monitor Tennessee's regulations concerning VoIP technology to insure we remain in compliance with the Commission Rules.

ANPI Business, LLC respectfully requests that the previously granted authorizations be amended to reflect ANPI Business, LLC as the certificated service provider.

Please acknowledge receipt of this filing by date-stamping and return the extra copy of this letter in the self-addressed, stamped envelope included for this purpose. Should anything further be required, please let me know.

Respectfully submitted

udith A. Riley

Regulatory Consultant

**Enclosures** 

#### LIST OF EXHIBITS

**EXHIBIT 1: Application for Amended Certificate of Authority** 

**EXHIBIT 2: Amended Letter of Credit** 

**EXHIBIT 3: Copy of Proposed Customer Notice** 

**EXHIBIT 4: Updated Regulatory Contact Information** 

EXHIBIT 5: Small and Minority-Owned
Telecommunications Business
Participation Plan

Application for Amended Certificate of Authority



# STATE OF TENNESSEE Tre Hargett, Secretary of State

Division of Business Services
William R. Snodgrass Tower
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

ANPI Business, LLC 3130 PLEASANT RUN SPRINGFIELD, IL 62711-6347 December 26, 2012

#### Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

Control #: 393000

Status:

Active

Filing Type: Limited Liability Company - Foreign

**Document Receipt** 

Receipt #: 865074

Filing Fee:

\$20.00

Payment-Check/MO - CFS-1, NASHVILLE, TN

\$20.00

Amendment Type: Articles of Amendment

Filed Date:

12/26/2012 10:34 AM

Image #: 7126-0962

This will acknowledge the filing of the attached articles of amendment with an effective date as indicated above. When corresponding with this office or submitting documents for filing, please refer to the control number given above.

Processed By: Kathy Sherrell

Tre Hargett Secretary of State

Field Name

Changed From

Changed To

Filing Name

Zone Telecom, LLC

ANPI Business, LLC

Commenced Doing Business in TN Date

No value

07/25/2000



#### STATE OF TENNESSEE Tre Hargett, Secretary of State

Division of Business Services William R. Snodgrass Tower 312 Rosa L. Parks AVE, 6th FL Nashville, TN 37243-1102

#### Filing Information

Name: ANPI Business, LLC

**General Information** 

SOS Control #:

393000

Formation Locale: DELAWARE

Filing Type:

Limited Liability Company - Foreign

Date Formed:

Member Count:

Filing Date: Status:

07/25/2000 2:36 PM

Fiscal Year Close 12

**Duration Term:** 

Active Perpetual

Managed By:

Member Managed

**Registered Agent Address** 

NASHVILLE, TN 37203-1312

CORPORATION SERVICE COMPANY

2908 POSTON AVE

**Principal Address** 

3130 PLEASANT RUN

SPRINGFIELD, IL 62711-6347

The following document(s) was/were filed in this office on the date(s) indicated below:

Date Filed Filing Description

12/26/2012 Articles of Amendment

Image # 7126-0962

6897-0391

Filing Name Changed From: Zone Telecom, LLC To: ANPI Business, LLC

04/03/2012 2011 Annual Report

Commenced Doing Business in TN Date Changed From: No value To: 07/25/2000 A0117-2001

Principal Postal Code Changed From: 62711 To: 62711-6347

Managed By Changed From: Other To: Member Managed

05/25/2011 Conversion

Filing Name Changed From: ZONE TELECOM, INC. To: Zone Telecom, LLC

Principal Address 1 Changed From: #3 EXECUTIVE CAMPUS To: 3130 Pleasant Run

Principal Address 2 Changed From: SUITE 520 To: No value

Principal City Changed From: CHERRY HILL To: Springfield

Principal State Changed From: NJ To: IL

Principal Postal Code Changed From: 08002 To: 62711

Shares of Stock Changed From: 0 To: No value

Member Count Changed From: 0 To: 1

Managed By Changed From: No Value To: Other

Registered Agent # Changed From: 0307995 To: 0338616

### Filing Information

Name:	ANPI Business, LLC		
Registe	red Agent Organization Name Changed From: C T Corporation System To: Corporati	on Se	rvice Company
Registe	red Agent Physical Address 1 Changed From: 800 S GAY ST STE 2021 To: 2908 Po	ston A	venue
Registe	red Agent Physical City Changed From: Knoxville To: Nashville		
Registe	red Agent Physical County Changed From: Knox County To: Davidson County		
•	red Agent Physical Postal Code Changed From: 37929 To: 37203		
03/24/2011	2010 Annual Report		A0063-2276
04/06/2010	2009 Annual Report		6701-0598
03/26/2009	2008 Annual Report		6491-1370
02/13/2008	2007 Annual Report		6213-2724
04/03/2007	2006 Annual Report		6023-1722
03/07/2006	2005 Annual Report		5707-1897
06/02/2005	2004 Annual Report		5473-0839
Principa	al Address Changed		
05/20/2005	Administrative Amendment		5452-2495
Mail Ad	dress Changed		
09/27/2004	Registered Agent Change (by Agent)		5243-0482
Registe	red Agent Physical Address Changed		
03/02/2004	2003 Annual Report		5053-2292
04/23/2003	Administrative Amendment		4797-0142
Fiscal Y	ear Close Changed		
08/02/2002	2002 Annual Report		4567-0831
09/27/2001	2001 Annual Report		4308-1120
Principa	al Address Changed		
07/25/2000	Initial Filing		3960-0884
Active Ass	umed Names (if any)	Date	Expires

For Office Use Only

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Tennessee

Secretary

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Hargett

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#### Bepartment of State

Corporate Filings
312 Eighth Avenue North
6th Floor, William R. Snodgrass Tower
Nashville, TN 37243

APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY (LIMITED LIABILITY COMPANY)

143114110, 114 57245							
To the Secretary of State of the	State of Tennessee:						
Pursuant to the provisions of § see Revised Limited Liability Cotransact business in the State of	ompany Act, the undersi	gned hereby applies					
1. The currently recorded name	e of the Limited Liability	Company is: Zone	Telecom, LLC				
If different, the name under	r which the amended ce	rtificate of authority	is to be obtained i	is: ANPI Business, LLC			
2. The state or country under v	vhose law it is organized	l is: Delaware					
and its date of formation is:	6/13/2000		_(must be month,	day and year).			
3. The complete street address	(including zip code) of	its principal office is:					
3130 Pleasant Run	Springfield		Πlinois	62711			
Street	City		State/Country	Zip Code			
4. The complete street address Tennessee is:	i (including the county a	ind the zip code) of it	s registered office	in			
2908 Poston Avenue	Nashville, TN	Davidson		37203			
Street	City/State	County	Zip Coc	de			
The name of its registered agent at that office is:  Corporation Service Company							
5. If the provisions of TCA §48-249-309(i) (relating to foreign series LLCs) apply, then the information required by that section should be attached as part of this document.							
6. Please insert the number of	members at the date of	filing if more that six	(6).	Marie Control of the			
NOTE: This application must duly authenticated by the S records in the state or counthan two (2) month prior to	Secretary of State or on the state or of the state of the	other official havir vit is formed. The	ng custody of Li certificate shal	imited Liability Company I not bear a date of more			
12/20/12- Signature Date	Zone Telecom, LLC Name of Limited Liability Company						
Signer's Capacity		Signature	/n-				

RDA 2458

Joseph O'Hara, CFO Name (typed or printed)

# Delaware

DAGE 1

### The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY "ANPI BUSINESS, LLC" IS DULY FORMED

UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING

AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE

SHOW, AS OF THE SEVENTEENTH DAY OF DECEMBER, A.D. 2012.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "ANPI BUSINESS, LLC" WAS FORMED ON THE THIRTEENTH DAY OF JUNE, A.D. 2000.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.

3242585 8300

121347213

AUTHENTY CATION: 0072695

DATE: 12-17-12

**Amended Letter of Credit** 

JPMorgan Chase Bank, N.A.

Global Trade Services 131 South Dearborn, 5th Floor Mail Code: IL1-0236 Chicago, IL 60603-5506

MAY 2, 2013

L/C NO.: CTCS-384144 ITEM NO: 0017

TO:

TENNESSEE REGULATORY AUTHORITY 460 JAMES ROBERTSON PARKWAY NASHVILLE, TN 37243-0505

RE: CTCS-384144

APPLICANT:

ANPI BUSINESS, LLC 3130 PLEASANT RUN SPRINGFIELD, IL 62711

IN ACCORDANCE WITH INSTRUCTIONS RECEIVED, THE ABOVE REFERENCED STANDBY LETTER OF CREDIT HAS BEEN AMENDED AS FOLLOWS:

RECEIVER'S REFERENCE: NONREF

AMENDMENT NO.

ANPI BUSINESS, LLC 3130 PLEASANT RUN SPRINGFIELD, IL 62711-6347

ALL OTHER TERMS AND CONDITIONS OF THE CREDIT REMAIN UNCHANGED.

2

YOURS TRULY,

JPMORGAN CHASE BANK, N.A.

AUTHORIZED SIGNATURE

#### DRAFT

This Draft LC is provided to you at your request and there is no obligation on our part despite our assistance in the preparation of this Draft LC.

The Draft LC is not to be construed as evidence of commitment on our part to issue such LC's in the future.

-VALUE DATE-

OUR L/C NO.: CTCS-384144

AMENDMENT NO.: 1

TO:

TENNESSEE REGULATORY AUTHORITY
460 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243-0505

APPLICANT: ZONE TELECOM, LLC 3130 PLEASANT RUN SPRINGFIELD, IL 62711

IN ACCORDANCE WITH INSTRUCTIONS RECEIVED, THE ABOVE REFERENCED STANDBY LETTER OF CREDIT HAS BEEN AMENDED AS FOLLOWS:

RECEIVER'S REFERENCE:

NONREF

WE HEREBY DELETE THE FOLLOWING PARAGRAPH:

"THIS LETTER OF CREDIT SHALL BE DEEMED AUTOMATICALLY EXTENDED WITHOUT AMENDMENT FOR SUCCESSIVE ONE (I) YEAR PERIODS AND MAY BE CANCELLED BY THE LENDER BY GIVING AT LEAST THIRTY (30) DAYS ADVANCED WRITTEN NOTICE BY CERTIFIED MAIL OR HAND DELIVERY OF NON-EXTENSION TO THE TRA AND THE COMPANY."

#### AND REPLACE IT AS FOLLOWS:

"THIS LETTER OF CREDIT SHALL BE DEEMED AUTOMATICALLY EXTENDED WITHOUT AMENDMENT FOR SUCCESSIVE ONE (1) YEAR PERIODS AND MAY BE CANCELLED BY THE LENDER BY GIVING AT LEAST THIRTY (30) DAYS ADVANCED WRITTEN NOTICE BY CERTIFIED MAIL OR HAND DELIVERY OF NON-EXTENSION TO THE TRA WITH A COPY TO THE COMPANY, IT BEING UNDERSTOOD THAT THE LENDER SHALL NOT BE RELIEVED FROM ITS OBLIGATION UNDER ANY TERMS COMPLYING DRAWING THAT MAY HAVE BEEN RECEIVED UNDER THIS LETTER OF CREDIT PRIOR TO THE DATE OF CANCELLATION."

ALL AMENDMENTS UNDER THIS LETTER OF CREDIT ARE SUBJECT TO THE BENEFICIARY'S AGREEMENT. THIS AMENDMENT SHALL NOT BE CONSIDERED OPERATIVE UNLESS THE BENEFICIARY COMMUNICATES THEIR AGREEMENT TO THE AMENDED TERMS. PLEASE INDICATE YOUR ACCEPTANCE/REJECTION BY SIGNING AND RETURNING A COPY OF THIS AMENDMENT VIA FAX TO (312)-233-2265 TO THE ATTENTION OF STANDBY LETTER OF CREDIT UNIT, 131 SOUTH DEARBORN, 5TH FLOOR, MAIL CODE IL1-0236, CHICAGO, IL 60603-5506

[BENEFICIARY(IES) NAME (S)]

ACCEPTED BY:

(SIGNATURE)

PRINT NAME - TITLE

DATE AND TEL. NO.:

(SIGNATURE)

PRINT NAME - TITLE:

DATE AND TEL. NO.:

ALL OTHER TERMS AND CONDITIONS OF THE CREDIT REMAIN UNCHANGED.

#### DRAFT

This Draft LC is provided to you at your request and there is no obligation on our part despite our assistance in the preparation of this Draft LC.

The Draft LC is not to be construed as evidence of commitment on our part to issue such LC's in the future.

LETTER OF CREDIT NO. XXXXXX

DATE: [ISSUE DATE]

NOTE: KINDLY SIGNIFY YOUR CONSENT TO THIS AMENDMENT BY SIGNING AND RETURNING THE ENCLOSED COPY DIRECTLY TO US OR THE ADVISING BANK (IF ONE IS PRESENT) FOR TRANSMISSION TO US. YOUR IMMEDIATE ATTENTION TO THIS MATTER WILL BE APPRECIATED IN ORDER THAT WE MAY COMPLETE OUR RECORDS.

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We hereby agree with the format/language of the above drafted letter of credit, and we request JPMorgan Chase Bank, N.A. to issue the Letter of Credit as above drafted.

ZONE TELECOM, LLC

By:

Name and Title:

Dave Lewis, CEO

Date:

**Copy of Proposed Customer Notice** 

Dear Customer,

This letter is to inform you that we have recently changed our business name from Zone Telecom, LLC to ANPI Business, LLC.

Please note that our phone numbers remain the same and there has been no change in management. In addition, all rates and conditions remain the same. Only the Company name has changed.

As always we will continue to serve you with the same dedication and quality of service. We appreciate having you as one of our valued customers.

Sincerely,

ANPI Business, LLC

1-866-333-9663

**Updated Regulatory Contact Information** 

# ANPI Business, LLC Updated Regulatory Contact Information

Primary Contact: Joseph O'Hara

Chief Financial Officer & Treasurer

ANPI Business, LLC 7460 Warren Parkway

Suite 218

Frisco, TX 75034

Email: regulatoryaffairs@anpisolutions.com

Phone: (877) 366-2674 Fax: (217) 698-0100

Secondary Contact: Eamon Egan

V.P. & Secretary ANPI Business, LLC 7460 Warren Parkway

Suite 218

Frisco, TX 75034

Email: regulatoryaffairs@anpisolutions.com

Phone: (856) 414-6904 Fax: (888) 347-6433

Small and Minority-Owned Telecommunications Business Participation Plan



Judith A. Riley

12316 Hidden Forest Boulevard Oklahoma City, OK 73142

June 7, 2013

#### **UPS Express Delivery**

Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505

**RE:** Minority-Owned and Small Business Participation Plan.

Pursuant to T.C.A. §65-5-112, **ANPI Business, LLC,** (The Company"), submits this updated small and minority-owned Telecommunications business participation plan (the "Plan") in and for the state of Tennessee.

The Company remains committed to the goals of §65-5-212 and continues its support of small and minority-owned Telecommunications businesses in Tennessee.

The Company continues to endeavor to provide opportunities for small and minority-owned Telecommunications businesses competing for contracts and subcontracts where appropriate and feasible.

The Company, will continue in full compliance with §65-5-212 and the rules and orders of the Tennessee Regulatory Authority. The Company will continue to utilize Tennessee Regulatory Authority authorized resources in compliance with §65-5-212.

Should there be any questions or additional information required, please do not hesitate to contact me at (405) 755-8177 Ex.25 or by email at <a href="mailto:mdean@telecompliance.net">mdean@telecompliance.net</a>.

Sincerely,

Matt Dean

Regulatory Agent

SMALL AND MINORITY-OWNED TELECOMMUNICATIONS **BUSINESS PARTICIPATION PLAN** 

II. **DEFINITIONS** 

As defined in §65-5-112.

Minority-Owned Business. Minority-owned business shall mean a business which

is solely owned, or at lease fifty-one percent (51%) of the assets or outstanding stock of

which is owned, by an individual who personally manages and controls daily operations

of such business, and who is impeded from normal entry into the economic mainstream

because of race, religion, sex or national origin and such business has annual gross

receipts of less than four million dollars (\$4,000,000).

Small Business. Small Business shall mean a business with annual gross receipts

of less than four million dollars (\$4,000,000).

III. **ADMINISTRATION** 

ANPI Business, LLC's Plan will be overseen and administered by the individual

named below, hereinafter referred to as the Administrator, who will be responsible for

carrying out and promoting ANPI Business, LLC's full efforts to provide equal

opportunities for small and minority-owned businesses. The Administrator of the Plan

will be:

Joseph O'Hara

3130 Pleasant Run

Springfield, IL 62711

Telephone: 217-698-2860

Facsimile: 217-698-0100

The Administrator's responsibilities will include:

(1) Maintaining an updated Plan in full compliance with §65-5-112 and the rules and

orders of the Tennessee Regulatory Authority.

# SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

- (2) Ensuring the successful implementation of the Plan.
- (3) Preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) Serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in §65-5-112.
- (5) Providing records and reports and cooperating in any authorized surveys as required by the Tennessee Regulatory Authority.

In performance of these duties, the Administrator may utilize a number of resources, including:

Chambers of Commerce

The Tennessee Department of Economic and Community Development

The United States Department of Commerce

**Small Business Administration** 

Office of Minority Business

The National Minority Supplier Development Counsel

The National Association of Women Business Owners

The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

# SMALL AND MINORITY-OWNED TELECOMMUNICATIONS BUSINESS PARTICIPATION PLAN

The efforts to promote and ensure equal opportunities for small and minority-owned businesses are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned businesses may include offering, where appropriate and feasible, small and minority-owned businesses assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

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#### IV. RECORDS AND COMPLIANCE REPORTS

ANPI Business, LLC will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, ANPI Business, LLC will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

Judith A. Riley

Regulatory Consultant for ANPI Business, LLC

Dated: June 7, 2013